



Signature: XKL

REF: AXA

# ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
 OD ☒ TR / WS / TP RES / OD RES / EVA / INV / MV  
 To inspect Vehicle No: \_\_\_\_\_  
 at Workshop mis: Kiang Motor  
 of \_\_\_\_\_  
 insured: \_\_\_\_\_  
 Policy No: \_\_\_\_\_  
 Claims No: \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

|                                     |                          |
|-------------------------------------|--------------------------|
| <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| N/S                                 | O/S                      |
| <input type="checkbox"/>            | <input type="checkbox"/> |

Bal. or Market Value: \$92K  
 IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No  
 Est. Repairs: 10 days Res: Yes or No  
 Lum Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SKW2158P Yr Regn: 22 Oct 2011  
 Type: ☒ M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Subaru Forester 1998  
 Colour: Silver A/C: Insured / Std / NI / NA  
 Sp/Reading: 60373 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_  
 C/No: JS1SJ6K 85F 6057265

Gen. Cond: ☒ Good / Fair / Poor / Burnt

Steering: ☒ In order / Jammed / Leaked / Burnt or

Brake: ☒ In order / Jammed / Leaked / Burnt or

Modi: Nil / ☒ S/Rim / STD A/Rim or

Tyre Size: F: 225/55R18  
 R: 11

BS / DUN / EXNOVA / ☒ GY ☒ ES LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or

|        |             |        |                 |
|--------|-------------|--------|-----------------|
| Front  |             | Rear   |                 |
| R/Bal. | <u>7</u> mm | R/Bal. | <u>7</u> mm     |
| L/Bal. | <u>7</u> mm | L/Bal. | <u>7</u> mm     |
| D.O.A. |             | D.O.I. | <u>14-02-18</u> |

Survey held at: w/s 2:30 pm

Des. of Damages: Frt / Rear / O/S / N/S / ☒ U/C / Rooftop or

N/S Int

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

45 \$10750

CRD \$16925/61%.

Date/Time: File Pass to?

☐ : Preli. Report  
☐ : Final Report

1)

Date/Time: File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee

Transportation

1 S + RS 1 S

Photo

Other

TOTAL

Report Format :

Lump Sum / I.B.I: (\$ \_\_\_\_\_)

Add Fee:

☐ Site Insp (\$ \_\_\_\_\_)

☐ Interview (\$ \_\_\_\_\_)

☐ Tech. Invs (\$ \_\_\_\_\_)

☐ Weekend (\$ \_\_\_\_\_)



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

| Affiliated to Federation Internationale Des Experts En Automobile                                                                         |                                                                                                |                            |                                                                                     |
|-------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------|----------------------------|-------------------------------------------------------------------------------------|
| AXA INSURANCE PTE LTD                                                                                                                     |                                                                                                | Ref : CC4/ASM18002935/Gyb3 |                                                                                     |
| 8 SHENTON WAY #24-01<br>AXA TOWERS SINGAPORE 068811                                                                                       |                                                                                                | Date : 13-02-2018          |  |
|                                                                                                                                           |                                                                                                | Code : ASM                 |                                                                                     |
| <b>1. Policy Particulars :- THIRD PARTY CLAIM</b>                                                                                         |                                                                                                |                            |                                                                                     |
| Insured Veh.                                                                                                                              | SKU 7098G                                                                                      | Veh. Inspected             | SKW 2158P                                                                           |
| Policy No.                                                                                                                                |                                                                                                | Coverage (\$)              | 0.00                                                                                |
| Claim No.                                                                                                                                 |                                                                                                | Excess (\$)                | 0.00                                                                                |
| Assign From                                                                                                                               |                                                                                                | Assign Date                | 13/02/2018                                                                          |
| <b>2. Vehicle Particulars &amp; Condition</b>                                                                                             |                                                                                                |                            |                                                                                     |
| Make & Model                                                                                                                              |                                                                                                | c.c                        | 0                                                                                   |
| Engine No.                                                                                                                                | HIDDEN                                                                                         | Year of Reg.               |                                                                                     |
| Chassis No.                                                                                                                               |                                                                                                | Colour                     |                                                                                     |
| Odometer                                                                                                                                  | -                                                                                              | Steering                   |                                                                                     |
| Brakes                                                                                                                                    |                                                                                                | Modification               |                                                                                     |
| General                                                                                                                                   |                                                                                                |                            |                                                                                     |
| <b>3. Conditions of Tyres</b>                                                                                                             |                                                                                                |                            |                                                                                     |
|                                                                                                                                           | Size                                                                                           | Make                       | Balance                                                                             |
| R/H Front Tyre                                                                                                                            |                                                                                                |                            | mm                                                                                  |
| L/H Front Tyre                                                                                                                            |                                                                                                |                            | mm                                                                                  |
| R/H Rear Tyre                                                                                                                             |                                                                                                |                            | mm                                                                                  |
| L/H Rear Tyre                                                                                                                             |                                                                                                |                            | mm                                                                                  |
| <b>4. Description of Damages</b>                                                                                                          |                                                                                                |                            |                                                                                     |
|                                                                                                                                           |                                                                                                |                            |                                                                                     |
| <b>5. General Information</b>                                                                                                             |                                                                                                |                            |                                                                                     |
| Accident Date                                                                                                                             | 10/02/2018                                                                                     | Inspection Date            | 14/02/2018                                                                          |
| Survey held at                                                                                                                            | TANALA AUTOMOTIVE CONSULTANCY<br>BLK 7 SIN MING IND EST<br>SECTOR C #01-82<br>SINGAPORE 575642 |                            |                                                                                     |
| <b>5a. Remarks</b>                                                                                                                        |                                                                                                |                            |                                                                                     |
| A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.<br>B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. |                                                                                                |                            |                                                                                     |



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| Affiliated to Federation Internationale Des Experts En Automobile                                                                         |                                                                                    |                 |                            |  |
|-------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------|-----------------|----------------------------|--|
| AXA INSURANCE PTE LTD                                                                                                                     |                                                                                    |                 | Ref : CC4/ASM18002935/Gpb3 |  |
| 8 SHENTON WAY #24-01<br>AXA TOWERS SINGAPORE 068811                                                                                       |                                                                                    |                 | Date : 13-02-2018          |  |
|                                                                                                                                           |                                                                                    |                 | Code : ASM                 |  |
| <b>1. Policy Particulars :- THIRD PARTY CLAIM</b>                                                                                         |                                                                                    |                 |                            |  |
| Insured Veh.                                                                                                                              | SKU 7098G                                                                          | Veh. Inspected  | SKW 2158P                  |  |
| Policy No.                                                                                                                                |                                                                                    | Coverage (\$)   | 0.00                       |  |
| Claim No.                                                                                                                                 |                                                                                    | Excess (\$)     | 0.00                       |  |
| Assign From                                                                                                                               |                                                                                    | Assign Date     | 13/02/2018                 |  |
| <b>2. Vehicle Particulars &amp; Condition</b>                                                                                             |                                                                                    |                 |                            |  |
| Make & Model                                                                                                                              |                                                                                    | c.c             | 0                          |  |
| Engine No.                                                                                                                                | HIDDEN                                                                             | Year of Reg.    |                            |  |
| Chassis No.                                                                                                                               |                                                                                    | Colour          |                            |  |
| Odometer                                                                                                                                  | -                                                                                  | Steering        |                            |  |
| Brakes                                                                                                                                    |                                                                                    | Modification    |                            |  |
| General                                                                                                                                   |                                                                                    |                 |                            |  |
| <b>3. Conditions of Tyres</b>                                                                                                             |                                                                                    |                 |                            |  |
|                                                                                                                                           | Size                                                                               | Make            | Balance                    |  |
| R/H Front Tyre                                                                                                                            |                                                                                    |                 | mm                         |  |
| L/H Front Tyre                                                                                                                            |                                                                                    |                 | mm                         |  |
| R/H Rear Tyre                                                                                                                             |                                                                                    |                 | mm                         |  |
| L/H Rear Tyre                                                                                                                             |                                                                                    |                 | mm                         |  |
| <b>4. Description of Damages</b>                                                                                                          |                                                                                    |                 |                            |  |
|                                                                                                                                           |                                                                                    |                 |                            |  |
| <b>5. General Information</b>                                                                                                             |                                                                                    |                 |                            |  |
| Accident Date                                                                                                                             | 10/02/2018                                                                         | Inspection Date | 14/02/2018                 |  |
| Survey held at                                                                                                                            | KIANG MOTOR<br>BLK 25 KAKI BUKIT ROAD 4<br>#08-26 SYNERGY @ KB<br>SINGAPORE 417800 |                 |                            |  |
| <b>5a. Remarks</b>                                                                                                                        |                                                                                    |                 |                            |  |
| A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.<br>B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. |                                                                                    |                 |                            |  |



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (665) 62563561 FAX : (665) 62564315

Your ref: S8M008WV  
Our ref: CC4/ASM18002935/Gyb3

Date: 05.03.2018

The Motor Claims Department  
M/s AXA INSURANCE SINGAPORE PTE LTD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SKW2158P**

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 14.02.2018 at the premises of M/s Tanala Automotive Consultancy and have the following to report:-

|                               |       |           |
|-------------------------------|-------|-----------|
| Workshop Estimate Amount      | : S\$ | 27,675.00 |
| Revised Estimate Amount       | : S\$ | 13,052.88 |
| "Check" Items Amount          | : S\$ | 5,980.88  |
| Total (Including Check Items) | : S\$ | 19,033.76 |
| Market Value                  | : S\$ | -         |
| LTA Reimbursement Value       | : S\$ | -         |
| Nett Value                    | : S\$ | -         |

Description of Damage:  
The vehicle sustained damages at the  
N/S Front Portion



Comments/Present Status:  
Damages Consistent  
Estimated normal period for repairs: 10 days

Yours faithfully,

XING GUO QIANG  
Licensed Appraiser

# TAC Tanala Automotive Consultancy

My Mail Box 883230 Singapore 919191, ROB: 53240124K

Email : tanala.motoring@gmail.com

10 Pays.

14/2/18

Vehicle NO.: SKW2158P

lampsum repair.

After repair photos.

Guo Qiang - 82880282

Guo Qiang @ lkk auto com

LKK v's Consultants hence notify the Repurer of the following:

• Surveying carried out after spray painting

• Parts prices are subject to confirmation

• Third party survey is on a "Without Prejudice" basis

• No illegal modification(s) is allowed

• Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Vehicle Make & Model: Subaru Forester

Signature:

Date:

| PARTICULAR  | QTY | LIST PRICE                             | UNIT PRICE | AMOUNT    |
|-------------|-----|----------------------------------------|------------|-----------|
|             |     |                                        | S\$        | S\$       |
| 1           | 1   | FRT BONNET X Repair.                   | 1,212.60   | 1,212.60  |
| 2           | 1   | FRT BONNET GRILLE X                    | 361.60     | 361.60    |
| 3           | 1   | FRT BONNET LOCK X                      | 102.80     | 102.80    |
| 4           | 1   | FRT BONNET LOCK CATCH X                | 89.50      | 89.50     |
| 5           | 1   | FRT BONNET GRILLE BRACKET X            | 86.50      | 86.50     |
| 6           | 1   | FRT BONNET DAMPER X                    | 189.60     | 189.60    |
| 7           | 2   | FRT BONNET HINGE RH/LH X               | 55.00      | 110.00    |
| 8           | 2   | FRT BONNET INSULATOR RH/LH X           | 89.90      | 179.80    |
| 9           | 1   | FRT BONNET INSULATOR CENTER X          | 180.60     | 180.60    |
| 10          | 20  | FRT BONNET INSULATOR CLIP X            | 4.50       | 90.00     |
| 11          | 1   | FRT BUMPER / P's                       | 780.60     | 780.60    |
| 12          | 1   | FRT BUMPER FOG LAMP LH - P's           | 361.20     | 361.20    |
| 13          | 1   | FRT BUMPER FOG LAMP COVER LH - M's     | 96.60      | 96.60     |
| 14          | 1   | FRT BUMPER SIDE GRILLE LH - M's        | 68.60      | 68.60     |
| 15          | 1   | FRT BUMPER REINFORCEMENT - BT          | 571.60     | 571.60    |
| 16          | 1   | FRT BUMPER REINFORCEMENT PAD - BT      | 261.40     | 261.40    |
| 17          | 2   | FRT BUMPER SIDE RETAINERS RH/LH - M's  | 42.50      | 85.00     |
| 18          | 1   | FRT BUMPER SPRAY NOZZLE PEN LH - M's   | 189.90     | 189.90    |
| 19          | 1   | FRT BUMPER SPRAY NOZZLE COVER LH - M's | 86.90      | 86.90     |
| 20          | 10  | FRT BUMPER CLIP - M's                  | 4.50       | 45.00     |
| 21          | 1   | FRT FENDER LH - BUC                    | 426.50     | 426.50    |
| 22          | 1   | FRT FENDER INNER SHIELD LH - ee        | 146.30     | 146.30    |
| 23          | 15  | FRT FENDER INNER SHIELD CLIP - M's     | 4.50       | 67.50     |
| 24          | 1   | FRT FENDER WHEEL HOUSING LH - BUC      | 895.00     | 895.00    |
| 25          | 1   | FRT FENDER INSULATOR - M's             | 120.20     | 120.20    |
| 26          | 5   | FRT FENDER INSULATOR CLIP - M's        | 4.50       | 22.50     |
| 27          | 1   | FRT FENDER PROTECTOR - M's             | 120.30     | 120.30    |
| 28          | 1   | FRT DOOR LH X Repair.                  | 966.80     | 966.80    |
| 29          | 1   | FRT DOOR PROTECTOR - M's               | 126.20     | 126.20    |
| 30          | 1   | FRT GRILLE / BT                        | 426.30     | 426.30    |
| 31          | 1   | FRT GRILLE TOP GARNISH X NN            | 81.50      | 81.50     |
| 32          | 10  | FRT GRILLE CLIPS - M's                 | 4.50       | 45.00     |
| 33          | 1   | FRT HEADLAMP ASSY LH - P's             | 2,550.60   | 2,550.60  |
| 34          | 1   | FRT HEADLAMP LOWER BRACKET - M's       | 82.60      | 82.60     |
| 35          | 1   | FRT SUPPORT PANEL ASSY - BUC           | 580.60     | 580.60    |
| 36          | 1   | FRT SHOCK ABSORBER LH X BT             | 561.50     | 561.50    |
| 37          | 1   | FRT SHOCK ABSORBER TOP MOUNT X BT      | 155.60     | 155.60    |
| 38          | 1   | FRT LOWER ARM LH / BT                  | 760.80     | 760.80    |
| BALANCE B/F |     |                                        |            | 13,285.60 |

553 660

48.3

40.1

320.3

140.2

52.6

82.1

52.1

30

380

125

30

485

36

10

46

X

/

360.8

X

/

2400

62

370

102

582

Vehicle NO.: SKW2158P

Vehicle Make &amp; Model : Subaru Forester

|    |   |                               | BALANCE B/F | 13,285.60 |         |
|----|---|-------------------------------|-------------|-----------|---------|
| 39 | 1 | FRT KNUCKLE ARM LH / BT       | 641.50      | 641.50    | 295     |
| 40 | 1 | FRT WHEEL HUB WITH BEARING    | 481.90      | 481.90    | 206     |
| 41 | 1 | FRT ANTI ROLL BAR             | 320.60      | 320.60    | 236     |
| 42 | 1 | FRT ANTI ROLL BAR LINK        | 89.60       | 89.60     | X       |
| 43 | 1 | FRT DRIVE SHAFT LH            | 1,345.00    | 1,345.00  | X       |
| 44 | 1 | FRT STEERING RACK ASSY        | 1,980.60    | 1,980.60  | -       |
| 45 | 1 | FRT STEERING RACK CROSSMEMBER | 981.90      | 981.90    | X       |
| 46 | 1 | AIR CON CONDENSER             | 780.60      | 780.60    | 680     |
| 47 | 1 | RADIATOR ASSY                 | 1,082.50    | 1,082.50  | 891     |
| 48 | 1 | RADIATOR ELECTRIC FAN ASSY    | 381.60      | 381.60    | X       |
| 49 | 1 | BATTERY BRACKET               | 86.50       | 86.50     | X       |
| 50 | 1 | BATTERY SEATER                | 189.20      | 189.20    | X       |
| 51 | 1 | BATTERY TRAY                  | 86.20       | 86.20     | X       |
| 52 | 1 | MAIN FUSE BOX ASSY            | 455.00      | 455.00    | X       |
| 53 | 1 | MAIN FUSE WIRE HARNESS ASSY   | 1,860.90    | 1,860.90  | X       |
| 54 | 1 | WASHER TANK                   | 142.60      | 142.60    | 114.3   |
| 55 | 2 | WASHER TANK MOTOR             | 110.20      | 220.40    | 140     |
| 56 | 2 | ENGINE MOUNTINGS RH/LH        | 221.60      | 443.20    | X       |
| 57 | 1 | ENGINE UNDERCOVER LH          | 89.90       | 89.90     | X       |
| 58 | 1 | ENGINE UNDERCOVER CENTER      | 142.20      | 142.20    | X       |
|    |   |                               |             | 25,087.50 | 12070.4 |
|    |   |                               | LESS 20%    | 5,017.50  |         |
|    |   |                               |             | 20,070.00 | 9656.32 |

SPECIAL NETT ITEMS

|   |   |                            |          |          |     |
|---|---|----------------------------|----------|----------|-----|
| 1 | 1 | FRT TYRE LH / Scar         | 450.00   | 450.00   | 140 |
| 2 | 1 | FRT WHEEL SPORT RIM LH     | 550.00   | 550.00   | X   |
| 3 | 1 | FRT BUMPER LOWER SPOILER   | 1,200.00 | 1,200.00 | 450 |
| 4 | 1 | (SET) FRT BUMPER LED LIGHT | 450.00   | 450.00   | 250 |
| 5 | 1 | BATTERY / ee               | 300.00   | 300.00   | 100 |
| 6 | 1 | (BOT) AIR CON OIL          | 65.00    | 65.00    | X   |
| 7 | 1 | (BOT) RADIATOR COOLANT     | 60.00    | 60.00    | 40  |
|   |   |                            |          | 3,075.00 | 980 |

LABOUR CHARGE

|   |                                                                             |          |      |
|---|-----------------------------------------------------------------------------|----------|------|
| 1 | TOWING CHARGES                                                              | 150.00   | 50   |
| 2 | TO REMOVE, REFIX MAIN FUSE BOX, WIRE HARNESS AND CHECKING ELECTRICAL WIRING | 180.00   | 30   |
| 3 | TO REMOVE, REFIX FRONT UNDERCARRIAGE                                        | 550.00   | 200  |
| 4 | 4 WHEEL ALIGNMENT                                                           | 120.00   | 60   |
| 5 | TO REMOVE, REFIX AIR CON CONDENSER AND REFILL GAS                           | 150.00   | 100  |
| 6 | TUFF KOTE                                                                   | 180.00   | 60   |
| 7 | TO RESPRAY PAINTING & ETC                                                   | 1,400.00 | 1100 |
| 8 | PANEL BEATING, CUT/WELD, REMOVE & REPLACING ABOVE PARTS                     | 1,800.00 | 1200 |
|   |                                                                             | 4,530.00 | 2800 |

ESTIMATE PARTS AND LABOUR GRAND TOTAL :

13436.32

2% : 1075.50

27,675.00

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

|                |                |
|----------------|----------------|
| Owner ID Type: | Singapore NRIC |
| Owner ID:      | 9550F          |

### Vehicle Details

|                                |                           |
|--------------------------------|---------------------------|
| Vehicle No.:                   | SKW2158P                  |
| Vehicle to be Exported:        | No                        |
| Intended De-registration Date: | 26 Jun 2018               |
| Vehicle Make:                  | SUBARU                    |
| Vehicle Model:                 | FORESTER 2.0XT CVT AWD SR |
| Primary Colour:                | Silver                    |
| Manufacturing Year:            | 2015                      |
| Engine No.:                    | FA20K942675               |
| Chassis No.:                   | JF1SJGK85FG057265         |
| Maximum Power Output:          | 177.0 kW (237 bhp)        |
| Open Market Value:             | \$18,146.00               |
| Original Registration Date:    | 22 Oct 2015               |
| First Registration Date:       | 22 Oct 2015               |
| Transfer Count:                | 0                         |
| Actual ARF Paid:               | \$18,146.00               |

### Intended PARF Rebate Details

|                               |             |
|-------------------------------|-------------|
| PARF Eligibility:             | Yes         |
| PARF Eligibility Expiry Date: | 21 Oct 2025 |
| PARF Rebate Amount:           | \$13,609.00 |

### Intended COE Rebate Details

|                             |                                       |
|-----------------------------|---------------------------------------|
| COE Expiry Date:            | 21 Oct 2025                           |
| COE Category:               | B - Car above 1600cc or 97kW (130bhp) |
| COE Period(Years):          | 10                                    |
| QP Paid:                    | \$58,190.00                           |
| COE Rebate Amount:          | \$42,580.00                           |
| <b>Total Rebate Amount:</b> | <b>\$56,189.00</b>                    |

The information contained herein is correct as at 26 Jun 2018

OK



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

30 APRIL 2018

ZHANG QINXIANG  
66 BAYSHORE ROAD  
#13-06 BAYSHORE PARK  
SINGAPORE 469985

Dear Sir/Madam,

OUR REF : CC4/ASM18002935/Gmb3  
YOUR REF : SKU 7098G  
ACCIDENT INVOLVING SKU 7098G AND SKW 2158P ALONG FORT CANNING  
ROAD ON 10.02.2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s TAC TANALA AUTOMOTIVE CONSULTANCY, acting on behalf of the owner of SKW 2158P against your motor insurance policy.

Based on the accident report, accident scenario, it was reported that your vehicle had collided onto the Third Party vehicle SKW 2158P. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [bevanlim@lkkauto.com](mailto:bevanlim@lkkauto.com) within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6749 4274 or email us at [bevanlim@lkkauto.com](mailto:bevanlim@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Bevan Lim  
Case Handler  
DID: 6749 4274  
FAX: 6741 4108  
Email: [bevanlim@lkkauto.com](mailto:bevanlim@lkkauto.com)

c.c. AXA Insurance Pte Ltd (AXA)  
(Motor Claims Dept)

## Bevan Lim (LKK Auto)

---

**From:** Shu Pei (LKKAuto)  
**Sent:** Wednesday, 13 June 2018 3:16 PM  
**To:** Bevan Lim (LKK Auto)  
**Cc:** Admin A  
**Subject:** RE: New message for service request 30761, vehicle number SKW2158P

Hi LKK Please let us have your final report. 3rd party have passed case to lawyers. Thank you. Regards Xinyou

Best Regards,  
Shu Pei | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAuto)  
Sent: Wednesday, 13 June 2018 1:57 PM  
To: Admin A <admin-a@lkkauto.com>  
Subject: FW: New message for service request 30761, vehicle number SKW2158P

BEST REGARDS,  
G.Nivitha | Admin  
LKK Auto Consultants Pte Ltd  
Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: chen.xinyou@axa.com.sg [mailto:chen.xinyou@axa.com.sg]  
Sent: Wednesday, 13 June 2018 1:54 PM  
To: admin-d@lkkauto.com  
Subject: New message for service request 30761, vehicle number SKW2158P

AXA Insurance has sent you a message for claim number S8M008WV.  
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.  
This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 18 July 2018 4:22 PM  
**To:** 'tanala.motoring@gmail.com'  
**Cc:** Guo Qiang (LKKAuto); Admin A  
**Subject:** Your Ref: SKW 2158P \*Our Ref: CC4/ASM18002935/Gmb3 (SKU 7098G); DOA: 10/02/2018  
**Attachments:** ESTIMATE\_MARKED.pdf

Without Prejudice

Hi,

We refer to the above matter.

Kindly refer to the attached marked estimate. For COR. recommended amount at L/sum **\$10,750.00** with **10 repair days**.

Kindly confirm.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Catherine Chong (LKK Auto)

---

**From:** Deborah Ma on behalf of Narayanan Ramasamy <deborahma@tkqp.com.sg>  
**Sent:** Thursday, 15 November, 2018 8:37 AM  
**To:** Admin-D (LKKAuto); assignments  
**Cc:** Admin A; Hsiao Tong (LKKAuto); Mei Kwan (LKKAuto); Shu Pei (LKKAuto); Narayanan Ramasamy  
**Subject:** RE: AXA Ref: S8M008WVMC/XY // TKQP Ref: TWK.RN.deb.1822.18.AXA // MC 13187/2018 (Goh Sock Koon) - Oracle Law Ref: SB/PO/ACC/2018-8717 -  
**Attachments:** RE: ORC REF: SB/PO/ACC/2018-8717 // TKQP Ref: TWK.RN.deb.1822.18.AXA ... (30.3 KB)  
**Importance:** High

SKW 21589

Dear Sirs

1. Further to our Mr Nara's email below of 26 October 2018, please find attached herein the email of even date from the third party's solicitors for your necessary attention.
2. Kindly let us know by the end of today if your surveyor is available to conduct the re-inspection on **Wednesday, 21<sup>st</sup> November 2018 at 10.30 a.m. sharp at 3 Tech Park Crescent Singapore 638129.**
3. We look forward to hearing from you soon.

Kind Regards,  
Deborah Ma  
For and on behalf of  
RM Narayanan  
Partner

---

# TKQP

Tan Kok Quan Partnership  
Advocates & Solicitors, Singapore  
1 Wallich Street #07-02 Guoco Tower Singapore 078881  
T (65) 6225 9333  
D (65) 6496 9593  
F (65) 6227 6116  
E [deborahma@tkqp.com.sg](mailto:deborahma@tkqp.com.sg)  
W [www.tkqp.com.sg](http://www.tkqp.com.sg)

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---

**From:** Narayanan Ramasamy  
**Sent:** Friday, 26 October, 2018 9:39 AM  
**To:** Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Cc:** Deborah Ma on behalf of Narayanan Ramasamy <deborahma@tkqp.com.sg>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Shu Pei (LKKAuto) <shupe@lkkauto.com>  
**Subject:** RE: AXA Ref: S8M008WVMC/XY // TKQP Ref: TWK.RN.deb.1822.18.AXA // MC 13187/2018 (Goh Sock Koon) - Oracle Law Ref: SB/PO/ACC/2018-8717 -

LKK Ref: CC4/ASM18002935/Gyb3

Dear Sirs,

Further to my mail dated 25.10.2018, we have instructions to appoint your good office to carry out physical RI of the third party car.

Color copies of the post repair photos are attached herewith.

We will get a date/time from the third party lawyers for the RI.

Regards,  
RM Narayanan

Partner

---

# TKQP

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1 Wallich Street #07-02 Guoco Tower Singapore 078881  
T (65) 6225 9333  
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E [nara@tkqp.com.sg](mailto:nara@tkqp.com.sg)  
W [www.tkqp.com.sg](http://www.tkqp.com.sg)

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---

**From:** Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]  
**Sent:** Thursday, 25 October 2018 3:45 PM  
**To:** Narayanan Ramasamy <[nara@tkqp.com.sg](mailto:nara@tkqp.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Deborah Ma on behalf of Narayanan Ramasamy <[deborahma@tkqp.com.sg](mailto:deborahma@tkqp.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Shu Pei (LKKAuto) <[shupe@lkkauto.com](mailto:shupe@lkkauto.com)>  
**Subject:** FW: AXA Ref: S8M008WVMC/XY // TKQP Ref: TWK.RN.deb.1822.18.AXA // MC 13187/2018 (Goh Sock Koon) - Oracle Law Ref: SB/PO/ACC/2018-8717 -

Dear Sir/Mdm,

Thank you for the email.

Dear All,

Kindly assist

**FYNA Our Ref :** CC4/ASM18002935/Gmb3

BEST REGARDS,  
G.Nivitha | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Narayanan Ramasamy [<mailto:nara@tkqp.com.sg>]

**Sent:** Thursday, 25 October 2018 3:25 PM

**To:** 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Deborah Ma on behalf of Narayanan Ramasamy <[deborahma@tkqp.com.sg](mailto:deborahma@tkqp.com.sg)>; Chen Xinyou  
([chen.xinyou@axa.com.sg](mailto:chen.xinyou@axa.com.sg)) <[chen.xinyou@axa.com.sg](mailto:chen.xinyou@axa.com.sg)>

**Subject:** AXA Ref: S8M008WVMC/XY // TKQP Ref: TWK.RN.deb.1822.18.AXA // MC 13187/2018 (Goh Sock Koon) -  
Oracle Law Ref: SB/PO/ACC/2018-8717 -

LKK Ref: CC4/ASM18002935/Gyb3

Dear Sirs,

We act for AXA Insurance Singapore Pte Ltd.

Attached herewith is a copy of your Preliminary Advice of Vehicle SKW2158P.

Please let us know the pre-accident market value of the said car and the economical limit of repair, as at the date of accident 10.2.2018.

Regards,  
RM Narayanan

Partner

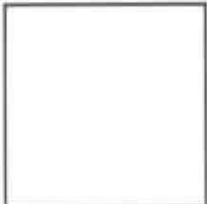
---

# TKQP

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E [nara@tkqp.com.sg](mailto:nara@tkqp.com.sg)  
W [www.tkqp.com.sg](http://www.tkqp.com.sg)

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[www.avg.com](http://www.avg.com)

## Hsiao Tong (LKKAuto)

---

**From:** Admin-D (LKKAuto)  
**Sent:** Friday, 14 December 2018 10:30 AM  
**To:** 'Deborah Ma on behalf of Narayanan Ramasamy'; Hsiao Tong (LKKAuto)  
**Cc:** Admin A; 'Narayanan Ramasamy'; CS A Team; assignments  
**Subject:** RE: AXA Ref: S8M008WVMC/XY // TKQP Ref: TWK.RN.deb.1822.18.AXA // MC 13187/2018 (Goh Sock Koon) - Oracle Law Ref: SB/PO/ACC/2018-8717 -

Dear Sir / Madam,

Thank you for the email.

Dear All,

Kindly assist. FYNA Our Ref : CC4/ASM18002935/Gmb3

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Deborah Ma on behalf of Narayanan Ramasamy [mailto:[deborahma@tkqp.com.sg](mailto:deborahma@tkqp.com.sg)]  
**Sent:** Friday, 14 December, 2018 10:15 AM  
**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Shu Pei (LKKAuto) <[shupe@lkkauto.com](mailto:shupe@lkkauto.com)>; Narayanan Ramasamy <[nara@tkqp.com.sg](mailto:nara@tkqp.com.sg)>  
**Subject:** RE: AXA Ref: S8M008WVMC/XY // TKQP Ref: TWK.RN.deb.1822.18.AXA // MC 13187/2018 (Goh Sock Koon) - Oracle Law Ref: SB/PO/ACC/2018-8717 -  
**Importance:** High

Dear Catherine

1. We refer to the above captioned matter and to the re-inspection on 21 November 2018.
2. As spoken just, please let us have your report urgently.

Kind Regards,

Deborah Ma

For and on behalf of

RM Narayanan

Partner

---

# TKQP

Tan Kok Quan Partnership

Advocates & Solicitors, Singapore

1 Wallich Street #07-02 Guoco Tower Singapore 078881

T (65) 6225 9333  
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F (65) 6227 6116  
E [deborahma@tkqp.com.sg](mailto:deborahma@tkqp.com.sg)  
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---

**From:** Deborah Ma on behalf of Narayanan Ramasamy  
**Sent:** Wednesday, 28 November, 2018 6:16 PM  
**To:** 'Admin-D (LKKAuto)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Shu Pei (LKKAuto) <[shupe@lkkauto.com](mailto:shupe@lkkauto.com)>; Narayanan Ramasamy <[nara@tkqp.com.sg](mailto:nara@tkqp.com.sg)>  
**Subject:** RE: AXA Ref: S8M008WVMC/XY // TKQP Ref: TWK.RN.deb.1822.18.AXA // MC 13187/2018 (Goh Sock Koon)  
- Oracle Law Ref: SB/PO/ACC/2018-8717 -

Dear Catherine

1. We refer to the above captioned matter and to the re-inspection on 21 November 2018.
2. Please let us have your report as soon as possible.

Kind Regards,  
Deborah Ma  
For and on behalf of  
RM Narayanan  
Partner

---

# TKQP

Tan Kok Quan Partnership  
Advocates & Solicitors, Singapore  
1 Wallich Street #07-02 Guoco Tower Singapore 078881  
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---

**From:** Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]  
**Sent:** Thursday, 15 November, 2018 11:00 AM  
**To:** Deborah Ma on behalf of Narayanan Ramasamy <[deborahma@tkqp.com.sg](mailto:deborahma@tkqp.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Shu Pei (LKKAuto) <[shupe@lkkauto.com](mailto:shupe@lkkauto.com)>; Narayanan Ramasamy <[nara@tkqp.com.sg](mailto:nara@tkqp.com.sg)>  
**Subject:** RE: AXA Ref: S8M008WVMC/XY // TKQP Ref: TWK.RN.deb.1822.18.AXA // MC 13187/2018 (Goh Sock Koon)  
- Oracle Law Ref: SB/PO/ACC/2018-8717 -

Dear Deborah,

Appointment confirmed.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Deborah Ma on behalf of Narayanan Ramasamy [<mailto:deborahma@tkqp.com.sg>]

**Sent:** Thursday, 15 November, 2018 8:37 AM

**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Shu Pei (LKKAuto) <[shupe@lkkauto.com](mailto:shupe@lkkauto.com)>; Narayanan Ramasamy <[nara@tkqp.com.sg](mailto:nara@tkqp.com.sg)>

**Subject:** RE: AXA Ref: S8M008WVMC/XY // TKQP Ref: TWK.RN.deb.1822.18.AXA // MC 13187/2018 (Goh Sock Koon)  
- Oracle Law Ref: SB/PO/ACC/2018-8717 -

**Importance:** High

Dear Sirs

1. Further to our Mr Nara's email below of 26 October 2018, please find attached herein the email of even date from the third party's solicitors for your necessary attention.
2. Kindly let us know by the end of today if your surveyor is available to conduct the re-inspection on **Wednesday, 21<sup>st</sup> November 2018 at 10.30 a.m. sharp at 3 Tech Park Crescent Singapore 638129.**
3. We look forward to hearing from you soon.

Kind Regards,

Deborah Ma

For and on behalf of

RM Narayanan

Partner

---

# TKQP

Tan Kok Quan Partnership

Advocates & Solicitors, Singapore

1 Wallich Street #07-02 Guoco Tower Singapore 078881

T (65) 6225 9333

D (65) 6496 9593

F (65) 6227 6116

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**From:** Narayanan Ramasamy

**Sent:** Friday, 26 October, 2018 9:39 AM

**To:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Deborah Ma on behalf of Narayanan Ramasamy <[deborahma@tkqp.com.sg](mailto:deborahma@tkqp.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Shu Pei (LKKAuto) <[shupe@lkkauto.com](mailto:shupe@lkkauto.com)>

**Subject:** RE: AXA Ref: S8M008WVMC/XY // TKQP Ref: TWK.RN.deb.1822.18.AXA // MC 13187/2018 (Goh Sock Koon)  
- Oracle Law Ref: SB/PO/ACC/2018-8717 -

LKK Ref: CC4/ASM18002935/Gyb3

Dear Sirs,

Further to my mail dated 25.10.2018, we have instructions to appoint your good office to carry out physical RI of the third party car.

Color copies of the post repair photos are attached herewith.

We will get a date/time from the third party lawyers for the RI.

Regards,  
RM Narayanan

Partner

---

# TKQP

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**From:** Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]

**Sent:** Thursday, 25 October 2018 3:45 PM

**To:** Narayanan Ramasamy <[nara@tkqp.com.sg](mailto:nara@tkqp.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Deborah Ma on behalf of Narayanan Ramasamy <[deborahma@tkqp.com.sg](mailto:deborahma@tkqp.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Shu Pei (LKKAuto) <[shupe@lkkauto.com](mailto:shupe@lkkauto.com)>

**Subject:** FW: AXA Ref: S8M008WVMC/XY // TKQP Ref: TWK.RN.deb.1822.18.AXA // MC 13187/2018 (Goh Sock Koon) - Oracle Law Ref: SB/PO/ACC/2018-8717 -

Dear Sir/Mdm,

Thank you for the email.

Dear All,

Kindly assist

**FYNA Our Ref :** CC4/ASM18002935/Gmb3

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

---

**From:** Narayanan Ramasamy [<mailto:nara@tkqp.com.sg>]  
**Sent:** Thursday, 25 October 2018 3:25 PM  
**To:** 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Deborah Ma on behalf of Narayanan Ramasamy <[deborahma@tkqp.com.sg](mailto:deborahma@tkqp.com.sg)>; Chen Xinyou  
([chen.xinyou@axa.com.sg](mailto:chen.xinyou@axa.com.sg)) <[chen.xinyou@axa.com.sg](mailto:chen.xinyou@axa.com.sg)>  
**Subject:** AXA Ref: S8M008WVMC/XY // TKQP Ref: TWK.RN.deb.1822.18.AXA // MC 13187/2018 (Goh Sock Koon) -  
Oracle Law Ref: SB/PO/ACC/2018-8717 -

LKK Ref: CC4/ASM18002935/Gyb3

Dear Sirs,

We act for AXA Insurance Singapore Pte Ltd.

Attached herewith is a copy of your Preliminary Advice of Vehicle SKW2158P.

Please let us know the pre-accident market value of the said car and the economical limit of repair, as at the date of accident 10.2.2018.

Regards,  
RM Narayanan

Partner

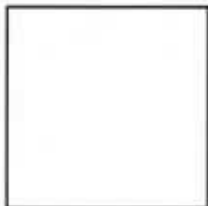
---

# TKQP

Tan Kok Quan Partnership  
Advocates & Solicitors, Singapore  
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D (65) 6496 9504  
F (65) 6227 6116  
E [nara@tkqp.com.sg](mailto:nara@tkqp.com.sg)  
W [www.tkqp.com.sg](http://www.tkqp.com.sg)

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## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

| Affiliated to Federation Internationale Des Experts En Automobile                                                                      |                                                                                                |                 |                              |                                                                                     |
|----------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------|-----------------|------------------------------|-------------------------------------------------------------------------------------|
| AXA INSURANCE PTE LTD                                                                                                                  |                                                                                                |                 | Ref : CC4/ASM18002935/Gpb3q2 |                                                                                     |
| 8 SHENTON WAY #24-01<br>AXA TOWERSINGAPORE 068811<br>ATTN:CYNTHIA LOH                                                                  |                                                                                                |                 | Date : 27-12-2018            |  |
|                                                                                                                                        |                                                                                                |                 | Code : ASM                   |                                                                                     |
| <b>1. Policy Particulars :- THIRD PARTY CLAIM</b>                                                                                      |                                                                                                |                 |                              |                                                                                     |
| Insured Veh.                                                                                                                           | SKU 7098G                                                                                      | Veh. Inspected  | SKW 2158P                    |                                                                                     |
| Policy No.                                                                                                                             | P1844156                                                                                       | Coverage (\$)   | 0.00                         |                                                                                     |
| Claim No.                                                                                                                              | S8M008WV                                                                                       | Excess (\$)     | 0.00                         |                                                                                     |
| Assign From                                                                                                                            |                                                                                                | Assign Date     | 13/02/2018                   |                                                                                     |
| <b>2. Vehicle Particulars &amp; Condition</b>                                                                                          |                                                                                                |                 |                              |                                                                                     |
| Make & Model                                                                                                                           | SUBARU FORESTER                                                                                | c.c             | 1998                         |                                                                                     |
| Engine No.                                                                                                                             | HIDDEN                                                                                         | Year of Reg.    | 2015                         |                                                                                     |
| Chassis No.                                                                                                                            | JF1SJGK85FG057265                                                                              | Colour          | SILVER                       |                                                                                     |
| Odometer                                                                                                                               | 60373                                                                                          | Steering        | IN ORDER                     |                                                                                     |
| Brakes                                                                                                                                 | IN ORDER                                                                                       | Modification    | SPORTS RIM                   |                                                                                     |
| General                                                                                                                                | GOOD                                                                                           |                 |                              |                                                                                     |
| <b>3. Conditions of Tyres</b>                                                                                                          |                                                                                                |                 |                              |                                                                                     |
|                                                                                                                                        | Size                                                                                           | Make            | Balance                      |                                                                                     |
| R/H Front Tyre                                                                                                                         | 225/55 R18                                                                                     | GOODYEAR        | 7 mm                         |                                                                                     |
| L/H Front Tyre                                                                                                                         | 225/55 R18                                                                                     | GOODYEAR        | 7 mm                         |                                                                                     |
| R/H Rear Tyre                                                                                                                          | 225/55 R18                                                                                     | GOODYEAR        | 7 mm                         |                                                                                     |
| L/H Rear Tyre                                                                                                                          | 225/55 R18                                                                                     | GOODYEAR        | 7 mm                         |                                                                                     |
| <b>4. Description of Damages</b>                                                                                                       |                                                                                                |                 |                              |                                                                                     |
| THE VEHICLE SUSTAINED DAMAGES AT THE N/S FRONT PORTION AND UNDERCARRIAGE.<br>DAMAGES SEE DETAILS.                                      |                                                                                                |                 |                              |                                                                                     |
| <b>5. General Information</b>                                                                                                          |                                                                                                |                 |                              |                                                                                     |
| Accident Date                                                                                                                          | 10/02/2018                                                                                     | Inspection Date | 14/02/2018                   |                                                                                     |
| Survey held at                                                                                                                         | TANALA AUTOMOTIVE CONSULTANCY<br>BLK 7 SIN MING IND EST<br>SECTOR C #01-82<br>SINGAPORE 575642 |                 |                              |                                                                                     |
| <b>5a. Remarks</b>                                                                                                                     |                                                                                                |                 |                              |                                                                                     |
| A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.<br>B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. |                                                                                                |                 |                              |                                                                                     |
| <b>5b. Estimate Days of Repair</b>                                                                                                     |                                                                                                |                 |                              |                                                                                     |
| ESTIMATED NORMAL PERIOD FOR REPAIR:                                                                                                    |                                                                                                | 10 Working Days |                              |                                                                                     |



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## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKW 2158P

| Qty | Description of Parts                                 | Condition            | Estimate By Workshop (\$) | Our Adjusted (\$) |
|-----|------------------------------------------------------|----------------------|---------------------------|-------------------|
|     | <b>REPLACEMENT OF PARTS</b>                          |                      |                           |                   |
| 1   | FRT BONNET (CONSISTENT)                              | TO REPAIR SEE LABOUR | 1,212.60                  | -                 |
| 1   | FRT BONNET GRILLE (CONSISTENT)                       | NOT NECESSARY        | 361.60                    | -                 |
| 1   | FRT BONNET LOCK (CONSISTENT)                         | NOT NECESSARY        | 102.80                    | -                 |
| 1   | FRT BONNET LOCK CATCH (CONSISTENT)                   | NOT NECESSARY        | 89.50                     | -                 |
| 1   | FRT BONNET GRILLE BRACKET (CONSISTENT)               | NOT NECESSARY        | 86.50                     | -                 |
| 1   | FRT BONNET DAMPER (CONSISTENT)                       | NOT NECESSARY        | 189.60                    | -                 |
| 2   | FRT BONNET HINGE RH/LH @\$55.00 (CONSISTENT)         | NOT NECESSARY        | 110.00                    | -                 |
| 2   | FRT BONNET INSULATOR RH/LH @\$89.90 (CONSISTENT)     | NOT NECESSARY        | 179.80                    | -                 |
| 1   | FRT BONNET INSULATOR CENTER (CONSISTENT)             | NOT NECESSARY        | 180.60                    | -                 |
| 20  | FRT BONNET INSULATOR CLIP@\$4.50 (CONSISTENT)        | NOT NECESSARY        | 90.00                     | -                 |
| 1   | FRT BUMPER (CONSISTENT)                              | DISTORTED            | 780.60                    | 660.00            |
| 1   | FRT BUMPER FOG LAMP LH (CONSISTENT)                  | DISTORTED            | 361.20                    | 361.20            |
| 1   | FRT BUMPER FOG LAMP COVER LH (CONSISTENT)            | MISSING              | 96.60                     | 48.30             |
| 1   | FRT BUMPER SIDE GRILLE LH (CONSISTENT)               | MISSING              | 68.60                     | 40.10             |
| 1   | FRT BUMPER REINFORCEMENT (CONSISTENT)                | BENT                 | 571.60                    | 320.30            |
| 1   | FRT BUMPER REINFORCEMENT PAD (CONSISTENT)            | BENT                 | 261.40                    | 140.20            |
| 2   | FRT BUMPER SIDE RETAINER RH/LH @\$42.50 (CONSISTENT) | NECESSARY            | 85.00                     | 52.60             |
| 1   | FRT BUMPER SPRAY NOZZLE PEN LH (CONSISTENT)          | MISSING              | 189.90                    | 82.10             |
| 1   | FRT BUMPER SPRAY NOZZLE COVER LH (CONSISTENT)        | MISSING              | 86.90                     | 52.10             |
| 10  | FRT BUMPER CLIP @\$4.50 (CONSISTENT)                 | NECESSARY            | 45.00                     | 30.00             |
| 1   | FRT FENDER LH (CONSISTENT)                           | BUCKLED              | 426.50                    | 380.00            |
| 1   | FRT FENDER INNER SHIELD LH (CONSISTENT)              | DEFORMED             | 146.30                    | 125.00            |
| 15  | FRT FENDER INNER SHIELD CLIP @\$4.50 (CONSISTENT)    | NECESSARY            | 67.50                     | 30.00             |
| 1   | FRT FENDER WHEEL HOUSING LH (CONSISTENT)             | NECESSARY            | 895.00                    | 485.00            |
| 1   | FRT FENDER INSULATOR (CONSISTENT)                    | MISSING              | 120.20                    | 36.00             |
| 5   | FRT FENDER INSULATOR CLIP @\$4.50 (CONSISTENT)       | NECESSARY            | 22.50                     | 10.00             |
| 1   | FRT FENDER PROTECTOR (CONSISTENT)                    | NECESSARY            | 120.30                    | 46.00             |
| 1   | FRT DOOR LH (CONSISTENT)                             | TO REPAIR SEE LABOUR | 966.80                    | -                 |
| 1   | FRT DOOR PROTECTOR (CONSISTENT)                      | NECESSARY            | 126.20                    | 126.20            |

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| Qty | Description of Parts                         | Condition     | Estimate By Workshop (\$) | Our Adjusted (\$) |
|-----|----------------------------------------------|---------------|---------------------------|-------------------|
| 1   | FRT GRILLE (CONSISTENT)                      | BROKEN        | 426.30                    | 360.80            |
| 1   | FRT GRILLE TOP GARNISH (CONSISTENT)          | NOT NECESSARY | 81.50                     | -                 |
| 10  | FRT GRILLE CIPS @\$4.50 (CONSISTENT)         | NECESSARY     | 45.00                     | 45.00             |
| 1   | FRT HEADLAMP ASSY LH (CONSISTENT)            | DISTORTED     | 2,550.60                  | 2,400.00          |
| 1   | FRT HEADLAMP LOWER BRACKET (CONSISTENT)      | CRACKED       | 82.60                     | 62.00             |
| 1   | FRT SUPPORT PANEL ASSY (CONSISTENT)          | NECESSARY     | 580.60                    | 580.60            |
| 1   | FRT SHOCK ABSORBER LH (CONSISTENT)           | BENT          | 561.50                    | 370.00            |
| 1   | FRT SHOCK ABSORBER TOP MOUNT (CONSISTENT)    | BENT          | 155.60                    | 102.00            |
| 1   | FRT LOWER ARM LH (CONSISTENT)                | BENT          | 760.80                    | 582.00            |
| 1   | FRT KNUCKLE ARM LH (CONSISTENT)              | BENT          | 641.50                    | 295.00            |
| 1   | FRT WHEEL HUB WITH BEARING (CONSISTENT)      | NECESSARY     | 481.90                    | 206.00            |
| 1   | FRT ANTI ROLL BAR (CONSISTENT)               | BENT          | 320.60                    | 236.00            |
| 1   | FRT ANTI ROLL BAR LINK (CONSISTENT)          | NOT NECESSARY | 89.60                     | -                 |
| 1   | FRT DRIVE SHAFT LH (CONSISTENT)              | NOT NECESSARY | 1,345.00                  | -                 |
| 1   | FRT STEERING RACK ASSY (CONSISTENT)          | BENT          | 1,980.60                  | 1,980.60          |
| 1   | FRT STEERING RACK CROSSMEMBER (CONSISTENT)   | NOT NECESSARY | 981.90                    | -                 |
| 1   | AIR CON CONDENSER (CONSISTENT)               | BENT          | 780.60                    | 680.00            |
| 1   | RADIATOR ASSY (CONSISTENT)                   | CRACKED       | 1,082.50                  | 891.00            |
| 1   | RADIATOR ELECTRIC FAN ASSY (CONSISTENT)      | NOT NECESSARY | 381.60                    | -                 |
| 1   | BATTERY BRACKET (CONSISTENT)                 | NOT NECESSARY | 86.50                     | -                 |
| 1   | BATTERY SEATER (CONSISTENT)                  | NOT NECESSARY | 189.20                    | -                 |
| 1   | BATTERY TRAY (CONSISTENT)                    | NOT NECESSARY | 86.20                     | -                 |
| 1   | MAIN FUSE BOX ASSY (CONSISTENT)              | NOT NECESSARY | 455.00                    | -                 |
| 1   | MAIN FUSE WIRE HARNESS ASSY (CONSISTENT)     | NOT NECESSARY | 1,860.90                  | -                 |
| 1   | WASHER TANK (CONSISTENT)                     | DISTORTED     | 142.60                    | 114.30            |
| 2   | WASHER TANK MOTOR @\$110.20 (CONSISTENT)     | MISSING       | 220.40                    | 140.00            |
| 2   | ENGINE MOUNTING RH/LH @\$221.60 (CONSISTENT) | NOT NECESSARY | 443.20                    | -                 |
| 1   | ENGINE UNDERCOVER LH (CONSISTENT)            | NOT NECESSARY | 89.90                     | -                 |
| 1   | ENGINE UNDERCOVER CENTER (CONSISTENT)        | NOT NECESSARY | 142.20                    | -                 |
|     | LESS 20% DISCOUNT                            |               | -5,017.50                 | -2,414.08         |
|     |                                              |               | 20,070.00                 | 9,656.32          |
|     | <b>SPECIAL NETT ITEMS</b>                    |               |                           |                   |
| 1   | FRT TYRE LH (SN)(CONSISTENT)                 | SCRATCHED     | 450.00                    | 140.00            |

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| Qty | Description of Parts                                                                                          | Condition     | Estimate By Workshop (\$) | Our Adjusted (\$) |
|-----|---------------------------------------------------------------------------------------------------------------|---------------|---------------------------|-------------------|
| 1   | FRT WHEEL SPORT RIM LH (SN)(CONSISTENT)                                                                       | NOT NECESSARY | 550.00                    | -                 |
| 1   | FRT BUMPER LOWER SPOILER (SN)(CONSISTENT)                                                                     | DISTORTED     | 1,200.00                  | 450.00            |
| 1   | SET FRT BUMPER LED LIGHT (SN)(CONSISTENT)                                                                     | MISSING       | 450.00                    | 250.00            |
| 1   | BATTERY (SN)(CONSISTENT)                                                                                      | DEFORMED      | 300.00                    | 100.00            |
| 1   | BOT AIR CON OIL (SN)(CONSISTENT)                                                                              | NOT NECESSARY | 65.00                     | -                 |
| 1   | BOT RADIATOR COOLANT (SN)(CONSISTENT)                                                                         | NECESSARY     | 60.00                     | 40.00             |
|     |                                                                                                               |               | 3,075.00                  | 980.00            |
|     | <b>LABOUR</b>                                                                                                 |               |                           |                   |
|     | TOWING CHARGES.                                                                                               |               | 150.00                    | 50.00             |
|     | TO REMOVE,REFIX MAIN FUSE BOX ,WIRE HARNESS AND CHECKING ELECTRICAL WIRING.                                   |               | 180.00                    | 30.00             |
|     | TO REMOVE,REFIX FRONT UNDERCARRIAGE.                                                                          |               | 550.00                    | 200.00            |
|     | 4 WHEEL ALIGNMENT .                                                                                           |               | 120.00                    | 60.00             |
|     | TO REMOVE,REFIX AIR CON CONDENSER AND REFILL GAS.                                                             |               | 150.00                    | 100.00            |
|     | TUFF KOTE.                                                                                                    |               | 180.00                    | 60.00             |
|     | TO RESPRAY PAINTING & ETC.                                                                                    |               | 1,400.00                  | 1,100.00          |
|     | PANEL BEATING,CUT/WELD.REMOVE & REPLACING ABOVE PARTS.INCLUSIVE OF THE REPAIR OF FRT BONNET AND FRT DOOR LH . |               | 1,800.00                  | 1,200.00          |
|     |                                                                                                               |               | 4,530.00                  | 2,800.00          |
|     | <b>GRAND TOTAL</b>                                                                                            |               | <b>27,675.00</b>          | <b>13,436.32</b>  |
|     | <b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>                                   |               |                           | <b>10,750.00</b>  |

Report Ref No. CC4/ASM18002935/Gpb3q2

XING GUO QIANG

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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## Service Request Details

|              |                                          |
|--------------|------------------------------------------|
| Claims       | 584008WV                                 |
| Reference    | CC4/ASM18002935/Gab3a2                   |
| Loss Date    | 10 February 2018                         |
| Request Date | 13 June 2018                             |
| Due Date     |                                          |
| Vendor Name  | LKK AUTO CONSULTANTS PTE LTD (TPP)       |
| Type of Loss | Third Party Vehicle Damage               |
| Services     | Pending verification - Direct Settlement |

| Vehicle Information             |                           | Service Address |
|---------------------------------|---------------------------|-----------------|
| Incident Vehicle Registration # | SKW215HP                  |                 |
| Make                            | TPWD SUBARU               |                 |
| Model                           | FORESTER 2.0XT CVT AWD SR |                 |

Primary Contact/Insured

ZHANG QINXUANG  
66 BAYSHORE ROAD, #13-06 BAYSHORE PARK,  
469985, Singapore  
91478769

|               |                                       |
|---------------|---------------------------------------|
| Claim Handler | CHEN Xinyou<br>chen.xinyou@aaa.com.sg |
|---------------|---------------------------------------|

### Additional Instructions

|          |          |         |             |            |         |       |
|----------|----------|---------|-------------|------------|---------|-------|
| Messages | Invoices | History | Document(s) | Assessment | Metrics | Notes |
|----------|----------|---------|-------------|------------|---------|-------|

| Document Type | Document SubType |
|---------------|------------------|
|               |                  |

+ General Comments

| NAME | TYPE | SUB-TYPE | AUTHOR | DATE<br>UPLOADED |
|------|------|----------|--------|------------------|
|------|------|----------|--------|------------------|

Accidents Statement

| NAME                                                                                                                      | TYPE                       | SUB-TYPE                                               | AUTHOR                            | DATE<br>UPLOADED |
|---------------------------------------------------------------------------------------------------------------------------|----------------------------|--------------------------------------------------------|-----------------------------------|------------------|
|  LKXInvoice1.pdf                       | Invoice                    | Surveyor/ Assessor expense                             | LKK AUTO CONSULTANTS PTE LTD (TP) | 27 December 2018 |
|  LKK PHOTO.pdf                         | Forms / Claim Documents    | Others                                                 | LKK AUTO CONSULTANTS PTE LTD (TP) | 27 December 2018 |
|  LKKInspection.pdf                     | Forms / Claim Documents    | Others                                                 | LKK AUTO CONSULTANTS PTE LTD (TP) | 27 December 2018 |
|  LKKAdjustment1a (1).pdf               | Forms / Claim Documents    | Others                                                 | LKK AUTO CONSULTANTS PTE LTD (TP) | 27 December 2018 |
|  Preliminary_Advice.pdf                | Reports & Statement        | Estimate / Quotation                                   | LKK AUTO CONSULTANTS PTE LTD (TP) | 19 March 2018    |
|  TP ESTIMATE - MATKED.pdf              | Reports & Statement        | Estimate / Quotation                                   | LKK AUTO CONSULTANTS PTE LTD (TP) | 5 March 2018     |
|  GA320872-Certificate of Insurance.pdf | Forms / Claim Documents    | Policy Schedule / Covernote / Certificate of Insurance | TEO KITTY                         | 14 February 2018 |
|  GA320872-Policy Schedule.pdf          | Forms / Claim Documents    | Policy Schedule / Covernote / Certificate of Insurance | TEO KITTY                         | 14 February 2018 |
|  SKU7098G INSD GIA RPT.PDF             | Reports & Statement        | GIA Report                                             | TEO KITTY                         | 14 February 2018 |
|  SKW2158P TP GIA RPT.PDF              | Reports & Statement        | GIA Report                                             | TEO KITTY                         | 14 February 2018 |
|  EMAIL .pdf                          | Letters and Correspondence | Workshop                                               | VISHNU BATHAM Shekhar             | 13 February 2018 |
|  GIA SKW2158P TP.PDF                 | Reports & Statement        | GIA Report                                             | VISHNU BATHAM Shekhar             | 13 February 2018 |
|  GIA SKU7098G INSD.PDF               | Reports & Statement        | GIA Report                                             | VISHNU BATHAM Shekhar             | 13 February 2018 |