

Bevan Lim (LKK Auto)

From: Shu Pei (LKKAuto)
Sent: Wednesday, 28 March 2018 7:04 PM
To: claims@torque5.com
Cc: Admin A; Bevan Lim (LKK Auto)
Subject: RE: Accident Involving SJJ 2770 B & SJR 4251 C on 10.02.2018
Attachments: image010.wmz; image021.wmz; SJJ 2770 B LOD.pdf

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref	Officer in charge
CC4/ASM18002921/Amb3	Bevan

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Torque 5 Claims [mailto:claims@torque5.com]
Sent: Wednesday, 28 March 2018 6:14 PM
To: Admin A <admin-a@lkkauto.com>
Cc: claims@torque5.com
Subject: Accident Involving SJJ 2770 B & SJR 4251 C on 10.02.2018

WITHOUT PREJUDICE

Dear Sir/Mdm,

Attached is the Final repair bill, Loss of rental, LTA fee and GIA fee of the above mentioned vehicle.

Claim amount as per below:-

1. Repair Cost	\$ 1,712.00
2. Loss of Rental for 03 x \$100/- per day	\$ 300.00
3. LTA/GIA fee	\$ 31.00
	TOTAL: \$ 2,043.00

The above settlement is in respect of our client's claim for damages pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation of his personal injuries.

Kindly acknowledge by replying to this email and let us have your offer soon.



Your assistance is greatly appreciated.

Thank you.

Warmest Regards,

Suanne Tan

Claims Officer | Motor Claims Department

Hotline (65) 6452 4457 | Fax (65) 6452 4584

Mobile (65) 8468 2089

Email suanne.tan@torque5.com

Address 8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54
Premier @ KB, Singapore 415875

www.torque5.com



SERVICING AND
MAINTENANCE



AIR CON AND
ELECTRICAL
REPAIRS



ENGINE
DIAGNOSIS



TOWING
SERVICES



ACCIDENT
REPAIRS



INSURANCE
CLAIMS
ASSISTANCE



SPRAY
PAINTING



Bevan Lim (LKK Auto)

From: Bevan Lim (LKK Auto)
Sent: Friday, 13 April 2018 8:26 AM
To: 'scorpey@yahoo.com'
Cc: Vic (LKKAuto)
Subject: OUR REF : CC4/ASM18002921/Amb3 YOUR REF : SJR 4251C ACCIDENT INVOLVING SJR 4251C AND SJJ 2770B ALONG CARPARK OF 110 EUNOS AVE 7 ON 10.02.2018Sc

13 APRIL 2018

**SIMON YEO CHOON HOCK
BLK 10 TAO CHING ROAD
#14-24
SINGAPORE 618725**

Dear Sir/Madam,

**OUR REF : CC4/ASM18002921/Amb3
YOUR REF : SJR 4251C
ACCIDENT INVOLVING SJR 4251C AND SJJ 2770B ALONG CARPARK OF 110 EUNOS AVE 7 ON
10.02.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s TORQUE 5 PTE LTD, acting on behalf of the owner of SJJ 2770B against your motor insurance policy.

Based on the accident report, accident scenario, it was reported that your vehicle had collided with the Third Party stationary vehicle SJJ 2770B. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to bevanlim@lkkauto.com within 7 days from the date of this letter **if not provided at AXA's reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)

- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6749 4274 or email us at bevanlim@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

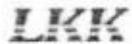
Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.



Torque 5 Pte Ltd

No.8 Kaki Bukit Ave 4, Premier @ Kaki Bukit, #01-50 Singapore 415875

Tel: +65 6452 4457 | Fax: +65 6452 4584 | Email: enquiry@torque5.com

Co. Reg. No.: 201313221G

LETTER OF AUTHORISATION

Accident on 10/02/2018 11:30 along 110 Eunos Ave 7 Carpark
Involving vehicles SJJ 2770B, SJR 4251C

Inconsideration of **Torque 5 Pte Ltd, 8 Kaki Bukit Ave 4, Premier @ Kaki Bukit #01-50 Singapore 415875**, repairing my/our motor vehicle no SJJ 2770B at my request, I/We, Jobian Tang Yak San ("the claimant") of Blk 109 Bishan ST 12 #05-180 SCS70109 (address) bearing NRIC No S7820220C the owner of motor vehicle no SJJ 2770B, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by **Torque 5 Pte Ltd**.


I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith.

In the event that my/our claim is unsuccessful, I/we undertake to pay to **Torque 5 Pte Ltd** the cost of repairs to my/our vehicle.

In the event that the settlement/payment cheque is being made in my/our favour, I/we hereby undertake to return the full amount to **Torque 5 Pte Ltd** account, within 7 days from receiving and clearance of the said settlement/payment cheque. Failing which, **Torque 5 Pte Ltd** will have the legal rights to take legal proceedings against me/us to recover the said sum, with further costs and disbursements to be incurred by me/us.


I/We further authorize **Torque 5 Pte Ltd** to settle the aforesaid claim in a manner that you deem fit and to utilize the monies to pay your charges without further reference to me/us. The payment to **Torque 5 Pte Ltd** shall amount to a good discharge of **Torque 5 Pte Ltd** obligation to me/us in respect of the settlement monies.

Dated this 05 day of 03 (month) 20 18 (year)


Signed by "the claimant"

Name: Jobian Tang Yak San

NRIC No: S7820220C


Signed by **Torque 5 Pte Ltd**
Name: Wynn



redefining / insurance

CLAIM REF : S8M008RY
INSURED : SIMON YEO CHOON HOCK

DISCHARGE VOUCHER

We/I JOBIAN TANG YAK SAN, NRIC No. S7820220/C hereby agree to accept the sum of dollars (two thousand forty-three only) (\$2,043.00) paid to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said AXA INSURANCE PTE LTD or their Insured or the driver of motor vehicle no. SJR 4251C as a result of an accident on 10th February 2018 of which we/I were/was the driver/ owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. SJJ 2770B.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. SJR 4251C in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. SJR 4251C.

Dated this 16 day of November 2018

Claimant's Signature

[Signature]

NRIC no./ Company Stamp

S7820220/C

Occupation/ Business

Address

B1K 109 Bishan Street 12 #05-180 S (570109)

Telephone No.

Witness's Name

Wu Limei

Witness's Signature

[Signature]

Witness's NRIC No.

S8928969F

AXA Insurance Pte Ltd (Company Reg. No. 199903512M)
8 Shenton Way, #24-01 AXA Tower, Singapore 088811
Customer Centre #B1-01
Tel: +65 6880 4888 Fax: +65 6338 2522 Website: www.axa.com.sg

my execution of this Discharge Voucher is only
for my claim for property damage and not prejudicial
to any other claims arising from the same accident.

my execution of this Discharge Voucher is only
for my claim for property damage and not prejudicial
to any other claims arising from the same accident.

**Torque 5 Pte Ltd**

No.8 Kaki Bukit Ave 4, Premier @ Kaki Bukit, #01-50 Singapore 415875
Tel: +65 6452 4457 | Fax: +65 6452 4584 | Email: enquiry@torque5.com
Co. & GST Reg. No.: 201313221G

Tax Invoice

AXA Insurance Singapore Pte Ltd
8 Shenton Way
#27-01 AXA Tower
Singapore 068811

Inv. No. : T51811098
Inv. Date : 16 Nov 2018
Ref : 10/02/2018
Terms : 30 Days
Veh. No. : SJJ2770B
Make & Model : SUZUKI SX4 1.6NB AT

#	Description	Qty	UOM	Unit Price	Disc	Amt
1	TO SUPPLY SPARE PARTS AND LABOUR FOR ACCIDENT REPAIR PARTS LUMP SUM AMOUNT	1.00		1,600.00	0.00	1,600.00

*I agree to the price as listed above and
affirm that the goods are received in good
condition.*

(Customer's Signature and Company Stamp)

Subtotal : S\$ 1,600.00
GST 7.0% : S\$ 112.00
Total : S\$ 1,712.00

For **TORQUE 5 PTE. LTD.**



(Authorised Signature)

Jobian Tang Yak San
109 Bishan Street 12 #05-180 s570109

C/O

Torque 5 Pte Ltd
8 Kaki Bukit Avenue 4, #01-50
Premier @ KB, Singapore 415875
Tel: 6452 4457 Fax: 6452 4584

Rental Invoice

Inv No. : L51803008
Date : 08 Mar 2018
Ref : SJJ2770B
Currency : SGD
Terms : COD
RA No. : R18030007
Veh No. : SGH5369D

#	Rental Period	Rate	Disc	Amt
1	Rental (05/03/2018 17:15 to 08/03/2018 14:30)	360.00	0.0000	360.00

*I agree to the price as listed above and
affirm that the goods are received in good
condition.*

(Customer's Signature and Company Stamp)

Subtotal : S\$ 360.00
GST 7.0% : S\$ 0.00
Total : S\$ 360.00

For **TORQUE 5 LEASING PTE LTD**



REG NO: 201530768C
(Authorised Signature)

RENTAL AGREEMENT

T 001944

HIRER'S PARTICULAR		Veh. No/Model: <u>SJJ 2770B Suzuki X4</u>																						
Name: <u>Jobian Tang Yak San</u>		Rental Veh. No/Model: <u>SGH 5859 D Exida Vixx.</u>																						
NRIC/Passport No: <u>57826220C</u>		Date/Time Out: <u>5/3/2018 5:15pm</u>																						
Address: <u>109 Bishan street</u> <u>12 #05-180 S'pore 590109</u>		Date/Time In: <u>8/3/2018 2:50pm</u>																						
Tel: <u>96868865</u>		<div style="display: flex; justify-content: space-around;"> <div style="text-align: center;"> OUT </div> <div style="text-align: center;"> IN </div> </div>																						
Driving license No: _____ Exp: _____																								
ADDITIONAL DRIVER'S PARTICULAR		Milage: <u>213100</u> Milage: <u>213130</u>																						
Name: _____		Rental Charges																						
NRIC/Passport No: _____		<table border="1"> <tr> <td>SS\$</td> <td></td> <td>SS\$</td> </tr> <tr> <td>Hours @</td> <td></td> <td>per hour</td> </tr> <tr> <td>Days @</td> <td><u>3</u></td> <td>per day</td> </tr> <tr> <td>Weeks @</td> <td><u>120</u></td> <td>per week</td> </tr> <tr> <td>Months @</td> <td></td> <td>per month</td> </tr> <tr> <td colspan="2">Subtotal</td> <td>360</td> </tr> <tr> <td colspan="2"></td> <td>GST @ 7%</td> </tr> </table>		SS\$		SS\$	Hours @		per hour	Days @	<u>3</u>	per day	Weeks @	<u>120</u>	per week	Months @		per month	Subtotal		360			GST @ 7%
SS\$		SS\$																						
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Weeks @	<u>120</u>	per week																						
Months @		per month																						
Subtotal		360																						
		GST @ 7%																						
Address: _____		Others																						
Tel: _____		TOTAL CHARGES 360																						
Driving license No: _____ Exp: _____		Mode of Payment:																						
		Cash/Nets/Cheque/Credit Card: _____																						
		Deposit _____ Deposit _____																						
		Amount _____ Refunded _____																						
		Remarks: _____ Received by _____																						
Physical Damage Excess		Acknowledgement																						
Singapore - Own Damage	SS\$2,000																							
Singapore - 3rd Party Damage	SS\$2,000																							
Malaysia (if applicable)	SS\$8,000																							
For Driver aged < 27 or above 65 and/or less than 2 yrs driving experience regardless of age	SS\$3,000 (Additional)																							
IMPORTANT NOTE: 1. ONLY PERSONS ABOVE 22 YEARS OF AGE, HOLDING A VALID SINGAPORE LICENCE FOR MORE THAN 2 YEARS, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE. 2. Vehicle is strictly for use in Singapore only and may not be driven out of Singapore without the prior written consent of Torque 5 Leasing Pte Ltd. 3. Use of vehicle for illegal purposes (e.g. in connection with theft, drug pedalling or trafficking, smuggling) is strictly prohibited. 4. In case of accident, the hirer shall report to Torque 5 Leasing Pte Ltd immediately.																								
		Hirer Signature/Date _____																						
		Owner Signature/Date _____																						

for Torque 5 Leasing Pte Ltd

TORQUE 5 LEASING
Reg no: 201530768C

3/28/2018

Invoice



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-022684

Date of Request: 10/02/2018

Your Ref No: Online Purchase

Torque 5 Pte Ltd
No. 8 Kaki Bukit Ave 4,
#01-50
Singapore 415875

Dear Sir/Madam,

Enquiry Date 10/02/2018
Enquiry By Stephanie Teo Wan Ting
TP Vehicle No. SJR4251C
Accident Date 10/02/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque

2/10/2018

Invoice



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-16-022684

Date of Request: 10/02/2018

Your Ref No:

Online Purchase

Torque 5 Pte Ltd
No. 8 Kaki Bukit Ave 4,
#01-50
Singapore 415875

Dear Sir/Madam,

Enquiry Date: 10/02/2018
Enquiry By: Stephanie Teo Wan Ting
TP Vehicle No.: SJR4251C
Accident Date: 10/02/2018

5JJ2770B

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJR4251C	AXA Insurance Pte Ltd	24/06/2017-23/06/2018	6338 7288

Thank You.

The Images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**
8 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-023910

Date of Request: 13/02/2018

Your Ref No:

Online Purchase

Torque 5 Pte Ltd
No. 8 Kaki Bukit Ave 4,
#01-50
Singapore 415875

Dear Sir/Madam,

Date of Accident: 10/02/2018

Vehicle No: SJJ2770B

Place of Accident: 110 EUNOS AVE 7 CARPARK

Involving Vehicle No: SJR4251C

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SJR4251C	110 EUNOS AVE 7 CARPARK	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

SEARCH RESULTS

Our Ref No: GR-18-023905
Date of Request: 13/02/2018

Your Ref No: Online Purchase

Torque 5 Pte Ltd
No. 8 Kaki Bukit Ave 4,
#01-50
Singapore 415875

Dear Sir/Madam,

Your Search Criteria:

Date of Accident: 10/02/2018
Place of Accident: 110 EUNOS AVE 7 CARPARK
Client Vehicle No: SJJ2770B

With reference to your search criteria for the accident report, the following documents were found to closely match your search criteria:

REQ. VEHICLE	ACCIDENT LOCATION	ACCIDENT DATE
SJR4251C	CARPARK OF 110 EUNOS AVE 7	10/02/2018 11:30

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL
INSURANCE
ASSOCIATION**

RECORDS MANAGEMENT CENTRE

GENERAL INSURANCE ASSOCIATION OF SINGAPORE**RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-023905

Date of Request: 13/02/2018

Your Ref No:

Online Purchase

Torque 5 Pte Ltd
No. 8 Kaki Bukit Ave 4,
#01-50
Singapore 415875

Dear Sir/Madam,

Your Search Criteria:

Date of Accident: 10/02/2018
Place of Accident: 110 EUNOS AVE 7 CARPARK
Client Vehicle No: SJJ2770B

DESCRIPTION	AMOUNT (\$\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque