

INS. CASE OWNER:

CL

CC 4, ASM 190 10333, Kpa3

LKK:

IDAC:

121065

Surveyor:

Kunehi

DOI:

ASSIGNMENT

12/6/19

Date / Time:

11/6/2019

Registered in Merimen:

Pre-assign / CCU / FTE

Sen 78780

Saman QAJ



Insured Vehicle No.:

Claim No.:

Name of Insured:

My Ghee Soon.

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A:

8/6/2019

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L YES / NO)

Insured Liability:

Final? Yes / No

SKZ 8576K

URGENT



INSRS:

WSP:

Tel:

Liability:

RMKS:

Supreme Auto



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

SKZ 8576K. curh 16/6/2019 17:00. van: 1/1/19
 15/6/19 10:00 6080 / Kpa3 : 000: 5/1/19
 Sen 78780. nat 11/6/2019 17:00. van: 2/1/19

12/6 BNR. sent out 1st letter.

14/06

OI GIA Reported

6/12/19

Full -> MK to close (up)

STAGE	DATE / PIC
Non-Reporting ltr (1st):	
Non-Reporting ltr (2nd):	
Non-Reporting ltr (Final):	
Notification ltr (if non-pickup):	
Call OI:	12/11/19
After call ltr to OI:	
Documentation Check List: Handlr Typist	
Notification ltr (if non-pickup)	<input type="checkbox"/>
After call ltr to OI:	<input type="checkbox"/>
Authorisation To Act:	<input type="checkbox"/>
Release Voucher:	<input type="checkbox"/>
Final Repair Bill:	<input type="checkbox"/>
Car Rental Invoice:	<input type="checkbox"/>
Towing Invoice:	<input type="checkbox"/>
LTA / GIA:	<input type="checkbox"/>
Medical Bill:	<input type="checkbox"/>
PIR:	<input type="checkbox"/>
Mandate/Reject Instruction:	<input type="checkbox"/>
LOD	<input type="checkbox"/>
Payment Breakdown Form:	<input type="checkbox"/>
Post-Repair Photos:	<input type="checkbox"/>
Others:	<input type="checkbox"/>

PRELIMINARY ADVICE		Date/Time:	Sent By:	
FINALIZATION		Date/Time:	Confirm with:	Confirm by:
Repair Cost:	SS	() days	Reduction:	%
FINAL SETTLEMENT		Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Final Liability:	%	(W)	(Agreed / Assessed) BOLA S/N No.:	17
Repair Cost:	SS			
Loss of Rental (LOR):	SS	() days		
Loss of Use (LOU):	SS	(\$ x) days		
Loss of Income (LOI):	SS	(\$ x) days		
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>	[Tick only one]			
GIA/LTA Search:	SS			
Medical:	SS			
Disbursement:	SS	(e.g. Tow/ Independent)		
Legal Cost:	SS			
Total:	SS	Global Sum SS:		
FINAL PAYMENT		Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Payee 1:	SS	Name 1:		
Payee 2: (Strike if N.A.)	SS	Name 2:		
Payee 3: (Strike if N.A.)	SS	Name 3:		

COPY SENT 11/1/19

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

TP
 \$250.00
 TP pers lawyer

ASS. REC. BY:

REF: ADD /* Kenneth

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s Supreme

of _____

Insured: _____

Policy No. _____

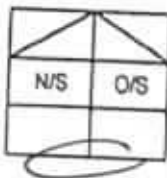
Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.Bal. or Market Value: 50K

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 04 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: PKZ 8576K Yr Regn: 05 Feb, 2016Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: Toy Atio c.c. 1896Colour: White A/C: Insured / Std / NI / NASp. Reading: 231888 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: NRE161 0010108Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim orTyre Size: F: 185/60R15

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIG / OHTSU / PIR / SUMI /

TOYO / YOKO or Agenda

Front: _____ Rear: _____

R/Bal: 7 mm R/Bal: 7 mmL/Bal: 7 mm L/Bal: 7 mmD.O.A. 8/6/19 D.O.I. 12/6/19

Survey held at _____

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

1 File pass to
GIA not ready

US \$2950 (Pool \$ 487.93/62%)

Date/Time, File Pass to:

☐ : Prell. Report☐ : Final Report

1)

Date/Time, File Return to:

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Survey Fee: _____

Transportation: _____

S + RS. SI

Fuel

Others

TOTAL

Add Fee: ☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech Invs (\$ _____)☐ : Weekend (\$ _____)

Report Format :

Lump Sum / I.B.I: (\$ _____)

SUPREME AUTO SERVICE PTE LTD

176 SIN MING DRIVE #02-01 SINGAPORE 575721
TEL: 6452 8211 FAX: 6451 7420

ESTIMATE

MCQUIRENS RENTAL PTE LTD
c/o 46 Lenton Plain
Singapore 786548

Date: 11-06-19

QUANTITY	PARTICULARS	AMOUNT (\$)
RE : TOYOTA COROLLA AXIO/ SKZ 8576 K		
1 pc	rear boot lid <i>895.00</i>	<i>Ph</i> 975.30
1 pc	rear boot emblem logo <i>59.20</i>	<i>m</i> 97.60
1 pc	rear boot emblem "G" <i>42.00</i>	<i>m</i> 56.80
1 pc	rear boot emblem 'AXIO' <i>45.00</i>	<i>m</i> 86.50
1 pc	rear boot emblem 'COROLLA' <i>59.10</i>	<i>m</i> 75.80
2 pcs	rear boot hinge @ 192.40	<i>m</i> 384.80
1 pc	rear boot lock	<i>m</i> 397.80
1 pc	rear boot lock catch	<i>m</i> 68.30
1 pc	rear boot weatherstrip <i>187.00</i>	<i>Quinn</i> 296.80
1 pc	rear boot lock sensor <i>189.20</i>	<i>nd</i> 286.90
1 pc	rear bumper <i>590.20</i>	<i>Auto</i> 836.70
2 pcs	rear bumper retainer @ 98.10	<i>cm</i> 395.00
2 pcs	rear bumper lamp @ 197.50	<i>m</i> 230.60
2 pcs	rear bumper bracket @ 115.30	<i>m</i> 178.80
1 pc	rear end panel @ 89.40	<i>m</i> 487.50
1 pc	rear end panel garnish <i>278.00</i>	<i>nd</i> 309.70
2 pcs	rear tail lamp assy <i>598.40</i> <i>close x</i>	<i>nd</i> 1,297.60
1 pc	spare tyre board	<i>sm</i> 308.70
1 pc	exhaust silencer	<i>m</i> 612.50
Sub-total		7,383.90
Less 25%		1,845.98
Sub-total		5,537.93
1 set	reverse sensor s.nett	<i>Ph</i> 250.00
Sub-total		5,787.93

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey damaged parts after painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No legal modification is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Authorized by Repairer

Signature: _____

Date: _____

Page 1 of 2

Not Authorized
Li Ray 82950h
Repair After Paint
4 days

Balance brought forward	5,787.93	
To remove and replace all the parts mentioned above, knocking and straighten up the necessary affected areas.	800.00	5000
To check wiring system.	50.00	200
To spray painting on affected areas.	800.00	6000
To apply rust proofing on affected areas.	80.00	300
To apply waterproof sealant on affected areas.	nn 80.00	X
To install reverse sensors	60.00	500
To carry our exhaust works	nn 80.00	X
Total	7,737.93	

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10+ Insurers
Option of any
workshop

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Welcome, 100% Deposit Refund
For Unapproved Loan,
Classic Credit Share!



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8 vehicles

Toyota axio

Advanced Search

Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
Search Selection	Toyota axio	Any	Any	2016	Any	Any	Any	Available



Toyota Corolla Axio 1.5A X \$57,800 \$8,110 /yr 08-Apr-2016 1,496 cc 43,000 km Sedan Available

Almost New Japanese Toyota Corolla Axio! Responsive Engine Performance Yet Producing Outstanding Fuel Efficiency! One Of The Best Selling Toyota In The Market! Trade In, Attractive Loan Packages Avail...

Posted: 27-May-2019 Tags: 2016 Toyota Corolla, 2016 toyota corolla, Toyota Corolla, toyota corolla, Toyota, Corolla, corolla, Used Toyota



Toyota Corolla Axio 1.5A X \$57,800 \$8,010 /yr 29-Apr-2016 1,496 cc 35,000 km Sedan Available

Almost New Japanese Toyota Corolla Axio! Responsive Engine Performance Yet Producing Outstanding Fuel Efficiency! One Of The Best Selling Toyota In The Market! High Trade In, Attractive Loan Packages ...

Motor Universe Credit Pte Ltd

Posted: 25-Apr-2019 Tags: 2016 Toyota Corolla, 2016 toyota corolla, Toyota Corolla, toyota corolla, Toyota, Corolla, corolla, Used Toyota



Toyota Corolla Axio 1.5A G \$58,800 \$7,830 /yr 01-Jul-2016 1,496 cc 58,650 km Sedan Available

Price Negotiable! High Trade In/High Loan Available, Low Mileage, 100% Accident Free, Kindly Contact Our Friendly Sales Executives Directly For Viewing And Appointment.

Posted: 01-Jun-2019 Tags: 2016 Toyota Corolla, 2016 toyota corolla, Toyota Corolla, toyota corolla, Toyota, Corolla, corolla, Used Toyota



Toyota Corolla Axio 1.5A X \$58,800 \$7,790 /yr 23-Aug-2016 1,496 cc 70,799 km Sedan Available

Come With 2 Years Third Party Warranty, Easy And Flexible In House Loan And Balloon Scheme Available, No Gimmicks! Low Fuel Consumption, Reverse Camera, Leather Seats, White In Colour, Maintained And ...

Posted: 14-Jun-2019 Tags: 2016 Toyota Corolla, 2016 toyota corolla, Toyota Corolla, toyota corolla, Toyota, Corolla, corolla, Used Toyota

Car Buying

Car Selling

Car Ownership

Car Aftermarket

On The Move

Lifestyle

Buy Tyres Online!
Latest Special Offers from Tyrepac!



Toyota Corolla Axio 1.5A X \$60,800 \$7,970 /yr 06-Sep-2016 1,496 cc - Sedan Available

Full Loan Monthly \$900 Plus, We Are Sgcarmart Premium Dealer! Buy With No Worries! No Hidden Costs! Car In Original Condition! Low Mileage! Accident-Free! In House Loan Or Bank Loan Available! No Need...

88 Motor Trading

Posted: 02-Jun-2019 Tags: 2016 Toyota Corolla, 2016 toyota corolla, Toyota Corolla, toyota corolla, Toyota, Corolla, corolla, Used Toyota



Toyota Corolla Axio 1.5A X \$59,800 \$7,810 /yr 14-Sep-2016 1,496 cc - Sedan Available

Looking For A Reasonable And Affordable Drive? Don't Miss This Good Deal! Come With 2 Years Third Party Warranty, Low Depreciation! Low Fuel Consumption! Trade-In Welcome! Easy And Flexible Finance Op...

Motor-Way Credit Pte Ltd

Posted: 13-Jun-2019 Tags: 2016 Toyota Corolla, 2016 toyota corolla, Toyota Corolla, toyota corolla, Toyota, Corolla, corolla, Used Toyota

Compare

**Toyota Corolla Axio 1.5A X****\$60,800**

\$7,930 /yr

15-Sep-2016

1,496 cc

44,000 km

Sedan

Available

Monthly Installment \$600! 1 Owner, 2.28% Interest Rate Until Further Notice! Contact Us For More Information!

Posted: 28-May-2019 Tags: 2016 Toyota Corolla, 2016 toyota corolla, Toyota Corolla, toyota corolla, Toyota, Corolla, corolla, Used Toyota

**Toyota Corolla Axio 1.5M G****\$73,800**

\$9,190 /yr

23-Nov-2016

1,496 cc

80,000 km

Sedan

Available

One Owner Only! Reliable And Fuel Efficient Sedan, Well Maintained By Owner, Accident Free. View To Believe!

Car Search

Posted: 25-May-2019 Tags: 2016 Toyota Corolla, 2016 toyota corolla, Toyota Corolla, toyota corolla, Toyota, Corolla, corolla, Used Toyota

[Comment](#)

Save this search criteria, to get email alerts whenever a match is found.

Make: Model: Price: Depreciation: Reg Date: Eng Cap: Mileage: Veh Type: Status:

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Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	0605G
Vehicle Details	
Vehicle No.:	SKZ8576K
Vehicle to be Exported:	Yes
Intended Deregistration Date:	11 Jun 2019
Vehicle Make:	TOYOTA
Vehicle Model:	COROLLA AXIO 1.5G A
Primary Colour:	White
Manufacturing Year:	2015
Engine No.:	2NR8508712
Chassis No.:	NRE1610010108
Maximum Power Output:	80.0 kW (107 bhp)
Open Market Value:	\$17,581.00
Original Registration Date:	05 Feb 2016
First Registration Date:	05 Feb 2016
Transfer Count:	2
Actual ARF Paid:	\$7,581.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	04 Feb 2026
PARF Rebate Amount:	\$5,685.00
Intended COE Rebate Details	
COE Expiry Date:	04 Feb 2026
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$46,651.00
COE Rebate Amount:	\$31,018.00
Total Rebate Amount:	\$36,703.00

The information contained herein is correct as at 11 Jun 2019


OK

Service Request Details

Claim

S9M01QAJ

Reference

None 

Loss Date

8 June 2019

Report Date

11 Jun 2019 4:12:40 PM

Request Date

11 June 2019

Due Date

18 June 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

P. Yuki
T: 10:01 a.m
V. Out
E. ✓

Actions

Next Step

Agree to perform service

Decline WorkAccept Work

Vehicle Information

Incident Vehicle Registration

SKZ8576k

TRUST

AXIO

Service Address

...

Primary Contact/Insured

NG GHEE SOON

129 ELIAS TERRACE, 519837, Singapore

NG578@LIVE.COM.SG

Claim Handler

LOH Cynthia

6568804843

cynthia.loh@axa.com.sg

Additional Instructions

[Messages](#)[Invoices](#)[History](#)[Documents](#)[Assessment](#)[Metrics](#)[Notes](#)[New Message](#)

Catherine Chong (LKK Auto)

From: admin@supreme.sg
Sent: Tuesday, 11 June, 2019 3:58 PM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Cc: chewkeong@supreme.sg
Subject: SKZ 8576 k accident on 08/06/2019 @ 1520hrs along Bras Basah Road.
Attachments: 11062019_144030_BRN3C2AF46F4866_0000006288.pdf

Categories: Santosh

Dear AXA,

Kindly arrange for a SJE inspection for the above mentioned vehicle.

Attached the necessary documents.

Best regards,
Chew Keong
Supreme Auto Service Pte Ltd
No.176 Sin Ming Drive
#02-01 Singapore 575721
Tel: 64528211
Fax: 64517423



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

12 June, 2019

NG GHEE SOON
129 ELIAS TERRACE
SINGAPORE 519837

Dear Sir,

OUR REF : CC4/ASM19010333/pa3 // S9M01QAJ
YOUR REF : SBU 7878D
ACCIDENT INVOLVING SBU 7878D AND SKZ 8576K ON 08/06/2019 ALONG/AT
BRAS BASAH ROAD TOWARDS SUNTEC CITY

We write to inform you that we are the appointed loss adjuster by your motor insurer, AXA insurance Pte Ltd to deal with the third party claim against your motor policy.

We refer to the above subject matter. We have received third party claim(s) against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We highlight that this accident has not been reported to your insurer. Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AXA. Omission to report the accident will result in a loss of your No Claim Discount (NCD) upon renewal of your policy, and will prejudice any claim(s) by or against you. We would appreciate it if you could urgently file a report at our approved reporting centre.

The report has to be lodged at any of AXA Premium Workshops or reporting centres (subject to your policy). For the list of AXA Premium Workshops conveniently located throughout Singapore, please refer to the back of your Certificate of Insurance or the accompanying folder, or visit <https://www.axa.com.sg/customer-care/personal/motor/owndamageaccidentreporting>.

Your full co-operation is required. Kindly submit the following when lodging the report which list is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 14/06/2019

Survey Details:

Date of loss	08.06.2019
Date of appointment	11.06.2019
Date of survey	12.06.2019
Location of survey	SUPREME AUTO SERVICE PTE LTD

Vehicle Details:

Claim Type:	Third party
Vehicle number	SKZ8576K
Make and Model	Toyota Corolla Axio (1496cc)
Date of registration	05.02.2016
Excess	NIL
Market Value/ Book Value	\$ 50,000.00 (est)
Parf/COE Rebate	\$ 36,703.00 (est)
Nett Value/ ERV	\$ 13,297.00 (est)

Repair details:

Initial Estimate	\$ 7,737.93
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 2,325.05
Check items (estimate)	\$ 1,232.60
Labour	\$ 1,200.00
Supplementary	NIL
Total	\$ 4,757.65
Lump Sum(if applicable)	

Number of days for repair	<u>4</u>
---------------------------	----------



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Remarks:

We will seek mandate after surveyor had verify check items.

Mandate:

Liability(TP)	100%	
Proposed repair cost (w/GST)		
Loss of use		
Loss of rental		
Loss of income		
LTA/GIA search fees		
Others		
Proposed Total		

Hsiao Tong (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Wednesday, 4 December 2019 6:37 PM
To: Hsiao Tong (LKKAuto)
Subject: FW: New message for service request 121065, vehicle number SKZ8576k

4/12/19 5:25 PM *** MessageReceived lawyer LOD. Please upload Survey report and Invoice. - TAN Wancong

-----Original Message-----

From: tan.wancong@axa.com.sg <tan.wancong@axa.com.sg>
Sent: Wednesday, 4 December, 2019 5:27 PM
To: admin-d@lkkauto.com
Subject: New message for service request 121065, vehicle number SKZ8576k

AXA Insurance has sent you a message for claim number S9M01QAJ.
Please click here <https://vp.smartclaims.axa.com.sg/claim-portal/> to view the message in Vendor Portal.
This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.



JusEquity Law Corporation

ADVOCATES & SOLICITORS • COMMISSIONER FOR OATHS

133 New Bridge Road #10 - 03, China Town Point, Singapore 059418

Telephone (65) 6536 9339,

Email : claims@juseq.com.sg

Fax : (65) 6536 5368 (Litigation & Conveyancing)

website : www.juseq.com.sg

Our Ref: JEQ/190535Z/1019/SUP (zl)

Your Ref: SBU7878D

60172217

29 October 2019

3 0 1 9 8 2 1 3 6 7 - - -

WITHOUT PREJUDICE

AXA INSURANCE SINGAPORE PTE LTD

8 Shenton Way #27 - 01

AXA Tower

Singapore 068811

NG GHEE SOON

129 Elias Terrace

Singapore 519837

BY HAND



BY CERTIFICATE OF POSTING

Dear Sirs

PROPERTY DAMAGE CLAIM ARISING FROM ACCIDENT INVOLVING VEHICLES SKZ8576K & SBU7878D ALONG BRAS BASAH ROAD ON 08.06.2019

We act for MCQUEEN RENTALS PTE LTD, the owner of motor vehicle no. SKZ8575K, in his claim for damages as a result of the above accident.

We are instructed that on the 8 June 2019, the driver of your insured motor vehicle no. SBU7878D so negligently drove, managed and controlled the said motor vehicle that he caused or permitted the same to collide into our client's vehicle.

The said collision was solely caused by the negligence of the driver of your insured motor vehicle no. SBU7878D.

As a result of the said collision, our client has suffered loss and damage which are set out hereunder as follows: -

A	Damages	
	a. Cost of repairs	\$ 2,950.00
	b. Loss of use (4+2 days @ 200.00 per day)	\$ 1,200.00
B	Cost with GST (at this stage)	\$ 749.00

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We enclose herewith copies of the following documents in support of our client's claim: -

- a) GIA Report lodged by our client and the driver of SBU7878D together with sketch plans and accident photograph;
- b) LTA search result and invoice for SBU7878D;
- c) Repair invoice from Supreme Auto Service Pte Ltd;

Please note that if you are insured and you wish to claim under your insurance policy, you should immediately pass this letter and all enclosed documents to your insurer.

Please note that you as insurers / owner should send to us an acknowledgement of receipt of this letter within 14 days of your receipt of this letter, failing which our client will have no alternative but to commence proceedings against your insured(s) / you without further notice to you.

Please also note that if you have a counterclaim against our clients arising out of the accident, you are also required to send to us a letter giving full particulars of the counterclaim together with all relevant supporting documents within 8 weeks of your receipt of this letter.

Yours faithfully

A handwritten signature in black ink, appearing to be 'Jeo' or similar, written over the typed name 'Jeo'.

Encl.

SUPREME AUTO SERVICE PTE LTD

176 SIN MING DRIVE #02-01 SINGAPORE 575721

TEL: 6452 8211 FAX: 6451 7420

CO. REG. NO. : 19-9404214-H

INVOICE : 17678

MCQUEEN RENTALS PTE LTD

08/06/19
4 days

DATE : 27/09/2019

QUANTITY	PARTICULARS	AMOUNT (\$)
	<u>RE: TOYOTA AXIO / SKZ 8576 K</u>	
	Global Sum for repair of the above mentioned vehicle.	\$2,950.00
	Total	\$2,950.00



Enquire Vehicle & Owner Information (Vehicle No. SBU7878D As At 08 Jun 2019 / 15:20:00)

Law Firm Search Details

Search Reason: Insurance claim in relation to traffic accident
Law Firm Case No.: JEQ/SKZ8576K/CH

Current Owner Details

Owner ID Type: Singapore NRIC
Owner ID: S1358606C
Owner Name: NG GHEE SOON
Registered Address Type: Private Residential (Condo Apt or House) / Shopping / Office Complexes
Registered Block/House No.: 129
Registered Street Name: ELIAS TERRACE
Registered Unit No.: -
Registered Building Name: -

Registered Postal Code: 519837

Current Vehicle Details

Vehicle No.: SBU7878D
Make Description/Model: MERCEDES BENZ / E 300
Insurance Company Name: AXA INSURANCE PTE LTD

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 18 June 2019 12:29 PM
To: NG578@LIVE.COM.SG
Subject: ACCIDENT INVOLVING SDU 7878D(AXA) AND SKZ 8576K ALONG BRAS BASAH ROAD ON 08/06/2019

18 June 2019

MR NG GHEE SOON

Dear Sir/ Mdm

OUR REF : CC4/ASM19010333/Kpa3

YOUR REF : SBU 7878D

ACCIDENT INVOLVING SBU 7878D(AXA) AND SKZ 8576K ALONG BRAS BASAH ROAD ON 08/06/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Singapore Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SUPREME AUTO SERVICE PTE LTD acting on behalf of the owner of SKZ 8576K against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your driver's favour as it is a front-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 10 days from the date of this letter if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license or vocational license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19010333/Kpa3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:CYNTHIA LOH

Date : 17-12-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SBU 7878D	Veh. Inspected	SKZ 8576K
Policy No.	GA233584	Coverage (\$)	0.00
Claim No.	S9M01QAJ	Excess (\$)	0.00
Assign From		Assign Date	11/06/2019

2. Vehicle Particulars & Condition

Make & Model	TOYOTA AXIO (A)	c.c	1496
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	NRE1610010108	Colour	WHITE
Odometer	231888	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	185/60 R15	AGENDA	7 mm
L/H Front Tyre	185/60 R15	AGENDA	7 mm
R/H Rear Tyre	185/60 R15	AGENDA	7 mm
L/H Rear Tyre	185/60 R15	AGENDA	7 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	08/06/2019	Inspection Date	12/06/2019
Survey held at	SUPREME AUTO SERVICE PTE LTD 176 SIN MING DRIVE #02-01 SIN MING AUTOCARE SINGAPORE 575721		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	4 Working Days
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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19010333/Kpa3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN: CYNTHIA LOH

Date : 17-12-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SBU 7878D	Veh. Inspected	SKZ 8576K
Policy No.	GA233584	Coverage (\$)	0.00
Claim No.	S9M01QAJ	Excess (\$)	0.00
Assign From		Assign Date	11/06/2019

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Make & Model	TOYOTA AXIO (A)	c.c	1496
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	NRE1610010108	Colour	WHITE
Odometer	231888	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
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4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
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5. General Information

Accident Date	08/06/2019	Inspection Date	12/06/2019
Survey held at	SUPREME AUTO SERVICE PTE LTD 176 SIN MING DRIVE #02-01 SIN MING AUTOCARE SINGAPORE 575721		

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ESTIMATED NORMAL PERIOD FOR REPAIR:	4 Working Days
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Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM19010333/Kpa3q2		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:CYNTHIA LOH		Date : 17-12-2019		
		Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SBU 7878D	Veh. Inspected	SKZ 8576K	
Policy No.	GA233584	Coverage (\$)	0.00	
Claim No.	S9M01QAJ	Excess (\$)	0.00	
Assign From		Assign Date	11/06/2019	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA AXIO (A)	c.c	1496	
Engine No.	HIDDEN	Year of Reg.	2016	
Chassis No.	NRE1610010108	Colour	WHITE	
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R/H Front Tyre	185/60 R15	AGENDA	7 mm	
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L/H Rear Tyre	185/60 R15	AGENDA	7 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	08/06/2019	Inspection Date	12/06/2019	
Survey held at	SUPREME AUTO SERVICE PTE LTD 176 SIN MING DRIVE #02-01 SIN MING AUTOCARE SINGAPORE 575721			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days		



LKK Auto Consultants Pte Ltd

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TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKZ 8576K

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BOOT LID (CONSISTENT)	BUCKLED	975.30	895.00
1	REAR BOOT EMBLEM LOGO (CONSISTENT)	NECESSARY	97.60	59.20
1	REAR BOOT EMBLEM 'G' (CONSISTENT)	NECESSARY	56.80	42.00
1	REAR BOOT EMBLEM 'AXIO' (CONSISTENT)	NECESSARY	86.50	45.00
1	REAR BOOT EMBLEM 'COROLLA' (CONSISTENT)	NECESSARY	75.80	59.10
2	REAR BOOT HINGE @\$192.40 (CONSISTENT)	TO REPAIR SEE LABOUR	384.80	-
1	REAR BOOT LOCK (CONSISTENT)	TO REPAIR SEE LABOUR	397.80	-
1	REAR BOOT LOCK CATCH (CONSISTENT)	TO REPAIR SEE LABOUR	68.30	-
1	REAR BOOT LOCK SENSOR (CONSISTENT)	DENTED	286.90	189.20
1	REAR BUMPER (CONSISTENT)	BUCKLED / CRACKED	836.70	590.20
2	REAR BUMPER RETAINER @\$197.50 (CONSISTENT)	CRACKED	395.00	98.10
2	REAR BUMPER LAMP @\$115.30 (CONSISTENT)	SERVICEABLE	230.60	-
2	REAR BUMPER BRACKET @\$89.40 (CONSISTENT)	TO REPAIR SEE LABOUR	178.80	-
1	REAR END PANEL (CONSISTENT)	TO REPAIR SEE LABOUR	487.50	-
1	REAR END PANEL GARNISH (CONSISTENT)	DENTED	309.70	278.10
2	REAR TAIL LAMP ASSY @\$648.90 (CONSISTENT)	O/S SERVICEABLE / N/S MTG CRACKED	1,297.80	548.40
1	SPARE TYRE BOARD (CONSISTENT)	SERVICEABLE	308.70	-
1	EXHAUST SILENCER (CONSISTENT)	TO REPAIR SEE LABOUR	612.50	-
	LESS 25% DISCOUNT		-1,771.78	-701.08
			5,315.32	2,103.22
1	REAR BOOT WEATHERSTRIP (50%) (SN) (CONSISTENT)	DENTED / CUT	296.80	187.10
	LESS 25% DISCOUNT		-74.20	-
			222.60	187.10

Report Ref No. CC4/ASM19010333/Kpa3q2



LKK Auto Consultants Pte Ltd

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TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>SPECIAL NETT ITEMS</u>			
1	SET REVERSE SENSOR (SN) (CONSISTENT)	SHORTED	250.00	200.00
			250.00	200.00
	<u>LABOUR</u>			
	TO REMOVE AND REPLACE ALL THE PARTS MENTIONED ABOVE ,KNOCKING AND STRAIGHTEN UP THE NECESSARY AFFECTED AREAS.INCLUSIVE OF THE REPAIR OF REAR BOOT HINGE,REAR BOOT LOCK,REAR BOOT LOCK CATCH,REAR BUMPER BRACKET,REAR END PANEL AND EXHAUST SILENCER.		800.00	500.00
	TO CHECK WIRING SYSTEM.		50.00	20.00
	TO SPRAY PAINTING ON AFFECTED AREAS.		800.00	600.00
	TO APPLY RUST PROOFING ON AFFECTED AREAS.		80.00	30.00
	TO APPLY WATERPROOF SEALANT ON AFFECTED AREAS.	NOT NECESSARY	80.00	-
	TO INSTALL REVERSE SENSORS .		60.00	50.00
	TO CARRY OUT EXHAUST WORKS.	NOT NECESSARY	80.00	-
			1,950.00	1,200.00
GRAND TOTAL			7,737.92	3,690.32
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				2,950.00

Report Ref No. CC4/ASM19010333/Kpa3q2

KONG SENG CHEONG

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim

SYN010AJ

Reference

CC4/ASM19010337/P/2020

Loss Date

8 June 2019

Report Date

11 Jun 2019 4:12:40 PM

Request Date

1 November 2019

Due Date

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Vehicle Information

Incident Vehicle Registration #

SKZ8576A

Make

TPWD TOYOTA

Model

AXIO

Service Address

...

Primary Contact/Insured

NG GHEE SOON

129 ELIAS TERRACE, 519837, Singapore

NGS78@LIVE.COM.SG

Claim Handler

TAN Wancong

tan.wancong@axa.com.sg

Actions

Next Step

Wait for Approve Invoice

Auto Invoice

Additional Instructions

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

Document Type

Document SubType

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
Accident Statement	Reports & Statement		Merimen	

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKKInvoice1 (6).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2019
LKKInspection (6).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2019
LKKAadjustment1a (7).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2019
LKK PHOTO-3.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2019
LKK PHOTO-2.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	18 December 2019
SBU7R7MD INS GIA.PDF	Reports & Statement	GIA Report	DHIMAW Namrata	1 November 2019
TTPD LITIGATION LOD- MCQUEEN RENTALS PTE LTD.pdf	Legal	Letter of Demand/Notice of Proceedings	DHIMAW Namrata	1 November 2019
TP 1A dd 140619 .pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	14 June 2019
LKK Survey Photos.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	14 June 2019
PARF_COE_Rebate_Enquiry.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	14 June 2019
TP GIA.pdf	Reports & Statement	Accident statement	LKK AUTO CONSULTANTS PTE LTD (TP)	14 June 2019
TP ESTIMATE_MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	14 June 2019
Ltr to Insured -non reporting.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	12 June 2019
REPLY FROM WORKSHOP.mmg	Letters and Correspondence	Others	NIKAM Sanjosh Pandurang	11 June 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 GAJ23584-Certificate of Insurance.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	NIKAM Santosh Pandurang	11 June 2019
 GAJ23584-policy Schedule.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	NIKAM Santosh Pandurang	11 June 2019
 EMAIL FROM WORKSHOP FOR TP REQ.mpg	Letters and Correspondence	Others	NIKAM Santosh Pandurang	11 June 2019