

## Thin Thin (LKKAUTO)

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**From:** TAY Ernest <ernest.tay@axa.com.sg>  
**Sent:** Wednesday, 18 April 2018 11:15 AM  
**To:** Thin Thin (LKKAUTO)  
**Cc:** Olivia Lau (LKKAUTO); Admin A  
**Subject:** RE: URGENT: Your Ref: C0470478; Our Ref: CC4/AXA18002916/K1ub3 [ ACCIDENT ON 10/02/2018 INVOLVING VEHICLES SHC 5483X AND SHA 8679P]

Dear Thin Thin,

We agreed with TP version.

Please assist to write back to Jasmine and emphasized that BOLA S15 is applicable.

Thank you.

*\*Please note we have terminated our fax-line. Please send your correspondences to our two common mail boxes instead. For OD/TP survey, please send it to [motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg). For other correspondences, please send it to [motor.doc@axa.com.sg](mailto:motor.doc@axa.com.sg).*

With Regards,

**Ernest Tay** | Specialist, Motor (Property) Claims

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GST Registration number: 199903512M



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**From:** Thin Thin (LKKAUTO) [mailto:thinthin@lkkauto.com]  
**Sent:** Thursday, April 12, 2018 1:27 PM  
**To:** TAY Ernest <ernest.tay@axa.com.sg>  
**Cc:** Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** URGENT: Your Ref: C0470478; Our Ref: CC4/AXA18002916/K1ub3 [ ACCIDENT ON 10/02/2018 INVOLVING VEHICLES SHC 5483X AND SHA 8679P]  
**Importance:** High

Your Ref: **C0470478**

Our Ref: CC4/AXA18002916/K1ub3

Dear Mr Ernest,

**ACCIDENT ON 10/02/2018 INVOLVING VEHICLES SHC 5483X AND SHA 8679P**

We refer to the above matter.

Insured reported that he was queuing at T3 carpark to pick up passenger. There were two lanes and he was on left lane. When the vehicle on his right moved forward hence he inched his taxi to the right lane. When his vehicle almost enter to the right lane the vehicle in front stopped as such he followed. Suddenly he felt an impact from right rear.

TP reported that he was slowing moving in the right lane of the taxi queue, OI from left lane suddenly intercepted. Upon seeing OI intercepting, he stopped his vehicle, however OI grazed the front left portion of his vehicle.

We have spoken to OI and she strongly disputed on TP claim agree to settle 50% liability only. She (Jasmine) mention that TP already saw insured vehicle and TP still moving and collided onto insured vehicle.

TP do not accept 50% liability and propose 100% based on BOLA 15.

In view of the above, kindly let us have your further instruction urgently as TP is chasing us for settlement. We have send video footage via Accellion.

Thanks.

Best Regards,

**Thin Thin Hlaing** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2360 | email: [thinthin@lkkauto.com](mailto:thinthin@lkkauto.com) | fax: 6741-4108

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