

## Shiau Chan (LKKAUTO)

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**From:** ECICS Claims <claims@ecics.com.sg>  
**Sent:** Friday, 18 May 2018 9:02 AM  
**To:** Shiau Chan (LKKAUTO); Admin-D (LKKAUTO); ECICS Claims; Phoebe Jay Xie (ECICS, Claims)  
**Cc:** SUR; assignments  
**Subject:** RE: ECICS - SJQ1351Y / Tepl - SJD2722Y / Doa 06.02.2018 / \*\* req for survey.

Dear Shiau Chan

Our ref DMPU1800022H.  
Thank you

Regards,  
Janice Goh  
**Claims Division**  
DID: +65 6303 0182  
FAX: +65 6338 9267

**ECICS Limited**  
7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

**WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to [motorsurvey@ecics.com.sg](mailto:motorsurvey@ecics.com.sg) directly.**

***\*\*Please bear with us should we take longer to response as we are currently experiencing a high volume of claims. Thank you for your kind patience and understanding.\*\****

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**From:** Shiau Chan (LKKAUTO) [mailto:siewsc@lkkauto.com]  
**Sent:** Friday, 18 May, 2018 8:31 AM  
**To:** Admin-D (LKKAUTO); ECICS Claims; Janice Goh Siew Geok (ECICS, Claims); Phoebe Jay Xie (ECICS, Claims)  
**Cc:** SUR; assignments  
**Subject:** RE: ECICS - SJQ1351Y / Tepl - SJD2722Y / Doa 06.02.2018 / \*\* req for survey.

Dear Carrie,

Kindly provide us the claim number of above mentioned.

Best Regards,  
**Shiau Chan (Ms)** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO)  
**Sent:** Tuesday, 13 February 2018 10:23 AM  
**To:** 'ECICS Claims' <[claims@ecics.com.sg](mailto:claims@ecics.com.sg)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: ECICS - SJQ1351Y / Tepl - SJD2722Y / Doa 06.02.2018 / \*\* req for survey.

Dear Carrie,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

**Catherine Chong** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** ECICS Claims [<mailto:claims@ecics.com.sg>]

**Sent:** Tuesday, 13 February, 2018 9:51 AM

**To:** [jess.francis@eurokars.com.sg](mailto:jess.francis@eurokars.com.sg); ECICS Claims <[claims@ecics.com.sg](mailto:claims@ecics.com.sg)>

**Cc:** [kevin.lee@eurokars.com.sg](mailto:kevin.lee@eurokars.com.sg); [eric.pau@eurokars.com.sg](mailto:eric.pau@eurokars.com.sg); [ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg); [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Subject:** RE: ECICS - SJQ1351Y / Tepl - SJD2722Y / Doa 06.02.2018 / \*\* req for survey.

Without Prejudice

Dear Jess,

Noted with thanks.

Dear LKK,

Please assist on TP PRI survey for SJD2722Y.

Thank you.

Regards,

Carrie Tan

**Claims Division**

DID: +65 63030308

FAX: +65 6338 9267

**ECICS Limited**

7 Temasek Boulevard, #10-01 Suntec Tower One, Singapore 038987

**WITH IMMEDIATE EFFECT FOR ALL PRE-REPAIR INSPECTION/SURVEY, please email to [motorsurvey@ecics.com.sg](mailto:motorsurvey@ecics.com.sg) directly.**

***\*\*Please bear with us should we take longer to response as we are currently experiencing a high volume of claims. Thank you for your kind patience and understanding.\*\****

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**From:** [jess.francis@eurokars.com.sg](mailto:jess.francis@eurokars.com.sg) [<mailto:jess.francis@eurokars.com.sg>]

**Sent:** Monday, 12 February, 2018 6:37 PM

**To:** ECICS Claims

**Cc:** [kevin.lee@eurokars.com.sg](mailto:kevin.lee@eurokars.com.sg); [eric.pau@eurokars.com.sg](mailto:eric.pau@eurokars.com.sg); [ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)

**Subject:** ECICS - SJQ1351Y / Tepl - SJD2722Y / Doa 06.02.2018 / \*\* req for survey.

Hi All,

Kindly arrange the survey to our client's car as soon as possible.

Regards.

Jess Francis Carlos  
Insurance Claims Executive  
Trans Eurokars Pte Ltd  
5 Ubi Close  
Singapore 408605  
Tel no.: 63958784

**From:** [mazdacanon@mazda.com.sg](mailto:mazdacanon@mazda.com.sg) [<mailto:transeurokars@eurokars.com.sg>]

**Sent:** Monday, 12 February 2018 6:35 PM

**To:** Jess Francis <[jess.francis@eurokars.com.sg](mailto:jess.francis@eurokars.com.sg)>

**Subject:** Attached Image



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