



Letter of Claims
Request of direct settlement.

We are submitting a claim on behalf of our customer Yeo kang Liang, William

NRIC S7307310C insured of vehicle 6B 2216M against

your insured vehicle number SKES528E (ALG)

On the accident dated on 12/2/18 (ddmmyyyy) along Malaysia immigration.

Dated this 13 (day) of 2 (month) 20 18.



Volkswagen Group Singapore

1 Kampong Ampat

Singapore 368314

DID: 69223502

HP: 93867833

shushi.tang@vw.com.sg

PDI TUAS

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YEO KENG LIANG,
WILLIAM
116 EDGEFIELD PLAINS
#06-346
Singapore, 820116
Singapore

Phone No.
Fax No.
E-Mail

VAT Registration No. M20098505-2
Tax No. 199101494Z

Service Quote

Customer No. CV010062
Quote No. SER/QUO/1800262
QuoteDate 13/02/18
Salesperson TEO LYNN
Page 1

THIS IS NOT AN OFFICIAL TAX INVOICE

Make	Model Description	Mileage	Service Advisor
Volkswagen Passeng	TiguanGP 1.4 TSI 118 DSG6 VNA	15,852	Tang Shu Shi
License No.	VIN	Initial Registration	Sales Advisor
SGB2216M	WVGZZZ5NZGW074633	27/12/16	TEO LYNN
Engine Code	Labor Type	Engine No.	Model Code
	1H	CTH 237991	5N22QY

No.	Description	Qty.	UoM	Unit Price	Amount
P B&P MACP LABOUR	LABOUR	3	UNIT		2,400.00
P B&P MACP PAINT	SPRAY PAINT	3	UNIT		2,520.00
P B&P DIAG	PROGRAMMING & CALIBRATION	1	Time Un		480.00
P B&P MECH	COMPULSORY TO DO AFTER AC ELECT WIRING & MECH COMPO	1	Time Un		280.00
	Nett				
	Sum Labor				5,680.00
P 5N0807393E	LHR BUMPER BRACKET	1	Pieces		27.47
	Use Predecessor 5N0807393B				
P 5N0807394D	RHR BUMPER BRACKET	1	Pieces		27.47
	Use Predecessor 5N0807394B				
P 5N0807421G GRU	REAR BUMPER TOP	1	Pieces		1,313.66
P 5N0807521AFGRU	REAR BUMPER BOTTOM	1	Pieces		459.45
P 5N0807568 2Z0	SPOILER	1	Pieces		509.39
	Use Predecessor 5N0807568				
P 5N0945105	REFELCTOR REAR LH	1	Pieces		77.75
P 5N0945106	REFELCTOR REAR RH	1	Pieces		60.62
P N 90825901	BOLT	2	Pieces		3.18
	Sum Item				2,478.96

Payments to: - BBN: - Acc.-No.:

PDI TUAS

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YEO KENG LIANG,
WILLIAM
116 EDGEFIELD PLAINS
#06-346
Singapore, 820116
Singapore

Phone No.
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	1H	CTH 237991	5N22QY

Sum Labor			5,680.00
Sum Item			2,478.96
Total SGD			8,158.96
7% GST	8,158.96		571.16
Total SGD Incl. GST			8,730.12

Explanations

P = Proportionately Charged

Payment Terms No Credit

Payments to: - BBN: - Acc.-No..:

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	13/02/2018 09:00
Date Of Accident	12/02/2018 08:00
Exact Location Of Accident	MALAYSIA IMMIGRATION
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SGB2216M
Insured/Policyholder	
Name Of Registered Owner	YEO KENG LIANG, WILLIAM
NRIC No	S7307310C
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-98536963
Alternative Phone No	OFFICE-98536963
Vehicle Particulars	
Manufacturer	VOLKSWAGEN
Model	TIGUANGP 1.4 TSI 118 DSG6 VNA
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A 28870946 AVW
Cover Note Number	
Driver	
Name of Driver	YEO KENG LIANG, WILLIAM
NRIC No	S7307310C
Date Of Birth	01/03/1973
Occupation	INDOOR
Date Of Driving Pass	21/05/1992
Driving Experience	25 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98536963
Fax Number	
Contact Number	OFFICE-98536963
E-Mail Address	NOEMAIL

Address	BLK 116 EDGEFIELD PLAINS #06-346
Postcode	820116
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : LIM EE PING GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKE5528E
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	GOH SIM CIK
NRIC/Passport Number	
Contact Number	81816916
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN


IMPORTANT NOTICE

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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)


I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



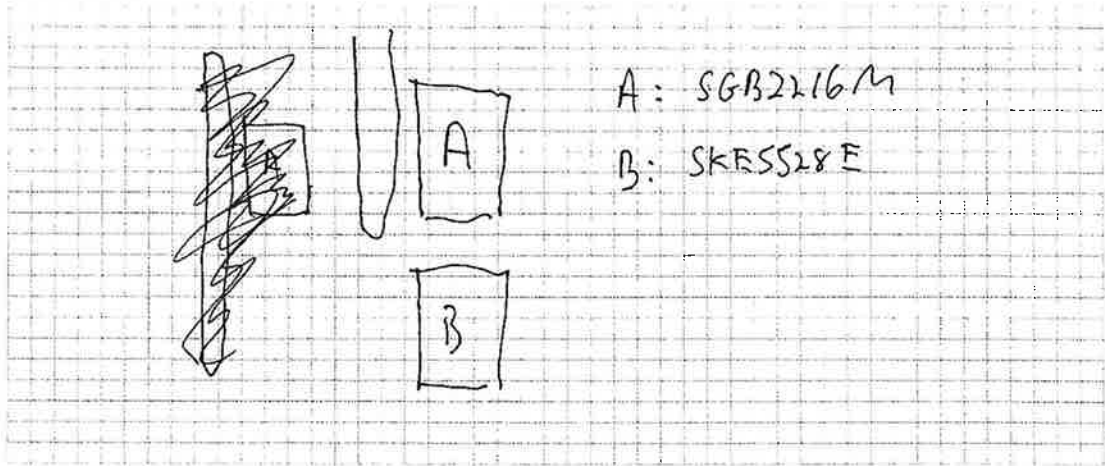
Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:


81030002

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

My car SGB2216M is park stationary at the Malaysia Immigration. The day is day and sunny. Another vehicle SKES528E came along and park behind my vehicle. However, he did not apply enough brake and his vehicle jerked forward and hit my vehicle.

I have video evidence to support the report above.

Vehicle B: SKES528E owners' particulars
Name: Goh Sim Cik
Tel: 8181 6916

DECLARATION

I/We declare the foregoing particulars are true in every respect.


Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:



13/2/18.



MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way, # 21-01, SGX Centre 2, Singapore 068807
Tel +65 6827 7888, Fax +65 6827 7800
Co. Reg. No. 200412212G GST Reg. No. 20-0412212G

Certificate of Insurance

ROAD TRANSPORT ACT 1987 (MALAYSIA)
THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (FEDERATION OF MALAYSIA)
THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EDITION)
(REPUBLIC OF SINGAPORE)
THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1996 EDITION (REPUBLIC OF SINGAPORE)
OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF.

Form M.X.1
Individual Ownership

VW DRIVEEASY
Comprehensive

Certificate No. A 28870946 AVW

Excess : SGD500
Windscreen Excess : SGD100

1. Index Mark and Registration Number of Vehicle
SGB2216M

2. Name of Policyholder
Yeo Keng Liang William

3. Effective Date of the Commencement of Insurance for the purposes of the Act
27/12/2017

4. Date of Expiry of Insurance
26/12/2018

5. Persons or Classes of Persons entitled to drive*

Yeo Keng Liang William

Any other person provided he is driving on the Policyholder's order or with the Policyholder's permission.

* Provided that the person driving is permitted in accordance with the licensing or other laws or laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to use*

Use only for social domestic and pleasure purposes and for the Policyholder's business.

The Policy does not cover use for hire or reward racing pace-making reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

PLEASE NOTE ALL CLAIMS RELATED REPAIR MUST BE CARRIED OUT AT VOLKSWAGEN CENTRE SINGAPORE.

This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the Insurer within 7 days of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189).

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.

MSIG Insurance (Singapore) Pte. Ltd.
Approved Insurers

for Chief Executive Officer

REPUBLIC OF SINGAPORE
IDENTITY CARD NO. S7307310C



Name

YEO KENG LIANG, WILLIAM

杨敬量

Race

CHINESE

Date of Birth

01-03-1973

Sex

M

Country of Birth

SINGAPORE



REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number S7307310C

Name

YEO KENG LIANG, WILLIAM

Birth Date 01 Mar 1973

Issue Date 22 Apr 2003



0004105758



2936263

NRIC No. S7307310C



Blood Group Date of Issue

O+ 04-01-1997

APT BLK 116 EDGEFIELD PLAINS #06-346
SINGAPORE 820116

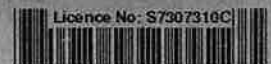
NRIC No. S7307310C

Date: 17-05-2004

No: 4871893

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES

		PASS DATE
Class 2B	Motorcycles not exceeding 200 cc	03 Jun 1991
Class 3	Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms	21 May 1992
Class 4	Heavy Motor Cars and Motor Tractors the weight of which unladen exceeds 2500 kilograms	15 Jun 1996
Class 5	Motor Vehicles which are not constructed themselves to carry any load and the weight of which unladen exceeds 7250 kilograms	08 Nov 1996



Licence No: S7307310C

NP 428A