

Zaini (LKK Auto)

From: Zaini (LKK Auto)
Sent: Thursday, 22 February 2018 3:17 PM
To: 'Tang, Shu Shi (VWG Singapore)'
Cc: Hsiao Tong (LKKAuto); Admin A
Subject: RE: REQUEST DIRECT SETTLEMENT FOR SGB2216M & SKE5528E ON 12/02/2018 ***
LKK REF - CC3/AIG18002900/ks3

WITHOUT PREJUDICE

Your Ref: SGB 2216M
Our Ref: CC3/AIG18002900/ks3

“WITHOUT PREJUDICE”

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES SKE 5528E AND SGB 2216M ON 12/02/2018

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Zaini Kusaini | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2132 | email: Zaini@lkkauto.com | fax: 6741-4108

Blk 51, PayaUbi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tang, Shu Shi (VWG Singapore) [mailto:shushi.tang@vw.com.sg]
Sent: Wednesday, 21 February 2018 6:07 PM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: REQUEST DIRECT SETTLEMENT FOR SGB2216M & SKE5528E ON 12/02/2018 *** LKK REF - CC3/AIG18002900/ks3

Hi Catherine,

Please arrange survey to be on 23/02/2018 @ 2.30pm, vw/ka, owner waiting.

Please revert to confirm.

Best Regards,