

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Friday, 31 August, 2018 1:28 PM
To: Admin nht
Cc: Admin A; Chloe; Olivia Lau (LKKAUTO); Vic (LKKAUTO)
Subject: RE: GW6309S CLAIMING SKK69P DOA 09.02.18 // LKK Ref: CC6/AIG18002892/Amb3
Attachments: WhatsApp Image 2018-06-26 at 13.00.38.jpeg; WhatsApp Image 2018-06-26 at 13.03.03.jpeg

Without Prejudice

Dear Sukyi /Chloe,

We refer to the below email and the contents were noted.

Kindly be informed that we are currently looking into the matter and will be seeking for further instruction from our principal.

We will expedite and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Admin nht [mailto:admin@nhtmotor.com]

Sent: Friday, 31 August, 2018 12:03 PM

To: Vic (LKKAUTO)

Cc: Admin A; Chloe; Olivia Lau (LKKAUTO)

Subject: Re: GW6309S CLAIMING SKK69P DOA 09.02.18 // LKK Ref: CC6/AIG18002892/Amb3

URGENT (IMPORTANT)

Hi Vic

Our client keep call our office chase of the liability of this claim.

Please kindly expedite and let us have your offer asap for close case,thanks.



On Fri, Aug 17, 2018 at 1:06 PM, Admin nht <admin@nhtmotor.com> wrote:

Without Prejudice

URGENT (IMPORTANT)

Hi Vic

Our client keep call our office chase of the liability of this claim.

Please kindly expedite and let us have your offer asap for close case,thanks.



On Fri, Aug 10, 2018 at 1:57 PM, Admin nht <admin@nhtmotor.com> wrote:

Without Prejudice

Hi Vic

Refer Chloe email dd26.07.18, please advice your offer and revert for close case,thanks.



On Thu, Jul 26, 2018 at 11:52 AM, Chloe <chloe@nhtmotor.com> wrote:

Hi Vic,

As per conversation, our evidence had already submitted to Bevan in March 2018. It clearly showed that your insured had encroached into our lane as per scene photo he was between two lanes.

After Bevan left your company, your office has yet to appoint a replacement case handler. We have been asking for offer since March but to no avail.

As of date, your insured had already passed the case to their lawyer to handle. Customer need to inform his own insurance of his choice whether to submit to lawyer as well.

This case is so direct, I hope to direct-settle instead of handling to the lawyers.

P
lease kindly let us have your offer latest by tomorrow.

Thank you.

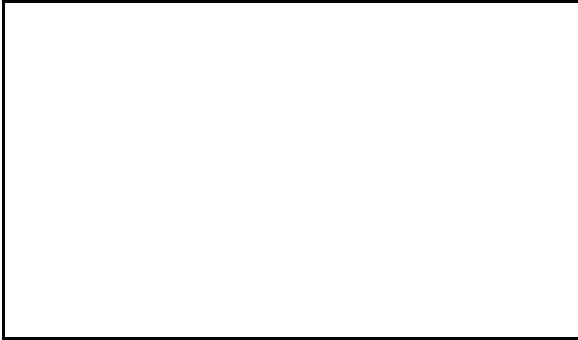
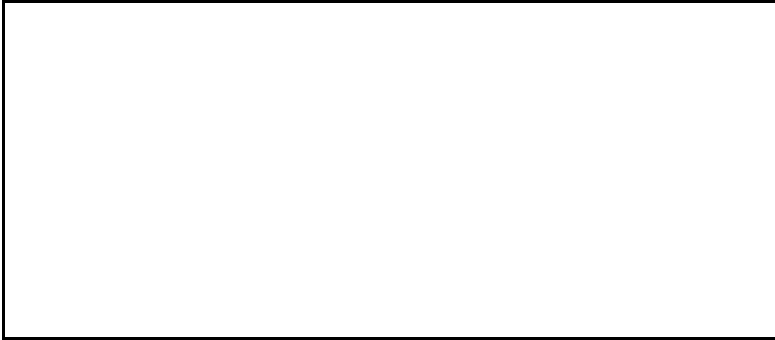


On Mon, Jul 23, 2018 at 11:44 AM, Admin nht <admin@nhtmotor.com> wrote:

Without Prejudice

Hi Admin

Please advice your offer and revert for close case,thanks.



On Fri, Jul 6, 2018 at 9:57 AM, Admin nht <admin@nhtmotor.com> wrote:

Without Prejudice

Hi Olivia

Please advice your offer and revert for close case,thanks.



On Tue, Jun 26, 2018 at 3:56 PM, Admin nht <admin@nhtmotor.com> wrote:

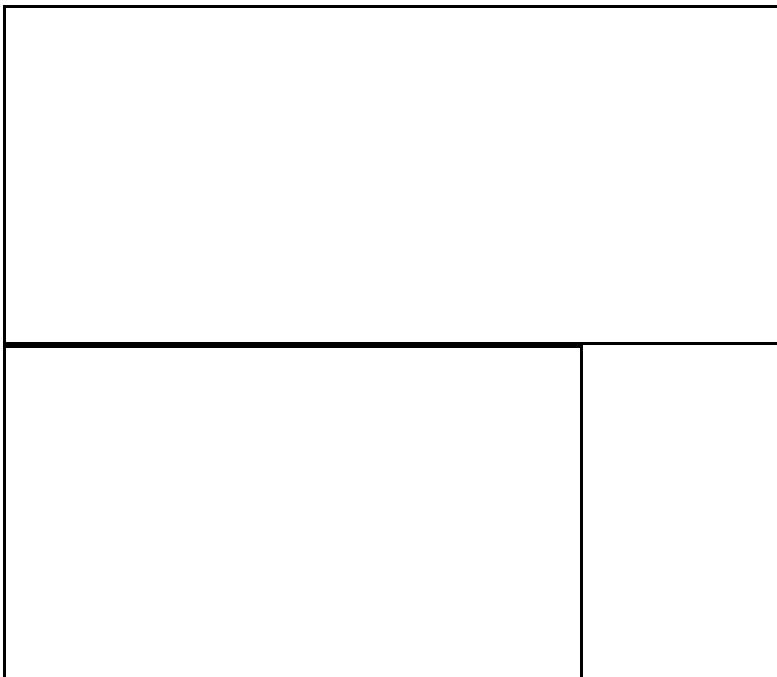
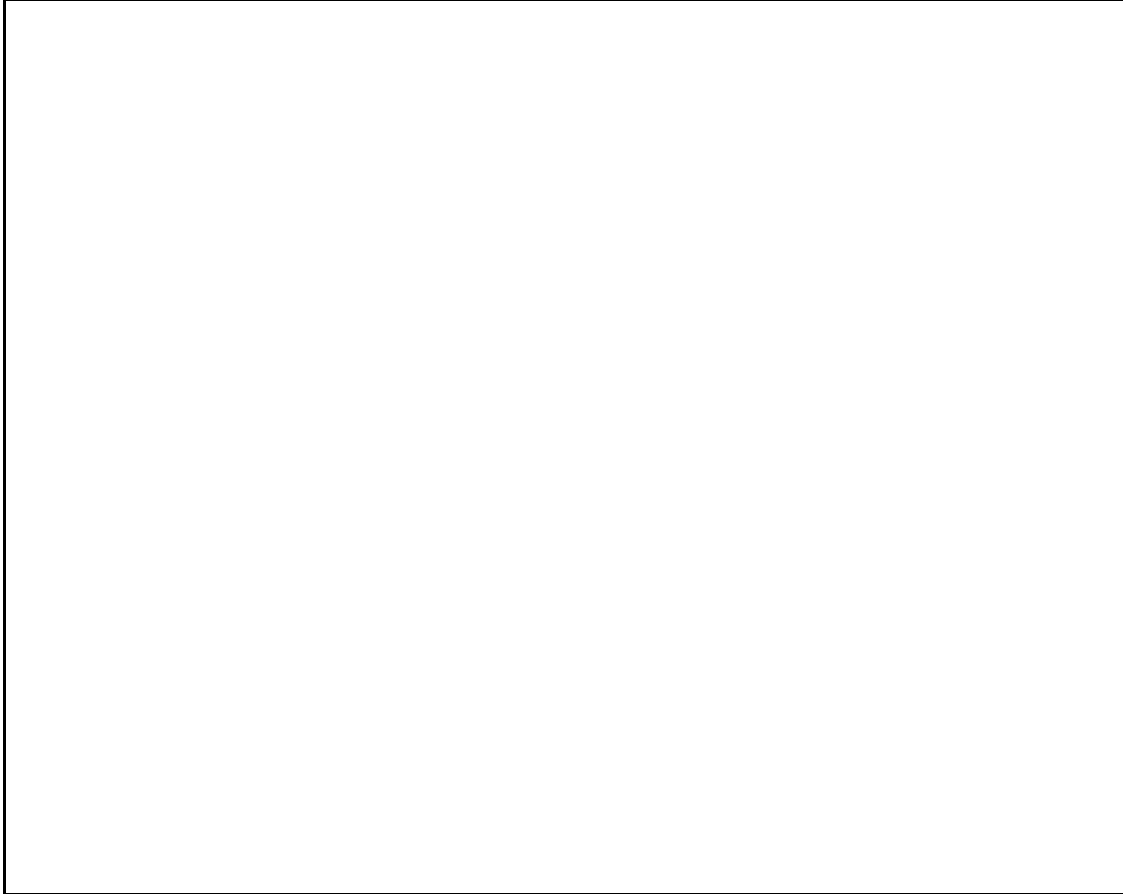
Without Prejudice

Hi Olivia

Enclosed scene picture as per your request.

From the scene photo your insured SKK69P vehicle is out of the lane which is under slant position.

Moreover, this case applies to bola scenario of 27 on our favor.



On Mon, Jun 25, 2018 at 4:24 PM, Olivia Lau (LKKAuto) <olivialau@lkkauto.com> wrote:

[LKK Ref: CC6/AIG18002892/Amb3](#)

Hi Chloe,

I refer to the email sent by Bevan on 21 Mar. Please see enclosed.

Kindly advise on the request made.

Best Regards,

Olivia Lau | Admin Manager

LKK Auto Consultants

phone: 6256-3561 | email: olivialau@lkkauto.com | fax: 6741-4108

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From: Admin nht [mailto:admin@nhtmotor.com]

Sent: Monday, 25 June, 2018 11:40 AM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Chloe <chloe@nhtmotor.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Subject: Re: FW: GW6309S CLAIMING SKK69P DOA 09.02.18

Without Prejudice

Hi Shu Pei

Please advice who is the person in-charge for this claim?thanks.



On Tue, Jun 19, 2018 at 4:52 PM, Shu Pei (LKKAuto) <shupeil@lkkauto.com> wrote:

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Please note that: -

LKK ref
CC6/AIG18002892/Amb3

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Shu Peil Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

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From: Chloe [mailto:chloe@nhtmotor.com]

Sent: Tuesday, 19 June 2018 10:03 AM

To: Admin A <admin-a@lkkauto.com>

Cc: Admin nht <admin@nhtmotor.com>

Subject: GW6309S CLAIMING SKK69P DOA 09.02.18

Dear Motor Claims Department,

Enclosed LOD and supporting documents for your reference.
Please kindly advise officer in charge and hope to receive offer soon.
Thank you.



----- Forwarded message -----

From: "Bevan Lim (LKK Auto)" <bevanlim@lkkauto.com>

To: "Olivia Lau (LKKAuto)" <olivialau@lkkauto.com>

Cc:

Bcc:

Date: Mon, 25 Jun 2018 07:50:24 +0000

Subject: RE: Your Ref: GW6309S Our Ref : CC6/AIG18002892/Amb3 ACCIDENT INVOLVING SKK 69P & GW 6309S ON 09/02/2018

From: Bevan Lim (LKK Auto)

Sent: Wednesday, 21 March 2018 3:38 PM

To: chloe@nhtmotor.com

Cc: Vic (LKKAuto)

Subject: Your Ref: GW6309S Our Ref : CC6/AIG18002892/Amb3 ACCIDENT INVOLVING SKK 69P & GW 6309S ON 09/02/2018

WITHOUT PREJUDICE

Your Ref: GW6309S

Our Ref : CC6/AIG18002892/Amb3

Dear Sir/Madam,

ACCIDENT INVOLVING SKK 69P & GW 6309S ON 09/02/2018

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the **liability is unclear / our Insured is disputing** for the above mentioned case. Our insured also filing Third Party claim against your client's insurer. Enclosed herewith is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request the CCTV footage / accident scene photos / evidence in order to seek further instruction from our principal.

Thank you.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com | fax: 6741-4108

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