| ASS. REC. BY: REF. CS/AGIRO  | 02886/ d3         | tys rid terroration.          | S        |
|--|-------------------|-------------------------------|----------|
| From (Person): Albert Hong of Estimated Cost   | AGI Bill to:      | Date/Time 12/2/16 @544        | pm       |
| TO Inspect Vehicle No. SDB 9195  at Workshop m/s Mova Autor  of Blk 1008 Blct Merch Lane 3 # | Insure            | SKJ 8830K                     |          |
| Policy No:Sum Insured  |                   | 10001339                      |          |
| Make of Veh:(Client's Record)  |                   | 806 6 2 3008                  | =0       |
| Date/Time: 9:10000 13 2 18 Person Consisted  | Nitha             | H.O.D. Enforcement:           | - ' '    |
| Date/Time Action/Instruction ( ) Estimate  SDB 9195 - >                                      |                   |                               | -        |
| 150518 1741pm Received envail from Albert Ho   | ng. TP owner will | private stattlement with insu | ne ation |
|  | e righti          |                               |          |

## Catherine Chong (LKK Auto)

From:

Catherine Chong (LKK Auto) <admin-d@lkkauto.com>

Sent:

Tuesday, 13 March, 2018 1:22 PM

To:

'Albert Hong'; 'assignments'

Cc:

'SUR'

Subject:

RE: Appoint LKK to conduct TP survey; Our Ref. C10001339

Dear Albert,

Thank you for your email.

Please be informed that no survey done for this vehicle, we will close this file at our end without billing.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Albert Hong [mailto:albert.hong@budgetdirect.com.sg]

Sent: Tuesday, 13 March, 2018 12:41 PM To: assignments <assignments@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: Appoint LKK to conduct TP survey; Our Ref: C10001339

Hi Team,

We understand from third party that she will be doing a direct settlement with our insured.

As LKK have not survey the vehicle, we would like to cancel this survey assignment.

Kindly reply to confirm.

Thank you.

Regards,

Albert Hong Senior Executive, Claims

T +65 6540 2182 F +65 6725 0853

E albert.hong@budgetdirect.com.sg



Customer Care: +65 6221 2111

Claims: +65 6221 2199

Claims (Int.): +65 6540 2199

## Catherine Chong (LKK Auto)

From:

Albert Hong <albert.hong@budgetdirect.com.sg>

Sent:

Tuesday, 13 March, 2018 12:41 PM

To:

assignments

Cc:

SUR

Subject:

RE: Appoint LKK to conduct TP survey; Our Ref: C10001339

Hi Team,

We understand from third party that she will be doing a direct settlement with our insured.

As LKK have not survey the vehicle, we would like to cancel this survey assignment.

Kindly reply to confirm.

Thank you.

Regards,

Albert Hong Senior Executive, Claims

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E albert.hong@budgetdirect.com.sg



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Claims (Int.): +65 6540 2199

190 Clemenceau Avenue

#03-01, Singapore Shopping Centre

Singapore 239924 budgetdirect.com.sq

Auto & General Insurance (Singapore) Pte. Limited (co. Reg. No. 201626103G) trading as Budget Direct Insurance.

From: Albert Hong

Sent: Monday, 12 February, 2018 5:44 PM

To: assignments <assignments@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: Appoint LKK to conduct TP survey; Our Ref: C10001339

Hi Team,

Please accept assignment and liaise with TP workshop.

Thank you.

Regards,

Albert Hong Senior Executive, Claims

T +65 6540 2182 F +65 6725 0853 E albert.hong@budgetdirect.com.sg



Customer Care: +65 6221 2111

Claims: +65 6221 2199

Claims (Int.): +65 6540 2199

190 Clemenceau Avenue #03-01, Singapore Shopping Centre Singapore 239924 budgetdirect.com.sg

Auto & General Insurance (Singapore) Pte. Limited (co. Reg. No. 201626103G) trading as Budget Direct Insurance.

From: nitha [mailto:nitha@mova.com.sg] Sent: Monday, 12 February, 2018 5:29 PM

To: Claims < claims@budgetdirect.com.sg>

Cc: 'Suann' <suann@mova.com.sg>; 'Billy' <billy@mova.com.sg>

Subject: TP CLAIMS - SDB919S AGAINST SKJ8830K ON 06/02/18 AT FERRER RD

Dear Sir/Madam,

Your Ref: 5KJ8830K

Kindly assist to revert the officer in charge, liability for the above case and arrange survey.

Thank you.

Best Regards.

Nitho

Claims Officer

Mova Automotive Pte Ltd

Tel: 6272 3892 Fax: 6270 8314



## Nivitha (LKK Auto)

From:

Albert Hong <albert.hong@budgetdirect.com.sg>

Sent:

Monday, 12 February 2018 5:44 PM

To:

assignments

Cc:

SUR

Subject:

Appoint LKK to conduct TP survey; Our Ref: C10001339

Attachments:

EST.pdf; RPT.pdf

Hi Team,

Please accept assignment and liaise with TP workshop.

Thank you.

Regards,

Albert Hong Senior Executive, Claims

T +65 6540 2182 F +65 6725 0853

E albert.hong@budgetdirect.com.sg



Customer Care: +65 6221 2111

Claims: +65 6221 2199

Claims (Int.): +65 6540 2199

190 Clemenceau Avenue #03-01, Singapore Shopping Centre Singapore 239924 budgetdirect.com.sg

Auto & General Insurance (Singapore) Pte. Limited (co. Reg. No. 201626103G) trading as Budget Direct Insurance.

From: nitha [mailto:nitha@mova.com.sg]
Sent: Monday, 12 February, 2018 5:29 PM
To: Claims <claims@budgetdirect.com.sg>

Cc: 'Suann' <suann@mova.com.sg>; 'Billy' <billy@mova.com.sg>

Subject: TP CLAIMS - SDB919S AGAINST SKI8830K ON 06/02/18 AT FERRER RD

Dear Sir/Madam,

Your Ref: SKJ8830K

Kindly assist to revert the officer in charge, liability for the above case and arrange survey.

Thank you.

Best Regards. Nitha

Claims Officer Mova Automotive Pte Ltd Tel: 6272 3892 Fax: 6270 8314

