

Asher Sng (LKKAUTO)

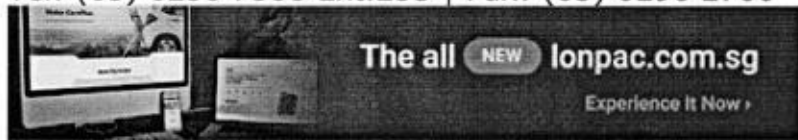
From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 10 January 2019 8:39 AM
To: Asher Sng (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SKJ7141Y (OI : LPC - TBA) AND SKP1194C (TP : LKK REF - CC3/LPC18002881/es3) on 12/02/2018

Follow Up Flag: Follow up
Flag Status: Completed

Dear Asher,

Kindly proceed as proposed.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



From: Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]
Sent: Wednesday, 2 January, 2019 5:14 PM
To: GERALD POH WEE BIN
Cc: MT_Claim_SG
Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SKJ7141Y (OI : LPC - TBA) AND SKP1194C (TP : LKK REF - CC3/LPC18002881/es3) on 12/02/2018

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 01/11/2018 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **PERFORMANCE MOTORS LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 6,216.27	\$ 3,604.35
2. Loss of Use (3days x \$60)	\$ 180.00	\$ 180.00 (3days x \$60)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 6,398.27	\$ 3,786.35

****3 days recommendation for repair.**

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Mei Kwan (LKKAuto)

Sent: Thursday, 1 November 2018 6:49 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SKJ7141Y (OI : LPC - TBA) AND SKP1194C (TP : LKK REF - CC3/LPC18002881/es3) on 12/02/2018

WITHOUT PREJUDICE

LPC ref: 18/18/18/VP05/020401

LKK REF: CC3/LPC18002881/R1ea3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SKP 1194C

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 13 February, 2018 5:32 PM
To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: Direct Settlement - Accident Involving SKJ7141Y (OI : LPC - TBA) AND SKP1194C (TP : LKK REF - CC3/LPC18002881/es3) on 12/02/2018

Dear Shirley,

We attached a copy of insured's GIA report for your attention.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: GERALD POH WEE BIN
Sent: Tuesday, 13 February, 2018 3:10 PM
To: 'Shirley Hiew (LKK Auto)'
Cc: 'mt_claim@lonpac.com'
Subject: RE: Direct Settlement - Accident Involving SKJ7141Y (OI : LPC - TBA) AND SKP1194C (TP : LKK REF - CC3/LPC18002881/es3) on 12/02/2018

Our Ref : 18/18/18/VP05/020401

Dear Shirley,

Our insured has yet to lodge a report and we are making enquiries.

The premium for the policy has been settled.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]
Sent: Tuesday, 13 February, 2018 2:32 PM
To: 'mt_claim@lonpac.com'; Asher Sng (LKKAuto)
Cc: 'ericwoo@lonpac.com'; 'llong@lonpac.com'; GERALD POH WEE BIN; Vic (LKKAuto); Admin A
Subject: Direct Settlement - Accident Involving SKJ7141Y (OI : LPC - TBA) AND SKP1194C (TP : LKK REF - CC3/LPC18002881/es3) on 12/02/2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case from M/s Performance Motors Limited – Alexandra.

Enclosed for your perusal is:

- TP's GIA report
- TP estimated cost of repair

We have not authorized repairs.

We will revert preliminary advice in due course.

Meanwhile, Kindly assist to verify validity of our insured's policy, and let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



A

Lonpac Insurance Bhd
300 Beach Road
#17- 04/07 The Concourse
Singapore 199555
Attention: Motor Claims

"Without Prejudice"

Your Ref:

Our Ref:

Date:

05 December 2018

Subject:

ACCIDENT INVOLVING VEHICLES SKP1194C & SKJ7141Y ON 12.02.2018

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows:-

Cost of repair	: S\$	3604.35
Loss of use	: S\$	180.00 (S\$ 60.00 x 3 days)
GIA search fee	: S\$	2.00
Total	: S\$	3786.35

A copy of each of the following supporting documents is enclosed:

1. Copy of Accident Report
2. Copy of Final Repair bill & GIA search slip
3. Copy of Certificate of Insurance
4. Copy of Identification Card & Driving License
5. Copy of Letter of Authorisation

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please contact Ms Caroline Tan at 6319-0174 / Fax. 6479-4601 or email to pml-pbsp@sime-darby.com.sg.

Yours sincerely


Teng Wai Khan
Customer Service Manager, Body & Paint

Performance Motors
Limited
1800-Call-BMW
(1800-2255-269)
www.pml.com.sg

303 Alexandra Road
Sime Darby
Performance Centre
Singapore 159941
Tel Sales 6319 0100
Tel Aftersales:
6319 0111
Fax 6474 7770

315 Alexandra Road
#01-01
Sime Darby
Business Centre
Singapore 159944
Tel Sales 6319 0511
Tel Aftersales:
6319 0527
Fax 6479 6624

280
Kampong Arang Rd
East Coast Centre
Singapore 438180
Tel Aftersales:
6319 0888
Fax 6344 1332

Registered office
305 Alexandra Road
#02-01
Vantage
Automotive Centre
Singapore 159942

Co. Reg. No:
197401559W

Performance Motors Limited

A member of the Sirrie Darby Group



LETTER OF AUTHORISATION

ACCIDENT INVOLVING SKP1194C & SKT7141Y ON 12/02/18.

Mr Ho Yew Wei Gavin
I, DLM Pte Ltd owner of Vehicle Registration No. SKP1194C
hereby authorise **Performance Motors Limited** to submit, correspond, negotiate and settle my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorise **Performance Motors Limited** to execute, sign, seal and deliver all documents whatsoever in relation to this matter and to accept and receive any payment due to me in respect of my claim above.

I hereby declare that all acts and documents done by virtue of this Letter of Authorisation on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by me in person.

I further confirm that the acceptance by **Performance Motors Limited** of the settlement amount in respect of such claim shall constitute the full discharge of my claim in respect of such loss and damage.

Signed by:



Name: HO YEW WEI GAVIN (Date) 12/02/18
NRIC No.: 87932689E
DLM PTE LTD

In the presence of:

Name: _____ (Date) 12/02/18
NRIC No.: _____



LONPAC INSURANCE BHD

8592

CLAIM NO : 18/18/18/VP05/020401
DATE : 22 JAN 2019

DISCHARGE VOUCHER

I/We, DLM PTE LTD confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or the owner SKJ 7141Y the sum of Singapore Dollars THREE THOUSAND SEVEN HUNDRED EIGHTY SIX AND CENTS THIRTY FIVE ONLY. (\$3,786.35) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving, SKP 1194C on 12/02/2018 along/at ORCHARD LINK TOWARDS TO BIDEFORD RD.

I /We hereby agree to indemnify and keep indemnify (**CHEN ANQI ESTELLE /LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to M/s **PERFORMANCE MOTORS LIMITED**.

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



SIGN & COP



Signature of vehicle owner/Date

Name of vehicle owner/Date

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559W GST Reg. No M2-0020081-X

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)

**SERVICE TAX INVOICE**Repair Order No. : **B1 1311565**Date IN : **31/10/2018**Cust. Svc. Advisor: **Han Kwan Yong**Page No. : **1 of 2**Invoice Number : **2037359 / WSB**Invoice Date : **03/12/2018**Payment Terms : **30 Days From Invoice**Invoice By : **Toh Jing Xuan****- CUSTOMER INFORMATION -**

DLM PTE.LTD
183 Kaki Bukit Avenue 1
Shun Li Industrial Park

Singapore **416026****- INVOICE TO - 158**

Lonpac Insurance Bhd
300 Beach Road
#17-04/07 The Concourse
Singapore 199555

REGN. NO.
SKP1194C

CHASSIS NO.
NS37867

REGN. DATE
15/08/2014

MODEL
316IA/4

MILEAGE
144696

- - - - LABOUR 1 - - - -

To replace rear bumper and attachments including knock out dented area caused by the accident.

NETT**850.00**

To respray rear bumper.

934.00

To remove old PDC assembly, replace damaged parts and reconnect to new bumper including conduct checks for proper function.

150.00

To check electrical wiring systems and lightings at the rear section for proper function.

150.00

Sundries.

80.00

INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.

0.00

DATE OF ACCIDENT : 12.02.2018. 3RD PARTY CAR : SKJ7141Y.

YOUR REF NO : NIL.

VEHICLE WAS SURVEYED BY MR RASUL FROM LKK AUTO ON
31.10.2018 AT 11:15AM. AUTHORISED REPAIR BY MS ASHER
SNG FROM LKK AUTO ON 23.02.2018 VIA EMAIL.

PROPOSE LOSS OF USE = \$60x3. THE AMOUNT IS SUBJECTED
TO INSURANCE COMPANY CONFIRMATION.

0.00

GIA SEARCH FEE = \$2.00.

0.00**Total Labour 1: 2,164.00****- - - - PARTS - - - -**

REAR BUMPER PANEL PRIMED BASIS

Retail
Qty Price

1 1,127.80

NETT**1,127.80**

(DG/SL) ADHESIVE SET K6

1 53.05

53.05

REAR PDC HOLDER SET

1 23.70

23.70**Total Parts : 1,204.55**

Performance Motors Limited

A member of the Sime Darby Group

Co. Reg. No. 197401559W GST Reg. No M2-0020081-x



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SERVICE TAX INVOICERepair Order No. : **B1 1311565**Date IN : **31/10/2018**Cust. Svc. Advisor: **Han Kwan Yong**Page No. : **2 of 2**Invoice Number : **2037359 / WSB**Invoice Date : **03/12/2018**Payment Terms : **30 Days From Invoice**Invoice By : **Toh Jing Xuan**

Labour Charges :	2,084.00	Total Labour & Parts Charges :	S\$ 3,368.55
Parts Charges :	1,204.55	Less Insurance Excess :	S\$ 0.00
Lubricant/Misc :	80.00	Invoice Total Amount Exclude GST :	S\$ 3,368.55
		GST @ 7% :	S\$ 235.80
		Invoice Total Amount Include GST :	S\$ 3,604.35

Computer generated invoice. No signature is required.

Amount Payable Include GST : **S\$ 3,604.35**

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-023527

Date of Request: 12/02/2018

Your Ref No:

Online Purchase

Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

Dear Sir/Madam,

Enquiry Date 12/02/2018
Enquiry By Han Kwan Yong
TP Vehicle No. SKJ7141Y
Accident Date 12/02/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKJ7141Y	NTUC Income Insurance Co-operative Ltd	29/05/2017-24/05/2018	
SKJ7141Y	Great American Insurance Company	22/09/2017-24/11/2018	6804 6047
SKJ7141Y	Lonpac Insurance Bhd	24/01/2018-23/01/2019	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-023527

Date of Request: 12/02/2018

Your Ref No:

Online Purchase

Performance Motors Limited
303 Alexandra Road
Sime Darby Performance Centre
Singapore 159941

Dear Sir/Madam,

Enquiry Date 12/02/2018
Enquiry By Han Kwan Yong
TP Vehicle No. SKJ7141Y
Accident Date 12/02/2018

DESCRIPTION	AMOUNT (\$S)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque