

1552010

INS. CASE OWNER:

Gerald

CC 3 / LPC1800288 / 1

R1eas 02

LKK:

IDAC:

Surveyor:

PAZUL

DOI:

ASSIGNMENT

37/10/18

Date / Time:

13/02/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKJ 7141Y

Claim No.:

13/18/18/UP05/020401

Name of Insured:

CHENG ANAI ESTELLE

Policy No.:

Z18UPO5019220

Insured Tel No.:

HP:

94525050

Make / Model:

MERCEDES-BENZ B170-1.7 (17)

Excess Sec II :SS

D.O.A.:

12/02/18

Place of Accident:

ORCHARD LINK

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO: TP GIA REPORT: YES / NO

Insured Liability: % Final? Yes / No

SKP 1194C



INSRS:

WSP:

Tel:

Liability:

RMKS:

Performing Maintenance



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

22/02/18 (Ashu)

SKP 1194C - X

SKJ 7141Y - NAT INC 1501693063 02A-07/18/18

23/2/18

Email WSP Liability Claim.

12.12.18

File PASS TO TYPIST TO PREPARE REPORT.

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time: 29.11.18

Confirm with: CAROLINE

Confirm by: MRB

Repair Cost:

P/P \$3,368.55

(3 days) Reduction:

42 %

Email

Call

FINAL SETTLEMENT

Date/Time: 22.1.19

Confirm with: CAROLINE

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Repair Cost:

W/L:

\$3,604.35

OI REAR ENDED TP.

Loss of Rental (LOR):

\$5

(3 days)

Loss of Use (LOU):

\$180.00

(\$60 x 3 days)

Loss of Income (LOI):

\$5

(5 x 3 days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

\$50.00

Medical:

\$5

Disbursement:

\$5

(e.g. Tow/ Independent)

Legal Cost:

\$5

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

450

Total:

\$3,786.35

Global Sum \$5:

FINAL PAYMENT

Date/Time: 22.1.19

Confirm with: CAROLINE

Email

Call

Payee 1:

\$3,786.35

Name 1:

PERFORMANCE MOTORS LIMITED

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: 18/18/18/VP05/020401
Our ref: CC3/LPC18002881/R1ea3

Date: 01.11.2018

The Motor Claims Department
M/s LONPAC INSURANCE BHD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SKP 1194C

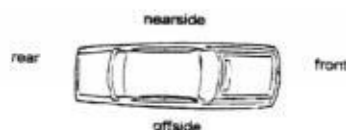
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 31.10.2018 at the premises of M/s Performance Motors Limited (Alexandra) have the following to report:-

Workshop Estimate Amount	: S\$	5,809.00
Revised Estimate Amount	: S\$	3,034.25
"Check" Items Amount	: S\$	2,049.55
Total (Including Check Items)	: S\$	5,083.80
Market Value	: S\$	- (est.)
LTA Reimbursement Value	: S\$	- (est.)
Nett Value	: S\$	- (est.)

Description of Damage:

The vehicle sustained damages at the
Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 3.0 days

Yours faithfully,

MOHD. RASUL
Licensed Appraiser

Mon 19/03 @ 10am
82R

SKP1194C

BMW Dealer

Performance Motors Limited

A member of the Sime Darby Group.
Co. Reg. No. 197401559W GST Reg. No M2-0020081-X



303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

#car in #

ESTIMATE

13 FEB 2018

Estimate No. : b1 45915
Date Estimated : 12/02/2018
Prepared By : Han Kwan Yong

Page No. : 1 of 2

- ESTIMATE REPAIR FOR -

DLM PTE.LTD
183 Kaki Bukit Avenue 1
Shun Li Industrial Park

Singapore 416026

- ACCOUNT - 40000

Cash Sales - Service
Singapore

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SKP1194C	NS37867	15/08/2014	316iA/4	0

DESCRIPTION

To replace rear bumper & attachments including to knock out dented area caused by the accident

VALUE
850 / 1,275.00

To respray rear bumper

934 / 1,038.00

To replace bootlid smart opener top and bottom sensor lines including program and conduct checks for proper function.

561 X 661.00

To remove old PDC assembly, replace damaged parts and reconnect to new bumper including conduct checks for proper function.

150 / 177.00

To check electrical wiring systems and lightings at the rear section for proper function.

150 / 177.00

Sundries.

7 / 80.00

Total Labour 1: 3,408.00

DESCRIPTION

RR BUMPER BOTTOM REINFORCEMENT
REAR BUMPER CENTRE GUIDE
REAR BUMPER CARRIER (ECE)
REAR BUMPER PANEL PRIMED BASIS
RR BUMPER FLAP TOWING EYE PRIMED
REAR PDC HOLDER SET
PLUG BLACK D=5MM
SENSOR WIRE FOR SMART OPENER TOP
SENSOR WIRE FOR SMART OPENER BOTTOM
EXPANDING NUT
RR BUMPER LH REFLECTOR
RR BUMPER RH REFLECTOR
DECOUPLING RING PDC TORQUE CONVERTE
ULTRASONIC SENSOR BLACK
(DG) ADHESIVE SET K6

QTY	PRIC
1	66.10
1	32.10
1	432.90
1	1,100.25
1	42.20
1	23.10
10	0.90
1	42.10
1	40.50
10	0.55
1	35.20
1	35.20
2	5.05
2	236.85
1	53.05

VALUE
66.10
32.10
432.90
1,100.25
42.20
23.10
9.00
42.10
40.50
5.50
35.20
35.20
10.10
473.70
53.05

1,171.80
23.10

Performance Motors Limited

A member of the Sime Darby Group

Co. Reg. No. 197401559W GST Reg. No M2-0020081-X



303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Tel. 63190100 (Sales & Admin)
63190111 (AfterSales)
Fax. 64747770

280, Kampong Arang Road
East Coast Centre
Singapore 438180
Tel. 63190888 (AfterSales)
Fax. 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Tel. 63190528 (AfterSales)
63190533/530 (Motorrad)
Fax. 64796601 (AfterSales)
64796624 (Motorrad)

GST REG. NO : M2 - 0020081 - X

E S T I M A T E

Estimate No. : b1 45915
Date Estimated : 12/02/2018
Prepared By : Han Kwan Yong

Page No. : 2 of 2

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SKP1194C	NS37867	15/08/2014	316iA/4	0

Total Parts : 2,401.00

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Claims OD / 3rd Party / Uninsured losses / Direct Settlement	
Regn No. <u>31/16/18 @ 1115</u>	Claim No. _____
Date & Time <u>31/16/18 @ 1115</u>	Excess S\$ _____
Surveyor's Name <u>RASUL</u>	Sign _____
Surveyor's Tel <u>9000068</u>	Authorised Yes / No _____
Authorised Date _____	Time _____
RESURVEY PARTS PHOTO BY SURVEYOR Yes / No _____ PML Yes / No _____	
Surveyor's E-mail _____	
No. of Working Days Recommend <u>3 days</u>	

Labour 1	:	3,408.00
Parts	:	2,401.00
Labour 2	:	0.00
Excess	:	0.00
Total GST @ 7%	:	406.63
Grand Total	:	6,215.63

** THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY **

** PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE **

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559W, GST Reg. No. M2-0020081-X



FINAL REPORT

Estimate No. : b1 45915
Date Estimated : 12/02/2018
Prepared By : Han Kwan Yong

Page No. :

REPAIR FOR -
DLM PTE.LTD
183 Kaki Bukit Avenue 1
Shun Li Industrial Park

Singapore 416026

- ACCOUNT - 158
Lonpac Insurance Bhd
300 Beach Road
#17-04/07 The Concourse
Singapore 199555

REGN NO	CHASSIS NO	REGN DATE	MODEL	M LEAGE
SKP1194C	NS37867	15/08/2014	316iA/4	0
DESCRIPTION	ORIGINAL PRICE	DISC. %	NETT	
To replace rear bumper and attachments include knocking out dented area caused by the accident	850.00		850.00	
To respray rear bumper	934.00		934.00	
To remove old PDC assembly, replace damaged parts and reconnect to new bumper including conduct checks for proper function.	150.00		150.00	
To check electrical wiring systems and lightings at the rear section for proper function.	150.00		150.00	
Sundries.	80.00		80.00	

DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
REAR BUMPER PANEL PRIMED BASIS	1,127.80	1.00		1,127.80
REAR PDC HOLDER SET	23.70	1.00		23.70
# (DG/SL) ADHESIVE SET K6 *	53.05	1.00		53.05

SUPPLEMENTARY ITEMS

Total Labour :	2,164.00
Total Parts :	1,204.55
Total Labour & Parts :	3,368.55
Deduction for Excess :	0.00
Total Repair Costs less Excess:	3,368.55
GST @7%:	235.80
Grand Total :	3,604.35

Shirley Hiew (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 13 February 2018 5:32 PM
To: Shirley Hiew (LKK Auto)
Cc: MT_Claim_SG
Subject: FW: Direct Settlement - Accident Involving SKJ7141Y (OI : LPC - TBA) AND SKP1194C (TP : LKK REF - CC3/LPC18002881/es3) on 12/02/2018
Attachments: 13022018172607.pdf

Dear Shirley,

We attached a copy of insured's GIA report for your attention.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: GERALD POH WEE BIN
Sent: Tuesday, 13 February, 2018 3:10 PM
To: 'Shirley Hiew (LKK Auto)'
Cc: 'mt_claim@lonpac.com'
Subject: RE: Direct Settlement - Accident Involving SKJ7141Y (OI : LPC - TBA) AND SKP1194C (TP : LKK REF - CC3/LPC18002881/es3) on 12/02/2018

Our Ref : 18/18/18/VP05/020401

Dear Shirley,

Our insured has yet to lodge a report and we are making enquiries.

The premium for the policy has been settled.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]
Sent: Tuesday, 13 February, 2018 2:32 PM
To: 'mt_claim@lonpac.com'; Asher Sng (LKKAuto)
Cc: 'ericwoo@lonpac.com'; 'llong@lonpac.com'; GERALD POH WEE BIN; Vic (LKKAuto); Admin A
Subject: Direct Settlement - Accident Involving SKJ7141Y (OI : LPC - TBA) AND SKP1194C (TP : LKK REF - CC3/LPC18002881/es3) on 12/02/2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case from M/s Performance Motors Limited – Alexandra.

Enclosed for your perusal is:

- TP's GIA report
- TP estimated cost of repair

We have not authorized repairs.

We will revert preliminary advice in due course.

Meanwhile, Kindly assist to verify validity of our insured's policy, and let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

LONPAC INSURANCE BHD

Ref : CC3/LPC18002881/R1ea3n2

300 BEACH ROAD
#17-04/07 THE CONCOURSESINGAPORE 199555

Date : 15-02-2019



Code : LPC2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKJ 7141Y	Veh. Inspected	SKP 1194C
Policy No.	Z18VP05017220	Coverage (\$)	0.00
Claim No.	18/18/18/VP05/020401	Excess (\$)	0.00
Assign From		Assign Date	31/10/2018

2. Vehicle Particulars & Condition

Make & Model	BMW 316I 1.6 A	c.c	1598
Engine No.	HIDDEN	Year of Reg.	2014
Chassis No.	WBA3A16090NS37867	Colour	BLACK
Odometer	144696	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	225/45 R18	GOODYEAR	6 mm
L/H Front Tyre	225/45 R18	GOODYEAR	6 mm
R/H Rear Tyre	225/45 R18	GOODYEAR	6 mm
L/H Rear Tyre	225/45 R18	GOODYEAR	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	12/02/2018	Inspection Date	31/10/2018
Survey held at	PERFORMANCE MOTORS LTD 303 ALEXANDRA ROAD SINGAPORE 159941		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKP 1194C

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	SUNDRIES (SN)	NECESSARY	80.00	80.00
1	RR BUMPER BOTTOM REINFORCEMENT (SN)	NOT NECESSARY	66.10	-
1	REAR BUMPER CENTRE GUIDE (SN)	NOT NECESSARY	32.10	-
1	REAR BUMPER CARRIER (ECE) (SN)	NOT NECESSARY	432.90	-
1	REAR BUMPER PANEL PRIMED BASIS (SN)	DEFORMED	1,127.80	1,127.80
1	RR BUMPER FLAP TOWING EYE PRIMED (SN)	NOT NECESSARY	42.20	-
1	SET REAR PDC HOLDER (SN)	NECESSARY	23.70	23.70
10	PLUG BLACK D=5MM (SN)	NOT NECESSARY	9.00	-
1	SENSOR WIRE FOR SMART OPENER TOP (SN)	NOT NECESSARY	42.10	-
1	SENSOR WIRE FOR SMART OPENER BOTTOM (SN)	NOT NECESSARY	40.50	-
10	EXPANDING NUT (SN)	NOT NECESSARY	5.50	-
1	RR BUMPER LH REFLECTOR (SN)	NOT NECESSARY	35.20	-
1	RR BUMPER RH REFLECTOR (SN)	NOT NECESSARY	35.20	-
2	DECOUPLING RING PDC TORQUE CONVERTE (SN)	NOT NECESSARY	10.10	-
2	ULTRASONIC SENSOR BLACK (SN)	NOT NECESSARY	473.70	-
1	(DG) ADHESIVE SET K6 (SN)	NECESSARY	53.05	53.05
			2,509.15	1,284.55
LABOUR				
	TO REPLACE REAR BUMPER & ATTACHMENTS INCLUDING TO KNOCK OUT DENTED AREA CAUSED BY THE ACCIDENT .		1,275.00	850.00
	TO RESPRAY REAR BUMPER .		1,038.00	934.00
	TO REPLACE BOOTLID SMART OPENER TOP AND BOTTOM SENSOR LINES INCLUDING PROGRAM AND CONDUCT CHECKS FOR PROPER FUNCTION.	NOT NECESSARY	661.00	-
	TO REMOVE OLD PDC ASSEMBLY ,REPLACE DAMAGED PARTS AND RECONNECT TO NEW BUMPER INCLUDING CONDUCT CHECKS FOR PROPER FUNCTION.		177.00	150.00
	TO CHECK ELECTRICAL WIRING SYSTEMS AND LIGHTING AT THE REAR SECTION FOR PROPER FUNCTION.		177.00	150.00
			3,328.00	2,084.00
GRAND TOTAL			5,837.15	3,368.55

Report Ref No. CC3/LPC18002881/R1ea3n2



RECOMMENDED COST OF REPAIRS			3,368.55
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Report Ref No. CC3/LPC18002881/R1ea3n2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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