

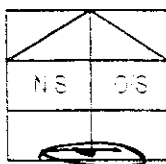
Form

REP

NS/INC18002873/R1/b2

ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
Estimated Cost: \_\_\_\_\_  
OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
To inspect Vehicle No: \_\_\_\_\_  
at Workshop's: \_\_\_\_\_  
of: \_\_\_\_\_  
Insured: **STG 21358**  
Policy No: **5095991455 22.11.17 - 230618**  
Claims No: **MT/0984929-002**  
Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
(Client's Record)  
Make of veh: \_\_\_\_\_



(Policy Condition)  
Remark: The veh had commenced its repair at the time of inspection.

Est. or Market Value: \_\_\_\_\_  
IDAC Accident Report: \_\_\_\_\_ Consistent? : Yes or No  
GIA / PP Seen: \_\_\_\_\_ Consistent? : Yes or No  
Est. Repairs: \_\_\_\_\_ days Res: Yes or No  
Lum Sum: \_\_\_\_\_ % 3 year Yes or No

OA / REV / REP / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

54B 1998 J (Reg) 2014 D6C  
Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover  
Truck / Trailer or  
Make: **TOYOTA PRIUS** to **1998**  
Colour: **MAKON** A/C Insured / Std / Nil / NA  
Se Reading: **304799** T/Fact Insured / Std / Nil / NA  
Eng No: \_\_\_\_\_  
C No: **JTOKN 364605753878**  
Gen. Cond: Good / Fair / Poor / Burnt  
Steering: In order / Jammed / Leaked / Burnt or  
Brake: In order / Jammed / Leaked / Burnt or  
Mod: **NI** / S/Rim / STD A/Rim or  
Tyre Size: F: **195/65R15**  
R: \_\_\_\_\_  
BS / DUN / EXNOVA / GY / FS / LIZA / MIO / OHTSU / PIR / SUMI /  
TOYO / YOKO or **Falken**  
Front: \_\_\_\_\_ Rear: \_\_\_\_\_  
R.Bal: **5** mm R.Bal: **5** mm  
L.Bal: **5** mm L.Bal: **5** mm  
D.O.A: **09/02/18** D.O: **12/02/18**  
Survey held at: **SMRT**  
Des. of Damages: Fr: **Rear** OS NS / U.C / Rooftop or  
The U.C / Chassis frame / Body Structure affected due to collision

Date Time Action Instruction  
STG 19732 - 100 174 170 3352 / R1/b2 900 23012 02/18/2017  
STG 21358 - X

7/3 12:31pm Confirmed LS & 1700f and 4 days with Poh Suan. (Reel 4983-28, 759) NMC

STG 21358

RECEIVED 03 MAR 2018

Date Time File Pass to: ☐ : Preli. Report  
☐ : Final Report

Days Of Repair: **4**  
Resurvey No. of Trip: **1**

Date Time File Return:

**8/3- typist**

Add Fee: ☐ : Site Insp: \$  
☐ : Inten: \$  
☐ : Test: \$  
☐ : Rep: \$

Report Format: **TP**

Lumo **0** m / E: **1700f**

Survey Fee

Inspection

1700f

1700f

1700f

1700f

1700f



# Survey Department Check List (Case Handler)

Reference No.: NS/ INC 1800 2873 Rlvb  
Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin ( ): Case handler to make sure all information created by the assignment team are ACCURATE.

## (1) Office Assign Form

		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From	✓			
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)	✓			
C	D.O.A	✓			
C	Policy No	✓			
C	Claim No				
C	Insurance Authorisation (CA /REV/REP)	✓			
C	Report Type				
C	Weekend Charges	✓			
N	Survey held at/Repairer				
C	Excess				

## Surveyor (

): Case handler to make sure the surveyor completed all required information.

## (1) Assignment Form

		Y-Date	N-Date	Y-Date	N-Date
C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages				

## (2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
---	--------------------------------------	---	--	--	--

## (3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases				
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)	✓			
C	Days of repair	✓			
C	Finalised Amount				
C	Re-inspection Cases to Finalize within 5 Days				

## (4) System - (Views/Merimen)

C	Resurvey photo Uploaded	✓			
---	-------------------------	---	--	--	--

Check By:

VERON

Case Handler

7/3/18

Date

\*C: Critical \*N: Non-Critical

21/05/20



## National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC18002873/R1vb				
73 BRAS BASAH ROAD #05-01 NTUC TRADE UNION HOUSESINGAPORE 189556			Date: 13-02-2018	
Code: INC4				
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SJG 2135B	Veh. Inspected	SHB 1998J	
Policy No.	5095991455	Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	12/02/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	c.c		0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	09/02/2018	Inspection Date	12/02/2018	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

**TP Claims against NTUC Income: Follow-Through Survey**

Date : 07/03/2018

S/No	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	Date of Accident	Time of Accident	Estimate	Tentative repair cost
	MT/0984929-002	SMRT AUTOMOTIVE	SHB 1998J	SIG 2135B	09/02/2018	15:35	\$ 6,683.28	\$ 1,700.00

Claim received from LKK

## Celine Fong (LKKAUTO)

---

**From:** Celine Fong (LKKAUTO)  
**Sent:** Wednesday, 7 March 2018 12:31 PM  
**To:** 'Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC)'; Rasul (LKKAUTO)  
**Cc:** SUR; CS A Team  
**Subject:** RE: SHB1998J

Dear Poh Suan,

Confirmed lump sum \$1,700.00, 4 days.

Best Regards,  
Celine Fong  
LKK Auto Consultants Pte Ltd  
phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,  
#02-25 | S(408933)

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC) [mailto:YeoPohsuan@smrt.com.sg]  
Sent: Thursday, 22 February 2018 2:23 PM  
To: Rasul (LKKAUTO) <Rasul@lkkauto.com>  
Cc: SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; 'Leong Chee kwong' <cheekwongwega@gmail.com>  
Subject: SHB1998J

Hi Rasul,

Attached herewith the repair estimate of SHB 1998J having Case No: TAX/02/18/2067.

There is no change to the approved amount of \$1,700 @ 4 working days under lump sum repair.

Cost of Repair invoice will be generated as approved.

Please finalize with me within 7 working day, thanks.

Aside Kwong,

Please provide the before / after paint photos as per surveyor's request.

Thanks & Regards  
Poh Suan

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC)  
Sent: 22 February 2018 02:16  
To: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC)  
Subject: Scan Data from FX-D421D6

eBaoTech

GeneralClaim

Hello, NAC\_PAYA\_UBI\_800601

[Change Language](#)[Change Password](#)[Log Out](#)[My Desktop](#)[Notice of Loss](#)

## Policy Query

Policy No.  Date of Accident   
Vehicle No.(For Motor)

Select	Policy No.	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
<input type="radio"/>	5095991455	YE WINT AUNG	S8773266E	GPC	driva CLASSIC	SJG2135B	SJG2135B	22/11/2017	25/06/2018

# Enquire PARF/COE Rebate for Registered Vehicle

## Vehicle Owner Particulars

Owner ID Type: Company

Owner ID: 5369K

## Vehicle Details

Vehicle No.: SHB1998J

Vehicle to be Exported: No

Intended De-registration Date: 14 Feb 2018

Vehicle Make: TOYOTA

Vehicle Model: PRIUS TAXI (SMRT)

Primary Colour: Maroon

Manufacturing Year: 2014

Engine No.: 2ZR1466180

Chassis No.: JTDKN36U605753878

Maximum Power Output: 100.0 kW (134 bhp)

Open Market Value: \$32,920.00

Original Registration Date: 10 Dec 2014

First Registration Date: 10 Dec 2014

Transfer Count: 0

Actual ARF Paid: \$8,088.00

## Intended PARF Rebate Details

PARF Eligibility: Yes

PARF Eligibility Expiry Date: 09 Dec 2022

PARF Rebate Amount: \$6,066.00

## Intended COE Rebate Details

COE Expiry Date: 09 Dec 2022

COE Category: A - Car up to 1600cc & 97kW (130bhp)

COE Period(Years):	8
PQP Paid:	\$51,668.00
COE Rebate Amount:	\$31,121.00
<b>Total Rebate Amount:</b>	<b>\$37,187.00</b>

**Message**

Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 14 Feb 2018

OK

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	10/02/2018 08:54
Date Of Accident	09/02/2018 15:35
Exact Location Of Accident	PIE SLIP ROAD EXIT TO BUKIT BATOK ROAD
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHB1998J
<b>Insured/Policyholder</b>	
Name Of Registered Owner	SMRT TAXIS PTE LTD
Co Reg No	198905369K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-80000000

### Vehicle Particulars

Manufacturer	TOYOTA
Model	PRIUS TAXI-1.8 (A)
Exact Purpose for which vehicle was being used at time of accident	HIRE AND REWARD
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI

### Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-17087562MFSH
Cover Note Number	

### Driver

Name of Driver	TAY ENG CHOON
NRIC No	S1575234C
Date Of Birth	08/07/1963
Occupation	OUTDOOR
Date Of Driving Pass	31/07/1985
Driving Experience	32 YEARS AND 6 MONTHS
Gender	MALE
Mobile Number	
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	304B ANCHORVALE LINK 11-10
Postcode	541304
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : UNKNOWN GENDER: : FEMALE

#### Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	YISHUN SOUTH NEIGHBOURHOOD POLICE CENTRE
Police Station Address	ROAD: 32 YISHUN ST 81 , POSTCODE: 768456 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 1800-8522999 - FAX NO: 68522239
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO POLICE REPORT - T/20180209/2173 On 9/2/18 at about 1535hrs, I was driving my vehicle SHB1998J along PIE turning towards Bukit Batok Road. I stopped and look out for oncoming vehicle at the service road. Then, the vehicle SJG2135B collide onto my rear of my vehicle. My vehicle was push slightly towards the front. Then we got off the vehicle and exchange our particulars. Then, I went to Horizon Medical Pte Ltd and I was given a total of 4 days Medical Certificate.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJG2135B
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	YE WINT AUNG
NRIC/Passport Number	S8773266E
Contact Number	

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

**DETAILS OF INJURED PERSON 1**

Name

TAY ENG CHOON

Approximate Age

Injuries Sustain

Injured person in which vehicle?

SHB1998J

Were seat belts worn?

YES

Was this injured conveyed to hospital by ambulance?

NO

Address

Postcode

## Sketch Plan Pg. 1

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



*Toy* 18/2/2018.

*ada 10/2/2018*

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:





**SINGAPORE  
POLICE FORCE**



T/20180209/2173

Police Station Of Origin:  
Yishun South N.P.C  
32 Yishun Street 81 SINGAPORE 768456  
Tel No: 1800-8522999

1 of 3  
Report No. T/20180209/2173

**REPORT OF A TRAFFIC ACCIDENT**

Date/Time Report Made: 09/02/2018 19:50		Vide Report No.:		Station Diary No.: 111
<b>Informant's Particulars</b>				
Name of Informant: TAY ENG CHOON		Address: APT BLK 304B ANCHORVALE LINK #11-10 SINGAPORE 542304		
ID Type / ID No.: NRIC NO / S1575234C		Contact No.: Home/Office: Mobile: 91050871		
Nationality: SINGAPORE CITIZEN		Email:		
Sex: Male	Age: 54	Date of Birth: 08/07/1963	Type of Informant: Driver	
Race: Chinese		Language: Chinese	Institution / School Name:	
Occupation: Taxi driver		Driving Licence Information: Class: 3 Date of Expiry:		

<b>General Information of the Accident</b>				
Type of Accident:	Injury Others	Drink Drive: No	Date/Time of Accident: 09/02/2018 15:35	Type of Location: Bend
Location: Along Road 1 Traveling Toward Road 2 PAN ISLAND EXPRESSWAY BUKIT BATOK ROAD				
Weather: Clear		Road Surface: Dry	Road Speed Limit:	
Traffic Flow: One Way		Traffic Control: Not Controlled	Traffic Volume: Moderate	
Type of Collision: Between Moving Vehicles - Head To Rear			Anyone conveyed by ambulance: No	

<b>Details of Vehicle Involved</b>						
Vehicle No.	Type	Make	Model	Color	Condition	No. of Passengers
SHB1998J	Car	TOYOTA		Maroon	Slightly Damaged	1
SJG2135B	Car	MAZDA		White	Slightly Damaged	1



**SINGAPORE  
POLICE FORCE**



T/20180209/2173

Police Station Of Origin:  
Yishun South N.P.C  
32 Yishun Street 81 SINGAPORE 768456  
Tel No: 1800-8522999

2 of 3

Report No. T/20180209/2173

**CONTINUATION OF REPORT**

**Brief Details.**

On 9/2/18 at about 1535hrs, I was driving my vehicle SHB1998J travelling along PIE turning towards Bukit Batok Road. I stopped and look out for incoming vehicle at the service road. Then, the vehicle SJG2135B collides onto my rear of my vehicle. My vehicle was push slightly towards the front. Then we got off the vehicle and exchange our particulars. Then, I went to Horizon Medical Pte Ltd and I was given a total of 4 days Medical Certificate.

The particulars of the owner of SJG2135B as follows:  
Ye Wint Aung, S8773266E, contact number: 9751 1272



**SINGAPORE  
POLICE FORCE**



T/20180209/2173

Police Station Of Origin:  
Yishun South N.P.C  
32 Yishun Street 81 SINGAPORE 768456  
Tel No: 1800-8522999

3 of 3




Report No. T/20180209/2173


## CONTINUATION OF REPORT

**Sketch Plan**

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

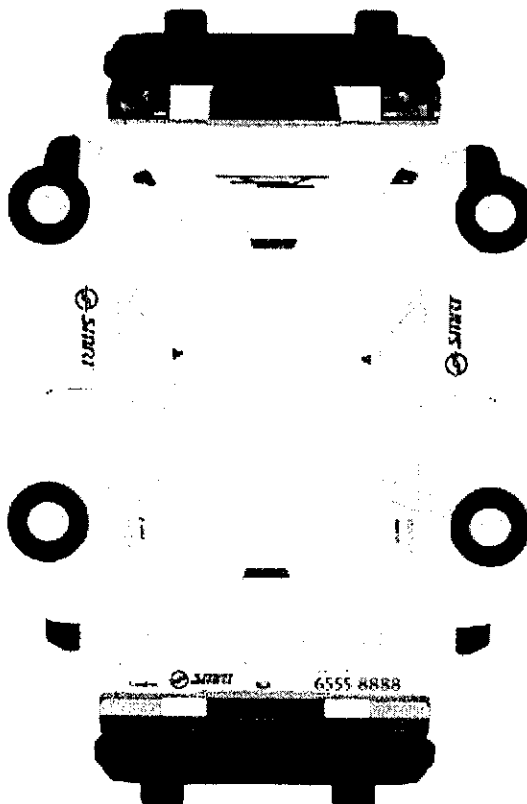
Signature Of Officer Recording The Report: F / Sgt 2 WARREN TAN YU GE 	Signature Of Informant: 
Signature Of Interpreter: Not applicable	Date/Time: 09/02/2018 19:50
Officer In Charge Of Case: TP / AEIT / Staff Sgt WONG SIEU LUI Contact No.: 65476151	Classification Of Case:  SN 085
Authentication Stamp NP168	Signature: 

  
 Singapore Police Force

## SMRT Accident Vehicle Repair Estimates

### Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB1998J  
Ref. No : TAX/02/18/2067  
Reg. Date : 10/12/2014  
Vehicle Type : TAXI  
Make : TOYOTA PRIUS  
Model : PRIUS  
Name of Driver : TAY ENG CHOON  
Type of Accident : HEAD TO REAR  
Date / Time of Accident : 09/02/2018 03:35:00 PM  
Accident Reported Date / Time : 10/02/2018 12:00:00 AM  
Surveyor is Required? : Yes  
Survey by :  
Vehicle is Towed Back? : No  
Towed Back Date/Time :  
Replacement Vehicle issued? : No  
Accident Repair Job Card No : 000024094565  
Special Instruction to ARC, if any :  
SJG2135B / *WOM / Repair after repair*  
Prepared Date : 10/02/2018 09:16:28 AM



**Section B - To be Completed by Service Advisor, Accident Repair Centre**

Chassis No : JTDKN36U605753878

Mileage

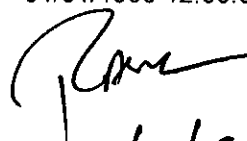
0

Work Shop :

Repair Completed Date / Time :

**Summary of Repair Estimates**

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 845.00	0.00
Total Spray Painting Charges	: 936.00	0.00
Total Material Charges	: 2,264.79	2,311.02
Other Charges	: 1,236.88	0.00
<b>TOTAL</b>	<b>: 5,282.67</b>	<b>0.00</b>
<b>Lum Sum Total</b>	<b>: 5,300.00</b>	<b>0.00</b>
No. of Repair Days	: 5.00	0.00 <i>4 days - Lump sum</i>
Prepared / Adjusted By	:	
Arc / Surveyor Sign Off Date	: 10/02/2018 10:43:18 AM	01/01/1900 12:00:00 AM

*12/02/18 @ 1455*

Prepared / Adjusted Date :

Remarks :

Prepared Date : 10/02/2018 10:43:18 AM

  
*19/1/18***Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair**

Quotation No :

Invoice No :

Quotation Date :

Invoice Date :

Invoice Amount :

Prepared Date :

**LKK Auto Consultants** hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and  
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

## Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	845.00	0.00 <del>345</del> 400
<b>Total Labour</b>	<b>845.00</b>	<b>0.00</b>

## Part 2 - Spray Painting &amp; Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	378.00	0.00 200
TO RESPRAY REAR PANEL	180.00	0.00 100
TO RESPRAY TAIL GATE	378.00	0.00 X
<b>Total Spray Painting &amp; Panel Beating</b>	<b>936.00</b>	<b>0.00</b>

## Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	0.00 40
TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	0.00 20
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	0.00 60
TO TRANSFER REAR TAILGATE MECHANISM	120.00	0.00 X
TO REMOVE AND REFIX REAR WINDSCREEN	120.00	0.00 X
TO REPLACE SUNDRY PARTS	100.00	0.00 20
TO WASH AND VACUUM	60.00	0.00 40
TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE	120.00	0.00 X
TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	120.00	0.00 X
TO PROVIDE LABOUR & MATERIAL FOR ADVERTISEMENT STICKER(NET)	296.88	0.00 296.88 ✓
<b>Total Other Costs</b>	<b>1,236.88</b>	<b>0.00</b>

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
52159-47905		6505548	BUMPER REAR	1	458.60	25.00	343.95	Replace	Replace <i>CRA</i>	No
52023-12240		6505547	BUMPER REINFORCEMENT REAR	1	205.70	25.00	154.27	Replace	Replace <i>?</i>	No
52016-47030			ARM SUB-ASSY, RR BUMPER LH	1	139.60	25.00	104.70	Replace	Replace <i>?</i>	No
52015-47050			ARM SUB-ASSY, RR BUMPER RH	1	139.60	25.00	104.70	Replace	Replace <i>?</i>	No
52576-47020		6505550	BUMPER SIDE RETAINER RR/LH	1	94.80	25.00	71.10	Replace	Replace <i>X</i>	No
52575-47020		6505549	BUMPER SIDE RETAINER RR/RH	1	94.80	25.00	71.10	Replace	Replace <i>X</i>	No
6088-47020		6505617	BUMPER LIP COVER RR/LH	1	72.20	25.00	54.15	Replace	Replace <i>X</i>	No
6087-47020		6505618	BUMPER LIP COVER RR/RH	1	118.10	25.00	88.57	Replace	Replace <i>X</i>	No
6891-47020		6505619	BUMPER LIP REAR	1	228.90	25.00	171.67	Replace	Replace <i>?</i>	No
			PIXEL STICKER	1	60.00	0.00	60.00	Replace	Replace <i>?</i>	No
			SENSOR REVERSE	1	180.00	0.00	180.00	Replace	Replace <i>?</i>	No
8307-7060		6505522	END PANEL	1	602.10	25.00	451.57	Replace	Replace <i>Repair</i>	No
	COMMON	4006314	SEALANT SIKAFLEX	1	37.00	0.00	37.00	Replace	Replace <i>X</i>	No
7005-7241			TAILGATE ASY	1	1,007.90	25.00	755.92	Replace	Replace <i>X</i>	No
5374-7051			NAME PLATE (HYBRID)	1	51.90	25.00	38.92	Replace	Replace <i>X</i>	No
5574-7020			TAIL GATE DOOR GLASS MOULDING, LH	1	29.40	25.00	22.05	Replace	Replace <i>X</i>	No
5573-7080			TAIL GATE DOOR GLASS MOULDING, RH	1	29.40	25.00	22.05	Replace	Replace <i>X</i>	No
	COMMON		SEALANT W/SCREEN	2	37.00	0.00	74.00	Replace	Replace <i>X</i>	No
5575-7030			MOULDING BACK WINDOW, LOWER NO.1	1	29.40	25.00	22.05	Replace	Replace <i>X</i>	No
	COMMON		SEALANT W/SCREEN	1	37.00	0.00	37.00	Replace	Replace <i>X</i>	No
			NUMBER PLATE FRAME	1	12.00	0.00	12.00	Replace	Replace <i>X</i>	No
TOTAL MATERIALS							2,876.80	2,876.77		
TOTAL MATERIALS(Discounted)							2,264.79	2,311.02		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									



Chua

12-2-18 08:43  
ADV: 12-2-18 / 12:43  
14-2-18 / 16:43  
pass

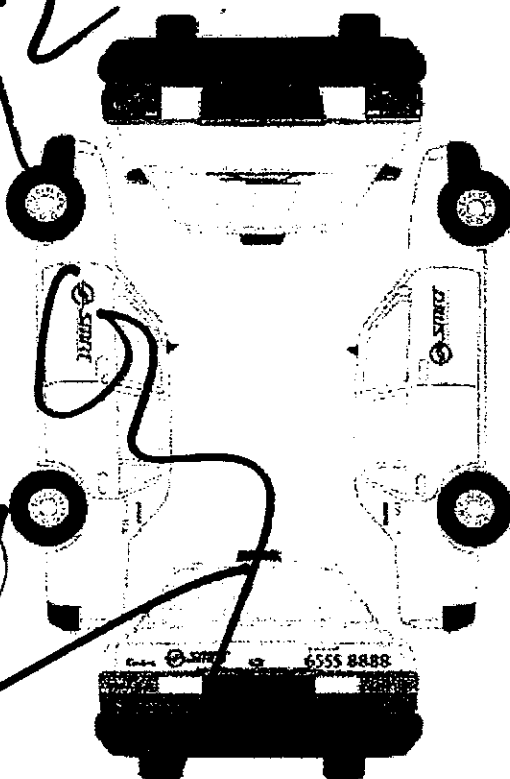
SMRT Automotive Service Pte Ltd  
60 Woodlands Industrial Park E4, Singapore 757705  
FAX Number : 63685592  
Estimator Telephone Number : 68662623  
Accident Reporting Number : 68662672

# SMRT Accident Vehicle Repair Estimates

12-2-18 / 16:43

## Section-A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHB1998J  
Ref. No : TAX/02/18/2067  
Reg. Date : 10/12/2014  
Vehicle Type : TAXI  
Make : TOYOTA PRIUS  
Model : PRIUS  
Name of Driver : TAY ENG CHOON  
Type of Accident : HEAD TO REAR  
Date / Time of Accident : 09/02/2018 03:35:00 PM  
Accident Reported Date / Time : 10/02/2018 12:00:00 AM  
Surveyor is Required? : Yes  
Survey by : Rasul  
Vehicle is Towed Back? : No  
Towed Back Date/Time :  
Replacement Vehicle issued? : No  
Accident Repair Job Card No : 000024094565  
Special Instruction to ARC, if any :  
SJG2135B 45 NTAC  
Resurvey after repair, FOR CHECK ITEM and REPLACE ITEM PLEASE CALL SURVEYOR, RASUL / HP : 9001 0068, email: rasul@lkkauto.com  
Prepared Date : 10/02/2018 09:16:28 AM



15:10 14-2-18 pass

Recording Camera ☐ ☒  
Radio Antenna ☐ ☒  
1st witness 14 Date 12-2-18  
2nd witness 14 Date 14-2-18

E 1/2 F  
KM 304805

Attached Supplementary

Vehicle to Waga Date In: 12/2 Towing: \_\_\_\_\_  
Time In: 1800 Driver: HUB  
Waga Job No: 02/8121  
Vehicle sent to SMRT Date In: 14/2/18 Towing: \_\_\_\_\_  
Time In: 1800 Driver: \_\_\_\_\_  
Received by (SMRT): \_\_\_\_\_

**Section B - To be Completed by Service Advisor, Accident Repair Centre**

Chassis No : JTDKN36U605753878

Mileage

0

Work Shop :

Repair Completed Date / Time :

**Summary of Repair Estimates**

	Quotation from ARC	Adjusted by Surveyor, If applicable
Total Labour Charges	: 845.00	400.00
Total Spray Painting Charges	: 936.00	300.00
Total Material Charges	: 606.48	947.62
Other Charges	: 1,236.88	52.38
<b>TOTAL</b>	: <b>3,624.36</b> 6683.28	<b>1,700.00</b>
Lum Sum Total	: 0.00	0.00
No. of Repair Days	: 5.00	4.00
Prepared / Adjusted By	:	RASUL (LKK)
Arc / Surveyor Sing Off Date	: 10/02/2018 10:43:18 AM	12/02/2018 04:43:51 AM

*P*

*LKK*

Prepared / Adjusted Date :

Remarks :

Prepared Date : 10/02/2018 10:43:18 AM

**Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair**

Quotation No : QN-1802-0475  
 Quotation Date : 21/2  
 Invoice Amount :

Invoice No :  
 Invoice Date :  
 Prepared Date :

947.62  
 + 400.00  
 + 776.88

2124.50

- 202

1699.60

45 \$1700/-

**Section D - Details of Repair Estimates****Part 1 - Labour Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	845.00	400.00
<b>Total Labour</b>	<b>845.00</b>	<b>400.00</b>

**Part 2 - Spray Painting & Panel Beating Related Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY REAR BUMPER	378.00	200.00
TO RESPRAY REAR PANEL	180.00	100.00
TO RESPRAY TAIL GATE	378.00	0.00
<b>Total Spray Painting &amp; Panel Beating</b>	<b>936.00</b>	<b>300.00</b>

**Part 3 - Other Costs - Accident and Accident Repair Related Expenses**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	80.00	40.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	20.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	120.00	60.00
TO TRANSFER REAR TAILGATE MECHANISM	120.00	0.00
TO REMOVE AND REFIX REAR WINDSCREEN	120.00	0.00
TO REPLACE SUNDRY PARTS	100.00	20.00
TO WASH AND VACUUM	60.00	40.00
TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE	120.00	0.00
TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	120.00	0.00
TO PROVIDE LABOUR & MATERIAL FOR ADVERTISEMENT STICKER(NET)	296.88	296.88
Lump Sum Adjustment by Surveyor	0.00	-424.50
<b>Total Other Costs</b>	<b>1,236.88</b>	<b>52.38</b>

683.28

**Part 4 - Spare Parts / Material Usage**

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
52159-47905		6505548	BUMPER REAR	1	458.60	25.00	343.95	Replace	Replace	No <input checked="" type="checkbox"/> CRA
52023-12240		6505547	BUMPER REINFORCEMENT REAR	1	205.70	25.00	154.28	Replace	Replace <input checked="" type="checkbox"/>	No <input checked="" type="checkbox"/> BT
52016-47030			ARM SUB-ASSY, RR BUMPER LH	1	139.60	25.00	104.70	Replace	Replace <input checked="" type="checkbox"/>	No <input checked="" type="checkbox"/> BT
52015-47050			ARM SUB-ASSY, RR BUMPER RH	1	139.60	25.00	104.70	Replace	Replace <input checked="" type="checkbox"/>	No <input checked="" type="checkbox"/> BT
52576-47020		6505550	BUMPER SIDE RETAINER RR/LH	0	94.80	25.00	0.00	Replace	Not given	No <input checked="" type="checkbox"/> SVC
52575-47020		6505549	BUMPER SIDE RETAINER RR/RH	0	94.80	25.00	0.00	Replace	Not given	No <input checked="" type="checkbox"/> SVC
76088-47020		6505617	BUMPER LIP COVER RR/LH	0	72.20	25.00	0.00	Replace	Not given	No <input checked="" type="checkbox"/> SVC
76087-47020		6505618	BUMPER LIP COVER RR/RH	0	118.10	25.00	0.00	Replace	Not given	No <input checked="" type="checkbox"/> SVC
76891-47020		6505619	BUMPER LIP REAR	1	228.90	25.00	171.68	Replace	Check	No <input checked="" type="checkbox"/> SVC
			PIXEL STICKER	1	60.00	0.00	60.00	Replace	Replace	No <input checked="" type="checkbox"/> NRC
			SENSOR REVERSE	1	180.00	0.00	180.00	Replace	Replace <input checked="" type="checkbox"/>	No <input checked="" type="checkbox"/> CRA
58307-47060		6505522	END PANEL	1	602.10	100.00	0.00	Replace	Repair	No <input checked="" type="checkbox"/>
	COMMON	4006314	SEALANT SIKAFLEX	0	37.00	0.00	0.00	Replace	Not given	No <input checked="" type="checkbox"/> NN
67005-47241			TAILGATE ASY	0	1,007.90	25.00	0.00	Replace	Not given	No <input checked="" type="checkbox"/> SVC
75374-47051			NAME PLATE (HYBRID)	0	51.90	25.00	0.00	Replace	Not given	No <input checked="" type="checkbox"/> SVC
75574-47020			TAIL GATE DOOR GLASS MOULDING, LH	0	29.40	25.00	0.00	Replace	Not given	No <input checked="" type="checkbox"/> SVC
75573-47080			TAIL GATE DOOR GLASS MOULDING, RH	0	29.40	25.00	0.00	Replace	Not given	No <input checked="" type="checkbox"/> SVC
	COMMON		SEALANT W/SCREEN	0	37.00	0.00	0.00	Replace	Not given	No <input checked="" type="checkbox"/> NN
75575-47030			MOULDING BACK WINDOW, LOWER NO.1	0	29.40	25.00	0.00	Replace	Not given	No <input checked="" type="checkbox"/> SVC
	COMMON		SEALANT W/SCREEN	0	37.00	0.00	0.00	Replace	Not given	No <input checked="" type="checkbox"/> NN
			NUMBER PLATE FRAME	0	12.00	0.00	0.00	Replace	Not given	No <input checked="" type="checkbox"/> SVC
<b>TOTAL MATERIALS</b>							<b>1,119.30</b>	<b>947.63</b>		
<b>TOTAL MATERIALS(Discounted)</b>							<b>895.44</b>	<b>758.10</b>		

**Added Spare Parts / Material Usage After Surveyor Signed off**

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
<b>TOTAL SUPPLEMENTARY MATERIALS</b>									

Contractor:	WEGA ENGINEERING PTE LTD		
Accident Case Number	TAX/02/18/2067	Date of Collection	12/2/18
Vehicle No	S4B 1998-J	Date of Request	13/2/18
Vehicle Model	TOYOTA PRIUS	Number of Days to Extend	

### REQUEST FOR SUPPLYMENT PARTS

S/N	Number photos	Part Description	Quantity	Unit Price
1	6365, 66, 67 6366, 157	Bumper Reinforcement Rear		\$205.70 PA ✓
2	6368, 69, 70	Arm Sub Assy RR Bumper LH		\$139.60 PA ✓
3	6371	Arm Sub Assy RR Bumper RH		\$139.60 PA ✓
4	6358, 59, 60	Sensor Reverse		\$180.00 CR ✓
5				
6				
7				
8				

21/02/18

<<<Please submit photographs for damaged parts>>>

I, (Name) CHIA

(Position) ADVISOR

Do solemnly and sincerely declare that:- Supplementary Parts are raised for replacement for the aforesaid vehicle.

Chia

Signature of person making this declaration

[To be signed in front of an authorised witness]

I acknowledge that this declaration is true and correct, and I make it with the understanding and belief that a person who makes a false declaration is liable to the damages of perjury.

Acknowledge By	ARC Executive / Supervisor / SA	
Approval By	Surveyor / In-house Staff	
Parts Ordering	SMRT Store / Contractor Supply / Form 22 / WOC	Form22 / PO / WOC/ Reservation / Number
Photo Submitted		Date of submission

For SMRT Staff


**National Assessment Centre Services**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H

Thatcham *escribe*

NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC18002873/R1vbe2				
73 BRAS BASAH ROAD #05-01 NTUC TRADE UNION HOUSESINGAPORE 189556			Date: 12-03-2018	
Code: INC4				
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SJG 2135B	Veh. Inspected	SHB 1998J	
Policy No.	5095991455	Coverage (\$)	0.00	
Claim No.	MT/0984929-002	Excess (\$)	0.00	
Assign From		Assign Date	12/02/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	TOYOTA PRIUS	c.c	1798	
Engine No.	HIDDEN	Year of Reg.	2014	
Chassis No.	JTDKN36U605753878	Colour	MAROON	
Odometer	304799	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	FAIR			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	195/65 R15	FALKEN	5 mm	
L/H Front Tyre	195/65 R15	FALKEN	5 mm	
R/H Rear Tyre	195/65 R15	FALKEN	5 mm	
L/H Rear Tyre	195/65 R15	FALKEN	5 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	09/02/2018	Inspection Date	12/02/2018	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		4 Working Days		

**National Assessment Centre Services**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



Page No.:1 of 2

**ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 1998J**

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b><u>REPLACEMENT OF PARTS</u></b>			
1	BUMPER REAR (DISC 25%)	CRACKED	458.60	343.95
1	BUMPER REINFORCEMENT REAR (DISC 25%)	BENT	205.70	154.28
1	ARM SUB-ASSY, RR BUMPER LH (DISC 25%)	BENT	139.60	104.70
1	ARM SUB-ASSY, RR BUMPER RH (DISC 25%)	BENT	139.60	104.70
1	PIXEL STICKER (SN)	NECESSARY	60.00	60.00
1	SENSOR REVERSE (SN)	CRACKED	180.00	180.00
1	BUMPER SIDE RETAINER RR/LH	SERVICEABLE	94.80	-
1	BUMPER SIDE RETAINER RR/RH	SERVICEABLE	94.80	-
1	BUMPER LIP COVER RR/LH	SERVICEABLE	72.20	-
1	BUMPER LIP COVER RR/RH	SERVICEABLE	118.10	-
1	BUMPER LIP REAR	SERVICEABLE	228.90	-
1	TAILGATE ASY	SERVICEABLE	1,007.90	-
1	NAME PLATE (HYBRID)	SERVICEABLE	51.90	-
1	TAIL GATE DOOR GLASS MOULDING, LH	SERVICEABLE	29.40	-
1	TAIL GATE DOOR GLASS MOULDING, RH	SERVICEABLE	29.40	-
1	MOULDING BACK WINDOW, LOWER NO. 1	SERVICEABLE	29.40	-
1	NUMBER PLATE FRAME	SERVICEABLE	12.00	-
1	SEALANT SILAFLEX	NOT NECESSARY	37.00	-
1	SEALANT W/SCREEN	NOT NECESSARY	37.00	-
1	SEALANT W/SCREEN	NOT NECESSARY	37.00	-
1	END PANEL	TO REPAIR	602.10	-
			3,665.40	947.63
	<b><u>LABOUR</u></b>			
	THATCHAM STANDARD REPAIR TIME ON BODY WORKS.		1,821.88	796.88
	THATCHAM TTS STANDARD SPRAY PAINTING COST AND LABOUR.		1,036.00	320.00
	TO REPLACE SUNDRY PARTS.		100.00	20.00
	TO WASH AND VACUUM.		60.00	40.00
			3,017.88	1,176.88
	<b>GRAND TOTAL</b>		<b>6,683.28</b>	<b>2,124.51</b>

Report Ref No. NS/INC18002873/R1vbe2

RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) (CONFIRMED)			17,000.00
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Report Ref No. NS/INC18002873/R1vbe2

**MOHAMMED RASUL BIN MOHD YUNUS**

Automotive Assessor



**K.K. LAU CPT(RET)**

**BEng(Hons), B.Bus, MBA, PEng, PE,  
MInstAEA, MASME, MIRTE**

**REGD Auto Consultant-SAE, Licensed Appraiser**

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