

By: Kalvin

REF:

NS / INC18002857 / Hlvb2

ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV: \_\_\_\_\_

To inspect Vehicle No: \_\_\_\_\_

at Workshop rms: \_\_\_\_\_

of: \_\_\_\_\_

Insured: GBG 9309R

Policy No: 5096689307 22.12.17 - 21.12.18

Claims No: MT/0982037-002

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

DAO Accident Report: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR. Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: \_\_\_\_\_ days Res.: Yes or No

Lump Sum: \_\_\_\_\_ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SHC 80899 Reg: 18 Oct 2013

Type: M.Car / M.Cycle / Bus / Van / Lorry / 0 / Prime Mover

Truck / Trailer or: \_\_\_\_\_

Make: Mercedes Bn2 E220 2143

Colour: White A/C Ins: 0 Std / NI / NA

Sp Reading: \_\_\_\_\_ T Radio Ins: 0 Std / NI / NA

Eng No: \_\_\_\_\_

Q No: WPP2120022A760051

Gen. Cond: Good / 0 / Poor / Burnt

Steering: In order / 0 / Jammed / Leaked / Burnt or

Brake: In order / 0 / Jammed / Leaked / Burnt or

Mod: Nil / SiRim / STD 0 / Rim or

Tyre Size: F: 205 / 60 R16

R: \_\_\_\_\_

0 / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front	Rear
R.Bal. <u>7</u> mm	R.Bal. <u>7</u> mm
L.Bal. <u>7</u> mm	L.Bal. <u>7</u> mm
D.O.A. <u>10/2/18</u>	D.O.A. <u>12/2/18</u>

Survey held at: CDK (6.7 am)

Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or

Front d/s.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction		
<u>SHC 80899</u>	<u>NS / INC13014619 / Hlvb2</u>	<u>Veh cant stat.</u>	<u>Zuc</u>
<u>GBG 9309R</u>	<u>X</u>	<u>DN: 250815</u>	<u>U/S</u>

Both front chassis damaged  
unsure to repair  
to scrap

1/3/18 Submit constructive T/L - BV: \$104,214.60 LTA: \$53,911  
NV: \$50,303.60

RECEIVED 05 MAR 2018

Date/Time File Pass to: ☐ : Prel. Report

1: ☐ : Final Report

Date/Time File Return to: \_\_\_\_\_

2: 5/3- typist

Report Format: \_\_\_\_\_

Lump Sum / I.B.I. \$: \_\_\_\_\_

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Survey Fee: \_\_\_\_\_

Transporter: \_\_\_\_\_

3: 4-PP \$: \_\_\_\_\_

Phone: \_\_\_\_\_

Cost: \_\_\_\_\_

4: \_\_\_\_\_

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# Survey Department Check List (Case Handler)

Reference No. : NS/INC 1800 2857 Klvb  
Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

**Admin (** ): Case handler to make sure all information created by the assignment team are **ACCURATE**.

## (1) Office Assign Form

		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From	✓			
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)	✓			
C	D.O.A	✓			
C	Policy No	✓			
C	Claim No	✓			
C	Insurance Authorisation (CA /REV/REP)				
C	Report Type	✓			
C	Weekend Charges	✓			
N	Survey held at/Repairer				
C	Excess				

**Surveyor (** ): Case handler to make sure the surveyor completed all required information.

## (1) Assignment Form

C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages	✓			

## (2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
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## (3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases				
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair				
C	Finalised Amount				
C	Re-inspection Cases to Finalize within 5 Days				

## (4) System - (Views/Merimen)

C	Resurvey photo Uploaded				
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Check By: VERON  
Case Handler Date

\*C: Critical \*N: Non-Critical

21/05/201.



## National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC18002857/K1vb				
73 BRAS BASAH ROAD #05-01 NTUC TRADE UNION HOUSESINGAPORE 189556			Date: 13-02-2018	
Code: INC4				
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	GBG 9309R	Veh. Inspected	SHC 8089G	
Policy No.	5096687307	Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	12/02/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	10/02/2018	Inspection Date	12/02/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

TP Claims against NTUC Income: Follow-Through Survey

S/No	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	Date of Accident
1	MT/0980348-002	SMRT TAXIS	SHB 1220U	SGB 4394T	30/1/2018
2	MT/0971146-002	SMRT BUS	SG 5580Y	SJS 5536U	25/11/2017
3	MT/0982534-001	COMFORT TRANSPORTATION PTE LTD	SHC 3146H	SLL 8920L	10/2/2018
4	MT/0982203-002	CITYCAB	SHA 9342D	SDD 8298L	12/2/2018
5	MT/0978056-002	SMRT TAXIS	SHB 1892E	SFY 6726Y	12/1/2018
6	MT/0982536-001	COMFORT TRANSPORTATION PTE LTD	SHC 2230D	PC 7662M	13/2/2018
7	MT/0980412-002	SMRT TAXIS	SHF 248B	SKD 6621S	31/1/2018
8	MT/0980980-002	SMRT TAXIS	SHD 6289D	SIH 7534U	3/2/2018
9	MT/0980928-002	SMRT TAXIS	SHB 1319U	FBC 5857Y	4/2/2018
10	MT/0982537-001	SMRT TAXIS	SHB 628J	FBH 2102K	4/2/2018
11	MT/0981878-002	COMFORT TRANSPORTATION PTE LTD	SHC 7245D	SJF 9837T	11/2/2018
12	MT/0982037-002	COMFORT TRANSPORTATION PTE LTD	SHC 8089G	GBG 9309R	10/2/2018

eBaoTech

General Claim

Hello, NAC\_PAYA\_UBI\_800601

• Change Language

• Change Password

• Log Out

My Desktop

Notice of Loss

## Policy Query

Policy No.  Date of Accident

Vehicle No. (For Motor)

Search

Select	Policy No.	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
<input type="radio"/>	5096687307	GRACE INTERNATIONAL FOOD & CATERING PTE LTD	201711486H	GCV	Comprehensive	GBG9309R	GBG9309R	22/12/2017	21/12/2018

Continue

Report ID : ZFICIFL12  
DATE : 14.02.2018  
TIME : 15:50:17

Confort Transportation FL  
Vehicle NGV for Fleet Safety Division  
AS AT 31.01.2018

USER ID : CTFNEX03  
PAGE : 1

Co.Code : CTFZL  
Licence Pl.No : SHC089G  
Old Asset No :  
Veh.Model : Var Benz E220 4 Sostar LinoCab  
Reg.Date : 18.10.2013  
Cap.Date : 18.10.2013  
Accident.Date : 10.02.2018  
Veh.Age : 052

Asset No	SA No	Bal.Drp.Mths	Per.Mth.Drp	Bal.Drp.Value	Asset Description 1	Cost	Op.Acc.Drp	Cur.Year Dep	Accum. Dep	Net Book Value	Scrap Value/Estimated
				\$		\$	\$	\$	\$	\$	\$
10030470	0	038	920.36	34,973.68	SHC089G NEE 18.10.2013 BASIC COST W AIRCON	82,833.20	46,938.24	920.36	47,858.60	34,974.60	1.00
10030470	1	038	90.99	3,457.62	SHC089G NEE 18.10.2013 INFORT DUTY 20XWVS40946	8,189.20	4,640.54	90.99	4,731.53	3,457.67	0.00
10030470	2	038	152.56	5,797.28	SHC089G NEE 18.10.2013 ASE XSCWVS40946-CENSS15K	34,125.00	7,780.34	152.56	7,932.90	26,392.10	20,595.00
10030470	3	038	681.38	25,892.44	SHC089G NEE 18.10.2013 COE 803	61,124.00	34,750.26	681.38	35,431.64	25,892.36	0.00
10030470	4	000	0.00	0.00	SHC089G NEE 18.10.2013 COE TOP UP	0.00	0.00	0.00	0.00	0.00	0.00
10030470	5	038	0.00	0.00	SHC089G NEE 18.10.2013 AIR CONDITIONER	0.00	0.00	0.00	0.00	0.00	0.00
10030470	6	038	0.00	0.00	SHC089G NEE 18.10.2013 PRINTER DIGITAL THERMAL	0.00	0.00	0.00	0.00	0.00	0.00
10030470	7	038	0.00	0.00	SHC089G NEE 18.10.2013 TAXIMETER DIGITAL FL	0.00	0.00	0.00	0.00	0.00	0.00
10030470	8	038	1.56	59.28	SHC089G NEE 18.10.2013 VEH REG FEE	140.00	79.34	1.56	80.90	59.10	0.00
			1,846.85	70,180.30		186,811.40	94,188.72	1,846.85	96,035.57	90,775.83	
COE			681.38	25,892.44	Vehicle : Without T/M & COE	125,487.40	59,438.46	1,165.47	60,603.93	64,883.47	
Vehicle			1,165.47	44,287.86	Vehicle : Without T/M, With COE	186,811.40	94,188.72	1,846.85	96,035.57	90,775.83	
			1,846.85	70,180.30	Taximeter	0.00	0.00	0.00	0.00	0.00	

$$\textcircled{1} \text{ cost of taxi} = 186811.40$$

$$\text{Agre 65\%} = 34325$$

$$\text{Depreciation} = (186811.40 - 34325) \div 96$$
$$= 1588.40$$

$$\text{Book value} = (1588.40 \times 44) + 34325$$
$$= 104214.60$$

$$\text{net value} = 104214.60 - 53911$$
$$= \underline{\underline{\$50303.60}}$$

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	10/02/2018 11:46
Date Of Accident	10/02/2018 02:50
Exact Location Of Accident	YISHUN INDUSTRIAL PARK A X YISHUN AVENUE 7
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHC8089G
<b>Insured/Policyholder</b>	
Name Of Registered Owner	COMFORT TRANSPORTATION PTE LTD
Co Reg No	199303821R
Email Address	FLEETSAFETY@CDGTAXI.COM.SG
Mobile Phone No	
Alternative Phone No	OFFICE-65508768

### Vehicle Particulars

Manufacturer	MERCEDES-BENZ
Model	E220

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category TAXI

### Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-18088936MFSH
Cover Note Number	

### Driver

Name of Driver	LOK THIM FATT
NRIC No	S7801348F
Date Of Birth	30/01/1978
Occupation	OUTDOOR
Date Of Driving Pass	06/12/1999
Driving Experience	18 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	
Fax Number	
Contact Number	
Email Address	NOEMAIL



Address BLK 432A YISHUN AVENUE 1 #08-521  
 Postcode 761432  
 Was driver an employee of the Insured's Company NO  
 If No, Relationship of the Driver with the Insured OTHER - TAXI DRIVER  
 Vehicle Registration Number of Driver's Own Vehicle -  
 Insurance Company of Driver's Own Vehicle -

#### General Information of the Accident

Type Of Accident COLLISION - CROSS JUNCTION  
 Weather Conditions CLEAR  
 Road Surface DRY

#### Other Information

Was any foreign vehicle involved in this accident? NO  
 Number of vehicles involved in the accident  
 Was any body injured in the Accident? YES  
 Was any injured conveyed to hospital by ambulance? NO  
 Was any other material or property damaged? YES  
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO  
 Number of Passengers (Including Driver) 1

#### Details of Police Action

Was the accident reported to the police? YES  
 If Yes, Please state which Police Station  
 POLICE STATION NAME [OTHER] YISHUN NORTH N.P.C  
 Was notice of intended Prosecution given? NO  
 If Yes, against whom?

#### Circumstances of Accident

PLS REFER TO POLICE REPORT : T/20180210/2019 / Type Of Accident: HEAD TO SIDE

#### Attachment(s)

Are accident photos available for attachment? YES  
 Was there any video captured by Car Camera? NO  
 Was there any audio recorded? NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number GBG9309R  
 Vehicle Make/Model/Colour  
 Details Of Properties  
 Vehicle Category COMMERCIAL VEHICLE  
 Name of Driver  
 NRIC/Passport Number  
 Contact Number  
 Address  
 Postcode  
 Insurance Company Name NTUC INCOME INSURANCE CO-OPERATIVE LTD  
 Nature Of Damage LEFT FRT  
 No. Of Passenger (Including Driver)

#### DETAILS OF INJURED PERSON 1

Name LOK THIM FATT

Approximate Age

40

Injuries Sustain

PAINS BEHIND THE BACK, NECK AND CHEST. ON 3 DAYS MC.

Injured person in which vehicle?

SHC8089G

Were seat belts worn?

YES

Was this injured conveyed to hospital by ambulance?

YES

Address

Postcode

**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all Insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

COMFORT TRANSPORTATION PTE LTD  
CO REG. NO. 199303821R

Policyholder's Signature  
Date & Time:

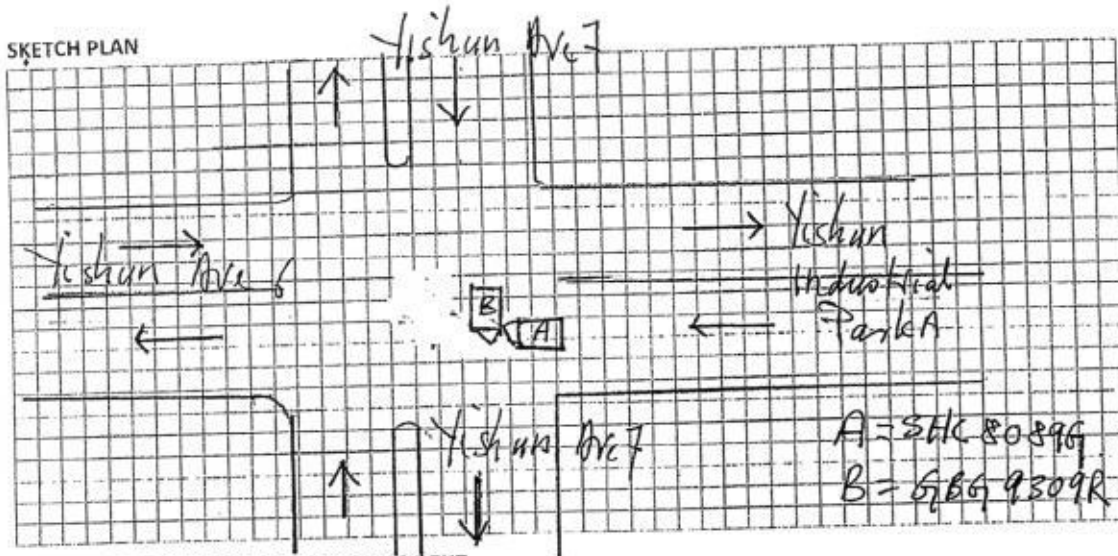
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

Lim Ee Sook

# Sketch Plan Pg. 2

## SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Police Report  
attached

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

COMFORT TRANSPORTATION PTE LTD  
CO. REG. NO. 199303821R

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Lim Ee Soon  
CSO

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

6013 AC Sketch Plan Form\_V3

## Sketch Plan Pg. 3



**SINGAPORE  
POLICE FORCE**



T/20180210/2019

1 of 3

Police Station Of Origin:  
Yishun North N.P.C  
31 Yishun Central SINGAPORE 768827  
Tel No: 1800-8529999

Report No. T/20180210/2019

**REPORT OF A TRAFFIC ACCIDENT**

Date/Time Report Made: 10/02/2018 07:12		Vide Report No.: F/20180210/0083		Station Diary No.: 27	
<b>Informant's Particulars</b>					
Name of Informant: LOK THIM FATT			Address: APT BLK 432A YISHUN AVENUE 1 #08-521 SINGAPORE 761432		
ID Type / ID No.: NRIC NO / S7801348F			Contact No.: Home/Office:		Mobile: 91882372
Nationality: SINGAPORE CITIZEN			Email:		
Sex: Male	Age: 40	Date of Birth: 30/01/1978	Type of Informant: Driver		
Race: Chinese			Language:		Institution / School Name:
Occupation: Taxi driver			Driving Licence Information: Class:		Date of Expiry:

**General Information of the Accident**

Type of Accident:	Injury Conveyed By Ambulance	Drink Drive: Yes	Date/Time of Accident: 10/02/2018 02:50	Type of Location: X-Junction
Location: Along Road 1 Traveling Toward Road 2 YISHUN INDUSTRIAL PARK A YISHUN AVENUE 7				
Weather: Clear		Road Surface: Dry		Road Speed Limit:
Traffic Flow: One Way		Traffic Control: Traffic Light - Working		Traffic Volume: Light
Type of Collision: Between Moving Vehicles - Head To Side				Anyone conveyed by ambulance: Yes

**Details of Vehicle Involved**

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
GBG9309R	Lorry				Slightly Damaged	0
SHC8089G	Car				Slightly Damaged	1

**Details of Person Involved**

Any Pedestrian Involved: No	Use of Pedestrian Crossing: NA
No. of Pedestrians Injured: NIL	



SINGAPORE  
POLICE FORCE



T/20180210/2019

2 of 3

Report No. T/20180210/2019

Police Station Of Origin:  
Yishun North N.P.C  
31 Yishun Central SINGAPORE 768627  
Tel No: 1800-8529999

CONTINUATION OF REPORT

Driver Name	LOK THIM FATT	ID No.	S7801348F
Related Vehicle	SHC8089G (Car)	Contact No.	91882372
Hospital/Clinic	KHOO TECK PUAT HOSPITAL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	10/02/2018	Date Discharge	10/02/2018
No. of Days granted Medical Leave	03	Degree of Injury	NIL

**Brief Details.**

On the 10/02/2018 at around 0245hrs, I was driving my taxi along Yishun Industrial Park A towards Yishun Avenue 7. I was approaching a cross junction and the traffic light was in my favour, I proceeded to drive pass the cross junction when suddenly another Van, GBG9309 R, dashed the red light and came from my right and I collided into the front left portion of the Van. After that the Van driver drove his Van away and he was subsequently stopped in the vicinity of the accident scene and the Traffic Police arrived shortly. I was subsequently conveyed to Khoo Teck Puat Hospital where I was discharged with 3 days MC. The Traffic Police had also took away the memory card from my in built camera for investigation purpose.

Sketch Plan Pg. 5



SINGAPORE  
POLICE FORCE

Police Station Of Origin:  
Yishun North N.P.C  
31 Yishun Central SINGAPORE 768827  
Tel No: 1800-8529999



T/20180210/2019

3 of 3

Report No. T/20180210/2019

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report:

F /

Staff Sgt ZENG ZHIMIN, KEVIN

Signature Of Interpreter:  
Not applicable

Officer In Charge Of Case:

TP / GIT /

Staff Sgt MOHAMED SUFIAN BIN SUDIN

Contact No.: 65476367

Authentication Stamp  
NP168

Signature Of Informant:

Date/Time:  
10/02/2018 07:12

Classification Of Case:

SN 085



Signature:

Singapore Police Force

# Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	3821R
Vehicle Details	
Vehicle No.:	SHC8089G
Vehicle to be Exported:	Yes
Intended De-registration Date:	14 Feb 2018
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	E 220 CDI BLUEEFFICIENCY
Primary Colour:	White
Manufacturing Year:	2013
Engine No.:	65192431502791
Chassis No.:	WDD2120022A760051
Maximum Power Output:	125.0 kW (167 bhp)
Open Market Value:	\$40,946.00
Original Registration Date:	18 Oct 2013
First Registration Date:	18 Oct 2013
Transfer Count:	0
Actual ARF Paid:	\$34,325.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	17 Oct 2021
PARF Rebate Amount:	\$25,743.00
Intended COE Rebate Details	
COE Expiry Date:	17 Oct 2021
COE Category:	A - Car (1600cc & below)



COE Period(Years):

8

PQP Paid:

\$61,324.00

COE Rebate Amount:

\$28,168.00

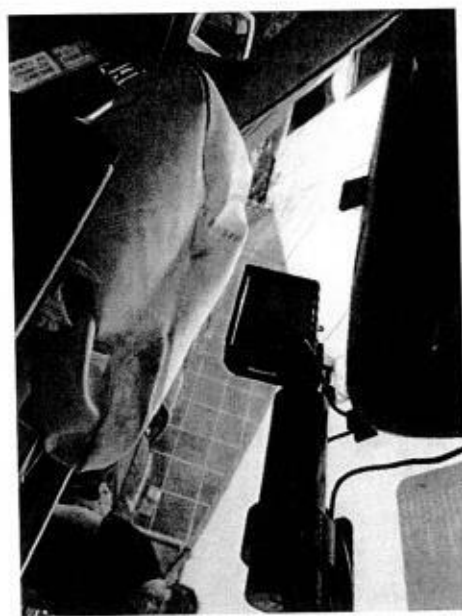
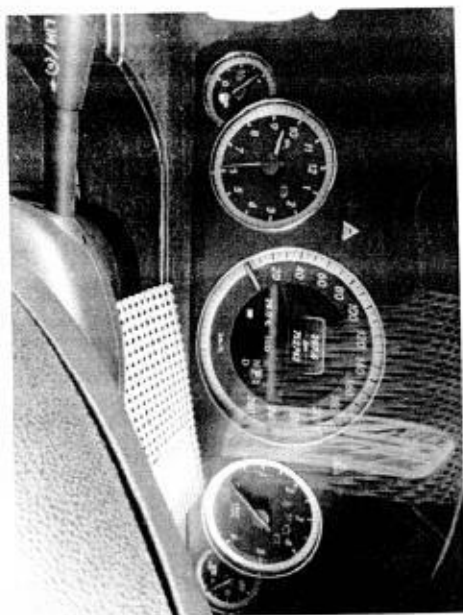
Total Rebate Amount:

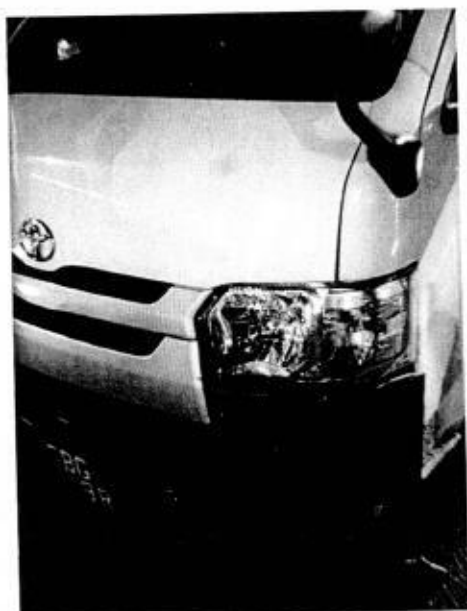
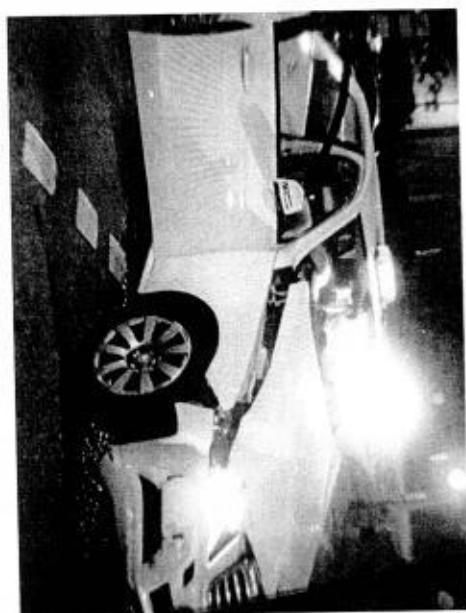
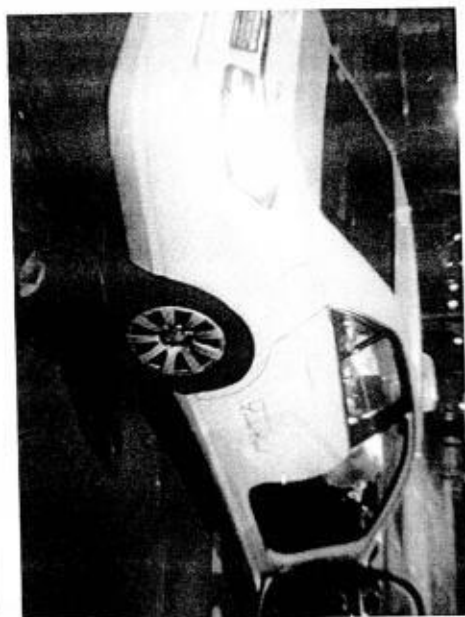
\$53,911.00

## Message

Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 14 Feb 2018







## JOB REQUISITION FOR BREAKDOWN / TOWING SERVICE

### Job Requisition

1. Date: <u>10-02-18</u> Time Received: <u>0512</u>		3. Vehicle Type: <input type="checkbox"/> Private <input checked="" type="checkbox"/> Taxi (CTPL/CCPL) <input type="checkbox"/> Fleet <input type="checkbox"/> STK (Boon Lay)		4. Type of Towing: <input type="checkbox"/> Normal Tow <input checked="" type="checkbox"/> King Dolly <input type="checkbox"/> Flat Bed <input type="checkbox"/> Crane-up	
2. <input type="checkbox"/> New <input type="checkbox"/> SPARK Kakis Name of Customer : <u>LOW</u> Contact No. : <u>96262087</u> Vehicle No. : <u>SHC80896</u> Make / Model / Colour : <u>M / BLNR</u> Email :		5. Nature of Service: <input type="checkbox"/> Jumpstart <input type="checkbox"/> Recovery <input type="checkbox"/> Change Tyre / Battery		6. Parts Replaced/Remarks:	

7. Location: <u>B545 FISHMAN IND AVENUE</u>		8. Vehicle Tow - In Workshop:	
9. Preferred Workshop: <input type="checkbox"/> Braddell <input checked="" type="checkbox"/> Loring <input type="checkbox"/> Pandan <input type="checkbox"/> Sin Ming <input type="checkbox"/> Sungei Kadut <input type="checkbox"/> Ubi <input type="checkbox"/> Senoko <input type="checkbox"/> Komoco (UBI / Leng Kee) <input type="checkbox"/> Cycle & Carriage (PD) <input type="checkbox"/> Others:		<input type="checkbox"/> Smoky Exhaust <input type="checkbox"/> Wheel Jammed <input type="checkbox"/> Overheating <input type="checkbox"/> Steering Faulty <input type="checkbox"/> Brake Faulty <input type="checkbox"/> Alternator Faulty <input type="checkbox"/> Starting Problem <input type="checkbox"/> Loss Power <input checked="" type="checkbox"/> Accident <input type="checkbox"/> Engine Stalled <input type="checkbox"/> Return Taxi	

10. Odometer Reading : <u>752742</u>		11. Radio / CD Player <input type="checkbox"/> OK <input type="checkbox"/> Faulty <input type="checkbox"/> Not tested	
Fuel Level : <input type="checkbox"/> F <input type="checkbox"/> 1/4 <input type="checkbox"/> 1/2 <input type="checkbox"/> 3/4 <input type="checkbox"/> E			

### Job Attended

2. Tow Truck / Recovery Van : <input type="checkbox"/> VRS <input checked="" type="checkbox"/> QA <input type="checkbox"/> STD <input type="checkbox"/> TZ <input type="checkbox"/> IRS <input type="checkbox"/> OTHERS		 #: Cracked X: Dented /: Scratched O: Missing
Name of Driver : <u>RASA</u>		
Vehicle No. : <u>755469A</u>		
Time Dispatch : <u>0512</u>		
Time of Arrival : <u>0540</u>		
Time Completed :		Signature of Customer

### Cash Invoice Details (if applicable)

3. Cash Invoice No. :	
-----------------------	--

### Customer Acknowledgement

I have been advised to remove all valuable items in my vehicle, including Global Positioning System (GPS), audio compact disk, thumbdrive, carpark coupons, cash cards, spectacles, pen, etc.  
I understand that any items left behind are at my own risk and SPARK Car Care™ will not be held liable for such losses.  
Surcharge: Towing fee will be levied if the customer decides neither to tow nor proceed with the repairs in SPARK Car Care™.

Date: <u>10-02-18</u>	Time: <u>0540</u>	Signature of Customer:
-----------------------	-------------------	------------------------

### WORKSHOP

Name of Attending Staff/Guard	Date & Time of Arrival	Signature of Attending Staff/Guard
-------------------------------	------------------------	------------------------------------

Date/Time: 12.02.2018 10:50

Page : 1

Team: ARC Repair TP(CLS0)1

**JOB CARD** Sales Order: 3803775

JC NO. 305115854

COMFORT TRANSPORTATION PTE LTD  
7010045  
383 SIN MING DRIVE  
Singapore SINGAPORE 575717  
65508755

REGN NO: SHC8089G	MILEAGE
MAKE: MERCEDES BENZ	FUEL E.....1/2.....F
MODEL: E220CDI (E5)	DATE/TIME IN 10.02.2018 02:50
YR OF MANU: 18.10.2013	TARGET DATE
CHASSIS CODE: WDD2120022A760051	COMPLETION DATE/TIME:

JOB DESCRIPTION

Accident Date: 10.02.2018  
NATURE: 3P 10.02.2018

/NO	LABOR CODE	DESCRIPTION
00010	23-01	TOWING FEE

CKED & PASSED OUT BY: \_\_\_\_\_

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Vehicle Identification Slip

Exit Pass

No.: SHC8089G

LKE/KALVIN

Vehicle No.: SHC8089G

Signature of Service Advisor

Signature/Date

Name of Service Advisor

Date

Returned to Service Reception upon collection

To be kept by Security Guard

## COMFORTDELGRO ENGINEERING PTE LTD

## REPAIR ESTIMATE\*

VEHICLE NO : SHC 8089G

MAKE :

MODEL : MERCEDES E5

DATE 12/2/2018 13:27

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Bumper Assy, Frt			\$ 1,890.50
	Bumper Reinforcement, Frt			\$ 1,158.00
	Bumper Bracket, Frt/LH/RH			\$ 95.00
	Bumper Absorber, Frt/RH			\$ 207.00
	Bumper Side Beam, Frt/RH			\$ 26.90
	Bumper Frame, Frt/Centre			\$ 95.00
	Bumper Frame, Frt/RH			\$ 39.45
	Bumper Sponge, Frt/Centre			\$ 285.00
	Bumper Sponge, Frt/RH			\$ 250.00
	Bumper Sponge Extension, Frt/RH			\$ 54.00
	Bumper Towing Cover, Frt			\$ 62.50
	Bumper Grille, Frt/Centre			\$ 290.50
	Bumper Grille, Frt/RH			\$ 240.50
	Bumper Inner Clip, Frt			\$ 22.00
	Daylight (RH)			\$ 439.20
	Daylight Chrome Cover (RH)			\$ 78.00
	License Plate Trim Cover, Frt			\$ 155.00
	Head Lamp Assy (LH/RH) LH? RH✓		\$ 2,380.00	\$ 4,760.00
	Head Lamp Bracket (LH/RH) LH? RH✓		\$ 300.00	\$ 600.00
	Radiator Top Panel, Frt			\$ 330.50
	Head Lamp Panel (RH)			\$ 480.00
	Radiator Grille			\$ 718.75
	Radiator Grille Adjuster Bracket			\$ 685.70
	Bonnet Assy			\$ 2,850.60
	Bonnet Mercedes Star Logo			\$ 56.70
	Bonnet Hinge (LH/RH)			\$ 285.50
	Bonnet Shock Absorber			\$ 295.40
	Bonnet Insulator			\$ 235.40
	Bonnet Centre Lock			\$ 95.00
	Bonnet Lock, Top			\$ 94.00
	Bonnet Lock Lower			\$ 92.00
	Bonnet Cable			\$ 122.30
	Bonnet Lock Brace Panel			\$ 64.80
	Bonnet Air Inlet Grille			\$ 269.25
	Fender, Frt/RH			\$ 966.00
	Fender Splashshield, Frt/RH (Front)			\$ 257.00
	Fender Splashshield, Frt/RH (Rear)			\$ 263.00
	W/House Assy, Frt/RH			\$ 5,346.00
	Horn (Tweeter) (RH)			\$ 228.00
	Radiator Assy			\$ 1,345.00
	Radiator Fan Blower Assy			\$ 1,385.40
	Radiator Shroud			\$ 1,225.60
	Radiator Air Baffle, Top			\$ 85.90
	Radiator Air Baffle, Lower			\$ 125.90
	Radiator Dowel Pin			\$ 6.80

KAC/kalwin

L/Sum

L/ice

NTUC

P1



Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Radiator Mounting Lower ?			\$ 7.50
	Radiator Mounting Top ?			\$ 10.85
	Radiator Hose, Top ?			\$ 73.35
	Radiator Hose Lower ?			\$ 47.45
	Aircon Condenser ?			\$ 1,235.80
	Turbo Charger Air Cooler ?			\$ 1,053.80
	Turbo Charger Cooler Hose, RH ?			\$ 313.60
	Turbo Charger Cooler Hose, Top ?			\$ 92.50
	Fan Belt (6Pk 2260) ?			\$ 111.60
	Fan Belt Tensioner Pulley ?			\$ 180.00
	Wheel Rim /			\$ 1,250.00
	Tyre 205/60R16 Yokohama X			\$ 480.00
	Wheel Hub, Frt ?			\$ 658.00
	Undercarriage Cover, Centre ?			\$ 380.00
	Windscreen Glass, Frt /			\$ 1,850.00
	Sikaflex 255 FCC 310ml /			\$ 46.00
	S/Absorber, Front RH ?			\$ 944.00
	Strut, Frt/RH ?			\$ 604.00
	Steering Knuckle Arm, Frt/RH ?			\$ 1,119.00
	Lower Arm Assy, Frt/RH ?			\$ 661.05
	Lower Arm Bolt ?			\$ 55.00
	Top Arm Assy, Frt/RH ?			\$ 479.15
	Torsion Bar Rod, Frt/RH ?			\$ 105.60
	Torsion Bar Frt/RH ?			\$ 405.00
	Engine Crossmember ?			\$ 2,985.50
	Engine Mounting (LH/RH) ?		\$ 450.80	\$ 901.60
	P/Steering Cooling Pipe ?			\$ 258.00
	P/Steering Gear Assy ?			\$ 7,167.00
	Safety Belt, Frt/LH/RH ? ✓			\$ 1,650.00
	Air Bag, Frt/LH /			\$ 1,600.00
	Air Bag, Frt/RH /			\$ 1,424.15
	Air Bag Sensor, Frt/RH /			\$ 893.35
	Air Bag Control Module /			\$ 1,850.40
	Roof Top Air Bag X			\$ 2,380.50
	Steering Wheel Contact Pipe /			\$ 258.79
	Steering Wheel Angle Sensor /			\$ 593.34
	Hardness Wire ?			\$ 739.50
	Dash Board Assy /			\$ 6,800.00
	<b>SUB TOTAL</b>			<b>\$ 70,324.43</b>
	<b>LESS 20%</b>			<b>\$ 14,064.89</b>
	<b>DISCOUNTED TOTAL</b>			<b>\$ 56,259.54</b>

NTUC  
P3

SHC 8089G

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Number Plate, Frt (Merc Taxi) ✕			\$ 50.00	Nett
	Head Lamp Bulb, RH ✓			\$ 25.00	Nett
				<b>\$ 75.00</b>	
	<b>Labour Charge</b>				
	Panel Beating			<del>\$ 2,400.00</del>	1000
	Spray Painting Charge			<del>\$ 1,250.00</del>	800
	Wiring Charge			<del>\$ 50.00</del>	20
	Towing Charges -King Dolly			<del>\$ 150.00</del>	✕
	Tuff Kote			<del>\$ 100.00</del>	50
	Front Chassis Alignment Charges			<del>\$ 400.00</del>	✕
	Remove/Refix Undercarriage (FRT)			<del>\$ 400.00</del>	✕
	FRT/Four Wheel Alignment			<del>\$ 120.00</del>	60
	Remove/Refix Aircon & Refill Gas			<del>\$ 150.00</del>	80
	Remove/Refix Dashboard			<del>\$ 450.00</del>	150
	Remove/Refix Fuse Box			<del>\$ 180.00</del>	✕
	Remove/Refix Front Windscreen Glass			<del>\$ 120.00</del>	100
	Remove/Refix Cushion & Upholstery Front			<del>\$ 90.00</del>	50
	<b>TOTAL LABOUR</b>			<b>\$ 5,860.00</b>	
	<b>ESTIMATE TOTAL</b>			<b>\$ 62,194.54</b>	
<p>Kalam (KKE)</p> <p>12/2/18 15056</p> <p>5 Days.</p> <p>45</p> <p>After Prin pth</p>					
<p>LKK Auto Consultants hence notify the Repairer of the following:</p> <ul style="list-style-type: none"> <li>• To resurvey before/after spray painting</li> <li>• To display damaged part(s) during resurvey</li> <li>• Parts prices are subject to confirmation</li> <li>• Third party survey is on a "Without Prejudice" basis</li> <li>• No illegal modification(s) is allowed</li> <li>• Supplementary item(s) must be resurveyed and is subject to final approval from insurance company</li> </ul> <p>Acknowledged by Repairer</p> <p>Signature:</p> <p>Date:</p>					
<p>This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.</p>					





**NATIONAL ASSESSMENT CENTRE SERVICES  
(LKK GROUP)**

51 Ubi Ave 1, #01-25, Paya Ubi Industrial Park,  
Singapore 408933, TEL: 68410055 FAX: 68416315

Your Ref : MT/0982037-002

Date: 09<sup>th</sup> March 2018

Our Ref : NS/INC18002857/K1vbs2

**M/s NTUC Income Insurance Co-Operative Ltd**  
73 Bras Basah Road  
#05-01 NTUC Trade Union House  
Singapore 189556

Dear Sirs/Madam,

**AUTOMOBILE INSPECTION REPORT OF ACCIDENT VEHICLE SHC 8089G  
ACCIDENT ON 10/02/2018  
INSURED VEHICLE GBG 9309R**

Instruction was received to inspect the vehicle Reg. No. SHC 8089G. The inspection was conducted on 12/02/2018 at the premises of M/s Comfortdelgro Engineering Pte Ltd, 59 Loyang Drive Singapore 508969.

The following vehicle information was recorded:

Registration Number	: SHC 8089G
Make/Model	: Mercedes Benz E220
Year of Registration	: 2013
Body Colour	: White
Chassis Number	: WDD2120022A760051
Engine Capacity	: 2143 cc

The following are our comments:-

(a) The vehicle sustained damages at the front o/s portion. (Details see photographs enclosed)

(b) In view of this, we are of the opinion that it would be **unsafe** to proceed with the repairs due to extensive damages on the chassis under the category of **the section 2 of THE ROAD TRAFFIC ACT on THE MOTOR VEHICLES (CONSTRUCTION AND USE) (AMENDMENT NO.2) RULES 1989**, that:  
*no vehicle shall be fitted with a replacement chassis or any body part where the chassis is an integral part of the vehicle.*  
and we therefore recommend it to be written off as **"Total Loss"**



**NATIONAL ASSESSMENT CENTRE SERVICES  
(LKK GROUP)**

51 Ubi Ave 1, #01-25, Paya Ubi Industrial Park,  
Singapore 408933, TEL: 68410055 FAX: 68416315

Book Value	S\$ 104,214.60
Less: LTA Reimbursement Value (RV)	(S\$ 53,911.00)
Nett Liability	<u>S\$ 50,303.60</u>

Vehicle Inspected By:

KALVIN ANG WEI KUN  
*Automotive Assessor / Investigator*

K.K.LAU  
*MSc(Eng M), B Eng(Hons), Peng(UK),  
MASME(USA), B Bus(Aust), MBA(UK),  
IEng(UK), MIIE(mech), MinstAEA, MFIEA,  
MIRTE, MIMI, MSAE, MCI Ard, AM, NIJAAR(USA),  
AM CATARI(CAN), M. MATA(USA), M. MdATA(USA),  
Licensed Appraiser*

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