

ASS. REC. BY:

REF: CS/MSG18002854/Mlad307 Special Instruction:

Surveyor:  
Menmen

MA

ASSIGNMENT (Office)

From (Person):

Jasmine Lok

of

MSG

Date/Time:

13/2/18 @ 8:46am

Estimated Cost:

Bill to:

OD/TP/WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SGP186F

Insured:

SKM 7384Y

at Workshop m/s

Carino Auto

Tel:

64817911

of 21K 10, AMK Ind. Prk 2A # 02-11

Policy No:

B27684072SMP

Claim No:

549347

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

08/02/2018

CA / REV / REP. / REV 24 HRS

wp

H.O.D. Endorsement:

Date/Time:

9:54am @ 13/2/18

Person Contacted:

Philip

Vehicle: IN/OUT

Date/Time

Action/Instruction

(✓) Estimate

SGP186F - CS/4PC10021233/Ubg

D.O.A: 16/10/2018

SKM 7384Y - X

19/2-

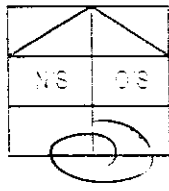
Report via Menmen preli

US \$ 3800, 4 days (Red \$ 6998.85, 65%)

INSPECTION REPORT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
OD / TP / WS / TP RES / CD RES / EVA / INV / MV  
 To inspect vehicle No: \_\_\_\_\_  
 at Workshop No: \_\_\_\_\_  
 of \_\_\_\_\_  
 insured \_\_\_\_\_  
 Policy No: \_\_\_\_\_  
 Claims No: \_\_\_\_\_  
 Sum Insured \_\_\_\_\_ Excess \_\_\_\_\_  
 Claims Record \_\_\_\_\_  
 Make of veh \_\_\_\_\_

Policy Condition: \_\_\_\_\_  
 Remark: The veh had commenced its repair at the time of inspection.  
 Bal. or Market Value \_\_\_\_\_  
 IDAC Accident Report Consistent? Yes or No \_\_\_\_\_  
 GIA / PR Seen Consistent? Yes or No \_\_\_\_\_  
 Est. Repairs: 4 days Res: Yes or No \_\_\_\_\_  
 Lim Sum: \_\_\_\_\_ % 3 Val: Yes or No \_\_\_\_\_  
 OA / REV / REP / 24 HRS \_\_\_\_\_  
 Date: \_\_\_\_\_ Person Contacted \_\_\_\_\_ Vehicle IN/OUT \_\_\_\_\_



Reg: SGP186E Reg: NOV 2016  
 Type: M/Car / M/Cycle / Bus / Van / Long / Taxi / Prime Mover /  
 Truck / Trailer /  
 Make: TOYOTA ALTIS cc: 1598  
 Colour: GREEN Insured / Std / NI / NA \_\_\_\_\_  
 Seating: 24781 Insured / Std / NI / NA \_\_\_\_\_  
 Eng No: \_\_\_\_\_  
 C No: MRO53REH10455594  
 Gen. Cond: Good / Fair / Poor / Burnt \_\_\_\_\_  
 Steering: Order / Jammed / Leaked / Burnt or \_\_\_\_\_  
 Brake: Order / Jammed / Leaked / Burnt or \_\_\_\_\_  
 Modi: Nil / S/Rim / STD A/Rim or \_\_\_\_\_  
 Tyre Size: F: 205/45R17  
 R: \_\_\_\_\_  
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or MIC  
 Front: \_\_\_\_\_ Rear: \_\_\_\_\_  
 R. Bal: 8/12/2018 mm L. Bal: 8/12/2018 mm  
 D.O.A: 8/12/2018 D.O: 13/12/2018  
 Surveyed at: \_\_\_\_\_  
 Des. of Damages: Frt: CR / O/S / NIS / UIC / Rooftop or \_\_\_\_\_  
 The UIC / Chassis frame / Body Structure affected due to collision

Date	Time	Action	Instruction

*[Signature]*  
5/3/2018

RECEIVED 03 MAR 2018  
 RECEIVED 08 MAR 2018

Date Time File Pass to:  Prel. Report  
05/3 train  Final Report  
 Date Time File Return to: \_\_\_\_\_  
 Report Form: WCR-7P  
 Lump Sum: 3800

Days Of Repair: 4  
 Resurvey No. of Trial: \_\_\_\_\_  
 Add Fee:  Site Insp: \$ \_\_\_\_\_  
 Clean up: \$ \_\_\_\_\_  
 Test: \$ \_\_\_\_\_  
 Rep: \$ \_\_\_\_\_  
 Survey Fee: 300  
 Insurance: \_\_\_\_\_  
 Total: 310



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

**Affiliated to Federation Internationale Des Experts En Automobile**

MSIG INSURANCE (SINGAPORE) PTE LTD	Ref : CS/MSG18002854/M1qd3
16 RAFFLES QUAY #24-01 HONG LEONG BLDG SINGAPORE 048581	Date : 13-02-2018
	Code : MSG



### 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKM 7384Y	Veh. Inspected	SGP 186E
Policy No.	B27684072SMP	Coverage (\$)	0.00
Claim No.	549347	Excess (\$)	0.00
Assign From	MERIMEN (JASMINE LOK)	Assign Date	13/02/2018

### 2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

### 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

### 4. Description of Damages

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### 5. General Information

Accident Date	08/02/2018	Inspection Date	13/02/2018
Survey held at	MOTOR IMAGE ENTERPRISES PTE LTD 19 TOA PAYOH LORONG 8 SINGAPORE 319255		

### 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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**Survey Department Check List (Case Handler)**

Reference No. : *CS/M4G18002854/Mod3*  
 Policy Type: OD (TP) TP RES / TL / EVA

*SEP 186E*

Case Handler

Typist

**Admin** ( *Nivitha* ): Case handler to make sure all information created by the assignment team are **ACCURATE**.

**(1) Office Assign Form**

- C Reference No.
- C Customer Code
- N Assign From
- C Assign Date
- C Veh No (Inspected)
- C Veh No (Insured)
- C D.O.A
- C Policy No
- C Claim No
- C Insurance Authorisation (CA /REV/REP)
- C Report Type
- C Weekend Charges
- N Survey held at/Repairer
- C Excess

Y-Date	N-Date	Y-Date	N-Date
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			
✓			

**Surveyor** ( *Ma Cif.* ): Case handler to make sure the surveyor completed all required information.

**(1) Assignment Form**

- C Vehicle No
- C Regn Month/Year
- N Vehicle Type
- N Make & Model
- C Engine Capacity. (C.C)
- N Colour
- C Odometer. (Sp.Reading)
- C Chassis No
- N General Condition
- N Steering
- N Brake
- N Modification (Modi)
- C Tyre Size
- N Tyre Make
- C Tyre Balance
- C Date of Inspection
- N Survey held
- N Des.of Damages

✓			
✓			
✓			
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✓			
✓			
✓			

**(2) System - (Views/Merimen)**

- C Damaged Vehicle Photographs Uploaded

✓			
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**(3) Workshop Estimate/Assignment Form**

- N ALL Parts condition
- C Market Value for OD cases
- C Estimate Repair Cost for PRI (RSI, TMI, MSIG)
- C Days of repair
- C Finalised Amount
- C Re-inspection Cases to Finalize within 5 Days

✓			
✓			

**(4) System - (Views/Merimen)**

- C Resurvey photo Uploaded

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Check By:

*[Signature]* *05/07/18*

Case Handler

Date

\*C: Critical \*N: Non-Critical

## ...CLAIM SUBFOLDER...(New Assignment)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	09 Feb 2018		13 Feb 2018 08:48 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

[Main](#)
[Reference](#)
[Claim Details](#)
[Documents](#)
[Show All](#)

### CLAIM SUBFOLDER DETAILS

[\[Created by insurer\]](#)

Insured:	HO ANN NEE, ID: S7920389J		
Main Claimant:	WANG JIA EN GRACE, ID: S8219906C		
Vehicle Reg. No.:	SGP186E	Date of Loss:	08/02/2018 12:00 - :59
Claim Type:	TP / 549347	Policy/Cover Note No.:	B27684072SMP (Comprehensive) Coverage: 01/04/2017 - 31/03/2018
Vehicle Reg. No. (Insured):	SKM7384Y	Policy No. (Claimant):	
		Excess:	
Repairer:	Carino Auto Centre (HQ) BLK 10 ANG MO KIO INDUSTRIAL PARK 2A #02-11 AMK AUTOPOINT, 568047 Ang Mo Kio - Tel: 64817911		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Jasmine Lok Kheng Kwel - 6594 2550]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... <b>[Imm.Advice due 14/02/2018]</b>		
Driver/Custodian (Insured):	CHAU YING WO JULIAN (), NRIC: S7788480G, Tel: +6586842823		
Adj Asg. Remarks:	Third Party Pre-Repair Survey. Please request Mr Kenneth Kong to survey.		

### ASSOCIATED MAIL RECEIVED

[View All](#)
[Compose Case Mail](#)

There are no mail for this case.

### ALL ASSOCIATED TASKS

[View All](#)
[Search Tasks](#)
[Create New Task](#)
[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

张景祥大律師樓  
(律師事務所及宣誓處)

# Teo Keng Siang LLC

Advocates & Solicitors • Notary Public • Commissioner For Oaths

111 North Bridge Road #29-07/08 Peninsula Plaza Singapore 179098  
ROC: 201510228C GST Reg No.: 201510228C

Tel: 6333 4222 Fax: 6333 5676 / 5688  
Email: KSTEOCO@singnet.com.sg

(FAX - NOT FOR SERVICE OF COURT DOCUMENTS)

Our Ref : TKS/C415-ACC-39824.18/sl (mc)  
Your Ref : SKM 7384 Y  
Date : 12 February 2018

Secretary in charge: Shirley  
Tel : 6333 4222 (ext 59)  
Fax : 6333 5676 / 6333 5688  
Email : shirley.loh@ksteoptr.com

MSIG Insurance (Singapore) Pte Ltd  
16 Raffles Quay  
#24-01 Hong Leong Building  
Singapore 048581  
Attn: Motor Claims Dept

BY PDX # 8173 & FAX 6225 7402

Ho Ann Nee (He Anni) (Owner)  
Julian Chau (Driver)  
10 Ah Soo Garden  
Singapore 539962

BY POST ONLY

PDX Intercompany Exchange Pte Ltd



010808330282  
FROM TEO KENG SIANG LLC  
PDX Box No. 8802

REG / CS / PAY / FA  
12 FEB 2018

Dear Sirs

RE: ACCIDENT INVOLVING SGP 186 E / ~~SKM 7384 Y~~ ON 8/2/18 ALONG SLIP ROAD FROM CTE TOWARDS PIE (CHANGI)

We are instructed by Wang Jia En Grace to notify you of a road traffic accident on 8/2/18 at about 12:35 hours at ALONG SLIP ROAD FROM CTE TOWARDS PIE (CHANGI) involving our client's vehicle registration number SGP 186 E and vehicle registration number SKM 7384 Y driven by you at the material time. A copy of our client's Singapore accident statement is enclosed. Kindly let us have a copy your Singapore accident statement report on an urgent basis.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please note that our client's motor vehicle SGP 186 E is now at the following workshop:-

Carino Auto Centre  
Blk 10 Ang Mo Kio Industrial Park 2A  
#02-11 AMK Autopoint  
Singapore 568047  
Person I/C : Philip  
Contact : 9431 9318

Yours faithfully,

M/s Teo Keng Siang LLC  
By Fax (6481 7730)

\*\*Survey was conducted by:-

Name of Surveyor:

Date of Survey:

Time of Survey:

\_\_\_\_\_  
Signature

Note: This document has not been finalised.

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.  
4 Shenton Way  
#21-01 SGX Centre 2  
Singapore 068807

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Jasmine Lok Kheng Kwei

Date: 19 Feb 2018

**Preliminary Advice**

Insured Vehicle No	: SKM7384Y	Accident Date	: 08/02/2018
TP Vehicle No	: SGP186E	Assignment Date	: 13/02/2018
Make	: TOYOTA COROLLA ALTIS	Est. Duration of Repair	: 3.00
Date of Inspection	: 13/02/2018		
Inspection At	: CARINO AUTO CENTRE (HQ) BLK 10 ANG MO KIO INDUSTRIAL PARK 2A #02-11 AMK AUTOPOINT SINGAPORE 568047		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	10,798.85
Revised Amount	:S\$	4,786.30
Check Items (Estimated)	:S\$	0.00
Total	:S\$	4,786.30
Lump Sum Repair	:S\$	

**Total Loss Consideration**

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

**Remarks**

- ( ) The vehicle is economical/not economical for repair.
- ( X ) The above survey was conducted on a 'without prejudice' basis.

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	09/02/2018 09:32
Date Of Accident	08/02/2018 12:35
Exact Location Of Accident	SLIP ROAD FROM CTE TOWARDS PIE(CHANGI)
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGP186E
<b>Insured/Policyholder</b>	
Name Of Registered Owner	WANG JIA EN GRACE
NRIC No	S8219906C
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-93666016
Alternative Phone No	OFFICE-93666016
<b>Vehicle Particulars</b>	
Manufacturer	TOYOTA
Model	COROLLA ALTIS
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
<b>Insurance Company</b>	
Name of Insurance Company	AVIVA LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	10705577
Cover Note Number	
<b>Driver</b>	
Name of Driver	WANG CHYE HOCK
NRIC No	S0073376H
Date Of Birth	23/03/1948
Occupation	INDOOR
Date Of Driving Pass	15/11/1972
Driving Experience	45 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97379017
Fax Number	
Contact Number	
EEmail Address	EN_GRACE@HOTMAIL.COM



Address BLK 350 HOUGANG AVENUE 7 #02-651 SINGAPORE 530350  
 Postcode  
 Was driver an employee of the Insured's Company NO  
 If No, Relationship of the Driver with the Insured PARENT  
 Vehicle Registration Number of Driver's Own Vehicle -  
 -  
 -  
 Insurance Company of Driver's Own Vehicle -  
 -  
 -

**General Information of the Accident**

Type Of Accident COLLISION - HEAD TO REAR  
 Weather Conditions CLEAR  
 Road Surface DRY

**Other Information**

Was any foreign vehicle involved in this accident? NO  
 Number of vehicles involved in the accident  
 Was any body injured in the Accident? NO  
 Was any injured conveyed to hospital by ambulance? NO  
 Was any other material or property damaged? YES  
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO  
 Number of Passengers (Including Driver) 1

**Details of Police Action**

Was the accident reported to the police? NO  
 If Yes, Please state which Police Station  
 Was notice of intended Prosecution given? NO  
 If Yes, against whom?

**Circumstances of Accident**

I was traveling along slip road coming from CTE towards PIE(Changi). Traffic was heavy at that point of time. I braked my car to a stop when suddenly car SKM7384Y from behind collided onto the rear of my car. Damages to my car were on the rear portion. No injuries were involved.

**Attachment(s)**

Are accident photos available for attachment? YES  
 Was there any video captured by Car Camera? NO  
 Was there any audio recorded? NO

**DETAILS OF OTHER VEHICLE PROPERTY 1**

Vehicle Registration Number SKM7384Y  
 Vehicle Make/Model/Colour B.M.W./730LI  
 Details Of Properties  
 Vehicle Category PRIVATE CAR  
 Name of Driver JULIAN CHAU  
 NRIC/Passport Number  
 Contact Number 86842823  
 Address  
 Postcode  
 Insurance Company Name  
 Nature Of Damage  
 No. Of Passenger (Including Driver) 1

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report accurately the details of the accident involved in the above accident.
2. The form must be completed by the Police Officer assigned to the accident.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may result in criminal proceedings or disciplinary action.
4. The form and accompanying notes form part of the evidence in the case and must be retained by the reporting officer.
5. Any other information may be recorded on the reverse of this form.
6. The report will be forwarded by the member of the Civil Incident Management Group assigned by the General Insurance Association of Singapore (GIAS) for analysis and preparation of the report. It may be used to provide information by increased parties.
7. In the preparation of this report by the member, you should observe the provisions of this report in the member and in copies of the report being made available elsewhere.
8. Consents under the Personal Data Protection Act (PDPA)
  - (a) I consent to the collection, use and disclosure of my personal information for the purposes of the above accident.
  - (b) I consent to the collection, use and disclosure of my personal information for the purposes of the above accident and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and the related and related such Personal Information as all insurance who have insured vehicles involved in the accident (all insurance who have insured vehicles involved in the accident) will be collectively referred to as the "Insurers" (including GIAS, the General Insurance Association of Singapore (GIAS) and any related professional appointment) (to be the Insurers) for the purposes of:
    - (i) assessing, handling and/or dealing with my claims, including the settlement of the claims and any necessary investigations relating to the claims;
    - (ii) investigating the accident and/or my claims;
    - (iii) carrying out claims dealing with my insurances or responding to any enquiry by me;
    - (iv) administering the claims (including the making of correspondence, statements, checks, funds or rebates to me, which could involve disclosure of certain personal data about me to third parties of the same or not as an integral part of my insurance policy);
    - (v) conducting my research and/or administering, processing, handling and/or dealing with my claims (including my insurance);
  - (c) All Insurers who have insured vehicles involved in the accident and the Insurers' respective firms, may be permitted to collect, use, disclose and/or process my Personal Information for one or more of the above purposes; and
  - (d) My Personal Information may be disclosed to the Insurers and/or GIAS from third party service providers or agents (including but not limited to) (to be the Insurers' service providers or agents) for one or more of the above purposes.

*[Handwritten Signature]*  
 Reporting Officer's Name & Title

*[Handwritten Signature]*  
 Officer's Name & Title

WITNESSED BY AJAY MAAS  
 REPORTING OFFICER  
 Muhammed Fakal  
 Mr Fakal  
 Witnessed by Reporting Officer  
 Muhammed

Sketch Plan



**ACCIDENT STATEMENT (2000 characters)**

I was traveling along slip road coming from CTE towards PIE(Changi). Traffic was heavy at that point of time. I braked my car to a stop when suddenly car SKM7384Y from behind collided onto the rear of my car. Damages to my car were on the rear portion. No injuries were involved.

Taxi Voucher No.:

**DECLARATION**

I/We declare that the above particulars & information provided above are true in every aspect

VERIFIED BY AJAX MARS REPORTING OFFICER -  
MUHAMMAD FAIZAL BIN PABILA

MARS Officer



Registered Owner or Driver's Signature

Job Complete Date/Time

9 February 2018 at 9:06 AM

Date/Time:

9 February 2018 at 9:06 AM



# CARINO AUTO CENTRE

GRACE WANG JIA EN  
BLK 350 HOUGANG AVE 7  
#02-651 530350

Estimate : 00000153

Attention : Motor Claim Department  
Contact : 67997073 93666016

Date : 09/02/2018  
Vehicle Num. : SGP 186 E  
Make/Model : TOYOTA COROLLA ALTIS 1.6 CVT-10/11  
Chassis/Eng# : MR053REH104555981/1ZRX589231  
Accident Date : 08/02/2018  
Claim No. :  
Reference :  
Policy No. : AVIVA - 10705577

S/N	Quantity	Particular	Unit Price	Amount S\$
LIST ITEMS :				
1.	1 PC	REAR BOOT LID ✓ <i>bt</i>		819.60
2.	1 PC	BOOTLID EMBLEM - ALTIS ✓ <i>nee</i>		59.90
3.	1 PC	BOOTLID EMBLEM - COROLLA ✓ <i>nee</i>		59.90
4.	1 PC	BOOTLID LOGO - TOYOTA ✓ <i>nee</i>		148.60
5.	2 PCS	BOOTLID HINGES <i>X R</i>	148.60	297.20
6.	1 PC	BOOTLID INNER UPHOLSTERY TRIM <i>X auc</i>		452.90
7.	1 PC	BOOTLID MACHANISM LOCK ✓ <i>bt</i>		382.90
8.	2 PCS	REAR NUMBER PLATE LAMP <i>X auc</i>	114.20	228.40
9.	1 PC	BOOTLID OUTER GARNISH <i>X auc</i>		262.90
10.	4 PCS	BOOTLID OUTER GARNISH CLIP <i>X auc</i>	6.90	27.60
11.	1 PC	BOOTLID REFLECTOR LAMP BACK RUBBER GASKET <i>X ALLH</i>		39.90
12.	4 PCS	REAR BOOTLID REFLECTOR LAMP CLIP <i>X ALLH</i>	6.90	27.60
13.	2 PCS	REAR BOOTLID REFLECTOR LAMP <i>X auc</i>	193.90	387.80
14.	1 PC	BOOTLID WEATHER STRIP <i>dis</i>		184.90
15.	1 PC	REAR BUMPER <i>def</i>		534.90
16.	1 PC	REAR BUMPER REINFORCEMENT <i>bt</i>		386.90
17.	2 PCS	REAR BUMPER CORNER RETAINER <i>dis</i>	79.90	159.80
18.	2 PCS	REAR BUMPER IMPACT BRACKET <i>X RISP</i>	89.90	179.80
19.	2 PCS	REAR BUMPER REFLECTOR <i>X auc</i>	99.90	199.80
20.	2 PCS	REAR BUMPER SIDE RETAINER <i>dis</i>	69.90	139.80
21.	1 PC	REAR END PANEL <i>X R</i>		580.60
22.	1 PC	REAR END PANEL GARNISH <i>def</i>		202.80
23.	1 PC	REAR END PANEL TOP GARNISH <i>X Repeat</i>		6.90
24.	1 PC	REAR END PANEL LOCK STRICKERY <i>X auc</i>		79.90
25.	2 PCS	TAIL LAMP BACK RUBBER GASKTET <i>X ALLH</i>	39.90	79.80
26.	2 PCS	TAIL LAMP CLIPS <i>X ALLH</i>	6.90	13.80
27.	2 PCS	TAIL LAMP INNER PANEL <i>X auc</i>	159.90	319.80
28.	2 PCS	TAIL LAMP <i>cut</i>	414.20	828.40
29.	2 PCS	TAILLAMP LOWER BRACKET <i>X ALLH</i>	169.90	339.80

CONTINUE / ...

# CARINO AUTO CENTRE

GRACE WANG JIA EN  
BLK 350 HOUGANG AVE 7  
#02-651 530350

Attention : Motor Claim Department  
Contact : 67997073 93666016

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

Estimate : 00000153

Date : 09/02/2018  
Vehicle Num. : SGP 186 E  
Make/Model : TOYOTA COROLLA ALTIS 1.6 CVT-10/11  
Class/Eng# : MR053REH104555981/1ZRX589231  
Accident Date : 08/02/2018  
Claim No. :  
Reference :  
Policy No. : AVIVA - 10705577

S/N	Quantity	Particular	Unit Price	Amount S\$
30.	1 PC	SPARE TYRE PANEL INNER TOP UPHOLSTERY BOARD X N/H		898.90
31.	1 PC	REAR NUMBER PLATE HOLDER X RUC		149.00
32.	1 PC	REVERSE SENSOR	220	<del>389.00</del>
33.	1 PC	SPARE TYRE INSULATOR MAT X N/H		382.00
List Total S\$ :				9,251.80
25.00% Discount S\$ :				2,312.95
				6,938.85

LABOUR :

STRAIGHTEN & PANEL BEAT REAR FENDER R/H/LH  
REAR BOOT FLOOR PANEL & REAR FRAME MEMBERS  
CUT/WELD REAR END PANEL  
REMOVE & REFIT ABOVE PARTS  
SPRAY PAINT FOR RENEWAL PART  
AFFECTED AREAS  
CHECK & RECTIFY WIRING SYSTEM  
RUST PROOF AFFECTED AREAS

Labour Total S\$ :

~~1,800.00~~ 200  
~~1,800.00~~ 200  
80.00 30  
~~180.00~~ 60  
3,860.00

Not Authorised  
4/2 Repair?  
Paint Plate  
LKK Auto  
4 w/days  
18/2/2018

2800 h  
4 w/days

E. & O.E.

Total S\$ :

10,798.85

for CARINO AUTO CENTRE

### ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	09 Feb 2018		13 Feb 2018 08:48 <a href="#">Edit Adj Rpt</a>	<b>S\$3,800.00</b> <a href="#">Edit Estimates</a>	<b>S\$3,800.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

<a href="#">Main</a>	<a href="#">Reference</a>	<a href="#">Claim Details</a>	<a href="#">Documents</a>	<a href="#">Show All</a>
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CLAIM SUBFOLDER DETAILS				[Created by insurer]
Insured:	HO ANN NEE, ID: S7920389J			
Main Claimant:	WANG JIA EN GRACE, ID: S8219906C			
Vehicle Reg. No.:	SGP186E	Date of Loss:	08/02/2018 12:00 - :59	
Claim Type:	TP / 549347	Policy/Cover Note No.:	B27684072SMP (Comprehensive) Coverage: 01/04/2017 - 31/03/2018	
Vehicle Reg. No. (Insured):	SKM7384Y	Policy No. (Claimant):		
		Excess:		
Repairer:	Carino Auto Centre (HQ) BLK 10 ANG MO KIO INDUSTRIAL PARK 2A #02-11 AMK AUTOPOINT, 568047 Ang Mo Kio - Tel: 64817911			
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Jasmine Lok Kheng Kwei - 6594 2550]			
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MA CHIN FOOK] ... [Final Rpt due 15/03/2018]			
Driver/Custodian (Insured):	CHAU YING WO JULIAN (), NRIC: S7788480G, Tel: +6586842823			
Adj Asg. Remarks:	Third Party Pre-Repair Survey. Please request Mr Kenneth Kong to survey.			

ASSOCIATED MAIL RECEIVED	<a href="#">View All</a> <a href="#">Compose Case Mail</a>
There are no mail for this case.	

ALL ASSOCIATED TASKS <input type="checkbox"/>										<a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a>
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?	
No results.										



# Claim Documents

**\*SGP186E (549347)**  
**[SKM7384Y]**  
**TP**  
**WANG JIA EN GRACE**  
**Feb 8 2018 12:00PM**  
**[HO ANN NEE]**  
**Carino Auto Centre**

[Upload Documents](#) | [Upload Photos](#) | [Compose New Letter](#)

**View** [View in Browser](#) ▼

Assessment Reports			1 per page ▼		
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
1	12/02/18 15:34	<b>Accident Statement</b> From:SC - Reg. No: SKM7384Y, Claimant: HO ANN NEE		Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	19/02/18 08:58	<b>Adjuster Immediate Advice</b>		Load HTM	
Photos/Images			3 per page ▼		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	05/03/18 11:47	<b>General View</b>		Load JPG	
2	05/03/18 11:47	<b>Odometer Reading</b>		Load JPG	
3	05/03/18 11:47	<b>General View</b>		Load JPG	
4	05/03/18 11:47	<b>Chassis Number</b>		Load JPG	
5	05/03/18 11:47	<b>General View</b>		Load JPG	
6	05/03/18 11:47	<b>General View</b>		Load JPG	
7	05/03/18 11:47	<b>General View</b>		Load JPG	
8	05/03/18 11:47	<b>General View</b>		Load JPG	
9	05/03/18 11:47	<b>General View</b>		Load JPG	
10	05/03/18 11:47	<b>General View</b>		Load JPG	
11	05/03/18 11:47	<b>General View</b>		Load JPG	
12	05/03/18 11:47	<b>General View</b>		Load JPG	
13	05/03/18 11:47	<b>General View</b>		Load JPG	
14	05/03/18 11:47	<b>General View</b>		Load JPG	
15	05/03/18 11:47	<b>General View</b>		Load JPG	
16	05/03/18 11:47	<b>General View</b>		Load JPG	
17	05/03/18 11:47	<b>General View</b>		Load JPG	
18	05/03/18 11:47	<b>General View</b>		Load JPG	
19	05/03/18 11:47	<b>General View</b>		Load JPG	
20	05/03/18 11:47	<b>General View</b>		Load JPG	
21	05/03/18 11:47	<b>General View</b>		Load JPG	
22	05/03/18 11:47	<b>General View</b>		Load JPG	
23	05/03/18 11:47	<b>General View</b>		Load JPG	
24	05/03/18 11:47	<b>General View</b>		Load JPG	
25	05/03/18 11:47	<b>General View</b>		Load JPG	
26	05/03/18 11:47	<b>General View</b>		Load JPG	
27	05/03/18 11:47	<b>General View</b>		Load JPG	
28	05/03/18 11:47	<b>General View</b>		Load JPG	



29	05/03/18 11:47	General View		Load JPG	<input checked="" type="checkbox"/>
30	05/03/18 11:47	General View		Load JPG	<input checked="" type="checkbox"/>
31	05/03/18 11:47	General View		Load JPG	<input checked="" type="checkbox"/>
32	05/03/18 11:47	General View		Load JPG	<input checked="" type="checkbox"/>
33	05/03/18 11:47	General View		Load JPG	<input checked="" type="checkbox"/>
34	05/03/18 11:47	General View		Load JPG	<input checked="" type="checkbox"/>
35	05/03/18 11:47	General View		Load JPG	<input checked="" type="checkbox"/>

<b>Documentation</b>			1 per page ▾	<input checked="" type="checkbox"/>	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
1	12/02/18 15:34	<b>E-FILE REPORT (SGP183E)</b> From:SC - Reg. No: SKM7384Y, Claimant: HO ANN NEE		Load PDF	
2	12/02/18 15:36	<b>TP PRI</b>		Load PDF	
3	13/02/18 08:47	<b>TP REPLY &amp; NOMINATED LKK TO BE OUR COMMON SJE</b>		Load PDF	

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	<input type="button" value="Reset"/> <input type="button" value="Save"/> <input type="button" value="Print"/>
There are no document checklists configured.	

**Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**

**Show Remarks To:**  Handling Insurer

Note: Remarks are private unless you show it to other parties.



# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

**Our File No:** CS/MSG18002854/M1QD3E2  
**Date:** 13/03/2018

### REFERENCE

**Handling Insurer:** MSIG Insurance (Singapore) Pte. Ltd. **Policy No:** B27684072SMP  
**Claimant Vehicle No :** SGP186E **Insured Vehicle No :** SKM7384Y  
**Date of Loss:** 08/02/2018 **Nature of Claim:** TP **Claim No:** 549347

### DESCRIPTION & IDENTIFICATION OF VEHICLE

**Reg No:** **SGP186E**  
**Make & Model:** TOYOTA COROLLA ALTIS, 1.6 CVT (A) **Engine No:** 1ZRX589231  
**Reg. Date:** 10/11/2016 (Man. Year: 2016) **Chassis No:** MR053REH104555981  
**Colour:** Grey **Odometer:** 24481 km  
**Engine Capacity:** 1598 cc  
**Market Value/New Car Price:** N/A  
**Sum Insured (S\$):** **Market Value/New Car Price**

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

**General Condition:** Steering (Serviceable): Yes **Footbrake (Serviceable):** Yes  
**Handbrake (Serviceable):** Yes **Engine Modification:** No **Pre-accident Condition:** Yes

### CONDITION OF TYRES

**Front Tyre Size:** 205/45 R17 **Rear Tyre Size:** 205/45 R17  
**Front Left Side:** Michelin 8 mm **Rear Left Side:** Michelin 8 mm  
**Front Right Side:** Michelin 8 mm **Rear Right Side:** Michelin 8 mm

*The above values represent the remaining tyre treads depth*

<b>COST OF CLAIMS</b>	<b>Repairer's</b>	<b>Adjuster's</b>	<b>Difference</b>	<b>Diff %</b>
Parts	6,938.85	3,151.30	3,787.55	54.58
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,860.00	1,690.00	2,170.00	56.22
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>10,798.85</b>	<b>4,841.30</b>	<b>5,957.55</b>	<b>55.17</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>3,800.00</b>		
<b>Nett Amount (S\$)</b>	<b>10,798.85</b>	<b>3,800.00</b>	<b>6,998.85</b>	<b>64.81</b>

### INSPECTION

**Date of Assignment:** 13/02/2018  
**Date Inspected:** 13/02/2018 **Inspected At:** Carino Auto Centre (HQ)  
 BLK 10 ANG MO KIO INDUSTRIAL PARK 2A #02-11  
 AMK AUTOPOINT  
 Singapore 568047  
**Estimated Period of Repair:** 4.0 days

**Adjuster:** MA CHIN FOOK

**Manager:** SHIAU CHAN

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

**REPAIR DETAILS****Reference**

**Part Source:** MRM-SG      Version: 1.0 (Last Synchronised: 13 Mar 2018)

**Parts:** 143      TOYOTA COROLLA ALTIS 1.6 CVT (A) (Catalogue:Merimen Singapore 1.0)

**Labour:** Repairer's      (Price-denominated Standard List)

**Print Code:** (Unsubmitted, no print-code for SGP186E)

**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk \*.

**Recommended Parts**

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*REAR BOOT LID	Bent	819.60 FL	*819.60 FL
2	1	*BOOTLID EMBLEM - ALTIS	Necessary	59.90 FL	*59.90 FL
3	1	*BOOTLID EMBLEM - COROLLA	Necessary	59.90 FL	*59.90 FL
4	1	*BOOTLID LOGO - TOYOTA	Necessary	148.60 FL	*148.60 FL
5	2	*BOOTLID HINGES	Repair	297.20 FL	*- FL
6	1	*BOOTLID INNER UPHOLSTERY TRIM	Serviceable	452.90 FL	*- FL
7	1	*BOOTLID MECHANISM LOCK	Bent	382.90 FL	*382.90 FL
8	2	*REAR NUMBER PLATE LAMP	Serviceable	228.40 FL	*- FL
9	1	*BOOTLID OUTER GARNISH	Serviceable	262.90 FL	*- FL
10	4	*BOOTLID OUTER GARNISH CLIP	Serviceable	27.60 FL	*- FL
11	1	*BOOTLID REFLECTOR LAMP BACK RUBBER GASKET	Not Necessary	39.90 FL	*- FL
12	4	*REAR BOOTLID REFLECTOR LAMP CLIP	Not Necessary	27.60 FL	*- FL
13	2	*REAR BOOTLID REFLECTOR LAMP	Serviceable	387.80 FL	*- FL
14	1	*BOOTLID WEATHERSTRIP	Distorted	184.90 FL	*184.90 FL
15	1	*REAR BUMPER	Deformed	534.90 FL	*534.90 FL
16	1	*REAR BUMPER REINFORCEMENT	Bent	386.90 FL	*386.90 FL
17	2	*REAR BUMPER CORNER RETAINER	Distorted	159.80 FL	*159.80 FL
18	2	*REAR BUMPER IMPACT BRACKET	No such part	179.80 FL	*- FL
19	2	*REAR BUMPER REFLECTOR	Serviceable	199.80 FL	*- FL
20	2	*REAR BUMPER SIDE RETAINER	Distorted	139.80 FL	*139.80 FL
21	1	*REAR END PANEL	Repair	580.60 FL	*- FL
22	1	*REAR END PANEL GARNISH	Deformed	202.80 FL	*202.80 FL
23	1	*REAR END PANEL TOP GARNISH	Repeated	6.90 FL	*- FL
24	1	*REAR END PANEL LOCK STRICKER	Serviceable / Repair	79.90 FL	*- FL
25	2	*TAIL LAMP BACK RUBBER GASKET	Not Necessary	79.80 FL	*- FL
26	2	*TAIL LAMP CLIPS	Not Necessary	13.80 FL	*- FL
27	2	*TAIL LAMP INNER PANEL	Serviceable	319.80 FL	*- FL
28	2	*TAIL LAMP	Cut	828.40 FL	*828.40 FL
29	2	*TAILLAMP LOWER BRACKET	Not Necessary	339.80 FL	*- FL
30	1	*SPARE TYRE PANEL INNER TOP UPHOLSTERY BOARD	Not Necessary	898.90 FL	*- FL
31	1	*REAR NUMBER PLATE HOLDER	Serviceable	149.00 FL	*- FL
32	1	*REVERSE SENSOR	Shorted	291.75 FS	*220.00 FS
33	1	*SPARE TYRE INSULATOR MAT	Not Necessary	382.00 FL	*- FL

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (S\$)</b>	<b>9,154.55</b>	<b>4,128.40</b>
<b>- List Item Discount on L Items 25.00/25.00% (S\$)</b>	<b>2,215.70</b>	<b>977.10</b>
<b>Total Parts (S\$)</b>	<b>6,938.85</b>	<b>3,151.30</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	STRAIGHTEN & PANEL BEAT REAR FENDER RH/LH REAR BOOT FLOOR PANEL & REAR FRAME MEMBERS CUT/WELD REAR END PANEL REMOVE & REFIT ABOVE PARTS	New	1,800.00	800.00
2	SPRAY PAINT FOR RENEWAL PART AFFECTED AREAS	New	1,800.00	800.00
3	CHECK & RECTIFY WIRING SYSTEM	New	80.00	30.00
4	RUST PROOF AFFECTED AREAS	New	180.00	60.00
<b>Gross Labour Cost (\$\$)</b>			<b>3,860.00</b>	<b>1,690.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >