

CASE OWNER:

CC 4/ASM1800 48 10 / 17 payu

IDAC:

30253

ASSIGNMENT

DOI:

22/2/2018

Date / Time:

12/02/18

Registered in Merimen:

Pre-assign / CCU / FTE

Insured Vehicle No.:

SGT 4310R

Claim No.:

S 8 m 0087 VH

Name of Insured:

Jennie Tan Lay Keng

Policy No.:

G 081944

Insured Tel No.:

HP:

93775366

Make / Model:

T. Rush

Excess Sec II :SS

D.O.A.:

12/02/18

Place of Accident:

Laloi Bukit Avenue

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: %

Final ? Yes / No

GBA 5240L

INSRS:

WSP:

Tel:

Liability:

RMKS:

KPS

INSRS:

WSP:

Tel:

Liability:

RMKS:

INSRS:

WSP:

Tel:

Liability:

RMKS:

INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

RECEIVED 07 AUG 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call Ctl:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

4/3/18 - DS ✓

RECEIVED 23 APR 2018

7/3/18 @ 3.54pm Called OI, Ms Jennie. She's busy. Pls call back later.

@ 4.22pm Called OI, Ms Jennie. No response.

8/3/18 @ 11.44am Called OI, Ms Jennie. She's busy. TO call back later.

13/3/18 @ 12.29pm Called OI, Ms Jennie. Confirm accident.

She went straight on the turning lane & collected with TP. Inform TP claim. Agreeed to settle & aware NCR issue.

24/3/18 - File pass to type mandate.

After repair, photo ✓

PRELIMINARY ADVICE

Date/Time:

23/2

Sent By:

bn

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$ 2,300.00

(4 days)

Reduction:

28 %

Email

Call

FINAL SETTLEMENT

Date/Time:

24/1/2018

Confirm with:

Patricia

Email

Call

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.: NIL

Repair Cost: (w/ Govt)

S\$ 2,461.00

Loss of Rental (LOR):

S\$ 171.20

(2 days)

x \$80.00 + 71.651

Loss of Use (LOU):

S\$ -

(3 x days)

Loss of Income (LOI):

S\$ -

(3 x days)

LOR only ☒ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

S\$ 2.00

Medical:

S\$ -

Disbursement:

S\$ -

(e.g. Tow/ Independent)

Legal Cost

S\$ -

Total:

S\$ 2,634.20

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$ 2,634.20

Name 1:

Ken Fook Sing Motor Workshop

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

\$350.00

OK 8/8/18

CH 1/8/18



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM18002826/Gpa3		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date : 12-02-2018		
		Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SGT 4310R	Veh. Inspected	GBA 5240L	
Policy No.		Coverage (\$)	0.00	
Claim No.	S8M008VH	Excess (\$)	0.00	
Assign From		Assign Date	12/02/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	12/02/2018	Inspection Date	22/02/2018	
Survey held at	KAN FOOK SING MOTOR WORKSHOP 61 DEFU LANE 12 SINGAPORE 539147			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: S8M008VH
Our ref: CC4/ASM18002826/Gpa3

Date: 23.02.2018

The Motor Claims Department
M/s AXA INSURANCE PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

GBA 5240L

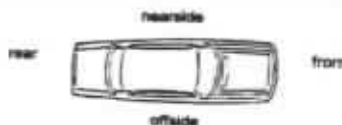
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 22.02.2018 at the premises of M/s Kan Fook Sing Motor Workshop and have the following to report:-

Workshop Estimate Amount	: S\$	3,180.00
Revised Estimate Amount	: S\$	2,900.80
"Check" Items Amount	: S\$	-
Total (Including Check Items)	: S\$	2,900.80
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
O/S Front portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 4.0 days

Yours faithfully,

XING GUO QIANG
Licensed Appraiser



簡福星摩多工廠

KAN FOOK SING MOTOR WORKSHOP

Headquarter: 61 Defu Lane 12 Singapore 539147
Tel: (65) 6747 9560, 6473 5344 Fax: (65) 6748 1006, 6281 8428
E-mail: ryan@kanfs.net/ patricia@kanfs.net
Branch: 1 Kaki Bukit Avenue 6 #01-108 Singapore 417883
Tel: (65) 6481 5150 Fax: (65) 6481 8683

AXA INSURANCE SINGAPORE PTE LTD
8 SHENTON WAY #27-01 AXA TOWER SINGAPORE 068811

VEHICLE NO. : GBA5240L
ACCIDENT DATE : 12-02-2018 10:00
THIRD PARTY REF. : SGT4310R

ATTN: MOTOR CLAIMS DEPT.

ESTIMATE COST OF REPAIR TO VEHICLE GBA5240L RENAULT KANGOO

When the Consultant receives notice from the Insurer of the following:

- To survey before/after spray painting
- To survey damaged parts
- Part prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No legal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature: _____
Date: _____

#	QTY	PARTS DESCRIPTION	AMOUNT (SG\$)
1	1	FRONT HEADLAMP RH / CRA	450.00
2	1	FRONT FENDER RH / BUC	395.00
3	1	FRONT FENDER SHIELD RH / TN	153.00
4	10	FRONT FENDER SHIELD CLIP@55.00 / MC	550.00
5	1	FRONT APRON PANEL / CRA	560.00
6	1	FRONT BUMPER / CA	540.00
7	1	FRONT BUMPER SIDE RETAINER RH / MC	33.00
8	1	FRONT BUMPER PAD RH / CF	190.00
9	10	FRONT BUMPER CLIP@33.00 / MC	330.00
			<hr/>
			2,401.00
			<hr/>
			LESS 20 %
			480.20
			<hr/>
			TOTAL (A)
			<hr/>
			1,920.80

LABOUR CHARGES

1	1	TO CHECK WIRING SYSTEM	30.00
2	1	TO REMOVE ALL NECESSARY AFFECTED PARTS WELD CUT PANEL BEAT AND FITTING NEW PARTS	550.00
3	1	SPRAYPAINTING CHARGES	680.00

4 Days.

Lumpsum Repair.

Eno Qiao - 82880282

22/2/18

After repair photos

TOTAL (D)	1,260.00
ESTIMATE TOTAL	3,180.80



簡福星摩多工廠

KAN FOOK SING MOTOR WORKSHOP

Headquarter: 61 Defu Lane 12 Singapore 539147
Tel: (65) 6747 9560, 6473 5344 Fax: (65) 6748 1006, 6281 8428
E-mail: ryan@kanfs.net/ patricia@kanfs.net
Branch: 1 Kaki Bukit Avenue 6 #01-108 Singapore 417883
Tel: (65) 6481 5150 Fax: (65) 6481 8683

AXA INSURANCE SINGAPORE PTE LTD
8 SHENTON WAY #27-01 AXA TOWER SINGAPORE 068811

DATE : 12-02-2018

VEHICLE NO. : GBA5240L
ACCIDENT DATE : 12-02-2018 10:00
THIRD PARTY REF. : SGT4310R

ATTN: MOTOR CLAIMS DEPT.

ESTIMATE COST OF REPAIR TO VEICLE GBA5240L RENAULT KANGOO

#	QTY	PARTS DESCRIPTION	AMOUNT (SG\$)
1	1	FRONT HEADLAMP RH / CRA	450.00
2	1	FRONT FENDER RH / BNC	395.00
3	1	FRONT FENDER SHIELD RH / TN	153.00
4	10	FRONT FENDER SHIELD CLIP@5.00 / MC	50.00
5	1	FRONT APRON PANEL / CRA	560.00
6	1	FRONT BUMPER / CA	540.00
7	1	FRONT BUMPER SIDE RETAINER RH / MC	33.00
8	1	FRONT BUMPER PAD RH	190.00
9	10	FRONT BUMPER CLIP@3.00	30.00
			<hr/>
			2,401.00
			<hr/>
			LESS 20 %
			480.20
			<hr/>
			TOTAL (A)
			<hr/>
			1,920.80

YOUR CHARGES

1	1	TO CHECK WIRING SYSTEM	30.00
2	1	TO REMOVE ALL NECESSARY AFFECTED PARTS WELD CUT PANEL BEAT AND FITTING NEW PARTS	400 550.00
3	1	SPRAYPAINTING CHARGES	550. 680.00

4 Days.

Imps in Repair.

Eno Qiaq - 82880282

22/2/18

After repair photos

TOTAL (D)	1,260.00
	980
ESTIMATE TOTAL	<hr/>
	3,180.80

Parts @ 1920.80
Labor @ 980.00
\$ 2900.80
- 20% \$ 580.16
\$ 2320.64

2/5 2300/-

Hsiao Tong (LKKAUTO)

From: Denise Tay (LKKAUTO)
Sent: Monday, 16 April 2018 10:01 AM
To: mttan; Guo Qiang (LKKAUTO); Hsiao Tong (LKKAUTO)
Cc: SUR
Subject: RE: GBA5240L - Finalize
Attachments: 5240-0001.pdf; DSC_0057.jpg; DSC_0058.jpg; DSC_0059.jpg; DSC_0060.jpg

Dear Sir,

Thank you for your email.

Dear Hsiao Tong,

CC4/ASM18002826/Gpa3

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5408933

From: mttan [mailto:mttan@kanfs.net]
Sent: Saturday, 14 April 2018 2:42 PM
To: Guo Qiang (LKKAUTO) <GuoQiang@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: Fw: GBA5240L - Finalize

Hi Guo Qiang

Kindly finalize

Thank you

Tan
KFS
67479560

----- Forwarded Message -----

From: "mttan" <mttan@kanfs.net>
To: "Guo Qiang (LKK)" <guoqiang@lkkauto.com>
Sent: Wed, 14 Mar 2018 12:21:39 +0800

Subject:GBA5240L - Finalize

Hi Guo Qiang

Photo and finalize attached

Propose lump sum \$2300-00

Kindly check and revert

Thank you

Tan

KFS

67479560

--

----- End of Forwarded Message -----

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Poh Kin (LKKAUTO)

From: Poh Kin (LKKAUTO)
Sent: Tuesday, 24 July 2018 2:58 PM
To: 'patricia'
Cc: Hsiao Tong (LKKAUTO); Admin A
Subject: confirmed settlement + DV; RE: CC4/ASM18002826/Gpa3; Your Ref: GBA 5240L
Attachments: DV GBA 5240L.pdf
Importance: High

WITHOUT PREJUDICE

Our Ref: CC4/ASM18002826/Gpa3
Your Ref: GBA 5240L

Dear Patricia,

ROAD TRAFFIC ACCIDENT INVOLVING SGT 4310R AND GBA 5240L ON 22.02.2018

We refer to the above matter and your letter of demand dated 25/04/2018.

Please be informed that we have just received the mandate approval from our principal.

As such, we hereby confirmed settlement as follow:-

1. Cost of Repair(w/GST)	S\$ 2,461.00
2. Loss of Rental (\$85.60 x 2days)	S\$ 171.20
3. GIA search fee	<u>S\$ 2.00</u>
	<u>S\$ 2,634.20</u>

Please duly sign the DV enclosed and return for payment processing.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Poh Kin, Chong (Mr) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2132 | email: pohkin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: patricia [mailto:patricia@kanfs.net]
Sent: Tuesday, 24 July 2018 1:52 PM
To: Poh Kin (LKKAuto) <pohkin@lkkauto.com>
Subject: RE: CC4/ASM18002826/Gpa3

Dear Poh Kin,

Please kindly revert.

Thank you
patricia

On Fri, 6 Jul 2018 23:53:08 +0000, Hsiao Tong (LKKAuto) wrote

> Without Prejudice

>

> Hi Patricia,

>

> We are still pending for mandate approval from AXA.

>

> We will expedite the matter.

>

> By copy to Poh Kin,

>

> Pls assist to follow up.

>

>

> "Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

>

> In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

>

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 13 March 2018 12:43 PM
To: 'patricia'
Cc: Admin A; Zaini (LKK Auto)
Subject: RE: CC4/ASM18002826/pa3 (Accident involving vehicle GBA 5240L & SGT 4310R on 12.02.2018)

Without Prejudice

Dear Sirs/Madam,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: patricia [mailto:patricia@kanfs.net]
Sent: Friday, 9 March 2018 11:18 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: CC4/ASM18002826/pa3

Re :Accident involving vehicle GBA 5240L & SGT 4310R on 12.02.2018

Dear Mdm,

- With reference to the above mentioend case, we understand that your client has reported, please kindly revert on liability.

Thank you
Patricia
Kan Fook Sing Motor Workshop

--



**Re:RE: <SEEK MANDATE> - Claim no S8M008VH;
ACCIDENT INVOLVING SGT 4310R (OI) & GBA 5240L (TP)
ON 12/02/2018]**

Type

 Information

Message

pls proceed

21/7/2018

Reply



RE: <SEEK MANDATE> - Claim no S8M008VH; ACCIDENT INVOLVING SGT 4310R (OI) & GBA 5240L (TP) ON 12/02/2018]

Type

🔗 Question

Message

Hi, We refer to the below e-mail, we appreciate if you could let us have your approval/ instruction on this matter. thank you. pohkin-21/07/2018. RE: Liability: Insured travelling straight along the extreme right lane (only for turn right) and collided to of third party who is travelling along 2nd lane from right while making a right turning (1st and 2nd lane is only for turn right). Spoken to insured, agreed to settle and aware NCD (if any) is affected. We seek your approval to offer Third Party repairer "Kan Fook Sing Motor Workshop" is as follows: - 1)COR(w/gst): \$2,461.00 + 2) Loss of Rental (2days x \$85.60): \$171.20 + 3)GIA Search fee: \$2.00 =Total: \$2,634.20. **04days recommendation for repair. **All the relevant documents had been uploaded in SMART CLAIM. For your approval please.

Reply



<SEEK MANDATE> - Claim no S8M008VH; ACCIDENT INVOLVING SGT 4310R (OI) & GBA 5240L (TP) ON 12/02/2018]

Type

🔗 Question

Message

Liability: Insured travelling straight along the extreme right lane (only for turn right) and collided to of third party who is travelling along 2nd lane from right while making a right turning (1st and 2nd lane is only for turn right). Spoken to insured, agreed to settle and aware NCD (if any) is affected. We seek your approval to offer Third Party repairer "Kan Fook Sing Motor Workshop" is as follows: - 1)COR(w/gst): \$2,461.00 + 2) Loss of Rental (2days x \$85,60): \$171.20 + 3)GIA Search fee: \$2.00 =Total: \$2,634.20. **04days recommendation for repair. **All the relevant documents had been uploaded in SMART CLAIM. For your approval please. PohKin - 30/05/2018

Reply

P

THIRD PARTY CLAIM

Date:

25/4/18

Name & Address Of Claimant:

Marisah Hairdressing And Beauty Salon

C/O:

KAN FOOK SING MOTOR WORKSHOP 61 DEFU LANE 12 SINGAPORE 539147

Name & Address Of Third Party Insured:

AXA Insurance Singapore

Dear Sir/Madam,

Accident involving vehicles

GBA52HOL

&

SH74310R

on 12/2/2018 along/ at

X Bedok Reservoir Ave 1 & Motor Reservoir

I am the owner of vehicle registration no:

GBA52HOL

which was involved in the

above mentioned vehicle registration no:

SH74310R

which I understand is insured

with you.

The accident was clearly caused by your insured's negligence and I am therefore claiming compensation from you for all financial losses as itemized below:-

1 Repair Costs

SS 2,461-00

2 Miscellaneous Items

SS -

3 Surveyor Fee

SS -

4 LTA/GIA Search Fee

SS 2-00

5 Loss of Use /

Rental for

2

days @ SS 85-60 per day

SS 171-20

6 Excess

SS -

7 Medical Fee

SS -

TOTAL:

SS 2,634-20

I enclosed the relevant copies of documents in support of my claims. Your prompt settlement of my claim would be much appreciated. If you require any other information, please contact my workshop at **KAN FOOK SING MOTOR WORKSHOP**, 61 Defu Lane 12 Singapore (539147), Tel: 6747 9560 Fax: 6748 1006. I have authorized the said workshop to deal with my repairs & accept payment in relation to the claim for repairs/loss of use & execute documents on my behalf for the purpose of my convenience.

Thank you.

Your faithfully



MARISAH HAIRDRESSING AND BEAUTY SALON
121 Bedok Reservoir Road
Singapore 479121



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563564 FAX : (065) 62564315

19 MARCH 2018

JENNIE TAN LAY KENG
BLK 647 PUNGGOL CENTRAL
#03-360
SINGAPORE 820647

Dear Sir/ Mdm

OUR REF : CC4/ASM18002826/Gpa3
YOUR REF : GA181944 (SGT 4310R)
ACCIDENT INVOLVING SGT 4310R & GBA 5240L ALONG/AT KAKI BUKIT AVENUE
12/02/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from KAN FOOK SING MOTOR WORKSHOP acting on behalf of the owner of GBA 5240L against your motor insurance policy.

Based on the accident report and accident scenario, we are of the opinion that liability is not in our favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

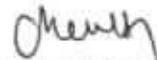
This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely



Chew Hsiao Tong

Case Handler

DID: 6742 3197

FAX: 6741 4108

EMAIL: chewht@lkkauto.com

Cc *AXA Insurance Pte Ltd
(Motor Claims Dept)*

AUTHORISATION FORM

TO:-

KAN FOOK SING MOTOR WORKSHOP
61 DEFU LANE 12
SINGAPORE 539147

FROM:-

NAME: Marisah Hairdressing And Beauty Salon
NRIC NO: 27091900K

Dear Sir/Madam

Accident on 12/12/2018 involving vehicles GR450HOL & SHTH212R
along/at X Kaki Bukit Ave & Bedok Reservoir

I/We Marisah Hairdressing And Beauty Salon the owner of
vehicle registration no: GR450HOL hereby do authorize you, Kan Fook Sing Motor
Workshop to commence repairs to my above mentioned vehicle.

I/ We confirm that Kan Fook Sing Motor Workshop is hereby authorized to handle the repairs of my/ our
vehicle and/ or to negotiate and settle any claims relating to the above accident which I/ We may have
against other third party/ parties or insurers and/ or to instruct lawyers on my/ our behalf to facilitate the
third party claim for me/ us.

Kan Fook Sing Motor Workshop is here by authorized to execute and /or sign my documents/ discharge
vouchers/ discharge agreements regarding my/ our claim to facilitate my convenience. **ALL PAYMENT
WILL BE MADE TO KAN FOOK SING MOTOR WORKSHOP.**

Thank you.

Yours faithfully



MARISAH HAIRDRESSING AND BEAUTY SALON
121 Bedok Reservoir Road
#01-202, Singapore 470121



redefining / insurance

CLAIM REF : S8M008VH
INSURED : Jennie Tan Lay Keng

DISCHARGE VOUCHER

We/I MARISAH HAIRDRESSING AND BEAUTY SALOON, Business Reg No. 27091900/K hereby agree to accept the sum of dollars [two thousand six hundred thirty four and cents twenty only] (S\$ 2,634.20) paid to us/me by **AXA INSURANCE PTE LTD** as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said **AXA INSURANCE PTE LTD** or their Insured or the driver of motor vehicle no. SGT 4310R as a result of an accident along on 12th February 2018 of which we/I were/was the driver/owner/ hirer/ passenger/rider/pillion/ insurer of motor vehicle no. GBA 5240L.

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. SGT 4310R in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. SGT 4310R.

Dated this 25 day of July 2018

Claimant's Signature



NRIC no./ Company Stamp

Marisah Hairdressing And Beauty Salon
27091900K

Occupation/ Business

121 Bedok Reservoir Road

Address

#01-202 S(470121)

Telephone No.

6741 0632

Witness's Name

Kan Fook Sing Motor Workshop

Witness's Signature



Witness's NRIC No.

-

MARISAH HAIRDRESSING AND BEAUTY SALOON
121 Bedok Reservoir Road
#01-202 Singapore 470121



簡福星噴砂工廠
KAN FOOK SING MOTOR WORKSHOP

Headquarter: 61 Delu Lane 12, Singapore 539147
Tel: (65) 6747 9560, 6743 5344, 6858 4361 • Fax: (65) 6748 1006, 6281 8428
E-mail: ryan@kanfs.net / patricia@kanfs.net
Branch: 1 Kaki Bukit Avenue 6 #01-13, Singapore 417883
Tel: (65) 6481 5150 • Fax: (65) 6481 8683

TAX INVOICE

No. 44929

Business Reg. No. 221468-00E
GST Reg. No. M9-0005333-E

AXA INSURANCE SINGAPORE PTE LTD
8 SHENTON WAY #27-01 AXA TOWER SINGAPORE 068811

INVOICE NO : 44929
DATE : 23-04-2018

VEHICLE NO. : GBA5240L
ACCIDENT DATE : 12-02-2018 10:00
THIRD PARTY REF. : SGT4310R

ATTN: MOTOR CLAIMS DEPT.

INVOICE COST OF REPAIRS TO VEICLE GBA5240L RENAULT KANGOO

QTY	PARTS DESCRIPTION	AMOUNT (SG\$)
	LABOUR CHARGES	
1	LUMP SUM REPAIRS	2300.00
TOTAL (D)		2,300.00
TOTAL REPAIR COST :		2,300.00
G S T :		161.00
INVOICE AMOUNT :		2,461.00



IN PANEL-BEATING & BODY-WORK, OUR WORKSHOP IS WELL-EQUIPPED WITH THE LATEST TECHNOLOGY --- CELETTE BENCH PULLER SYSTEM WHICH ENABLE US TO MEASURE CORRECTLY & REPAIR MANY DIFFERENT KINDS OF DAMAGES, SERIOUS DAMAGES TO THE FLOOR-BOARD CHASSIS & WHEEL-HOUSING CAN BE RESTORED BACK TO THE ACCORDING MEASUREMENT. WE ARE ABLE TO REPAIR & RESTORE ANY BADLY DAMAGED VEHICLE BACK TO ITS ORIGINAL SPECIFICATIONS TO ENSURE SAFETY WHILE DRIVING.

在钣金修理業，本廠有最精良，先進的機械，來準確測量及修理，在規格尺寸圖內，本公司有能力回復原來相符的程度。



KAN CAR RENTAL

61 Delu Lane 12, Singapore 539147







Tel: (65) 6747 9560 • Fax: (65) 6748 1006

Co. Reg. No.: 52908213J • GST Reg. No.: 52-908213-J

TAX INVOICE

COMPREHENSIVE/THIRD PARTY COVERAGE

RENTAL AGREEMENT NO. RA 5249

Vehicle Reg. No. <u>SJ4222</u> Engine Capacity:		Date Out: <u>12/3/2018</u>	Date In: <u>14/3/2018</u>
Make / Model: <u>Toyota Vior</u>		Time Out: <u>0945am</u>	Time In: <u>1030am</u>
COMPANY NAME: <u>Marisah Hairdressing & Beauty Salon</u>		Mileage Out:	Mileage In:
Address:		Estimated Date / Time Return:	
Tel: <u>67410632</u>		Form of Payment:	
Person in Charge:		Days <u>2</u> @ S\$ <u>80</u> per Day	\$ <u>160.00</u>
Designation:		Weeks @ S\$ per Week	
DRIVER NAME: <u>Wong Ah Meng</u>		Months @ S\$ per Month	
Address: <u>13 Mimret Walk CS 467383</u>		Additional @ S\$ per Hours	
Tel (R):		TOTAL	\$ <u>160.00</u>
Tel (O):		GOODS & SERVICES TAX (GST)	\$ <u>11.20</u>
Hlp No: <u>9679092</u>		TOTAL CHARGE DUE	
NRIC/Passport # <u>50256040B</u> Country of Issue:		DEPOSIT BY RENTER	
Date of Birth: <u>9/9/1992</u> Nationality:		BALANCE DUE FROM RENTER	\$ <u>171.20</u>
Driving Licence #:		 Right Side  Rear  Left Side  Front  Rear	
Expiry Date:			
ADDITIONAL DRIVER:			
Address:			
Tel (R):		Fuel Gauge	
Tel (O):			
Hlp No:			
NRIC/Passport #:			
Date of Birth:			
Driving Licence #:			
Expiry Date:			
RENTER'S Liability for Vehicle Damage shall NOT Exceed S\$ per Accident / Damage			
Remarks:			
For Singapore Use Only			
Own Damage Excess S\$1,500.0			
All damages borne by hirer for Third Party Coverage vehicle			
Agreement Prepared By	Checked Out By:	Checked In By:	RENTER'S ID

RENTER'S DECLARATION:

I/We agreed to the terms & conditions of the above & declared that all informations given is true and correct in all respect. My/Our driving licence(s) is/are current and not disqualified from driving. I/We hereby authorized KAN CAR RENTAL to charge all amount due to this rental to my/our account.

RENTER'S SIGNATURE & CO'S STAMP

AUTHORIZED SIGNATURE (KAN CAR RENTAL)

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-023008
Date of Request: 12/02/2018

Your Ref No: Online Purchase

Kan Fook Sing Motor Workshop
No. 61 Defu Lane 12
Singapore 539147

Dear Sir/Madam,

Enquiry Date: 12/02/2018
Enquiry By: Margaret Lee
TP Vehicle No: SGT4310R
Accident Date: 12/02/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-023008
Date of Request: 12/02/2018

Your Ref No: Online Purchase

Kan Fook Sing Motor Workshop
No. 61 Defu Lane 12
Singapore 539147

Dear Sir/Madam,

Enquiry Date: 12/02/2018
Enquiry By: Margaret Lee
TP Vehicle No: SGT4310R
Accident Date: 12/02/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SGT4310R	AXA Insurance Pte Ltd	29/03/2017-10/04/2018	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SGT 4310R (Insd veh)	Model:	TPVD RENAULT KANGOO
	GBA 5240L (TP veh)		
Date of Accident:	12/02/2018		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	3,403.46
Final Repair Cost	:	\$	2,461.00
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	171.20 2 days
LTA / GIA Search Fee	:	\$	2.00

Others:	:	\$	0.00
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	:	\$	
Final Settlement Sum	:	\$	2,634.20

Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)	
A) For Non GIA Registered Workshop:	Agreed Liability _____ (%)
B) For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: _____
	_____ NIL _____
BOLA Liability: _____ 100 _____ (%)	Assessed Liability (*): _____ (%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.	
Remarks _____	

Payment Instruction: Payee's Breakdown		
1)	KAN FOOK SING MOTOR WORKSHOP	\$ 2,634.20

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

23/10/2018
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

Assessment Details

General & Workshop Details		Vehicle & Driver Details		Vehicle Condition		Taxes & Rally		Parts & Labour		Miscellaneous		Summary		Parts	
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EDIT	SR NO	QUAN TTY	MATERIAL	SIDE	PART NAME	PART NUMBER	REPAIR/REPLACE (PARTS)	CONDITION	LIST PRICE	DEP/L BTTN%	DISC QUNT%	SALV AGEN%	PART PRICE(NET)	ACTION (PARTS)	REMOVE
	1	1			FRONT HEADLAMP RH			Cracked	450		20		360	Approve	
	2	1			FRONT FENDER RH			Buckled	305		20		316	Approve	
	3	1			FRONT FENDER SHIELD RH			Damaged	153		20		122.4	Approve	
	4	10			FRONT FENDER SHIELD CLIP			Necessary	5		20		40	Approve	
	5	1			FRONT APRON PANEL			Cracked	560		20		448	Approve	
	6	1			FRONT BUMPER			Cut	540		20		432	Approve	
	7	1			FRONT BUMPER SIDE RETAINER RH			Necessary	33		20		26.4	Approve	
	8	1			FRONT BUMPER PAD RH			Cut	190		20		152	Approve	
	9	10			FRONT BUMPER CLIP			Necessary	3		20		24	Approve	
Labour															
	1				TO CHECK WIRING SYSTEM		30	0	0	0		Approve			
	2				TO REMOVE ALL NECESSARY AFFECTED PARTS WELD CUT PANEL BEAT AND FITTING NEW PARTS		400	0	0	0		Approve			

Assessment Details

General & Workshop Details		Vehicle & Driver Details		Vehicle Condition		Taxes & Raffle		Parts & Labour		Miscellaneous		Summary	
EDIT	SR NR	NAME	ACTION	AMOUNT	COMMENT	REMOVE							
	1	DAYS OF REPAIR: 4 DAYS	Approve										

Assessment Details

General & Workshop Details		Vehicle & Driver Details		Vehicle Condition		Taxes & Fails		Parts & Labour		Miscellaneous		Summary		Claim Amount	
Claim Amount		\$2,300.00												\$2,300.00	
CATEGORY		ESTIMATE				REVISED AMOUNT									
Miscellaneous		\$2,300.00				\$2,300.00									

Service Request Details

Claim	SBA4008VH
Reference	CC4/ASM18002826/Cpa3q2
Loss Date	12 February 2018
Request Date	15 August 2018
Due Date	
Vendor Name	LKK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Vehicle Information	
Incident Vehicle Registration #	GIBAS240L
Make	TRVD RENAULT
Model	KANGOO
Service Address	
...	
Primary Contact/Insured	
TAN LAY KENG JENNIE BLK 647 PUNGGOL CENTRAL, #03-360, 820647, Singapore	
JANE@LQ.COM.SG	
Claim Handler	
NG Stacey 6568804351 stacey.ng@axa.com.sg	

Actions

Next Step

Wait for Approve Invoice

Add Invoice















Additional Instructions

Messages Invoices History Documently Assessment Metrics Notes

Document Type Document SubType

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKKInvoice1 (7).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	23 October 2018

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 payment breakdown GBA S240L.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	23 October 2018
 RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	23 October 2018
 LCO.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	23 October 2018
 DISCHARGE VOUCHER.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	23 October 2018
 AUTHORIZATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	23 October 2018
 WORKSHOP INVOICE.pdf	Invoice	Repairer	LKK AUTO CONSULTANTS PTE LTD (TP)	23 October 2018
 Rental agreement and tax invoice.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 May 2018
 G/A search.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 May 2018
 LKK SURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 May 2018
 Immediate Advice (with mandated dated 30.05.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 May 2018
 PARF and COE rebain.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 May 2018
 LKK RESURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	30 May 2018
 LETTER TO QI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	22 May 2018
 TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	26 February 2018

