

INS. CASE OWNER:

S. N. M. / CC 4 / 11 1800 10 W / 11 2018 / DAC:

Surveyor:

ADRIAN

DOI:

ASSIGNMENT

17/07/18

Date / Time:

17/07/18

Registered in Merimen:

17/07/18

Pre-assign / CCU / FTE

SHD 4562 C

Insured Vehicle No.:

Claim No.:

Name of Insured:

CPL

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A.:

9/7/18

Place of Accident:

Bendemeer Rd Taxi stand

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

PHANG LAI TIONG

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability:

%

Final ? Yes / No

SLU6862L

INSRS:

WSP:

Tel:

Liability:

RMKS:

ABMUN

INSRS:

WSP:

Tel:

Liability:

RMKS:

INSRS:

WSP:

Tel:

Liability:

RMKS:

INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

26/7/18

SEEK MANDATE FOR LIABILITY.

27/7/18

MANDATE APPROVE LIABILITY.

27/7/18

EMAIL WSP LIABILITY CLEAR.

27/7/18

FILE PASS TO TPOT TO PREPARE REPORT.

RECEIVED 21 MAY 2018

NO 1-PA INVOICE

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by: ADRIAN

Repair Cost:

Plp SS 2,796.60

(3 days)

Reduction:

59 %

Email

Call

FINAL SETTLEMENT

Date/Time: 2.5.18

Confirm with: LINDA

Email

Call

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.: 26

If NO or B 28, Ass. Lia:

Repair Cost:

4/6/18 SS 2,992.36

DID OPEN FOR 40 TP.

Loss of Rental (LOR):

SS 200

(2 days)

x 100

Loss of Use (LOU):

SS -

(\$

x

days)

Loss of Income (LOI):

SS -

(\$

x

days)

LOR only ☐ LOU only ☒LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search

SS 7.45

Medical:

SS -

Disbursement:

SS -

(e.g. Tow/ Independent)

Legal Cost:

SS -

Total:

SS 3,199.81

Global Sum SS:

FINAL PAYMENT

Date/Time: 2.5.18

Confirm with: LINDA

Email

Call

Payee 1:

SS 3,199.81

Name 1:

ADRIAN SERVICE PIE LTD

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

7350

COPY SENT 18/5/18



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3581 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
INDIA INTERNATIONAL INSURANCE PL			Ref : CC4/III18002820/Aea3	
64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711			Date : 12-02-2018	
			Code : III2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHD 4562C	Veh. Inspected	SLU 6862L	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	12/02/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	09/02/2018	Inspection Date	12/02/2018	
Survey held at	ABWIN SERVICE PTE LTD No. 8 KAKI BUKIT AVENUE 4 #07-48 PREMIER@KAKI BUKIT GATE 2 SINGAPORE 415875			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Please arrange to survey vehicle at
8 KAKI BUKIT AVENUE 4 - GATE 2
#07-48 PREMIER @ KAKI BUKIT
SINGAPORE 415875

ABWIN 諭輝

IVAN TEO
ABWIN SERVICE PTE LTD
DID: 67139416
Fax: 67139415
HP: 86680608

Date : 12/02/2018
TP Vehicle No. : SHD-4562-C
To : INDIA INTERNATIONAL INSURANCE PTE LTD *Asher.*
Attn : Motor Claim Department

Owner : LAW KIAN CHIAN LOVAIN
NTUC INCOME INSURANCE CO-OPERATIVE LTD

Certificate No. : 5097532025

Accident Date: 09/02/2018

Vehicle No. : SLU-6862-L

Make & Model : MERCEDES BENZ C 180 1.6 KOMPRESSOR BLUE EFFIC

WDD2040452A2 65188

ESTIMATED REPAIR COST DETAILS

QTY	DESCRIPTION	REPAIR AMOUNT	SURVEYOR APP.
-----	-------------	---------------	---------------

List Item

1	FRONT BUMPER <i>Ryic</i>	\$0.00	+
1	FRONT BUMPER CHROME MOULDING LH <i>cut</i>	\$185.00	✓
1	RH FRONT WINDOW MOULDING <i>cut</i>	\$450.00	165
1	RH FRONT WINGMIRROR COVER <i>cut</i>	\$358.00	288
1	RH FRONT WING MIRROR BASE <i>325d</i>	\$180.00	✓
1	RH FRONT WING MIRROR ASSY <i>325d</i>	\$999.00	✓
1	RH WING MIRROR SIGNAL LENS <i>cut</i>	\$650.00	92
1	RH WING MIRROR GLASS <i>Not New</i>	\$1,127.00	X.
1	RH FRONT DOOR <i>Ryic</i>	\$1,260.00	+
1	FRONT DOOR CHROME MOULDING RH <i>cut</i>	\$165.00	✓
Sub Total		\$5,374.00	
Discount 10% on Parts		(\$537.40)	
		\$4,836.60	

Labour & Misc

LABOUR TO FACILIATE REPAIR	\$800.00	300
TO SPRAY PAINT ON AFFECTED AREAS	\$800.00	600
TO TRANSFER AND REFIX FRONT DOOR FIXTURE	\$250.00	+
TO CHECK ALL NECESSARY WIRINGS	\$150.00	30
Sub Total	\$2,000.00	

Sub Total \$6,836.60
GST 7% \$478.56
Total \$7,315.16

total: 2796.6 (P/P)

LKK Auto Consultants hereby notify
the Repairee of the following:

- To indemnify before/after spray painting *Adrian*
- To display damaged parts during resurvey.
- Parts prices are subject to confirmation.
- Third party survey is on a "With a Rep/P" basis *12/02/18*
- No illegal modification is allowed.
- Supplemental claim must be resurveyed and is subject to final approval from insurance Company *032g*

Acknowledged by Repairee

Signature:

Date:

Print Received Message

This mail is associated with :

***SLU6862L (MCT18020317)**
[SHD4562C]

TP

LAW KIAN CHIAN, LOVAIN (LIU JIAN QIAN, LOVAIN)

Feb 9 2018 3:00PM

[COMFORT TRANSPORTATION PTE LTD]

Abwin Service Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 27/02/2018 08:54 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$0.00) - SLU6862L - Claim Handler: Sherini Pillai

Approved:0.00.

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Tuesday, 27 February 2018 10:57 AM
To: 'Linda Liao'; Ivan Teo
Cc: Vic (LKKAuto)
Subject: Accident Involving SLU 6862L & SHD 4562C on 09/02/2018

WITHOUT PREJUDICE

Your Ref: SLU 6862L
Our Ref: CC4/III18002820/Aea3

Dear Sir/Madam,

Accident Involving SLU 6862L & SHD 4562C on 09/02/2018

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents for us (LKK) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: asher.sng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL					By
No.	On	Audit	Remarks		
1	12 Feb 2018 19:07	Cim Veh Model Changed	(202610) MERCEDES-BENZ C180K 1.6 (A).		[A] HOW MEI KWAN
2	12 Feb 2018 19:07	Cim Created	Reg No: SLU6862L, Acct Date: 2018/02/09, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ), Workshop: Abwin Service Pte Ltd (HQ)		[A] HOW MEI KWAN
3	12 Feb 2018 19:07	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):		[A] HOW MEI KWAN
4	12 Feb 2018 19:07	Adj Next Rpt Changed	Next Rpt:Final Rpt, Due Date:2018/02/22		[A] HOW MEI KWAN
5	12 Feb 2018 19:07	Adj Mandate Set	Approved:0.00,Reinsp:Adj decides.		[A] HOW MEI KWAN
6	12 Feb 2018 19:08	Label Added	(30653):Direct Settlement.		[A] HOW MEI KWAN
7	12 Feb 2018 19:08	Adj Adjuster Assigned	[None] -> MARCUS CHUA		[A] HOW MEI KWAN
8	13 Feb 2018 17:54	Adj Adjuster Assigned	MARCUS CHUA -> ADRIAN LING		[A] HOW MEI KWAN
9	13 Feb 2018 17:56	Cim Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD, Claimant's ID: -> 1993038 21R.		[A] HOW MEI KWAN
10	13 Feb 2018 18:06	Adj Rpt Initiated			[A] HOW MEI KWAN
11	13 Feb 2018 18:06	Cim Details Notified			[A] HOW MEI KWAN
12	26 Feb 2018 17:23	Adj Mandate Request	Cur.Req:0.00;PODS: LIABILITY: 100% REMARK: B:26 OID OPEN DOOR HIT TP		[A] Asher Sng Rong Yi
13	27 Feb 2018 08:54	Adj Next Rpt Changed	Next Rpt:Final Rpt, Due Date:2018/02/22		[I] Sherini Pillai
14	27 Feb 2018 08:54	Adj Mandate Set	Approved:0.00.		[I] Sherini Pillai
15	04 Apr 2018 12:41	Adj Mandate Request	Cur.Req:3179.81;PODS: LIABILITY: 100% QUANTUM: (a) COR w/GST : \$2,992.36 + (b) LOU : \$180.00 (3days x \$60) + LTA : \$7.45 Total: a+b+c = \$3,179.81 VEH MODEL: MERCEDES-BENZ C180K 1597cc PLEASE REVERT WITH YOUR APPROVAL / MANDATE / INSTRUCTIONS, IF		[A] Asher Sng Rong Yi

Date From ◀ ▶ Date To ◀ ▶ Audit Type None ▼ Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1723789	13/02/2018 18:06	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLU6862L		10.70

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	12 Feb 2018 19:07	Clim Veh Model Changed	(202610) MERCEDES-BENZ C180K 1.6 (A).	[A] HOW MEI KWAN
2	12 Feb 2018 19:07	Clim Created	Reg No: SLU6862L, Acct Date: 2018/02/09, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ), Workshop: Abwin Service Pte Ltd (HQ)	[A] HOW MEI KWAN
3	12 Feb 2018 19:07	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
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16	04 Apr 2018 15:12	Adj Mandate Set	Approved:3179.81.	[I] Sherini Pillai
17	23 Apr 2018 11:03	Adj Mandate Request	Cur.Req:3199.81:Hi, claimant like to claim for Loss of rental instead of Loss of use.	[A] Asher Sng Rong Yi

Date From



Date To



Audit Type None

Go

Print Received Message

This mail is associated with :

***SLU6862L (MCT18020317)**
[SHD4562C]

TP

LAW KIAN CHIAN, LOVAIN (LIU JIAN QIAN, LOVAIN)

Feb 9 2018 3:00PM

[COMFORT TRANSPORTATION PTE LTD]

Abwin Service Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 23/04/2018 14:35 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$3199.81) - SLU6862L - Claim Handler: Sherini Pillai

Approved:3199.81.

Your Ref:
Our Ref: AC18020011

08/05/2018

INDIA INTERNATIONAL INSURANCE PTE LTD
64 CECIL STREET
#04-00 & #05-00 IOB BUILDING
SINGAPORE 049711
Attn: Motor Claims Department

Dear Sirs,

ACCIDENT ON 09/02/2018 INVOLVING SLU-6862-L & SHD-4562-C BENDEMEER ROAD

We are authorised repair workshop for the owner of vehicle, SLU-6862-L, which was involved in the captioned accident with your insured's vehicle. The vehicle owner has requested and authorised us to assist him/her in presenting his claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured, SHD-4562-C, we are submitting these claims for your consideration on behalf of the owner/driver/claimant.

1. Cost of Repair	\$2,992.36
2. 2 days Car Rental x \$120.00	\$240.00
3. Loss of Use (0 x \$0.00)	-
4. Survey Fees	-
5. LTA Fees	-
6. TP/GIA Fees	\$7.49
7. Medical Fees	-
8. Others	-
<hr/>	
(E&OE)	\$3,239.85

We enclose the following documents to support the claims:-

- | | | | |
|--|---|---|--|
| <input checked="" type="checkbox"/> Repair/Excess Bill | <input type="checkbox"/> GIA/Police Report(s) | <input type="checkbox"/> Power of Attorney | <input type="checkbox"/> Medical Bill |
| <input type="checkbox"/> Surveyor Report | <input checked="" type="checkbox"/> GIA/TP Search | <input checked="" type="checkbox"/> Car Rental Bill | <input type="checkbox"/> Witness Statement |
| <input type="checkbox"/> Coloured Photographs | <input type="checkbox"/> Insurance Certificate | <input type="checkbox"/> Others: _____ | |

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/driver/claimant.

Yours faithfully,
ABWIN SERVICE PTE LTD

LINDA LIAO

Claims Department

E-mail: lindaliao@abwin.com.sg

DID: 67139417

Date: 13/02/18

From: Law Kian Chian, Lovain (Liu Jianqian, Lovain) (Name of Policyholder)

My Vehicle No.: SLU6862L Other Vehicles: SHD 4562C

Accident Date: 09/02/2018 Location: Bendemeer Road

LETTER OF AUTHORISATION

To: India International Insurance Pte Ltd (Third Party and/or Third Party Insurer)

I have authorized ABWIN SERVICE PTE LTD to proceed with the repairs to my accident damaged vehicle and to proceed with 3rd Party Insurance Claims against Third Party and / or its Insurer on my behalf for property damages, costs, and expenses, including loss of use, loss of rental, medical fees and legal costs.

To have absolute discretion to agree to any settlement of compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).

As ABWIN SERVICE PTE LTD will be handling the entire 3rd Party Claims, which includes signing / submission of all relevant documents and negotiation of my claims on my behalf, kindly forward and make payable all proceeds of my claims to **ABWIN SERVICE PTE LTD**.

I confirm that the payment of any negotiated settlement with and accepted by ABWIN SERVICE PTE LTD will serve as an effectual discharge of my claims against the Third Party and / or its Insurer for the damage caused.

I further confirmed and accept that:

- i) I will indemnify & keep Abwin Service Pte Ltd indemnified in connection with or arising from the claim and under no circumstances that will hold Abwin Service Pte Ltd liable for any losses or damages of whatever nature arising from or in connection with the claim;
- ii) Abwin Service Pte Ltd does not guarantee and never represented that the Insurer & or Third Party will fully indemnify me for the damage and/or the repair costs and that I shall continue to be liable to Abwin Service for the whole repair costs.



Policyholder's Signature / Company's Stamp (if applicable)

Name: Law Kian Chian, Lovain (Liu Jianqian, Lovain)

NRIC No./ROC No.: S8406598F

Designation:



Witness's Signature

Name: Lichol

NRIC No.: S81883871D

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MCT18020317
Claimant Ref: SLU 6862L

We/I, ABWIN SERVICE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of Surveyor) with respect to the amount claimed for S\$ 2,992.36 (repair cost), S\$ 200.00 (loss of ~~use~~/rental), S\$ 7.45 (search fee), vehicle no. SLU 6862L that was damaged pursuant to the accident which occurred on 09/02/2018 (date) at BENDEMEER ROAD (location) involving vehicle no. SHD 4562C (insured vehicle). This is pursuant to the inspection conducted on 12/02/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LAW KIAN CHIAN, LOVAIN (LIU JIAN QIAN, LOVAIN) ("the third party claimant") of vehicle no. SLU 6862L to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SLU 6862L (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 3,199.81 to ABWIN SERVICE PTE LTD

Dated this 3RD day of MAY 2018.

CLAIMANT:

Signature:


Signed by "the workshop" (with chop)

Name:

LINDA LIAO

NRIC:

S8188387D

Address:

No.8 Kaki Bukit Avenue 4, #07-48

Premier @ Kaki Bukit Gate 2 S (415875)

Nationality:

Occupation:

Claims Executive

WITNESS:

Signature:



LWP

Signed by appointed Surveyor

Name:

LKK AUTO CONSULTANTS PTE LTD

NRIC:

199607198R

Address:

51 UBI AVE 1, PAYA UBI INDUSTRIAL PARK

#02-25 SINGAPORE 408933

Nationality:

Occupation:

TAX INVOICE**INV18030004****To:** LAW KIAN CHIAN LOVAIN
BLK 485D CHOA CHU KANG AVE 5
03-132
SINGAPORE 684485**Date:** 07/03/2018
Vehicle No.: SLU-6862-L
Make: MERCEDES BENZ
Model: C 180 1.6 KOMPRESSOR BLUE
EFFIC**Attention:****Date of Accident:** 09/02/2018

S/N	DESCRIPTION	QTY	AMOUNT (\$\$)
1	BEING REPAIR COST FOR THE ABOVE VEHICLE	1.000	\$2,796.60

SUB TOTAL \$2,796.60
7% GST \$195.76
TOTAL \$2,992.36

Remarks:

Payment by cheque should be crossed and made payable to **ABWIN
SERVICE PTE LTD.**

For ABWIN SERVICE PTE LTD



WIN WIN RENT-A-CAR PTE LTD

CERTIFIED TRUE COPY

Invoice

SLU6862L
LAW KIAN CHIAN LOVAIN

Invoice No : WPLIN0001786
Invoice Date : 13/2/2018
Due Date : 13/2/2018
VHA No : 2244
Referral ID : A002

Description :	Amount
Rental for 2 Day/s @ \$120 per Day	\$240

Vehicle No : SKS 9704 M

Vehicle Description : Toyota Altis 1.6 A

Rental Period : 12/02/2018 to 13/02/2018

Total Amount Payable : \$240

85

For Payment	
Veh. No.	SLU 6862L
SR No.	46859
Good Received	Linda
Invoice Verified	
Approved	

CERTIFIED TRUE COPY



WIN WIN RENT-A-CAR PTE LTD

8 Kaki Bukit Ave 4 #06-04 Premier@Kaki Bukit Singapore 415875

Tel: 6315 8479 H/P: 9833 0807

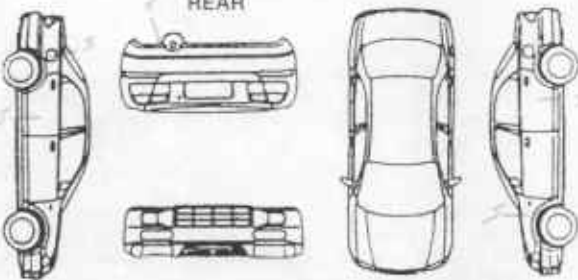

VHA No: 2244

Invoice No: WPLEIN1786

Hirer's Vehicle No: SLU6862L

UEN: 201505115E

VEHICLE RENTAL AGREEMENT


HIRER'S PARTICULARS		Vehicle No: SKS 7124A		Replace Veh No:	
Name: (as in I/C) LAW KIAN CHIAN LOVAIN		Mileage Out: 196756		Mileage Out:	
NRIC / FIN No: S 9406598F		Make & Model: F 127F		Auto / Manual	
Address (Res):		Out : Date 12/12/18		Time: 09:30	
Name & Address of Employer:		HIRE / PERIOD EXPIRY		Time:	
Occupation: Driving Exp:		NON-WAIVER EXCESS=\$ 2100/-			
Singapore Driving Licence No:		CHARGES			
Issue Date: Date of Birth: 8/3/84		Daily 2 @ \$ 120 per day \$240 -			
Tel: (O) (R) HP: 92243574		Weekly @ \$ per week			
ADDITIONAL DRIVER'S PARTICULARS		Monthly @ \$ per month			
Name: (as in I/C)		Hours @ \$ per hour			
NRIC / FIN No:		Extension @ \$			
Address (Res):		Delivery/Collection Service			
Occupation: Driving Exp:		SUB-TOTAL \$			
Singapore Driving Licence No:		PETROL LEVEL			
Issue Date: Date of Birth:		Out E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F			
Tel: (O) (R) H/P:		In E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F			
VEHICLE CHECK LIST		Fuel			
INDICATE: D - DENTS A - ACCIDENTS S - SCRATCHES		Traffic / Parking Fines			
		TOTAL CHARGES \$			
MISSING / FAULTY ACCESSORIES / PARTS		Hirer's Signature 			
REMARKS:		Additional Driver's Signature			

I have read and agree to the terms and condition on both sides of the agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given WIN WIN RENT-A-CAR PTE LTD in connection with this agreement is true.

IMPORTANT

1. VEHICLE IS STRICTLY PROHIBITED FOR "HIRE FOR REWARDS" USAGE SUCH AS UBER / GRABCAR / GRABSHARE ETC.
2. ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
3. ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
4. THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
5. IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
6. VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY WIN WIN RENT-A-CAR PTE LTD.

RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO WIN WIN RENT-A-CAR PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	SIGNATURE OF HIRER/DRIVER
12/12/18	14:45	196756			



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 09 Feb 2018 / 17:56:39

Receipt Date/Time : 09 Feb 2018 / 17:56:39

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180209-001574

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SHD4562C				
As at 09 Feb 2018/15:20:00				
Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SHD4562C Enquiry Fee 20180209175521856047	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	xxxxxxxxxxxx3662	Credit Card: Visa/MasterCard		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	13 Feb 2018 Edit Reg		12 Feb 2018 00:00 Edit Adj Rpt	\$2,796.60 Edit Estimates	\$2,796.60 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R		
Main Claimant:	LAW KIAN CHIAN, LOVAIN (LIU JIAN QIAN, LOVAIN), ID: S8406598F		
Vehicle Reg. No.:	SLU6862L	Date of Loss:	09/02/2018 15:00 - :59 [103 Months and 28 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / MCT18020317	Policy/Cover Note No.:	MCOM0015
Vehicle Reg. No. (Insured):	SHD4562C	Policy No. (Claimant):	5097532025
		Excess:	
Repairer:	Abwin Service Pte Ltd (HQ) No. 8 Kaki Bukit Avenue 4, #07-48 Premier@Kaki Bukit Gate 2, 415875 Kaki Bukit - Tel: 6713 9400		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sherini Pillai]		
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 22/02/2018]		

ASSOCIATED MAIL RECEIVED View All Compose Case Mail

- III_SG (23/04/2018): Alert - Adj Mandate Approved (\$3199.81) - SLU6862L - Claim Handler: Sherini Pil...
- III_SG (04/04/2018): Alert - Adj Mandate Approved (\$3179.81) - SLU6862L - Claim Handler: Sherini Pil...
- III_SG (27/02/2018): Alert - Adj Mandate Approved (\$0.00) - SLU6862L - Claim Handler: Sherini Pillai

ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLU6862L (MCT18020317)
[SHD4562C]

TP

LAW KIAN CHIAN, LOVAIN (LIU JIAN QIAN, LOVAIN)

Feb 9 2018 3:00PM

[COMFORT TRANSPORTATION PTE LTD]

Abwin Service Pte Ltd

Upload Documents			Upload Photos		Compose New Letter		View		View in Browser	
Photos/Images							3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print	
1	07/03/18 12:05	General View						Load JPG	<input checked="" type="checkbox"/>	
2	07/03/18 12:05	Chassis Number						Load JPG	<input checked="" type="checkbox"/>	
3	07/03/18 12:05	General View						Load JPG	<input checked="" type="checkbox"/>	
4	07/03/18 12:05	General View						Load JPG	<input checked="" type="checkbox"/>	
5	07/03/18 12:05	General View						Load JPG	<input checked="" type="checkbox"/>	
6	07/03/18 12:05	General View						Load JPG	<input checked="" type="checkbox"/>	
7	07/03/18 12:05	General View						Load JPG	<input checked="" type="checkbox"/>	
8	07/03/18 12:05	General View						Load JPG	<input checked="" type="checkbox"/>	
9	07/03/18 12:05	General View						Load JPG	<input checked="" type="checkbox"/>	
10	07/03/18 12:05	General View						Load JPG	<input checked="" type="checkbox"/>	
11	07/03/18 12:05	General View						Load JPG	<input checked="" type="checkbox"/>	
12	07/03/18 12:05	General View						Load JPG	<input checked="" type="checkbox"/>	
13	07/03/18 12:05	General View						Load JPG	<input checked="" type="checkbox"/>	
14	07/03/18 12:05	General View						Load JPG	<input checked="" type="checkbox"/>	
15	07/03/18 12:05	General View						Load JPG	<input checked="" type="checkbox"/>	
16	07/03/18 12:05	General View						Load JPG	<input checked="" type="checkbox"/>	
17	07/03/18 12:05	General View						Load JPG	<input checked="" type="checkbox"/>	
18	07/03/18 12:05	General View						Load JPG	<input checked="" type="checkbox"/>	
19	07/03/18 12:05	General View						Load JPG	<input checked="" type="checkbox"/>	
20	07/03/18 12:05	General View						Load JPG	<input checked="" type="checkbox"/>	
21	07/03/18 12:05	General View						Load JPG	<input checked="" type="checkbox"/>	
22	07/03/18 12:05	General View						Load JPG	<input checked="" type="checkbox"/>	
23	07/03/18 12:05	General View						Load JPG	<input checked="" type="checkbox"/>	
24	07/03/18 12:05	General View						Load JPG	<input checked="" type="checkbox"/>	
25	07/03/18 12:05	Reinspection Photo						Load JPG	<input checked="" type="checkbox"/>	
26	07/03/18 12:05	Reinspection Photo						Load JPG	<input checked="" type="checkbox"/>	
27	07/03/18 12:05	Reinspection Photo						Load JPG	<input checked="" type="checkbox"/>	
28	07/03/18 12:05	Reinspection Photo						Load JPG	<input checked="" type="checkbox"/>	
29	07/03/18 12:05	Reinspection Photo						Load JPG	<input checked="" type="checkbox"/>	
30	07/03/18 12:05	Reinspection Photo						Load JPG	<input checked="" type="checkbox"/>	
31	07/03/18 12:05	Reinspection Photo						Load JPG	<input checked="" type="checkbox"/>	
32	07/03/18 12:05	Reinspection Photo						Load JPG	<input checked="" type="checkbox"/>	
33	07/03/18 12:05	Reinspection Photo						Load JPG	<input checked="" type="checkbox"/>	
34	07/03/18 12:05	Reinspection Photo						Load JPG	<input checked="" type="checkbox"/>	
35	07/03/18 12:05	Reinspection Photo						Load JPG	<input checked="" type="checkbox"/>	
36	07/03/18 12:05	Reinspection Photo						Load JPG	<input checked="" type="checkbox"/>	

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	12/02/18 19:09	LTA SEARCH	 Load PDF	
2	12/02/18 19:09	ACKNOWLEDGEMENT EMAIL TO III DD 12.02.2018	 Load PDF	
3	12/02/18 19:09	TP GIA REPORT	 Load PDF	
4	20/02/18 19:31	TP ADDENDUM	 Load PDF	
5	29/03/18 14:49	WORKSHOP INVOICE	 Load PDF	
6	04/04/18 12:40	LTA SEARCH	 Load PDF	
7	23/04/18 11:02	RENTAL RECEIPT	 Load PDF	
8	22/05/18 12:25	AUTHORISATION TO ACT FORM	 Load PDF	
9	22/05/18 12:25	DISCHARGE VOUCHER	 Load PDF	
10	22/05/18 12:25	LOD	 Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	13/02/18 08:40	Singapore Accident Statement	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)
<div style="border: 1px solid #ccc; height: 100px; width: 100%;"></div> <div style="text-align: right;"> ^ v </div>
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18002820/AEA3Q2

Date: 22/05/2018

REFERENCE

Handling Insurer:	India International Insurance Pte Ltd	Policy No:	MCOM0015
Claimant Vehicle No :	SLU6862L	Insured Vehicle No :	SHD4562C
Date of Loss:	09/02/2018	Nature of Claim:	TP
		Claim No:	MCT18020317

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLU6862L	Engine No:	27191031194344
Make & Model:	MERCEDES-BENZ C180K, 1.6 (A)	Chassis No:	WDD2040452A265188
Reg. Date:	12/06/2009 (Man. Year: 2009)	Odometer:	103226 km
Colour:	Silver		
Engine Capacity:	1597 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	225/40 R17	Rear Tyre Size:	225/40 R17
Front Left Side:	Pirelli 6 mm	Rear Left Side:	Pirelli 6 mm
Front Right Side:	Pirelli 6 mm	Rear Right Side:	Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,836.60	1,866.60	2,970.00	61.41
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,000.00	930.00	1,070.00	53.50
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	6,836.60	2,796.60	4,040.00	59.09
+ GST 7.00/7.00% (S\$)	478.56	195.76	282.80	59.09
Nett Amount (S\$)	7,315.16	2,992.36	4,322.80	59.09
+ Car Rental (2.0 x S\$100.00/day) (S\$)		200.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		3,199.81		

INSPECTION

Date of Assignment:	12/02/2018	
Date Inspected:	12/02/2018 Inspected At:	Abwin Service Pte Ltd (HQ) No. 8 Kaki Bukit Avenue 4, #07-48 Premier@Kaki Bukit Gate 2 Singapore 415875
Estimated Period of Repair:	3.0 days	

Adjuster: ADRIAN LING**Manager:** Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 29 Mar 2018)
Parts:	143	MERCEDES-BENZ C180K 1.6 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLU6862L)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER (NPA)	Repair	0.00 FL	*- FL
2	1		*FRONT BUMPER CHROME MOULDING LH	Cut	185.00 FL	*185.00 FL
3	1		*RH FRONT WINDOW MOULDING	Cut	450.00 FL	*165.00 FL
4	1		*RH FRONT WINGMIRROR COVER	Damaged	358.00 FL	*288.00 FL
5	1		*RH FRONT WING MIRROR BASE	Damaged	180.00 FL	*180.00 FL
6	1		*RH FRONT WING MIRROR ASSY	Damaged	999.00 FL	*999.00 FL
7	1		*RH WING MIRROR SIGNAL LENS	Cut	650.00 FL	*92.00 FL
8	1		*RH WING MIRROR GLASS	Not Necessary	1,127.00 FL	*- FL
9	1		*RH FRONT DOOR	Repair	1,260.00 FL	*- FL
10	1		*FRONT DOOR CHROME MOULDING RH	Cut	165.00 FL	*165.00 FL

F=Franchise part. L=ListItemDisc.

	Sub Total (S\$)	5,374.00	2,074.00
- List Item Discount on L Items 10.00/10.00% (S\$)	537.40		207.40
	Total Parts (S\$)	4,836.60	1,866.60

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	LABOUR TO FACILITATE REPAIR	New	800.00	300.00
2	TO SPRAY PAINT ON AFFECTED AREAS	New	800.00	600.00
3	TO TRANSFER AND REFIX FRONT DOOR FIXTURE	New	250.00	0.00
4	TO CHECK ALL NECESSARY WIRINGS	New	150.00	30.00
Gross Labour Cost (\$\$)			2,000.00	930.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >