

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 11 November 2020 11:35 AM
To: 'jouis'
Subject: RE: ACCIDENT INVOLVING VEHICLE SKU3997M & GBB4558Y ON 8/2/18 ***LKK
REF:CC6/EQI18002814/Umb3

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

EQ is moving to E-payment modes. **Kindly let us have your company's bank details for our necessary action: -**

Account Name	
Account Number	
Bank Name	
Bank Code	
Branch Code	

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 / 6271 0196 | email: chewht@lkkauto.com | fax:

6271-8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Branch: Blk 1007 Bukit Merah Lane 3, #01-11 | S(159721)

From: jouis <jouis@jinauto.com.sg>
Sent: Monday, 9 November 2020 10:59 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING VEHICLE SKU3997M & GBB4558Y ON 8/2/18 ***LKK
REF:CC6/EQI18002814/Umb3

Hi Hsiao ,

Ok we proceed to settle at S\$ 550/-

Thank you & Best Regards,
Jouis Seow
Jin Auto Services Pte Ltd
Blk 14 #01-412 Defu Lane 10
Singapore 539195.

Tel : (65) 62898126
Fax : (65) 62870590
Email : jouis@jinauto.com.sg

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Monday, 9 November 2020 10:28 AM
To: jouis <jouis@jinauto.com.sg>
Subject: Re: ACCIDENT INVOLVING VEHICLE SKU3997M & GBB4558Y ON 8/2/18 ***LKK
REF:CC6/EQI18002814/Umb3

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

We are of the view that our previous offer at g/s \$550.00(all-in) is fair and reasonable.

Please re-consider our offer. Thanks.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jouis <jouis@jinauto.com.sg>
Sent: Monday, 2 November 2020 3:03 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING VEHICLE SKU3997M & GBB4558Y ON 8/2/18 ***LKK
REF:CC6/EQI18002814/Umb3

Without Prejudice

Dear Hsiao Tong,

To settle the claim amicably and promptly could we settle at a Global sum S\$600 /- ?

Thank you & Best Regards,
Jouis Seow
Jin Auto Services Pte Ltd
Blk 14 #01-412 Defu Lane 10
Singapore 539195.

Tel : (65) 62898126
Fax : (65) 62870590
Email : jouis@jinauto.com.sg

From: Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]
Sent: Monday, 2 November 2020 1:54 PM
To: jouis <jouis@jinauto.com.sg>
Subject: Re: ACCIDENT INVOLVING VEHICLE SKU3997M & GBB4558Y ON 8/2/18 ***LKK
REF:CC6/EQI18002814/Umb3

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

We are prepared to improve our offer at a global sum of \$550.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jouis <jouis@jinauto.com.sg>
Sent: Friday, 30 October 2020 3:52 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING VEHICLE SKU3997M & GBB4558Y ON 8/2/18 ***LKK
REF:CC6/EQI18002814/Umb3

Without Prejudice

Hi Hsiao Tong

Base on conflicting versions can we compromise Settlement at S\$700/ ?

Please reply .

Thank you & Best Regards,
Jouis Seow
Jin Auto Services Pte Ltd
Blk 14 #01-412 Defu Lane 10
Singapore 539195.

Tel : (65) 62898126
Fax : (65) 62870590
Email : jouis@jinauto.com.sg

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Friday, 30 October 2020 9:08 AM
To: jouis <jouis@jinauto.com.sg>
Subject: RE: ACCIDENT INVOLVING VEHICLE SKU3997M & GBB4558Y ON 8/2/18 ***LKK
REF:CC6/EQI18002814/Umb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We are of the opinion that this is a case of conflicting versions. There is no concrete evidence(ie: Video footage) yet to support either party's version. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation, we are prepared to offer at a global sum of **\$520.00 (all-in)** towards your client's claim.

Please confirm acceptance.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 / 6271 0196 | email: chewht@lkkauto.com | fax:

6271-8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Branch: Blk 1007 Bukit Merah Lane 3, #01-11 | S(159721)

From: jouis <jouis@jinauto.com.sg>

Sent: Wednesday, 28 October 2020 4:23 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING VEHICLE SKU3997M & GBB4558Y ON 8/2/18 ***LKK

REF:CC6/EQI18002814/Umb3

Dear Hsiao Tong

Any update for this claim status , it's been too long

Thank you & Best Regards,

Jouis Seow

Jin Auto Services Pte Ltd

Blk 14 #01-412 Defu Lane 10

Singapore 539195.

Tel : (65) 62898126

Fax : (65) 62870590

Email : jouis@jinauto.com.sg

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Wednesday, 20 May 2020 5:18 PM

To: jouis <jouis@jinauto.com.sg>

Subject: Re: ACCIDENT INVOLVING VEHICLE SKU3997M & GBB4558Y ON 8/2/18 ***LKK

REF:CC6/EQI18002814/Umb3

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

Please be informed that both parties had given a conflict of report. Attached is a copy of our insured accident statement for your easy reference.

We are checking on our insured counter claim's status and will get back to you asap.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256 3561 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jouis <jouis@jinauto.com.sg>
Sent: Wednesday, 20 May 2020 4:27 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING VEHICLE SKU3997M & GBB4558Y ON 8/2/18 ***LKK
REF:CC6/EQI18002814/Umb3

Dear Hsiao Tong

Can assist to follow up ?

Thank you & Best Regards,
Jouis Seow
Jin Auto Services Pte Ltd
Blk 14 #01-412 Defu Lane 10
Singapore 539195.

Tel : (65) 62898126
Fax : (65) 62870590
Email : jouis@jinauto.com.sg

Thank you & Best Regards,
Jouis Seow

Jin Auto Services Pte Ltd
Blk 14 #01-412 Defu Lane 10
Singapore 539195.

Tel : (65) 62898126
Fax : (65) 62870590
Email : jouis@jinauto.com.sg

From: jouis [<mailto:jouis@jinauto.com.sg>]
Sent: Thursday, 24 January 2019 2:35 PM
To: 'Catherine Chong (LKK Auto)' <admin-d@lkkauto.com>
Subject: FW: ACCIDENT INVOLVING VEHICLE SKU3997M & GBB4558Y ON 8/2/18 ***LKK
REF:CC6/EQI18002814/Umb3

Dear Catherine,

Can assist to follow up ?

Thank you & Best Regards,
Jouis Seow
Jin Auto Services Pte Ltd
Blk 14 #01-412 Defu Lane 10
Singapore 539195.

Tel : (65) 62898126
Fax : (65) 62870590
Email : jouis@jinauto.com.sg

From: jouis [<mailto:jouis@jinauto.com.sg>]
Sent: Friday, 27 July 2018 12:45 PM
To: 'Bevan Lim (LKK Auto)' <bevanlim@lkkauto.com>
Subject: ACCIDENT INVOLVING VEHICLE SKU3997M & GBB4558Y ON 8/2/18 ***LKK REF:CC6/EQI18002814/Umb3

Without Prejudice

Dear Bevan,

What's the status of this claim ?

Please reply

Thank you & Best Regards,
Jouis Seow
Jin Auto Services Pte Ltd
Blk 14 #01-412 Defu Lane 10
Singapore 539195.

Tel : (65) 62898126
Fax : (65) 62870590
Email : jouis@jinauto.com.sg

From: Bevan Lim (LKK Auto) [<mailto:bevanlim@lkkauto.com>]
Sent: Friday, 1 June 2018 12:04 PM
To: jouis <jouis@jinauto.com.sg>
Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING VEHICLE SKU3997M & GBB4558Y ON 8/2/18 ***LKK
REF:CC6/EQI18002814/Umb3

Without Prejudice

Dear Jouis,

We refer to your email below.

Kindly hold as we are clearing our insured disputes. We will seek further instruction from our principal.

We will revert to you soonest.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: jouis [<mailto:jouis@jinauto.com.sg>]
Sent: Friday, 1 June 2018 10:00 AM
To: Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>
Subject: FW: ACCIDENT INVOLVING VEHICLE SKU3997M & GBB4558Y ON 8/2/18 ***LKK
REF:CC6/EQI18002814/Umb3

Without Prejudice

Dear Bevan,

We refer to our email mention below.

Please reply ?

Thank you & Best Regards,
Jouis Seow
Jin Auto Services Pte Ltd
Blk 14 #01-412 Defu Lane 10
Singapore 539195.

Tel : (65) 62898126
Fax : (65) 62870590
Email : jouis@jinauto.com.sg

From: jouis [<mailto:jouis@jinauto.com.sg>]
Sent: Wednesday, 16 May 2018 9:13 AM
To: 'Bevan Lim (LKK Auto)' <bevanlim@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING VEHICLE SKU3997M & GBB4558Y ON 8/2/18 ***LKK
REF:CC6/EQI18002814/Umb3

Without Prejudice

Dear Bevan ,

As earlier the liability establish mentioned :

From: Jas Khine (LKKAuto) [<mailto:jaskhine@lkkauto.com>]
Sent: Thursday, 8 March 2018 2:47 PM
To: jouis <jouis@jinauto.com.sg>
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING VEHICLE SKU3997M & GBB4558Y ON 8/2/18 ***LKK REF:CC6/EQI18002814/yb3

WITHOUT PREJUDICE

Dear Jouis,

Further to the below matter.

Please be informed that the liability is clear as per BOLA settlement guideline and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly arrange to survey of your client's vehicle asap.

Thank you.

Best Regards,
Jas Khine | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jaskhine@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Thank you & Best Regards,
Jouis Seow
Jin Auto Services Pte Ltd
Blk 14 #01-412 Defu Lane 10
Singapore 539195.

Tel : (65) 62898126
Fax : (65) 62870590
Email : jouis@jinauto.com.sg

From: Bevan Lim (LKK Auto) [<mailto:bevanlim@lkkauto.com>]
Sent: Tuesday, 15 May 2018 5:26 PM
To: jouis <jouis@jinauto.com.sg>
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING VEHICLE SKU3997M & GBB4558Y ON 8/2/18 ***LKK
REF:CC6/EQI18002814/Umb3

WITHOUT PREJUDICE

Your Ref: SJJ 3121T
Our Ref : CC6/EQI18002814/Umb3

Dear Sir/Madam,

ACCIDENT INVOLVING GBB 4558Y & SKU 3997M ON 08/02/2018

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the **liability is unclear / our Insured is disputing** for the above mentioned case. Enclosed herewith is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request the CCTV footage / accident scene photos / evidence in order to seek further instruction from our principal.

Thank you.

“Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum.”

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: jouis [<mailto:jouis@jinauto.com.sg>]

Sent: Tuesday, 15 May 2018 4:11 PM

To: CS A Team <cs-a@lkkauto.com>

Subject: FW: ACCIDENT INVOLVING VEHICLE SKU3997M & GBB4558Y ON 8/2/18 ***LKK REF:CC6/EQI18002814/yb3

Without Prejudice

Dear Sir/Madam

LOD and repair bill attached.

Please reply your offer to settle.

Thank you & Best Regards,
Jouis Seow
Jin Auto Services Pte Ltd
Blk 14 #01-412 Defu Lane 10
Singapore 539195.

Tel : (65) 62898126
Fax : (65) 62870590
Email : jouis@jinauto.com.sg

From: Jas Khine (LKKAuto) [<mailto:jaskhine@lkkauto.com>]

Sent: Thursday, 8 March 2018 2:47 PM

To: jouis <jouis@jinauto.com.sg>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING VEHICLE SKU3997M & GBB4558Y ON 8/2/18 ***LKK REF:CC6/EQI18002814/yb3

WITHOUT PREJUDICE

Dear Jouis,

Further to the below matter.

Please be informed that the liability is clear as per BOLA settlement guideline and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident.

And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly arrange to survey of your client's vehicle asap.

Thank you.

Best Regards,
Jas Khine | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2928 | email: jaskhine@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jousi [<mailto:jousi@jinauto.com.sg>]
Sent: Thursday, 8 March 2018 2:30 PM
To: Jas Khine (LKKAuto) <jaskhine@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING VEHICLE SKU3997M & GBB4558Y ON 8/2/18 ***LKK REF:CC6/EQI18002814/yb3

Without Prejudice

Dear Jas ,

We would be appreciate if could revert to us on the liability urgently .

Your kind attention into the above is greatly appreciated

Thank you & Best Regards,
Jouis Seow
Jin Auto Services Pte Ltd
Blk 14 #01-412 Defu Lane 10
Singapore 539195.

Tel : (65) 62898126
Fax : (65) 62870590
Email : jouis@jinauto.com.sg

From: Shu Pei (LKKAuto) [<mailto:shupe@lkkauto.com>]
Sent: Monday, 12 February 2018 6:19 PM
To: jousi <jouis@jinauto.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Jas Khine (LKKAuto) <jaskhine@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>
Subject: FW: ACCIDENT INVOLVING VEHICLE SKU3997M & GBB4558Y ON 8/2/18 ***LKK REF:CC6/EQI18002814/yb3

Dear Jouis,

Thank you for your email.

Please be informed that we are currently **pending for our insured's report.**

Kindly note that for liability, claim negotiation and settlement, please contact Jas at 6841 2928.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler , you may contact the undersigned.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jous [mailto:jous@jinauto.com.sg]

Sent: Monday, 12 February 2018 9:54 AM

To: Admin A <admin-a@lkkauto.com>

Subject: ACCIDENT INVOLVING VEHICLE SKU3997M & GBB4558Y ON 8/2/18

Without Prejudice

Dear Sir/Madam

ACCIDENT INVOLVING VEHICLE SKU3997M & GBB4558Y ON 8/2/18 (GBB4558Y INSURED
WITH EQ)

We are assisting owner of SKU3997M for his third party claim
recovery against

We would be appreciate if could revert to us on the liability urgently .

Your kind attention into the above is greatly appreciated

Thank you & Best Regards,

Jouis Seow

Jin Auto Services Pte Ltd

Blk 14 #01-412 Defu Lane 10

Singapore 539195.

Tel : (65) 62898126

Fax : (65) 62870590

Email : jous@jinauto.com.sg