

## Vic (LKKAUTO)

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**From:** Francis Ng <francis.ng@eqinsurance.com.sg>  
**Sent:** Monday, 28 May, 2018 12:31 PM  
**To:** Vic (LKKAUTO)  
**Cc:** Admin A; Bevan Lim (LKK Auto)  
**Subject:** RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBB4771Y; EQ REF: DM18HO00465/FN AND SDT8855U (TP : LKK REF - CC6/EQI18002802/Uks3) on 12/02/2018  
**Attachments:** LKK INSPECTION REPORT.PDF; LKK ADJUSTMENT REPORT.PDF; LKK INSPECTION PHOTOS.PDF; LKK REINSPECTION PHOTOS.PDF; LKK AFTER REPAIR PHOTOS.PDF; TP LOD.PDF

Dear Vic,

Please proceed to settle at \$15,537.00 as recommended.

Regards,  
**Francis Ng**  
Executive | Claims



**EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]  
**Sent:** Monday, May 28, 2018 10:15 AM  
**To:** Francis Ng <francis.ng@eqinsurance.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>; Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>  
**Subject:** <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBB4771Y; EQ REF: DM18HO00465/FN AND SDT8855U (TP : LKK REF - CC6/EQI18002802/Uks3) on 12/02/2018

**YOUR REF – TBA**  
**LKK REF – CC6/EQI18002802/Uha3**  
=====

Dear Francis,

ACCIDENT INVOL VING VEHICLES GBB 4771Y (OI) AND SDT 8855U (TP) ON 12/02/2018

We refer to the above matter.

It was reported that our Insured Vehicle had rear-ended to the TP vehicle.

We had spoken to the Insured Driver Mr Shanmugan where he confirmed accident details and was informed of the TP claim, liability and agreed to settle and is aware of NCD issues on 23/02/2018.

In view of the above, our Insured is liable to the damages sustained by the TP vehicle.

Summary to offer to repairer **FASTECH AUTO PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 35,797.60	\$ 13,375.00
Loss of Rental (\$230 x 12 days)	\$ 2,760.00	\$ 2,160.00 (\$180 x 12 days)
GIA Search Fee	\$ 2.00	\$ 2.00
<b>TOTAL</b>	<b>\$ 38,559.60</b>	<b>\$ 15,537.00</b>

**MARKET VALUE : \$68,000.00 (est)**

**COE REBATE : \$40,628.00 (est)**

**NETT VALUE : \$27,372.00 (est)**

**Breakdown of days is as follows:**

Our surveyor's recommended days to repair	10 days
Weekends / Downtime / PRI	2 days
<b>TOTAL</b>	<b>12 days</b>

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval, please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Vic (LKKAuto)

**Sent:** Monday, 14 May, 2018 2:07 PM

**To:** Francis Ng

**Cc:** Admin A; Vic (LKKAuto); Bevan Lim (LKK Auto)

**Subject:** RE: Direct Settlement - Accident Involving GBB4771Y (OI : EQI - TBA) AND SDT8855U (TP : LKK REF - CC6/EQI18002802/Uks3) on 12/02/2018

## WITHOUT PREJUDICE

Your Ref: TBA

Our Ref: CC6/EQ18002802/Uha3

Dear Francis,

We refer further to our below email.

Attached herewith for your perusal:

- TP Estimate
- Preliminary Advice

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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Auto  
Consultants  
Pte Ltd

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**From:** Shirley Hiew (LKK Auto)

**Sent:** Wednesday, 14 February, 2018 11:07 AM

**To:** Elaine Cheong; Zaini (LKK Auto)

**Cc:** Hsiao Tong (LKKAuto); Admin A

**Subject:** Direct Settlement - Accident Involving GBB4771Y (OI : EQ1 - TBA) AND SDT8855U (TP : LKK REF - CC6/EQ18002802/Uks3) on 12/02/2018

## WITHOUT PREJUDICE

Dear Elaine,

We refer to the above matter.

We have inspected TP vehicle SDT 8855U at M/s Fastech Auto Pte Ltd - Kaki Bukit.

Enclosed for your perusal is:

- TP GIA report
- Photographs of TP vehicle in its damaged condition

We will revert preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Zaini and he can be contacted at DID: 6841 2132.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

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