

Vic (LKKAUTO)

From: Francis Ng <francis.ng@eqinsurance.com.sg>
Sent: Monday, 28 May, 2018 12:31 PM
To: Vic (LKKAUTO)
Cc: Admin A; Bevan Lim (LKK Auto)
Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBB4771Y; EQ REF: DM18HO00465/FN AND SDT8855U (TP : LKK REF - CC6/EQI18002802/Uks3) on 12/02/2018
Attachments: LKK INSPECTION REPORT.PDF; LKK ADJUSTMENT REPORT.PDF; LKK INSPECTION PHOTOS.PDF; LKK REINSPECTION PHOTOS.PDF; LKK AFTER REPAIR PHOTOS.PDF; TP LOD.PDF

Dear Vic,

Please proceed to settle at \$15,537.00 as recommended.

Regards,
Francis Ng
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Monday, May 28, 2018 10:15 AM
To: Francis Ng <francis.ng@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Bevan Lim (LKK Auto) <bevanlim@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GBB4771Y; EQ REF: DM18HO00465/FN AND SDT8855U (TP : LKK REF - CC6/EQI18002802/Uks3) on 12/02/2018

YOUR REF – TBA
LKK REF – CC6/EQI18002802/Uha3
=====

Dear Francis,

ACCIDENT INVOLVING VEHICLES GBB 4771Y (OI) AND SDT 8855U (TP) ON 12/02/2018

We refer to the above matter.

It was reported that our Insured Vehicle had rear-ended to the TP vehicle.

We had spoken to the Insured Driver Mr Shanmugan where he confirmed accident details and was informed of the TP claim, liability and agreed to settle and is aware of NCD issues on 23/02/2018.

In view of the above, our Insured is liable to the damages sustained by the TP vehicle.

Summary to offer to repairer **FASTECH AUTO PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 35,797.60	\$ 13,375.00
Loss of Rental (\$230 x 12 days)	\$ 2,760.00	\$ 2,160.00 (\$180 x 12 days)
GIA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 38,559.60	\$ 15,537.00

MARKET VALUE : \$68,000.00 (est)
COE REBATE : \$40,628.00 (est)
NETT VALUE : \$27,372.00 (est)

Breakdown of days is as follows:

Our surveyor's recommended days to repair	10 days
Weekends / Downtime / PRI	2 days
TOTAL	12 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval, please.

Thank you.

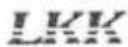
Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

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From: Vic (LKKAuto)

Sent: Monday, 14 May, 2018 2:07 PM

To: Francis Ng

Cc: Admin A; Vic (LKKAuto); Bevan Lim (LKK Auto)

Subject: RE: Direct Settlement - Accident Involving GBB4771Y (OI : EQI - TBA) AND SDT8855U (TP : LKK REF - CC6/EQI18002802/Uks3) on 12/02/2018

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay
Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 02.04.2018

EQ Insurance Company Limited
5 Maxwell Road
#17-00 Tower Block MND Complex
Singapore 069110

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : SDT 8855U / GBB 4771Y ON 12.02.2018

We are the authorized repair workshop for the owner of motor vehicle no: **SDT 8855U**, which was involved in the captioned accident with your insured vehicle no: **GBB 4771Y**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 13,375.00
2) Loss of Rental (12 days X S\$230)	\$ 2,760.00
3) GIA Search Fee	\$ 2.00
	\$ 16,137.00

We enclosed herewith the following documents to support the claims:

- | | |
|--------------------------|------------------------------------|
| a) Final Repair Invoice | b) Car Rental Invoice / Agreement |
| c) GIA Search Result | d) Letter of Authorisation, etc... |
| e) GIA Report | f) I/C & Driving Licence |
| g) Insurance Certificate | h) Vehicle Registration Log Card |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.
Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)
For Fastech Auto Pte Ltd



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC6/EQ118002802/Uks3

28 FEBRUARY 2018

HAUBI'S SINGAPORE PTE LTD
1 BUKIT BATOK CRESCENT
#05-50 / 51 WCEGA PLAZA
SINGAPORE 658064
ATTN: HR / MANAGEMENT

Dear Sir/Madam,

ACCIDENT INVOLVING GBB 4771Y AND SDT 8855U ON 12.02.2018

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,



Zaini

Case Handler

DID: 6841 2132

FAX: 6741 4108

Email: Zaini@lkkauto.com

c.c. **EQ INSURANCE COMPANY LIMITED**
(Motor Claims Dept)

DATE : 02.04.2018

TO : EQ Insurance Company Ltd

RE : ACCIDENT INVOLVING VEHICLE NO. SDT 8855U / GBB4771Y

ALONG Clementi Ave 6 > PIE

ON 12.02.2018

I/We, Abdullah Bin Othman

of (NRIC No./ROC No.) S 1827712C

of Blk 219 Pasir Ris Street 21, #04-162 (S) 510219

owner of vehicle no. SDT 8855U in consideration of M/s FASTECH AUTO

PTE LTD repairing my/our vehicle SDT 8855U at my/our instruction and hereby

authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever

amount settled/payable by the Insurance Company and/or third party or to commence legal proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use, etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost which may arise therewith.

Signature of Owner :

Abdullah

Name of Owner :

ABDULLAH BIN OTHMAN

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

EQ Insurance Company Limited
5 Maxwell Road
#17-00 Tower Block MND Complex
Singapore 069110

Attn : Motor Claim Department

Tax Invoice : 20150

Date	:02.04.2018
Vehicle No	:SDT 8855U
Make/Model	:TOYOTA ESTIMA
Chassis/Eng#	:
Accident Date	:12.02.2018
Claim No	:
Reference	: 0218 -20150
Policy No	:

		Amount
To proceed on lump sum repair	S\$	12500.00

E. & O. E.	Total : S\$	12500.00
	GST @ 7% : S\$	875.00
	<i>Amount Due : S\$</i>	13375.00

for FASTECH AUTO PTE/LTD

All Invoices are subjected to GST



Invoice

SDT8855U
ABDULLAH BIN OTHMAN
BLK 219 PASIR RIS ST 21
#04-162
S(510219)

Invoice No : GPLIN0000706
Invoice Date : 28/2/2018
Due Date : 28/2/2018
VHA No : 0979
Referral ID : F001

Description :	Amount
Rental for 12 Day/s @ \$230 per Day	\$2,760

Vehicle No : SKJ9751Z

Vehicle Description : Estima 2.4 A

Rental Period : 12/02/2018 to 24/02/2018

Total Amount Payable : \$2,760

GOOD WAY RENT-A-CAR PTE LTD

8 Kaki Bukit Ave 4 #06-04 Premier@Kaki Bukit Singapore 415875

Tel: 6315 8479 H/P: 9833 0807

VHA No: 0979

GPLIN 706

UEN: 201505120D

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULAR

Name: (as in I/C) ABDULLAH BIN OTHMAN

NRIC/PASSPORT No: S1827712C

Address (Res) BLK 219 PASIR RIS ST 21

#04-162 S(510219)

Name & Address of Employer _____

Occupation: _____ Driving Exp: _____

Driving Licence No: _____ D/L Type: Local / International

Issue Date: _____ Date of Birth: 17/7/67

Tel: (O) _____ (R) _____ HP / PG _____

ADDITIONAL DRIVER'S PARTICULARS

Name: (as in I/C) _____

NRIC/PASSPORT No: _____

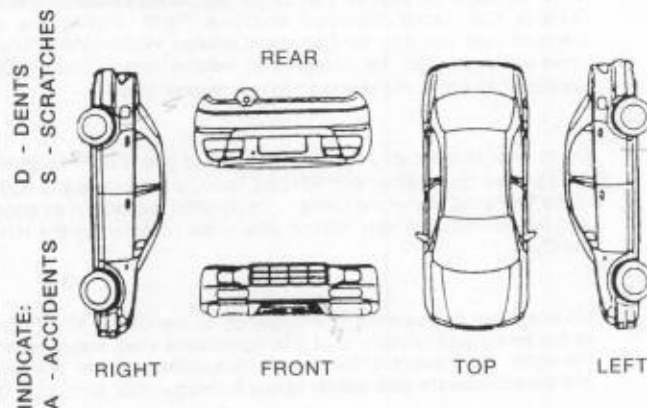
Address (Res): _____

Driving License No: _____ D/L Type: Local / International

Issue Date: _____ Date of Birth: _____

Occupation: _____ Driving Exp: _____

VEHICLE CHECK LIST



ACCESSORIES CHECK

- | | | |
|-------------------------------------|--------------------------------------|-------------------------------------|
| <input type="checkbox"/> Ashtray | <input type="checkbox"/> Cig Lighter | <input type="checkbox"/> S/Tyre |
| <input type="checkbox"/> STD Tools | <input type="checkbox"/> Jack | <input type="checkbox"/> Hub Caps |
| <input type="checkbox"/> Radio/Cass | <input type="checkbox"/> CD | <input type="checkbox"/> Cartridges |

Vehicle No: SKJ 97512 Replace Veh No: _____

Mileage Out: 176456 Mileage Out: _____

Make & Model: F.571MA 24A Auto / Manual

Group: _____

Out : Date 12/2/18 Time: 1630

HIRE / PERIOD EXPIRY Time: _____

NON-WAIVER EXCESS=\$ 3000/.

CHARGES

Daily 12 @\$ 230 per day \$2760 -

Weekly @\$ _____ per week

Monthly @\$ _____ per month

Hours @\$ _____ per hour

Others @\$ _____

CDW @\$ _____ per day/month

PAI @\$ _____ per day/month

Delivery/Collection Service

SUB-TOTAL \$

PETROL LEVEL

Out E 1/4 1/2 3/4 F

In E 1/4 1/2 3/4 F

EXTENSION

Misc. _____

TOTAL CHARGES \$

Hirer's Signature

Additional Driver's Signature

I have read and agree to the terms and condition on both sides of the agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given GOOD WAY RENT-A-CAR PTE LTD in connection with this agreement is true.

*IMPORTANT

- ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY GOOD WAY RENT-A-CAR PTE LTD.

RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN " SINGAPORE OF HIRER / DRIVER " FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO GOOD WAY RENT-A-CAR PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	SIGNATURE OF HIRER/DRIVER
<u>24/2/18</u>	<u>1215</u>	<u>17649</u>			



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-023446

Date of Request: 12/02/2018

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 12/02/2018
Enquiry By Tang Kok Wee, Allan
TP Vehicle No. GBB4771Y
Accident Date 12/02/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBB4771Y	EQ Insurance Company Ltd	03/11/2017-02/11/2018	6223 9433

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-023446

Date of Request: 12/02/2018

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 12/02/2018
Enquiry By Tang Kok Wee, Allan
TP Vehicle No. GBB4771Y
Accident Date 12/02/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque