

INSURER

INS. CASE OWNER:

Srekanth

CC6 / DAI18002801

C13
UP83

LKK:

IDAC:

Surveyor:

Marcus

DOI:

12/02/18

Date / Time:

12/02/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLJ 84835

Claim No.:

75231/SN

Name of Insured:

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :SS

D.O.A: 12/02/18

Place of Accident:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(VA: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No

SKR 29752



INSRS:

WSP: Join motor

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

19/02/18 (HT)

SKR 29752 - CC6 / DAI18002801 / LKJ 84835
- NBR / DAI18002801 / LKJ 84835
1) Repair cost must be within the final adjusted
amount recommended by Direct Assg's appointed
surveyor.
2) Loss of Use (if any) to follow NEMA scale.
Question to be agreed.
* Please forward repair bill and relevant documents
to Direct Assg.

21/3/18

File pass to type mandate.

29/6/18

PV sent

24/7/18

File pass to Merimen to close

RECEIVED 2 MAR 2018

RECEIVED 04 JUL 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st)

Non-Reporting ltr (2nd)

Non-Reporting ltr (Final)

Notification ltr (if non-pickup)

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

SS

Loss of Rental (LOR):

SS

(days)

Loss of Use (LOU):

SS

(\$ 60 x 6 days)

Loss of Income (LOI):

SS

(\$ x days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOU ☐

(Tick only one)

GIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow/Independent)

Legal Cost

SS

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

SS

Global Sum SS: 5300.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

Name 1:

Join Motor & Engineering Works

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

COPY SENT
4/7/18



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
INDIA INTERNATIONAL INSURANCE PL			Ref : CC4/III18005015/Ses3	
64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711			Date : 16-03-2018	
			Code : III2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHC 3975G		Veh. Inspected	SLM 1174P
Policy No.			Coverage (\$)	0.00
Claim No.			Excess (\$)	0.00
Assign From			Assign Date	16/03/2018
2. Vehicle Particulars & Condition				
Make & Model			c.c	0
Engine No.	HIDDEN		Year of Reg.	
Chassis No.			Colour	
Odometer	-		Steering	
Brakes			Modification	
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	14/03/2018		Inspection Date	16/03/2018
Survey held at	AUTO INSURE PTE LTD 6 MARSILING LANE S739145			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

JOIN MOTOR & ENGINEERING WORKS

AUTOBAY@KAKI BUKIT
BLK 1, KAKI BUKIT AVENUE 6 01-105, SINGAPORE 417833
TEL: 6747 4169 & 6747 3825
EMAIL: joinmotor@hotmail.com
REG NO. 255220/00J

p/r \$ 1038.60

12/2/2018

DIRECT ASIA
88 SOUTH BRIDGE
S(058716)
TEL : 6532 1818
EMAIL : claim@directasia.com

YOUR REF : SLJ 8483S

ATTN : MOTOR CLAIM DEPT

RE : QUOTATION FOR REPAIR SKR 2975Z

(TOYOTAT ALTIS)

ITEM	PRICE
1 PC LH TAIL LAMP 310	\$ 368.50
1 PC LH BOOT REFLECTOR 100	\$ 339.50
4 PCS TAIL LAMP CLIP@\$5 11	\$ 20.00 X
1 PC REAR BUMPER 215	\$ 486.50
1 PC REAR BUMPER REINFORCEMENT 20	\$ 382.70
1 PC REAR LH BUMPER RETAINER 20/100 65.10	\$ 104.90
1 PC REAR BUMPER BRACKET 11	\$ 65.70 X
1 PC REAR END PANEL 30/50	\$ 587.20
1 PC REAR BOOT 20/30	\$ 660.50
1 PC REAR BOOT LOCK 100	\$ 382.70
1 PC BOOT WEATHER STRIP 100	\$ 168.20
1 PC SPARE TYRE FLOORBOARD 11	\$ 780.40 X
1 PC "COROLLA" WORD 100	\$ 43.60
1 PC "ALTIS" WORD 100	\$ 39.30
1 PC TOYOTA LOGO 100	\$ 50.80
1 set REVERSE SENSOR SET 200.00	\$ 280.00 200.00
PANEL BEATING CHARGE TO REMOVE AND REPLACE TO KNOCK & CHANGING ABOVE ITEM	\$ 1,400.00 800
SPRAY PAINTING OF THE AFFECTED PARTS & AREAS.	\$ 1,200.00 1000
TO CHECK UP WIRING AND INSTALL REVERSE SENSORS	\$ 120.00 50
TO APPLY RUSTPROOFING FOR THE REPAIR AREAS	\$ 180.00 60
TO CHECK WIRING	\$ 80.00 20

Rear end panel top garnish 100

250.20 ✓

Rear license plate holder 20

\$405.00

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Not Akmal
take photo before party
12/2/18

p-3824.80
125%

2868.60
5038.60

7965

Shirley Hiew (LKK Auto)

From: Sreekanth Nair <sreekanth.nair@directasia.com>
Sent: Monday, 19 March 2018 4:38 PM
To: Shirley Hiew (LKK Auto)
Cc: Motor Claims; Hsiao Tong (LKKAuto); Admin A; Aaron Wang; Kenneth Lim; Derrick Quok
Subject: Direct Settlement - Accident Involving SLJ8483S (OI : DAI - TBA) AND SKR2975Z (TP : LKK REF - CC6/DAI18002801/Ups3) on 12/02/2018 | DA ref: 75231/SN

WITHOUT PREJUDICE

Dear Ms Shirley,

I am the claims handler for this matter.

On a without prejudice basis, we are prepared to direct-settle the claim with the Third Party (SKR 2975Z), provided the following proposal is agreed:

1. Repair costs must be within the final adjusted amount recommended by Direct Asia's appointed surveyor.
2. Loss of use (if any) to follow NIMA scale. Quantum to be agreed.

Please forward repair bill and relevant documents to Direct Asia.

Thank you.

Sreekanth Nair / Claims Specialist
Direct: +65 6603 3629

DirectAsia Insurance
Customer Service: +65 6665 5555
Retail: 88 South Bridge Road, S(058716)
www.directasia.com



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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]
Sent: Monday, March 19, 2018 10:50 AM
To: Motor Claims <motorclaims@directasia.com>; Claim <claim@directasia.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Aaron Wang <aaron.wang@directasia.com>; Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Charandeep Singh <charandeep.singh@directasia.com>
Subject: [EXT] FW: Direct Settlement - Accident Involving SLJ8483S (OI : DAI - TBA) AND SKR2975Z (TP : LKK REF - CC6/DAI18002801/Ups3) on 12/02/2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)

Sent: Thursday, 15 February 2018 11:22 AM

To: motorclaims@directasia.com; claim@directasia.com; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; 'Aaron Wang' <aaron.wang@directasia.com>; 'Derrick Quok' <derrick@directasia.com>; 'Kenneth Lim' <kenneth@directasia.com>; 'Charandeep Singh' <charandeep.singh@directasia.com>

Subject: Direct Settlement - Accident Involving SLJ84835 (OI : DAI - TBA) AND SKR2975Z (TP : LKK REF - CC6/DAI18002801/Ups3) on 12/02/2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SKR 2975Z at M/s Join Motor & Engineering Works – Kaki Bukit.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Photographs of TP vehicle in its damaged condition

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
DIRECT ASIA INSURANCE (SINGAPORE) PL			Ref : CC6/DAI18002801/Ups3	
88 SOUTH BRIDGE ROAD SINGAPORE 058716			Date : 12-02-2018	
			Code : DAI	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLJ 8483S	Veh. Inspected	SKR 2975Z	
Policy No.		Coverage (\$)	0.00	
Claim No.	75231/SN	Excess (\$)	0.00	
Assign From		Assign Date	12/02/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	12/02/2018	Inspection Date	12/02/2018	
Survey held at	JOIN MOTOR & ENGINEERING WORKS 1 KAKI BUKIT AVE 6 #01-105 AUTOBAY SINGAPORE 417883			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 2 April 2018 4:21 PM
To: 'Sreekanth Nair'
Cc: Motor Claims; Admin A; Aaron Wang; Kenneth Lim; Derrick Quok
Subject: RE: Direct Settlement - Accident Involving SJ8483S (OI : DAI - TBA) AND SKR2975Z (TP : LKK REF - CC6/DAI18002801/Ups3) on 12/02/2018 | DA ref: 75231/SN
Attachments: LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; LKK Resurvey Photos 1.pdf; LKK Resurvey Photos 2.pdf; LOA.pdf

Without Prejudice

Hi Sreekanth,

We refer to the above matter.

We seek your approval to offer Third Party repairer, **Join Motor & Engineering Works** at **\$5,398.60(all-in)**. The breakdown is as follows: -

1. Cost of Repair	\$ 5,038.60
2. Loss of Use (6days x \$60.00)	\$ 360.00
TOTAL	<u>\$ 5,398.60</u>

Enclosed herewith the supporting document for your perusal

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sreekanth Nair [mailto:sreekanth.nair@directasia.com]

Sent: Monday, 19 March 2018 4:38 PM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: Motor Claims <motorclaims@directasia.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Aaron Wang <aaron.wang@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Derrick Quok <derrick@directasia.com>

Subject: Direct Settlement - Accident Involving SJ8483S (OI : DAI - TBA) AND SKR2975Z (TP : LKK REF - CC6/DAI18002801/Ups3) on 12/02/2018 | DA ref: 75231/SN

WITHOUT PREJUDICE

Dear Ms Shirley,

26/4/18
Sree call in &
proposed \$5000 (all-in)
TP proposed \$5398.60 (all-in)

I am the claims handler for this matter.

On a without prejudice basis, we are prepared to direct-settle the claim with the Third Party (SKR 2975Z), provided the following proposal is agreed:

1. Repair costs must be within the final adjusted amount recommended by Direct Asia's appointed surveyor.
2. Loss of use (if any) to follow NIMA scale. Quantum to be agreed.

Please forward repair bill and relevant documents to Direct Asia.

Thank you.

Sreekanth Nair / Claims Specialist

Direct: +65 6603 3629

DirectAsia Insurance

Customer Service: +65 6655 5555

Retail: 88 South Bridge Road, S(058716)

www.directasia.com



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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Monday, March 19, 2018 10:50 AM

To: Motor Claims <motorclaims@directasia.com>; Claim <claim@directasia.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Aaron Wang <aaron.wang@directasia.com>; Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Charandeep Singh <charandeep.singh@directasia.com>

Subject: [EXT] FW: Direct Settlement - Accident Involving SLJ8483S (OI : DAI - TBA) AND SKR2975Z (TP : LKK REF - CC6/DAI18002801/Ups3) on 12/02/2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

From: Shirley Hiew (LKK Auto)

Sent: Thursday, 15 February 2018 11:22 AM

To: motorclaims@directasia.com; claim@directasia.com; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; 'Aaron Wang' <aaron.wang@directasia.com>; 'Derrick Quok' <derrick@directasia.com>; 'Kenneth Lim' <kenneth@directasia.com>; 'Charandeep Singh' <charandeep.singh@directasia.com>

Subject: Direct Settlement - Accident Involving SLJ8483S (OI : DAI - TBA) AND SKR2975Z (TP : LKK REF - CC6/DAI18002801/Ups3) on 12/02/2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SKR 2975Z at M/s Join Motor & Engineering Works – Kaki Bukit.

Enclosed for your perusal is:

- . TP's GIA report
- . Estimated cost of repair
- . Photographs of TP vehicle in its damaged condition

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 1 June 2018 10:59 AM
To: 'Sreekanth Nair'
Cc: Admin A
Subject: FW: Direct Settlement - Accident Involving SLJ8483S (OI : DAI - TBA) AND SKR2975Z (TP : LKK REF - CC6/DAI18002801/Ups3) on 12/02/2018 | DA ref: 75231/SN
Attachments: LKKInspection.pdf; LKKAdjustment1.pdf; LKK Survey Photos.pdf; LKK Resurvey Photos 1.pdf; LKK Resurvey Photos 2.pdf; LOA.pdf

Hi Mr Sree,

We refer to the above matter.

Please be informed that third party rejected our offer at \$5,000.00(all-in) and proposed \$5,300.00(all-in).

For your further instruction please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Thursday, 26 April 2018 10:34 AM
To: 'Sreekanth Nair' <sreekanth.nair@directasia.com>
Cc: Admin A <admin-a@lkkauto.com>; Motor Claims (motorclaims@directasia.com) <motorclaims@directasia.com>
Subject: RE: Direct Settlement - Accident Involving SLJ8483S (OI : DAI - TBA) AND SKR2975Z (TP : LKK REF - CC6/DAI18002801/Ups3) on 12/02/2018 | DA ref: 75231/SN

Without Prejudice

Hi Sreekanth,

We refer to our email dated 02/04/2018.

Kindly let us have your approval/ instruction as third party is chasing for settlement.

Hsiao Tong (LKKAUTO)

From: Sreekanth Nair <sreekanth.nair@directasia.com>
Sent: Thursday, 28 June 2018 5:11 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; Motor Claims
Subject: RE: [EXT] RE: Direct Settlement - Accident Involving SLJ8483S (OI : DAI - TBA) AND SKR2975Z (TP : LKK REF - CC6/DAI18002801/Ups3) on 12/02/2018 | DA ref: 75231/SN

WITHOUT PREJUDICE

Dear Hsiao Tong,

Please proceed to settle the third party's claim at \$5,300.00 (all in).

Thank you.

Sreekanth Nair / Claims Specialist
Direct: +65 6603 3629

DirectAsia Insurance
Customer Service: +65 6665 5555
Retail: 88 South Bridge Road, S(058716)
www.directasia.com



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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Thursday, 28 June, 2018 1:00 PM
To: Sreekanth Nair
Cc: Admin A
Subject: [EXT] RE: Direct Settlement - Accident Involving SLJ8483S (OI : DAI - TBA) AND SKR2975Z (TP : LKK REF - CC6/DAI18002801/Ups3) on 12/02/2018 | DA ref: 75231/SN

Hi Sree,

We refer to our below email.

Kindly let us have your instruction as third party repairer is chasing for offer/ settlement.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 1 June 2018 10:59 AM

To: 'Sreekanth Nair' <sreekanth.nair@directasia.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: FW: Direct Settlement - Accident Involving SJ84835 (OI : DAI - TBA) AND SKR2975Z (TP : LKK REF - CC6/DAI18002801/Ups3) on 12/02/2018 | DA ref: 75231/SN

Hi Mr Sree,

We refer to the above matter.

Please be informed that third party rejected our offer at \$5,000.00(all-in) and proposed \$5,300.00(all-in).

For your further instruction please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 26 April 2018 10:34 AM

To: 'Sreekanth Nair' <sreekanth.nair@directasia.com>

Cc: Admin A <admin-a@lkkauto.com>; Motor Claims (motorclaims@directasia.com) <motorclaims@directasia.com>

Subject: RE: Direct Settlement - Accident Involving SJ84835 (OI : DAI - TBA) AND SKR2975Z (TP : LKK REF - CC6/DAI18002801/Ups3) on 12/02/2018 | DA ref: 75231/SN

Without Prejudice

Hi Sreekanth,

We refer to our email dated 02/04/2018.

Kindly let us have your approval/ instruction as third party is chasing for settlement.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 2 April 2018 4:21 PM

To: 'Sreekanth Nair' <sreekanth.nair@directasia.com>

Cc: Motor Claims <motorclaims@directasia.com>; Admin A <admin-a@lkkauto.com>; Aaron Wang <aaron.wang@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Derrick Quok <derrick@directasia.com>

Subject: RE: Direct Settlement - Accident Involving SLJ8483S (OI : DAI - TBA) AND SKR2975Z (TP : LKK REF - CC6/DAI18002801/Ups3) on 12/02/2018 | DA ref: 75231/SN

Without Prejudice

Hi Sreekanth,

We refer to the above matter.

We seek your approval to offer Third Party repairer, **Join Motor & Engineering Works** at **\$5,398.60(all-in)**. The breakdown is as follows: -

1. Cost of Repair	\$ 5,038.60
2. Loss of Use (6days x \$60.00)	\$ 360.00
TOTAL	<u>\$ 5,398.60</u>

Enclosed herewith the supporting document for your perusal

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sreekanth Nair [<mailto:sreekanth.nair@directasia.com>]

Sent: Monday, 19 March 2018 4:38 PM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: Motor Claims <motorclaims@directasia.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Aaron Wang <aaron.wang@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Derrick Quok <derrick@directasia.com>

Subject: Direct Settlement - Accident Involving SLJ8483S (OI : DAI - TBA) AND SKR2975Z (TP : LKK REF - CC6/DAI18002801/Ups3) on 12/02/2018 | DA ref: 75231/SN

WITHOUT PREJUDICE

Dear Ms Shirley,

I am the claims handler for this matter.

On a without prejudice basis, we are prepared to direct-settle the claim with the Third Party (**SKR 2975Z**), provided the following proposal is agreed:

1. Repair costs must be within the final adjusted amount recommended by Direct Asia's appointed surveyor.
2. Loss of use (if any) to follow NIMA scale. Quantum to be agreed.

Please forward repair bill and relevant documents to Direct Asia.

Thank you.

Sreekanth Nair / Claims Specialist

Direct: +65 6603 3629

DirectAsia Insurance

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

www.directasia.com



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From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]

Sent: Monday, March 19, 2018 10:50 AM

To: Motor Claims <motorclaims@directasia.com>; Claim <claim@directasia.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Aaron Wang <aaron.wang@directasia.com>; Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Charandeep Singh <charandeep.singh@directasia.com>

Subject: [EXT] FW: Direct Settlement - Accident Involving SLJ8483S (OI : DAI - TBA) AND SKR2975Z (TP : LKK REF - CC6/DAI18002801/Ups3) on 12/02/2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)

Sent: Thursday, 15 February 2018 11:22 AM

To: motorclaims@directasia.com; claim@directasia.com; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; 'Aaron Wang' <aaron.wang@directasia.com>; 'Derrick Quok' <derrick@directasia.com>; 'Kenneth Lim' <kenneth@directasia.com>; 'Charandeep Singh' <charandeep.singh@directasia.com>

Subject: Direct Settlement - Accident Involving SLJ8483S (OI : DAI - TBA) AND SKR2975Z (TP : LKK REF - CC6/DAI18002801/Ups3) on 12/02/2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SKR 2975Z at M/s Join Motor & Engineering Works – Kaki Bukit.

Enclosed for your perusal is:

- . TP's GIA report
- . Estimated cost of repair
- . Photographs of TP vehicle in its damaged condition

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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JOIN MOTOR & ENGINEERING WORKS

AUTOBAY@KAKI BUKIT

BLK 1, KAKI BUKIT AVENUE 6 01-105, SINGAPORE 417833

TEL : 6747 4169 & 6747 3825

EMAIL : joinmotor@hotmail.com

REG NO. 255220/00J

24/2/2018

DIRECT ASIA
88 SOUTH BRIDGE
S(058716)
TEL : 6532 1818
EMAIL : claim@directasia.com

YOUR REF : SLJ 8483S
INVOICE NO: 60175

ATTN : MOTOR CLAIM DEPT

RE : INVOICE FOR REPAIR SKR 2975Z

(TOYOTAT ALTIS)

ITEM

PRICE

LOSS OF USE FOR 6 DAYS X \$70

\$ 420.00

TOTAL :

\$ 420.00

SIN DOLLARS : FOUR HUNDRED & TWENTY ONLY

Join Motor & Engineering Works
BLK 1, KAKI BUKIT AVENUE 6 01-105, SINGAPORE 417833
TEL : 6747 4169 & 6747 3825
EMAIL : joinmotor@hotmail.com

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 29 June 2018 12:46 PM
To: 'joinmotor@hotmail.com'
Subject: ACCIDENT INVOLVING SLJ 8483S(DIRECT ASIA) & SKR 2975Z ON 12/02/2018 *Our Ref: CC6/DAI18002801/Upa3q2
Attachments: LOD_SKR 2975Z.pdf; DV_SKR 2975Z.pdf

Your ref: **SKR 2975Z** Without Prejudice
Our Ref: CC6/DAI18002801/Upa3q2

Dear Sirs/ Mdm,

ACCIDENT INVOLVING SLJ 8483S(DIRECT ASIA) & SKR 2975Z ON 12/02/2018

We refer to the above matter.

We confirm settlement at a global sum of **\$5,300.00(all-in)**.

Please duly sign the documents enclosed and return to us(LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Direct Asia Insurance (Singapore) Pte Ltd

88 South Bridge Road
Singapore 058716

Attn: Motor Claims Dept

Dear Sir/ Madam

**ACCIDENT INVOLVING VEHICLE NO SKR 2975Z AND SLJ 8483S ALONG
MARYMOUNT ROAD TWDS AMK ON 12/02/2018**

We understand that you are the insurer of SLJ 8483S vehicle.

We are instructed by the owner of motor vehicle SKR 2975Z to write, negotiate and settle the claim on their behalf for the abovementioned accident. We therefore propose to claim from you as follows: -

1. Cost of repair	S\$ 5,038.60
2. Loss of Use (6days x S\$60.00)	S\$ 360.00
Total	<u>S\$ 5,398.60</u>

Please let us have your reply soonest possible.

Thank you.

Yours faithfully

泉合摩哆机械工程
JOHN MOTOR & ENGINEERING WORKS
AUTOMY 3 CARP BUNT
BLK 110A BUKIT AMI 6 201-105
SINGAPORE 110023
TEL: 6747 3225 FAX: 6747 4160

AUTHORISATION TO ACT

I, Tham Seh Yang (the third party claimant) of Blk 139B Lor 1A
Tan Payeh #18-54 S(312R) (address), owner of 3KR 2975Z (vehicle no)
hereby authorize Join Motor & Engineering Works (the workshop) to act for me with the
respect to my claim for repair costs and /or loss of use (claim) for my vehicle no 3KR 2975Z
that was damaged pursuant to the accident which occurred on 12/2/2018 (date) along
Along Marymount Rd towards Amk (location) involving vehicle no's 3LJ 8483 S
(the accident).

I further authorize the workshop to settle my above mentioned claim in a manner that the deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the othe
vehicle's is concerned.

Dated this 13 (day) of 02 (month) 2018 20(year)



Signed by "the third party claimant"
(with chop if applicable)

集合摩哆机械工程
JOIN MOTOR & ENGINEERING WORKS
AUTOMOTIVE & PAINT SERVICE
BLK 1, KANG IN LUT FINE, SINGAPORE
TEL: 6747 5123



Signed by "the workshop"

RELEASE VOUCHER
(Direct Asia Express Third Party Claim)

"We/I, JOIN MOTOR & ENGINEERING WORKS ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of Direct Asia Insurance (Singapore) Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$5,300.00 (Global Sum) for vehicle no. SKR 2975Z that was damaged pursuant to the accident which occurred on 12/02/2018 (date) along MARYMOUNT ROAD TWDS AMK (location) involving vehicles no/s. SLJ 8483S. This is pursuant to the inspection conducted on 12/02/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner THAM YEH YANG ("the third party claimant") of vehicle no. SKR 2975Z to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify Direct Asia Insurance (Singapore) Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SKR 2975Z (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 04 (day) of 07 (month) 2018 (year)



CKS

Signed by appointed surveyor

康令摩修機快工程
JOIN MOTOR ENGINEERING WORKS
ALFA ROMEO & MAZDA PTE LTD
BLK 1, JOY MALL, #01-105
SINGAPORE 417583
TEL: 8747 3625 FAX: 8747 4169

Signed by "the workshop" (with chop)

JOIN MOTOR & ENGINEERING WORKS

AUTOBAY@KAKI BUKIT

BLK 1, KAKI BUKIT AVENUE 6 01-105, SINGAPORE 417833

TEL : 6747 4169 & 6747 3825

EMAIL : joinmotor@hotmail.com

REG NO. 255220/00J

24/2/2018

DIRECT ASIA
88 SOUTH BRIDGE
S(058716)
TEL : 6532 1818
EMAIL : claim@directasia.com

YOUR REF : SLJ 8483S
INVOICE NO: 60175

ATTN : MOTOR CLAIM DEPT

RE : INVOICE FOR REPAIR SKR 2975Z

(TOYOTA ALTIS)

<u>ITEM</u>		<u>PRICE</u>
1 PC	LH TAIL LAMP	\$ 368.50
1 PC	LH BOOT REFLECTOR	\$ 339.50
1 PC	REAR BUMPER	\$ 446.70
1 PC	REAR BUMPER REINFORCEMENT	\$ 382.70
1 PC	REAR LH BUMPER RETAINER	\$ 104.90
1PC	REAR END PANEL	\$ 587.20
1 PC	REAR BOOT	\$ 660.50
1 PC	REAR BOOT LOCK	\$ 382.70
1 PC	BOOT WEATHER STRIP	\$ 168.20
1 PC	"COROLLA" WORD	\$ 43.60
1 PC	"ALTIS" WORD	\$ 39.30
1 PC	TOYOTAT LOGO	\$ 50.80
1 PC	REAR TOP PANEL GARNISH	\$250.20
		<hr/>
		\$3,824.80
		LESS 25 % \$ (956.20)
		<hr/>
		\$2,868.60
1 PC	REVERSE SENSOR SET	\$ 200.00 NETT
1 SET	REAR NOS PLATE	\$ 40.00 NETT
		<hr/>
PANEL BEATING CHARGE TO REMOVE AND REPLACE		\$ 800.00
TO KNOCK & CHANGING ABOVE ITEM		
SPRAY PAINTING OF THE AFFECTED PARTS & AREAS.		\$1,000.00
TO CHECK UP WIRING AND INSTALL REVERSE SENSORS		\$ 50.00
TO APPLY RUSTPROOFING FOR THE REPAIR AREAS		\$ 60.00
TO CHECK WIRING		\$ 20.00
		<hr/>
TOTAL:		<u><u>\$5,038.60</u></u>

泉合摩哆机械工程
JOIN MOTOR & ENGINEERING WORKS
AUTOBAY@KAKI BUKIT
BLK 1, KAKI BUKIT AVENUE 6 01-105
SINGAPORE 417833
TEL: 6747 3825 & 6747 4169

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 4 July 2018 8:43 AM
To: 'Sreekanth Nair'
Cc: Admin A; Motor Claims
Subject: RE: [EXT] RE: Direct Settlement - Accident Involving SJ8483S (OI : DAI - TBA) AND SKR2975Z (TP : LKK REF - CC6/DAI18002801/Ups3) on 12/02/2018 | DA ref: 75231/SN

Without Prejudice

Hi,

We refer to the above matter.
Case has been settled at **\$5,300.00(all-in)** with Third Party repairer.

We will proceed to close file and submit all the relevant documents to your good office(via email) soonest.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sreekanth Nair [mailto:sreekanth.nair@directasia.com]

Sent: Thursday, 28 June 2018 5:11 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Motor Claims <motorclaims@directasia.com>

Subject: RE: [EXT] RE: Direct Settlement - Accident Involving SJ8483S (OI : DAI - TBA) AND SKR2975Z (TP : LKK REF - CC6/DAI18002801/Ups3) on 12/02/2018 | DA ref: 75231/SN

WITHOUT PREJUDICE

Dear Hsiao Tong,

Please proceed to settle the third party's claim at \$5,300.00 (all in).

Thank you.

Sreekanth Nair / Claims Specialist

Direct: +65 6603 3629

DirectAsia Insurance

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

www.directasia.com



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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Thursday, 28 June, 2018 1:00 PM
To: Sreekanth Nair
Cc: Admin A
Subject: [EXT] RE: Direct Settlement - Accident Involving SLJ8483S (OI : DAI - TBA) AND SKR2975Z (TP : LKK REF - CC6/DAI18002801/Ups3) on 12/02/2018 | DA ref: 75231/SN

Hi Sree,

We refer to our below email.

Kindly let us have your instruction as third party repairer is chasing for offer/ settlement.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 1 June 2018 10:59 AM
To: 'Sreekanth Nair' <sreekanth.nair@directasia.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: FW: Direct Settlement - Accident Involving SLJ8483S (OI : DAI - TBA) AND SKR2975Z (TP : LKK REF - CC6/DAI18002801/Ups3) on 12/02/2018 | DA ref: 75231/SN

Hi Mr Sree,

We refer to the above matter.

Please be informed that third party rejected our offer at \$5,000.00(all-in) and proposed \$5,300.00(all-in).

For your further instruction please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 26 April 2018 10:34 AM

To: 'Sreekanth Nair' <sreekanth.nair@directasia.com>

Cc: Admin A <admin-a@lkkauto.com>; Motor Claims (motorclaims@directasia.com) <motorclaims@directasia.com>

Subject: RE: Direct Settlement - Accident Involving SLJ8483S (OI : DAI - TBA) AND SKR2975Z (TP : LKK REF - CC6/DAI18002801/Ups3) on 12/02/2018 | DA ref: 75231/SN

Without Prejudice

Hi Sreekanth,

We refer to our email dated 02/04/2018.

Kindly let us have your approval/ instruction as third party is chasing for settlement.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 2 April 2018 4:21 PM

To: 'Sreekanth Nair' <sreekanth.nair@directasia.com>

Cc: Motor Claims <motorclaims@directasia.com>; Admin A <admin-a@lkkauto.com>; Aaron Wang <aaron.wang@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Derrick Quok <derrick@directasia.com>

Subject: RE: Direct Settlement - Accident Involving SLJ8483S (OI : DAI - TBA) AND SKR2975Z (TP : LKK REF - CC6/DAI18002801/Ups3) on 12/02/2018 | DA ref: 75231/SN

Without Prejudice

Hi Sreekanth,

We refer to the above matter.

We seek your approval to offer Third Party repairer, **Join Motor & Engineering Works** at **\$5,398.60(all-in)**. The breakdown is as follows: -

1. Cost of Repair	\$ 5,038.60
2. Loss of Use (6days x \$60.00)	\$ 360.00
TOTAL	<u>\$ 5,398.60</u>

Enclosed herewith the supporting document for your perusal

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sreekanth Nair [<mailto:sreekanth.nair@directasia.com>]

Sent: Monday, 19 March 2018 4:38 PM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: Motor Claims <motorclaims@directasia.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Aaron Wang <aaron.wang@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Derrick Quok <derrick@directasia.com>

Subject: Direct Settlement - Accident Involving SLI8483S (OI : DAI - TBA) AND SKR2975Z (TP : LKK REF - CC6/DAI18002801/Ups3) on 12/02/2018 | DA ref: 75231/SN

WITHOUT PREJUDICE

Dear Ms Shirley,

I am the claims handler for this matter.

On a without prejudice basis, we are prepared to direct-settle the claim with the Third Party (**SKR 2975Z**), provided the following proposal is agreed:

1. Repair costs must be within the final adjusted amount recommended by Direct Asia's appointed surveyor.
2. Loss of use (if any) to follow NIMA scale. Quantum to be agreed.

Please forward repair bill and relevant documents to Direct Asia.

Thank you.

Sreekanth Nair / Claims Specialist

Direct: +65 6603 3629

DirectAsia Insurance

Customer Service: +65 6665 5555



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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Monday, March 19, 2018 10:50 AM

To: Motor Claims <motorclaims@directasia.com>; Claim <claim@directasia.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Aaron Wang <aaron.wang@directasia.com>; Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Charandeep Singh <charandeep.singh@directasia.com>

Subject: [EXT] FW: Direct Settlement - Accident Involving SLJ8483S (OI : DAI - TBA) AND SKR2975Z (TP : LKK REF - CC6/DAI18002801/Ups3) on 12/02/2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)

Sent: Thursday, 15 February 2018 11:22 AM

To: motorclaims@directasia.com; claim@directasia.com; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; 'Aaron Wang' <aaron.wang@directasia.com>; 'Derrick Quok' <derrick@directasia.com>; 'Kenneth Lim' <kenneth@directasia.com>; 'Charandeep Singh' <charandeep.singh@directasia.com>

Subject: Direct Settlement - Accident Involving SLJ8483S (OI : DAI - TBA) AND SKR2975Z (TP : LKK REF - CC6/DAI18002801/Ups3) on 12/02/2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SKR 2975Z at M/s Join Motor & Engineering Works – Kaki Bukit.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Photographs of TP vehicle in its damaged condition

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
DIRECT ASIA INSURANCE (SINGAPORE) PL		Ref : CC6/DAI18002801/Upa3q2		
88 SOUTH BRIDGE ROAD SINGAPORE 058716		Date : 05-07-2018		
		Code : DAI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SLJ 8483S	Veh. Inspected	SKR 2975Z	
Policy No.		Coverage (\$)	0.00	
Claim No.	75231/SN	Excess (\$)	0.00	
Assign From		Assign Date	12/02/2018	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA COROLLA ALTIS (A)	c.c	1598	
Engine No.	HIDDEN	Year of Reg.	2015	
Chassis No.	MR053REH104521779	Colour	WHITE	
Odometer	34655	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	205/55 R16	DUNLOP	7 mm	
L/H Front Tyre	205/55 R16	DUNLOP	7 mm	
R/H Rear Tyre	205/55 R16	DUNLOP	7 mm	
L/H Rear Tyre	205/55 R16	DUNLOP	7 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	12/02/2018	Inspection Date	12/02/2018	
Survey held at	JOIN MOTOR & ENGINEERING WORKS 1 KAKI BUKIT AVE 6 #01-105 AUTOBAY SINGAPORE 417883			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		6 Working Days		



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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKR 2975Z

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	LH TAIL LAMP	BROKEN	368.50	368.50
1	LH BONNET REFLECTOR	CRACKED	339.50	339.50
4	TAIL LAMP CLIP @\$5.00	NOT NECESSARY	20.00	-
1	REAR BUMPER	DISTORTED	486.50	486.50
1	REAR BUMPER REINFORCEMENT	DENTED	382.70	382.70
1	REAR LH BUMPER RETAINER	BENT / CRACKED	104.90	65.10
1	REAR BUMPER BRACKET	NOT NECESSARY	65.70	-
1	REAR END PANEL	BADLY DENTED	587.20	587.20
1	REAR BOOT	DENTED / BUCKLED	660.50	660.50
1	REAR BOOT LOCK	TWISTED	382.70	382.70
1	BOOT WEATHER STRIP	TWISTED	168.20	168.20
1	SPARE TYRE FLOORBOARD	NOT NECESSARY	780.40	-
1	'COROLLA' WORD	NECESSARY	43.60	43.60
1	'ALTIS' WORD	NECESSARY	39.30	39.30
1	TOYOTA LOGO	NECESSARY	50.80	50.80
1	REAR END PANEL TOP GARNISH	TWISTED	250.20	250.20
	LESS 25% DISCOUNT		-	-956.20
			4,730.70	2,868.60
SPECIAL NETT ITEMS				
1	SET REVERSE SENSOR (SN)	SHORTED	280.00	200.00
1	REAR LICENCE PLATE W/HOLDER (SN)	DENTED	40.00	40.00
			320.00	240.00
LABOUR				
	PANEL BEATING CHARGE TO REMOVE AND REPLACE TO KNOCK & CHANGING ABOVE ITEM.		1,400.00	800.00
	SPRAY PAINTING OF THE AFFECTED PARTS & AREAS.		1,200.00	1,000.00
	TO REVERSE SENSORS.		120.00	50.00
	TO APPLY RUSTPROOFING OF THE REPAIR AREAS.		180.00	60.00



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO CHECK WIRING.		80.00	20.00
			2,980.00	1,930.00
GRAND TOTAL			8,030.70	5,038.60
RECOMMENDED COST OF REPAIRS				5,038.60

Report Ref No. CC6/DAI18002801/Upa3q2

CHUA KANG SENG

Licensed Appraiser

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