

Hsiao Tong (LKKAUTO)

From: Sreekanth Nair <sreekanth.nair@directasia.com>
Sent: Thursday, 28 June 2018 5:11 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; Motor Claims
Subject: RE: [EXT] RE: Direct Settlement - Accident Involving SLJ8483S (OI : DAI - TBA) AND SKR2975Z (TP : LKK REF - CC6/DAI18002801/Ups3) on 12/02/2018 | DA ref: 75231/SN

WITHOUT PREJUDICE

Dear Hsiao Tong,

Please proceed to settle the third party's claim at \$5,300.00 (all in).

Thank you.

Sreekanth Nair / Claims Specialist
Direct: +65 6603 3629

DirectAsia Insurance

Customer Service: +65 6665 5555
Retail: 88 South Bridge Road, S(058716)
www.directasia.com



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From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Thursday, 28 June, 2018 1:00 PM
To: Sreekanth Nair
Cc: Admin A
Subject: [EXT] RE: Direct Settlement - Accident Involving SLJ8483S (OI : DAI - TBA) AND SKR2975Z (TP : LKK REF - CC6/DAI18002801/Ups3) on 12/02/2018 | DA ref: 75231/SN

Hi Sree,

We refer to our below email.

Kindly let us have your instruction as third party repairer is chasing for offer/ settlement.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 1 June 2018 10:59 AM

To: 'Sreekanth Nair' <sreekanth.nair@directasia.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: FW: Direct Settlement - Accident Involving SLJ8483S (OI : DAI - TBA) AND SKR2975Z (TP : LKK REF - CC6/DAI18002801/Ups3) on 12/02/2018 | DA ref: 75231/SN

Hi Mr Sree,

We refer to the above matter.

Please be informed that third party rejected our offer at \$5,000.00(all-in) and proposed \$5,300.00(all-in).

For your further instruction please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 26 April 2018 10:34 AM

To: 'Sreekanth Nair' <sreekanth.nair@directasia.com>

Cc: Admin A <admin-a@lkkauto.com>; Motor Claims (motorclaims@directasia.com) <motorclaims@directasia.com>

Subject: RE: Direct Settlement - Accident Involving SLJ8483S (OI : DAI - TBA) AND SKR2975Z (TP : LKK REF - CC6/DAI18002801/Ups3) on 12/02/2018 | DA ref: 75231/SN

Without Prejudice

Hi Sreekanth,

We refer to our email dated 02/04/2018.

Kindly let us have your approval/ instruction as third party is chasing for settlement.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 2 April 2018 4:21 PM

To: 'Sreekanth Nair' <sreekanth.nair@directasia.com>

Cc: Motor Claims <motorclaims@directasia.com>; Admin A <admin-a@lkkauto.com>; Aaron Wang <aaron.wang@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Derrick Quok <derrick@directasia.com>

Subject: RE: Direct Settlement - Accident Involving SLJ8483S (OI : DAI - TBA) AND SKR2975Z (TP : LKK REF - CC6/DAI18002801/Ups3) on 12/02/2018 | DA ref: 75231/SN

Without Prejudice

Hi Sreekanth,

We refer to the above matter.

We seek your approval to offer Third Party repairer, **Join Motor & Engineering Works** at **\$5,398.60(all-in)**. The breakdown is as follows: -

1. Cost of Repair	\$ 5,038.60
2. Loss of Use (6days x \$60.00)	\$ 360.00
TOTAL	<u>\$ 5,398.60</u>

Enclosed herewith the supporting document for your perusal

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sreekanth Nair [<mailto:sreekanth.nair@directasia.com>]

Sent: Monday, 19 March 2018 4:38 PM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: Motor Claims <motorclaims@directasia.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Aaron Wang <aaron.wang@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Derrick Quok <derrick@directasia.com>

Subject: Direct Settlement - Accident Involving SLJ8483S (OI : DAI - TBA) AND SKR2975Z (TP : LKK REF - CC6/DAI18002801/Ups3) on 12/02/2018 | DA ref: 75231/SN

WITHOUT PREJUDICE

Dear Ms Shirley,

I am the claims handler for this matter.

On a without prejudice basis, we are prepared to direct-settle the claim with the Third Party (**SKR 2975Z**), provided the following proposal is agreed:

1. Repair costs must be within the final adjusted amount recommended by Direct Asia's appointed surveyor.
2. Loss of use (if any) to follow NIMA scale. Quantum to be agreed.

Please forward repair bill and relevant documents to Direct Asia.

Thank you.

Sreekanth Nair / Claims Specialist

Direct: +65 6603 3629

DirectAsia Insurance

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

www.directasia.com



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From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Monday, March 19, 2018 10:50 AM

To: Motor Claims <motorclaims@directasia.com>; Claim <claim@directasia.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Aaron Wang <aaron.wang@directasia.com>; Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Charandeep Singh <charandeep.singh@directasia.com>

Subject: [EXT] FW: Direct Settlement - Accident Involving SLJ8483S (OI : DAI - TBA) AND SKR2975Z (TP : LKK REF - CC6/DAI18002801/Ups3) on 12/02/2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto)

Sent: Thursday, 15 February 2018 11:22 AM

To: motorclaims@directasia.com; claim@directasia.com; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; 'Aaron Wang' <aaron.wang@directasia.com>; 'Derrick Quok' <derrick@directasia.com>; 'Kenneth Lim' <kenneth@directasia.com>; 'Charandeep Singh' <charandeep.singh@directasia.com>

Subject: Direct Settlement - Accident Involving SLJ8483S (OI : DAI - TBA) AND SKR2975Z (TP : LKK REF - CC6/DAI18002801/Ups3) on 12/02/2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SKR 2975Z at M/s Join Motor & Engineering Works – Kaki Bukit.

Enclosed for your perusal is:

- . TP's GIA report
- . Estimated cost of repair
- . Photographs of TP vehicle in its damaged condition

Please kindly advice liability soonest.

Meanwhile, kindly provide us the claim reference for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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