



ASSIGNMENT

From: \_\_\_\_\_ Date: 13.12.2018

Estimated Cost: \_\_\_\_\_

QD ☒ TP ☐ WS ☐ TP RES ☐ QD RES ☐ EVA ☐ INV ☐ MV ☐

To inspect Vehicle No: SHC 1019E

at Workshop via Comfort Delgro

of 59 Loyang Dr

Insured: \_\_\_\_\_

Policy No: \_\_\_\_\_

Claims No: \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: \_\_\_\_\_ days Res: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: SHC 1019E Yr Regn: 5-J-4 2017

Type: M/Car / M/Cycle / Bus / Van / Lorry / T/O / Prime Mover /

Truck / Trailer or

Make: Toyota Prius cc 1798

Colour: Blue A/C: Ins ☒ Std / NI / NA

Sp Reading: 78680 T/Radio: Ins ☒ Std / NI / NA

Eng No: \_\_\_\_\_

C/No: 5TPKB3FYX 03561240

Gen. Cond: Good / ☒ Poor / Burnt

Steering: Inord ☒ Jammed / Leaked / Burnt or

Brake: Inord ☒ Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD ☒ A/Rim or

Tyre Size: F: 195/65R15

R: \_\_\_\_\_

☒ DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal: 7 mm R/Bal: 7 mm

L/Bal: 7 mm L/Bal: 7 mm

D.O.A: 10/1/18 D.O.I: 13/2/18

Survey held at: COE (Loyang)

Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or

N/S Pen

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

2/1/18 Gld P/P \$ 640/ 2h

R (\$ 4,066.95 / 86%)

Date/Time File Pass to T

☐ : Prel. Report

Days Of Repair: \_\_\_\_\_

U

☐ : Final Report

Resurvey No. of Trip: \_\_\_\_\_

Date/Time File Return to T

Survey Fee: \_\_\_\_\_

2

Add Fee: ☐ Site Insp \$

Transporter

☐ Inter. Insp \$

Proct

☐ Tech. Insp \$

Cover

☐ Weekend \$

Report Format: \_\_\_\_\_

Lump Sum / I.B.I: \$

13/1/18



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM18002797/K1jb3		
8 SHENTON WAY #24-01 AXA TOWERS SINGAPORE 068811		Date : 12-02-2018		
		Code : ASM		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SKK 7581E	Veh. Inspected	SHC 1019E	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	12/02/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	10/02/2018	Inspection Date	13/02/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Our Job Ref No : 305116145  
Date : 14/02/18

## COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive Singapore 508969  
Fax: 6546 6156

### FINALIZATION FORM

To : LKK  
Attn : KALVIN  
Vehicle Reg No : SHC1019E  
Fax :  
10/02/18

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

- The repair job shall bill to: AXA SKK7581E
  - The finalized amount shall be:
    - Spare Parts after List discount \$80.00
    - Labour Charges \$560.00
    - Total for Part-By-Part Repair Cost \$640.00**
    - Lumpsum Repair (if applicable)  
Total for Lumpsum repair cost after Less: \_\_\_\_\_  
**Final Lumpsum Repair cost** \_\_\_\_\_
  - Estimated normal period for repairs: 2 working days.
  - We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days**
  - Thank you for your assistance.  
  
Signature : \_\_\_\_\_  
Name : CHIANG  
Tel : 62148314  
Fax : 65468156
- We confirm the estimates and finalized amount  
  
Signature : \_\_\_\_\_  
Name : KALVIN  
Date : 21/2/18

### For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMPANY : THIRD PARTY'S CLAIMS (CAS)  
CUSTOMER: 7010045  
ADDRESS : COMFORT TRANSPORTATION PTE LTD  
383 SIN MING DRIVE  
SINGAPORE SINGAPORE 575717  
65508755

JOB NO : 305116145  
REGN NO : SHC1019E  
MILEAGE : 0000000000  
MAKE : TOYOTA  
MODEL : PRIUS HYBRID(G4)  
DATE OF REGN : 05.07.2017  
DATE/TIME IN : 11.02.2018 07:50  
ACCIDENT DATE : 10.02.2018

## JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

## PART REQUISITION

0001 28-01-0103-2013-A I40V3 APP LOGO REAR DOOR 1 80.00 0.00 80.00

SUB-TOTAL : 80.00

## JOB NATURE

0000 L PANEL BEATING 200.00

0001 23-502 SPRAYPAINT ON AFFECTED AREA 360.00

SUB-TOTAL : 560.00

TOTAL : 640.00

MVA NAME & SIGNATURE  
DATE :

AUTHORISED : YES / NO  
SURVEYOR NAME & SIGNATURE  
DATE :

## REPAIR ESTIMATE

12/2/2018 14:40

VEHICLE NO : SHC 1019E

MAKE :

MODEL : TOYOTA PRIUS

Chuang

Dent

PARTS DESCRIPTION	QTY	UNIT PRICE	AMOUNT	
REAR BUMPER X <i>su</i>			\$ 458.60	
REAR BUMPER RE-INFORCEMENT X <i>su</i>			\$ 318.80	
REAR BUMPER UNDER COVER X <i>su</i>			\$ 552.60	
REAR BUMPER SIDE RETAINER X <i>su</i>			\$ 112.70	
REAR BUMPER SPONGE X <i>su</i>			\$ 143.40	
REAR BUMPER UNDER SIDE COVER (LH) X <i>su</i>			\$ 232.00	
REAR BUMPER CLIPS X <i>su</i>			\$ 22.00	
RETAINER, REAR BUMPER, SIDE, LH X <i>su</i>			\$ 94.80	
SEAL, REAR BUMPER SIDE, LH X <i>su</i>			\$ 148.40	
REAR FENDER, LH X <i>su</i>			\$ 817.50	
REAR FENDER SHEILD (LH) X <i>su</i>			\$ 134.20	
<i>Rear Door (LH) X <i>su</i></i>				
SUB TOTAL			\$ 3,035.00	
LESS 25%			\$ 758.75	
DISCOUNTED TOTAL			\$ 2,276.25	
REAR BUMPER REVERSE SENSOR X <i>su</i>			\$ 135.70	NETT
REAR BUMPER RUBBER MAT X <i>su</i>			\$ 50.00	NETT
FRONT DOOR COMFORT LOGO X <i>su</i>			\$ 75.00	NETT
REAR DOOR COMFORT & APPS STICKER <i>su</i>			\$ 80.00	NETT
			\$ 340.70	
Labour Charge			\$ 200	
Panel Beating			\$ 1,000.00	
Spray Painting Charge			\$ 600.00	<i>760</i>
Wiring Charge			\$ 50.00	<i>X <i>su</i></i>
Tuff Kote			\$ 50.00	<i>X <i>su</i></i>
Remove/Refix Cushion & Upholstery Rear			\$ 150.00	<i>X <i>su</i></i>
Remove/Refix Rear Windscreen Glass			\$ 120.00	<i>X <i>su</i></i>
Remove/Refix Reverse Sensor			\$ 120.00	<i>X <i>su</i></i>
TOTAL LABOUR			\$ 2,090.00	
<i>Kolir (Kas)</i>				
ESTIMATE TOTAL			\$ 4,706.95	

- Parts hence notify the Repairs of the following:
- To resurvey before after spray painting
  - To display car held parts during resurvey
  - Part's price are subject to confirmation
  - Third party survey is on a "Without Prejudice" basis
  - No illegal modifications allowed
  - Supplementary items must be resurveyed and is subject to final approval from Insurance Company

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

ARC Repair TP(CLSO)1		JOB CARD Sales Order:		JO NO.305116145	
COMFORT TRANSPORTATION PTE LTD 7010045 383 SIN MING DRIVE Singapore SINGAPORE 575717 65508755		REGN NO: SHC1019E		MILEAGE	
		MAKE: TOYOTA		FUEL	
		MODEL: PRIUS HYBRID(G4)11		DATE/TIME IN: 02.2018 07:50	
		YR OF MANU: 05.07.2017		TARGET DATE	
		CHASSIS CODE: JTDKB3FUX03561240		COMPLETION DATE/TIME:	

Accident Date: 10.02.2018  
NATURE: 3P 10.02.2018

JOB DESCRIPTION

S/NO	LABOR CODE	DESCRIPTION
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HECKED & PASSED OUT BY: \_\_\_\_\_

_____ SERVICE ADVISOR	_____ CUSTOMER'S SIGNATURE
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nowledgement Slip

Exit Pass

Vehicle No.: SHC1019E CHIANG

Vehicle No.: SHC1019E

of Service Advisor

Signature/Date

Name of Service Advisor

Date

returned to Service Reception upon collection

To be kept by Security Guard

## REPAIR ESTIMATE

12/2/2018 14:40

VEHICLE NO : SHC 1019E

MAKE :

MODEL : TOYOTA PRIUS

= Chuong

Dent

PARTS DESCRIPTION	QTY	UNIT PRICE	AMOUNT	
REAR BUMPER X			\$ 458.60	
REAR BUMPER RE-INFORCEMENT X			\$ 318.80	
REAR BUMPER UNDER COVER X			\$ 552.60	
REAR BUMPER SIDE RETAINER X			\$ 112.70	
REAR BUMPER SPONGE X			\$ 143.40	
REAR BUMPER UNDER SIDE COVER (LH) X			\$ 232.00	
REAR BUMPER CLIPS X			\$ 22.00	
RETAINER, REAR BUMPER, SIDE, LH X			\$ 94.80	
SEAL, REAR BUMPER SIDE, LH X			\$ 148.40	
REAR FENDER, LH X <i>repair</i>			\$ 817.50	
REAR FENDER SHEILD (LH) X			\$ 134.20	
<i>Rear door (LH) repair</i>				
SUB TOTAL			\$ 3,035.00	
LESS 25%			\$ 758.75	
DISCOUNTED TOTAL			\$ 2,276.25	
REAR BUMPER REVERSE SENSOR X			\$ 135.70	NETT
REAR BUMPER RUBBER MAT X			\$ 50.00	NETT
FRONT DOOR COMFORT LOGO X			\$ 75.00	NETT
REAR DOOR COMFORT & APPS STICKER			\$ 80.00	NETT
			\$ 340.70	
Labour Charge			\$ 200	
Panel Beating			\$ 1,000.00	
Spray Painting Charge			\$ 600.00	360
Wiring Charge			\$ 50.00	X
Tuff Kote			\$ 50.00	X
Remove/Refix Cushion & Upholstery Rear			\$ 150.00	X
Remove/Refix Rear Windscreen Glass			\$ 120.00	X
Remove/Refix Reverse Sensor			\$ 120.00	X
TOTAL LABOUR			\$ 2,090.00	
ESTIMATE TOTAL			\$ 4,706.95	

Kohli (K)

13/2/18 1015h

2 Days

PIP

After Repair

LKK Auto Consultants hence notify the Repairer of the following:

- To survey the vehicle and estimate.
- To display a survey card to the surveyor.
- Parts prices are based on the "market" basis.
- Third party survey is not a "guarantee" basis.
- No illegal modification or alteration.
- Supplementary work is not covered and will be charged to the insurance company.

Acknowledged by: \_\_\_\_\_

Date: \_\_\_\_\_

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.



**Joy Irene (LKKAUTO)**

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**From:** Joy Irene (LKKAUTO)  
**Sent:** Monday, 2 April 2018 12:09 PM  
**To:** 'henggreg@gmail.com'  
**Subject:** ACCIDENT INVOLVING SKK 7581E AND SHC 1019E ALONG MOULMEIN ROAD TOWARDS THOMSON ON 10.02.2018

**HENG-GREF INTERNATIONAL ASSISTS PTE LTD**  
Policy Holder

Dear Sir/Madam,

**OUR REF : CC4/ASM18002797/K1jb3**  
**YOUR REF : SKK 7581E**

**ACCIDENT INVOLVING SKK 7581E AND SHC 1019E ALONG MOULMEIN ROAD TOWARDS THOMSON ON 10.02.2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s COMFORTDELGRO ENGINEERING PTE LTD, acting on behalf of the owner of SHC 1019E against your motor insurance policy.

Based on the accident report, accident scenario, both drivers have given conflict of statements. As such, we are of the opinion that liability is at equal apportionment in case no substantial evidence is provided.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter.

Your full co-operation in the handling of the claim is required and kindly submit the following to [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) within 7 days from the date of this letter if not provided at AXA's reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should not be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact the undersigned.

Please quote the claim reference when you contact us that we can assist you more effectively.

Best Regards,  
Joy Irene | Case Handler  
LKK Auto Consultants Pte Ltd  
DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Our Ref : T 0218/ SHC1019E /WT(st)

Your Ref :

Date : 07-Mar-18

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Flr  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 198902248R

Workshops

Braddell  
205 Braddell Road  
Singapore 579701

Loyang  
59 Loyang Drive  
Singapore 508969

Sin Ming  
383 Sin Ming Drive  
Singapore 575717

Pandan  
45 Pandan Road  
Singapore 608286

Ubi  
320 Ubi Road 3  
Singapore 408649

Senoko  
24 Senoko Loop  
Singapore 758156

Sungei Kadut  
7 Sungei Kadut Way  
Singapore 728791

Yishun  
Yishun Industrial Park A  
Singapore 768732

**AXA Insurance Pte Ltd**  
8 Shenton Way  
#24-01, AXA Tower  
Singapore 068811

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHC1019E YOUR INSURED SKK7581E  
AND OTHER ON 10.02.18**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor vehicle No : **SHC1019E** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving **SKK7581E** we are submitting these claim for your consideration on behalf of the claimants.

## TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 684.80
2	4 days Loss of Rental @ \$ 125.40 per day	\$ 501.60
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fee	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 1,193.89

## HIRER'S CLAIM

7	4 days Loss of Income @ \$ 80.00 per days	\$ 320.00
Total Claims:		\$ 1,513.89

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photostat photographs 7 pcs
- b) LTA search slip/s of : SKK7581E
- c) GIA / Police report/s of : SHC1019E
- d) Letter of authority from owner / hirer / operator
  - ( X ) Photocopies of Accident Scene Photo/s ( ) Traffic Compound ( \* ) PIR
  - ( ) Witness statement/s ( x ) Rental Rate letter ( x ) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

*William Tan*

Deputy Manager

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email: williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

**COMFORTDELGRO**



GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 1

8010010

AXA INSURANCE PTE LTD

#24-01 8 SHENTON WAY AXA TOWER  
SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO  
SHC1019K

INV. NO/DATE  
91359663 28.02.2018

MAKE  
TOYOTA

JOB NO.  
305116145

MODEL  
PRIUS HYBRID(G4)

ODOMETER READING

DATE OF REG  
05.07.2017

DATE/TIME IN  
11.02.2018 07:50

CHASSIS CODE  
JTDKB3PUX03561240

Description : 3P 10.02.2018

S/No	Part No.		Qty	Unit Price	Disc	Net
PART REQUISITION						
0001	28-01-0103-2013	140V3 APP LOGO REAR DOOR	1	80.00	0.00	80.00
SUB-TOTAL			:			80.00

### JOB NATURE

0001	L	PANEL BEATING	200.00	200.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA	360.00	360.00
SUB-TOTAL			:	560.00

WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR OTHER DAMAGES BELONGING TO CUSTOMERS AND FOREIGNERS ARE ADVISED AND ADVISED IN OWNERS' RISK.

CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM DATE OF DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLE SHALL BE DEEMED TO HAVE BEEN IN ORDER IN GOOD ORDER.

INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND REMAINING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. WITHIN 30 DAYS FROM THE DELIVERY FOR THE PERIOD OF DEFECT.

PLEASE EXAMINE THE WORK IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY DEFECTS IMMEDIATELY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THE WORK AS CORRECT AND SIGNED.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010010	91359663	684.80	

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 2

8010010

AXA INSURANCE PTE LTD

#24-01 8 SHENTON WAY AXA TOWER  
SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO  
SHC1019K

INV. NO/DATE  
91359663 28.02.2018

MAKE  
TOYOTA

JOB NO.  
305116145

MODEL  
PRIUS HYBRID(G4)

ODOMETER READING

DATE OF REG  
05.07.2017

DATE/TIME IN  
11.02.2018 07:50

CHASSIS CODE  
JTDKB3PUX03561240

Items total	640.00
Add GST @ 7.000 %	44.80
Invoice amount	684.80

Issued by : KATHERINETAN 28.02.2018 14:44:18  
Repair type : CSO/57/57  
Payment Type/Term: /Credit 30 days

1. WHILE TAKING ALL REASONABLE PRECAUTIONS, WE CANNOT BE HELD LIABLE FOR ACCIDENTAL DAMAGE TO THE VEHICLE. CUSTOMER'S RESPONSIBILITY FOR CARE OF OTHER PROPERTIES BELONGING TO CUSTOMER AND VEHICLES ARE DRIVEN SHALL REMAIN A CUSTOMER'S RISK.

2. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS, OTHERWISE, THE VEHICLE WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAILY BASIS IN RESPECT OF ANY AMOUNT DUE AND UNPAID TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE OVERDUE DATE THE PERIOD OF DEFAULT.

4. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010010	91359663	684.80	

Our Ref: CT18020353

Date: 22 February 2018



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 10/02/2018 @ 11:20 hrs  
ALONG MOULMEIN RD TWDS THOMSON B4 JALAN TAN  
TOCK SENG  
INVOLVING SKK7581E

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC1019E** (the "Taxi"). The Taxi was hired to **LIM TIONG HIAP IC NO S1779087J** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER	MILEAGE READING			MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO							FROM	TO
583	138	0730	1530	10/2	S	78	33	6	139	0900	1505
729	146	0845	1510	10/2	R	78	63	9	503	1520	0155
435	262	1530	0456	11/02/18	?				846 101915	0750	-
617	181	0815	1440	14/02/18	?				846	-	1400
870	250	1518	0446								
968	97	0815	1205								
7360	332	1531	0453								
473	172	0815	1455								
7797	324	1515	0700								
983	185	0820	1440								
1227	244	1505	0120								

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING TOYOTA PRIUS SHC1019E , SKK7581E ON 10-Feb-18 11:20**  
**ALONG MOULMEIN RD TWDS THOMSON B4 JALAN TAN TOCK SENG**  
**IN FRONT OF SHELL PETROL STN**

I / We **LIM TIONG HIAP** (Hirer) NRIC No.: **S1779087J**

and/or (Relief) NRIC No.:

Taxi Number **SHC1019E**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **11-Feb-2018**

Name of Hirer **LIM TIONG HIAP**  
Hirer NRIC **S1779087J**

Signature :



Address **432 BUKIT PANJANG RING ROAD #...**  
**670432**

Contact No. **91815405**



3 1

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SKK7581E	10 Feb 2018 / 11:20:00	Successful	A12	AXA INSURANCE PTE LTD

Previous OK

## Joy Irene (LKKAUTO)

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**From:** Joy Irene (LKKAUTO)  
**Sent:** Tuesday, 17 April 2018 4:02 PM  
**To:** 'Catherine Koh Mui Gek'  
**Cc:** Admin A; Vivian Lau (LKKAUTO)  
**Subject:** RE: T 0218/ SHC 1019E / WT ON 10.02.2018 / AXA SKK 7581E - ( video/scene photo attached )

"WITHOUT PREJUDICE"

Dear Catherine,

We have forwarded your video footage to our principal M/s AXA.

Basing on the circumstances of the accident and the parties involved where our insured vehicle is an ambulance.

Our principal is of the view that our vehicle being on an urgent duty call (with the blinker and with a patient on board) have the right of way. All traffic shall on the approach of a vehicle like ambulance, draw in as close to the left-hand or right-hand edge of the roadway as possible and all vehicles shall be brought to a standstill to allow a clear passage for such vehicle. Furthermore, your taxi have filtered/changed lane whilst our vehicle on emergency duty was approaching.

In view of the above, we regret to inform you that we are unable to look into your claim.

Best Regards,  
Joy Irene | Case Handler  
LKK Auto Consultants Pte Ltd  
DID: 6841-2409 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Catherine Koh Mui Gek [mailto:[catherinekoh@cdge.com.sg](mailto:catherinekoh@cdge.com.sg)]  
**Sent:** Thursday, 5 April 2018 12:11 PM  
**To:** Joy Irene (LKKAUTO) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>  
**Subject:** Fw: T 0218/ SHC 1019E / WT ON 10.02.2018 / AXA SKK 7581E - ( video/scene photo attached )

Dear Joy

Due to size of video footage, shall forward CD to your surveyor.

Thank you.

Best Regards  
Catherine Koh  
Claims Department | ComfortDelgro Engineering Pte Ltd

## << Re:RE: Re:REQUEST FOR DIRECT SETTLEMENT

Type

🔔 Question

Message

Dear Joy, please proceed to reject tp claim. All vehicle should give way to ambulance when ambulance on their siren furthermore tp taxi was trying to filter lane to the left seeing the road in front was block.

Reply

