

Shu Pei (LKKAUTO)

From: Shu Pei (LKKAUTO)
Sent: Monday, 12 February 2018 4:36 PM
To: 'Janet Tan'
Cc: Admin A; Jas Khine (LKKAUTO); Thin Thin (LKKAUTO)
Subject: RE: Our ref:DM18HO00348/JT-: Accident Involving SKS9249K & SLS8656M on 03/02/2018 (PRE-REPAIR SURVEY REQUEST) ***LKK REF:CC4/EQI18002788/Ayb3

WITHOUT PREJUDICE

Dear Janet,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SKS 9249K at M/s Torque 5 Pte Ltd.

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jas and she can be contacted at DID: 6841 2928.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO)
Sent: Thursday, 8 February 2018 4:10 PM
To: 'Janet Tan' <janet.tan@eqinsurance.com.sg>
Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Our ref:DM18HO00348/JT-: Accident Involving SKS9249K & SLS8656M on 03/02/2018 (PRE-REPAIR SURVEY REQUEST)

Dear Janet,

Thank you for the assignment.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janet Tan [<mailto:janet.tan@eqinsurance.com.sg>]

Sent: Thursday, 8 February 2018 2:26 PM

To: Admin A <admin-a@lkkauto.com>

Cc: assessment@torque5.com

Subject: Our ref:DM18HO00348/JT-: Accident Involving SKS9249K & SLS8656M on 03/02/2018 (PRE-REPAIR SURVEY REQUEST)

Importance: High

Without Prejudice
Save As To Costs

Dear Li Yu

As per tele-conversation, liability is clear. We can proceed with direct settlement.

Aside to surveyor, please arrange to attend to the PRS by today. Liability is clear. Proceed to direct settle if possible.

Regards,

Janet Tan

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg



A handwritten signature in black ink, appearing to be 'Li Yu', is located at the end of the first email's body.

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Francis Ng

Sent: Thursday, February 8, 2018 2:15 PM

To: Janet Tan <janet.tan@eqinsurance.com.sg>

Subject: FW: Accident Involving SKS9249K & SLS8656M on 03/02/2018 (PRE-REPAIR SURVEY REQUEST)

Importance: High

Dear Janet,

Please assist, thanks.

Regards,

Francis Ng

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: Torque 5 Assessment [<mailto:assessment@torque5.com>]
Sent: Wednesday, February 7, 2018 3:48 PM
To: Francis Ng <francis.ng@eqinsurance.com.sg>
Cc: 'Torque 5 Assessment' <assessment@torque5.com>
Subject: FW: Accident Involving SKS9249K & SLS8656M on 03/02/2018 (PRE-REPAIR SURVEY REQUEST)
Importance: High

Dear Francis,



As spoken on the phone, kindly assist regarding the matter reflected below.
Thank you.

Warmest Regards,
Stephanie Teo
Assessor | Motor Claims Department

Hotline (65) 6452 4457 | **Fax** (65) 6452 4584

Address 8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54
Premier @ KB, Singapore 415875

www.torque5.com



From: Torque 5 Assessment [<mailto:assessment@torque5.com>]
Sent: Tuesday, 6 February, 2018 4:55 PM
To: elaine.cheong@eqinsurance.com.sg; yuxin.ching@eqinsurance.com.sg; 'Tan Wei Yin'
Cc: assessment@torque5.com; sam.chang@torque5.com; eric.lee@torque5.com; claims@torque5.com
Subject: Accident Involving SKS9249K & SLS8656M on 03/02/2018 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Sense Car Rental Pte Ltd ,to notify you of the aforesaid accident involving our client's vehicle SKS 9249 K and your insured's vehicle SLS 8656 M on 03/02/2018.

Please find enclose our client's GIA report for your necessary action.

This serves as a **NOTICE** that we are claiming against SLS 8656 M for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.



If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

Contact Person: Stephanie Teo (9147 8841)

Contact Email: assessment@torque5.com

VEH IN (Date & Time) : 06/02/2018 04.10PM

PRS ARRANGEMENT (Date & Time) : 06/02/2018 04.54PM

PRS ACKNOWLEDGEMENT

Appointed Surveyor :
(Name & Signature)

Date & Time of Inspection :

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report



and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Warmest Regards,

Heng Lee Yi

Administrative Assistant | Motor Claims Department

Hotline (65) 6452 4457 | **Fax** (65) 6452 4584

Address 8 Kaki Bukit Ave 4, #01-49/50/51/52/53/54
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