

## Shirley Hiew (LKK Auto)

---

**From:** Admin-D (LKKAuto)  
**Sent:** Monday, 12 February 2018 10:22 AM  
**To:** 'Claim'; assignments  
**Cc:** 'Derrick Quok'; 'Kenneth Lim'; 'Aaron Wang'; 'Charandeep Singh'; Admin A  
**Subject:** RE: Survey assignment: 75135/ CH /WP/Woon Meng Motor Pte Ltd /OD: SLQ9756L/TP: GBB1386X/ DOA: 07.02.2018 / Est:\$00.00

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed vehicle not in workshop, repairer will arrange.

BEST REGARDS,

**G.Nivitha** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Claim [mailto:claim@directasia.com]

**Sent:** Friday, 9 February 2018 3:28 PM

**To:** assignments@lkkauto.com

**Cc:** Derrick Quok <derrick@directasia.com>; Kenneth Lim <kenneth@directasia.com>; Aaron Wang <aaron.wang@directasia.com>; Charandeep Singh <charandeep.singh@directasia.com>

**Subject:** Survey assignment: 75135/ CH /WP/Woon Meng Motor Pte Ltd /OD: SLQ9756L/TP: GBB1386X/ DOA: 07.02.2018 / Est:\$00.00

Dear Sir,

Please arrange to survey **GBB1386X** on a without prejudice basis.

Please conduct direct motor survey at the workshop below and update us immediately if the repair cost is above \$10K.

**Woon Meng Motor Pte Ltd**

Tel: 6316 1131/51

Fax: 6316 7050

Please ensure your surveyor follows the NIMA protocol with vehicle being dismantled in front of your surveyor.

If the vehicle is not dismantled in front of your surveyor, then your surveyor should not sign any confirmation as NIMA protocol is not being followed.

Please let us have a copy of your surveyor's preliminary report of the damages and repair cost within 3 days from the date of inspection.

Best regards,

**Claims Department**

**DirectAsia Insurance**

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)



---

**From:** Heng Sew Sow [<mailto:woonmeng@singnet.com.sg>]  
**Sent:** Friday, February 09, 2018 3:07 PM  
**To:** Claim <[claim@directasia.com](mailto:claim@directasia.com)>  
**Cc:** Derrick Quok <[derrick@directasia.com](mailto:derrick@directasia.com)>; Kenneth Lim <[kenneth@directasia.com](mailto:kenneth@directasia.com)>; Aaron Wang <[aaron.wang@directasia.com](mailto:aaron.wang@directasia.com)>; Charandeep Singh <[charandeep.singh@directasia.com](mailto:charandeep.singh@directasia.com)>  
**Subject:** RE: [EXT] Accident involving GBB1386X & SLQ9766L ON 07.02.18

Dear Sir/Madam

LBS Automotive Appraisal - Stan See Chew Seng

Best Regards,  
Heng Sew Sow (Ms)  
Woon Meng Motor Pte Ltd  
Tel: 6316 1131/51  
Fax: 6316 7050

---

**From:** Claim [<mailto:claim@directasia.com>]  
**Sent:** Friday, 9 February 2018 2:33 PM  
**To:** Heng Sew Sow <[woonmeng@singnet.com.sg](mailto:woonmeng@singnet.com.sg)>  
**Cc:** Derrick Quok <[derrick@directasia.com](mailto:derrick@directasia.com)>; Kenneth Lim <[kenneth@directasia.com](mailto:kenneth@directasia.com)>; Aaron Wang <[aaron.wang@directasia.com](mailto:aaron.wang@directasia.com)>; Charandeep Singh <[charandeep.singh@directasia.com](mailto:charandeep.singh@directasia.com)>  
**Subject:** RE: [EXT] Accident involving GBB1386X & SLQ9766L ON 07.02.18

WITHOUT PREJUDICE

Your Ref: GBB1386X  
Our Ref: 75135/CH

To: **Woon Meng Motor Pte Ltd**

Location : 50, Bukit Batok St 23 # 01- 06  
Midview Building ( S ) 659578

Dear Sir,

We refer to your Notice of Accident dated 07 February 2018.

We intend to conduct a TP survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop.

We propose to use one of the motor surveyors named in the attached list to conduct the joint TP survey as a single joint expert:

1. LKK AUTO CONSULTANT - Marcus Chua
2. LKK AUTO CONSULTANT - Kenneth Kong
3. LKK AUTO CONSULTANT - Ma Chin Fook
4. STA Inspection - Daniel Chan Yin Leong
5. STA Inspection - Low Sar Huei
6. STA Inspection - Hong Fook Choy
7. LBS Automotive Appraisal - Derek Oh Siong Wee

8. LBS Automotive Appraisal - Mohd Fadhilah Bin Osman
9. LBS Automotive Appraisal - Stan See Chew Seng
10. VICOM - Tommie Lim
11. VICOM - Fock Ping Yan
12. VICOM - Jason Lau
13. Direct Asia Insurance - Derrick Quok
14. Direct Asia Insurance – Kenneth Lim
15. Direct Asia Insurance – Aaron Wang

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

We will bear the cost of the TP survey carried out by the single joint expert.

Best regards,

**Claims Department**

**DirectAsia Insurance**

Customer Service: +65 6665 5555

Retail: 88 South Bridge Road, S(058716)

[www.directasia.com](http://www.directasia.com)



-----Original Message-----

From: Heng Sew Sow [<mailto:woonmeng@singnet.com.sg>]

Sent: Friday, February 09, 2018 2:11 PM

To: Claim <[claim@directasia.com](mailto:claim@directasia.com)>

Subject: [EXT] Accident involving GBB1386X & SLQ9766L ON 07.02.18

Dear Sir/Madam

We refer to the above accident

Kindly be advised that we will be assisting our client, owner of vehicle no:

GBB1386X, submit a third party claim against your insured vehicle. We would like to proceed with direct settlement.

Please arrange for your surveyor to liaise with us for an inspection on our client's Vehicle at your earliest convenience And

Location : 50, Bukit Batok St 23 # 01- 06 Midview Building ( S ) 659578

Attached GIA report of GBB1386X for your reference.

Thank you.

Woon Meng Motor Pte Ltd

Tel ; 63161131

Fax : 63167050

---

**IMPORTANT NOTICE:**

This message is intended only for the attention of the addressee and may contain legally privileged and/or confidential information. Its unauthorised use, disclosure, storage or copying is not permitted. If you are not the intended recipient, please permanently delete the original, destroy all copies and inform the sender.

---