

INSURANCE

INS. CASE OWNER:

Lynn

CC6 / EQ18002766

12/13

LKK:

IDAC:

Surveyor:

2450L

DOI:

ASSIGNMENT
12/02/18

Date / Time:

11/02/18

Registered in Meritum:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKX 6436E

Claim No.:

Name of Insured:

ROSET LIMOUSINE SERVICES PTE LTD

Policy No.:

DMCFHQ17-000125

Insured Tel No.:

HP:

Make / Model:

TOYOTA ALTIS

Excess Sec II :\$5

D.O.A.:

09/02/13

Place of Accident:

YISHUN AVE 7 TOWNS GAMBAS AVE

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

CHEN CHEE MENG

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Driver Tel No.:

9817 2878

(V/L: YES / NO)

Insured Liability:

% Final ? Yes / No

SLD 69962



INSRS:

WSP: Alternative (under 2)

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time:

12/02/18 (Vic)

16/04/18

18/04/18

SLD 69962 - NAKG18002731/13 DOA 09/02/13
 SKX 6436E - NAKG18002731/13 DOA 21/12/17
 - NAKG18002731/13 DOA 09/02/13

- MANAGED.

- TP LOD IN BY MAIL.

- FILE RAISED. OLD RATE - ENDED TP.
 - Ongoing letters to CI to notify TP
 - Status as NEW WORKS.

- Ongoing acceptance to TP. PENDING
 ORIG. BOOK 4 LTA INVOICES.

- RECEIVING ORIG. BOOK. NO DV.
 - ALL IN ORDER.
 - TO CLOSE.

RECEIVED 18 APR 2018

STAGE

DATE / PIC

Non-Reporting 1st (1st)

Non-Reporting 1st (2nd)

Non-Reporting 1st (Final)

Notification 1st (if non-pickup)

Call OI:

After call 1st to OI:

Documentation Check List: Handler Typist

Notification 1st (if non-pickup)

After call 1st to OI:

Authorisation To Act:

Release Voucher: 10 DV

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

12/02/18

Sent By:

GS

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

49

\$5,000.00

(8 days)

Reduction:

51

%

Email

Call

FINAL SETTLEMENT

Date/Time:

16/04/18

Confirm with:

KAPUONIO

Email

Call

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No.:

24

If NO or B 28, Ass. Lia:

(OLD RATE - ENDED TP)

Repair Cost:

(w/amt)

\$5,350.00

Loss of Rental (LOR):

\$5

(days)

Loss of Use (LOU):

\$5

600.00 x 10 days

Loss of Income (LOI):

\$5

(5

x

days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

\$5

7.45

Medical:

\$5

Disbursement:

\$5

(e.g. Tow/ Independent)

Legal Cost:

\$5

Total:

\$5,957.45

Global Sum \$5:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

\$5,957.45

Name 1:

AUTOMOTIVE ROSEK CENTRE PTE LTD

Payee 2: (Strike if N.A.)

\$5

Name 2:

Payee 3: (Strike if N.A.)

\$5

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

4400.00

ASSIGNMENT

From: _____ Date: 12/2/18

Estimated Cost: _____

QD TP WS TP RES QD RES EVA INV MV

To inspect vehicle No: SLD69962

at Workshop mile: Automotive Repair

of 38, woodlands Ind. Prk E1 #05-18

Insured: _____

Policy No: _____

Claims No: _____

Sum Insured: _____ Excess: _____

Client's Record: _____

Make of Van: _____

(Policy Condition)

Remark: The van had commenced its repair at the time of inspection.

Sal. or Market Value: _____

IDAC Accident Report: _____ Consistent? Yes or No

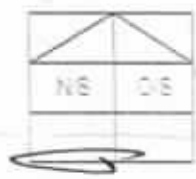
QIA / PP Seen: _____ Consistent? Yes or No

Est. Repairs: 8 days Res: Yes or No

Lim Sum: 10 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS 'wp'

Date: _____ Person Contacted: _____ Vehicle: IN / OUT



Van No: SLD69962 Year: 2016 Jan

Type: ☒ MOPD / Bus / Van / Lorry / Taxi / Prime Mover

Truck / Trailer or

Make: Honda Vezel 1.5 XCVT 1496

Color: white A/C Insured / Std / N / NA

So. Reading: 015780 T-Radio: Insured / Std / N / NA

Engine: _____

C.No: RUI1115322

Gen. Cond: Good ☒ Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil ☒ STD Air / or

Tyre Size: R 215/55R16

BS / ☒ EXNOVA / GY / FS / LIZA / MID / OHTSU / PIR / SUMI

TOYO / YOKO or

Front	Rear
R.Ba. 6 mm	R.Ba. 6 mm
L.Ba. 6 mm	L.Ba. 6 mm
DOA: 09/02/18	DOA: 12/02/18

Surveyed at: Automotive Repair

Des. of Damages: Fr. / Rear / OS / NS / U/C / Roofed or

Zone N/S

The U/C / Chassis frame / Body Structure affected due to collision

46 \$5,000.00
 (CRSP: \$5,280.00 / 51%)

Case Time: File Pass of: ☐ : Prel. Report

☐ : Final Report

Days Of Repair: _____

Resurvey No. of Trip: _____

Surve. Fee: _____

Case Time: File Return of: _____

Add Fee: ☐ Site Insp. 4

☐ Test 4

☐ Test 4

☐ Test 4

Report Format: _____

Lim Sum: 10 % 3 Val: _____





LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD		Ref : CC6/EQI18002766/R1hs3		
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 12-02-2018		
		Code : EQI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKX 6436E	Veh. Inspected	SLD 6996Z	
Policy No.	DMCFHQ17-000185	Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	12/02/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	09/02/2018	Inspection Date	12/02/2018	
Survey held at	AUTOMOTIVE REPAIR CENTRE PTE LTD 38 WOODLANDS INDUSTRIAL PARK E1 # 05-18 SINGAPORE 757700			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

53 UHI AVE 1, #02-25 PAYA UHI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: TBA
Our ref: CC6/EQ118002766/R1hs3

Date: 13.02.2018

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

PRELIMINARY ADVICE OF VEHICLE NO.

SLD 6996Z

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 12.02.2018 at the premises of M/s Automotive Repair Centre Pte Ltd (Woodlands) and have the following to report:-

Workshop Estimate Amount	: S\$	10,120.00
Revised Estimate Amount	: S\$	7,230.00
"Check" Items Amount	: S\$	250.00
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear N/S portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 8.0 days

Remarks :

Yours faithfully,

MOHD. RASUL
Licensed Appraiser

ARC Automotive Repair Centre Pte Ltd

CO. Reg. No. : 201312913C
GST Reg. No. : 201312913C

38 Woodlands Industrial Park Et
#05-18, Singapore 757700
Tel: 64688834 Fax: 64622278
E-mail: info@automotiverepaircentre.com.sg

Estimate

ESTIMATE NO. : EST1802-013
DATE : 10-Feb-2018
POLICY NO. : DIRECTASIA MT/00386324
VEHICLE REG. NO. : SLD6996Z
VEHICLE MAKE : HONDA VEZEL 1.5X (A)

TO Motor Claim Department
EQ Insurance Company Limited
22 Gemmill Lane, Singapore 069257
Tel: 6223 9433
Fax: 6224 3903

FOR SURVEYOR

ESTIMATE REPAIR COST

NO.	DESCRIPTION	QUANTITY	UNIT COST	TOTAL COST
SPARE PARTS				
1	Rear Bumper Center	1	\$ 880.00	\$ 880.00 880.00
2	Rear Bumper Reflector LH	1	\$ 150.00	\$ 150.00 150.00
3	Rear Bumper Upper LH	1	\$ 200.00	\$ 200.00 200.00
4	Rear Bumper Clip	10	\$ 3.00	\$ 30.00 30.00
5	Rear Bumper Retainer RH	1	\$ 30.00	\$ 30.00 30.00
6	Rear Bumper Retainer LH	1	\$ 30.00	\$ 30.00 30.00
7	Rear Fender Shield LH	1	\$ 150.00	\$ 150.00 150.00
8	Rear Fender Mudguard LH	1	\$ 30.00	\$ 30.00 30.00
9	Rear Fender Guard Garnish (Wheel Arch) LH	1	\$ 150.00	\$ 150.00 150.00
10	Rear Undercover	1	\$ 220.00	\$ 220.00 220.00
11	Rear Tail Lamp LH	1	\$ 420.00	\$ 420.00 420.00
12	Rear Tailgate Lamp LH	1	\$ 280.00	\$ 280.00 280.00
13	Rear Tailgate Door	1	\$ 980.00	\$ 980.00 980.00
14	Rear Tailgate Door Lock	1	\$ 180.00	\$ 180.00 180.00
15	Rear Tailgate Door Lock Latch	1	\$ 30.00	\$ 30.00 30.00
16	Rear Tailgate Door Rubber Seal	1	\$ 100.00	\$ 100.00 100.00
17	Rear Tailgate Door Inner Trim	1	\$ 250.00	\$ 250.00 250.00
18	Rear Buzzer	1	\$ 100.00	\$ 100.00 100.00
19	Rear Antenna	1	\$ 90.00	\$ 90.00 90.00
20	Rear / End Panel Garnish	1	\$ 100.00	\$ 100.00 100.00
21	End Panel	1	\$ 420.00	\$ 420.00 420.00
22	Rear Spare Tire Sink Panel	1	\$ 1,130.00	\$ 1,130.00 1,130.00
23	Rear Spare Tyre Board	1	\$ 280.00	\$ 280.00 280.00
24	Rear Tool Sponge	1	\$ 280.00	\$ 280.00 280.00
25	Rear Windscreen Molding	1	\$ 80.00	\$ 80.00 80.00
26	Rear Exhaust	1	\$ 550.00	\$ 550.00 550.00
27	Rear Exhaust Rubber Mount	2	\$ 30.00	\$ 60.00 60.00
Total Spare Parts				\$ 7,200.00
SPECIAL NETT				
28	Rear License Plate with Frame	1	\$ 40.00	\$ 40.00 40.00
29	Reverse Sensor	1	\$ 200.00	\$ 200.00 200.00
Total Special Nett				\$ 240.00

ARC

Automotive Repair Centre Pte Ltd

CO. Reg. No. : 201312913C
GST Reg. No. : 201312913C

38 Woodlands Industrial Park E1
#05-18, Singapore 757700
Tel: 64688834 Fax: 64622278
E-mail: info@automotiverepaircentre.com.sg

Estimate

ESTIMATE NO. : EST1802-013
DATE : 10-Feb-2018
POLICY NO. : DIRECTASIA MT/00386324
VEHICLE REG. NO. : SLD6996Z
VEHICLE MAKE : HONDA VEZEL 1.5X (A)

TO Motor Claim Department
EQ Insurance Company Limited
22 Gemmill Lane, Singapore 069257
Tel: 6223 9433
Fax: 6224 3903

FOR SURVEYOR

ESTIMATE REPAIR COST

NO.	DESCRIPTION	QUANTITY	UNIT COST	TOTAL COST
	<u>LABOUR</u>			
30	Spray Painting Whole Rear	1	\$ 1,000.00	\$ 600 1,000.00
31	Replace Rear including Fitting, Cut, Weld and Re-align	1	\$ 1,200.00	\$ 900 1,200.00
32	Remove and Refit Rear Bumper Reverse Sensor	1	\$ 80.00	\$ 60 80.00
32	Remove and Refit Rear Exhaust Pipe and Silencer, Re-align	1	\$ 80.00	\$ X 80.00
33	Transfer Door Fitting and Window Mechanism to New Door	1	\$ 80.00	\$ 60 80.00
34	Remove and Refit Rear Windscreen	1	\$ 120.00	\$ 120.00
34	Apply Rust Proofing on Replaced/Repaired Panel	1	\$ 100.00	\$ 80 100.00
35	Check and rectify electrical wiring	1	\$ 20.00	\$ 20.00
			Total Labour	\$ 2,680.00

Estimate prepared by: Raymond Tan

The above is an estimate based on our inspection and does not cover any additional parts or labour which may be required after work has been started. Occasionally, worn or damaged parts are discovered which may not be evident on the first inspection. Because of this, the above price are not guaranteed.

Amount Before Excess \$ 10,120.00
Add GST @ 7% 708.40
Total Amount Payable \$ 10,828.40

Rasue
Ap 90010068
8 days
4/3
12/02/18 @ 1250
Resurvey after repair

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "No Fault" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be rectified and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



38 Woodlands Industrial Park E1
#05-18, Singapore 757700
Tel: 64688834 Fax: 64622276
E-mail: info@automotiverepaircentre.com.sg

ESTIMATE NO. : EST1802-013 (SUP)
DATE : 14-Feb-2018
POLICY NO. : DIRECTASIA MT/00386324
VEHICLE REG. NO. : SLD6996Z
VEHICLE MAKE : HONDA VEZEL 1.5X (A)

TO Motor Claim Department
EQ Insurance Company Limited
22 Gemmill Lane, Singapore 069257
Tel: 6223 9433
Fax: 6224 3603

FOR SURVEYOR

Page

NO.	DESCRIPTION	QUANTITY	UNIT COST	TOTAL COST
	<u>SPARE PARTS</u>			
1	Rear Spare Tyre Cover Handle LH	1	\$ 80.00	\$ 80.00
			Total Spare Parts	\$ 80.00
	<u>SPECIAL NETT</u>			
2	Hello Kitty Sticker	1	\$ 80.00	\$ 80.00
			Total Special Nett	\$ 80.00
	<u>LABOUR</u>			

The above is an estimate based on our inspection and does not cover any additional parts or labour which may be required after work has been started. Occasionally, worn or damaged parts are discovered which may not be evident on the first inspection. Because of this, the above price is not guaranteed. Quotation on parts and labour are current and subject to change.

Total Labour	\$	160.00
Amount Before Excess	\$	160.00
Add GST @ 7%		11.20
Total Amount Payable	\$	171.20

parts - 4152
S/N - 200
labor - 1840

Suppl parts - 64
Suppl s/w - 50

Total - 6306
20%

5044.10

40-5,000

8 days

**Automotive Repair Centre Pte Ltd**CO. Reg. No. : 201312913C
GST Reg. No. : 201312913C**Estimate**38 Woodlands Industrial Park E1
#05-18, Singapore 757700
Tel: 64688834 Fax: 64622278
E-mail: info@automotiverepaircentre.com.sgESTIMATE NO. : EST1802-013
DATE : 10-Feb-2018
POLICY NO. : DIRECTASIA MT/00386324
VEHICLE REG. NO. : SLD6996Z
VEHICLE MAKE : HONDA VEZEL 1.5X (A)TO Motor Claim Department
EQ Insurance Company Limited
22 Gemmill Lane, Singapore 069257
Tel: 6223 9433
Fax: 6224 3903

FOR SURVEYOR

ESTIMATE REPAIR COST

NO.	DESCRIPTION	QUANTITY	UNIT COST	TOTAL COST
SPARE PARTS				
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2	Rear Bumper Reflector LH	1	\$ 150.00	\$ 2X 150.00
3	Rear Bumper Upper LH	1	\$ 200.00	\$ TH 200.00
4	Rear Bumper Clip	10	\$ 3.00	\$ new 30.00
5	Rear Bumper Retainer RH	1	\$ 30.00	\$ new 30.00
6	Rear Bumper Retainer LH	1	\$ 30.00	\$ new 30.00
7	Rear Fender Shield LH	1	\$ 150.00	\$ X 150.00
8	Rear Fender Mudguard LH	1	\$ 30.00	\$ X 30.00
9	Rear Fender Guard Garnish (Wheel Arch) LH	1	\$ 150.00	\$ cut 150.00
10	Rear Undercover	1	\$ 220.00	\$ OE 220.00
11	Rear Tail Lamp LH	1	\$ 420.00	\$ X 420.00
12	Rear Tailgate Lamp LH	1	\$ 280.00	\$ scd 280.00
13	Rear Tailgate Door	1	\$ 980.00	\$ Part 980.00
14	Rear Tailgate Door Lock	1	\$ 180.00	\$ TH 180.00
15	Rear Tailgate Door Lock Latch	1	\$ 30.00	\$ X 30.00
16	Rear Tailgate Door Rubber Seal	1	\$ 100.00	\$ new 100.00
17	Rear Tailgate Door Inner Trim	1	\$ 250.00	\$? 250.00
18	Rear Buzzer	1	\$ 100.00	\$ cut 100.00
19	Rear Antenna	1	\$ 90.00	\$ X 90.00
20	Rear / End Panel Garnish	1	\$ 100.00	\$ OE 100.00
21	End Panel	1	\$ 420.00	\$ TH 420.00
22	Rear Spare Tire Sink Panel	1	\$ 1,130.00	\$ SPR 1,130.00
23	Rear Spare Tyre Board	1	\$ 280.00	\$ X 280.00
24	Rear Tool Sponge	1	\$ 280.00	\$ CM 280.00
25	Rear Windscreen Molding	1	\$ 80.00	\$ new 80.00
26	Rear Exhaust	1	\$ 550.00	\$ X 550.00
27	Rear Exhaust Rubber Mount	2	\$ 30.00	\$ X 60.00
Total Spare Parts				\$ 7,200.00
SPECIAL NETT				
28	Rear License Plate with Frame	1	\$ 40.00	\$ X 40.00
29	Reverse Sensor	1	\$ 200.00	\$ new 200.00
Total Special Nett				\$ 240.00

**Automotive Repair Centre Pte Ltd**CO. Reg. No. : 201312913C
GST Reg. No. : 201312913C**Estimate**38 Woodlands Industrial Park E1
#05-18, Singapore 757700
Tel: 64688834 Fax: 64622278
E-mail: info@automotiverepaircentre.com.sgESTIMATE NO. : EST1802-013
DATE : 10-Feb-2018
POLICY NO. : DIRECTASIA MT/00386324
VEHICLE REG. NO. : SLD6996Z
VEHICLE MAKE : HONDA VEZEL 1.5X (A)TO Motor Claim Department
EQ Insurance Company Limited
22 Gemmill Lane, Singapore 069257
Tel: 6223 9433
Fax: 6224 3903

FOR SURVEYOR

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	<u>LABOUR</u>			
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32	Remove and Refit Rear Bumper Reverse Sensor	1	\$ 80.00	\$ 60 80.00
32	Remove and Refit Rear Exhaust Pipe and Silencer, Re-align	1	\$ 80.00	\$ X 80.00
33	Transfer Door Fitting and Window Mechanism to New Door	1	\$ 80.00	\$ 60 80.00
34	Remove and Refit Rear Windscreen	1	\$ 120.00	\$ 120.00
34	Apply Rust Proofing on Replaced/Repaired Panel	1	\$ 100.00	\$ 80 100.00
35	Check and rectify electrical wiring	1	\$ 20.00	\$ 20.00

Estimate prepared by: Raymond Tan

The above is an estimate based on our inspection and does not cover any additional parts or labour which may be required after work has been started. Occasionally, worn or damaged parts are discovered which may not be evident on the first inspection. Because of this, the above price are not guaranteed.

Total Labour	\$ 2,680.00
Amount Before Excess	\$ 10,120.00
Add GST @ 7%	708.40
Total Amount Payable	\$ 10,828.40

Resue
Ap 90010068
8 days
48
12/09/18 @ 1250
Resue after 2pm

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto)
Sent: Monday, 12 February 2018 5:19 PM
To: 'Bazlin Ahmad'; Vic (LKKAuto)
Cc: Admin A; Asher Sng (LKKAuto)
Subject: Direct Settlement - Accident Involving SKX6436E (OI : EQI - TBA) AND SLD6996Z (TP : LKK REF - CC6/EQI18002766/hs3) on 09/02/2018
Attachments: TP GIA REPORT.PDF; TP ESTIMATE.pdf

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case from M/s Automotive Repair Centre Pte Ltd – Woodlands.

Enclosed for your perusal is:

- TP's GIA report
- TP estimated cost of repair

We have not authorized repairs.

We will revert preliminary advice in due course.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

ARC

AUTOMOTIVE REPAIR CENTRE PTE LTD
38 WOODLANDS INDUSTRIAL PARK E1
#05-18 SINGAPORE 757700
TEL: 64688834 / FAX: 64622278
E-MAIL: info@automotiverepaircentre.com.sg

EQ Insurance Company Ltd
Attn: Motor Claims Dept

Dear Sir/ Madam

LETTER OF DEMAND

ACCIDENT INVOLVING VEHICLE NO SLD6996Z & SKX6436E
ALONG 198 YISHUN AVENUE 7 TOWARDS YISHUN AVENUE 2 ON 09/02/2018.

We understand that you are the insurer of vehicle SKX6436E.

I/We wish to inform you that my/our vehicle SLD6996Z have been completed repairs to my/our satisfaction by M/s AUTOMOTIVE REPAIR CENTRE PTE LTD. I/We therefore propose to claim from your as follows:

1.	Cost of Repair	S\$ 5,350.00 (w/GST 7%)
2.	Loss of Use (S\$60.00 x 8 days + 2 CNY weekend)	S\$ 600.00
3.	LTA Search Fee/GIA Reports	S\$ 7.45
TOTAL		S\$ 5,957.45

Please let us have your reply soonest possible.

Thank you.

Yours faithfully


13/4/2018



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC6/EQ118002766/R1hb3

16 APRIL 2018

ROSET LIMOUSINE SERVICES PTE LTD

23 Changi South Avenue 2

#03-03

Singapore 486443

Attn: The Management

Dear Sir/Madam,

ACCIDENT INVOLVING SKX 6436E AND SLD 6996Z ON 09/02/2018

We refer to the above accident where we are acting for EQ INSURANCE COMPANY LIMITED to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

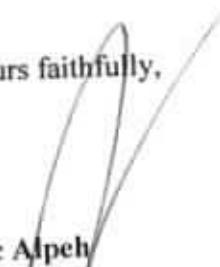
Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,


Vic Alpeh
Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

c.c. **EQ INSURANCE COMPANY LIMITED**
(Motor Claims Dept)

LETTER OF AUTHORISATION

I/We, LIU FEIV FEN ("claimant") of 3 SEMBILAWANG LEPSENT #09-06 2(757094)
(address), owner of (Vehicle no.) SLD69962 hereby authorize AUTOMOTIVE REPAIR
CENTRE PTE LTD ("the workshop") to act for me with respect to my claim for repair costs
and/or rental and/or loss of use ("claim") for my vehicle no. SLD69962 that was damaged
pursuant to the accident which occurred on 09/02/2018 (date) along 198 YISHUN AVE 2
TOWARDS YISHUN AVE 2 (location) involving vehicle no/s SKXG43GE ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they
deem fit and the workshop is further authorized to receive payment further to settlement of
my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a
without prejudice and without admission of liability basis insofar as the driver/owner/insurers
of the other vehicle/s is concerned.

Dated this 21 (day) of 02 (month) 18 (year)



Signed by "the claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

AUTOMOTIVE REPAIR CENTRE PTE LTD

38 Woodlands Industrial Park E1

#05-18, Singapore 757700

Tel : 64688834 Fax : 64622278

e-mail : info@automotiverepaircentre.com.sg

Company Reg. No : 201312913C GST Reg. No : 201312913C

Tax Invoice : INV00001145

EQ INSURANCE COMPANY LIMITED

22 GEMMILL LANE

SINGAPORE 069257

Contact : 62239433 Fax No. : 62243903

Date : 13/04/2018

PO/WO No. :

Reference : SLD6996Z

Attention :

Terms :

Page No : 1

S/N	Quantity	Particular	Unit Price	Amount S\$
1.	1	COST OF REPAIR (LUMP SUM)	5,000.00	5,000.00

Dollars : Five Thousand Three Hundred Fifty Only

Total S\$: 5,000.00
GST @ 7% S\$: 350.00
Amount Due S\$: 5,350.00
=====



Customer Signature & Co. Stamp

AUTOMOTIVE REPAIR CENTRE PTE LTD

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 10 Feb 2018 / 10:15:32

Receipt Date/Time : 10 Feb 2018 / 10:15:13

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180210-000246

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SKX6436E As at 09 Feb 2018/18:00:00 Insurance Co: EQ INSURANCE COMPANY LTD				
1	Insurance Enquiry - SKX6436E Enquiry Fee 20180210101409919188	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	xxxxxxxxxxxx8415		Credit Card: Visa /MasterCard	7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 25/04/2018

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	SKX 6436E (Insd Veh)	Your Ref. No. : DMCFHQ17-000185
	SLD 6996Z (TP Veh)	Our Ref. No. : CC6/EQI18002766/R1hb3q2
Date of Accident	9/2/2018	

Liability	100%	
Final Repair Cost	: \$ 5,350.00	
Loss of Use	: \$ 600.00	10 days
Rental (If any)	: \$	days
Others:	: \$ 7.45	
	: \$	
	5,957.45	
Final Settlement Sum	: \$ 5,957.45	
Remarks	:	

Payment Instruction: Payee's Breakdown		
1)	AUTOMOTIVE REPAIR CENTRE PTE LTD	: \$ 5,957.45
		: \$

JOANNE LEE
LKK Auto Consultants Pte Ltd



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC6/EQ18002766/R1hb3q2

5 MAXWELL ROAD
#17-00 TOWER BLOCK
MND COMPLEXSINGAPORE 069110

Date : 25-04-2018



Code : EQI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKX 6436E	Veh. Inspected	SLD 6996Z
Policy No.	DMCFHQ17-000185	Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	12/02/2018

2. Vehicle Particulars & Condition

Make & Model	HONDA VEZEL 1.5X CVT	c.c	1496
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	RU11115322	Colour	WHITE
Odometer	015780	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	215/55 R16	DUNLOP	6 mm
L/H Front Tyre	215/55 R16	DUNLOP	6 mm
R/H Rear Tyre	215/55 R16	DUNLOP	6 mm
L/H Rear Tyre	215/55 R16	DUNLOP	6 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	09/02/2018	Inspection Date	12/02/2018
Survey held at	AUTOMOTIVE REPAIR CENTRE PTE LTD 38 WOODLANDS INDUSTRIAL PARK E1 # 05-18 SINGAPORE 757700		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	8 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLD 6996Z

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	REAR BUMPER CENTER	DEFORMED	880.00	880.00
1	REAR BUMPER REFLECTOR LH	SERVICEABLE	150.00	-
1	REAR BUMPER UPPER LH	NECESSARY	200.00	200.00
10	REAR BUMPER CLIP @\$3.00	NECESSARY	30.00	30.00
1	REAR BUMPER RETAINER RH	NECESSARY	30.00	30.00
1	REAR BUMPER RETAINER LH	NECESSARY	30.00	30.00
1	REAR FENDER SHIELD LH	SERVICEABLE	150.00	-
1	REAR FENDER MUDGUARD LH	SERVICEABLE	30.00	-
1	REAR FENDER GUARD GARNISH (WEHEL ARCH) LH	CUT	150.00	150.00
1	REAR UNDERCOVER	DEFORMED	220.00	220.00
1	REAR TAIL LAMP LH	SERVICEABLE	420.00	-
1	REAR TAILGATE LAMP LH	SCRATCHED	280.00	280.00
1	REAR TAILGATE DOOR	BUCKLED	980.00	980.00
1	REAR TAILGATE DOOR LOCK	BENT	180.00	180.00
1	REAR TAILGATE DOOR LOCK LATCH	SERVICEABLE	30.00	-
1	REAR TAILGATE DOOR RUBBER SEAL	NECESSARY	100.00	100.00
1	REAR TAILGATE DOOR INNER TRIM	SERVICEABLE	250.00	-
1	REAR BUZZER	CUT	100.00	100.00
1	REAR ANTENNA	SERVICEABLE	90.00	-
1	REAR /END PANEL GARNISH	DEFORMED	100.00	100.00
1	END PANEL	BENT	420.00	420.00
1	END SPARE TIRE SINK PANEL	BUCKLED	1,130.00	1,130.00
1	REAR SPARE TYRE BOARD	SERVICEABLE	280.00	-
1	REAR TOOL SPONGE	CRACKED	280.00	280.00
1	REAR WINDSCREEN MOULDING	NECESSARY	80.00	80.00
1	REAR EXHAUST	SERVICEABLE	550.00	-
2	REAR EXHAUST RUBBER MOUNT @\$30.00	SERVICEABLE	60.00	-
1	REARSPARE TYRE COVER HANDLE LH (ADDITIONAL)	CRACKED	80.00	80.00
	LESS 20% DISCOUNT		-	-1,054.00
			7,280.00	4,216.00

Report Ref No. CC6/EQI18002766/R1hb3q2

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	SPECIAL NETT ITEMS			
1	REAR LICENSE PLATE WITH FRAME (SN)	SERVICEABLE	40.00	-
1	REVERSE SENSOR (SN)	NOT WORKING	200.00	200.00
1	HELLO KITTY STICKER (SN)(ADDITIONAL)	NECESSARY	80.00	50.00
			320.00	250.00
	LABOUR			
	SPRAY PAINTING WHOLE REAR .		1,000.00	600.00
	REPLACE REAR INCLUDING FITTING ,CUT ,WELD AND RE-ALIGN .		1,200.00	900.00
	REMOVE & REFIT REAR BUMPER REVERSE SENSOR .		80.00	60.00
	REMOVE AND REFIT REAR EXHAUST PIPE AND SILENCER ,RE-ALIGN .	NOT NECESSARY	80.00	-
	TRANSFER DOOR FITTING AND WINDOW MECHANISM TO NEW DOOR .		80.00	60.00
	REMOVE AND REFIT REAR WINDSCREEN .		120.00	120.00
	APPLY RUST PROOFING ON REPLACED /REPAIRED PANEL.		100.00	80.00
	CHECK AND RECTIFY ELECTRICAL WIRING .		20.00	20.00
			2,680.00	1,840.00
	GRAND TOTAL		10,280.00	6,306.00
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			5,000.00

Report Ref No. CC6/EQ118002766/R1hb3q2

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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