

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Tuesday, 13 February, 2018 5:39 PM  
**To:** raymond@automotiverepaircentre.com.sg  
**Cc:** Asher Sng (LKKAUTO); Admin A; Admin-D (LKKAUTO); shujuan@automotiverepaircentre.com.sg; Shirley Hiew (LKK Auto); assignments; Vic (LKKAUTO)  
**Subject:** RE: SLD6996Z - TP Claim against SKX6436E \*\*\* LKK REF - CC6/EQI18002766/hs3

WITHOUT PREJUDICE

Dear Raymond,

We refer to your below email.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

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**From:** raymond@automotiverepaircentre.com.sg [mailto:raymond@automotiverepaircentre.com.sg]  
**Sent:** Tuesday, 13 February, 2018 11:12 AM  
**To:** Shirley Hiew (LKK Auto); Vic (LKKAUTO); assignments  
**Cc:** Asher Sng (LKKAUTO); Admin A; Admin-D (LKKAUTO); shujuan@automotiverepaircentre.com.sg  
**Subject:** RE: SLD6996Z - TP Claim against SKX6436E \*\*\* LKK REF - CC6/EQI18002766/hs3

**Thank you to the assignment team for the quick survey arrangement.**

Hi Vic,

Please help to update us the **liability detail and e.g. validity of the policy holder.**  
We requested to proceed the repair work soonest possible.

Thank you.

Best Regards,  
Raymond Tan  
**Automotive Repair Centre Pte Ltd**  
**38 Woodlands Industrial Park E1**  
**#05-18, Singapore 757700**  
**Tel: +65 64688834**  
**Fax: +65 64622278**

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**From:** Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]  
**Sent:** Monday, 12 February 2018 5:07 PM  
**To:** [raymond@automotiverepaircentre.com.sg](mailto:raymond@automotiverepaircentre.com.sg); Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; [INFO@AUTOMOTIVEREPAIRCENTRE.COM.SG](mailto:INFO@AUTOMOTIVEREPAIRCENTRE.COM.SG); [shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg)  
**Subject:** FW: SLD6996Z - TP Claim against SKX6436E \*\*\* LKK REF - CC6/EQ118002766/hs3

Dear Raymond,

We refer to the above matter.

Kindly note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

**Dear Assignment Team,**

**Kindly assist to arrange for TP survey.**

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Raymond Tan [<mailto:raymond@automotiverepaircentre.com.sg>]  
**Sent:** Sunday, 11 February, 2018 11:47 AM  
**To:** LKK Assignment <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** [INFO@AUTOMOTIVEREPAIRCENTRE.COM.SG](mailto:INFO@AUTOMOTIVEREPAIRCENTRE.COM.SG); Lin Shu Juan <[shujuan@automotiverepaircentre.com.sg](mailto:shujuan@automotiverepaircentre.com.sg)>  
**Subject:** SLD6996Z - TP Claim against SKX6436E

Dear claim officer in charge,

My client of vehicle **SLD6996Z** wants to make a third party claim against **SKX6436E** insured by **EQ Insurance Company Ltd.**

Attached are the accident report and estimate of repair , please let us know the **liability detail and e.g. validity of the policy holder.**

Appreciated you can arrange survey for above vehicle at our workshop soonest as possible 10am Monday 12/02/2018.

(Vehicle already at our workshop since Friday 09/02/2018)

Thank you!

Best Regards,  
Raymond Tan

**Automotive Repair Centre Pte Ltd**  
**38 Woodlands Industrial Park E1**  
**#05-18, Singapore 757700**  
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