## Vic (LKKAuto)

From: raymond@automotiverepaircentre.com.sq

Sent: Thursday, 12 April, 2018 3:34 PM

Rasul (LKKAuto) To:

Cc: 'Lin Shu Juan'; Vic (LKKAuto)

RE: SLD6996Z - TP Claim against SKX6436E \*\*\* LKK REF - CC6/EQI18002766/hs3 Subject:

Hi Rasul,

We confirmed lumpsum \$5,000.00 (8 repair days)

Thank you.

Best Regards, Raymond Tan **Automotive Repair Centre Pte Ltd** 38 Woodlands Industrial Park E1 #05-18, Singapore 757700

Tel: +65 64688834 Fax: +65 64622278

From: Rasul (LKKAuto) < Rasul@lkkauto.com> Sent: Thursday, 12 April 2018 3:29 PM

To: raymond@automotiverepaircentre.com.sg

Cc: 'Lin Shu Juan' <shujuan@automotiverepaircentre.com.sg>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: SLD6996Z - TP Claim against SKX6436E \*\*\* LKK REF - CC6/EQI18002766/hs3

Hi Raymond,

Refer to attachment Finalise amount is \$5,000.00 / 8 days lump sum Kindly confirm

Best Regards,

Rasul | Assessor

**LKK Auto Consultants Pte Ltd** 

Phone: 6256-3561 | email: <u>Rasul@lkkauto.com</u> | fax: 6841-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: <a href="mailto:raymond@automotiverepaircentre.com.sg">raymond@automotiverepaircentre.com.sg</a> [mailto:raymond@automotiverepaircentre.com.sg]

**Sent:** Tuesday, 10 April, 2018 10:11 AM To: Rasul (LKKAuto); Vic (LKKAuto)

Cc: 'Lin Shu Juan'; SUR

Subject: RE: SLD6996Z - TP Claim against SKX6436E \*\*\* LKK REF - CC6/EQI18002766/hs3

Hi Rasul / Vic,

As per our email sent on 21<sup>st</sup> followed by 23<sup>rd</sup> Feb 2018, we yet to receive your offer to finalise the claim.

We need to prepare and issue our LOD to quickly close this case soonest possible.

Appreciated your help. Thank you.

Best Regards, **Raymond Tan Automotive Repair Centre Pte Ltd** 38 Woodlands Industrial Park E1 #05-18, Singapore 757700

Tel: +65 64688834 Fax: +65 64622278

From: raymond@automotiverepaircentre.com.sg <raymond@automotiverepaircentre.com.sg>

Sent: Friday, 23 February 2018 5:36 PM

To: 'Rasul (LKKAuto)' <Rasul@lkkauto.com>; 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>

Cc: 'Lin Shu Juan' < <a href="mailto:shujuan@automotiverepaircentre.com.sg">shujuan@automotiverepaircentre.com.sg</a>

Subject: RE: SLD6996Z - TP Claim against SKX6436E \*\*\* LKK REF - CC6/EQI18002766/hs3

Hi Rasul,

Thank you for your supplementary approval.

Can we have the finalisation so we can prepare the LOD.

Best Regards, Raymond Tan **Automotive Repair Centre Pte Ltd** 38 Woodlands Industrial Park E1 #05-18, Singapore 757700

Tel: +65 64688834 Fax: +65 64622278

From: Rasul (LKKAuto) [mailto:Rasul@lkkauto.com] Sent: Wednesday, 21 February 2018 1:02 PM

To: <a href="mailto:raymond@automotiverepaircentre.com.sg">raymond@automotiverepaircentre.com.sg</a>; Vic (LKKAuto) <a href="mailto:vicalpeh@lkkauto.com">vicalpeh@lkkauto.com</a>>

Cc: 'Lin Shu Juan' < <a href="mailto:shujuan@automotiverepaircentre.com.sg">shujuan@automotiverepaircentre.com.sg</a>>

Subject: RE: SLD6996Z - TP Claim against SKX6436E \*\*\* LKK REF - CC6/EQI18002766/hs3

Hi Raymond,

Kindly refer to attachment

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





From: raymond@automotiverepaircentre.com.sq [mailto:raymond@automotiverepaircentre.com.sq]

Sent: Wednesday, 21 February, 2018 12:24 PM

To: Vic (LKKAuto); Rasul (LKKAuto)

Cc: 'Lin Shu Juan'

Subject: RE: SLD6996Z - TP Claim against SKX6436E \*\*\* LKK REF - CC6/EQI18002766/hs3

Dear Rasul,

Please find attached completion photos and supplementary for our finalisation.

Look forward for your reply soonest possible.

Thank you.

Best Regards,
Raymond Tan
Automotive Repair Centre Pte Ltd
38 Woodlands Industrial Park E1
#05-18, Singapore 757700
Tel: +65 64688834

Fax: +65 64622278

From: Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]

**Sent:** Tuesday, 13 February 2018 5:39 PM **To:** raymond@automotiverepaircentre.com.sg

**Cc:** Asher Sng (LKKAuto) < <u>AsherSng@lkkauto.com</u>>; Admin A < <u>admin-a@lkkauto.com</u>>; Admin-D (LKKAuto) < <u>admin-a@lkkauto.com</u>>; <u>shujuan@automotiverepaircentre.com.sg</u>; Shirley Hiew (LKK Auto) < <u>ShirleyHiew@lkkauto.com</u>>; assignments < assignments@lkkauto.com>; Vic (LKKAuto) < vicalpeh@lkkauto.com>

**Subject:** RE: SLD6996Z - TP Claim against SKX6436E \*\*\* LKK REF - CC6/EQI18002766/hs3

WITHOUT PREJUDICE

Dear Raymond,

We refer to your below email.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

## LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: raymond@automotiverepaircentre.com.sg [mailto:raymond@automotiverepaircentre.com.sg]

Sent: Tuesday, 13 February, 2018 11:12 AM

To: Shirley Hiew (LKK Auto); Vic (LKKAuto); assignments

Cc: Asher Sng (LKKAuto); Admin A; Admin-D (LKKAuto); <a href="mailto:shujuan@automotiverepaircentre.com.sg">shujuan@automotiverepaircentre.com.sg</a>

Subject: RE: SLD6996Z - TP Claim against SKX6436E \*\*\* LKK REF - CC6/EQI18002766/hs3

Thank you to the assignment team for the quick survey arrangement.

Hi Vic,

Please help to update us the liability detail and e.g. validity of the policy holder.

We requested to proceed the repair work soonest possible.

Thank you.

Best Regards, Raymond Tan **Automotive Repair Centre Pte Ltd** 38 Woodlands Industrial Park E1 #05-18, Singapore 757700

Tel: +65 64688834 Fax: +65 64622278

From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]

Sent: Monday, 12 February 2018 5:07 PM

To: raymond@automotiverepaircentre.com.sg; Vic (LKKAuto) <vicalpeh@lkkauto.com>; assignments

<assignments@lkkauto.com>

Cc: Asher Sng (LKKAuto) < AsherSng@lkkauto.com>; Admin A < admin-a@lkkauto.com>; Admin-D (LKKAuto) < admin-a@lkkauto.com>;

d@lkkauto.com>; INFO@AUTOMOTIVEREPAIRCENTRE.COM.SG; shujuan@automotiverepaircentre.com.sg

Subject: FW: SLD6996Z - TP Claim against SKX6436E \*\*\* LKK REF - CC6/EQI18002766/hs3

Dear Raymond,

We refer to the above matter.

Kindly note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

## Dear Assignment Team,

## Kindly assist to arrange for TP survey.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

**LKK Auto Consultants Pte Ltd** 

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Raymond Tan [mailto:raymond@automotiverepaircentre.com.sg]

Sent: Sunday, 11 February, 2018 11:47 AM

To: LKK Assignment < assignments@lkkauto.com >

Cc: INFO@AUTOMOTIVEREPAIRCENTRE.COM.SG; Lin Shu Juan <shujuan@automotiverepaircentre.com.sg>

Subject: SLD6996Z - TP Claim against SKX6436E

Dear claim officer in charge,

My client of vehicle <u>SLD6996Z</u> wants to make a third party claim against <u>SKX6436E</u> insured by <u>EQ Insurance</u> Company Ltd.

Attached are the accident report and estimate of repair , please let us know the <u>liability detail and e.g. validity of the policy holder</u>.

Appreciated you can arrange survey for above vehicle at our workshop soonest as possible 10am Monday 12/02/2018.

(Vehicle already at our workshop since Friday 09/02/2018)

Thank you!

Best Regards,
Raymond Tan
Automotive Repair Centre Pte Ltd
38 Woodlands Industrial Park E1
#05-18, Singapore 757700
Tel: +65 64688834

Fax: +65 64622278