

Hsiao Tong (LKKAuto)

From: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Sent: Thursday, 9 May 2019 1:19 PM
To: Hsiao Tong (LKKAuto)
Cc: Joy Irene (LKKAuto); Olivia Lau (LKKAuto)
Subject: RE: *URGENT* Claim No: 5434064584SG (003) *URGENT* ACCIDENT INVOLVING MID 21226 AND SJR 1202P ON 05/02/2018 *LKK REF: CC2/MIDA18002710/p
Attachments: SJR1202P- OI.PDF; photos-SJR1202P.pdf

Dear Hsiao Tong,

Please refer to the attached.

Thank you

Kind regards
Norsiah

Norsiah Md Noor
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419-1606
Norsiah.MdNoor@aig.com | www.aig.com.sg



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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Sunday, May 5, 2019 9:39 AM
To: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Cc: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>
Subject: [EXTERNAL] *URGENT* Claim No: 5434064584SG (003) *URGENT* ACCIDENT INVOLVING MID 21226 AND SJR 1202P ON 05/02/2018 *LKK REF: CC2/MIDA18002710/p

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URGENT

Dear Norsiah,

Kindly let us have a copy of your client accident report/ scene photos for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 26 April 2019 4:32 PM

To: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>

Cc: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Subject: RE: Claim No: 5434064584SG (003) *URGENT* ACCIDENT INVOLVING MID 21226 AND SJR 1202P ON 05/02/2018 *LKK REF: CC2/MIDA18002710/p

Dear Norsiah,

We would like to request a copy of your client accident report for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>

Sent: Friday, 26 April 2019 4:23 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Subject: RE: Claim No: 5434064584SG (003) *URGENT* ACCIDENT INVOLVING MID 21226 AND SJR 1202P ON 05/02/2018 *LKK REF: CC2/MIDA18002710/p

WITHOUT PREJUDICE

Dear Hsiao Tong,

We refer to the above.

We have reviewed this matter.

Our insured reported that she was travelling on her lane when her vehicle was hit by your client at the left rear portion.

We are of the view that our insured was not at fault for this accident.

However, should you have any evidence, please forward us for our review.

Thank you

Kind regards
Norsiah

Norsiah Md Noor
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419-1606
Norsiah.MdNoor@aig.com | www.aig.com.sg



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From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Friday, April 26, 2019 7:38 AM

To: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>

Cc: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Subject: [EXTERNAL] *URGENT* ACCIDENT INVOLVING MID 21226 AND SJR 1202P ON 05/02/2018 *LKK REF: CC2/MIDA18002710/p

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URGENT
Without Prejudice

Dear Norsiah,

We refer to the above matter and our tele-conversation last week.

Kindly let us have your response/ offer on this matter urgently.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 16 April 2019 9:27 AM

To: Md Noor, Norsiah (Norsiah.MdNoor@aig.com) <Norsiah.MdNoor@aig.com>

Cc: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING MID 21226 AND SJR 1202P ON 05/02/2018 *LKK REF: CC2/MIDA18002710/p

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Up-to-date, we have yet hear from your good office.

Kindly let us have you offer/response by this week **(19/04/2019)**. Otherwise, we have our principal instruction to forward the case to AGC for further assistance.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 5 April 2019 9:08 AM

To: Md Noor, Norsiah (Norsiah.MdNoor@aig.com) <Norsiah.MdNoor@aig.com>

Cc: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING MID 21226 AND SJR 1202P ON 05/02/2018 *LKK REF: CC2/MIDA18002710/p

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Up-to-date, we have yet hear from your good office.

Kindly let us have you offer/response asap.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 20 March 2019 11:13 AM

To: Md Noor, Norsiah (Norsiah.MdNoor@aig.com) <Norsiah.MdNoor@aig.com>

Cc: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING MID 21226 AND SJR 1202P ON 05/02/2018 *LKK REF: CC2/MIDA18002710/p

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Up-to-date, we have yet hear from your good office.

Kindly let us have you offer/response within the next fourteen (14) days from the date of this letter by **03/04/2019**.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 13 February 2019 8:51 AM

To: Md Noor, Norsiah (Norsiah.MdNoor@aig.com) <Norsiah.MdNoor@aig.com>

Cc: Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Subject: ACCIDENT INVOLVING MID 21226 AND SJR 1202P ON 05/02/2018 *LKK REF: CC2/MIDA18002710/p

Your Ref: To be advised

Our Ref: CC2/MIDA18002710/p

WITHOUT PREJUDICE

M/s AIG Asia Pacific Insurance Pte Ltd

Attn: The Motor Claims Department

Dear Sir,

ACCIDENT INVOLVING MID 21226 AND SJR 1202P ON 05/02/2018

We refer to the above matter.

We have been appointed by MINDEF as claims adjuster to handle all traffic accident claims involving military vehicles with effect from 01st April 2007.

We are instructed that the accident was caused by your insured's negligent driving and / or management of his vehicle. As a result of the accident, our principal's vehicle was damaged and our principal has been put to loss and expense, particulars of which are as follows: -

1. Cost of Repair (MID 21226)	\$ 173.02
2. Loss of Use (1day x \$100.00)	\$ 100.00
3. LTA/ GIA Search Fee	\$ 2.00
TOTAL	<u>\$ 275.02</u>

A copy of the supporting documents is enclosed.

To settle our principal's claim please forward your cheque made payable to "**PS DEFENCE**" within 14 working days of your receipt of this letter.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

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