



SMPD DUE: 19/2/18
14th DAY: 20/2/18

Letter of Claims
Request for direct settlement.

We are submitting a claim on behalf of our customer McGUIRE KEITH RICHARD
NRIC _____ insured of vehicle SKM 2155A against
your insured vehicle number SKP 8883 B (AlG)
On the accident dated on 6-2-18 (ddmmyyy) along JUNCTION BETWEEN
ORCHARD TURN & ORCHARD BVL-

Dated this _____ (day) of _____ (month) 2018 .



Charmaine Kong
Volkswagen Group Singapore
Accident Claims Dept.
charmaine.kong@vw.com.sg
DID : 63057176/ 63057299
HP: 92361399

Service Order Confirmation

SERVICE ORDER NO: 18/P0405

CUSTOMER NO.: CV026945

CUSTOMER NAME: MCGUIRE KEITH RICHARD

TELEPHONE NO.: Mr MCGUIRE KEITH RICHARD

ADDRESS: 1A RIDLEY PARK #03-04
Singapore

VEH No.: SKM2155A

Order Date: 08/02/18

Reg Date: 04/02/14 KM: 23,399

VIN NO.: WWWZZZ1KZDK007938 ENGINE NO: SA: Goh Edmund

MODEL: GOLF CABRIO A6 1.4 TSI (DSG) MODEL NO.: 5172Q5

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P MECH ELECT WIRING & MECH COMPONENT CHECK NETT	1	TU	480		480
2	B&P DIAG PROGRAMMING & CALIBRATION- NETT	1	TU	280		280
3	B&P ALEX LABOUR R&R SOFT TOP	3	UNIT	840		2,520
4	B&P ALEX LABOUR LABOUR	4	UNIT	840		3,360
5	B&P ALEX LABOUR R&R REAR BOOT MECH.	1	UNIT	840		840
6	B&P ALEX PAINT SPRAY PAINT	6	UNIT	800		4,800
7	B&P NUMBER PLATE B&P NUMBER PLATE -NETT	1	ST	80		80
Item						
8	5K7827025F REAR BOOT LID	1	PCS	2,205.23		2,205.23
9	5K7827705A WHETHER STRIP	1	PCS	100.61		100.61
10	5K7945087A BRAKELIGHT	1	PCS	182.64		182.64
11	8P4827507 STRIKER PLATE	1	PCS	74.62		74.62
12	4H0827505A BOOT LID LATCH	1	PCS	205.37		205.37
13	8P7827520 BOOT LID FLAP COVER	1	PCS	14.31		14.31
14	5K7827550B GASFILSTRU	2	PCS	112.66		225.32
15	5K7827301B BOOT LID HINGE (LHS)	1	PCS	84.80		84.80
16	5K7827302B BOOT LID HINGE (RHS)	1	PCS	84.80		84.80
17	5K1827531Q BOOT LID LOCK CABLE	1	PCS	67.77		67.77
18	5K7871021H 2Y5 ROOF FRAME	1	PCS	29,417.49		29,417.49
19	5K7807417BDGRU REAR BUMPER	1	PCS	839.11		839.11
20	5K7807349 REAR LHS BUMPER BRACKET	1	PCS	27.43		27.43
21	5K7807350 REAR RHS BUMPER BRACKET	1	PCS	27.63		27.63
22	5K6807521F 9B9 REAR SPOILER	1	PCS	271.83		271.83
23	5K7807305 REAR REINFORCEMENT	1	PCS	1,119.89		1,119.89
24	5K0945105H REAR LHS REFLECTOR	1	PCS	75.78		75.78
25	5K0945106H REAR RHS REFLECTOR	1	PCS	67.86		67.86
26	1K8943021C LICENCE PLATE LIGHT	2	PCS	109.66		219.32

Service Order Confirmation

SERVICE ORDER NO: 18IP0405
CUSTOMER NO.: CV026945
CUSTOMER NAME: MCGUIRE KEITH RICHARD
TELEPHONE NO.: Mr MCGUIRE KEITH RICHARD
ADDRESS: 1A RIDLEY PARK #03-04
Singapore

VEH No.: SKM2155A

Order Date: 08/02/18
Reg Date: 04/02/14 KM: 23,399
VIN NO.: WWWZZZ1KZDK007938 ENGINE NO: SA: Goh Edmund
MODEL: GOLF CABRIO A6 1.4 TSI (DSG) MODEL NO.: 5172Q5

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
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TOTAL	47,671.81
GST AMOUNT	3,337.03
TOTAL AMOUNT	51,008.84

On Behalf Of "COMPANY" Certified Goods/Service received:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

SINGAPORE ACCIDENT STATEMENT

SOMPO

VS

AIG

LEAVE CAR

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	07/02/2018 19:48
Date Of Accident	06/02/2018 15:00
Exact Location Of Accident	ALONG JUNCTION BETWEEN ORCHARD TURN AND ORCHRD BVL
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKM2155A
Insured/Policyholder	
Name Of Registered Owner	MCGUIRE KEITH RICHARD
NRIC No	S2769445D
Email Address	MCGUIREK@HOTMAIL.CO.UK
Mobile Phone No	(LOCAL) +65-97906853
Alternative Phone No	OFFICE-97906853

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	GOLF CABRIOLET 1.4 TSI AT 5172Q5
Exact Purpose for which vehicle was being used at time of accident	PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	SOMPO INSURANCE SINGAPORE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	D18MTPV01002420
Cover Note Number	NA

Driver

Name of Driver	MCGUIRE KEITH RICHARD
NRIC No	S2769445D
Date Of Birth	12/08/1963
Occupation	INDOOR
Date Of Driving Pass	05/10/2012
Driving Experience	5 YEARS AND 4 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97906853
Fax Number	
Contact Number	OFFICE-97906853
EEmail Address	MCGUIREK@HOTMAIL.CO.UK

Address	5A RIDLEY PARK #08-04
Postcode	248477
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I WAS DRIVING ALONG ORCHARD TURN AND IM DRIVING AT THE MIDDLE LANE. WHEN I CAME TO THE JUNCTION BETWEEN ORCHARD TURN AND ORCHARD BLVD, THE TRAFFIC LIGHT SHOWS RED SO I STOP AT THE STOP LINE. WHEN THE TRAFFIC LIGHT TURN GREEN, SUDDENLY VEHICLE B APPLY ACCELERATOR AND COLLIDED ONTO MY REAR PORTION. WE DROVE OFF TO ANOTHER SAFETY PLACE TO EXCHANGE PARTICULAR AND TOOK PHOTO. NO INJURIES INVOLVED.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKP8883B
Vehicle Make/Model/Colour	MERCEDES BENZ / ML400 4MATIC
Details Of Properties	NA
Vehicle Category	PRIVATE CAR
Name of Driver	KELVIN LIM KUM TANG
NRIC/Passport Number	S1424506E
Contact Number	91058882
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

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5. Any later reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available application by interested parties.
7. By the submission of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)
I understand, acknowledge, agree and consent that:
(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
(i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
(ii) investigating the accident and/or my claims;
(iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
(iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages), and/or
(v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms) which may be sited outside of Singapore, for one or more of the above Purposes.

1:27pm
7/1/18
NG/L

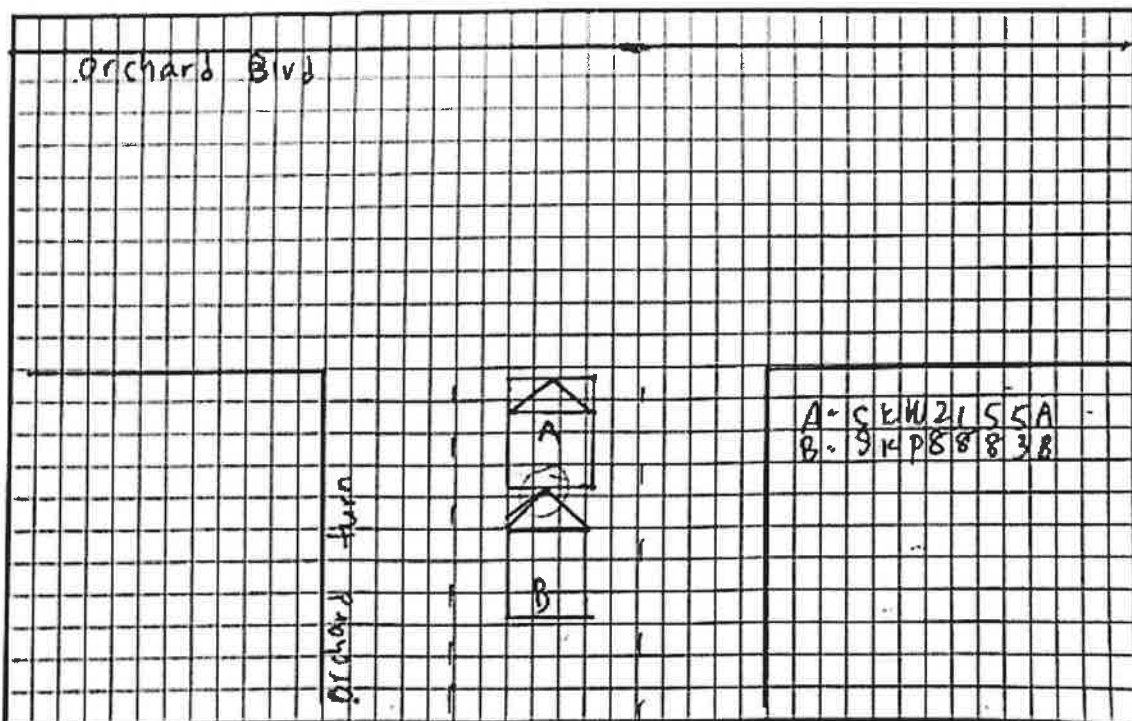
VERIFIED BY AJAX MARS
REPORTING OFFICER
THOMAS NG CHIN CHUN

Policyholder's Signature / Date & Time

Driver's Signature (If driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre
Personnel

Sketch Plan



Common Statement

ACCIDENT STATEMENT (2000 characters)

I WAS DRIVING ALONG ORCHARD TURN AND IM DRIVING AT THE MIDDLE LANE. WHEN I CAME TO THE JUNCTION BETWEEN ORCHARD TURN AND ORCHARD BLVD, THE TRAFFIC LIGHT SHOWS RED SO I STOP AT THE STOP LINE. WHEN THE TRAFFIC LIGHT TURN GREEN, SUDDENLY VEHICLE B APPLY ACCELERATOR AND COLLIDED ONTO MY REAR PORTION. WE DROVE OFF TO ANOTHER SAFETY PLACE TO EXCHANGE PARTICULAR AND TOOK PHOTO. NO INJURIES INVOLVED.

Taxi Voucher No.:

Are you claiming your own insurance policy for the repair of your vehicle?

No, Claim 3rd party

DECLARATION

I/We declare that the above particulars & information provided above are true in every aspect

VERIFIED BY AJAX MARS REPORTING OFFICER -
NG CHIN CHUN



MARS Officer

Registered Owner or Driver's Signature

Job Complete Date/Time

Date/Time:

7 February 2018 at 1:35 PM

7 February 2018 at 1:35 PM