



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/AIG18002701/ks3

14 FEBRUARY 2018

JANE KIMBERLY NG BEE KIOK
6 LEEDEEN PARK
SINGAPORE 267883

Dear Sir/Madam,

ACCIDENT INVOLVING SKP 8883B AND SKM 2155A ON 06.02.2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,


Zaini

Case Handler

DID: 6841 2132

FAX: 6741 4108

Email: Zaini@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

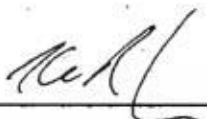
AUTHORIZATION TO ACT
(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

I, MCUIRE KEITH RICHARD ("the third party claimant")
of 54 RIDLEY PARK # 08-04 S248477 (address),
owner of SKM2155A (vehicle no.) hereby authorize
VOLKSWAGEN CENTRE SINGAPORE
("the workshop") to act for me with respect to my claim for repair costs and/or
rental and/or loss of use ("claim") for my vehicle no. SKM2155A that was
damaged pursuant to the accident which occurred on 06/02/2018 (date) along
ALONG JUNCTION BETWEEN ORCHARD TURN & ORCHARD BL (location)
involving vehicle no/s SKP8883B ("the accident").

I further authorize the workshop to settle the above mentioned claim in a
manner that they deem fit and the workshop is further authorized to receive
payment further to settlement of my claim with payment cheque/s being made in
favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my
behalf is on a without prejudice and without admission of liability basis insofar
as the driver/owner/insurers of the other vehicle/s is concerned.

Date this 29th day of MARCH (month) 20 18 (year)


Signed by "the third party claimant"


Signed by 811031009 "workshop"

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **VOLKSWAGEN CENTRE SINGAPORE** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$33,025.01** (Repair Cost), **S\$2,996.00** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SKM 2155A** that was damaged pursuant to the accident which occurred on **06/02/2018** (date) along **BAYFRONT AVE ABT 100 METRES TO FLOATING PLATFORM** (location) involving vehicle no/s **SKP 8883B**.

This is pursuant to the inspection conducted on **09/02/2018** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **MCGUIRE KEITH RICHARD** ("the third party claimant") of vehicle no. **SKM 2155A** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SKM 2155A** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 16 (day) of AUG (month) 20 18



MRB

Signed by appointed surveyor



Signed by "the workshop" (with chop)

Volkswagen Centre Singapore



Service Tax Invoice No. SV18P14296

Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 18IP0405

SERVICE CUSTOMER NO.: F01089R

SERVICE CUSTOMER NAME.: AIG ASIA PACIFIC INSURANCE P/L

TELEPHONE NO.:

ADDRESS: 78 Shenton Way
#07-16 AIG Building
Singapore

Post Code: 079120

VEH NO.: SKM2155A

DATE: 28/03/18 Pickup:

VIN NO.: WVGZZZ1KZDK007938 KM : 23,399

GEARBOX CODE: Engine No.:

MODEL: GOLF CABRIO A8 1.4 TSI (DSG)

SA : Goh Edmund

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
AIG DIRECT SETTLEMENT					
DOA: 6/2/2018					
TP VEHICLE NO: SKP8883B					
SURVEY BY RASUL					
REPAIR LIMIT - \$31,000					
	Labor				
1	LABOUR	2.00	UNIT	840.00	1,680.00
2	CLEAR GLASS CHIP	0.50	UNIT	840.00	420.00
3	R&R REAR BOOT MECH.	0.50	UNIT	840.00	420.00
4	SPRAY PAINT	3.00	UNIT	800.00	2,400.00
5	B&P NUMBER PLATE -NETT	1.00	ST	80.00	80.00
6	Tow SVC- Quality Recovery Services	1.00	UNIT		
7	Tow SVC- Quality Recovery Services	1.00	UNIT		
8	PROGRAMMING & CALIBRATION- NETT	1.00	TU	280.00	280.00
9	R&R SOFT TOP	2.50	TU	840.00	2,100.00
10	ELECT WIRING & MECH COMPONENT CHECK NE	1.00	TU	480.00	480.00
	Item				
11	NAME PLATE (TSI)	1.00	PCS	57.83	40.48
12	NAME PLATE (GOLF)	1.00	PCS	60.85	42.46
13	REAR BUMPER	1.00	PCS	839.11	587.37

Volkswagen Centre Singapore



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SERVICE ORDER NO: 18IP0405

SERVICE CUSTOMER NO.: F01089R

SERVICE CUSTOMER NAME.: AIG ASIA PACIFIC INSURANCE P/L

TELEPHONE NO.:

ADDRESS: 78 Shenton Way
#07-16 AIG Building
Singapore

Post Code: 079120

VEH NO.: SKM2155A

DATE: 28/03/18 Pickup:

VIN NO.: WVWZZZ1KZDK007938 KM: 23,399

GEARBOX CODE: Engine No.:

MODEL: GOLF CABRIO A6 1.4 TSI (DSG)

SA: Goh Edmund

Next Appointment Date :

Next Appointment Mileage : 0

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	AMOUNT
14	REAR BOOT LID	1.00	PCS	2,205.23	1,543.86
15	WETHER STRIP	1.00	PCS	100.61	70.43
16	ROOF FRAME	1.00	PCS	29,417.49	20,592.24
17	BRAKELIGHT	1.00	PCS	182.64	127.85

Sub Total 30,864.50
GST (7%) AMOUNT 2,160.52
TOTAL AMOUNT 33,025.01



Customer

Phone : Fax :

Volkswagen Centre Singapore



Service Order Confirmation

Biz Reg. No. 53103069E
GST No. M20098505-2

SERVICE ORDER NO: 18IP1086

CUSTOMER NO.: VWSING

CUSTOMER NAME: Company VOLKSWAGEN SINGAPORE

TELEPHONE NO.:

ADDRESS: 247 Alexandra Road
Singapore

VEH No.: SLV2719P

Order Date: 23/04/18

Reg Date: 27/12/17

KM: 1,931

VIN NO.: WVVZZZAUZGW544784

ENGINE NO:

SA: Goh Edmund

MODEL: SPORTSVAN 1.4 TSI CL

MODEL NO.: AM13HZ

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P VW DRIVEEASY CAR B&P VW DRIVEEASY RENTAL/LOAN CAR	43	TU	112.15		4,822.45

TOTAL 4,822.45
GST AMOUNT 337.57
TOTAL AMOUNT 5,160.02



Authorized Signature

Certified Goods/Service received:

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT



Volkswagen Group Singapore Pte Ltd
247 Alexandra Road, Singapore 159934

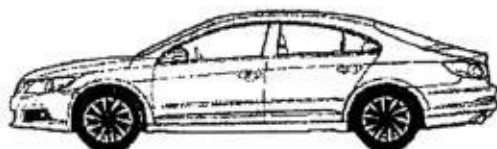
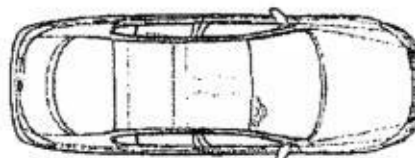
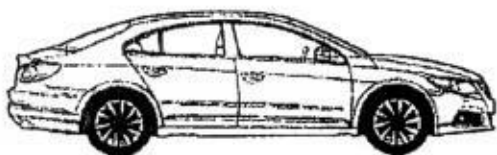
RENTAL CAR AGREEMENT

MAIN DRIVER PARTICULARS	
Owner's Vehicle No:	2524 SICH 2155A
Model:	VW GOLF CARIO
Name:	KEITH MCSUIKE
Address:	SA RIDLEY PARK 08-24 TANGSIN PARK S24847A
Office Tel:	Residence Tel:
Occupation:	LAWYER Hps: 97906853
P.P.A.C No:	Nationality: UK
Date of Birth:	12/18/63 Place of Birth: UK
Dr. Licence No:	S2769445B

ADDITIONAL DRIVER'S PARTICULAR	
Name:	ALISON HONEY
Address:	AS ABOVE
Office Tel:	Residence Tel:
Occupation:	Hps: 97906853
P.P.A.C No:	Nationality: UK
Date of Birth:	18/15/63 Place of Birth: UK
Dr. Licence No:	UK FB 15831005

RENTAL VEHICLE PARTICULAR		
Replacement Vehicle No:	SV27AP	
Model:	SPORTSVAN	
Collection Out	Date & Time 14/2/2013 1015	Mileage Out 1427
Return In	Date & Time BILL TILL 28/03/2013 UKS TEL -	Mileage In 1526
OUT	<input checked="" type="radio"/>	IN
EMPTY	<input checked="" type="radio"/>	FULL
EMPTY	<input type="radio"/>	FULL
RENTAL CAR CHARGES		
	Days	Total
Days @ \$ 112.15	Per Day	43

ADDITIONAL CHARGES	
PETROL TOP-UP CHARGES	
MISC	
TOTAL CHARGES (incl 7% GST)	\$ 5160.02
Remark:	



Kindly top up the petrol before you return us the replacement car. Otherwise, there will be charges added to your payment

In the event of vehicle breakdown, please call our Volkswagen 24hrs road assistance at 63338800

CHECKED OUT BY:

CHECKED IN BY:

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Rental Car Terms & Conditions

1. I hold a valid Singapore driving licence, as provided herein, for the operation of the loan car ("the Car").

2. For the avoidance of doubt, 1 day is equivalent to 24-hour period from when the Car was rented out. When the rental period is less or equal to 5 hours after 1 day, I will incur a half day charge. When the rental period exceeds 5 hours after 1 day, I will incur a full day charge.

3. In the event of vehicle breakdown, Volkswagen Group Singapore will only replace another rental vehicle on the next working day subject to availability of the rental vehicle and it may be any brand or model within our discretion.

4. I acknowledge that Volkswagen Group Singapore is fully entitled to request for the return of the Car at any time, giving 1 day notice, when your car is ready for collection.

5. The Car shall be issued and returned during the operating hours of the Service Centres.

6. I have checked and accepted the Car in the current condition and agree to return it to you in the same condition, failing which, I agree bear all cost and expenses necessary to restore the Car to its initial condition.

7. I agree to take full responsibility for the Car and at all times exercising reasonable care when using the Car, and shall not authorize the car to be driven by another person unless stated in the additional driver detail column.

8. I undertake not to drive or operate the Car outside Singapore. There will be additional charges of \$50 per day for Malaysia Insurance coverage

9. I shall take good care on the cleanliness of the Car and shall not eat, drink and smoke in the Car. Additional charges of \$80 will be incurred for the interior cleaning or removal of odour smell.

10. I shall not permit anything to be done that may void or affect the Car's insurance in any way, eg. driving under influence of alcohol/medication, participating in racing, etc. Under such circumstances, I will bear all cost to restore the Car to the initial condition, or to replace the Car.

11. I take full responsibility and shall promptly pay for any damage or loss, however caused to the Car during the loan period.

12. I shall pay for all traffic violations, fines and penalties imposed on the Car during the rental period.

13. All claims, damages, losses, increased insurance premiums, insurance claim excess amounts, costs and expenses (including legal costs on a full indemnity basis), whatsoever and however brought against, suffered or incurred by you in respect of the Car or the use or operation of the Car during the rental period.

14. In the event when the Car is damaged, I shall pay the Insurance claims excess stated below (please tick the relevant):

☒ \$2,500 excess amount - applicable for non-sport models and/or with engine capacity less than 2,500cc (Polo, Beetle, Jetta, Passat, CC, Touran and Sharan).

- Applicable to sports, coupe and cabriolet models, including Scirocco and Golf Cabriolet.

- Applicable to vehicle with engine capacity above 2,500cc, including Touareg and Phaeton.

☐ \$5,000 excess amount - applicable for sports, coupe and cabriolet models and/or with engine capacity above 2,500cc (Scirocco, Golf Cabriolet, Touareg and Phaeton); and for drivers below 23 years old and above 62 years old and with driving experience less than 2 years.

☐ Other applicable excess amount as stated: _____

15. I shall return the same level of petrol in which the car was rented out when I return the Car. Otherwise, I shall be charged for topping up of petrol to the same level or more in which the Car was rented out.

16. I agree that I shall settle all outstanding payment before I am able to collect my own car from the workshop.

17. I have read, fully understand and agreed with the terms and conditions herein.

Customer Signature: 



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-18-021682
Date of Request: 08/02/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 08/02/2018
Enquiry By Edmund Goh Hui Huang
TP Vehicle No. SKP8883B
Accident Date 08/02/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKP8883B	AIG Asia Pacific Insurance Pte. Ltd.	23/04/2017-22/04/2018	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-18-021882
Date of Request: 08/02/2018

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 08/02/2018
Enquiry By Edmund Goh Hui Huang
TP Vehicle No. SKP8883B
Accident Date 08/02/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque