

1952/010

CASE OWNER:

Jaclyn

CC 3 / AIG18002701

R/KS352

LKK:

IDAC:

Surveyor:

RAGUL

DOI:

ASSIGNMENT

9/12/18

Date / Time:

09/02/18

Registered in Merimen:

09/02/18

Pre-assign / CCU / FTE

418882661856



Insured Vehicle No.:

SKP 8883B

Claim No.:

Name of Insured:

JANE KIMBERLY NG SEE KIOK

Policy No.:

Insured Tel No.:

HP: 9660 9505

Make / Model:

MERCEDES-BENZ

Excess Sec II :SS

D.O.A: 06/02/18

Place of Accident:

ORCHARD TURN

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age: KELVIN LIM KUN TANG

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Driver Tel No.: 9105 8882

(V/L: YES / NO)

Insured Liability:

%

Final ? Yes / No

SKM 2155A



INSRS:

WSP: Volkswagen Group

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time	STAGE	DATE / PIC
12/02/18 (Zani)	Non-Reporting ltr (1st):	
1202208 @ 1:59pm	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	7 1202208
	After call ltr to OI:	
	Documentation Check List: Handler Typist	
	Notification ltr (if non-pickup)	☒
	After call ltr to OI:	☒
	Authorisation To Act:	☒
	Release Voucher:	☒
	Final Repair Bill:	☒
	Car Rental Invoice:	☒
	Towing Invoice:	☒
	LTA / GIA:	☒
	Medical Bill:	☒
	PIR:	☒
	Mandate/Reject Instruction:	☒
	LOD:	☒
	Payment Breakdown Form:	☒
	Post-Repair Photos:	☒
	Others:	☒
PRELIMINARY ADVICE Date/Time: - Sent By: -		
FINALIZATION Date/Time: 23/4/18 Confirm with: CHADWINE Confirm by: MIB		
Repair Cost: P/P SS3056456 (11 days) Reduction: 37 % Email ☒ Call ☒		
FINAL SETTLEMENT Date/Time: 7.8.18 Confirm with: MIB Email ☒ Call ☒		
Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 27		
Repair Cost: w/ass SS 33,025.01		
Loss of Rental (LOR): w/ass SS 2,996.00 (28 days) x 100		
Loss of Use (LOU): SS - (S x days)		
Loss of Income (LOI): SS - (S x days)		
LOR only ☒ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]		
GIA/LTA Search SS 2.00		
Medical: SS -		
Disbursement: SS - (e.g. Tow/ Independent)		
Legal Cost SS -		
Total: SS 36,025.01 Global Sum SS:		
FINAL PAYMENT Date/Time: 16.8.18 Confirm with: MIB Email ☒ Call ☒		
Payee 1: SS 36,025.01 Name 1: VOLKSWAGEN CENTRE SINGAPORE		
Payee 2: (Strike if N.A.) SS Name 2:		
Payee 3: (Strike if N.A.) SS Name 3:		

Refuse

REF:

Ref. 18002701 / R1K53

98450

ASSIGNMENT

From: _____ Date: _____
Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
To inspect Vehicle No: _____
at Workshop this _____
of _____
Insured _____
Policy No _____
Claims No _____
Sum Insured _____ Excess _____
(Client's Record)
Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.



Ball or Market Value: 102,150
IDAO Accident Report: _____ Consistent? : Yes or No
GIA / PR Seen: _____ Consistent? : Yes or No
Est. Repairs: _____ days Res: Yes or No
Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No SKM 2155A Yr Regd: 2014 FEB
Type: M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
Truck / Trailer or:

Make Volkswagen Golf Cab 1.4 cc 1390
Colour BLACK A/C Insured / Std / NI / NA
Sp. Reading 23399 T. Radio: Insured / Std / NI / NA
Eng/No: _____

C/No: WUW222/K20KOV7938

Gen. Cond: Good (C) / Poor / Burnt

Steering: (C) / Jammed / Leaked / Burnt or

Brake: (C) / Jammed / Leaked / Burnt or

Modi: Nil / (C) / STD A/Rim or

Tyre Size: F: 225/45 R17
R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / (C) / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front		Rear	
R/Bal:	<u>6</u> mm	R/Bal:	<u>6</u> mm
L/Bal:	<u>6</u> mm	L/Bal:	<u>6</u> mm
D.O.A:	<u>06/02/18</u>	D.O.I:	<u>09/02/18</u>

Survey held at Volkswagen Max

Des. of Damages: Frt / (C) / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

PLP: +30.864.50 (RED: 9 17.165.80 3T/-)

*Data/Time: File Pass to?

☐ : Preli. Report

Days Of Repair: _____

1)

☐ : Final Report

Resurvey No. of Trip: _____

Survey Fee: _____

Data/Time: File Return to?

Transportation: _____

2)

Add Fee: ☐ Site Insp: \$

☐ S-PS: \$

☐ Interview: \$

☐ Shovel:

☐ Tech. Insp: \$

☐ Other:

☐ Weekend: \$

TOTAL

Report Format: _____

Lump Sum / I.B.I: / \$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC3/AIG18002701/R1ks3	
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 09-02-2018	
Code : AIG			
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SKP 8883B	Veh. Inspected	SKM 2155A
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	09/02/2018
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	06/02/2018	Inspection Date	09/02/2018
Survey held at	VOLKSWAGEN GROUP SINGAPORE PTE LTD NO 17 TUAS AVE 9 SINGAPORE 639197		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

Service Order Confirmation

SERVICE ORDER NO: 18IP0405

CUSTOMER NO.: CV026945

CUSTOMER NAME: MCGUIRE KEITH RICHARD

TELEPHONE NO.: Mr MCGUIRE KEITH RICHARD

ADDRESS: 1A RIDLEY PARK #03-04

Singapore

VEH No.: SKM2155A

Order Date: 08/02/18

Reg Date: 04/02/14

KM: 23,399

VIN NO.: WVVZZZ1KZDK007938

ENGINE NO:

SA: Goh Edmund

MODEL: GOLF CABRIO A6 1.4 TSI (DSG) MODEL NO.: 5172Q5

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P MECH	1	TU	480		480 ✓
2	B&P DIAG	1	TU	280		280 ✓
3	B&P ALEX LABOUR	3	UNIT	840		2100 ✓
4	B&P ALEX LABOUR	4	UNIT	840		3360 ✓
5	B&P ALEX LABOUR	1	UNIT	840		840 ✓
6	B&P ALEX LABOUR	1	UNIT	840		840 ✓
7	B&P ALEX PAINT	6	UNIT	800		4800 ✓
8	B&P NUMBER PLATE	1	ST	80		80 ✓
Item						
9	5K7827025F	1	PCS	2,205.23		2,205.23 ✓
10	5K7827705A	1	PCS	100.61		100.61 ✓
11	5K7945087A	1	PCS	182.64		182.64 ✓
12	8P4827507	1	PCS	74.62		74.62 ✓
13	4H0827505A	1	PCS	205.37		205.37 ✓
14	8P7827520	1	PCS	14.31		14.31 ✓
15	5K7827550B	2	PCS	112.66		225.32 ✓
16	5K7827301B	1	PCS	84.80		84.80 ✓
17	5K7827302B	1	PCS	84.80		84.80 ✓
18	5K1827531Q	1	PCS	67.77		67.77 ✓
19	5K7871021H 2Y5	1	PCS	29,417.49		29,417.49 ✓
20	5K7807417BDGRU	1	PCS	839.11		839.11 ✓
21	5K7807349	1	PCS	27.43		27.43 ✓
22	5K7807350	1	PCS	27.63		27.63 ✓
23	5K6807521F 989	1	PCS	271.83		271.83 ✓
24	5K7807305	1	PCS	1,119.89		1,119.89 ✓
25	5K0945105H	1	PCS	75.78		75.78 ✓
26	5K0945106H	1	PCS	67.86		67.86 ✓
27	1K8943021C	2	PCS	109.66		219.32 ✓

Service Order Confirmation

SERVICE ORDER NO: 18IP0405

CUSTOMER NO.: CV026945

CUSTOMER NAME: MCGUIRE KEITH RICHARD

TELEPHONE NO.: Mr MCGUIRE KEITH RICHARD

ADDRESS: 1A RIDLEY PARK #03-04
Singapore

VEH No.: SKM2155A

Order Date: 08/02/18

Reg Date: 04/02/14 KM: 23,399

VIN NO.: VVVZZZ1KZDK007938 ENGINE NO:

SA: Goh Edmund

MODEL: GOLF CABRIO A6 1.4 TSI (DSG) MODEL NO.: 5172Q5

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
-----	-------------	-----	-----	------------	--------	--------

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Paint
Hp 90010068
to-11 days
09/02/18 @ 1445
Reg by paint

TOTAL	48,511.81
GST AMOUNT	3,395.83
TOTAL AMOUNT	51,907.64

48630.29

On Behalf Of "COMPANY"

Certified Goods/Service received:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

Supplementary or Omitted List



VEHICLE NUMBER: **SKM2155A**

MODEL **CABRIO**

CLAIMS DETAILS

	LABOUR DESCRIPTION	AMOUNT		
		Qty	Unit	Amount
1				
2				
3				
4				
Total				\$0.00

No.	Item No.	Description	Qty	Unit Pricing	Discount	Amount
1	5K0853687A 739	NAME PLATE (GOLF)	1	\$60.65		\$60.65
2	1Q0853675Q GQF	NAME PLATE (TSI)	1	\$57.83		\$57.83
3						
4						
5						
TOTAL:						\$118.48

✓ 95.246
✓ 40.48

Total Labour & Parts

\$118.48

Survey By

Service Order Confirmation

SERVICE ORDER NO: 18IP0405
 CUSTOMER NO.: CV026945
 CUSTOMER NAME: MCGUIRE KEITH RICHARD
 TELEPHONE NO.: Mr MCGUIRE KEITH RICHARD
 ADDRESS: 1A RIDLEY PARK #03-04
 Singapore

VEH No.: SKM2155A

Order Date: 08/02/18

Reg Date: 04/02/14 KM: 23,399

VIN NO.: WVVZZZ1KZDK007938 ENGINE NO: SA: Goh Edmund

MODEL: GOLF CABRIO A6 1.4 TSI (DSG) MODEL NO.: 5172Q5

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
Labor						
1	B&P MECH R&R SOFT TOP	2.5	TU	840		2,100
2	B&P MECH ELECT WIRING & MECH COMPONENT CHECK NETT	1	TU	480		480
3	B&P DIAG PROGRAMMING & CALIBRATION- NETT	1	TU	280		280
4	B&P ALEX LABOUR LABOUR	2	UNIT	840		1,680
5	B&P ALEX LABOUR CLEAR GLASS CHIP	0.5	UNIT	840		420
6	B&P ALEX LABOUR R&R REAR BOOT MECH	0.5	UNIT	840		420
7	B&P ALEX PAINT SPRAY PAINT	3	UNIT	800		2,400
8	B&P NUMBER PLATE B&P NUMBER PLATE -NETT	1	ST	80		80
9	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
10	EXT00037 Tow SVC- Quality Recovery Services	1	UNIT	0		0
Item						
11	5K7827025C LID	1	PCS	2,205.23	30.00005	1,543.66
12	5K7827705A WHETHER STRIP	1	PCS	100.61	30	70.43
13	5K7945087A BRAKELIGHT	1	PCS	182.64	30	127.85
14	5K7871021H 2Y5 ROOF FRAME	1	PCS	29,417.49	30	20,592.24
15	5K7807417BDGRU REAR BUMPER	1	PCS	839.11	30	587.38
16	5K0853687A 739 NAME PLATE (GOLF)	1	PCS	60.65	30	42.46
17	1Q0853675Q GQF NAME PLATE (TSI)	1	PCS	57.83	30	40.48

Remarks : AIG DIRECT SETTLEMENT

DOA: 6/2/2018

TP VEHICLE NO: SKP8883B

SURVEY BY RASUL

REPAIR LIMIT - \$31,000

Service Order Confirmation

SERVICE ORDER NO.: 18IP0405
CUSTOMER NO.: CV026945
CUSTOMER NAME: MCGUIRE KEITH RICHARD
TELEPHONE NO.: Mr MCGUIRE KEITH RICHARD
ADDRESS: 1A RIDLEY PARK #03-04
Singapore

VEH No.: SKM2155A

Order Date: 08/02/18

Reg Date: 04/02/14 KM: 23,399

VIN NO.: WVVWZZZ1KZDK007938

ENGINE NO:

SA: Goh Edmund

MODEL: GOLF CABRIO A6 1.4 TSI (DSG) MODEL NO.: 5172Q5

No.	DESCRIPTION	QTY	UOM	UNIT PRICE	DISC %	AMOUNT
-----	-------------	-----	-----	------------	--------	--------

TOTAL	30,864.49
GST AMOUNT	2,160.51
TOTAL AMOUNT	33,025.01

On Behalf Of "COMPANY"

Certified Goods/Service received:

Authorized Signature

Customer

NOTE: THIS IS NOT AN OFFICIAL RECEIPT

Rasul (LKKAuto)

From: Rasul (LKKAuto)
Sent: Wednesday, 28 March, 2018 10:57 AM
To: 'Ong, Germaine (VWG Singapore)'
Cc: Zaini (LKK Auto); Kong, Charmaine (VWG Singapore)
Subject: RE: SKM 2155A

Hi Germaine,

The best only I can give is 31K

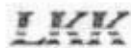
Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

From: Ong, Germaine (VWG Singapore) [<mailto:Germaine.ong@vw.com.sg>]
Sent: Monday, 12 February, 2018 1:46 PM
To: Rasul (LKKAuto)
Cc: Zaini (LKK Auto); Kong, Charmaine (VWG Singapore)
Subject: RE: SKM 2155A

Dear Rasul

Can we ask for \$32K?

Dear Zaini

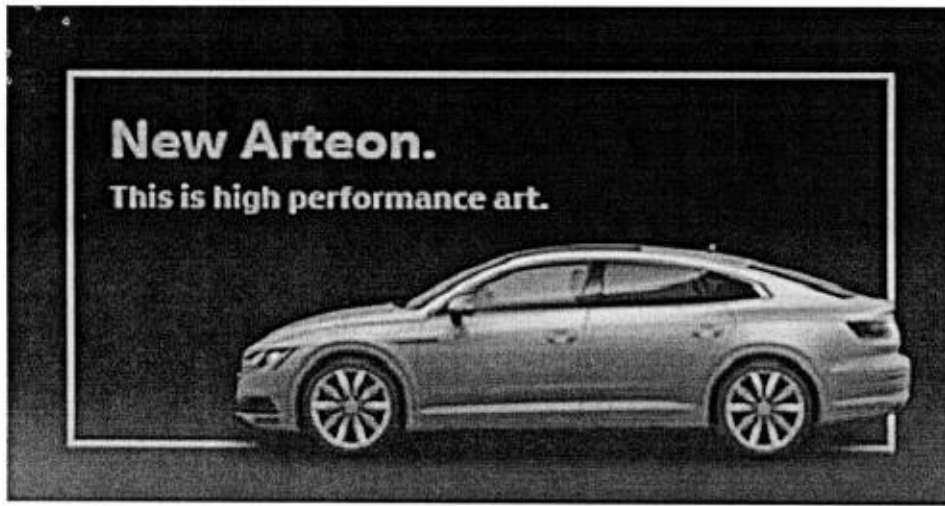
Any update on liability??

Best Regards

Germaine Ong
Insurance Service Advisor
AfterSales

Volkswagen Centre Singapore
17 Tuas Ave 9
Singapore 639197

HP: +65 92361588
Germaine.ong@vw.com.sg
<http://www.vw.com.sg>



From: Rasul (LKKAuto) [<mailto:Rasul@lkkauto.com>]
Sent: Monday, 12 February, 2018 9:49 AM
To: Ong, Germaine (VWG Singapore)
Cc: Zaini (LKK Auto)
Subject: SKM 2155A

H Germaine,

As spoken, I've checked this status market value and the NETT amount to repair this vehicle is 29K.
Kindly acknowledge

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK

Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Thursday, 3 May 2018 11:51 AM
To: 'Kesaval, Jaclyn-M'
Cc: Hsiao Tong (LKKAUTO); Joy Irene (LKKAUTO)
Subject: [MANDATE REQUEST] Your ref : 4188826618SG , ACCIDENT ON 06/02/2018 INVOLVING SKP 8883B (OI) & SKM 2155A (TP)

Your ref : **4188826618SG**
Our ref : CC3/AIG18002701/R1ea3

Dear Sirs,

ACCIDENT ON 06/02/2018 INVOLVING SKP 8883B (OI) & SKM 2155A (TP)

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer "**VOLKSWAGEN GROUP SINGAPORE PTE LTD**" at **\$ 38,187.04 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 52,034.41	\$ 33,025.02
2. Loss of Rental (**43days x \$112.15)	\$ 5,160.02	\$ 5,160.02 (**43days x \$112.15)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 57,196.43	<u>\$ 38,187.04</u>

****Downtime due to parts delay, supporting document uploaded in merimen for your easy reference. (Refer to the work chart on the breakdown of the downtime)**

MARKET VALUE	: \$102,500.00
LTA REBATE	: \$ 71,148.00
NETT VALUE	: \$ 31,352.00

For your approval in merimen please.

Thank You.

Best Regards,

Asher Sng | Case Handler
LKK Auto Consultants Pte Ltd

Print Received Message

This mail is associated with :

***SKM2155A (4188826618SG)**
[SKP8883B]

TP
MCGUIRE KEITH RICHARD
Feb 6 2018 3:00PM
[Jane Kimberly Ng Bee Kiok]
Volkswagen Group Singapore Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 24/05/2018 18:52 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$35027.92) - SKM2155A - Claim Handler: Kesaval, Jaclyn-M

Approved:35027.92:Pls negotiate settlement at best as follows: COR: \$33,025.02 RENTAL: \$2,000.90 (17days x \$110 + GST) GIA: \$2 TOTAL: \$35,027.92 ***above offer subject to Final Repair Bill, Rental Agreement, GIA Search Bill

Print Received Message

This mail is associated with :

***SKM2155A (4188826618SG)**
[SKP8883B]

TP

MCGUIRE KEITH RICHARD

Feb 6 2018 3:00PM

[Jane Kimberly Ng Bee Kiok]

Volkswagen Group Singapore Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 30/07/2018 10:56 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$36167.04) - SKM2155A - Claim Handler: Kesaval, Jaclyn-M

Approved:36167.04:Pls negotiate settlement at best as follows: COR: \$33,025.02 RENTAL: \$3140.02 (28 days x \$110 + GST) GIA: \$2 TOTAL: \$36,167.04 ***above offer subject to Final Repair Bill, Rental Agreement, GIA Search Bill

Asher Sng (LKKAuto)

From: Wong, MeiY (VWG Singapore) <meiy.wong@vw.com.sg>
Sent: Tuesday, 7 August 2018 10:04 AM
To: Asher Sng (LKKAuto)
Cc: Foo, John (VWG Singapore); Hsiao Tong (LKKAuto); Joy Irene (LKKAuto); Cheong, Pearlyn (VWG Singapore); Kong, Charmaine (VWG Singapore)
Subject: RE: SKM2155A - FINALISE

Follow Up Flag: Follow up
Flag Status: Completed

Good Morning Asher,

Offer accepted. Please forward us DV, if any, and kindly process payment.

1. Cost of Repair(w/GST)	\$ 33,025.01
2. Loss of Rental (w/GST) (28days x \$100)	\$ 2,996.00
3. LTA/GIA search fee	\$ 2.00
TOTAL	<u>\$ 36,023.01</u>

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7216
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
meiy.wong@vw.com.sg
<http://www.vw.com.sg>



It's not e-mail, if you print it. Think Blue.

From: Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]

Sent: Friday, August 03, 2018 5:10 PM

To: Wong, Meiy (VWG Singapore)

Cc: Foo, John (VWG Singapore); Hsiao Tong (LKKAUTO); Joy Irene (LKKAUTO); Cheong, Pearlyn (VWG Singapore); Kong, Charmaine (VWG Singapore)

Subject: RE: SKM2155A - FINALISE

Without Prejudice

Hi Sir,

We refer to the above matter.

Our principal maintain the offer as follows: -

1. Cost of Repair(w/GST)	\$ 33,025.02
2. Loss of Rental (w/GST) (28days x \$100)	\$ 2,996.00
3. LTA/GIA search fee	\$ 2.00
TOTAL	<u>\$ 36,023.02</u>

Kindly advise your client to reconsider and let us have your acceptance.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wong, Meiy (VWG Singapore) <meiy.wong@vw.com.sg>

Sent: Wednesday, 1 August 2018 12:34 PM

To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Cc: Foo, John (VWG Singapore) <John.Foo@vw.com.sg>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Joy Irene (LKKAUTO) <JoyIrene@lkkauto.com>; Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>; Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>

Subject: RE: SKM2155A - FINALISE

Dear Asher,

Thanks for your offer ,but kindly re-consider your LOR offer from 28 days to 43 days as below:

1. Cost of Repair(w/GST)	\$ 33,025.01
2. Loss of Rental (w/GST) (43days x \$107)	\$ 4,601.00
3. LTA/GIA search fee	\$ 2.00
TOTAL	<u>\$ 37,628.01</u>

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7216
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
meiy.wong@vw.com.sg
<http://www.vw.com.sg>



It's not e-mail, if you print it. Think Blue.

From: Asher Sng (LKKAUTO) [<mailto:AsherSng@lkkauto.com>]

Sent: Tuesday, July 31, 2018 9:07 AM

To: Wong, Meiy (VWG Singapore)

Cc: Foo, John (VWG Singapore); Hsiao Tong (LKKAUTO); Joy Irene (LKKAUTO); Cheong, Pearlyn (VWG Singapore); Kong, Charmaine (VWG Singapore)

Subject: RE: SKM2155A - FINALISE

Without Prejudice

Hi Sir,

We refer to the above matter.

Our principal propose settlement as follows: -

1. Cost of Repair(w/GST)	\$ 33,025.02
2. Loss of Rental (w/GST) (28days x \$100)	\$ 2,996.00
3. LTA/GIA search fee	\$ 2.00
TOTAL	<u>\$ 36,023.02</u>

Kindly let us have your acceptance.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)

Sent: Friday, 27 July 2018 1:49 PM

To: 'Wong, Meiy (VWG Singapore)' <meiy.wong@vw.com.sg>

Cc: Foo, John (VWG Singapore) <John.Foo@vw.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>; Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>

Subject: RE: SKM2155A - FINALISE

Without Prejudice

Hi Meiy,

We refer to the email below.

We are still pending approval from our principal.

Shall revert to you once our principal approved.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wong, Meiy (VWG Singapore) <meiy.wong@vw.com.sg>

Sent: Friday, 27 July 2018 1:16 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Foo, John (VWG Singapore) <John.Foo@vw.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>; Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>

Subject: RE: SKM2155A - FINALISE

Dear Asher,

Any update on payment status of this claim for below mentioned.
Cause Our finance is chasing for this payment. Thanks.

Deeply, Appreciate your kind assist on this matter, Thanks.

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7216
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
meiy.wong@vw.com.sg
<http://www.vw.com.sg>



It's not e-mail, if you print it. Think Blue.

From: Asher Sng (LKKAUTO) [<mailto:AsherSng@lkkauto.com>]

Sent: Friday, July 20, 2018 8:55 AM

To: Wong, Meiy (VWG Singapore)

Cc: Foo, John (VWG Singapore); Hsiao Tong (LKKAUTO); Joy Irene (LKKAUTO); Cheong, Pearlyn (VWG Singapore); Kong, Charmaine (VWG Singapore)

Subject: RE: SKM2155A - FINALISE

Without Prejudice

Hi Meiy,

We refer to the email below.

We are still pending approval from our principal.

Shall revert to you once our principal approved.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wong, Meiy (VWG Singapore) [<mailto:meiy.wong@vw.com.sg>]

Sent: Friday, 20 July 2018 8:14 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Foo, John (VWG Singapore) <John.Foo@vw.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>; Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>; Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>

Subject: RE: SKM2155A - FINALISE

Good Moring Asher,

Any update for earliest email send by Charmaine? Thanks.

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7216
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
meiy.wong@vw.com.sg
<http://www.vw.com.sg>



It's not e-mail, if you print it. Think Blue.

From: Kong, Charmaine (VWG Singapore)

Sent: Tuesday, July 03, 2018 10:15 AM

To: Asher Sng (LKKAuto); Cheong, Pearlyn (VWG Singapore)

Cc: Wong, Meiy (VWG Singapore); Foo, John (VWG Singapore); Hsiao Tong (LKKAuto); Joy Irene (LKKAuto)

Subject: RE: SKM2155A - FINALISE

Dear Asher,

Please refer to the attached PO & DO (2nd attachment).

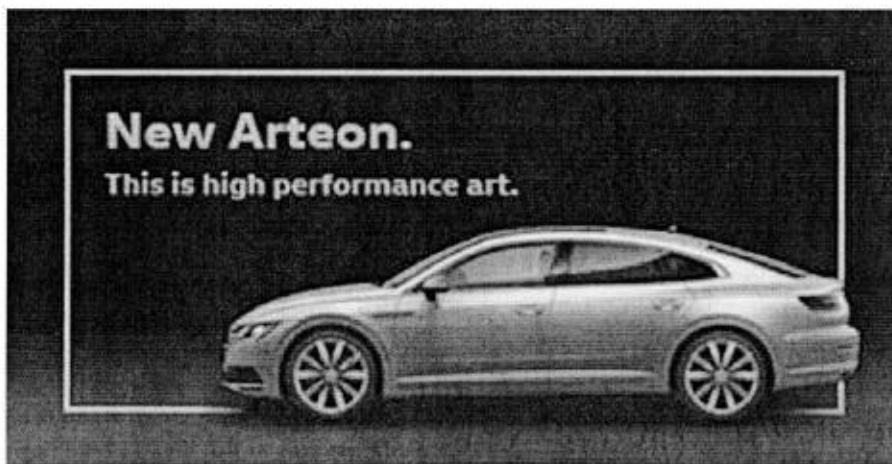
Thanks.

Best Regards,

Charmaine Kong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
<http://www.vw.com.sg>



From: Kong, Charmaine (VWG Singapore)
Sent: Wednesday, 20 June, 2018 3:03 PM
To: 'Asher Sng (LKKAUTO)'; Cheong, Pearlyn (VWG Singapore)
Cc: Wong, MeiY (VWG Singapore); Foo, John (VWG Singapore); Hsiao Tong (LKKAUTO); Joy Irene (LKKAUTO)
Subject: RE: SKM2155A - FINALISE

Dear Asher,

Please refer to the official attached document for parts delay and revise your offer for the rental.

Thanks.

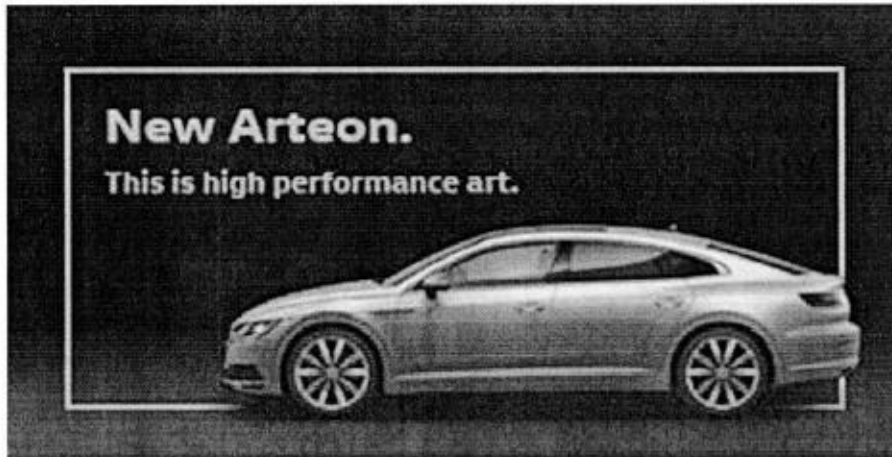
Best Regards,

Charmaine Kong
Insurance Service Advisor

Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
<http://www.vw.com.sg>



From: Asher Sng (LKKAUTO) [<mailto:AsherSng@lkkauto.com>]
Sent: Monday, 4 June, 2018 12:18 PM
To: Kong, Charmaine (VWG Singapore); Cheong, Pearlyn (VWG Singapore)
Cc: Wong, MeiY (VWG Singapore); Foo, John (VWG Singapore); Hsiao Tong (LKKAUTO); Joy Irene (LKKAUTO)
Subject: RE: SKM2155A - FINALISE

Without Prejudice

Hi Sir,

We refer to the above matter.

Our principal propose settlement as follows: -

1. Cost of Repair(w/GST)	\$ 33,025.02
2. Loss of Rental (w/GST) (17days x \$110)	\$ 2,000.90
3. LTA/GIA search fee	\$ 2.00
TOTAL	\$ 35,027.92

Kindly let us have your acceptance.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)

Sent: Tuesday, 24 April 2018 10:28 AM

To: 'Kong, Charmaine (VWG Singapore)' <charmaine.kong@vw.com.sg>; Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>

Cc: Wong, Mei (VWG Singapore) <meiy.wong@vw.com.sg>; Foo, John (VWG Singapore) <John.Foo@vw.com.sg>; Rasul (LKKAuto) <Rasul@lkkauto.com>

Subject: RE: SKM2155A - FINALISE

Without Prejudice

Hi Charmaine,

We acknowledge your email below.

Shall seek approval from our principal and revert to you in due course.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kong, Charmaine (VWG Singapore) [<mailto:charmaine.kong@vw.com.sg>]

Sent: Monday, 23 April 2018 6:38 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Cheong, Pearlyn (VWG Singapore) <Pearlyn.cheong@vw.com.sg>

Cc: Wong, Mei (VWG Singapore) <meiy.wong@vw.com.sg>; Foo, John (VWG Singapore) <John.Foo@vw.com.sg>; Rasul (LKKAuto) <Rasul@lkkauto.com>

Subject: RE: SKM2155A - FINALISE

Dear Asher,

LOD attached for your payment actions please. As spoken just now, please update us the approved number of days claimable for the rental once AIG confirmed.

Thanks.

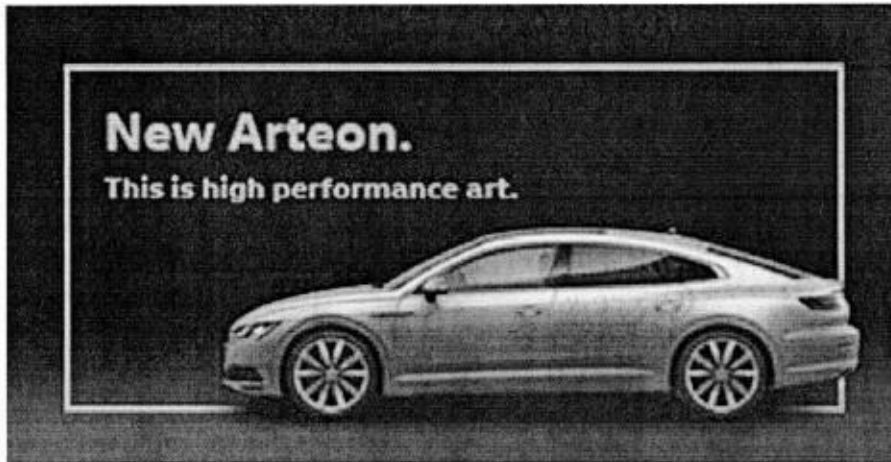
Best Regards,

Charmaine Kong
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road

Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
<http://www.vw.com.sg>



From: Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]
Sent: Monday, 23 April, 2018 10:06 AM
To: Cheong, Pearlyn (VWG Singapore); Kong, Charmaine (VWG Singapore)
Cc: Wong, MeiY (VWG Singapore); Foo, John (VWG Singapore); Rasul (LKKAuto)
Subject: RE: SKM2155A - FINALISE

WITHOUT PREJUDICE

Hi Charmine,

We refer to the above matter.

Our surveyor have finalise COR at \$30,864.49 (exclude gst) 11 days, finalize amount subject to our principal approval.

****Note:** For downtown on parts delay please forward the support document in LOD and subject to our principal approval.

In order to expedite the claim process, please forward all relevant documents for us (**LKK**) to proceed on negotiate settlement.

- Please do not send the LOD to our prinicpal for direct settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cheong, Pearlyn (VWG Singapore) [<mailto:Pearlyn.cheong@vw.com.sg>]

Sent: Wednesday, 28 March 2018 6:18 PM

To: Rasul (LKKAUTO) <Rasul@lkkauto.com>

Cc: Kong, Charmaine (VWG Singapore) <charmaine.kong@vw.com.sg>; Wong, Meiy (VWG Singapore) <meiy.wong@vw.com.sg>; Foo, John (VWG Singapore) <John.Foo@vw.com.sg>

Subject: SKM2155A - FINALISE

Dear Rasul,

Please confirmed

COR \$30864.49 before GST

Total 11 working days repairs.

Best regards,

Pearlyn Cheong
Service Advisor
Aftersales Body & Paint Department

Volkswagen Group Singapore (Alexandra)
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7288
Mobile : +65 9236 1336
Main line: +65 6305 7299
Main Fax: +65 6474 3643
pearlyn.cheong@vw.com.sg
<http://www.vw.com.sg>



PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No. SKP 8883 B

Claimant's Vehicle No. SKH 2156A

Accident on 6-2-18 involving vehicle/s No. _____

_____ along/at ORCHARD TURN 1/2

ORCHARD BVL JUNCTION

BREAKDOWN OF PAYMENT/S

1. Repair Cost S\$ 33025-01 Payable to Volkswagen Centre Singapore

2. ~~Loss of Use~~ Car Rental S\$ 5160-02 Payable to Volkswagen Centre Singapore

3. Medical and Search Fees S\$ 2 Payable to Volkswagen Centre Singapore

Remarks : _____

Service Adviser _____

Contact No./H/P. _____

Date	Day	Job Description	Number of day
9/2/2018	Fri	DATE OF INSPECTION	-
10/2/2018	Sat		-
11/2/2018	Sun		-
12/2/2018	Mon		-
13/2/2018	Tue	ORDER / PURCHASING OF PARTS (ROOF FLAME)	-
14/2/2018	Wed	DISMANTLE DAMAGED PORTION / REPAIR DAY 1	1
15/2/2018	Thu	DISMANTLE DAMAGED PORTION / REPAIR DAY 2	2
16/2/2018	Fri	DISMANTLE DAMAGED PORTION / REPAIR DAY 3	3
17/2/2018	Sat		4
18/2/2018	Sun		5
19/2/2018	Mon	WAITING FOR PARTS	6
20/2/2018	Tue		7
21/2/2018	Wed		8
22/2/2018	Thu		9
23/2/2018	Fri		10
24/2/2018	Sat		11
25/2/2018	Sun		12
26/2/2018	Mon	WAITING FOR PARTS	13
27/2/2018	Tue		14
28/2/2018	Wed		15
1/3/2018	Thu		16
2/3/2018	Fri		17
3/3/2018	Sat		18
4/3/2018	Sun		19
5/3/2018	Mon	WAITING FOR PARTS	20
6/3/2018	Tue		21
7/3/2018	Wed		22
8/3/2018	Thu		23
9/3/2018	Fri		24
10/3/2018	Sat		25
11/3/2018	Sun		26
12/3/2018	Mon	WAITING FOR PARTS	27
13/3/2018	Tue		28
14/3/2018	Wed		29
15/3/2018	Thu		30
16/3/2018	Fri		31
17/3/2018	Sat		32
18/3/2018	Sun		33
19/3/2018	Mon	PARTS ARRIVE / REPAIR DAY 4	34
20/3/2018	Tue	REPAIR DAY 5	35
21/3/2018	Wed	REPAIR DAY 6	36
22/3/2018	Thu	REPAIR DAY 7	37
23/3/2018	Fri	REPAIR DAY 8	38
24/3/2018	Sat		39
25/3/2018	Sun		40
26/3/2018	Mon	REPAIR DAY 9	41
27/3/2018	Tue	REPAIR DAY 10	42
28/3/2018	Wed	REPAIR DAY 11	43

Surveyour Recommended 11 Days
 NON WORKING DAYS 12 Days
 DOWN TIME (WAITING FOR PARTS) 20 Days

 Total 43 Days

Business partner 0081030001 VOLKSWAGEN GROUP SINGAPORE PTE LTD
Material 5K7871021H 2Y5 ROOF FRAME



Document	Quantity	Unit	On	Status
▼ Special Order 0002297225 / 60	1	PC	13.02.2018	Completed
▼ Delivery 0201226369 / 10	1	PC	19.03.2018	Completed
▼ Shipment 0000324983 / 1			19.03.2018	Comple.t.status set
• Handling unit 0002363042 / 17	1	PC	19.03.2018	
• WMS transfer order 0027958815 / 1	1	PC	19.03.2018	Completed
• GD goods issue:delvy 0890034831 / 1	1	PC	19.03.2018	complete
▼ Inv. ZSO/ZSO2/ZSOA 0077076984 / 9	1	PC	19.03.2018	Completed
• Accounting document 0100095323	1	PC	19.11.2008	Not cleared
• Accounting document 0100318821	1	PC	19.03.2018	Not cleared

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	12 Feb 2018 Edit Reg		09 Feb 2018 00:00 Edit Adj Rpt	S\$30,864.50 Edit Estimates	S\$30,864.50 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	Jane Kimberly Ng Bee Kiok, ID: S1482796Z, Tel: +6596609909		
Main Claimant:	MCGUIRE KEITH RICHARD, ID: S2769445D		
Vehicle Reg. No.:	SKM2155A	Date of Loss:	06/02/2018 15:00 - :59 [48 Months and 2 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 4188826618SG	Policy/Cover Note No.:	(Comprehensive)
Vehicle Reg. No. (Insured):	SKP8883B	Policy No. (Claimant):	D18MTPV01002420
		Excess:	
Repairer:	Volkswagen Centre Singapore (Alexandra) 247 Alexandra Road, 159934 Alexandra - Tel: 64748288		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Kesaval, Jaclyn-M] Jaclyn-M.Kesaval@aig.com		
Claimant's Insurer:	Sompo Insurance Singapore Pte. Ltd. (HQ) - Tel: 6461 6555		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 21/02/2018]		
Driver/Custodian (Insured):	KELVIN LIM KUM TANG (), NRIC: S1424506E		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- AIG_SG_EXPRESS (30/07/2018): Alert - Adj Mandate Approved (S\$36167.04) - SKM2155A - Claim Handler: Kesaval, J...
- AIG_SG_EXPRESS (24/05/2018): Alert - Adj Mandate Approved (S\$35027.92) - SKM2155A - Claim Handler: Kesaval, J...

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SKM2155A (4188826618SG)
[SKP8883B]**

TP

MCGUIRE KEITH RICHARD

Feb 6 2018 3:00PM

[Jane Kimberly Ng Bee Kiok]

Volkswagen Centre Singapore

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Letters/Correspondences

1 per page ▼ ☒

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement – Payment Breakdown	 Edit	

Photos/Images

3 per page ▼ ☒

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	23/04/18 10:10	General View	 Load JPG ☒	☒
2	23/04/18 10:10	General View	 Load JPG ☒	☒
3	23/04/18 10:10	General View	 Load JPG ☒	☒
4	23/04/18 10:10	General View	 Load JPG ☒	☒
5	23/04/18 10:10	General View	 Load JPG ☒	☒
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31	23/04/18 10:10	General View	 Load JPG ☒	☒
32	23/04/18 10:10	General View	 Load JPG ☒	☒

Letters/Correspondences			1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
33	23/04/18 10:10	General View	Load JPG	☒
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48	23/04/18 10:10	General View	Load JPG	☒
49	23/04/18 10:10	Odometer Reading	Load JPG	☒
50	23/04/18 10:10	Chassis Number	Load JPG	☒
51	23/04/18 10:10	Reinspection Photo	Load JPG	☒
52	23/04/18 10:10	Reinspection Photo	Load JPG	☒
53	23/04/18 10:10	Reinspection Photo	Load JPG	☒
54	23/04/18 10:10	Reinspection Photo	Load JPG	☒
55	23/04/18 10:10	Reinspection Photo	Load JPG	☒

Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	09/02/18 16:17	NOTIFICATION FROM WORKSHOP + TP ESTIMATE + TP GIA REPORT	Load PDF	
2	13/02/18 11:08	TP ESTIMATE- MARKED	Load PDF	
3	24/04/18 10:49	PURCHASE & DELIVERY ORDER	Load PDF	
4	24/04/18 10:49	WORKCHART	Load PDF	
5	02/05/18 11:56	GIA SEARCH	Load PDF	
6	02/05/18 11:56	LETTER TO OI	Load PDF	
7	03/05/18 11:39	LTA PARF_COE REBATE ENQUIRY	Load PDF	
8	03/07/18 13:32	DELIVERY ORDER	Load PDF	
9	03/07/18 13:32	PURCHASE ORDER	Load PDF	
10	03/07/18 13:34	EMAIL FROM WSP	Load PDF	
11	23/08/18 17:46	AUTHORISATION TO ACT	Load PDF	
12	23/08/18 17:46	RELEASE VOUCHER	Load PDF	
13	23/08/18 17:46	WORKSHOP INVOICE	Load PDF	
14	23/08/18 17:46	RENTAL RECEIPT	Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	12/02/18 08:43	OI GIA report	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

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There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKP8883B (Insd veh)	Model:	VOLKSWAGEN GOLF
	SKM2155A (TP veh)		CABRIOLET 1.4 TSI (A)
Date of Accident:	06/02/2018		

Global Sum Settlement	:	☐ Yes	☒ No
Repair Estimate	:	\$	52,034.41
Final Repair Cost	:	\$	33,025.01
Loss of Use	:	\$	days at \$0.00 per day
Rental (if any)	:	\$	2,996.00 28 days
LTA / GIA Search Fee	:	\$	2.00
Others:	:	\$	
	:	\$	
Final Settlement Sum	:	\$	36,023.01
Is Third Party Workshop GIA Registered? ☐ YES ☒ NO (Kindly indicate below)			
A) For <u>Non GIA Registered Workshop</u> :		Agreed Liability _____ 100 _____ (%)	
B) For <u>GIA Registered Workshop</u> :		BOLA Applicable: Yes/ No BOLA Scenario No: _____	
BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	Volkswagen Centre Singapore	:	\$ 36,023.01
2)		:	\$
3)		:	\$

NUR SHAQILAH BTE ABDOL WAHAB

23 Aug
2018

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18002701/R1EA3S2

Date: 23/08/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

Policy No:

Claimant Vehicle No : SKM2155A

Insured Vehicle No : SKP8883B

Date of Loss: 06/02/2018

Nature of Claim: TP

Claim No: 4188826618SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SKM2155A

Make & Model: VOLKSWAGEN GOLF CABRIOLET, 1.4 TSI (A)

Engine No: CTH036920

Reg. Date: 04/02/2014 (Man. Year: 2012)

Chassis No: WVVZZZ1KZDK007938

Colour: Black

Odometer: 23399 km

Engine Capacity: 1390 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Fair Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/45R17

Rear Tyre Size: 225/45R17

Front Left Side: Michelin 6 mm

Rear Left Side: Michelin 6 mm

Front Right Side: Michelin 6 mm

Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	35,510.29	23,084.50	12,425.79	34.99
Miscellaneous Items	0.00	0.00	0.00	
Labour	13,120.00	7,780.00	5,340.00	40.70
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	48,630.29	30,864.50	17,765.79	36.53
+ GST 7.00/7.00% (S\$)	3,404.12	2,160.52	1,243.60	36.53
Nett Amount (S\$)	52,034.41	33,025.02	19,009.39	36.53
+ Car Rental (28.0 x S\$100.00/day + 7.00% GST) (S\$)		2,996.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		36,023.02		

INSPECTION

Date of Assignment: 09/02/2018

Date Inspected: 09/02/2018 Inspected At:

VOLKSWAGEN CENTRE SINGAPORE
247 ALEXANDRA ROAD
Singapore 159934

Estimated Period of Repair: 11.0 days

Adjuster: MOHD RASUL

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BOOT LID	Bent	2,205.23 FS	*1,543.66 FS
2	1		*WEATHER STRIP	Necessary	100.61 FS	*70.43 FS
3	1		*BRAKELIGHT	Necessary	182.64 FS	*127.85 FS
4	1		*STRIKER PLATE	Serviceable	74.62 FS	*- FS
5	1		*BOOT LID LATCH	Serviceable	205.37 FS	*- FS
6	1		*BOOT LID FLAP COVER	Serviceable	14.31 FS	*- FS
7	2		*GASFILSTRU	Serviceable	225.32 FS	*- FS
8	1		*BOOT LID HINGE (LHS)	Serviceable	84.80 FS	*- FS
9	1		*BOOT LID HINGE (RHS)	Serviceable	84.80 FS	*- FS
10	1		*BOOT LID LOCK CABLE	Serviceable	67.77 FS	*- FS
11	1		*ROOF FRAME	Deformed	29,417.49 FS	*20,592.24 FS
12	1		*REAR BUMPER	Deformed	839.11 FS	*587.38 FS
13	1		*REAR LHS BUMPER BRACKET	Serviceable	27.43 FS	*- FS
14	1		*REAR RHS BUMPER BRACKET	Serviceable	27.63 FS	*- FS
15	1		*REAR SPOILER	Serviceable	271.83 FS	*- FS
16	1		*REAR REINFORCEMENT	Serviceable	1,119.89 FS	*- FS
17	1		*REAR LHS REFLECTOR	Serviceable	75.78 FS	*- FS
18	1		*REAR RHS REFLECTOR	Serviceable	67.86 FS	*- FS
19	2		*LICENCE PLATE LIGHT	Serviceable	219.32 FS	*- FS
20	1		*B&P NUMBER PLATE	Bent	80.00 FS	*80.00 FS
21	1		*NAME PLATE (GOLF)	Necessary	60.65 FS	*42.46 FS
22	1		*NAME PLATE (TSI)	Necessary	57.83 FS	*40.48 FS

F=Franchise part. S=SpcNett.

Total Parts (S\$)	35,510.29	23,084.50
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Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	ELECT WIRING & MECH COMPONENT CHECK.	New	480.00	480.00
2	PROGRAMMING & CALIBRATION.	New	280.00	280.00
3	R&R SOFT TOP.	New	2,520.00	2,100.00
4	LABOUR.	New	3,360.00	1,680.00
5	CLEAR GLASS CHIP.	New	840.00	420.00
6	R&R REAR BOOT MECH.	New	840.00	420.00
7	SPRAY PAINT.	New	4,800.00	2,400.00
Gross Labour Cost (S\$)			13,120.00	7,780.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >