

# COMFORTDELGRO ENGINEERING

Our Ref : T 0218/ SHD3550T /WT(st)

Your Ref :

Date : 02-Mar-18

CDGE Taxi Claims Dept

59 Loyang Drive 4th Flr

Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280

Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Workshops

Braddell

205 Braddell Road  
Singapore 579701

Loyang

59 Loyang Drive  
Singapore 508969

Sin Ming

383 Sin Ming Drive  
Singapore 575717

Pandan

45 Pandan Road  
Singapore 609286

Ubi

320 Ubi Road 3  
Singapore 408649

Senoko

24 Senoko Loop  
Singapore 758156

Sungei Kadut

7 Sungei Kadut Way  
Singapore 728791

Yishun

Yishun Industrial Park A  
Singapore 768732

AXA Insurance Pte Ltd

8 Shenton Way

#24-01, AXA Tower

Singapore 068811

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHD3550T YOUR INSURED SKC7710S  
AND OTHER \_\_\_\_\_ ON 08.02.18**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor vehicle No : SHD3550T which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SKC7710S we are submitting these claim for your consideration on behalf of the claimants.

## TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 1,209.61
2	2 days Loss of Rental @ \$ 117.00 per day	\$ 234.00
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fee	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transporation Fees	\$ -
Sub Total :		\$ 1,451.10

## HIRER'S CLAIM

7	2 days Loss of Income @ \$ 80.00 per days	\$ 160.00
Total Claims:		\$ 1,611.10

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photostat photographs 7 pcs
- b) LTA search slip/s of : SKC7710S
- c) GIA / Police report/s of : SHD3550T
- d) Letter of authority from owner / hirer / operator
- ( X ) Photocopie/s of Accident Scene Photo/s ( ) Traffic Compound ( X ) PIR
- ( ) Witness statement/s ( x ) Rental Rate letter ( x ) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

Deputy Manager

CDGE Claims Department

Tel: 6214 8737 Fax : 6214 1843 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO



## Asher Sng (LKKAuto)

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**From:** Asher Sng (LKKAuto)  
**Sent:** Friday, 9 March 2018 2:32 PM  
**To:** 'MAYLEE.CHOW@GMAIL.COM'  
**Subject:** ACCIDENT INVOLVING SKC 7710S AND SHD 3550T ALONG QUEENSWAY (TOWARDS FARRER ROAD) JUST AFTER A ON 08/02/2018



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

09 MAR 2018

**CHOW WAI SAN**

Dear Sir/ Mdm

**OUR REF : CC4/ASM18002696/K1eb3**  
**YOUR REF : SKC 7710S**  
**ACCIDENT INVOLVING SKC 7710S AND SHD 3550T ALONG QUEENSWAY (TOWARDS FARRER ROAD)**  
**JUST AFTER A ON 08/02/2018**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s COMFORTDELGRO ENGINEERING PTE LTD acting on behalf of the owner of SHD 3550T against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle had rear-ended the Third Party vehicle SHD 3550T. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)

- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com).

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Asher  
*Case Handler*  
 DID: 6841 6051  
 FAX: 6741 4108  
 Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

c.c. AXA Insurance Pte Ltd (AXA)  
 (Motor Claims Dept)

## LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING  
ALONGi 40 SHD3550T , SKC 7710 S  
QUEENSWAY TWDS FARRER RD.NEAR QUEEN CLOSE

ON 08-Feb-18 18:30

I / We

LIM HIN KEONG

(Hirer) NRIC No.: S6800736D

and/or

LIM HENG HOCK

(Relief) NRIC No.: S1438464B

Taxi Number

SHD3550T

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

09-Feb-2018

Name of Hirer  
Hirer NRICLIM HIN KEONG  
S6800736D

Signature :



Address

109 SIMEI STREET 1 #06-714  
520109

Contact No.

96166868

Name of Relief  
Relief NRICLIM HENG HOCK  
S1438464B

Signature :



Address

247 SIMEI ST 5 06-23  
520247

Contact No.

96161888



redefining / insurance

CLAIM REF : S8M008QB  
INSURED : CHOW WAI SAN

**DISCHARGE VOUCHER**

We, COMFORTDELGRO ENGINEERING PTE LTD confirm that by letter of authorisation dated 09/02/2018, we are authorised to and do hereby give this discharge for ourselves and on behalf of COMFORT TRANSPORTATION PTE LTD and the Hirer, LIM HIN KEONG of vehicle no. SHD 3550T.

Now we COMFORTDELGRO ENGINEERING PTE LTD for ourselves and the said Hirer and the driver jointly and severally:-

- a) agree to accept the sum of Singapore Dollars ONE THOUSAND FOUR HUNDRED SIXTY SEVEN AND CENTS SIXTY ONLY. (S\$1,467.60) in the aggregate in full and final settlement of all claims of whatever kind including damages for personal injuries and/or damage to property that all and any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. SKC 7710S arising out of an accident with SHD 3550T on 08/02/2018.
- b) declare that **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of the Insured vehicle shall not be liable for any further claim(s) whatsoever or howsoever present or future that any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. SKC 7710S arising directly/indirectly as a consequence of the accident and hereby give our full and final discharge.
- c) We hereby declare that I/we am/are the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made in favour of COMFORTDELGRO ENGINEERING PTE LTD is made without any admission of liability whatsoever on the part of **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. SKC 7710S.

Dated this 20<sup>th</sup> day of March 2018

Signed by \_\_\_\_\_

(AUTHORISED SIGNATORY)

COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969

Company Stamp \_\_\_\_\_

Witness : \_\_\_\_\_

Name : \_\_\_\_\_

I/C No : \_\_\_\_\_

Address : \_\_\_\_\_

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969

Please forward your cheque made payable to:  
**COMFORTDELGRO ENGINEERING PTE LTD**

"The contents of this document apply to vehicle damages only  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 1

8010010

AXA INSURANCE PTE LTD

#24-01 8 SHENTON WAY AXA TOWER  
SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO  
SHD3550T

INV. NO/DATE  
91358873 26.02.2018

MAKE  
HYUNDAI

JOB NO.  
305115334

MODEL  
I-40

ODOMETER READING

DATE OF REG  
11.01.2017

DATE/TIME IN  
09.02.2018 10:55

CHASSIS CODE  
KMHLB41UMHU098247

Description : 3P 08.02.2018

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0103-0579	I40VC COVER ASSY-RR BUMPE	1	603.60	20.00	482.88
0002	04-01-0101-0111	HYUNDAI BUMPER COVER CLIP	10	2.20	20.00	17.60
0003	04-01-0103-0738	I40VC COVER-RR BUMPER LWR	1	225.00	20.00	180.00
0004	04-01-0103-1150	I40VC PROTECTOR MAT	1	50.00	0.00	50.00
SUB-TOTAL				:		730.48

### JOB NATURE

0001	L	PANEL BEATING	200.00	200.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA	180.00	180.00
0003	20-22	REMOVE/REFIX REVERSE SENSOR	20.00	20.00
SUB-TOTAL			:	400.00

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010010	91358873	1,209.61	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 2

8010010

AXA INSURANCE PTE LTD

#24-01 8 SHENTON WAY AXA TOWER  
SINGAPORE SG 068811

CONTACT NO: 63387288

VEHICLE NO  
SHD3550T

MAKE  
HYUNDAI

MODEL  
I-40

DATE OF REG  
11.01.2017

CHASSIS CODE  
KMHLB41UMHU098247

INV. NO/DATE  
91358873 26.02.2018

JOB NO.  
305115334

ODOMETER READING

DATE/TIME IN  
09.02.2018 10:55

Items total		1,130.48
Add GST @	7.000 %	79.13
Invoice amount		1,209.61

Issued by : CHEWBEELENG 26.02.2018 13:59:20  
Repair type : CLSO/57/57  
Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010010	91358873	1,209.61	

Our Ref: CT18020292

Date: 26 February 2018



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON  
ALONG

INVOLVING

08/02/2018 @ 18:30 hrs  
QUEENSWAY TWDS FARRER RD. NEAR QUEEN  
CLOSE  
SKC7710S

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD3550T** (the "Taxi"). The Taxi was hired to **LIM HIN KEONG IC NO S6800736D** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$117.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.





**Enquire Vehicle Insurer****Vehicle No.** **Incident Date/Time****Search Status****Insurance Company Code****Insurance Company Name**

SKC77105

08 Feb 2018 / 18:30:00

Successful

A12

AXA INSURANCE PTE LTD

[Previous](#)[OK](#)