

INS. CASE OWNER:

Stacey

CC 4/AXA1800

2696, E12635

LKK:

IDAC:

Surveyor:

FALVIN

DOI:

ASSIGNMENT

11/1/18

Date / Time:

9/1/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKC 77105

Name of Insured:

HOW WA CAN

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

08/01/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

UM MAY 45E

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

S8M0080B / 30215

Policy No.:

✓ P1486300

Make / Model:

HOWA

Place of Accident:

Queensway

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SHD 3550T

INSRS:
WSP:
Tel:
Liability:
RMKS:WUE
WINSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

11/1/18
9/1/18SHD 3550T - P
Smartclaim

SKC 77105 - P

5/3/18 e 12:14pm

CALLED OVO CONFIRMED ACCIDENT. OVO REAR ENDED TP. THROUGH
TP CLAIM AGREED TO SETTLE AND AWARE ABOUT NO ISSUES

RECEIVED 02 APR 2018

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

EMAIL 9/3/18

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

11/1/18

Sent By:

JWA

FINALIZATION

Date/Time:

22/2/18

Confirm with:

LIM KE

Confirm by:

AUX

Repair Cost:

43

SS1130.48

(

2

days)

Reduction:

54

%

Email

Call

FINAL SETTLEMENT

Date/Time:

20/3/18

Confirm with:

WILLIAM

Email

Call

Final Liability:

%

50

(Agreed / Assessed) BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Repair Cost:

10/657

SS1,209.61

OVO REAR ENDED TP

Loss of Rental (LOR):

SS175.50

(

1.5

days)

x

117.00

Loss of Use (LOU):

SS

-

(\$

x

days)

//

Loss of Income (LOI):

SS

75

(\$50

x

1.5

days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

SS

249

Medical:

SS

-

Disbursement:

SS

-

(e.g. Tow/ Independent)

Legal Cost:

SS

-

Total:

SS1,467.60

Global Sum SS:

FINAL PAYMENT

Date/Time:

20/3/18

Confirm with:

WILLIAM

Email

Call

Payee 1:

SS1,467.60

Name 1:

COMFORTALGO ENGINEERING PTE LTD

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

9350

COPY SENT
14/1/18
2/4/18

Calvin

ASSIGNMENT

SHP3550T

11 Jan 2017

Van No.

Type: M/Car/M/Op/Bus/Van/Lorry/T/Prime Mover

Truck/Trailer

Make:

Humber 240

168

Colour:

Blue

Ins/Old Std/N/NA

Sp. Reading:

142490

T/Pass/Ins/Old Std/N/NA

Eng No.

C No.

KMHCBK4MH4098282

Gen. Cond: Good/Poor/Burnt

Steering: In/Old/Jammed/Leaked/Burnt or

Brake: In/Old/Jammed/Leaked/Burnt or

Mod: Nil/S/Rim/STD A/Old or

Tyre Size

R:

205/60R16

R:

BS/DUN/EXNOVA/GY/FS/LIZA/M/OHTSU/PIR/SUMI/

TOYO/YOKO or

How/Link

Front

Rear

R.Bal.

7

mm

R.Bal.

7

mm

L.Bal.

7

mm

L.Bal.

7

mm

D.O.A.

8/2/8

D.O.A.

9/2/8

Survey held at

CPHE (Loring)

Des. of Damages: Frt / Rear / O/S / N/S / U/O / Rooftop or

Rear

The U/O / Chassis frame / Body Structure effected due to collision.

Estimated Cost

OD / TP / WS / TP RES / CD RES / EVA / INV / MV

To Inspect Vehicle No.

at Workshop No.

of

Insured

Policy No.

Claims No.

Sum Insured

Excess

(Client's Record)

Make of Van

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Sal. or Market Value

DAO Accident Report

Consistent? : Yes or No

G/A / PR Seen

Consistent? : Yes or No

Est. Repairs

2

days

Recd:

Yes or No

Lum. Sur.

-

%

3 Val:

Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Date / Time

Action / Instruction

23/1/8

Latent PIP \$1130.48 / 2071

AXA

PIP

(RED: +1,331.10 PIP)

Date/Time File Passed



: Prel. Report

Days Of Repair:

Date/Time File Returned



: Final Report

Resurvey No. of Trip:

Survey Fee

Transportation

U/O - R/O

Process

Check

Final

Final

Final

Final

Final

Final

Final

Final

Final

Report Format:

Lump Sum / B/L

Add Fee:



Site Insd

\$



Interv

\$



Techn

\$



Vehicle

\$



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/ASM18002696/K1eb3		
8 SHENTON WAY #24-01 AXA TOWERS SINGAPORE 068811		Date : 09-02-2018		
		Code : ASM		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKC 7710S	Veh. Inspected	SHD 3550T	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	09/02/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	08/02/2018	Inspection Date	09/02/2018	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHD 3550T

DATE 9/2/2018 11:37

MAKE :

MODEL : HYUNDAI i40

PbyP
AXA

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Rear Bumper			\$ 603.60	
	Rear Bumper Reinforcement <i>Deformed</i>			\$ 504.35	
	Rear Bumper Reinforcement Bracket (LH/RH) <i>X sec</i>		\$ 180.00	\$ 360.00	
	Rear Bumper Side Bracket <i>X sec</i>			\$ 49.00	
	Rear Bumper Clips <i>sec</i>			\$ 22.00	
	Rear Bumper Sponge <i>X sec</i>			\$ 143.40	
	Rear Bumper Under Cover <i>cut</i>			\$ 225.00	
	SUB TOTAL			\$ 1,907.35	
	LESS 20%			\$ 381.47	
	DISCOUNTED TOTAL			\$ 1,525.88	
	Rear Bumper Reverse Sensor <i>X sec</i>			\$ 135.70	Nett
	Rear Bumper Rubber Mat <i>sec</i>			\$ 50.00	Nett
				\$ 185.70	
	Labour Charge				
	Panel Beating			\$ 380.00 <i>200</i>	
	Spray Painting Charge			\$ 200.00 <i>180</i>	
	Wiring Charge			\$ 50.00 <i>X sec</i>	
	R/Refix Reverse Sensor			\$ 120.00 <i>20</i>	
	TOTAL LABOUR			\$ 750.00	
	ESTIMATE TOTAL			\$ 2,461.58	
<i>Kahr 1/1/1/1</i> <i>N 9/2/18 1620 hrs</i> <i>2 Days</i> <i>PIP</i> <i>Before Paint photo</i>					
LKK Auto Consultants hence notify the Repairer of the following: - To resurvey before/after spray painting - To display damaged part(s) during resurvey - Parts prices are subject to confirmation - Third party survey is on a "Without Prejudice" basis - No illegal modification(s) is allowed - Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company Acknowledged by Repairer Signature: Date:					
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.					

COMFORTDELGRO ENGINEERING

Our Job Ref No : 305115334

Date : 22/02/18

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK

Fax :

Attn : Mr KALVIN ANG

Vehicle Reg No. : SHD3550T CTPL

08.02.18

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AXA --- SKC7710S
2. The finalized amount shall be:

(a) Spare Parts after List discount	\$730.48
(b) Labour Charges	\$400.00
Total for Part-By-Part Repair Cost	\$1,130.48
(c.) Lumpsum Repair (if applicable)	
Total for Lumpsum repair cost after Less: 20%	_____
Final Lumpsum Repair cost	_____

3. Estimated normal period for repairs: 2 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 

Signature : 

Name : LIM KWOK ENG

Name : K. K. K.

Tel : 62148316

Date : 23/2/18

Fax : 65468156

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305115334
REGN NO : SHD3550T
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : I-40
DATE OF REGN : 11.01.2017
DATE/TIME IN : 09.02.2018 10:55
ACCIDENT DATE : 08.02.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0103-0579-G	I40VC COVER ASSY-RR BUMPE	1 L	603.60	20.00	482.88
0002 04-01-0101-0111-G	HYUNDAI BUMPER COVER CLIP	10 L	22.00	20.00	17.60
0003 04-01-0103-0738-G	I40VC COVER-RR BUMPER LWR	1 L	225.00	20.00	180.00
0004 04-01-0103-1150-A	I40VC PROTECTOR MAT	1 N	50.00	2.00-	50.00

SUB-TOTAL : 730.48

JOB NATURE

0000 L	PANEL BEATING	200.00
0001 23-502	SPRAYPAINT ON AFFECTED AREA	180.00
0002 20-22	REMOVE/REFIX REVERSE SENSOR	20.00

SUB-TOTAL : 400.00

TOTAL : 1,130.48

MVA NAME & SIGNATURE
DATE :

AUTHORISED : YES / NO
SURVEYOR NAME & SIGNATURE
DATE :

COMFORTDELGRO ENGINEERING PTE LTD
REPAIR ESTIMATE*

VEHICLE NO : SHD 3550T

DATE 9/2/2018 11:37

MAKE :

MODEL : HYUNDAI i40

PbyP
AXA

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Rear Bumper			\$ 603.60	
	Rear Bumper Reinforcement X			\$ 504.35	
	Rear Bumper Reinforcement Bracket (LH/RH) X		\$ 180.00	\$ 360.00	
	Rear Bumper Side Bracket X			\$ 49.00	
	Rear Bumper Clips			\$ 22.00	
	Rear Bumper Sponge X			\$ 143.40	
	Rear Bumper Under Cover			\$ 225.00	
	SUB TOTAL			\$ 1,907.35	
	LESS 20%			\$ 381.47	
	DISCOUNTED TOTAL			\$ 1,525.88	
	Rear Bumper Reverse Sensor X			\$ 135.70	Nett
	Rear Bumper Rubber Mat			\$ 50.00	Nett
				\$ 185.70	
	Labour Charge				
	Panel Beating			\$ 380.00	200
	Spray Painting Charge			\$ 200.00	180
	Wiring Charge			\$ 50.00	X
	R/Refix Reverse Sensor			\$ 120.00	20
	TOTAL LABOUR			\$ 750.00	
	ESTIMATE TOTAL			\$ 2,461.58	
Kahr '16/16/1 N 9/2/18 1620hrs 2 Days PIP Before Paint photo					
LKK Auto Consultants hence notify the Repairer of the following: • To resurvey before/after spray painting • To display damaged part(s) during resurvey • Parts prices are subject to confirmation • Third party survey is on a "Without Prejudice" basis • No illegal modification(s) is allowed • Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company Acknowledged by Repairer Signature: Date:					
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.					

Addendum Sheet Pg. 1

GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE

IMPORTANT NOTE : Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

ADDENDUM

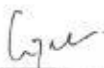
(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No : MKM118020352 Vehicle Registration No : SKC 7710 S
Name(as shown in NRIC) : Lini May Yee
(*Vehicle Driver / Vehicle Owner) (*) Please delete as appropriate
NRIC/Passport No : S7241228A
Address : Blk 211 Bishan St 23 #10-337, Singapore 570211
Contact (Tel) : 97457690 (H/P) : _____
(Email) : mayyee.chow@gmail.com
Date of Accident : 08/07/2018 Time of Accident : 10:35 hrs
Place of Accident : Along Queensway (towards Farrer Road)
Insurance Company : AXA Insurance Pte Ltd

(B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

To claim under own insurance policy for repair to own vehicle.


Signature of Vehicle Owner / Driver

Date: 19/02/2018

10 Anson Road #06-16 International Plaza Singapore 079903 Phone : + 65 6224 0010 Fax : +65 6224 0030
Operating Hours : Monday to Friday 9am to 5pm

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKC 7710S (Insd veh)	Model:	HYUNDAI
	SHD 3550T (TP veh)		I40 1.7 CRDI F/L AT ABS
Date of Accident:	08/02/2018		AIRBAG 4DR

Global Sum Settlement	:	☐ Yes	☒ No
Repair Estimate	:	\$	2,633.89
Final Repair Cost	:	\$	1,209.61
Loss of Token Sum	:	\$	75.00
Rental (if any)	:	\$	175.50
LTA / GIA Search Fee	:	\$	7.49

Others:	:	\$	1,467.60
---------	---	----	----------

	:	\$	
Final Settlement Sum	:	\$	

Is Third Party Workshop GIA Registered?		☒ YES	☐ NO	(Kindly indicate below)
A) For Non GIA Registered Workshop:		Agreed Liability _____(%)		
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: _____		
BOLA Liability: _____100_____ (%)		Assessed Liability (*): _____ (%)		
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.				
Remarks _____ _____				

Payment Instruction: Payee's Breakdown			
1)	COMFORTDELGRO ENGINEERING PTE LTD	:	\$ 1,467.60

NUR SHAQILAH BTE ABDOL
WAHAB

05/04/2018
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))



SERVICE REQUESTS

MESSAGES

CLAIMS



Service Request Details

Claim

S8M008QB

Reference

CC4/ASM18002696/K1eb3 

Loss Date

February 8, 2018

Request Date

February 9, 2018

Due Date

February 9, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

Actions

Next Step

Finish the work

Complete Work

More ▾

Vehicle Information

Incident Vehicle Registration #

SHD3550T

Make

TPVD HYUNDAI

Model

I40

Service Address

...

Primary Contact/Insured

CHOW WAI SAN

SINGAPORE, Blk 211 Bishan Street 23,

570211, Singapore

waisan.chow@gmail.com

AUTHOR LKK AUTO CONSULTANTS PTE LTD (TP)

DATE UPLOADED April 5, 2018

NAME  WORKSHOP INVOICE.pdf

TYPE Invoice

SUB-TYPE Repairer

AUTHOR LKK AUTO CONSULTANTS PTE LTD (TP)

DATE UPLOADED April 5, 2018

NAME  DISCHARGE VOUCHER.pdf

TYPE Forms / Claim Documents

SUB-TYPE Satisfaction / Discharge Voucher

AUTHOR LKK AUTO CONSULTANTS PTE LTD (TP)

DATE UPLOADED April 5, 2018

NAME  AUTHORISATION TO ACT.pdf

TYPE Forms / Claim Documents

SUB-TYPE POA / Authority Letter

SUB-TYPE	Others
AUTHOR	LKK AUTO CONSULTANTS PTE LTD (TP)
DATE UPLOADED	March 28, 2018

NAME	 LKK Resurvey Photo.pdf
TYPE	Reports & Statement
SUB-TYPE	Others
AUTHOR	LKK AUTO CONSULTANTS PTE LTD (TP)
DATE UPLOADED	March 28, 2018

NAME	 SHD3550T tp gia report.PDF
TYPE	Reports & Statement
SUB-TYPE	GIA Report
AUTHOR	ANAND Abhiram Tejaswi
DATE UPLOADED	February 14, 2018

NAME	 SKC7710S insured gia report.PDF
TYPE	Reports & Statement

TYPE

Letters and Correspondence

SUB-TYPE

Others

AUTHOR

PATIL Amol

DATE UPLOADED

February 9, 2018

SERVICE REQUESTS

MESSAGES

CLAIMS



Service Request Details

Claim	S8M008QB	Vehicle Information	
Reference		Incident Vehicle	SHD3550T
CC4/ASM18002696/K11eb3 Date		Registration #	TPVD HYUNDAI
February 8, 2018	Request Date	Model	I40
February 9, 2018	Due Date	Primary Contact/Insured	
February 9, 2019	Vendor Name	CHOW WAI SAN	
LKK AUTO CONSULTANTS PTE LTD (TP)	Type of Loss	SINGAPORE, Blk 211 Bishan Street 23, 570211, Singapore	
Third Party Vehicle Damage	Services	waisan.chow@gmail.com	
		Claim Handler	

Actions

Next Step

Finish the work

Complete Work

More

SERVICE REQUESTS

MESSAGES

CLAIMS

<<

Assessment Details

General & Workshop Details

Vehicle & Driver Details

Vehicle Condition

Taxes & Ratio

Parts & Labour

Miscellaneous

Summary

Vehicle & Driver Details

Vehicle

SHD3550T

Registration#

Purchase Date

mm/dd/yyyy

Registration
State

Registration
Date *

mm/dd/yyyy

Mileage

Age of Vehicle

1

CATEGORY

POLICY
INFORMATION

ASSESSMENT
INFORMATION

Manufacturing
Year

Make

TPVD
HYUNDAI

CATEGORY	FNOL INFORMATION	POST SURVEY INFORMATION
Driver Name	LIM HENG HOCK	
Date of Birth	May 27, 1960	mm/dd/yyyy
Age	57	
Occupation	Unknown	
Education Qualification	Other	Primary ▼
Driving Experience	0	
Driver License #		
License Type		1 ▼
License Issue Date		mm/dd/yyyy

SERVICE REQUESTS

MESSAGES

CLAIMS



Assessment Details

General & Workshop Details

Vehicle & Driver Details

Vehicle Condition

Taxes & Ratio

Parts & Labour

Miscellaneous

Summary

Spare wheel

Rear Tyre Size

Rear left side

Rear right side

- SERVICE REQUESTS
- MESSAGES
- CLAIMS

<< Assessment Details

- General & Workshop Details
- Vehicle & Driver Details
- Vehicle Condition
- Taxes & Ratio
- Parts & Labour
- Miscellaneous

Summary
Tax Eligibility & Additional Deduction for Parts

Depr./Bttr%		Salvage%	
Discount%		Settlement%	

Paint Labour/Material Ratio

Paint Labour Ratio	
Paint Material Ratio	
Cash Loss	

Save

SERVICE REQUESTS

MESSAGES

CLAIMS

<<

Assessment Details

General & Workshop Details

Vehicle & Driver Details

Vehicle Condition

Taxes & Ratio

Parts & Labour

Miscellaneous

Summary

Add

Approve

Deny

EDIT		SR NO	NAME	ACTION	AMOUNT	COMMENT	REMOVE
☐		1	DAYS OF REPAIR	Reviewing		2	
☐		2	REAR BUMPER REVERSE SENSOR	Reviewing	0	SERVICEABLE	
☐		3	REAR BUMPER RUBBER MAT	Reviewing	50	NECESSARY	

SERVICE REQUESTS

MESSAGES

CLAIMS



Assessment Details

General & Workshop Details Vehicle & Driver Details Vehicle Condition Taxes & Ratio Parts & Labour Miscellaneous

Summary Claim Amount \$1,130.48

CATEGORY	ESTIMATE	REVISED AMOUNT
----------	----------	----------------

Labour	\$400.00	\$400.00
--------	----------	----------

Spare Parts	\$680.48	\$680.48
-------------	----------	----------

Miscellaneous	\$50.00	\$50.00
---------------	---------	---------

Submit for Review