

Shirley Hiew (LKK Auto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, 9 February 2018 3:52 PM
To: Shirley Hiew (LKK Auto)
Cc: MT_Claim_SG
Subject: RE: Our Ref: 17/18/18/VP05/020383 Direct Settlement (SM) - Accident Involving SLJ1704B & SLB8222X DOA 07.02.2018 *** LKK REF - CC4/LPC18002692/ws3
Attachments: 09022018154857.pdf

Dear Shirley,

We attached a copy of insured's GIA report for your attention.

The premium for the policy has been settled.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]
Sent: Friday, 9 February, 2018 3:44 PM
To: 'mt_claim@lonpac.com'; Vic (LKKAuto)
Cc: ERIC WOO JUN KIAT; 'llong@lonpac.com'; GERALD POH WEE BIN; Admin A; Joy Irene (LKKAuto)
Subject: FW: Our Ref: 17/18/18/VP05/020383 Direct Settlement (SM) - Accident Involving SLJ1704B & SLB8222X DOA 07.02.2018 *** LKK REF - CC4/LPC18002692/ws3

Your ref: 17/18/18/VP05/020383
LKK ref : CC4/LPC18002692/ws3

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case from M/s Borneo Motors (S) Pte Ltd – Ubi.

Enclosed for your perusal is:

- TP's GIA report
- TP estimated cost of repair

We have not authorized repairs.

We will revert preliminary advice in due course.

Meanwhile, Kindly assist to verify validity of our insured's policy, and let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Thursday, 8 February 2018 5:27 PM

To: Admin A <admin-a@lkkauto.com>

Subject: FW: Our Ref: 17/18/18/VP05/020383 Direct Settlement (SM) - Accident Involving SLJ1704B & SLB8222X DOA 07.02.2018

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERIC WOO JUN KIAT [<mailto:ericwoo@lonpac.com>]

Sent: Thursday, 8 February, 2018 5:16 PM

To: SuraidahB.Saidi@inchcape.com.sg; assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: Our Ref: 17/18/18/VP05/020383 Direct Settlement (SM) - Accident Involving SLJ1704B & SLB8222X DOA 07.02.2018

Dear Suraidah,

We will be appointing LKK Auto Consultants Pte Ltd to survey SLK 1704B.

Dear Catherine,

FYA.

Thank you.

Best Regards,

Eric Woo

Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6279 9253 | Fax: (65) 6296 3767

From: Suraidah B Saidi PTCBC [<mailto:SuraidahB.Saidi@inchcape.com.sg>]

Sent: Thursday, 8 February, 2018 10:25 AM

To: GERALD POH WEE BIN; ONG LI LI

Subject: Direct Settlement (SM) - Accident Involving SLJ1704B & SLB8222X DOA 07.02.2018

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured SLB8222X thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with Car Rental of @ \$130 per day x no. of days as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Sam Joi @ 9847 6209 / 6631 1687** is located at **17 Ubi Road 4** for an appointment to inspect our client's vehicle.

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you.

Warmest Regards,

SURAIDAH

TPR TEAM, CLAIMS DEPT

D: 6631 1887 | F: 6872 7260 | E: suraidahb.saidi@inchcape.com.sg

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Level 4, Bodycare Centre

2 Pandan Crescent

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