

Stalley

CC4 AGM AXA1800

7691, K12639

Surveyor:

Falwin

DOI:

ASSIGNMENT

9/7/18

Date / Time:

9/7/18

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

GBD 3866D

Name of Insured:

SUPER Q INTERNATIONAL PTE

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

08/07/18

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

MO YAN TEH

Driver Tel No.:

(VA- YES / NO)

Claim No.:

S8M008P1 / 30081

Policy No.:

P1840576

Make / Model:

MITSUB

Place of Accident:

BUKIT TIMAH TRNS ROAD/RO

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SHA 4317E



INSRS:

WSP:

Tel:

Liability:

RMKS:

WSP
Tel:
Liability:
RMKS:

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

27/7/18
TH

SHA 4317E - 4

GBD 3866D - 4

Smart alarm

Kindly revert insured driving license to AXA

27/8/18

3 vehicle chain collision and OI 2nd vehicle.

RECEIVED 11 SEP 2018

STAGE

DATE / PIC

Non-Reporting Itr (1st):

Non-Reporting Itr (2nd):

Non-Reporting Itr (Final):

Notification Itr (if non-pickup):

Call OI:

After call Itr to OI:

) RM By Final!
27/8

Documentation Check List: Handler Typist

Notification Itr (if non-pickup):

After call Itr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LTD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

10/7/18

Sent By:

Vil

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

29/8/18

Confirm with William.

Email

Call

Final Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

28

If NO or B 28, Ass. Lia: 0%

Repair Cost:

S\$

2300.50

Loss of Rental (LOR):

S\$

595.00

(

4

days) 98.25

Loss of Use (LOU):

S\$

700.00

(\$

50

x

4

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search

S\$

7.49

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

6/18

Total:

S\$

2900.99

Global Sum S\$:

2900.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

2900.00

Name 1:

COMFORTDELGRO ENGINEERING PTE LTD

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM18002691/K1ub3

8 SHENTON WAY #24-01
AXA TOWERS SINGAPORE 068811

Date : 09-02-2018



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GBD 3866D	Veh. Inspected	SHA 4317K
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	09/02/2018

2. Vehicle Particulars & Condition

Make & Model	c.c	0
Engine No.	HIDDEN	Year of Reg.
Chassis No.		Colour
Odometer	-	Steering
Brakes		Modification
General		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

--

5. General Information

Accident Date	08/02/2018	Inspection Date
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969	

5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

COMFORTDELGRO ENGINEERING

Our Job Ref No : 305115061
Date : 13.02.2018

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN

Vehicle Reg No : SHA4317K

Date of Accident : 08.02.2018

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AXA --- GBD3866D
2. The finalized amount shall be:
 - (a) Spare Parts after List discount \$0.00
 - (b) Labour Charges \$0.00
 - Total for Part-By-Part Repair Cost** \$0.00
 - (c.) Lumpsum Repair (if applicable)
Total for Lumpsum repair cost after Less: 20% \$2,150.00
Final Lumpsum Repair cost

3. Estimated normal period for repairs: 3 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 

Name : FAUZY BIN MOKHTAR

Tel : 62148319

Fax : 65468156

Signature : 

Name : Kala

Date : 13/2/18

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

Best RIGHT

DATE 2/8/2018 16:11

 $A \times A$
$$T_N$$

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Part/Prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No direct payment(s) is allowed
- Supplemental claim is subject to approval

The above vehicle. The final repair quantum will be determined by the insurance company.

Signature: _____
Date: _____

Team: IN ARC Repair TP(CLSO)1		JOB CARD Sales Order: 3803236		JC NO 305115061	
CUSTOMER		REGN NO: SHA4317K		MILEAGE	
MS COMFORT TRANSPORTATION PTE LTD		MAKE: HYUNDAI		FUEL	
CUSTOMER NO 7010045		MODEL SONATA		E 1/2 F	
ADDRESS 383 SIN MING DRIVE		YR OF MANU 17.03.2011		DATE/TIME IN 08.02.2018 12:55	
Singapore SINGAPORE 575717		CHASSIS CODE RMHET41VMBA806148		TARGET DATE	
65508755 (R) (O)				COMPLETION DATE/TIME	
(P)					
COUNT CARD NO.					

JOB DESCRIPTION

Accident Date: 08.02.2018
NATURE: 3P 08.02.18/B

3/NO LABOR CODE DESCRIPTION

CHECKED & PASSED OUT BY:

SERVICE ADVISOR CUSTOMER'S SIGNATURE

Acknowledgement Slip

Vehicle No.: SHA4317K FZ AXA

Exit Pass

Vehicle No.: SHA4317K

Signature of Service Advisor

Signature/Date

Name of Service Advisor

Date

Returned to Service Reception upon collection

To be kept by Security Guard

COMFORTDELGRO ENGINEERING PTE LTD

VEHICLE NO : SHA 4317K

MAKE :

MODEL : HYUNDAI SONATA

DATE 2/8/2018 16:11

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Boot Lid ✓			\$ 1,349.50	
	Boot Lid Rubber X			\$ 110.90	
	Boot Lid Lock Upper X			\$ 132.10	
	Boot Lid Lock Lower X			\$ 30.30	
	Boot Lid Sonata Plate ✓			\$ 43.60	
	Boot Lid Hyundai Plate ✓			\$ 24.20	
	Boot Lid 'H' Emblem ✓			\$ 26.10	
	Boot Lid CRDI Plate ✓			\$ 22.70	
	Boot Lid Lamp (RH) ✓			\$ 230.20	
	Rear Bumper ✓			\$ 578.40	
	Rear Bumper Reinforcement ?			\$ 483.30	
	Rear Bumper Clip ✓			\$ 22.00	
	Rear Bumper Sponge : 2			\$ 137.40	
	Rear Bumper Under Cover 2			\$ 185.80	
	Rear Bumper Protector (LH/RH) LK repair RH ✓		\$ 38.00	\$ 76.00	
	Rear Panel X			\$ 391.80	
	Rear Panel Garnish X			\$ 95.80	
	SUB TOTAL			\$ 3,940.10	
	LESS 20%			\$ 788.02	
	DISCOUNTED TOTAL			\$ 3,152.08	
	Boot Lid Comfort Logo & Tel No. Sticker ✓			\$ 30.00	Nett
	Rear Bumper Reverse Sensor X			\$ 135.70	Nett
				\$ 165.70	
	Labour Charge				
	Panel Beating			\$ 850.00	900
	Spray Painting Charge			\$ 600.00	360
	Wiring Charge			\$ 30.00	20
	Tuff Kote			\$ 50.00	20
	Remove/Refix Reverse Sensor			\$ 120.00	X
	TOTAL LABOUR			\$ 1,650.00	
	ESTIMATE TOTAL			\$ 4,967.78	
<p>This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.</p>					

<<

Service Request Details

ClaimS8M008P1

ReferenceCC4/ASM18002691/K1ub3

Loss Date8 February 2018

Request Date9 February 2018

Due Date9 February 2019

Vendor NameLKK AUTO CONSULTANTS PTE LTD (TP)

Type of LossThird Party Vehicle Damage

ServicesPending verification - Direct Settlement

Actions

Next Step

Finish the work

Completion Mark

More

Vehicle Information

IncidentSHA4317K

VehicleRegistration #

MakeTPVD HYUNDAI

ModelSONATA-2.0 (A)

Service Address

Primary Contact/Insured

SUPER Q INTERNATIONAL PTE LTD

10 CHIN BEE DRIVE, 619861, Singapore

65674755

Claim Handler

NG Stacey

6568804351

stacey.ng@axa.com.sg

Additional Instructions

Messages

Invoices

History

Documents



Assessment

Metrics

Notes

New Message

TYPE	SENT	FROM	SUBJECT	BODY	
📧	27/8/18 9:09 AM	NG Stacey	Re:RE: (Reminder) Request for direct settlement	Pls proceed DS.	↩
📧	25/8/18 1:38 PM	LKK AUTO CONSULTANTS PTE LTD (TP)	RE: (Reminder) Request for direct settlement	Dear Stacey, We have uploaded the insured driver's...	↩
📧	24/8/18 1:47 PM	LKK AUTO CONSULTANTS PTE LTD (TP)	RE: (Reminder) Request for direct settlement	Dear Stacey, We have uploaded the insured driver's...	↩

TYPE	SENT	FROM	SUBJECT	BODY	
	21/8/18 10:46 AM	LKK AUTO CONSULTANTS PTE LTD (TP)	RE: (Reminder) Request for direct settlement	Dear Stacey, We have uploaded the insured driver's...	
	17/8/18 4:48 PM	LKK AUTO CONSULTANTS PTE LTD (TP)	(Reminder) Request for direct settlement	Dear Stacey, We have uploaded the insured driver's...	
	15/8/18 3:26 PM	LKK AUTO CONSULTANTS PTE LTD (TP)	RE: Request for direct settlement	Dear Stacey, We have uploaded the insured driver's...	
	2/8/18 5:06 PM	LKK AUTO CONSULTANTS PTE LTD (TP)	Request for direct settlement	Dear Stacey, We have uploaded the insured driver's...	
	24/7/18 6:15 PM	LKK AUTO CONSULTANTS PTE LTD (TP)	RE: Request Insured driver's license	Dear Stacey, We have uploaded the insured driver's...	
	15/5/18 11:27 AM	LKK AUTO CONSULTANTS PTE LTD (TP)	RE: Request Insured driver's license	Dear Stacey, We have uploaded the insured driver's...	
	19/2/18 4:27 PM	NG Stacey	Request Insured driver's license	.	
	12/2/18 5:39 PM	LKK AUTO CONSULTANTS PTE LTD (TP)	la (Immdlate Advise)	----- Repairer Estimate: \$ 4,967.78 ---	





Our Ref : T 0218/ SHA4317K /WT(st)

Your Ref :

Date : 20-Feb-18

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199900049W

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 725791

Yishun
Yishun Industrial Park A
Singapore 768732

AXA Insurance Pte Ltd
8 Shenton Way
#24-01, AXA Tower
Singapore 068811

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHA4317K YOUR INSURED GBD3866D
AND OTHER GBD9761H ON 08.02.18**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor vehicle No : SHA4317K which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving GBD3866D we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 2,300.50
2	<u>5</u> days Loss of Rental @ \$ 98.25 per day	\$ 491.25
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fee	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 2,799.24

HIRER'S CLAIM

7	<u>5</u> days Loss of Income @ \$ 80.00 per days	\$ 400.00
Total Claims:		\$ 3,199.24

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photostat photographs 5 pcs
- b) LTA search slip/s of : GBD3866D
- c) GIA / Police report/s of : SHA4317K
- d) Letter of authority from owner / hirer / operator
 - (X) Photocopies of Accident Scene Photo/s () Traffic Compound (X) PIR
 - () Witness statement/s (x) Rental Rate letter (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

Deputy Manager

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 1843 Email : williamtan@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO



Thin Thin (LKKAUTO)

From: Thin Thin (LKKAUTO)
Sent: Monday, 27 August 2018 9:34 AM
To: 'lg4407yt@gmail.com'
Cc: 'tanenghuatmtr@yahoo.com'
Subject: ACCIDENT INVOLVING GBD 3866D / SHA 4317K AND OTHERS PIE TOWARDS TUAS ON 08/02/2018



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

27 AUGUST 2018

SUPER Q INTERNATIONAL PTE LTD
10 CHIN BEE DRIVE
Singapore 619861

Dear Sir/Madam,

OUR REF : CC4/ASM18002691/K1ub3
YOUR REF : SKZ 6913J

ACCIDENT INVOLVING GBD 3866D / SHA 4317K AND OTHERS PIE TOWARDS TUAS ON 08/02/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s **COMFORTDELGRO ENGINEERING PTE LTD** acting on behalf of the owner of SHA 4317K against your motor insurance policy.

Basing on the circumstances of the accident reported by both parties (chain collision) where your vehicle was the 2nd vehicle, we are of the opinion that we cannot be absolved from liability.

Please be informed that your No Claim Discount (NCD) will be withheld for the time being, pending for the final allocation of liability.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to cs-a@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)

- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at cs-a@lkkauto.com

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely

THIN THIN HLAING
LKK Auto Consultants Pte Ltd
DID: 6841 2360
FAX: 6741 4108
Email: thinthin@lkkauto.com

Cc AXA Insurance Pte Ltd
(Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING SONATA SHA4317K , GBD 3866D , GBD 9... ON 08-Feb-18 12:05
ALONG BUKIT TIMAH ROAD X ROBIN ROAD

I / We **HENG KIM HUA** (Hirer) NRIC No.: **S1179993J**

and/or **CHUA KING HOO** (Relief) NRIC No.: **S1507511B**

Taxi Number **SHA4317K**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **08-Feb-2018**

Name of Hirer **HENG KIM HUA**
 Hirer NRIC **S1179993J**

Signature :

Address **419 ANG MO KIO AVENUE 10 #04-1...
 560419**

Contact No. **90048060**

Name of Relief **CHUA KING HOO**
 Relief NRIC **S1507511B**

Signature :

Address **456 ANG MO KIO AVE 10 #04-154D
 560456**

Contact No. **91263501**



redefining / insurance

CLAIM REF : S8M008P1
INSURED : SUPER Q INTERNATIONAL PTE LTD

DISCHARGE VOUCHER

We, **ComfortDelgro Engineering Pte Ltd** confirm that by letter of authorisation dated 08 February 2018, we are authorised to and do hereby give this discharge for ourselves and on behalf of **Comfort Transportation Pte Ltd** and the Hirer, HENG KIM HUA vehicle no. Sha 4317k.

Now we **ComfortDelgro Engineering Pte Ltd** for ourselves and the said Hirer and the driver jointly and severally:-

- agree to accept the sum of Singapore Dollars Two Thousand and Nine Hundred only (S\$ 2,900.00) in the aggregate in full and final settlement of all claims of whatever kind including damages for personal injuries and/or damage to property that all and any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no (GBD 3866D) arising out of an accident with (SHA 4317K) on 08/02/2018.
- declare that **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of the Insured vehicle shall not be liable for any further claim(s) whatsoever or howsoever present or future that any of us may have against **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. GBD 3866D arising directly/indirectly as a consequence of the accident and hereby give our full and final discharge.
- We hereby declare that I/we am/are the person(s) entitled to receive the above settlement and hereby undertake to indemnify **AXA INSURANCE PTE LTD** against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made in favour of **ComfortDelgro Engineering Pte Ltd** is made without any admission of liability whatsoever on the part of **AXA INSURANCE PTE LTD** and/or their Insured and/or the driver of vehicle no. GBD 3866D.

Dated this 29 day of August 2018

Signed by _____
(AUTHORISED SIGNATORY)

Company Stamp _____
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508881

Witness : _____

Name : _____

I/C No : _____

Address : _____
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508881

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

AXA Insurance Pte Ltd (Company Reg. No. 199903512M)
8 Shenton Way, #24-01 AXA Tower, Singapore 068811
Customer Centre #B1-01
Tel: +65 6880 4888 Fax: +65 6338 2522 Website: www.axa.com.sg

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Our Ref: CT18020270

Date: 15 February 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	08/02/2018 @ 12:05 hrs
ALONG	BUKIT TIMAH ROAD X ROBIN ROAD
INVOLVING	GBD 3866D, GBD 9761H

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA4317K** (the "Taxi"). The Taxi was hired to **HENG KIM HUA IC NO S1179993J** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$98.25** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
GBD3866D	08 Feb 2018 / 12:05:00	Successful	A12	AXA INSURANCE PTE LTD

[Previous](#)[OK](#)

Service Request Details

Claim	S0M008P1
Reference	CC4/A3M18002691/K1ub3u2
Loss Date	8 February 2018
Request Date	9 February 2018
Due Date	
Vendor Name	LKX AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step

Wait for Approve Invoice

Add Invoice

Vehicle Information	
Incident Vehicle Registration #	SHA4317K
Make	TPVD HYUNDAI
Model	SONATA 2.0 (A)
Service Address	
...	

Primary Contact/Insured
SUPER Q INTERNATIONAL PTE LTD 10 CHIN BEE DRIVE, 619861, Singapore 65674755

Claim Handler
NG Stacey 656804351 stacey.ng@aaa.com.sg

Additional Instructions














Messages Invoices History Documents Assessment Metrics Notes

Document Type

Document SubType

Upload Documents

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKXInvoice1.pdf	Invoice	Surveyor/ Assessor expense	LKX AUTO CONSULTANTS PTE LTD (TP)	21 September 2018

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 payment breakdown SHIA 4317K.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	21 September 2018
 RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	21 September 2018
 LTA SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	21 September 2018
 LOD.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	21 September 2018
 DISCHARGE VOUCHER.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	21 September 2018
 AUTHORIZATION TO ACT FORM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	21 September 2018
 WORKSHOP INVOICE.pdf	Invoice	Repairs	LKK AUTO CONSULTANTS PTE LTD (TP)	21 September 2018
 LETTER TO OJ.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	21 September 2018
 LKK Re-Inspection Photo.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	21 September 2018
 LKK INSPECTION PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	21 September 2018
 driver's license.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	15 May 2018
 TP GIA Report (GBDY7614) - 3rd and last vehicle.pdf	Reports & Statement	GIA Report	NG Stacy	19 February 2018
 OI GIA Report (GBD3866D) - 2nd vehicle.pdf	Reports & Statement	Accident statement	NG Stacy	19 February 2018
 TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	13 February 2018

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
 Preliminary Advice.pdf	Reports & Statement	Estimate / Quotation	UKK AUTO CONSULTANTS PTE LTD (TP)	12 February 2018
 PRI EMAIL.mig	Letters and Correspondence	Workshop	KADRI Mubeen	9 February 2018

Assessment Details

General & Workshop Details				Vehicle & Driver Details			Vehicle Condition		Taxes & Radio		Parts & Labour		Miscellaneous		Summary		Parts	
	EDIT	SIR NO	QUAN TITY	MATERIAL	SIDE	PART NAME	PART NUMBER	REPAIR/REPLACE (PARTS)	CONDITION	LBT PRICE	DEPL/ BTYRS	DISC QUNTYS	SALV AGES	PART PRICE(NET)	ACTION (PARTS)	REMOVE		
		1	1			BOOT LID			Defint	1349.5		20		1079.6	Approve			
		2	1			BOOT LID RUBBER			Serviceable	0	0	0	0	0	Deny			
		3	1			BOOT LID LOCK UPPER			Serviceable	0	0	0	0	0	Deny			
		4	1			BOOT LID LOCK LOWER			Serviceable	0	0	0	0	0	Deny			
		5	1			BOOT LID SONATA PLATE			Necessary	43.6		20		34.88	Approve			
		6	1			BOOT LID HYUNDAI PLATE			Necessary	24.2		20		19.36	Approve			
		7	1			BOOT LID 'H' EMBLEM			Necessary	26.1		20		20.88	Approve			
		8	1			BOOT LID CREDI PLATE			Necessary	22.7		20		18.16	Approve			
		9	1			BOOT LID LAMP (RH)			Cracked	230.2		20		184.16	Approve			
		10	1			REAR BUMPER			Deformed	578.4		20		462.72	Approve			
		11	1			REAR BUMPER REINFORCEMENT			Serviceable	0	0	0	0	0	Deny			
		12	1			REAR BUMPER CLIP			Necessary	22		20		17.6	Approve			
		13	1			REAR BUMPER SPONGE			Serviceable	0	0	0	0	0	Deny			
		14	1			REAR BUMPER UNDER COVER			Serviceable	0	0	0	0	0	Deny			
		15	1			REAR BUMPER PROTECTOR (LH)			Repair	0	0	0	0	0	Deny			

EDIT	SR NO	QUAN TITY	MATERIAL	SIDE	PART NAME	PART NUMBER	REPAIR/REPLACE (PARTS)	CONDITION	LIST PRICE	DEPL/ BTTRN	DISC QUNT%	SALV AGE%	PART PRICE(NET)	ACTION (PARTS)	REMOVE
<div><div></div><div></div></div>	16	1			REAR BUMPER PROTECTOR (RH)			Cracked	38		20		30.4	Approve	<div><div></div><div></div></div>
<div><div></div><div></div></div>	17	1			REAR PANEL			Serviceable	0	0	0	0	0	Deny	<div><div></div><div></div></div>
<div><div></div><div></div></div>	18	1			REAR PANEL GARNISH			Serviceable	0	0	0	0	0	Deny	<div><div></div><div></div></div>
Labour															
EDIT	SR NO	REPAIR/REPLACE (LABOUR)	PART NAME	LABOUR HHR	LABOUR REPAIR	PAINT	ACTION (LABOUR)	COMMENT	REMOVE						
<div><div></div><div></div></div>	1		PANEL BEATING	400	0	0	Approve		<div><div></div><div></div></div>						
<div><div></div><div></div></div>	2		SPRAY PAINTING CHARGE	360	0	0	Approve		<div><div></div><div></div></div>						
<div><div></div><div></div></div>	3		WIRING CHARGE	20	0	0	Approve		<div><div></div><div></div></div>						
<div><div></div><div></div></div>	4		TUFF KOTE	20	0	0	Approve		<div><div></div><div></div></div>						
<div><div></div><div></div></div>	5		REMOVE/REFIX REVERSE SENSOR	0	0	0	Deny		<div><div></div><div></div></div>						

Assessment Details

General & Workshop Details		Vehicle & Driver Details		Vehicle Condition		Taxes & Ratio		Parts & Labour	Miscellaneous	Summary
EDIT	SIR NO	NAME	ACTION	AMOUNT	COMMENT	REMOVE				
	1	DAYS OF REPAIRS DAYS	Approve							
	2	BOOT LID COMFORT LOGO & TEL NO. STICKER	Approve	30	NECESSARY					
	3	REAR BUMPER REVERSE SENSOR	Deny	0	NOT NECESSARY					

Assessment Details

General & Workshop Details		Vehicle & Driver Details	Vehicle Condition	Taxes & Rate	Parts & Labour	Miscellaneous	Summary	Claim Amount	\$2,667.76
Claim Amount		\$2,667.76							
CATEGORY	ESTIMATE		REVISED AMOUNT						
Spare Parts	\$1,867.76		\$1,867.76						
Labour	\$800.00		\$800.00						
Miscellaneous	\$30.00		\$30.00						

Assessment Details

General & Workshop Details		Vehicle & Driver Details	Vehicle Condition	Taxes & Ratio	Parts & Labour	Miscellaneous	Summary	Claim Amount	\$2,150.00
Claim Amount		\$2,150.00							
CATEGORY		ESTIMATE	REVISED AMOUNT						
Miscellaneous		\$2,150.00	\$2,150.00						

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	GBD 3866D (Insd veh)	Model:	TPVD HYUNDAI SONATA
	SHA 4317K (TP veh)		
Date of Accident:	08/02/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	5,315.52
Final Repair Cost	:	\$	2,300.50
Loss of Token Sum	:	\$	200.00
Rental (if any)	:	\$	393.00
LTA / GIA Search Fee	:	\$	7.49

Others:	:	\$	0.00
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	:	\$	
Final Settlement Sum (Global Sum)	:	\$	2,900.00

Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)	
A) For Non GIA Registered Workshop:	Agreed Liability _____(%)
B) For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: _____
BOLA Liability: _____100_____(%)	Assessed Liability (*): _____0_____(%)
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.	
Remarks _____	

Payment Instruction: Payee's Breakdown		
1)	COMFORTDELGRO ENGINEERING PTE LTD	\$ 2,900.00

JOANNE LEE KHANG MIN
LKK Auto Consultants Pte Ltd

21/09/2018
Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))