INS CASE ON	VNER Belliana	CC 4 / FWD180	02/00	w. reconstruction Miles	LKK: IDAC:	
- Surveyor.	Marcus	ASSIG	NMENT 3/02/13	Date / Time :	09/02/18	
Pre-assign / C	CU/FTF			Registered in Merim		
Insured Vehicle		24.000		554 65-50-500		
Name of Insure		2489D	Claim No.	: 12018	252 20000	
U	0067	SEAW KUAN	Policy No.	PNPUZ	27-0000713	+1
Insured Tel No		HP: 9779 2367	Make / Model		-1.4 TEST	
Excess Sec II:		D.O.A: 00/02/8		ient : CIRCUI		
Is driver the ow	vner? (YES / 🚱) Nature of Accident :	and the second		_~	
If NO, Driver	Name / Age : CHEONG	AH NOOT	OI GIA REPO	RT/ TES / NO ; TP O	IA DEBODE WES	i h nem
Driver 1	Tel No.: 9749 2267	(V/L/188/NO)	Insured Liabil		Final? Yes/No	NO
_ SGX 91	7040			Manager and the second		_
INSRS: WSP. Faster Tel: Linbility: RMKS: Date/Time	L AMO	NSRS: VSP: ed: iability: MKS:	INSRS: WSP: Tel: Liability: RMES:		INSRS: WSP: Tel: Liability: RMKS:	
	Dix 950411	x ; skx 24390 -		Tri or		97 T Y
1502/8 Cah	? * Paking of	C+ & M.	×	STAGE Non-Reporting Itr (1st)	DATE	/PIC
				Non-Reporting hr (2nd):	
	PENDAY FOO TO	Clark O-		Non-Reporting ltr (Fine Notification ltr (if non-		
				Call OI:	product j.	
				After call ltr to Ol:		
				Documentation Check		lypist
2/5/10	\$16E PRSS To "	TYPET TO PREDMEE REPORT		Notification ltr (if non-	ріскир)	
				Authorisation To Act:		
		DECEIVED	10 0018	Release Voucher:	-	
		RECEIVED 2 1	THI EUIN	Final Repair Bill: Car Rental Invoice:	~	
		PECELVED	COLUMN AND A	Towing Invoice:		-
		RECEIVED 1	1575 EU19	LTA/GIA:		
				Medical Bill:		
				PIR:		
				Mandate/Reject Instr	THE RESERVE OF THE PERSON NAMED IN	
				LOD Payment Breakdown	Form:	
ELIMINARY ADVICE	E Date/Time:	Sent By:	1	Post-Repair Photos:	- T	
NALIZATION	Day en 101-10	4-1-1-1	or logilities by	Others:		
nir Cost: Vs	Date/Time: 19/1/18 S\$ 6,090 (Confirm with: ALAN	7.2	Confirm by: CKS	35 L ii	
AL SETTLEMENT	Date/Time: 9.4-18	5 days). Reduction: Confirm with Jesus	95 %		mail Call,	
al Liability:	% \00 (Agr	end / Assessed) BOLA S/N No.: 310-		If NO or B 28, Ass. L	in .	
rair Cost: oligin	S\$6,413-5Q			THE MAN ROPO .		
s of Rental (LOR): s of Use (LOU):	S\$ 540.40 (\$ 90	days)			11	
s of Income (LOI):	S\$ - (\$	x days)	11	11-1-1-1	16/5/18	
conly LOU only		LOR + LOI Tick only one		(0)	10/21	120
ATA Search	S\$2-00	the state of the	14		2	
tical: pursement:	S\$ - S\$ -	1 10		1) Claim status: Nem		ttle
ni Cost	SS -	(e.g. Tow/ Independen	()	2) Report Format:	TP	
al:	SS 7,015-90	Global Sum S\$:		3) Survey fee:	⊅500	
AL PAYMENT	Date/Time: 19. 4. 18	Confirm with JRSCH		Email Call		
ne 1:	\$\$7,06.60	Name I: HISTERN AUTO PR	art 3	(0):		
cc 2: (Strike if N.A.) cc 3: (Strike if N.A.)	SS SS	Name 2:			U.	
- 3. Journe II (V.A.)	33	Name 3:				

(08/11/13) wef .	REF:		15/	ſ	
ASS REC. BY MOVEL	NET.		SwD/		
3 4	6	ASS	SIGNMENT	2	
From:	Date:		Veh No. 56 V 8.	SOLUTREGA 9	07
Estimated Cost				/an / Lorry / Taxi / Prime Mover /	
OD THE WS ITP RES ! O	D RES / EVA / INV / MV		Truck / Trailer or (4/	
To Inspect Vehicle No.	SGX95	8044		PICAL CO 14	398-
at Workshop m/s	Ro	, ,	Colour C D	A/C: Insured / Std /	NIINA
of	, , ,		Sp.Reading P261	T/Radio: Insured / Std	NI/NA
Insured	SKXZ	6897	Eng/No.		
Policy No.	X	0/5		H23B70002	4765
Claims No.			Gen. Cond Good / Fair / Poor	Burnt	100
Sum Insured.	Excess		Steering: porter / Jammed / L	eaked / Burnt or	
(Client's Record)			Brake Inafder / Jammed / L		
Make of Veh			Modi Nil SIRIM I STD A		
				15/60-116	/
(Policy Condition)			R:	-/ 00 0	
Remark: The veh had com	menced its	N/S 0/S	1	LIZA / MIC / OHTSU / PIR / SUM	17
repair at the time	of inspection.			roodstone	matil
Bal. or Market Value:	1 N/r		Front	Rear /	
IDAG/Accident Rport	Consistent? : Yes o	r No	R/Bai. 6 mm	R/Ball.	mm
GIAL DR Seen:	Consistent? : Yes o	r No	L/Bal 6, mm	L/Bal 6	mm
Est. Repairs	days Res.: Yes	or No	D.O.A. 9/2/18	0.01 9/2/	10
Lum Sum: 20	% 3 Val.: Yes o	r No	Survey held at	- 119	/ (/
CA / REV / REP. /	24 HRS 3 1/0	1/2027	Des. of Damages : Frt / Rear,	O/S / N/S / U/C / Rooftop or	
	V	ehicle: IN / OUT		Reac &	
1 (4)(4)	son Contacted:	. 0 11 0-	The UIC / Chassis frame	Body Structure affected due to	collision.
	nstruction L	14 487	W.		
1 hour	614 9415.71	- /	86.		
19/2/18 4/5	66000	confin	nd with Ala	1.	
	(RED: + 11,018-30 6	5%			
Date/Time. File Pass to?	: Preli. Report		Days Of Repair:		
1)	: Final Report		Resurvey No. of Trip:	Survey Fee	
Date/Time. File Return to?				Transportation	
2)		Add Fee	Site Insp (\$)S + R5s:	
			: Interview (\$) Photos	
Report Format :			Tech Invs (\$) Others	
Lump Sum / I.B.I: (S)	Weekend (\$)	

FASTECH AUTO PTE LTD

VEHICLE NO:SGX9504U

QTY	PARTICULAR	AMO	JNT S\$
1PCS	FRONT DOOR N/S	. 111	\$899.10 ×
1PCS	REAR DOOR N/S	solip/sent	\$802.10
1PCS	REAR DOOR OUTER PROTECTOR N/S	1300000 100	\$166.50
1PCS	REAR DOOR INNER LOCK N/S	11	\$425.10 CX
1PCS	REAR DOOR GLASS REGULATOR MOTOR N/S	Bent	\$298.70
1PCS	REAR DOOR GLASS REGULATOR N/S	JA	\$485.10
1PCS	REAR DOOR WEATHERSTRIP N/S	ner	\$188.20
1PCS	REAR DOOR INNER TRIM BOARD N/S	selene	\$745.10
1SET	REAR DOOR INNER TRIM BOARD N/S CLIPS	ner	\$50.00
1PCS	ROCKER PANEL N/S	13. 6.00	\$625.10
1PCS	REAR FENDER N/S		\$1,025.10
1PCS	REAR FENDER GLASS MOULDING N/S	rec	\$122.80
1PCS	REAR FENDER INNER TRIM BOARD	11	\$745.10 ×
1PCS	REAR BUMPER 665-40	Deepcur	
1PCS	REAR BUMPER SIDE RETAINER N/S	Sul	\$66.20
1SET	REAR BUMPER CLIPS	,	
1PCS	REAR BUMPER SPLASH SHIELD N/S	ner	
1PCS	REAR SHOCK ABSORBER N/S	41	\$322.10 0
1PCS	REAR WHEEL HUB BEARING N/S / 7 (* • /	Dane	\$665.50
1PCS	REAR AXLE BEAM	12	\$2,187.00 🗶
11/2/2020			11,098.20 T917.F
			4466.81
	S.NETT		11001
1SET	REAR DOOR FRAME STICKER N/S	ner	\$60.00 L
1PCS	REAR SPORT RIM N/S	m/sul	\$680.00 4005.0
1PCS	REAR TYRE N/S	111	\$200.00 0
1PCS	REAR FENDER GLASS SEALANT N/S	ser	\$50.00 30
1SET	REAR BUMPER REVERSE SENSOR	11	\$300.00 🔀
	TO CHECK WIRING		\$50.00 20
	TO DISMANTLE & REFIX REAR REVERSE SENSOR		\$80.00 50
	TO DISMANTLE & REFIX SEAT CUSHION UPHOLSTERY	2	\$180.00 £0
	TO DISMANTLE & REFIX REAR FENDER GLASS		\$150.00 FO
	TO DISMANTLE & REPLACING REAR DOOR MECHANIS		\$100.00 60
	TO DISMANTLE & REPALCING REAR UNDERCARRIAGE		\$380.00/00
	TO DISMANTLE & REFIX PETROL TANK		\$100.00 60
	TO CONDUCT WHEEL ALIGNMENT		\$100.00 60
	LABOUR FOR PANEL BEATING, CUT, WELD, STRAIGHTE	N	\$1,800.00 /100

.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:

FWD Singapore Pte. Ltd. 6 Temasek Boulevard #18-01 Suntec Tower 4 Singapore 038986 From: LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933

Attn:

Belliana

Date: 21 Mar 2018

Preliminary Advice

Insured Vehicle No

: SKX2489D

TP Vehicle No

: SGX9504U

Accident Date

: 09/02/2018

Make

: TOYOTA PICNIC

Assignment Date

: 09/02/2018

Date of Inspection

: 09/02/2018

Est. Duration of Repair

: 5 DAYS

Inspection At

: FASTECH AUTO PTE LTD 1 KAKI BUKIT AVENUE 6 #01-46/48/50 AUTOBAY SINGAPORE 417883

Point of Impact / General Description of Damages

The vehicle sustained impact / damagesN/S REAR... portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	17,128.20
Revised Amount	:S\$	7,566.85
Check Items (Estimated)	:S\$	0.00
Total	:S\$	7,566.85
Lump Sum Repair	:S\$	6,050.00

Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

()	The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let	us
	~ `	have your authorisation.	

) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

(X) Other comments : We have not authorized repairs.



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

=140		Affiliated to Federation Internat	A TOTAL CONTROL OF THE STATE OF	(Strike)		
FW	D SINGAPORE PT	ELTD	Ref : CC4/FWD1800	02690/Ues3		
	EMASEK BOULEV -01 SUNTEC TOW	ARD ER 4SINGAPORE 038986	Date: 09-02-2018 Code: FWD			
1.		Policy Particular	s :- THIRD PARTY CLA	IM		
	Insured Veh.	SKX 2489D	Veh. Inspected	SGX 9504U		
	Policy No.		Coverage (\$)	0.00		
	Claim No.		Excess (\$)	0.00		
	Assign From		Assign Date	09/02/2018		
2.		Vehicle Par	ticulars & Condition			
	Make & Model		c.c	0		
	Engine No.	HIDDEN	Year of Reg.			
	Chassis No.		Colour			
	Odometer	-	Steering			
	Brakes		Modification			
	General					
3.		Condi	tions of Tyres			
		Size	Make	Balance		
	R/H Front Tyre			mm		
	L/H Front Tyre			mm		
	R/H Rear Tyre			mm		
	L/H Rear Tyre			mm		
4.		Descript	tion of Damages			
5.		Gener	al Information			
	Accident Date	09/02/2018	Inspection Date	09/02/2018		
	Survey held at	FASTECH AUTO PTE LTD	100			
		1 KAKI BUKIT AVENUE 6 #01-46/48/50 AUTOBAY SINGAPORE 417883				
5a.			Remarks			

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particular		
Owner ID Type:	Singapore NRIC	
Owner ID:	3952F	
Vehicle Details		
Vehicle No.:	SGX9504U	
Vehicle to be Exported:	No	
Intended De-registration Date:	09 Feb 2018	
Vehicle Make:	TOYOTA	
Vehicle Model:	PICNIC AUTO W/O ROOF RACK	
Primary Colour:	Silver	
Manufacturing Year:	2007	
Engine No.:	1AZ5669155	
Chassis No.:	JTEGH23B700024369	
Maximum Power Output:	110.0 kW (147 bhp)	
Open Market Value:	\$24,702.00	
Original Registration Date:	12 Sep 2007	
First Registration Date:	12 Sep 2007	
Transfer Count:	2	
Actual ARF Paid:	\$27,173.00	
Intended PARF Rebate De	etails	
PARF Eligibility:	Forfeited	
PARF Eligibility Expiry Date:	Ŷ	
PARF Rebate Amount:	\$0.00	
Intended COE Rebate De	tails	
COE Expiry Date:	31 Aug 2027	
COE Category:	E - Open Category	
COE Period(Years):	10	
PQP Paid:	\$50,972.00	
COE Rebate Amount:	\$48,724.00	
Total Rebate Amount:	\$48,724.00	

The information contained herein is correct as at 09 Feb 2018





Asher Sng (LKKAuto)

From:

Asher Sng (LKKAuto)

Sent:

Tuesday, 27 February 2018 10:35 AM

To:

'jason@fastechauto.com.sg'; 'Nancy Lam'

Cc:

Vic (LKKAuto)

Subject:

ACCIDENT INVOLVING SGX 9504U AND SKX 2489D ON 09/02/2018

Without Prejudice

Dear Sirs.

ACCIDENT INVOLVING SGX 9504U AND SKX 2489D ON 09/02/2018

We refer to the above matter.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Our principal would like to request a copy of video footage/witness statement/scene photos(if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Thank You.

Best Regards.

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersna@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Nancy Lam [mailto:nancy.lam@fastechauto.com.sg]

Sent: Friday, 9 February, 2018 4:21 PM To: Motor Claims SG - SG Common

Subject: RE: Request for PRS SGX9504U (Policy Number PNPV2016-00000392)

Without Prejudice

Dear Sir/ Madam

Please arrange LKK AUTO CONSULTANTS PTE LTD to survey the car.

Regards,

Claim Audit

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DA ACCORD 1.6 (M).	Hie
ACCORD 1.6 (M).	Ma
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04U. Acct Date: 2018/02/09. Claim Type: TP. Insurer: FWD Singapore P	Hie
/orkshop: Fastech Auto Pte Ltd (HQ)	Ma
O. Compagnition Co.	Fur
	[A
Itants Pte Ltd (HQ):; RR Region: FWD - Ext Auto Adj Assignment. Sugo	Hie
praisals Associates Pte Ltd.	Ma
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Int Dun Date: 2018/02/24	Hie
Rpt.Due Date:2016/02/21	Ma
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04555) TOYOTA PICNIC 2.0 W/O ROOF RACK (A).	Hier
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pt.Due Date: 2018/02/21	Ashi
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	JOAN
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	KHAN
:LIABILITY: 100% B:31a OID MAKE A LEFT TURN INTO THE MAIN ROA	100
COR W/GST: \$6,473.50 + (b) LOU: \$540.00 (6days x \$90) + LTA :	[A]
+c = \$7,015.50 PLEASE REVERT WITH YOUR APPROVAL / MANDATE /	Ashe
TE AM	5ng
	Rong
1	F AN Audit Type None Go

ACTIVITY

[14/02/2018 11:23] Hiew May Fung: PENDING EST & PA

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Rief 1	Ref. 2	Amount
1754123	21/03/2018 12:56	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HO)	SGX9504U		10.70

Print Received Message

This mail is associated with:

*SGX9504U (1201800002258) [SKX2489D]

TP NG CHIA HOW Feb 9 2018 12:00AM [BOEY SEAN KUAN] Fastech Auto Pte Ltd

From

FWD Singapore Pte. Ltd. (HQ) (FWD_SG), sent on 16/04/2018 18:06 PM.

To Subject LKK_HQ

IO LKK_H

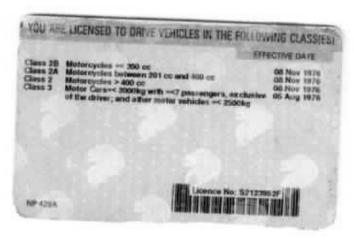
Alert - Adj Mandate Approved (S\$7015.50) - SGX9504U - Claim Handler: Belliana

Approved:7015.50:Hi Asher, please upl	oad a copy of LC	D from TP repai	rer, thank you.	









Tokie Marine Insurance Singapore Ltd.

(Company Ross No. 152300014M) (CST Rost No. M2-0000021-4)

20 McCollum Street #09-01 Tokio Marine Centre Singapore 069046

[65] 6221 (iiii) | (65) 6221 4355 / (65) 6224 0895 | triisi≥trikiomarine.com.sq W. www.tokiomarine.com

A teamper of the Tokio Mercin Group



Certificate of Insurance

FORM MX1

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

Policy No.: MU009318 (Private Car)

 Index Mark and Registration Number of Vehicle

Chassis No.: JTEGH23B700024369

2. Name of Policyholder

NG CHIA HOW

Effective date of the Commencement of Insurance for the purposes of the Act 21/08/2017 (00:00:00)

4. Date of Expiry of Insurance

11/09/2018

SGX950411

- 5. Persons or Class of Persons entitled to drive*
 - (a) The Policyholder.
 - (b) Any other person who is driving on the Policyholder's order or with his permission.
- Provided that the Person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been, so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle. And provided further that the Motor Vehicle is registered under the Road Traffic Act and its registration under the Road Traffic Act has not been cancelled at the time of the accident loss or damage.
- 6 Limitations as to use
 - Use only for social domestic and pleasure purposes and for the Policyholder's business.
 - The policy does not cover use for hire or reward, racing, pace-making, reliability trial, speed-testing or the carriage of goods (other than samples) in connection with any trade or business or use for any purpose in connection with the Motor Trade.
- Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

We hereby certify that the Policy to which this Certificate relates is issued in accordance with the provision of the Motor Vehicles. (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Please refer to the Policy Schedule for full details, terms and conditions of the insurance.

IMPORTANT NOTICE

This Certificate is not transferable. During its currency, if the insurance is cancelled for whatsoever resear, you must return the Certificate to Tokio. Manne Insurance Singapore Ltd. within 7 days thereof or, if the Certificate has been lost destroyed, you must make a statutory declaration to that, effect, Failure to comply with this duty is an offence under Motor Vehicle (Third-Party Rieks and Compensation). Act (Chapter 189).

ADDITIONAL INFORMATION

Account No: 2214DDA

surance Plan:

Third Party Fire & Theft Only

Limit for total loss or theft:

Prevailing Market Value

Financial Interest:

HENLY ENTERPRISES CO. PTE LTD

TOKIO MARINE INSURANCE SINGAPORE LTD.

Authorised Signature

User ID: 221400A Page 1 Printed: 18-98-2017 15-20-44

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particular	s
Owner ID Type:	Singapore NRIC
Owner ID:	3952F
Vehicle Details	
Vehicle No.:	SGX9504U
Vehicle to be Exported:	Yes
Intended De-registration Date:	09 Feb 2018
Vehicle Make:	TOYOTA
Vehicle Model:	PICNIC AUTO W/O ROOF RACK
Primary Colour:	Silver
Manufacturing Year:	2007
Engine No.:	1AZ5669155
Chassis No.:	JTEGH23B700024369
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$24,702.00
Original Registration Date:	12 Sep 2007
First Registration Date:	12 Sep 2007
Transfer Count:	2
Actual ARF Paid:	\$27,173.00
Intended PARF Rebate De	etails
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	
PARF Rebate Amount:	\$0.00
Intended COE Rebate De	tails
COE Expiry Date:	31 Aug 2027
COE Category:	E - Open Category
COE Period(Years):	10
PQP Paid:	\$50,972.00
COE Rebate Amount:	\$48,724.00
Total Rebate Amount:	\$48,724.00

The information contained herein is correct as at 09 Feb 2018

Catherine Chong (LKK Auto)

From:

motorclaims.sg@fwd.com

Sent:

Friday, 9 February, 2018 4:21 PM

To:

assignments@lkkauto.com; sur@lkkauto.com; admin-a@lkkauto.com

Subject:

FW: Request for PRS SGX9504U (Policy Number PNPV2016-00000392)

Hi LKK Team

Please attend TP PRS request and create case in Merimen.

OI has not reported the accident.

09.02018 @ 1137 Pm

Thank you.

veh in

ham.

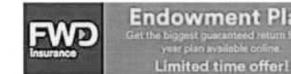
Regards Belliana Lim

Assistant Manager, Claims



FWD Singapore Pte Ltd

6 Temasek Boulevard, #18-01 Suntec Tower 4. Singapore 038986 T +65 6727 5721 E belliana@fwd.com



From: Nancy Lam [mailto:nancy.lam@fastechauto.com.sg]

Sent: Friday, 9 February, 2018 4:21 PM To: Motor Claims SG - SG Common

Subject: RE: Request for PRS SGX9504U (Policy Number PNPV2016-00000392)

Without Prejudice

Dear Sir/ Madam

Please arrange LKK AUTO CONSULTANTS PTE LTD to survey the car.

Regards, Nancy Lam Fastech Auto Pte Ltd

Tel: 6746 5405 Fax: 6745 8520 From: motorclaims.sg@fwd.com [mailto:motorclaims.sg@fwd.com]

Sent: Friday, February 9, 2018 4:03 PM To: nancy.lam@fastechauto.com.sg

Subject: RE: Request for PRS SGX9504U (Policy Number PNPV2016-00000392)

Without Prejudice

Dear Sir/ Madam

We refer to your email of the even date of the PRI Notice of your client's vehicle SGX9504U.

Please find our panel surveyors as follows: -

- 1. LKK AUTO CONSULTANTS PTE LTD
- 2. INFINITI APPRAISAL SERVICE
- 3. AJAX INSPECTION SERVICES PTE LTD
- 4. AUTOMOTIVE APPRAISALS PTE LTD
- 5. VICOM LTD

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

Regards Belliana Lim Assistant Manager, Claims



FWD Singapore Pte Ltd

6 Temasek Boulevard, #18-01 Suntec Tower 4: Singapore 038986 T +65 6727 5721 E belliana@fwd.com



From: Nancy Lam [mailto:nancy.lam@fastechauto.com.sg]

Sent: Friday, 9 February, 2018 1:19 PM To: Motor Claims SG - SG Common Subject: Request for PRS SGX9504U

Hi Sir,

My client claiming your insured SKX 2489D.

Please kindly arrange PRS for SGX 9504U.

Date of accident 09.02.2018

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS AMENDMENT NO. 1 OF 2016 paragraph 2.3, you are require to provide a list of at least 10 motor surveyors within 2 days of the notice.

Regards, Nancy Lam Fastech Auto Pte Ltd Tel: 6746 5405

Fax: 6745 8520

ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

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FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date:

21.02.2018

FWD Singapore Pte Ltd 6 Temasek Boulevard #18-01 Suntec Tower Singapore 038986

Attn: Motor Claim Department

Dear Sir/Madam.

ACCIDENT INVOLVING VEHICLES: SGX 9504U / SKX 2489D ON 09.02.2018

We are the authorized repair workshop for the owner of motor vehicle no: SGX 9504U , which was involved in in the captioned accident with your insured vehicle no: SKX 2489D . The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1)	Cost of Repair (inclusive of GST)	S	6,473.50
2)	Loss of Use (5 days + 1 Sunday X S\$100)	S	600.00
3)	GIA Search Fee	\$	2.00
		5	7,075.50

We enclosed herewith the following documents to support the claims:

a) Final Repair Invoice

b) GIA Search Result

c) Letter of Authorisation, etc ...

d) GIA Report

e) I/C & Driving Licence

f) Insurance Certificate

g) Vehicle Registration Log Card

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)

For Fastech Auto Pte Ltd

4	DATE : 21-02-2018
	TO: PWD Singapore Ho Hd.
	RE: ACCIDENT INVOLVING VEHICLE NO. SGX 9504 U. and . 8kx 2489D. ALONG Paya Lebar Exit towards Pie Changi. ON 922018.
	of (NRIC No./ROC No.)
•	proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use, etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and all claimed and/or settled shall belong to them absolutely. I/We further agree and undertake to indemnify them against the above-mentioned claim cost which may arisen therewith.
	Signature of Owner: Name of Owner:

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject maner in this action.

RELEASE

Claim Reference:	1201800002258
Surveyor's Reference:	CC4/FWD18002690/Uea3
TP Reference:	SGX 9504U

We, <u>FASTECH AUTO PTE LTD</u> (" Workshop") hereby agree and confirm that we are authorized by the owner ("Claimant") of motor vehicle <u>SGX 9504U</u> ("Vehicle") to accept the sum of <u>\$7,015.50</u>, being the amount claimed for <u>\$6,473.50</u> (repair costs), <u>\$540.00</u> (loss of rental/ use), <u>\$ - (loss of income)</u>, <u>\$2.00</u> (search fees) as compensation for the loss of or damage to the Vehicle, as a result of an accident ("Accident") which occurred on <u>09/02/2018</u> (date of accident) at / along <u>PAYA LEBAR RD EXIT > PIE CHANGI</u> (location) involving vehicle no/s. <u>SGX 9504U</u> and <u>SKX 2489D</u>.

This is pursuant to the inspection conducted on 09/02/2018 (date) at the Workshop.

We confirm that this acceptance is in full and final settlement of all claims arising from the damage to the Vehicle (whether now or hereafter to become manifest), to the intent that FWD Singapore Pte. Ltd. and all other persons, in particular the driver of <u>SKX 2489D</u> be absolutely and finally exonerated and discharged from all claims of every nature and kind whatsoever which have been made or which may be made in respect of this Accident.

We also declare that we are authorized by the Claimant to receive the above compensation and we have full authority to make the claim as set out above and to settle the matter on behalf of the Claimant in any manner we deem fit.

This settlement is reached on a without prejudice and without admission of liability basis. As such, this Release is not to be construed as an admission of liability on the part of FWD Singapore Pte Ltd, their policyholder and / or authorised driver and shall not be used as evidence in any claims and / or action which may be lodged by any of them.

Dated this _3_ day of __5___2018

CLAIMANT

[Signed by the "Workshop" with Co. Stamp]

For and on behalf of the "Claimant"

(LKK)

[FWD's appointed surveyor with Co. Stamp]

CKS

For and on behalf of FWD Singapore Pte. Ltd.

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

Tax Invoice: 20139

FWD Singapore Pte Ltd 6 Temasek Boulevard

#18-01 Suntec Tower

Singapore 038986

Attn: Motor Claim Department

Date

21.02.2018

Vehicle No

SGX 9504U

Make/Model : TOYOTA PICNIC

Chassis/Eng# :

Accident Date : 09.02.2018

Claim No

Reference

0218 -20139

Policy No.

Amount

To proceed on lump sum repair

SS

6050.00

E. & O. E. Total: S\$ 6050.00

GST @ 7% : SS

423.50

6473.50

Amount Due : S\$

for FASTECH AUTO PTÉ LTD

All Invoices are subjected to GST



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No:

GR-18-022176

Date of Request:

09/02/2018

Your Ref No:

Online Purchase

Kim Chwee Auto Pte Ltd 1 Kaki Bukit Avenue 6 #01-48 AutoBay@Kaki Bukit Singapore 417883

Dear Sir/Madam,

Enquiry Date

09/02/2018

Enquiry By

Jason Tang Jun Zhong

TP Vehicle No.

SKX2489D

Accident Date

09/02/2018

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKX2489D	FWD Singapore Pte. Ltd.	30/11/2017-29/11/2018	6727 5700

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm GST Registration No: M400017735

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Our Ref No:

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Date of Request:

09/02/2018

Your Ref No:

Online Purchase

Kim Chwee Auto Pte Ltd 1 Kaki Bukit Avenue 6 #01-48 AutoBay@Kaki Bukit Singapore 417883

Dear Sir/Madam,

Enquiry Date

09/02/2018

Enquiry By

Jason Tang Jun Zhong

TP Vehicle No.

SKX2489D

Accident Date

09/02/2018

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque

Merimen e-Claims

...CLAIM SUBFOLDER...(Pending for Survey Report)

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt		Adj Submitted	Ins Auth'ed	5	tatus	
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	tain	R	eference	Cla	im Deta	ils	Docume	ents	٦.	Show All
CLAIM SUI	BOEY SE		8142085H			[Created	by adjuster)			
Main Claimant:	NG CHIA	onemaly throughton	3952F							
Vehicle Reg. Vo.:	SGX950	4U		E	ate of L		8 00:00 - :59 hs and 28 Day	s From L	TA Reg Date	(Man Yr)]
Claim Type:	TP / 120	1800002258			olicy/Colote No.:		00007171			
/ehicle Reg. Vo. (Insured):	SKX2489	D			olicy No. Claimant					
tepairer:	Eastach A	uto Dto Ltd (NO) 1 Kaki Bukit Ave 6		xcess:	417007 Val	District Table	TACKARE		
landling nsurer:	Life State of the		(HQ) - Tel: 6.727 57			All the second second		3403403		
laimant's nsurer:	Tokio Ma	rine Insurance S	ingapore Ltd (HQ) - Tei: 6221	6111					
Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel: 62	56-3561 [8	Handled	by MARCUS CH	ua] [Fina	Rpt du	e 21/02/2	018]
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			ndate Approved (S ndate Maintained					na		
ALL ASSO	CIATED TAS	KS =				View All	Search Tasks	Create	New Task	Complete
Due Date	Priority	Type Task	Group Subject	t Handler	As	signed By	Completed (On (Created On	Done?

Claim Documents

Let	ters/Corresponder	nces	1 per	page V	V
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1	(Draft)	Third Party Express Settlement – Payment Breakdown	0	Edit	
Ass	sessment Reports		1 per	page V	V
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1	21/03/18 12:56	Adjuster Immediate Advice	0	Load HTM	
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48	21/03/18 12:57	General View	0	Load JPG	4
49	21/03/18 12:57	Chassis Number	0	Load JPG	V
50	21/03/18 12:57	General View	0	Load JPG	3
51	21/03/18 12:57	Odometer Reading	0	Load JPG	V
52	21/03/18 12:57	Reinspection Photo	0	Load JPG	
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2	12/02/18 14:48	TP GIA REPORT	Ö	Load PDF	
3	21/03/18 12:53	TP ESTIMATE - MARKED	0	Load PDF	
4	13/04/18 13:53	TP LOD	0	Load PDF	
5	14/05/18 11:01	WORKSHOP INVOICE	0	Load PDF	
7	14/05/18 11:01	AUTHORISATION TO ACT FORM Release Voucher	0	Load PDF	
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Merimen e-Claims Page 3 of 3



Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
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Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.			

NOTE:	TO	RE	COMPL	ETED	RY	SURVEYOR
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TEAM			
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THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Venicie No.	SKX2489D (Insd veh)		Model:	TOYOTA PICNIC 2.0 W/O	
Date of Accident:	SGX9504U (TP veh) 09/02/2018		-	ROOF RACK (A)	
	33/45/50				
Global Sum Settlem	ent : [] Yes		[X] No		
Repair Estimate		:\$	18,134.57		
Final Repair Cost		:\$	6,473.50		
Loss of Use		: S	540.00	6.00 days at \$90.00 per day	
Rental (if any)		: \$	0.00	days	
LTA / GIA Search F	ee	: \$	2.00		
Others:		: \$	0.00		
		: \$			
Final Settlement Su	m.	: \$	7,015.50		
elow)	kshop GIA Registered		Agreed Liability		
	(%)	chain	Assessed Liabilit	y (*):(%) ses where BOLA does not apply.	
Remarks					
Payment Instruction	n: Payee's Breakdow	n			
1) Fastech Auto F	te Ltd		: S	7,015.5	
2)			: \$		
3)			: S		
JOANNE I	EE KHANG MIN		14 May 2018		
Andrew Attacks	onsultants Pte Ltd		Date		

Please attach all the supporting documents to the form. (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any)

LKK Auto Consultants Pte Ltd (Co. Reg. No. 199607198R)

51 Ubi Ave 1 #01-25, Pava Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC4/FWD18002690/UEA3Q2

Date:

14/05/2018

REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No:

PNPV2017-00007171

Claimant Vehicle SGX9504U No:

Insured Vehicle No: SKX2489D

Date of Loss:

09/02/2018

Nature of Claim:

TP

Claim No: 1201800002258

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SGX9504U

Make & Model:

TOYOTA PICNIC, 2.0 W/O ROOF RACK (A)

Engine No:

1AZ5669155

Reg. Date: Colour:

12/09/2007 (Man. Year: 2007)

Chassis No: Odometer:

JTEGH23B700024369 82853 km

Engine Capacity: 1998 cc

Market Value/New Car Price: N/A Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:

205/60 R16

Rear Tyre Size:

205/60 R16

Front Left Side: Front Right Side:

Roadstone 6 mm Roadstone 6 mm

Rear Left Side: Rear Right Side: Roadstone 6 mm Roadstone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	12,208.20	4,956.85	7,251.35	59.40
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,740.00	2,610.00	2,130.00	44.94
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	16,948.20	7,566.85	9,381.35	55.35
Approved Total (Overridden) (S\$)		6,050.00		
(S\$)	16,948.20	6,050.00	10,898.20	64.30
+ GST 7.00/7.00% (S\$)	1,186.37	423.50	762.87	64.30
Nett Amount (S\$)	18,134.57	6,473.50	11,661.07	64.30
+ Loss of Use (6.0 x S\$	90.00/day) (S\$)	540.00		
+ Doc/S	earch Fee (S\$)	2.00		
Ne	Nett Liability (S\$)			

INSPECTION

Date of Assignment:

09/02/2018

Date Inspected:

09/02/2018 Inspected At:

Fastech Auto Pte Ltd (HQ)

1 Kaki Bukit Ave 6, #01-46/48/50 Autobay

Singapore 417883

Adjuster Report Page 2 of 4

Estimated Period of Repair: 5.0 days

Adjuster: MARCUS CHUA Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

Adjuster Report Page 3 of 4

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 27 Mar 2018)

Parts: M1-MPV TOYOTA PICNIC 2.0 W/O ROOF RACK (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SGX9504U)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*FRONT DOOR N/S	Not Necessary	899.10 F	*-FL
2	1	*REAR DOOR N/S	Badly Dented / Bent	802.10 F	*802.10 FL
3	1	*REAR DOOR OUTER PROTECTOR N/S	Cut	166.50 F	*166.50 FL
4	1	*REAR DOOR INNER LOCK N/S	Not Necessary	425.10 F	*-FL
5	1	*REAR DOOR GLASS REGULATOR MOTOR N/S	Bent	298.70 F	*298.70 FL
6	1	*REAR DOOR GLASS REGULATOR N/S	Jammed	485.10 F	*485.10 FL
7	1	*REAR DOOR WEATHERSTRIP N/S	Necessary	188.20 F	*188.20 FL
8	1	*REAR DOOR INNER TRIM BOARD N/S	Deformed / Cracked	745.10 F	*745.10 FL
9	1	*SET REAR DOOR INNER TRIM BOARD N/S CLIPS	Necessary	50.00 F	*50.00 FL
10	1	*ROCKER PANEL N/S	Badly Dented	625.10 F	*625.10 FL
11	1	*REAR FENDER N/S	Badly Dented	1,025.10 F	*1,025.10 FL
12	1	*REAR FENDER GLASS MOULDING N/S	Necessary	122.80 F	*122.80 FL
13	1	*REAR FENDER INNER TRIM BOARD	Not Necessary	745.10F	*-FL
14	1	*REAR BUMPER	Deep Cut	1,001.30 F	*665.40 FL
15	1	*REAR BUMPER SIDE RETAINER N/S	Bent	66.20 F	*66.20 FL
16	1	*SET REAR BUMPER CLIPS	Necessary	50.00 F	*50.00 FL
17	1	*REAR BUMPER SPLASH SHIELD N/S	Not Necessary	48.10 F	*-FL
18	1	*REAR SHOCK ABSORBER N/S	Not Necessary	322.10 F	*-FL
19	1	*REAR WHEEL HUB BEARING N/S	Damaged	665.50 F	*665.50 FL
20	1	*REAR AXLE BEAM	Not Necessary	2,187.00 F	*-FL
21	1	*SET REAR DOOR FRAME STICKER N/S	Necessary	60.00 FS	*60.00FS
22	1	*REAR SPORT RIM N/S	Dented / Bent	680.00FS	*400.00FS
23	1	*REAR TYRE N/S	Not Necessary	200.00FS	*-FS
24	4	*REAR FENDER GLASS SEALANT N/S	Necessary	50.00 FS	*30.00 FS
25 F=Fra	1 nchise	*SET REAR BUMPER REVERSE SENSOR part. S=SpcNett. L=ListIttemDisc.	Not Necessary	300.00 FS	*-FS
			Sub Total (S\$)	12,208.20	6,445.80
- List Item Discount on L Items 0.00/25.00% (S\$) Total Parts (S\$)				0.00	1,488.95
				12,208.20	4,956.85

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	TO CHECK WIRING	New	50.00	20.00
2	TO DISMANTLE & REFIX REAR REVERSE SENSOR	New	80.00	50.00
3	TO DISMANTLE & REFIX SEAT CUSHION UPHOLSTERY	New	180.00	80.00
4	TO DISMANTLE & REFIX REAR FENDER GLASS	New	150.00	80.00
5	TO DISMANTLE & REPLACING REAR DOOR MECHANISM	New	100.00	60.00
6	TO DISMANTLE & REPLACING REAR UNDERCARRIAGE	New	380.00	100.00
7	TO DISMANTLE & REFIX PETROL TANK	New	100.00	60.00
8	TO CONDUCT WHEEL ALIGNMENT	New	100.00	60.00
9	LABOUR FOR PANEL BEATING ,CUT ,WELD ,STRAIGHTEN REPLACING PARTS	New	1,800.00	1,100.00
10	TO PUTTY & SPRAY PAINTING	New	1,800.00	1,000.00
	Gross Labor	ur Cost (S\$)	4,740.00	2,610.00
	Report was unsubmitted during	this print-out.		

< END OF ESTIMATES >