

## Hsiao Tong (LKKAUTO)

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Monday, 3 September 2018 10:40 AM  
**To:** Hsiao Tong (LKKAUTO); Admin A  
**Cc:** Chee So Chow; Alfred Toh  
**Subject:** RE: OUR REF: SNM18D00818C02/2/LKKDS & YR REF: SHD9263H (TP : LKK REF - CC3/CTI18002688/Kpa3) on 07.02.2018

LKK REF - CC3/CTI18002688/Kpa3  
CTI REF – SNM18D00818C02/2 (GBD5692A)

Dear Hsiao Tong

We refer to your email of 1 September 2018 pertaining to the above matter.

Please proceed to resolve the property damage claim at \$1,282.99. (50% liability)

Best Regards

**Alfred Toh**  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: +65 6389 6183  
FAX: +65 6224 7478/6224 7175  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
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**From:** Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]  
**Sent:** Saturday, September 01, 2018 11:50 AM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Subject:** RE: OUR REF: SNM18D00818C02/2/LKKDS & YR REF: SHD9263H (TP : LKK REF - CC3/CTI18002688/Kpa3) on 07.02.2018

Your Ref: SNM18D00818C02/2/LKKDS  
LKK Ref: CC3/CTI18002688/Kpa3s2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING GBD5692A(OI) & SHD9263H(TP) ON 07/02/2018**

We refer to the above matter.

Third party reported that he was driving along Robinson Road. He was on the 1<sup>st</sup> lane and was driving to form up to turn right into Telegraph St. Suddenly our insured driver filtered into his lane and side-swipe with his taxi.

Our insured driver reported that he was driving along Robinson Road. While driving third party came beside him and hit onto his lorry's right side.

We have contacted our insured to inform third party claim. No video/ evidence from our insured and they agreed to let insurance to handle.

We are of the view that this is a case of conflicting versions. There is no conclusive evidence yet to substantiate either party's version.

For an amicable settlement, we seek your approval to offer Third Party repairer "**Trans-cab Auto Services Pte Ltd**" as follows: -

	Amount Claimed	Amount Revised	
1. Cost of Repair (w/GST)	\$ 20,350.21		\$ 2,300.50
2. Loss of Rental (3days x \$75.25)	\$ 225.75		\$ 150.50 (2days x \$75.25)
3. Loss of Income (3days x \$100.00)	\$ 300.00		\$ 100.00 (2days x \$50.00)
			\$ 2,551.00
		<b>50%</b>	<b>\$ 1,275.50</b>
4. LTA/GIA search fee	\$ 7.49		\$ 7.49
<b>Total</b>	<b>\$ 20,883.45</b>		<b><u>\$ 1,282.99</u></b>

\*\*02days recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

**Kindly let us have your approval/ instruction.**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Angie Foo <[angie.foo@sg.cntaiping.com](mailto:angie.foo@sg.cntaiping.com)>

**Sent:** Tuesday, 13 February 2018 8:29 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Sharon Han <[sharon.han@sg.cntaiping.com](mailto:sharon.han@sg.cntaiping.com)>; Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Zaini (LKK Auto) <[Zaini@lkkauto.com](mailto:Zaini@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** OUR REF: SNM18D00818C02/2/LKKDS & YR REF: SHD9263H (TP : LKK REF - CC3/CTI18002688/Kpa3) on 07.02.2018

Dear Mei Kwan/Hsiao Tong,

We refer to your email of 12<sup>th</sup> February 2018.

We attached a copy of assignment letter and sas report for your necessary action.

Kindly take note, the claim officer is Sharon Han 6389 6193.

Thank you.

Regards,  
Angie Foo  
Executive  
Motor Division  
Claims Department  
China Taiping Insurance (Singapore) Pte Ltd  
3 Anson Road #16-00  
Springleaf Tower  
Singapore 079909  
Co.Reg.No.200208384E  
DID: 6389 6186  
Fax: 6224 7478 /6224 7175  
Email: [angie.foo@sg.cntaiping.com](mailto:angie.foo@sg.cntaiping.com)  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
Website: [www.sg.cntaiping.com](http://www.sg.cntaiping.com)

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Monday, 12 February, 2018 2:08 PM

**To:** Claims Dept of CTI

**Cc:** Sharon Han; Adeline Chng; Hsiao Tong (LKKAuto); Zaini (LKK Auto); Admin A

**Subject:** Direct Settlement - Accident Involving GBD5692A (OI : CTI - TBA) AND SHD9263H (TP : LKK REF - CC3/CTI18002688/Kpa3) on 07.02.2018

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHD 9263H M/s Trans-cab Auto Services Pte Ltd – Ang Mo Kio.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

*To check availability of the case handler , you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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