

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 28 November 2018 7:46 AM
To: 'Claims Dept of CTI'
Cc: Chee So Chow; Alfred Toh; Admin A
Subject: RE: OUR REF: SNM18D00818C02/2/LKKDS & YR REF: SHD9263H (TP : LKK REF - CC3/CTI18002688/Kpa3) on 07.02.2018

Dear Sirs/Madam,

We refer to the above matter.

Case has been settled at a global sum of **\$1,250.00(all-in)** with Third Party repairer.

We are pending for signed DV from third party and will proceed to close file once DV received.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 3 September 2018 10:40 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Chee So Chow <sochow.chew@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: OUR REF: SNM18D00818C02/2/LKKDS & YR REF: SHD9263H (TP : LKK REF - CC3/CTI18002688/Kpa3) on 07.02.2018

LKK REF - CC3/CTI18002688/Kpa3
CTI REF - SNM18D00818C02/2 (GBD5692A)

Dear Hsiao Tong

We refer to your email of 1 September 2018 pertaining to the above matter.

Please proceed to resolve the property damage claim at \$1,282.99. (50% liability)

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: +65 6389 6183
FAX: +65 6224 7478/6224 7175
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com
www.sg.cntaiping.com



Disclaimer :

This message is confidential; its contents do not constitute a commitment by China Taiping Insurance (Singapore) Pte. Ltd. except where provided for in a written agreement between you and China Taiping Insurance (Singapore) Pte. Ltd. Any unauthorized disclosure, use or dissemination, either in whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

Sent: Saturday, September 01, 2018 11:50 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: OUR REF: SNM18D00818C02/2/LKKDS & YR REF: SHD9263H (TP : LKK REF - CC3/CTI18002688/Kpa3) on 07.02.2018

Your Ref: **SNM18D00818C02/2/LKKDS**

LKK Ref: CC3/CTI18002688/Kpa3s2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBD5692A(OI) & SHD9263H(TP) ON 07/02/2018

We refer to the above matter.

Third party reported that he was driving along Robinson Road. He was on the 1st lane and was driving to form up to turn right into Telegraph St. Suddenly our insured driver filtered into his lane and side-swipe with his taxi.

Our insured driver reported that he was driving along Robinson Road. While driving third party came beside him and hit onto his lorry's right side.

We have contacted our insured to inform third party claim. No video/ evidence from our insured and they agreed to let insurance to handle.

We are of the view that this is a case of conflicting versions. There is no conclusive evidence yet to substantiate either party's version.

For an amicable settlement, we seek your approval to offer Third Party repairer "**Trans-cab Auto Services Pte Ltd**" as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 20,350.21	\$ 2,300.50
2. Loss of Rental (3days x \$75.25)	\$ 225.75	\$ 150.50 (2days x \$75.25)
3. Loss of Income (3days x \$100.00)	\$ 300.00	\$ 100.00 (2days x \$50.00)
		\$ 2,551.00

		50%	\$ 1,275.50
4. LTA/GIA search fee	\$ 7.49		\$ 7.49
Total	\$ 20,883.45		\$ 1,282.99

**02days recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly let us have your approval/ instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Angie Foo <angie.foo@sg.cntaiping.com>

Sent: Tuesday, 13 February 2018 8:29 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Sharon Han <sharon.han@sg.cntaiping.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: OUR REF: SNM18D00818C02/2/LKKDS & YR REF: SHD9263H (TP : LKK REF - CC3/CTI18002688/Kpa3) on 07.02.2018

Dear Mei Kwan/Hsiao Tong,

We refer to your email of 12th February 2018.

We attached a copy of assignment letter and sas report for your necessary action.

Kindly take note, the claim officer is Sharon Han 6389 6193.

Thank you.

Regards,

Angie Foo

Executive

Motor Division

Claims Department

China Taiping Insurance (Singapore) Pte Ltd

3 Anson Road #16-00

Springleaf Tower

Singapore 079909

Co.Reg.No.200208384E

DID: 6389 6186

Fax: 6224 7478 /6224 7175

Email: angie.foo@sg.cntaiping.com

Email: claimsdept@sg.cntaiping.com

Website: www.sg.cntaiping.com

From: Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]

Sent: Monday, 12 February, 2018 2:08 PM

To: Claims Dept of CTI

Cc: Sharon Han; Adeline Chng; Hsiao Tong (LKKAUTO); Zaini (LKK Auto); Admin A

Subject: Direct Settlement - Accident Involving GBD5692A (OI : CTI - TBA) AND SHD9263H (TP : LKK REF - CC3/CTI18002688/Kpa3) on 07.02.2018

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

This is a TP direct settlement case.

We had inspected TP vehicle SHD 9263H M/s Trans-cab Auto Services Pte Ltd – Ang Mo Kio.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

For more information please visit <http://www.symanteccloud.com>

This email has been scanned by the Symantec Email Security.cloud service.
For more information please visit <http://www.symanteccloud.com>

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1802-079

Your Ref : GBD5692A

Date : 08.May 2018

CHINA TAIPING INSURANCE

Dear Sir/Madam,

ACCIDENT INVOLVING SHD9263H AND GBD5692A ON 07/02/18 10:30 AM ALONG ROBINSON ROAD

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	2,300.50
2.	Loss of Rental for <u>3</u> days @ \$ <u>75.25</u> per day	\$	225.75
3.	Loss of Income for <u>3</u> days @ \$ <u>100.</u> per day	\$	300.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	2,833.74

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CTI18002688/Kpa3

01 MARCH 2018

JAMES COTTAGE & FURNITURE
122 EUNOS AVE 7
#07-20 RICHFIELD INDUSTRIAL CENTRE
SINGAPORE 409575
ATTN: THE MANAGEMENT

Dear Sir/Madam,

ACCIDENT INVOLVING GBD 5692A AND SHD 9263H ON 07/02/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHD 9263H against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by **11/03/2018**, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG
Case Handler
DID: 6742 3197
FAX: 6741 4108
EMAIL: chewht@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Authorization To Act

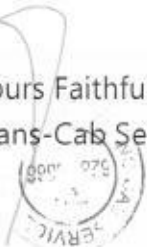
We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD9263H and GBD5692A along ROBINSON ROAD on 07/02/18 10:30 AM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 8 (day) of May 2018

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan
General Manager

9901802-079

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN3087641702 Claim No : SNM18D00818C02/2/LKKDS

Claimant : TRANS-CAB SERVICES PTE LTD

Amount : S\$1,250.00
Singapore Dollars ONE THOUSAND TWO HUNDRED FIFTY Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD9263H
Insured Vehicle No. : GBD5692A

Date of Loss : 07/02/2018
Place of Accident : ROBINSON ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : JAMES COTTAGE & FURNITURE
Driver Name : WONG YIONG CHEE & WONG YONG CHEE

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 1,250.00
	=====
TOTAL	S\$ 1,250.00
	=====

Claimant Name : _____ NRIC No : _____



Jasmine Tan
S74056361

Signature : _____ Date : _____

- 1 DEC 2018

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666**Fax:** 6287 7764**Co. Reg. No.:** 201019626G**GST Reg. No.:** 201019626G**Tax Invoice / Debit Note****TO:****CHINA TAIPING INSURANCE (S) PTE LTD**

3 ANSON ROAD

#15-02 SPRINGLEAF TOWER

079909 SINGAPORE

ATTENTION:

INVOICE NO. : INV1804-201**DATE** : 30. April 2018**REFERENCE NO** : AAD1802-079**TERMS** :**DUE DATE** : 30. April 2018**PAGE** : 1

NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHD9263H;DOA 07.02.18(LUMP SUM-18)	1	2,300.50	2,300.50

Total SGD Excl. GST : 2,150.00**7% GST :** 150.50****** TWO THOUSAND THREE HUNDRED AND FIFTY SGD ONLY ********Total SGD Incl. GST :** 2,300.50

1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"

2) Please quote our Invoice Number during payment.

3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.

4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.**THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

08 May, 2018

To Whom It May Concern

Dear Sir / Madam,

Accident on 07/02/18 10:30 AM at ROBINSON ROAD

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD9263H. The taxi was hired to SOH KOK KIANG a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$75.25 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan
General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

07-02-2018

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD1802-079	Accident Date 07-02-2018
7/2/2018 13:40	9/2/2018 18:30	SHD9263H

Yours Faithfully,

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Vehicle Insurance Particulars Result

Vehicle No.	Incident Date/Time	Insurance Company Name
SGE6544Z	06 Feb 2018 / 18:15:00	AIG ASIA PACIFIC INSURANCE PTE. LTD.
GBD5692A	07 Feb 2018 / 10:30:00	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

[Print](#)[OK](#)[Save as PDF](#)