

22/03/2002

ASS. REC. BY:

REF: CS/MSG18002677/Rlv d302

Special Instruction:

Survivor:

Rasul

ASSIGNMENT (Office)

From (Person):

Merimen Catherine Chia

of

MSG

Date/Time:

8/2/18 @ 11:11am

Estimated Cost:

Bill to:

OD ~~TP~~ WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SLJ 2835A

Insured:

FBM 66855

at Workshop m/s

Mr. Tuning Asia

Tel:

9235 8911

of

1010 Bkt Merah Lane 3 #01-119

Policy No:

MSD / VMS / 18 - 989402 - WT

Claim No:

MSC / V / 18 - 600170

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

27/01/2018

CA / REV / REP. / REV 24 HRS

'wp'

H.O.D. Endorsement:

Date/Time:

2:06pm @ 8/2/18

Person Contacted:

Marco

Vehicle ~~IN~~ OUT

Date/Time

Action/Instruction

(✓) Estimate

SLJ 2835A - x

13/2/18

Send preli revised by merimen

4/5/18

@ 12:44pm Marco said they have not repair the vehicle, pending liability

4/6/18

@ 5:58pm Marco said vehicle has not send in for repair

Suzuki

REF:

7798B

CO EXPIRY: 2021/July

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
 OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: SLJ 2835A
 at Workshop mis: MR. TURNH ASIA
 of: 1010, #01-119 BMLN3
 Insured: MSIA
 Policy No.: _____
 Claims No.: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
 repair at the time of inspection.

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent?: Yes or No

GIA / FR Seen: _____ Consistent?: Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lump Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SLJ 2835A Yr Regn: 1973 NOV
 Type: ☒ M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: Volkswagen 1200 cc: 1192
 Colour: mult A/O: Insured / Std / NI / NA
 Sp. Reading: 11256 T. Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: 1133012187
 Gen. Cond: Good ☒ Fair / Poor / Burnt
 Steering: ☒ In order / Jammed / Leaked / Burnt or
 Brake: ☒ In order / Jammed / Leaked / Burnt or
 Mod: ☒ Nil / STD A/Rim or
 Tyre Size F: 175/65R15
 R: _____
 BS / DUN / EXNOVA / ☒ FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or
 Front: _____ Rear: _____
 R/Bal: 6 mm R/Bal: 6 mm
 L/Bal: 6 mm L/Bal: 6 mm
 D.O.A: 27/01/18 D.O.I: 09/02/18
 Survey held at: TURNH ASIA
 Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or
N/S Rear
 The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

Rear,

check all parts prices & labour.

5/10/18 @ 939am Marco: said vehicle has not send in for repair

RECEIVED 09 OCT 2018

Date/Time: File Pass to?



Preli. Report



Final Report

Date/Time: File Return to?

5/10- typist

Report Format: meriman

Lump Sum / I.B / S

Days Of Repair: 7Resurvey No. of Trip: -Add Fee: ☐ Site Insp IS☐ Interview IS☐ Tech. Serv IS☐ Weekend IS

Survey Fee

Transportation

Fuel - RS - S

Phone

Other

300

10

310

Survey Department Check List (Case Handler)

Reference No. : CS/MSG/8002677/R/vcb
 Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (): Case handler to make sure all Information created by the assignment team are ACCURATE.

(1) Office Assign Form

		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From				
C	Assign Date	✓			
C	Veh No (Inspected)	✓			
C	Veh No (Insured)	✓			
C	D.O.A	✓			
C	Policy No	✓			
C	Claim No				
C	Insurance Authorisation (CA /REV/REP)	✓			
C	Report Type				
C	Weekend Charges	✓			
N	Survey held at/Repairer				
C	Excess				

Surveyor (

): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

		Y-Date	N-Date	Y-Date	N-Date
C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages				

(2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
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(3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases				
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount				
C	Re-inspection Cases to Finalize within 5 Days				

(4) System - (Views/Merimen)

C	Resurvey photo Uploaded				
---	-------------------------	--	--	--	--

Check By:

VERON

5/10/18

Case Handler

Date

*C: Critical *N: Non-Critical

21/05/20




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
MSIG INSURANCE (SINGAPORE) PTE LTD		Ref : CS/MSG18002677/R1vd3		
16 RAFFLES QUAY #24-01 HONG LEONG BLDG SINGAPORE 048581		Date : 09-02-2018		
		Code : MSG		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	FBM 6685S	Veh. Inspected	SLJ 2835A	
Policy No.	MSD/VMS/18-989402-WTT	Coverage (\$)	0.00	
Claim No.	MSC/V/18-000170	Excess (\$)	0.00	
Assign From	MERIMEN (CATHERINE THIA)	Assign Date	09/02/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	27/01/2018	Inspection Date	09/02/2018	
Survey held at	-			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	29 Jan 2018		08 Feb 2018 11:11 Assign				New Assignment Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

Insured:		YONG SHU HUAI, ID: S9472404Z, Tel: +6588582400, Email: oscar0_94@hotmail.com		[Created by insurer]
Main Claimant:		Ang Khing Tat, ID: S8517798B		
Vehicle Reg. No.:		SLJ2835A	Date of Loss:	27/01/2018 14:00 - :59
Claim Type:		TP / MSC/V/18-000170	Policy/Cover Note No.:	MSD/VMS/18-989402-WTT (TP, Fire & Theft) Coverage: 23/01/2018 - 22/01/2019
Vehicle Reg. No. (Insured):		FBM6685S	Policy No. (Claimant):	
			Excess:	
Repairer:		Mr Tuning Asia (HQ) 1010 Bukit Merah Lane 3 #01-119, 159724 Bukit Merah - Tel: 92358911		
Handling Insurer:		MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Catherine Thia Shi Yi - 6594 2545]		
Adjuster:		LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 09/02/2018]		
Driver/Custodian (Insured):		YONG SHU HUAI (23 / Male), NRIC: S9472404Z, Tel: +6588582400		

ASSOCIATED MAIL RECEIVED

There are no mail for this case.

[View All](#)[Compose Case Mail](#)

ALL ASSOCIATED TASKS ☐

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	7798B
Vehicle Details	
Vehicle No.:	SLJ2835A
Vehicle to be Exported:	No
Intended De-registration Date:	13 Feb 2018
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	1200
Primary Colour:	White
Manufacturing Year:	1973
Engine No.:	D1111571
Chassis No.:	1133012187
Maximum Power Output:	-
Open Market Value:	\$0.00
Original Registration Date:	21 Nov 1973
First Registration Date:	21 Nov 1973
Transfer Count:	6
Actual ARF Paid:	\$0.00
Intended PARF Rebate Details	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	30 Jul 2021
COE Category:	A - Car (1600cc & below)

COE Period(Years):	10
PQP Paid:	\$4,711.00
COE Rebate Amount:	\$1,631.00
Total Rebate Amount:	\$1,631.00

The information contained herein is correct as at 13 Feb 2018

OK

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:	MSIG Insurance (Singapore) Pte. Ltd. 4 Shenton Way #21-01 SGX Centre 2 Singapore 068807	From:	LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn:	Catherine Thia Shi Yi	Date:	13 Feb 2018
<u>Preliminary Advice</u>			

Insured Vehicle No	: FBM6685S	Accident Date	: 27/01/2018
TP Vehicle No	: SLJ2835A	Assignment Date	: 08/02/2018
Make	: VOLKSWAGEN 1200	Est. Duration of Repair	: 7.00
Date of Inspection	: 09/02/2018		
Inspection At	: MR TUNING ASIA (HQ) 1010 BUKIT MERAH LANE 3 #01-119 SINGAPORE 159724		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	19,380.00
Revised Amount	:S\$	13,780.00
Check Items (Estimated)	:S\$	1,680.00
Total	:S\$	15,460.00

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	
COE / PARF Rebate	:S\$	
Salvage Value	:S\$	
Margin for Repair	:S\$	

Remarks

() The vehicle is economical/not economical for repair.

(X) The above survey was conducted on a 'without prejudice' basis.

NTUC Income Co-operative Limited

81 Upper Avenue 4 #01 - 18/19 UB One, Singapore 408830

Tel: 6841 9000

Website: www.income.com.sgEmail: msc@income.com.sg**Guidance Note**

This Guidance Note is intended to assist you with your policy details and accident reporting procedures.

If you require further assistance, please call our Customer Care Executive at 6841 9000.

Vehicle Number: 3835APolicy Details: Classic / Premium / ComprehensiveThird Party Fire & Theft / Third PartyType of Claim: OD / TP / RO / SR / PS

Total Excess Payable (Including GST): _____

(Payment at MSC via Cash, NETS or Cheque only)

Excess (Subject to Prevailing GST)

Standard Excess: _____

Additional Excess: _____

Unnamed Driver Excess: _____

Third Party Excess: _____

No Claims Discount (NCD): _____

NCD Protector * ☐ Yes ☐ No**Own Damage (OD)**

- ☐ Premium may be affected upon renewal (Loading)
- ☐ NCD affected upon renewal (30% affected)
- ☐ Standard Excess Waiver
- ☐ Tendering Process apply (NTUC Income to allocate workshop / About 2 working days)
- ☐ Transport Allowance - SGD\$50 per day (Up to max 7 days after repair commence at the workshop)
- ☐ For recovery of uninsured losses (UIL), you must sign a UIL form at MSC / QW before NTUC Income proceed to do a recovery. (Outcome will not be guaranteed)
- ☐ Damage to third party property
- ☐ Medical expenses (Up to \$1000)
- ☐ Personal Accident benefits (Refer to policy details)

Third Party (TP)

- ☐ Able to revert to OD claim if repair is done at NTUC Income Quality Workshops (within a year)
- ☒ The chosen workshop will follow up with all claim matters and advice

Self-Repair (SR) / Reporting Only (RO)

- ☐ 1- Premium & NCD may not be affected if there is **NO** claim against your policy ¹
 - ☐ 2- Premium may be affected upon renewal (Loading) ²
 - ☐ 2- Third Party Excess ²
 - ☐ 2- NCD affected upon renewal (30% affected) ²
- (Either 1 or 2)

Private Settlement (PS)

- ☐ Premium & NCD will not be affected - Refer to NTUC Income Private Settlement Form
- ☐ Official Income Private Settlement Form **must** be used and returned to MSC after completing it

Remarks

- ☐ NCD protector * will be utilise and NCD will not be affected by this accident.
- ☐ NCD protector * can be use once in the policy year.
- ☐ Refurbished / New parts might be used to restore accident affected areas.
- ☒ 1 year warranty will be provided by QW.

* Any further damage to your vehicle will not be covered under this accident insurance claim. Eg: Overheating *

* Vehicle will be restored to **Pre-Accident and Original condition** *# For appeal to waive off NCD Penalty due to late reporting, please email to: motor@income.com.sg #

(Late Report: -10% NCD) (Outcome of the appeal will not be guaranteed)

Signature of Authorised Person/Driver

Relationship

Date / Time

Contact

For Official Use

Notes taken by

Staff Code

Date (dd/mm/yyyy) - Time

Alan Tang

S098825

29-01-18 13:23

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any careful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Record Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report 29/01/2018 13:27
Date Of Accident 27/01/2018 14:00
Exact Location Of Accident LENTOR AVENUE
Country/State of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number SLJ2835A
Insured/Policyholder
Name Of Registered Owner ANG KHING TAT
NRIC No S8517798B
Email Address GKTAT1@YAHOO.COM.SG
Mobile Phone No (LOCAL) +65-97997144
Alternative Phone No OTHERS-97997144

Vehicle Particulars

Manufacturer VOLKSWAGEN
Model 1200
Exact Purpose for which vehicle was being used at time of accident LEISURE

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage THIRD PARTY
Fleet Policy NO
Policy Number 5087659911-01
Cover Note Number

Driver

Name of Driver ANG KHING TAT
NRIC No S8517798B
Date Of Birth 05/06/1985
Occupation INDOOR
Date Of Driving Pass 12/05/2004
Driving Experience 13 YEARS AND 8 MONTHS
Gender MALE
Mobile Number (LOCAL) +65-97997144
Fax Number
Contact Number OTHERS-97997144
Email Address GKTAT1@YAHOO.COM.SG

Address BLK 988C #09-75
BUANGKOK GREEN
Postcode 533988
Was driver an employee of the Insured's Company NO
If No, Relationship of the Driver with the Insured OWNER
Vehicle Registration Number of Driver's Own Vehicle -
Insurance Company of Driver's Own Vehicle -

General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR
Weather Conditions CLEAR
Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
Number of vehicles involved in the accident 2
Was any body injured in the Accident? NO
Was any injured conveyed to hospital by ambulance? NO
Was any other material or property damaged? YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
Number of Passengers (Including Driver) 1

Details of Police Action

Was the accident reported to the police? NO
If Yes, Please state which Police Station
Was notice of intended Prosecution given? NO
If Yes, against whom?

Circumstances of Accident

I was changing lane from lane 2 to lane 3 following a vehicle who was travelling in front of me. Halfway changing lane, this mentioned vehicle suddenly jammed brakes for no valid reasons as there were no vehicle in front of him. Upon seeing this, I jammed my brakes and managed to avoid hitting into the rear of this mentioned vehicle. However, vehicle B, who was travelling behind my vehicle A, apparently to be changing lane also, hit into the rear of my vehicle A.

Attachment(s)

Are accident photos available for attachment? YES
Was there any video captured by Car Camera? YES
Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number FBM6685S
Vehicle Make/Model/Colour
Details Of Properties
Vehicle Category MOTORCYCLE
Name of Driver OSCAR
NRIC/Passport Number
Contact Number 88582400
Address
Postcode
Insurance Company Name
Nature Of Damage
No. Of Passenger (Including Driver) 2

Sketch Plan Pg. 1

INCOME MOTOR SERVICE CENTRE

Report Date & Start Time: 29-01-2018 / 13:23

Report No: MT/

D.O.A: 27-01-2018

Time: 14:00 hrs

Vehicle No: SLJ2835A

Reporting Type:

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.


29-01-2018 / 13:23
Policyholder's Signature / Date & Time

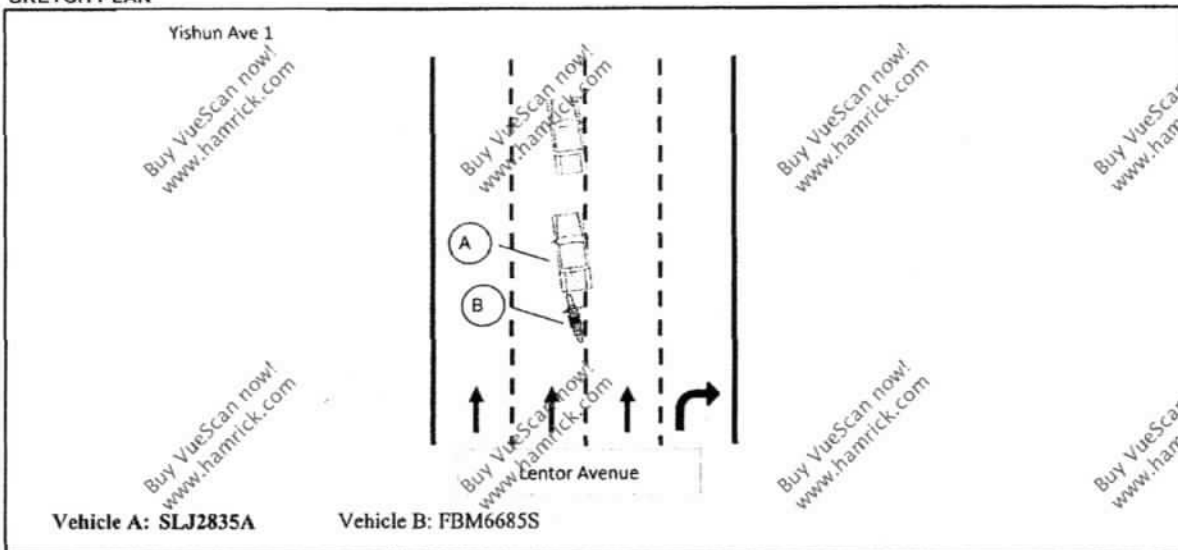
29-01-18 / 13:23
Driver's Signature (If Driver is not the policyholder) / Date & Time

Alan Tang (S098825)
Customer Care Executive
Motor Service Centre

Witnessed by Reporting Centre Personnel

Sketch Plan Pg. 2

SKETCH PLAN




DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was changing lane from lane 2 to lane 3 following a vehicle who was travelling in front of me. Halfway changing lane, this mentioned vehicle suddenly jammed brakes for no valid reasons as there were no vehicle in front of him. Upon seeing this, I jammed my brakes and managed to avoid hitting into the rear of this mentioned vehicle. However, vehicle B, who was travelling behind my vehicle A, apparently to be changing lane also, hit into the rear of my vehicle A.

Declaration

I/We declare the foregoing particulars are true in every respect.


 29-01-18 / 13:23
 Policyholder's Signature / Date & Time

29-01-18 / 13:23
 Driver's Signature (If driver is not the policyholder) / Date & Time

Alan Tang (S098825)
 Customer Care Executive
 Motor Service Centre

Witnessed by Reporting Centre Personnel



QUOTE

MSIG INSURANCE (SINGAPORE) PTE LTD
4 Shenton Way #21-01 SGX Centre 2
068807
SINGAPORE

Date
7 Feb 2018

Expiry
21 Feb 2018

Quote Number
QU-2018037

Reference
SLJ2835A

Exquisite Marques Holding
Pte. Ltd.

Reg. No. 200804960Z
1010 Bukit Merah Lane 3
#01-119

SINGAPORE 159724
Ph: (65) 6542 1151
Fax: (65) 6543 1161

Volkswagen Beetle - SLJ2835A - VIN: 1133012187

Dear Sir/Madam,

We are pleased to submit our quotation for the repair of the vehicle below. Should there be any additional parts and labour required, we will inform you and bill accordingly.

Authorized Signatory

Date

Description	Quantity	Unit Price	Amount SGD
PARTS - LH Tail Light Lens / each	1.00	460.00	460.00
PARTS - RH Tail Light Lens / each	1.00	460.00	460.00
PARTS - LH Rear Fender / each	1.00	1,600.00	1,600.00
PARTS - LH Rear Fender Beading / each	1.00	100.00	100.00
PARTS - Rear Bumper Bar / each	1.00	1,800.00	1,800.00
PARTS - LH Rear Bumper Bar Bracket / each	1.00	380.00	380.00
PARTS - RH Rear Bumper Bar Bracket / each	1.00	380.00	380.00
PARTS - Tail Light Housing Rubbers / each	1 pc 2.00	50.00	100.00
PARTS - LH Rear Inner Wheel Arch Panel / each	1.00	1,000.00	1,000.00
PARTS - RH Rear Inner Wheel Arch Panel / each	1.00	1,000.00	1,000.00
PARTS - Engine Lid Rubber / each	1.00	100.00	100.00
PARTS - Rear Bumper Support Inc Inner Quarter Panel For The Left Side / each	1.00	340.00	340.00

Description	Quantity	Unit Price	Amount SGD
PARTS - Rear Bumper Support Inc Inner Quarter Panel For The Right Side / each	1.00	340.00	340.00
LABOUR - Remove and refit engine and gearbox assembly to facilitate rear panel repairs. Remove number plate seal and take vehicle to LTA for number plate resealing.	26.00	120.00 100	3,120.00 2,600
LABOUR - Investigate engine not idling since accident.	2.00	120.00 100	240.00 200
PAINT / PANEL	1.00	7,000.00	7,000.00
- R&R rear fenders			
- R&R inner wheel arch panels and rear bumper support panles			
- R&R Tail lights			
- R&R Engine Lid			
- R&R Rear bumper bar and brackets			
RESPRAY			
- Rear fenders			
- Engine lid			
- Rear Bumper Bar			
- Rear Bumper Bar Brackets			
- Tail light housings			
- Inner wheel arch panels			
- Rear body panel			
CAR-O-LINER	8.00	120.00	960.00
- Straighten rear chassis rails / hour			
Subtotal			19,380.00
TOTAL LOCAL SUPPLY OF GOODS AND SERVICES 7%			1,356.60
TOTAL SGD			20,736.60

Terms

Bank Details:
Account Name: Exquisite Marques Holding Pte. Ltd.
Account No: 451-306-858-6
Bank Name: United Overseas Bank
Swift Code: UOVBSGSG
Bank Code: 7375
Branch Code: 001

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

RASUL
Hp 90010068
7 days
09/02/18 @ 1730
Resurvey by paint

[Signature]
13/2/18

...CLAIM SUBFOLDER...(Pending for Survey Report)




















CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	29 Jan 2018		08 Feb 2018 11:11 Edit Adj Rpt	S\$13,780.00 Edit Estimates	S\$13,780.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: YONG SHU HUAI , ID: S9472404Z, Tel: +6588582400, Email: oscar0_94@hotmail.com									
Main Claimant: Ang Khing Tat , ID: S8517798B									
Vehicle Reg. No.: SLJ2835A		Date of Loss: 27/01/2018 14:00 - :59	[530 Months and 6 Days From LTA Reg Date (Man Yr)]						
Claim Type: TP / MSC/V/18-000170		Policy/Cover Note No.:	MSD/VMS/18-989402-WTT (TP, Fire & Theft) Coverage: 23/01/2018 - 22/01/2019						
Vehicle Reg. No. (Insured): FBM6685S		Policy No. (Claimant):							
		Excess:							
Repairer: Mr Tuning Asia (HQ) 1010 Bukit Merah Lane 3 #01-119, 159724 Bukit Merah - Tel: 92358911									
Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Chhia Nyuk Pui - 6594 2521]									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 10/03/2018]									
Driver/Custodian (Insured): YONG SHU HUAI (23 / Male), NRIC: S9472404Z, Tel: +6588582400									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLJ2835A (MSC/V/18-000170)
[FBM6685S]
TP
Ang Khing Tat
Jan 27 2018 2:00PM
[YONG SHU HUAI]
Mr Tuning Asia

Upload Documents			Upload Photos			Compose New Letter			View		View in Browser	
Video											1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)									Thumbnail	Print
1	08/02/18 09:51	Video - Accident TP From: SC - Reg. No: FBM6685S, Claimant: YONG SHU HUAI									Load MP4	
Assessment Reports											1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)									Thumbnail	Print
1	13/02/18 15:52	Adjuster Immediate Advice									Load HTM	
Photos/Images											3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)									Thumbnail	Print
1	13/02/18 15:42	General View									Load JPG	<input checked="" type="checkbox"/>
2	13/02/18 15:42	General View									Load JPG	<input checked="" type="checkbox"/>
3	13/02/18 15:42	General View									Load JPG	<input checked="" type="checkbox"/>
4	13/02/18 15:42	General View									Load JPG	<input checked="" type="checkbox"/>
5	13/02/18 15:42	General View									Load JPG	<input checked="" type="checkbox"/>
6	13/02/18 15:42	General View									Load JPG	<input checked="" type="checkbox"/>
7	13/02/18 15:42	General View									Load JPG	<input checked="" type="checkbox"/>
8	13/02/18 15:42	General View									Load JPG	<input checked="" type="checkbox"/>
9	13/02/18 15:42	General View									Load JPG	<input checked="" type="checkbox"/>
10	13/02/18 15:42	General View									Load JPG	<input checked="" type="checkbox"/>
11	13/02/18 15:42	General View									Load JPG	<input checked="" type="checkbox"/>
12	13/02/18 15:42	General View									Load JPG	<input checked="" type="checkbox"/>
13	13/02/18 15:42	General View									Load JPG	<input checked="" type="checkbox"/>
14	13/02/18 15:42	General View									Load JPG	<input checked="" type="checkbox"/>
15	13/02/18 15:42	General View									Load JPG	<input checked="" type="checkbox"/>
16	13/02/18 15:42	General View									Load JPG	<input checked="" type="checkbox"/>
17	13/02/18 15:42	General View									Load JPG	<input checked="" type="checkbox"/>
18	13/02/18 15:42	General View									Load JPG	<input checked="" type="checkbox"/>
19	13/02/18 15:42	General View									Load JPG	<input checked="" type="checkbox"/>
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22	13/02/18 15:42	General View									Load JPG	<input checked="" type="checkbox"/>
23	13/02/18 15:42	General View									Load JPG	<input checked="" type="checkbox"/>
24	13/02/18 15:42	General View									Load JPG	<input checked="" type="checkbox"/>
25	13/02/18 15:42	General View									Load JPG	<input checked="" type="checkbox"/>
26	13/02/18 15:42	General View									Load JPG	<input checked="" type="checkbox"/>
27	13/02/18 15:42	General View									Load JPG	<input checked="" type="checkbox"/>
28	13/02/18 15:42	General View									Load JPG	<input checked="" type="checkbox"/>
29	13/02/18 15:42	General View									Load JPG	<input checked="" type="checkbox"/>
30	13/02/18 15:42	General View									Load JPG	<input checked="" type="checkbox"/>

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
31	13/02/18 15:42	General View	 Load JPG	<input checked="" type="checkbox"/>
32	13/02/18 15:42	General View	 Load JPG	<input checked="" type="checkbox"/>
33	13/02/18 15:42	General View	 Load JPG	<input checked="" type="checkbox"/>
34	13/02/18 15:42	General View	 Load JPG	<input checked="" type="checkbox"/>
35	13/02/18 15:42	General View	 Load JPG	<input checked="" type="checkbox"/>
36	13/02/18 15:42	General View	 Load JPG	<input checked="" type="checkbox"/>
37	13/02/18 15:42	General View	 Load JPG	<input checked="" type="checkbox"/>
38	13/02/18 15:42	General View	 Load JPG	<input checked="" type="checkbox"/>
39	13/02/18 15:42	General View	 Load JPG	<input checked="" type="checkbox"/>
40	13/02/18 15:42	General View	 Load JPG	<input checked="" type="checkbox"/>
41	13/02/18 15:42	General View	 Load JPG	<input checked="" type="checkbox"/>
42	13/02/18 15:42	General View	 Load JPG	<input checked="" type="checkbox"/>
43	13/02/18 15:42	General View	 Load JPG	<input checked="" type="checkbox"/>
44	13/02/18 15:42	General View	 Load JPG	<input checked="" type="checkbox"/>
45	13/02/18 15:42	General View	 Load JPG	<input checked="" type="checkbox"/>
46	13/02/18 15:42	General View	 Load JPG	<input checked="" type="checkbox"/>
47	13/02/18 15:42	General View	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	08/02/18 09:51	SLJ2835A E FILE REPORT From: SC - Reg. No: FBM6685S, Claimant: YONG SHU HUI	 Load PDF	
2	08/02/18 09:51	OI Accident Report with addendum From: SC - Reg. No: FBM6685S, Claimant: YONG SHU HUI	 Load PDF	
3	08/02/18 11:11	TP agree on SJE - LKK.	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG18002677/R1VD3E2

Date: 05/10/2018

REFERENCE

Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd.	Policy No:	MSD/VMS/18-989402-WTT
Claimant Vehicle No :	SLJ2835A	Insured Vehicle No :	FBM6685S
Date of Loss:	27/01/2018	Nature of Claim:	TP
		Claim No:	MSCN/18-000170

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SLJ2835A	Engine No:	D1111571
Make & Model:	VOLKSWAGEN 1200, 1.2 (A)	Chassis No:	1133012187
Reg. Date:	21/11/1973 (Man. Year: 1973)	Odometer:	11256 km
Colour:	Multi-colour		
Engine Capacity:	1192 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	175/65 R15	Rear Tyre Size:	175/65 R15
Front Left Side:	Goodyear 6 mm	Rear Left Side:	Goodyear 6 mm
Front Right Side:	Goodyear 6 mm	Rear Right Side:	Goodyear 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,060.00	4,830.00	3,230.00	40.07
Miscellaneous Items	0.00	0.00	0.00	
Labour	11,320.00	8,950.00	2,370.00	20.94
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	19,380.00	13,780.00	5,600.00	28.90
+ GST 7.00/7.00% (S\$)	1,356.60	964.60	392.00	28.90
Nett Amount (S\$)	20,736.60	14,744.60	5,992.00	28.90

INSPECTION

Date of Assignment:	08/02/2018	
Date Inspected:	09/02/2018	Inspected At: Mr Tuning Asia (HQ) 1010 Bukit Merah Lane 3 #01-119 Singapore 159724
Estimated Period of Repair:	7.0 days	

Adjuster: MOHD RASUL

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

THE VEHICLE HAS NOT SEND IN FOR REPAIR.

(REPAIR COST NOT CONCLUDE)

(EXCLUDE CHECK ITEMS S\$1,680.00 NETT)

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 05 Oct 2018)
Parts: 143	VOLKSWAGEN 1200 1.2 (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code: (Unsubmitted, no print-code for SLJ2835A)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*LH TAIL LIGHT LENS	Broken	460.00 F	*460.00 F
2	1		*RH TAIL LIGHT LENS	Serviceable	460.00 F	*- F
3	1		*LH REAR FENDER	Bent	1,600.00 F	*1,600.00 F
4	1		*LH REAR FENDER BEADING	Necessary	100.00 F	*100.00 F
5	1		*REAR BUMPER BAR	Bent	1,800.00 F	*1,800.00 F
6	1		*LH REAR BUMPER BAR BRACKET	Bent	380.00 F	*380.00 F
7	1		*RH REAR BUMPER BAR BRACKET	* Check	380.00 F	*- F
8	1		*TAIL LIGHT HOUSING RUBBERS (2PCS)	Necessary-1pc only	100.00 F	*50.00 F
9	1		*LH REAR INNER WHEEL ARCH PANEL	Repair	1,000.00 F	*- F
10	1		*RH REAR INNER WHEEL ARCH PANEL	Repair	1,000.00 F	*- F
11	1		*ENGINE LID RUBBER	Necessary	100.00 F	*100.00 F
12	1		*REAR BUMPER SUPPORT INC INNER QUARTER PANEL FOR THE LEFT SIDE	Bent	340.00 F	*340.00 F
13	1		*REAR BUMPER SUPPORT INC INNER QUARTER PANEL FOR THE RIGHT SIDE	* Check	340.00 F	*- F
					Total Parts (S\$)	8,060.00 4,830.00

F=Franchise part.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	LABOUR- REMOVE AND REFIT ENGINE AND GEARBOX ASSEMBLY TO FACILITATE REAR PANEL REPAIRS. REMOVE NUMBER PLATE SEAL AND TAKE VEHICLE TO LTA FOR NUMBER PLATE RESEALING	New	3,120.00	2,600.00
2	LABOUR - INVESTIGATE ENGINE NOT IDLING SINCE ACCIDENT	New	240.00	200.00
3	PAINT / PANEL - R&R REAR FENDERS - R&R INNER WHEEL ARCH PANELS AND REAR BUMPER SUPPORT PANELS - R&R TAIL LIGHTS - R&R ENGINE LID - R&R REAR BUMPER BAR AND BRACKETS. RESPRAY - REAR FENDERS - ENGINE LID - REAR BUMPER BAR - REAR BUMPER BAR BRACKETS - TAIL LIGHT HOUSINGS - INNER WHEEL ARCH PANELS - REAR BODY PANEL	New	7,000.00	6,150.00
4	CAR-O-LINER - STRAIGHTEN REAR CHASSIS RAILS / HOUR (*CHECK)	New	960.00	0.00
Gross Labour Cost (\$\$)			11,320.00	8,950.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >