

INS. CASE OWNER: me

CC3 / LCR1 8002665 ,

pa3

LKK:

IDAC:

ASSIGNMENT

Surveyor: \_\_\_\_\_

DOI: \_\_\_\_\_

Date / Time: 7/2/18Registered in Merimen: 9/2/18

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

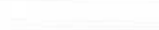
Place of Accident:

OI GIA REPORT: YES / NOTP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SLC 1172 y

INSRS:

WSP:

Tel:

Liability:

RMKS:

Premium

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

DATE / PIC

STAGE

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

2/2/18Unclear5/5/18No survey done.to cancel case.15/5/18File pass to Nat team to close/cancel

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(

days)

Loss of Use (LOU):

S\$

(\$

x

days)

Loss of Income (LOI):

S\$

(\$

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

[Tick only one]

GIA/LTA Search:

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost:

S\$

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD			Ref : CC3/LCR18002665/pa3	
78 SHENTON WAY #08-16 CHARTIS BUILDINGS SINGAPORE 079120			Date : 09-02-2018	
			Code : LCR	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SLH 1340C	Veh. Inspected	SLC 1172Y	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	09/02/2018	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	08/02/2018	Inspection Date		
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1 SINGAPORE 408699			
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	09/02/2018 10:18
Date Of Accident	08/02/2018 17:30
Exact Location Of Accident	VIVOCITY - OUTSIDE CARPARK
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLC1172Y
<b>Insured/Policyholder</b>	
Name Of Registered Owner	RAVI SRIVASTAVA
NRIC No	S7788599D
Email Address	C22_IN@YAHOO.COM
Mobile Phone No	(LOCAL) +65-94578776
Alternative Phone No	OFFICE-94578776

### Vehicle Particulars

Manufacturer	AUDI
Model	A6 1.8 TFSI S-TRONIC
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	LIBERTY INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	SI17V06216/VPC/R01
Cover Note Number	

### Driver

Name of Driver	CHANDANA SHUKLA
NRIC No	S8075454Z
Date Of Birth	12/10/1980
Occupation	INDOOR
Date Of Driving Pass	19/10/2009
Driving Experience	8 YEARS AND 3 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-90096503
Fax Number	
Contact Number	
EMail Address	CHANDANASHUKLA@GMAIL.COM

## Sketch Plan

### SKETCH PLAN

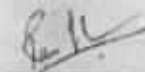
#### IMPORTANT NOTICE

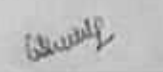
1. Please report **promptly** the details of the accident to speed up the claims process.
2. The Sketch Plan is **submitted by the Claimholder within the Insured Period**.
3. Information provided must be **truthful and accurate to provide** a fair and reasonable estimate in settling of insurance claims may otherwise constitute **insurance policy violation**.
4. The claimant and acceptance of this form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **The Sketch Plan may be referred to the Police for investigation**.
6. The report will be reviewed by the insurer of the **Accident Management Centre** established by the National Fire Service Commission of Singapore (NFSC) for assessing and that access of this report will be a fee to make available when applicable to insurance parties.
7. By the signing of this report, the insured, jointly and severally, is deemed to be authorizing the release of the report and to accept of the report being made available to the public.

#### Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that

- (a) My insurer, my employer and the Government Insurance Corporation of Singapore ("GIC") may be permitted to collect, use, disclose and/or process my personal data (personal information) to (i) in the form and any other personal information contained in the form submitted by me, (ii) personally for "Personal Information" and disclosure and transfer such Personal Information as information of a loss or damage suffered in the accident (accident) which have occurred or may occur in the future and to be collected, stored, used, disclosed and/or transferred to the insurer, the insurer's agents, the Ministry of Transport and the relevant government agency (agency) such as the police, for the purposes of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the facts;
  - (ii) investigating the accident under the policy;
  - (iii) carrying out and/or dealing with the duties of an insurer as required by law;
  - (iv) administering my claims including the handling of correspondence, claims, records, reports or issues in the which could involve disclosure of sensitive personal data about me to third parties delivery of the claim as well as the external issue of investigation and/or payment; and/or
  - (v) complying with obligations in administering, processing, handling and/or dealing with my claims including the "Personal".
- (b) all personal data have been obtained from me in the accident and/or accident "Personal Data" have been obtained by contact with insurer and/or processing Personal Information for use to meet the above purposes, and
- (c) any Personal Information may be disclosed by me to the insurer and/or to third party service providers, or representatives of the insurer (agent), which may be used outside of Singapore, for one or more of the above purposes;
- (d) my Personal Information will also be collected and used to ensure claims future for the purpose of fraud detection, investigation and management in general and all future claims;
- (e) the information collected under (a) above may be stored / retained;
- (f) as an insurer and/or any other third party that is involved, investigating, handling or managing fraud, fraudulent, law enforcement and government agencies as it is required to meet the purposes stated for;
- (g) for complying with requirements under any regulations, laws of third parties.

  
Policyholder's Signature  
Date & Time

  
Insurer's Signature  
Date & Time

  
Signature of the Insurer / Insured  
Name  
Signature No. LIM KEE SENG  
GB55256M

## View Received Message

This mail is associated with :

**\*SLC1172Y (9625548957SG)**  
**[SLH1340C]**

TP  
RAVI SRIVASTAVA  
Feb 8 2018 5:00PM  
[LCRF Pte Ltd]  
Premium Automobiles Pte Ltd

Reply	Reply All	Mark as Unread	Print Message	Delete Message	Forward
-------	-----------	----------------	---------------	----------------	---------

**From** AIG Asia Pacific Insurance Pte. Ltd. (AIG\_SG), sent on 12/02/2018 09:37 AM.  
**To** LKK\_HQ  
**Subject** No OI GIA Report

Hi

*Pls be advice that no OI GIA report received  
Pls find OI details below for your further actions*

OI name : LCRF Pte Ltd

Address  
60 Anson Road  
#11-01 Mapletree Anson  
Singapore 077914

Thank you.

Regards,  
Sheng Yang

### DOCUMENTS SUMMARY

There are no documents.

## Hsiao Tong (LKKAUTO)

---

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Tuesday, 13 February 2018 12:47 PM  
**To:** insurance@lioncityrentals.com.sg  
**Cc:** Tee, Chee-Wah (Chee-Wah.Tee@aig.com)  
**Subject:** <NOTIFICATION OF NON-REPORTING> ACCIDENT INVOLVING SLH 1340C(LCRF) & SLC 1172Y ON 08/02/2018(17:30hrs) ALONG/ AT VIVOCITY – OUTSIDE CARPARK

Your Ref: **SLH 1340C**

Our Ref: CC3/LCR18002665/pa3

13 FEB 2018

**LCRF PTE LTD**

Dear Sirs,

**ACCIDENT INVOLVING SLH 1340C(LCRF) & SLC 1172Y ON 08/02/2018(17:30hrs) ALONG/ AT VIVOCITY – OUTSIDE CARPARK**

We refer to the above subject matter. Your insurer AIG Asia Pacific Insurance Pte Ltd (AIG) has received a third party claim(s) against your motor insurance policy, and has appointed LKK Auto Consultants Pte Ltd to act on their behalf to handle this matter.

We highlight that this accident has not been reported to AIG.

Under the Motor Claims Framework (MCF), you are required to report any accident with the accident vehicle (whether damaged or not) within 24 hours or by the next working day after the accident. The primary purpose of this reporting is to provide your version of the accident to AIG. Failure to report the accident may affect the standing of your insurance policy.

Kindly proceed to lodge your accident report **immediately**, giving the version of the accident amongst other things related to the accident. The accident report can be lodged at any of AIG reporting centres. For the listing of AIG reporting centres, you may refer to your Certificate of Insurance or visit AIG Singapore's website.

Should you have any clarifications, please contact the undersigned within 7 days from the date of this letter.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	14/02/2018 13:54
Date Of Accident	08/01/2018 18:00
Exact Location Of Accident	SENTOSA GATEWAY TOWARDS TELOK BLANGAH RD
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLH1340C
<b>Insured/Policyholder</b>	
Name Of Registered Owner	LCRF PTE LTD
Co Reg No	201604597K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-62414992

### Vehicle Particulars

Manufacturer	HONDA
Model	SHUTTLE HYBRID-1.5 (A)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	REPORTING ONLY
Vehicle Category	PRIVATE HIRE

### Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	YES
Policy Number	999995174
Cover Note Number	

### Driver

Name of Driver	AW KIM CHAI
NRIC No	S1447828J
Date Of Birth	15/03/1960
Occupation	OUTDOOR
Date Of Driving Pass	16/04/1982
Driving Experience	35 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	
Fax Number	
Contact Number	
EEmail Address	NOEMAIL

Address	NOADDRESS
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	PAID DRIVER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	YES
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : NONAME GENDER: : MALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO SKETCH PLAN

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	VIDEO OVERWRITTEN
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLC1172Y
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	



No. Of Passenger (Including Driver)

# Sketch Plan

## SKETCH PLAN

### IMPORTANT NOTICE

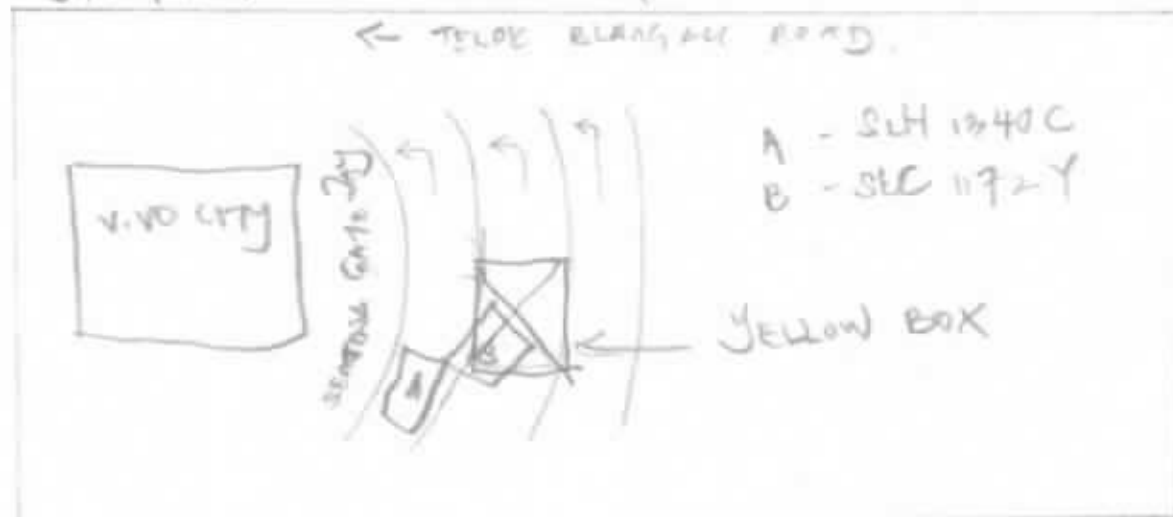
1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA):  
I understand, acknowledge, agree and consent that:  
(a) My Insurer, my workshop and the General Insurance Association of Singapore ("GIA") may be permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my Insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all Insurer(s) who have insured vehicle(s) involved in this accident (all Insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:  
(i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;  
(ii) investigating the accident and/or my claims;  
(iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;  
(iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/envelop packages); and/or  
(v) complying with applicable law in administering, processing, handling and/or dealing with my claims.  
(collectively the "Purposes")  
(b) all Insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may be permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and  
(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

  
Policyholder's Signature / Date & Time

  
Driver's Signature (If driver is not the policyholder) / Date & Time

  
Witnessed by Reporting Centre Personnel

SKETCH PLAN



## Sketch Plan #2

Describe Circumstances of the Accident

ON THE 2 FEB 2018 AROUND 5:50PM - 6PM MY VEHICLE  
SLH1390C WAS MOVING SLOWLY TO TURN OUT TO  
TOLK BLANCHARD ROAD WHEN VEHICLE SLK1172Y  
WHO WAS ON MY RIGHT ON CENTRE LANE SUDDENLY  
REVERSED AND HIT ON TO MY FRONT RIGHT SIDE.

Declaration

We declare the foregoing particulars are true in every respect.

Policyholder's Signature / Date & Time



Driver's Signature (if driver is not the policyholder) / Date & Time

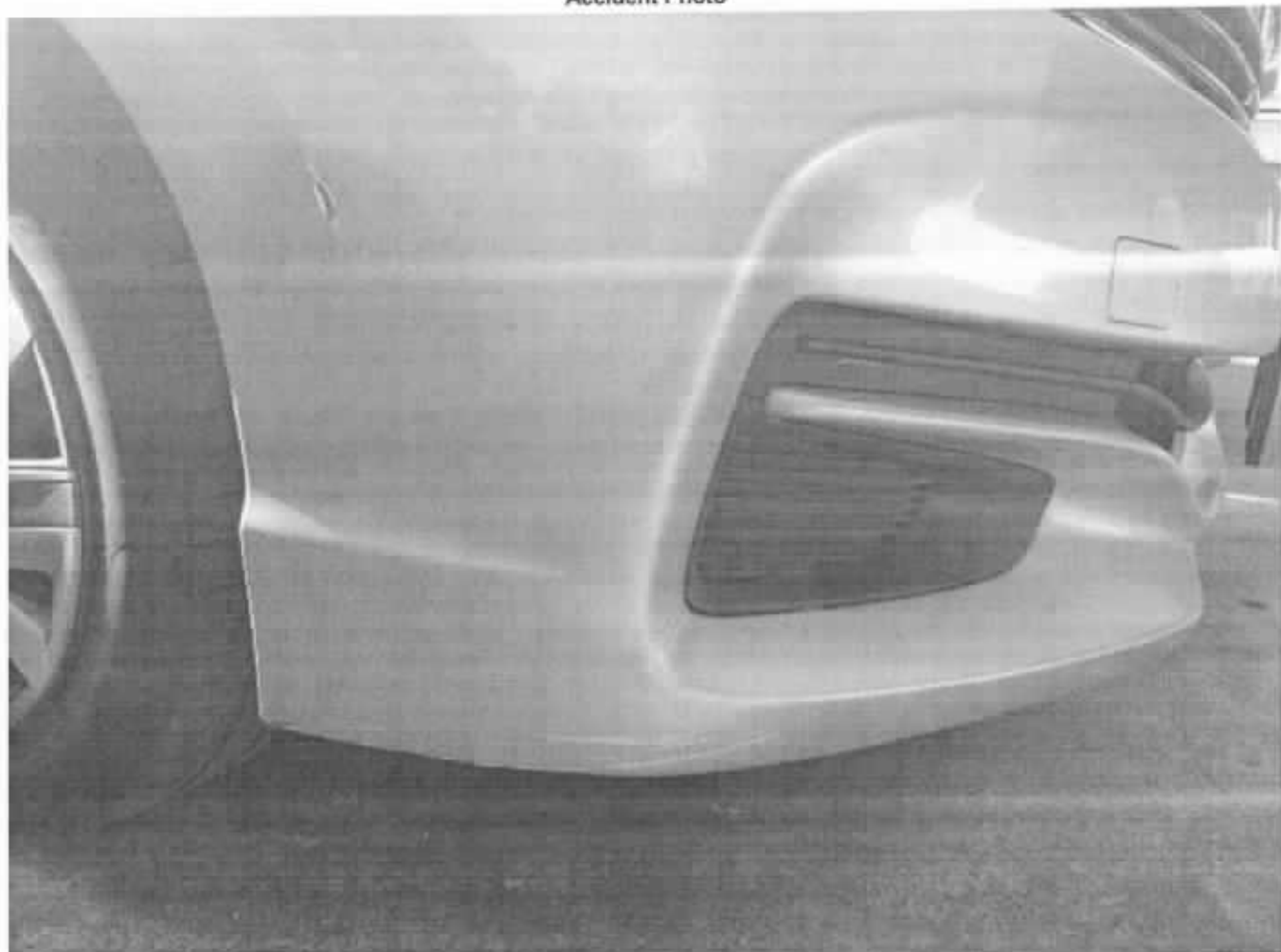
12/02/2018

Witnessed by Reporting Centre Personnel

Sketch Plan #3



Accident Photo



Accident Photo



Accident Photo

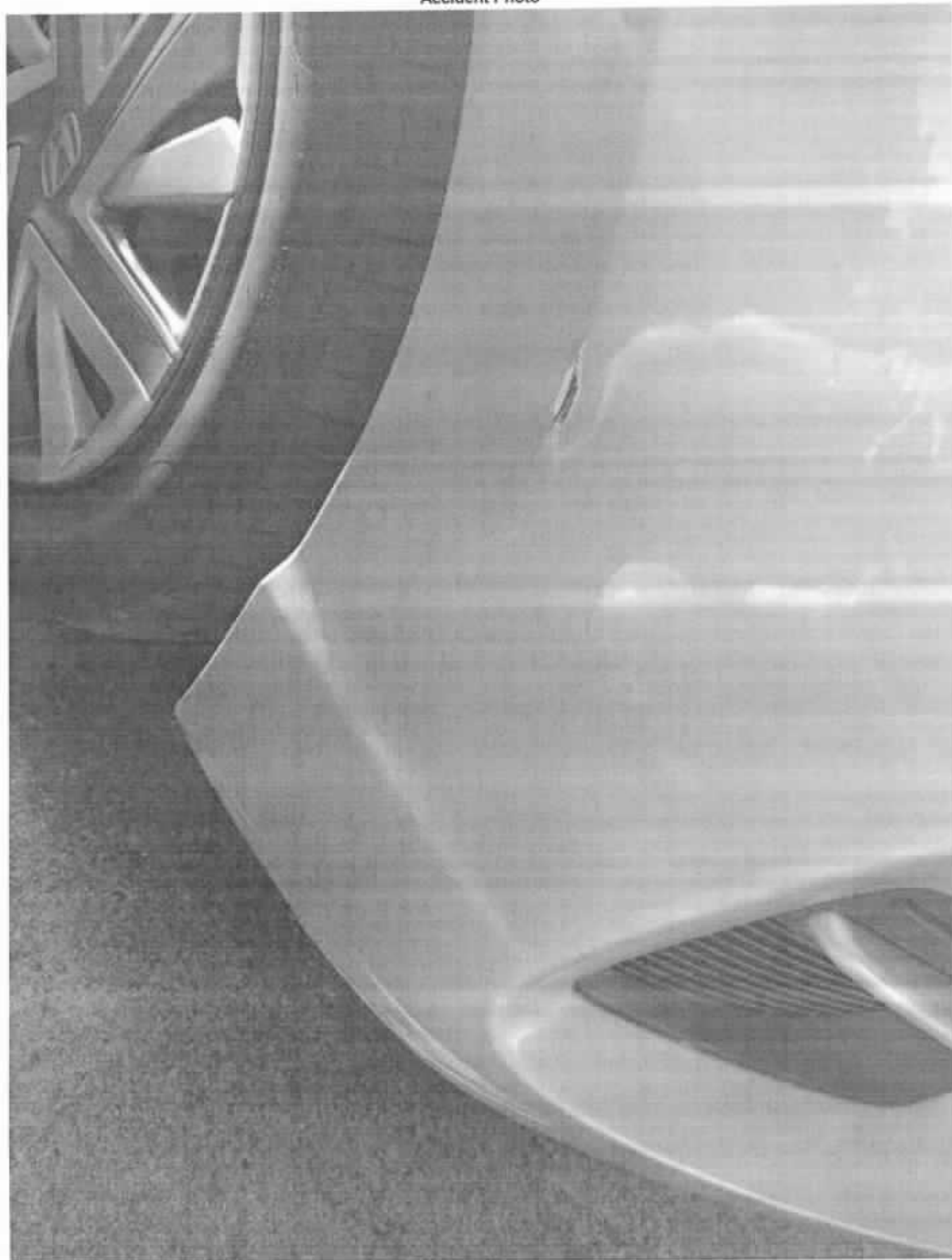


Accident Photo





Accident Photo



Accident Photo



Accident Photo



## Status of Driving Licence

### QUALIFIED DRIVING LICENCE

Qualified Driving Licence No. :	S1447828J
Status of Qualified Driving Licence :	Valid
Class of Qualified Driving Licence :	2,2A,2B,3
Expiry Date :	Valid for life unless revoked, suspended or disqualified.

### PROVISIONAL DRIVING LICENCE

You (S1447828J) are not a valid Provisional Driving Licence Holder.

The above information is accurate as at 22/05/2016 12:01 AM.

**THE BIG STORY** | Eligible Euro IV/III Category C diesel vehicles has been extended to 31 July 2019. | Look out for Taxi-Taxi@SG stickers at 7 selected taxi |

[Home](#) / [LTA e-Services](#) / [Online Enquiries](#) / [Enquire Vocational Licence Status](#)

## ENQUIRE VOCATIONAL LICENCE STATUS

PRINT THIS ARTICLE

SHARE THIS ARTICLE

### Enquiry E-Service for Vocational Licence Holders

Welcome to LTA's

Enquiry E-Service for Vocational Licence Holders.

This e-service allows this enquiry for the VL holder.

Vocational Licence (VL) holders and other interested parties to check on the status of a VL. To use this e-service, you will need to enter both the NRIC/Foreign Identification Number (FIN) and the date of birth of the VL holder.

You can enquire on the status of all types of VL, as listed below:

- Private Hire Car Driver's Vocational Licence
- Taxi Driver's Vocational Licence
- Omnibus Driver's Vocational Licence
- General Bus Driver's Vocational Licence
- Bus Attendant's Vocational Licence
- Trishaw Rider's Vocational Licence

\* **NRIC No/FIN**  (e.g S1234567A, F1234567A)

\* **Date of Birth**  -  -  (Format: DD-MM-YYYY)

[PROCEED](#) [RESET](#)

Fields marked \* are required.

### STATUS OF VOCATIONAL LICENCE

The information contained herein is correct as at 22-Feb-2018

**Name** AW KIM CHAI  
**Licence Number** S1447828J  
**Date of Birth** 15-Mar-1960

### TYPE OF VOCATIONAL LICENCE

VL Type	Status	Expiry Date
Approval to Drive Private Hire Car	Valid	30-06-2018

[FAQs](#)

BACK TO TOP

I WANT TO ...

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[sell](#)

[maintain](#)

[participate](#)



ONE MOTORING wins Silver Award  
in 2013 W<sup>3</sup> Awards.



ONE.MOTORING is the Winner of  
2 Outstanding Achievement Awards  
in 2013 Interactive Media Award.

Thank you for your support!

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POWERED BY



OPERATED BY



## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 22 February 2018 10:10 AM  
**To:** 'ainee31@worldauto.com.sg'; 'daniel@worldauto.com.sg'  
**Subject:** <Request for Amended GIA Report> Your Ref: SLH 1340C; DOA: 08/02/2018  
**Attachments:** OI GIA\_SLH 1340C.pdf

Your Ref: **SLH 1340C**  
Our Ref: CC3/LCR18002665/pa3

Dear Sirs,

### **ACCIDENT INVOLVING SLH 1340C(LCRF) & SLC 1172Y ON 08/02/2018**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Please be informed that the date of accident should be **08/02/2018** instead of 08/01/2017.

Kindly assist to amend it and send a copy of the amended GIA report to us for our necessary action.

Thank you.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 22 February 2018 10:29 AM  
**To:** 'Claims Department'; 'Nora Khai'  
**Cc:** 'Mastura'; Admin A; assignments; Vivian Lau (LKKAuto); Joy Irene (LKKAuto)  
**Subject:** RE: ACCIDENT INVOLVING SLC 1172 Y AND YOUR INSURED SLH1340C DATED ON 08/02/2018 \*\*\* LKK REF: CC3/LCR18002665/pa3  
**Attachments:** Statement of SLH 1340C.pdf

Without Prejudice

Dear Sirs/ Madam,

We refer to the above matter.

Please be informed that liability is unclear as our insured driver reported that your client reversed and collided onto his car. Attached here with a copy of our insured driver accident report for your easy reference.

Kindly let us have evidences (ie: video footage/ scene photos / PIR) in order for us to look into the matter.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Department [mailto:[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)]  
**Sent:** Thursday, 22 February 2018 9:44 AM  
**To:** 'Nora Khai' <[nora.khai@premiumauto.com.sg](mailto:nora.khai@premiumauto.com.sg)>; Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Cc:** 'Mastura' <[mastura@premiumauto.com.sg](mailto:mastura@premiumauto.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; Joy Irene (LKKAuto) <[JoyIrene@lkkauto.com](mailto:JoyIrene@lkkauto.com)>  
**Subject:** RE: ACCIDENT INVOLVING SLC 1172 Y AND YOUR INSURED SLH1340C DATED ON 08/02/2018 \*\*\* LKK REF: CC3/LCR18002665/pa3

Dear Hsiao Tong,



Regards to above mention case,

We seek your kind advise have your insured filed the report. So we can advise our client's accordingly.

Thank you !

Best Regards,  
Claims Advisor

Kee Siang

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183 m. +65 8777 0600

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

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**From:** Nora Khai [<mailto:nora.khai@premiumauto.com.sg>]

**Sent:** Monday, 19 February, 2018 1:39 PM

**To:** 'Shirley Hiew (LKK Auto)'; 'Mei Kwan (LKKAuto)'; 'Claims'

**Cc:** 'Mastura'; 'Admin A'; 'assignments'; 'Hsiao Tong (LKKAuto)'; 'Vivian Lau (LKKAuto)'; 'Joy Irene (LKKAuto)'

**Subject:** RE: ACCIDENT INVOLVING SLC 1172 Y AND YOUR INSURED SLH1340C DATED ON 08/02/2018 \*\*\* LKK  
REF: CC3/LCR18002665/pa3

Dear Shirley,

Thank you for your kind email.

We noted on the letter and we hope for good news soon.

Thank You.

Best Regards,

Norazima Khairuddin  
Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9827 f. +65 6841 1183

e. [nora.khai@premiumauto.com.sg](mailto:nora.khai@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

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**From:** Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

**Sent:** 19 February, 2018 11:40 AM

**To:** Nora Khai; Mei Kwan (LKKAuto); 'Claims'

**Cc:** 'Mastura'; Admin A; assignments; Hsiao Tong (LKKAuto); Vivian Lau (LKKAuto); Joy Irene (LKKAuto)

**Subject:** RE: ACCIDENT INVOLVING SLC 1172 Y AND YOUR INSURED SLH1340C DATED ON 08/02/2018 \*\*\* LKK  
REF: CC3/LCR18002665/pa3

Dear Nora,

Please be informed that we has been send out non-reporting letter to our insured.

We will follow up as soon as possible and update you once done.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Nora Khai [<mailto:nora.khai@premiumauto.com.sg>]

**Sent:** Sunday, 18 February 2018 11:22 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Cc:** 'Mastura' <[mastura@premiumauto.com.sg](mailto:mastura@premiumauto.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Vivian Lau (LKKAuto) <[vivianlau@lkkauto.com](mailto:vivianlau@lkkauto.com)>; Joy Irene (LKKAuto) <[joyirene@lkkauto.com](mailto:joyirene@lkkauto.com)>

**Subject:** RE: ACCIDENT INVOLVING SLC 1172 Y AND YOUR INSURED SLH1340C DATED ON 08/02/2018 \*\*\* LKK REF: CC3/LCR18002665/pa3

Dear Mei Kwan ,

Happy Chinese New Year.

Thank you for your kind reply. Appreciate if you can continue to follow up and we hope that the liability and direct settlement can be ascertain soonest possible.

Many thanks.

Best Regards,

Norazima Khairuddin  
Claims Manager

Premium Automobiles Pte Ltd (Reg No 198902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9827 f. +65 6841 1183

e. nora.khai@premiumauto.com.sg w. www.audi.com.sg

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**From:** Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

**Sent:** 13 February, 2018 9:26 AM

**To:** Claims

**Cc:** 'Mastura'; Admin A; assignments; Hsiao Tong (LKKAuto); Vivian Lau (LKKAuto); Joy Irene (LKKAuto)

**Subject:** RE: ACCIDENT INVOLVING SLC 1172 Y AND YOUR INSURED SLH1340C DATED ON 08/02/2018 \*\*\* LKK  
REF: CC3/LCR18002665/pa3

Dear Sir / Madam,

We refer to the below email.

Please be informed that OI has yet to report the accident.

We will proceed to send out non-reporting letter.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto)

**Sent:** Friday, 9 February, 2018 2:20 PM

To: Claims <claims@premiumauto.com.sg>

Cc: 'Mastura' <mastura@premiumauto.com.sg>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>; Joy Irene (LKKAuto) <JoyIrene@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SLC 1172 Y AND YOUR INSURED SLH1340C DATED ON 08/02/2018 \*\*\* LKK REF: CC3/LCR18002665/pa3

Dear Sir / Madam,

Thank you for your email.

Please be informed that we are currently **pending our insured's report from our principal**.

Kindly note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Friday, 9 February, 2018 11:01 AM

To: Admin A <admin-a@lkkauto.com>; 'Claims' <claims@premiumauto.com.sg>

Cc: 'Mastura' <mastura@premiumauto.com.sg>

Subject: ACCIDENT INVOLVING SLC 1172 Y AND YOUR INSURED SLH1340C DATED ON 08/02/2018

Dear all,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour.

We herein attached the GIA report for direct settlement for your reference.

TP INSURED: AIG

We will forward you the estimate once is available. Thank you.

Best Regards,

Mastura

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. [mastura@premiumauto.com.sg](mailto:mastura@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

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## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Saturday, 5 May 2018 12:33 PM  
**To:** Tee, Chee-Wah (Chee-Wah.Tee@aig.com)  
**Subject:** Your Ref: 9625548957SG \*Our Ref: CC3/LCR18002665/pa3 [ACCIDENT INVOLVING SLH 1340C(OI) & SLC 1172Y(TP) ON 08/02/2018]

Your Ref: **9625548957SG**  
Our Ref: CC3/LCR18002665/pa3

Dear Sirs,

### **ACCIDENT INVOLVING SLH 1340C(OI) & SLC 1172Y(TP) ON 08/02/2018**

We refer to the above matter.

Please be informed that liability is unclear for this matter and third party repairer did not arrange for survey up-to-date.

In view of this, we will proceed to close file at our end.

Kindly assist to close/ cancel the case in Merimen.

**\*\*\*No bill to AIG as no survey done by LKK.**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

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