

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Friday, 23 February 2018 4:03 PM
To: 'PBSP'; Mei Kwan (LKKAUTO)
Cc: Admin A; Vic (LKKAUTO); assignments
Subject: RE: REQ FOR DIRECT SETTLEMENT-SLT8003S AND SGS377E ON 09/02/2018 *** LKK
REF: CC3/AIG18002660/ea3

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents for us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP [mailto:pml-pbsp@simedarby.com.sg]
Sent: Wednesday, 21 February 2018 10:11 AM
To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: Re: REQ FOR DIRECT SETTLEMENT-SLT8003S AND SGS377E ON 09/02/2018 *** LKK REF: CC3/AIG18002660/ea3

Dear Asher

Our CSA had handed over the video footage to your surveyor on 12.02.2018.

Please let us have your reply on liability.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Sent: Tuesday, 13 February 2018 1:55:47 PM

To: PBSP; Mei Kwan (LKKAUTO)

Cc: 甯珺 ©; Vic (LKKAUTO); assignments

Subject: RE: REQ FOR DIRECT SETTLEMENT-SLT8003S AND SGS377E ON 09/02/2018 *** LKK REF: CC3/AIG18002660/ea3

Without Prejudice

Hi Caroline,

We refer to the email below.

We are still in the midst of engaging our insured.

Shall revert to you in due course.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

Sent: Tuesday, 13 February 2018 12:07 PM

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; assignments
<assignments@lkkauto.com>

Subject: Re: REQ FOR DIRECT SETTLEMENT-SLT8003S AND SGS377E ON 09/02/2018 *** LKK REF: CC3/AIG18002660/ea3

Dear Asher,

Please let us have your reply on liability.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, 9 February 2018 1:56:55 PM

To: PBSP

Cc: 甯珺 ©; Asher Sng (LKKAuto); Vic (LKKAuto); assignments

Subject: RE: REQ FOR DIRECT SETTLEMENT-SLT8003S AND SGS377E ON 09/02/2018 *** LKK REF: CC3/AIG18002660/ea3

Dear Caroline,

Thank you for your email.

Please be informed that we are currently **pending for our insured's report.**

Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and revert to you in due course.

Meanwhile, please arrange appointment for survey.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP [<mailto:pml-pbsp@simedarby.com.sg>]

Sent: Friday, 9 February, 2018 12:26 PM

To: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: REQ FOR DIRECT SETTLEMENT-SLT8003S AND SGS377E ON 09/02/2018

Dear Sirs,

We refer to the above matter.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Attached is the estimates and supporting documents for your consideration.

Please let us have your confirmation that you agree that liability is clear and we may proceed with Direct Settlement.

If Direct Settlement is approved, kindly let us have your offer for LOU / rental.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

"This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."