

FW: Direct Settlement - Accident Involving SLB5946K (OI: QBE - TBA) AND GZ109B (TP: LKK REF - CC6/QBE18002644/Ayb3) on 07.02.2018

JT Jenny Toh <jenny.toh@qbe.com>
Mon 11/6, 12:20 PM
Bevan Lim (LKK Auto) \$

► \$ Reply all | ∨

Inbox

Flag for follow up. Start by Monday, 11 June, 2018. Due by Monday, 11 June, 2018.

This message was sent with high importance.

You forwarded this message on 25/7/2018 12:41 PM

Hi Bevan

Please proceed

Jenny Toh Senior Assistant, Claims QBE Emerging Markets – Singapore

QBE Insurance (Singapore) Pte Ltd

Phone: +65 6477 1225 Email: jenny.toh@gbe.com

Visit us on the web at www.qbe.com.sg



From: Bevan Lim (LKK Auto) [mailto:bevanlim@lkkauto.com]

Sent: Friday, 8 June, 2018 3:10 PM
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SLB5946K (OI: QBE - TBA) AND GZ109B (TP: LKK REF -

CC6/QBE18002644/Ayb3) on 07.02.2018

Importance: High

Dear Jenny,

We refer to our email below.



Thank you.

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Save the Earth Print only when necessary

From: Bevan Lim (LKK Auto)

Sent: Tuesday, 5 June 2018 6:00 PM To: 'Jenny Toh' <jenny.toh@qbe.com> Cc: Vic (LKKAuto) < vicalpeh@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SLB5946K (OI: QBE - TBA) AND GZ109B (TP: LKK REF -

CC6/QBE18002644/Ayb3) on 07.02.2018

YOUR REF - VC011169

LKK REF - CC6/QBE18002644/Amb3

Dear Jenny,

There was a calculation error for the Loss of use.

The loss of use per day is \$80 dollar per day for 6 days. The total amount for Loss of use should be \$480.

The break down as follows:

| TP CLAIMED | | REVISED - TO OFFER | |
|-----------------------------|-------|--------------------|---------------------------|
| Cost of Repair (w/gst) | \$ | 12,172.40 | \$ 2,650.00 |
| Loss of Use(\$80.00x6 days) | \$ | 480.00 | \$ 480.00 (\$80 x 6 days) |
| TO | AL \$ | 12,652.40 | \$ 3,130.00 |

Kindly let us have your approval.

Thank you.

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: BevanLim@lkkauto.com fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





Save the Earth Print only when necessary.

Sent: Monday, 4 June 2018 12:11 PM

To: Bevan Lim (LKK Auto) < bevanlim@lkkauto.com>

Cc: Jenny Toh < jenny.toh@qbe.com>

Subject: Direct Settlement - Accident Involving SLB5946K (OI: QBE - TBA) AND GZ109B (TP: LKK REF -

CC6/QBE18002644/Ayb3) on 07.02.2018

Our ref:VC011169

Dear Bevan

Please proceed.

Jenny Toh

Senior Assistant, Claims

QBE Emerging Markets - Singapore

QBE Insurance (Singapore) Pte Ltd

Phone: +65 6477 1225 Email: jenny.toh@gbe.com

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From: Bevan Lim (LKK Auto) [mailto:bevanlim@lkkauto.com]

Sent: Friday, 1 June, 2018 9:23 AM **To:** Jenny Toh < jenny.toh@qbe.com>

Cc: Syaheeda Nacah Binte Mohamed Othman <<u>syaheeda.othman@qbe.com</u>>; Shu Pei (LKKAuto) <<u>shupei@lkkauto.com</u>>; Vic (LKKAuto) <<u>vicalpeh@lkkauto.com</u>>; Admin A <<u>admin-a@lkkauto.com</u>>
Subject: RE: Direct Settlement - Accident Involving SLB5946K (OI: QBE - TBA) AND GZ109B (TP: LKK REF -

CC6/QBE18002644/Ayb3) on 07.02.2018

YOUR REF – TBA

LKK REF - CC6/QBE18002644/Amb3

Dear Jenny,

ACCIDENT INVOLVING VEHICLES SLB 5946K (OI) AND GZ 109B (TP) ON 07/02/2018

We refer to the above matter.

This is a clear cut case where Insured Driver was exiting minor road to the main road when collided to the TP vehicle.

In view of the above, we are of the view that liability is not to our Insured's favour.



| TP CLAIMED | | REVISED - TO OFFER |
|-----------------------------|--------------|---------------------------|
| Cost of Repair (w/gst) | \$ 12,172.40 | \$ 2,650.00 |
| Loss of Use(\$80.00x6 days) | \$ 360.00 | \$ 360.00 (\$80 x 6 days) |
| TOTAL | \$ 12,532.40 | \$ 3,010.00 |

Breakdown of days is as follows:

| Our surveyor's recommended days to repair | 5 days + 1 weekend |
|---|--------------------|
| To Offer | 6 days |

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Bevan Lim | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: <u>BevanLim@lkkauto.com</u>| fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Save the Earth Print only when necessary

From: Jenny Toh [mailto:jenny.toh@qbe.com]

Sent: Tuesday, 13 March 2018 3:10 PM

To: Shu Pei (LKKAuto) < <u>shupei@lkkauto.com</u>>; Syaheeda Nacah Binte Mohamed Othman

<syaheeda.othman@qbe.com>

Subject: RE: Direct Settlement - Accident Involving SLB5946K (OI: QBE - TBA) AND GZ109B (TP: LKK REF -

CC6/QBE18002644/Ayb3) on 07.02.2018

Dear Shu Pei

Please find attached as per requested.

Jenny Toh

Senior Assistant, Claims

QBE Emerging Markets - Singapore

QBE Insurance (Singapore) Pte Ltd

Phone: +65 6477 1225 Email: jenny.toh@qbe.com

Visit us on the web at www.qbe.com.sg

From: Shu Pei (LKKAuto) [mailto:shupei@lkkauto.com]

Sent: Monday, 12 March, 2018 11:46 AM

To: Syaheeda Nacah Binte Mohamed Othman <<u>syaheeda.othman@qbe.com</u>>; Jenny Toh <<u>jenny.toh@qbe.com</u>>

Subject: RE: Direct Settlement - Accident Involving SLB5946K (OI: QBE - TBA) AND GZ109B (TP: LKK REF -

CC6/QBE18002644/Ayb3) on 07.02.2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Friday, 9 February 2018 10:44 AM

To: 'Syaheeda Nacah Binte Mohamed Othman' <<u>syaheeda.othman@qbe.com</u>>; Jenny Toh <<u>jenny.toh@qbe.com</u>> Cc: Jas Khine (LKKAuto) <<u>jaskhine@lkkauto.com</u>>; Thin Thin (LKKAuto) <<u>thinthin@lkkauto.com</u>>; Admin A <<u>admin-a@lkkauto.com</u>>

Subject: Direct Settlement - Accident Involving SLB5946K (OI: QBE - TBA) AND GZ109B (TP: LKK REF - CC6/QBE18002644/Ayb3) on 07.02.2018

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle GZ 109B at M/s Ho Beng Trading.

Enclosed for your perusal is:

TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jas and she can be contacted at DID: 6841 2928.



Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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