

INS. CASE OWNER: ahann | CC 3/AIG1800 2637, t2y6390

LKK: _____
IDAC: _____

Surveyor: Kalin | DOI: ASSIGNMENT 08/7/18 | Date/Time: 8/7/18
Registered in Meriton: 9/2/18

Pre-assign / CCU / FTE: STW 17B
 Insured Vehicle No.: _____
 Name of Insured: TAM WEB THONG
 Insured Tel No.: _____ HP: 96800766
 Excess Sec II :SS _____ D.O.A.: 02/07/18
 Is driver the owner? (YES / NO) Nature of Accident: _____
 If NO, Driver Name / Age: _____
 Driver Tel No.: _____ (VA: YES / NO)
 OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO
 Insured Liability: % _____ Final ? Yes / No _____



INSRS: _____ WSP: _____ Tel: _____ Liability: _____ RMKS: _____
 INSR: lage w WSP: _____ Tel: _____ Liability: _____ RMKS: _____
 INSRS: _____ WSP: _____ Tel: _____ Liability: _____ RMKS: _____
 INSRS: _____ WSP: _____ Tel: _____ Liability: _____ RMKS: _____

Date/Time	STAGE	DATE / PIC
<u>08/7/18</u>	Non-Reporting ltr (1st):	
<u>7/18</u>	Non-Reporting ltr (2nd):	
<u>6/3/18</u>	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OE: <u>7 THIN</u>	<u>8/6/18</u>
	After call ltr to OE: <u>2/6</u>	
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	<input checked="" type="checkbox"/>
	After call ltr to OE	<input checked="" type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input checked="" type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/>
	LTA / GIA :	<input checked="" type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input type="checkbox"/>
	LOD	<input type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>

RECEIVED 12 MAR 2018

PRELIMINARY ADVICE Date/Time: _____ Sent By: _____ Confirm with: _____ Confirm by: _____

FINALIZATION Date/Time: _____ Confirm with: _____ Confirm by: _____
 Repair Cost: S\$ 4,452.92 (days) Reduction: 22 % Email Call

FINAL SETTLEMENT Date/Time: 08/03/18 Confirm with: Cecilie Email Call
 Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 26 If NO or B 28, Ass. Lia: _____
 Repair Cost: 63/09 S\$ 4,764.62
 Loss of Rental (LOR): 31.28 S\$ 363.84 (3 days)
 Loss of Use (LOU): S\$ 150.00 (50 = 3 days)
 Loss of Income (LOI): S\$ _____ (days)
 LOR only LOU only LOR + LOU LOR + LOI (Tick only one)
 GIA/LTA Search S\$ 5.35
 Medical: S\$ _____
 Disbursement: S\$ _____ (e.g. Tow/Independent)
 Legal Cost S\$ _____

Total: S\$ 5,283.81 Global Sum S\$: 5,280.00 Email Call

FINAL PAYMENT Date/Time: _____ Confirm with: _____ Confirm by: _____
 Payee 1: S\$ 5,280.00 Name 1: Comfortdelgia Engineering Pte Ltd
 Payee 2: (Strike if N.A.) S\$ _____ Name 2: _____
 Payee 3: (Strike if N.A.) S\$ _____ Name 3: _____

COPY SENT 12/7/18



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AIG ASIA PACIFIC INSURANCE PTE LTD

Ref : CC3/AIG18002637/K1ub3

78 SHENTON WAY #08-16
CHARTIS BUILDING
SINGAPORE 079120

Date : 09-02-2018



Code : AIG

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SKW 17B	Veh. Inspected	SHD 3370X
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	09/02/2018

2. Vehicle Particulars & Condition

Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm

4. Description of Damages

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5. General Information

Accident Date	07/02/2018	Inspection Date	08/02/2018
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

number of COMFORTDELGRO

Date/Time: 08.02.2018 08:52 Page : 1

Job: ARC Repair TP(CLSO)1

JOB CARD Sales Order: 3803060

JC NO:305114842

MER
 COMFORT TRANSPORTATION PTE LTD
 7010045
 MER NO
 SS 383 SIN MING DRIVE
 Singapore SINGAPORE 575717
 65508755 (O)
 (R)
 (P)
 UNIT CARD NO.

REGN NO SHD3370X	MILEAGE
MAKE HYUNDAI	FUEL E.....1/2.....F
MODEL I-40	DATE/TIME IN 07.02.2018 13:55
YR OF MANU 28.07.2016	TARGET DATE
CHASSIS CODE KMHLB41UMGU093208	COMPLETION DATE/TIME:

Accident Date: 07.02.2018
 NATURE: 3P 07.02.18/B

JOB DESCRIPTION
WHOLE LEFT SIDE
DESCRIPTION
AIG
SKW17B

NO	LABOR CODE	DESCRIPTION
		TOWING-NORMAL

CHECKED & PASSED OUT BY: _____

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Acknowledgement Slip

Exit Pass

Vehicle No: **SHD3370X**

FZ AIG

Vehicle No.: **SHD3370X**

FZ
 of Service Advisor

Signature/Date

Name of Service Advisor

Date

returned to Service Reception upon collection

To be kept by Security Guard

JOB REQUISITION FOR BREAKDOWN / TOWING SERVICE

Job Requisition

1. Date: <u>7/2/13</u> Time Received: <u>1415</u>		3. Vehicle Type: <input type="checkbox"/> Private <input checked="" type="checkbox"/> Taxi (CTPL/CCPL) <input type="checkbox"/> Fleet <input type="checkbox"/> STK (Boon Lay)		4. Type of Towing: <input checked="" type="checkbox"/> Normal Tow <input type="checkbox"/> King Dolly <input type="checkbox"/> Flat Bed <input type="checkbox"/> Crane-up	
2. <input type="checkbox"/> New <input type="checkbox"/> SPARK Kakis Name of Customer : <u>MR Sim</u> Contact No. : <u>87488185</u> Vehicle No. : <u>S4D 3372X</u> Make / Model / Colour : <u>Ble / 140</u> Email :		5. Nature of Service: <input type="checkbox"/> Jumpstart <input checked="" type="checkbox"/> Recovery <input type="checkbox"/> Change Tyre / Battery		6. Parts Replaced/Remarks:	

7. Location: <u>S Sandown place</u>			8. Vehicle Tow - In Workshop:		
9. Preferred Workshop: <input type="checkbox"/> Braddell <input checked="" type="checkbox"/> Loyang <input type="checkbox"/> Pandan <input type="checkbox"/> Sin Ming <input type="checkbox"/> Sungai Kadut <input type="checkbox"/> Ubi <input type="checkbox"/> Senoko <input type="checkbox"/> Komoco (UBI / Leng Kee) <input type="checkbox"/> Cycle & Carriage (PD) <input type="checkbox"/> Others:			<input type="checkbox"/> Smoky Exhaust <input type="checkbox"/> Wheel Jammed <input type="checkbox"/> Overheating <input type="checkbox"/> Steering Faulty <input type="checkbox"/> Brake Faulty <input type="checkbox"/> Alternator Faulty <input type="checkbox"/> Starting Problem <input type="checkbox"/> Loss Power <input checked="" type="checkbox"/> Accident <input type="checkbox"/> Engine Stalled <input type="checkbox"/> Return Taxi		

10. Odometer Reading : _____		11. Radio / CD Player <input type="checkbox"/> OK <input type="checkbox"/> Faulty <input type="checkbox"/> Not tested						
Fuel Level : <table border="1"><tr><td>F</td><td>1/4</td><td>1/2</td><td>3/4</td><td>E</td></tr></table>		F	1/4	1/2	3/4	E		
F	1/4	1/2	3/4	E				

12. Tow Truck / Recovery Van : <input type="checkbox"/> VRS <input type="checkbox"/> QA <input type="checkbox"/> STD <input checked="" type="checkbox"/> TZ <input type="checkbox"/> IRS <input type="checkbox"/> OTHERS		# : Cracked X : Dented / : Scatched O : Missing Signature of Customer
Name of Driver : <u>Jim Tan</u>		
Vehicle No. : <u>Y2 7372m</u>		
Time Dispatch : <u>1415</u>		
Time of Arrival : <u>1445</u>		
Time Completed : <u>1511</u>		

Cash Invoice Details (if applicable)

13. Cash Invoice No. : _____

Customer Acknowledgement

a. I have been advised to remove all valuable items in my vehicle, including Global Positioning System (GPS), audio compact disk, thumbdrive, carpark coupons, cash cards, spectacles, pen, etc.
 b. I understand that any items left behind are at my own risk and SPARK Car Care™ will not be held liable for such losses.
 c. Surcharge: Towing fee will be levied if the customer decides neither to tow nor proceed with the repairs in SPARK Car Care™.

<u>7/2/13</u>	<u>1445</u>	
Date	Time	Signature of Customer

14. WORKSHOP

_____	_____	_____
Name of Attending Staff/Guard	Date & Time of Arrival	Signature of Attending Staff/Guard

Our Job Ref No : 305114842
Date : 13.02.2018

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK Fax : _____
Attn : KALVIN
Vehicle Reg No. : SHD3370X Date of Accident : 07.02.2018

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AIG — SKW 17B
2. The finalized amount shall be:
- | | |
|--|-----------------------------|
| (a) Spare Parts after List discount | <u>\$2,822.92</u> |
| (b) Labour Charges | <u>\$1,630.00</u> |
| Total for Part-By-Part Repair Cost | <u>\$4,452.92</u> |
| (c) Lumpsum Repair (if applicable) | |
| Total for Lumpsum repair cost after Less: <u>20%</u> | <u>\$0.00</u> |
| Final Lumpsum Repair cost | <u> </u> |

3. Estimated normal period for repairs: 3 working days.
4. **We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days**
5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 
Name : Kalvin
Date : 13/2/18

Signature : 
Name : FAUZY BIN MOKHTAR
Tel : 62148319
Fax : 65468156

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks: _____

COMPANY : THIRD PARTY'S CLAIMS (CAS)
 CUSTOMER: 7010045
 ADDRESS : COMFORT TRANSPORTATION PTE LTD
 383 SIN MING DRIVE
 SINGAPORE SINGAPORE 575717
 65508755

JOB NO : 305114842
 REGN NO : SHD3370X
 MILEAGE : 0000000000
 MAKE : HYUNDAI
 MODEL : I-40
 DATE OF REGN : 28.07.2016
 DATE/TIME IN : 07.02.2018 13:55
 ACCIDENT DATE : 07.02.2018

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001	04-01-0103-0596-G	I40VC PANEL ASSY-RR DR LH	1	1,351.10	20.00	1,080.88
0002	04-01-0103-0818-G	I40VC W/STRIP ASSY-FR DR	1	63.70	20.00	50.96
0003	04-01-0103-2322-A	I40V3 BUMPER W LIP & FOG	1	603.60	20.00	482.88
0004	28-01-0103-0003-A	(I40)FRT DOOR LOGO SONATA	1	75.00	2.00	75.00
0005	28-01-0103-2013-A	I40V3 APP LOGO REAR DOOR	1	80.00	0.20	80.00
0006	04-01-0103-0814-G	I40VC W/STRIP ASSY-RR DR	1	212.15	20.00	169.72
0007	04-01-0103-0882-G	I40VC GLASS + MOULDING AS	1	980.50	20.00	784.40
0008	04-01-0103-0978-G	I40V2 MOULDING ASSY-FR DR	1	14.40	20.00	11.52
0009	04-01-0103-0955-G	I40VC GARNISH ASSY-DR FRA	1	109.45	20.00	87.56

SUB-TOTAL : 2,822.92

JOB NATURE

0000	L	PANEL BEATING	600.00
0001	L	SPRAY PAINTING CHARGE	900.00

COMPANY : THIRD PARTY'S CLAIMS (CAS)
 CUSTOMER: 7010045
 ADDRESS : COMFORT TRANSPORTATION PTE LTD
 383 SIN MING DRIVE
 SINGAPORE SINGAPORE 575717
 65508755

JOB NO : 305114842
 REGN NO : SHD3370X
 MILEAGE : 0000000000
 MAKE : HYUNDAI
 MODEL : I-40
 DATE OF REGN : 28.07.2016
 DATE/TIME IN : 07.02.2018 13:55
 ACCIDENT DATE : 07.02.2018

JOB / PARTS DESCRIPTION	QTY	IND	UNIT-PRICE	DISC%	AMOUNT
0002 L TUFF KOTE	30.00				
0003 L REMOVE/REFIX CUSHION & UPHOLSTERY				50.00	
0004 L TRANSFER DOOR	50.00				
SUB-TOTAL :					1,630.00
TOTAL :					4,452.92

 MVA NAME & SIGNATURE
 DATE :

 SURVEYOR NAME & SIGNATURE
 DATE :

AUTHORISED : YES / NO

COMFORTDELGRO ENGINEERING PTE LTD
REPAIR ESTIMATE*

ALT/LKK

TZ

VEHICLE NO : SHD 3370X

DATE 2/8/2018 12:13

MAKE :

WHOLE LEFT SIDE

MODEL : HYUNDAI i40

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Bumper (LH) Panel cut			\$ 603.60
	Rear Door (LH) Panel			\$ 1,351.10
	Rear Door 1/4 Glass (LH) Panel sllhd			\$ 109.45
	Rear Door Outer Moulding (LH) Panel			\$ 212.15
	Rear Door W/Screen Black Cover (LH) Panel cut			\$ 14.40
	Front Door Glass (LH) X repair			\$ 379.55
	Front Door Outer Moulding (LH) Panel			\$ 63.70
	Front Door Mirror (LH) Panel Refin			\$ 980.50
	Front Door Black Cover (LH) X Panel sllhd			\$ 55.80
	SUB TOTAL			\$ 3,770.25
	LESS 20%			\$ 754.05
	DISCOUNTED TOTAL			\$ 3,016.20
	Rear Door Tel No. Sticker/Apps (LH) Panel all			\$ 80.00 Nett
	Front Door Coloured Comfort Logo (LH) Panel all			\$ 75.00 Nett
				\$ 155.00
	Labour Charge			
	Panel Beating			\$ 900.00 600
	Spray Painting Charge			\$ 1,000.00 900
	Wiring Charge			\$ 50.00 X 22
	Tuff Kote			\$ 50.00 30
	Remove/Refix Cushion & Upholstery Rear			\$ 150.00 50
	Remove/Refix Rear Windscreen Glass			\$ 120.00 X 22
	Remove/Refix Reverse Sensor			\$ 120.00 X 22
	Transfer of Door			\$ 120.00 50
	TOTAL LABOUR			\$ 2,510.00
	ESTIMATE TOTAL			\$ 5,681.20

1/Colin LKK
8/2/18 1505hr.
3 Days
P/P
Before Paint photo

LKK Auto Consultants hence notify the Repairer of the following:
 • To resurvey before spray painting
 • To display damaged parts during resurvey
 • Parts price on a "no win, no fee" basis
 • Third party survey on a "no win, no fee" basis
 • No illegal practices, claims
 • Suppliers must be approved and is subject to the approval from insurance Company
 Acknowledged by repairer
 Signature: _____
 Date: _____

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

COMFORTDELGRO ENGINEERING PTE LTD
REPAIR ESTIMATE*

ALT/LKK

TZ

VEHICLE NO : SHD 3370X
 MAKE :
 MODEL : HYUNDAI i40

DATE 2/8/2018 12:13

WHOLE LEFT Side

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Bumper (LH) ✓			\$ 603.60 ✓
	Rear Door (LH) ✓			\$ 1,351.10 ✓
	Rear Door 1/4 Glass (LH) ✓			\$ 109.45 ✓
	Rear Door Outer Moulding (LH) ✓			\$ 212.15 ✓
	Rear Door Outer Handle (LH) ✓			\$ 41.40 ✓
	Rear Door W/Screen Black Cover (LH) ✓			\$ 14.40 ✓
	Front Door Glass (LH) <i>x repair</i>			\$ 379.55 ✓
	Front Door Outer Moulding (LH) ✓			\$ 63.70 ✓
	Front Door Mirror (LH) ✓			\$ 980.50 ✓
	Front Door Black Cover (LH) ✓			\$ 14.40 ✓
	SUB TOTAL			\$ 3,770.25
	LESS 20%			\$ 754.05
	DISCOUNTED TOTAL			\$ 3,016.20
	Rear Door Tel No. Sticker/Apps (LH) ✓			\$ 80.00 Nett
	Front Door Coloured Comfort Logo (LH) ✓			\$ 75.00 Nett
				\$ 155.00
	Labour Charge			
	Panel Beating			\$ 900.00 <i>600</i>
	Spray Painting Charge			\$ 1,000.00 <i>900</i>
	Wiring Charge			\$ 50.00 <i>x</i>
	Tuff Kote			\$ 50.00 <i>20</i>
	Remove/Refix Cushion & Upholstery Rear			\$ 150.00 <i>50</i>
	Remove/Refix Rear Windscreen Glass			\$ 120.00 <i>x</i>
	Remove/Refix Reverse Sensor			\$ 120.00 <i>x</i>
	Transfer of Door			\$ 120.00 <i>50</i>
	TOTAL LABOUR			\$ 2,510.00
	ESTIMATE TOTAL			\$ 5,681.20

*1 call in (LKK)
 8/2/18 15:05 hr.
 3 Days.
 P/P
 Before Paint photo*

LKK Auto Consultants hence notify the Repairer of the following:
 • To resurvey before/after spray painting
 • To display damaged part(s) during resurvey
 • Parts prices are subject to confirmation
 • Third party survey is on a "Without Prejudice" basis
 • No illegal modifications is allowed
 • Supplementary items must be resurveyed and is subject to final approval from the Insurance Company

Accepted by Repairer
 Signature: _____

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

Our Ref : T 0218 / SHD3370X /CL(st)
 Your Ref: _____
 Date : 20-Feb-18

CDGE Taxi Claims Dept
 59 Loyang Drive 4th Floor
 Singapore 508969

ComfortDelGro Engineering Pte Ltd
 205 Braddell Road Singapore 579701

Mainline +65 6383 6280
 Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199500048V

AIG ASIA PACIFIC INSURANCE PTE LTD
CHARTIS Buliding
78 Shenton Way
#07-16
Singapore 079120

Attn : Motor Claims Department WITHOUT PREJUDICE

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHD3370X YOUR INSURED SKW 17B
AND OTHER _____ ON 07.02.18

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : **SHD3370X** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving **SKW 17B** we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$	4,764.62
2	<u>4</u> days Loss of Rental @ \$ 121.28 per day	\$	485.12
3	Survey Report Fees (<i>Surveyed by M/s LKK</i>)	\$	-
4	GIA / LTA Search Fees	\$	7.49
5	GIA / Police Report Fees	\$	-
6	Towing / Medical / Transporation	\$	-
		Sub Total :	\$ 5,257.23

HIRER'S CLAIM

7	<u>4</u> days Loss of Income @ \$ 80.00 per days	\$	320.00
		Total Claims :	\$ 5,577.23

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs : 9 pcs.
- b) LTA search slip/s of : SKW 17B
- c) GIA / Police report/s of : SHD3370X
- d) Letter of authority from owner / hirer / operator
 - (X) Photograph/s of Accident Scene () Certificate of Insurance
 - () Witness statement/s (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Cecilia Lee

Executive

CDGE Claims Department

Tel : 6214 8354 Fax: 6214 1843 Email : cecilialee@sparkcarcare.com

This is a computer generated letter. No signature is required.

A member of

COMFORTDELGRO





Our Ref: CC3/AIG18002637/K1ub3

06 MARCH 2018

TAY WEE HIONG
19 NIM ROAD
SINGAPORE 807547

Dear Sir/Madam,

ACCIDENT INVOLVING SKW 17B & SHD 3370X ON 07/02/2018

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

THIN THIN HLAING
Case Handler
DID: 6841 2360
FAX: 6741 4108
Email: thinthin@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING
ALONGi 40 SHD3370X , SKW17B
PORCHESTER AVE IN FRONT OF HOUSE NO 14

ON 07-Feb-18 13:55

I / We

SIM KIM TECK

(Hirer) NRIC No.: S1462162H

and/or

(Relief) NRIC No.:

Taxi Number

SHD3370X

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

07-Feb-2018

Name of Hirer

SIM KIM TECK

Hirer NRIC

S1462162H

Signature :



Address

157 YISHUN STREET 11 #08-144
760157

Contact No.

87488185

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 2,500.00 (Global Sum) for vehicle no. SHD 3370X that was damaged pursuant to the accident which occurred on 07/02/2018 (date) along PORCHESTER AVE IN FRONT OF HOUSE NO.14 (location) involving vehicle no/s SKW 17B.

This is pursuant to the inspection conducted on 08/02/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SHD 3370X make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHD 3370X (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 12 (day) of March (month) 2018 (year)



Awe

Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
205 BRADDELL ROAD
SINGAPORE 579701

Signed by "the workshop" (with chop)

Please forward your cheque made payable to:-
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
 Page: 2

8010004
 AIG ASIA PACIFIC INSURANCE PTE LTD
 #08-16 78 SHENTON WAY, CHARTIS BUILD
 SINGAPORE SG 079120
 CONTACT NO: 64193000 3225094

VEHICLE NO
 SHD3370X
 MAKE
 HYUNDAI
 MODEL
 I-40
 DATE OF REG
 28.07.2016
 CHASSIS CODE
 KMHLB41UMGJ093208
 INV. NO/DATE
 91357425 15.02.2018
 JOB NO.
 305114842
 ODOMETER READING
 DATE/TIME IN
 07.02.2018 13:55

S/No	Part No.	Qty	Unit Price	%Disc	Net
JOB NATURE					
0001	L		PANEL BEATING	600.00	600.00
0002	L		SPRAY PAINTING CHARGE	900.00	900.00
0003	L		TUFF KOTE	30.00	30.00
0004	L		REMOVE/REFIX CUSHION & UPHOLSTERY	50.00	50.00
0005	L		TRANSFER DOOR	50.00	50.00
SUB-TOTAL :					1,630.00

Items total 4,452.92
 Add GST @ 7.000 % 311.70
 Invoice amount 4,764.62

Issued by : KATHERINETAN 15.02.2018 09:05:58

ComfortDelGro Engineering Pte Ltd
 A member of COMFORTDELGRO

Head Office:
 205 Braddell Road
 Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91357425	4,764.62	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
 Page: 3

8010004
 AIG ASIA PACIFIC INSURANCE PTE LTD
 #08-16 78 SHENTON WAY, CHARTERIS BUILD
 SINGAPORE SG 079120
 CONTACT NO: 64193000 3225094

VEHICLE NO SHD3370X	INV. NO/DATE 91357425 15.02.2018
MAKE HYUNDAI	JOB NO. 305114842
MODEL I-40	ODOMETER READING
DATE OF REG 28.07.2016	DATE/TIME IN 07.02.2018 13:55
CHASSIS CODE KMHTB41UMGU093208	

Repair type : CLSO/57/57
 Payment Type/Term: /Credit 30 days

ComfortDelGro Engineering Pte Ltd
 A member of COMFORTDELGRO

Head Office:
 205 Braddell Road
 Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91357425	4,764.62	

Our Ref: CT18020242

Date: 15 February 2018



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 07/02/2018 @ 13:55 hrs
ALONG PORCHESTER AVE IN FRONT OF HOUSE NO 14
INVOLVING SKW17B

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD3370X** (the "Taxi"). The Taxi was hired to **SIM KIM TECK IC NO S1462162H** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$121.28** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Assistant Manager, Fleet Safety

This is a computer generated letter. No signature is required.

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SKW17B	07 Feb 2018 / 13:55:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

Previous OK

SHD3370X

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	08 Feb 2018 Edit Reg		08 Feb 2018 00:00 Edit Adj Rpt	S\$4,452.92 Edit Estimates	S\$4,452.92 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	Tay Wee Hiong (Zheng Weixiong) , ID: 57621790D								
Main Claimant:	COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: 199303821R								
Vehicle Reg. No.:	SHD3370X	Date of Loss:	07/02/2018 13:00 - :59						
Claim Type:	TP / 7463998383SG	Policy/Cover Note No.:	2100497407 (Comprehensive) Coverage: 16/01/2018 - 15/01/2019						
Vehicle Reg. No. (Insured):	SKW17B	Policy No. (Claimant):	D-18088936MFSH						
		Excess:							
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Wui, Shawn-KJ] Shawnkaijye.Wui@aig.com								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 21/02/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHD3370X (74639983835G)
 [SKW17B]
 TP
 COMFORT TRANSPORTATION PTE LTD
 Feb 7 2018 1:00PM
 [Tay Wee Hiong (Zheng Weixiong)]
 ComfortDelGro Engineering Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View View in Browser ▼	
Letters/Correspondences										1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	(Draft)	Third Party Express Settlement - Payment Breakdown						1	Edit		
Assessment Reports										1 per page	<input checked="" type="checkbox"/>
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)						Thumbnail	Print		
1	12/02/18 11:46	Accident Statement <small>From: OD - Reg. No: SKW17B, Claimant: TAY WEE HIONG</small>						1	Load HTM		
Photos/Images										3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	09/02/18 17:40	General View						1	Load JPG	<input checked="" type="checkbox"/>	
2	09/02/18 17:40	General View						1	Load JPG	<input checked="" type="checkbox"/>	
3	09/02/18 17:40	General View						1	Load JPG	<input checked="" type="checkbox"/>	
4	09/02/18 17:40	General View						1	Load JPG	<input checked="" type="checkbox"/>	
5	09/02/18 17:40	General View						1	Load JPG	<input checked="" type="checkbox"/>	
6	09/02/18 17:40	General View						1	Load JPG	<input checked="" type="checkbox"/>	
7	09/02/18 17:40	General View						1	Load JPG	<input checked="" type="checkbox"/>	
8	09/02/18 17:40	General View						1	Load JPG	<input checked="" type="checkbox"/>	
9	09/02/18 17:40	General View						1	Load JPG	<input checked="" type="checkbox"/>	
10	09/02/18 17:40	General View						1	Load JPG	<input checked="" type="checkbox"/>	
11	09/02/18 17:40	General View						1	Load JPG	<input checked="" type="checkbox"/>	
12	09/02/18 17:40	General View						1	Load JPG	<input checked="" type="checkbox"/>	
13	09/02/18 17:40	General View						1	Load JPG	<input checked="" type="checkbox"/>	
14	09/02/18 17:40	General View						1	Load JPG	<input checked="" type="checkbox"/>	
15	09/02/18 17:40	General View						1	Load JPG	<input checked="" type="checkbox"/>	
16	09/02/18 17:40	General View						1	Load JPG	<input checked="" type="checkbox"/>	
17	09/02/18 17:40	General View						1	Load JPG	<input checked="" type="checkbox"/>	
18	09/02/18 17:40	General View						1	Load JPG	<input checked="" type="checkbox"/>	
19	09/02/18 17:40	General View						1	Load JPG	<input checked="" type="checkbox"/>	
20	09/02/18 17:40	General View						1	Load JPG	<input checked="" type="checkbox"/>	
21	09/02/18 17:40	General View						1	Load JPG	<input checked="" type="checkbox"/>	
22	09/02/18 17:40	General View						1	Load JPG	<input checked="" type="checkbox"/>	
23	09/02/18 17:40	General View						1	Load JPG	<input checked="" type="checkbox"/>	
24	09/02/18 17:40	General View						1	Load JPG	<input checked="" type="checkbox"/>	
25	09/02/18 17:40	General View						1	Load JPG	<input checked="" type="checkbox"/>	
26	09/02/18 17:40	General View						1	Load JPG	<input checked="" type="checkbox"/>	
27	09/02/18 17:40	General View						1	Load JPG	<input checked="" type="checkbox"/>	
28	09/02/18 17:40	General View						1	Load JPG	<input checked="" type="checkbox"/>	

29	09/02/18 17:40	General View	1	Load JPG	<input checked="" type="checkbox"/>
30	09/02/18 17:40	General View	1	Load JPG	<input checked="" type="checkbox"/>
31	09/02/18 17:40	General View	1	Load JPG	<input checked="" type="checkbox"/>
32	09/02/18 17:40	General View	1	Load JPG	<input checked="" type="checkbox"/>
33	09/02/18 17:40	General View	1	Load JPG	<input checked="" type="checkbox"/>
34	09/02/18 17:40	General View	1	Load JPG	<input checked="" type="checkbox"/>
35	09/02/18 17:40	General View	1	Load JPG	<input checked="" type="checkbox"/>
36	09/02/18 17:40	General View	1	Load JPG	<input checked="" type="checkbox"/>
37	09/02/18 17:40	General View	1	Load JPG	<input checked="" type="checkbox"/>
38	09/02/18 17:40	General View	1	Load JPG	<input checked="" type="checkbox"/>
39	09/02/18 17:40	General View	1	Load JPG	<input checked="" type="checkbox"/>
40	09/02/18 17:40	General View	1	Load JPG	<input checked="" type="checkbox"/>
41	14/02/18 08:14	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
42	14/02/18 08:14	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
43	14/02/18 08:14	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
44	14/02/18 08:14	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
45	14/02/18 08:14	Reinspection Photo	1	Load JPG	<input checked="" type="checkbox"/>
Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/ Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	09/02/18 17:15	TP ESTIMATE- MARKED	1	Load PDF	
2	09/02/18 17:15	TP GIA REPORT	1	Load PDF	
3	13/03/18 09:29	WORKSHOP INVOICE	1	Load PDF	
4	13/03/18 09:29	AUTHORISATION TO ACT FORM	1	Load PDF	
5	13/03/18 09:29	Release Voucher	1	Load PDF	
6	13/03/18 09:29	RENTAL RECEIPT	1	Load PDF	
7	13/03/18 09:29	LTA SEARCH	1	Load PDF	
8	13/03/18 09:29	LETTER TO OI	1	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
<div style="border: 1px solid black; height: 40px; width: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**THIRD PARTY EXPRESS SETTLEMENT
(PAYMENT BREAKDOWN)**

Vehicle No:	SKW17B (Insd veh)	Model:	HYUNDAI I40 1.7 D (A)
	SHD3370X (TP veh)		
Date of Accident:	07/02/2018		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	6,078.88
Final Repair Cost	:	\$	5,280.00
Loss of Use	:	\$	3.00 days at \$50.00 per day
Rental (if any)	:	\$	3 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	5,280.00
Is Third Party Workshop GIA Registered? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO (Kindly indicate below)			
A) For Non GIA Registered Workshop:		Agreed Liability _____(%)	
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: _____	
BOLA Liability: _____100____(%)		Assessed Liability (*): _____(%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:	\$ 5,280.00
2)		:	\$
3)		:	\$
4)		:	\$
5)		:	\$

 JOANNE LEE KHANG MIN
 LKK Auto Consultants Pte Ltd

 13 Mar
 2018
 Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG18002637/K1YB3Q2

Date: 13/03/2018

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100497407
 Claimant Vehicle No: SHD3370X Insured Vehicle No: SKW17B
 Date of Loss: 07/02/2018 Nature of Claim: TP Claim No: 7463998383SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHD3370X
 Make & Model: HYUNDAI I40, 1.7 D (A) Engine No: D4FDGU667375
 Reg. Date: 28/07/2016 (Man. Year: 2016) Chassis No: KMHLB41UMGU093208
 Colour: Blue Odometer: 161217 km
 Engine Capacity: 1685 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 205/60 R16 Rear Tyre Size: 205/60 R16
 Front Left Side: Campeon 7 mm Rear Left Side: Hankook 7 mm
 Front Right Side: Campeon 7 mm Rear Right Side: Hankook 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,171.20	2,822.92	348.28	10.98
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,510.00	1,630.00	880.00	35.06
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	5,681.20	4,452.92	1,228.28	21.62
+ GST 7.00/7.00% (S\$)	397.68	311.70	85.98	21.62
Nett Amount (S\$)	6,078.88	4,764.62	1,314.26	21.62
+ Loss of Use (3.0 x S\$50.00/day) (S\$)		150.00		
+ Car Rental (3.0 x S\$121.28/day) (S\$)		363.84		
+ Doc/Search Fee (S\$)		5.35		
Nett Liability (S\$)		5,283.81		
Global Sum Settlement (S\$)		5,280.00		

INSPECTION

Date of Assignment: 08/02/2018
 Date Inspected: 08/02/2018 Inspected At: ComfortDelGro Engineering Pte Ltd (Loyang)

59 Loyang Drive
Singapore 508969

Estimated Period of Repair: 3.0 days

Adjuster: KALVIN ANG WEI KUN

Manager: Jasmine Khine Phoo Wai

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER (LH)	Cut	603.60 FL	*603.60 FL
2	1		*REAR DOOR (LH)	Dented	1,351.10 FL	*1,351.10 FL
3	1		*REAR DOOR 1/4 GLASS (LH)	Shattered	109.45 FL	*109.45 FL
4	1		*REAR DOOR OUTER MOULDING (LH)	Dented	212.15 FL	*212.15 FL
5	1		*REAR DOOR W/SCREEN BLACK COVER (LH)	Cut	14.40 FL	*14.40 FL
6	1		*FRONT DOOR GLASS (LH)	Repair	379.55 FL	*- FL
7	1		*FRONT DOOR OUTER MOULDING (LH)	Dented	63.70 FL	*63.70 FL
8	1		*FRONT DOOR MIRROR (LH)	Broken	980.50 FL	*980.50 FL
9	1		*FRONT DOOR BLACK COVER (LH)	Serviceable	55.80 FL	*- FL
10	1		*REAR DOOR TEL NO.STICKER /APPS (LH)	Necessary	80.00 FS	*80.00 FS
11	1		*FRONT DOOR COLOURED COMFORT LOGO (LH)	Necessary	75.00 FS	*75.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc

	Sub Total (\$\$)	3,925.25	3,489.90
	- List Item Discount on L Items 20.00/20.00% (\$\$)	754.05	666.98
	Total Parts (\$\$)	3,171.20	2,822.92

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING	New	900.00	600.00
2	SPRAY PAINTING CHARGE	New	1,000.00	900.00
3	WIRING CHARGE	New	50.00	0.00
4	TUFF KOTE	New	50.00	30.00
5	REMOVE/REFIX CUSHION & UPHOLSTERY REAR	New	150.00	50.00
6	REMOVE/REFIX REAR WINDSCREEN GLASS	New	120.00	0.00
7	REMOVE/REFIX REVERSE SENSOR	New	120.00	0.00
8	TRANSFER OF DOOR	New	120.00	50.00
Gross Labour Cost (S\$)			2,510.00	1,630.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >