

## **Letter of Demand**

Our Ref

: LSA250TJS

Date

: 16/04/2020

#### **AXA INSURANCE**

Attn

: Motor Claim Department

Subject

: Accident involving vehicle SKQ1663K/SHB7600S(TP) on 08/02/2018

Along Jurong West St91 towards Pioneer Road

Dear Sir/Mdm,

We would like to append our losses as follow-

Amount(\$)

1) Repair cost

\$1,401.73

2) Loss of Use (\$100x 2days COR)

\$200.00

3) Miscellaneous (LTA search fee)

\$7.45

Total

\$1609.18

**ENCLOSED:** Copies of repair cost invoices & letter of authority for your perusal and kind attention.

Kindly look into the matter and revert to us as soon as possible.

Thank you.

Regards,

TOH KHAR KIAN

Hp

83987469

Fax

67744885

Email: tohkk\_90@hotmail.com

#### Vic (LKKAuto)

From: Zaini (LKK Auto)

Sent: Tuesday, 27 February, 2018 11:28 AM

**To:** claims@transcab.com.sg

**Cc:** icewong@ava-ins.com; ireneng@ava-ins.com; foonghon@ava-ins.com; Hsiao Tong

(LKKAuto)

Subject: YOUR REF: P1680520 (SHB 7600S)\_ACCIDENT INVOLVING SHB 7600S & SKQ

1663K ALONG JURONG WEST STREET 91 TOWARDS PIONEER ROAD NORTH ON

08/02/2018

#### WITHOUT PREJUDICE

27 February 2018

Transcab Taxi Singapore

Dear Sir/Madam,

OUR REF: CC4/AXA18002632/T1ka3 YOUR REF: P1680520 (SHB 7600S)

ACCIDENT INVOLVING SHB 7600S & SKQ 1663K ALONG JURONG WEST STREET 91 TOWARDS PIONEER ROAD NORTH ON 08/02/2018

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from LI SHENG AUTOMOBILE TRADING acting on behalf of the owner of SKQ 1663K against your motor insurance policy.

Based on the accident report, accident scenario, it was reported that your vehicle had rear-ended the Third Party vehicle SKQ 1663K. As such, liability is down against us.

We also wish to advise that there is an excess of <u>\$\$5,000.00</u> attached with Third Party Claims. Please be informed that you shall be liable for the excess following any settlement of the third party claim.

AXA shall keep you informed of the third party claim settlement and thereafter kindly let AXA have the excess payment in your cheque payable to "AXA Insurance Pte Ltd". Please indicate your vehicle registration number and the date of accident on the back of the cheque.

Notwithstanding the excess being applied and/or received by AXA for the above subject matter, AXA expressly reserves all their rights under the policy to refund the excess payment in the event that there arises any known policy breach and or exclusion material to coverage.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following <u>if not provided at our reporting centre</u>. The list below is not all inclusive and further document may be required:

Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)

- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to <a href="mailto:cst@axa.com.sg/Zaini@lkkauto.com">cst@axa.com.sg/Zaini@lkkauto.com</a> or deliver it by hand to our Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorized driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact our Claims Service Team at 1800-880 4888 at our operating hours 9:00am to 5:30pm (press 1 for GI and option 3 for claims) or <a href="mailto:cst@axa.com.sg">cst@axa.com.sg</a> / <a href="mailto:Zaini@lkkauto.com">Zaini@lkkauto.com</a>. Please quote our claim reference when you contact us that we can assist you more effectively.

Thank you.

Best Regards,

Zaini Kusaini | Case Handler LKK Auto Consultants Pte Ltd

DID: 6841-2132 | email: Zaini@lkkauto.com | fax: 6741-4108 Blk 51, PayaUbi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)



RCB Reg. No: 52887845W

HP: 91474552; Tel: 67746110; Fax: 67744885

# **LETTER OF UNDERTAKING & AUTHORITY**

I/We_	Chin Yinn Lai NRIC NO/Reg No 57377031 I							
of (add	Iress) 759 Jurong West St 74 # 14-10 S (640 759)							
the registered owner (or his/her/their agent) of motor vehicle registration no SKQ (663K hereby authorize M/S Li Sheng Automobile Trading ("Repairer") to								
comme	commence repairs to my/our motor vehicle of the said accident on $8/2/8$							
involving motor vehicle(s) SHIB 7600S								
along	Jumpy West St 91 towards Pidneer Road							
1.	I/We agree to let the Repairer to claim on behalf of my/our goodself for the damages against the insured vehicle of the Third Party(s) insurance company(s).							
	Or, I/We agree to let the Repairer to claim from my/our insurance company (given the option of claiming against my insurance company should Third Party claim be unsuccessful). And I/we will pay the Excess as stipulated in the insurance policy.							
2.	I/We irrevocably authorize Mr Toh Chin Huat (S7371516D) of the Repairer to sign all discharge voucher/indemnity forms/legal documents and all necessary documents in connection with and arising out of the above claim. Upon full discharge of liability, the cheque is to be made payable to my Repairer (Li Sheng Automobile Trading).							
3.	I/We agree that should my/our claim for damages against the Third Party or from my/our insurance company be unsuccessful, I/we undertake to pay to the Repairer the sum of monies as stated in the claim to the insurance company.							
	And, I/We shall reimburse the Repairer on the difference should the claim fails or non-full liability. (Difference of amount as stated in the claim and insurance offer to settlement).							
4.	My/Our vehicle is repaired by the Repairer on my/our free will without any inducement threat and/or promise.							
5.	In the event that the Repairer is compelled to enforce this undertaking, I/We agree that I/We shall pay for the legal cost incurred by the Repairer on a solicitor and client full indemnity basis.							

Signature/Co Stamp

Name: Chih Yinn dai



#### AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SHB 7600S (Insd veh)		MAZDAO OFDANIO O	
	SKQ 1663K	(TP veh)	MAZDA3 SEDAN 2.0	
Date of Accident/ Time:	08/02/2018 09.55		SPORTS A/T 2WD S/R	

Repair Es	timate	:\$		
Final Rep	air Cost	:\$	1.401.73	
Loss of U	se	:\$	200.00 2 days at \$100.00pe	day
Rental (if	any)	:\$		day
LTA / GIA	Search Fee	:\$	7.45	
Others:		:\$	-	
		:\$		
Final Sett	lement Sum	:\$	1,609.18	
	me: LI SHENG AUT arty Workshop GIA Regis		LE TRADING  ] YES [X] NO (Kindly indicate below)	***
A)	For Non GIA Regist	ered Work	shop: Agreed Liability <u>100</u> (%)	T
В)	For GIA Registered	Workshop	BOLA Applicable: Yes/ No BOLA Scenario No:	1
	BOLA Liability:	(%)	Assessed Liability (*):(%)	
	* ^ 1 ! -   !!*	to be filled	only for chain collisions and for cases where BOLA does not apply.	
	Assessea Liability	to be jined		

#### NOTE:

- 1. PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- 2. THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- 3. AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are *not received within 7 days* of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authorities our client to act for and on their behalf in this accident.

Signature of workshop representative / Workshop stamp Name of Representative: 70H KYAR KIAN

Date:

MTH

Signature of AXA's surveyor/representative: Name of AXA's surveyor /Representative:

22/4/2020

Date: 01/06/2020

Signature of Witness / Workshop stamp (if applicable)

Name of Witness: Tolk CHIN HUAT

Date: 22-14-12020

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."

15438

# 上 立昇汽車服務 LI SHENG Automobile Trading

18 Pandan Loop Singapore 128236 (Blk K) RCB Reg. No: 52887845W H/P: 9147 4552 Tel: 6774 6110 Fax: 6774 4885

Mr/Ms	AXA Insurance Ple	Ltd	Date:/	4/2/2018
Vehicle No.:	SKQ-1633-K			
Contact No.:		Date In:	Date Out: _	14/2/2018
Quantity		Description		Amount (S\$)
	Part by Part Reg	pair For Vehicle	ska-1633-k	\$ 1401:73
		8	e e	
		4		
		я		
		903		
			W .	
			Total :	\$1401.73
	And -			
ssued By:	WW		Received By:	

\*\* Thank You for partonizing\*\*



Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time:

08 Feb 2018 / 13:20:03

Receipt Date/Time: 08 Feb 2018 / 13:20:03

### Tax Invoice/Receipt

Receipt No.: ITNET-00000-180208-000849

Previous Receipt No.:

S/N Item Description/ Business Transaction Reference No.		Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SHB7600S As at 08 Feb 2018/09:55:00 Insurance Co: AXA INSURANCE PTE LTD 1 Insurance Enquiry - SHB7600S				
Enquiry Fee 20180208131919957060		7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	xxxxxxxxxxxx6429	Credit Card: Visa/MasterCard		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

#### THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

LKK AUTO CONSULTANTS PTE LTD (TP) ▼

Menu



# Re:<TP - MANDATE IA> - S8M018CS [ACCIDENT INVOLVING SHB 7600S(OI) & SKQ 1663K(TP) ON 08/02/2018]

Type

Question

Message PLS PROCEED

Reply