Mei Kwan (LKKAuto)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 28 February, 2019 12:36 PM

To: Olea, Maricel

Cc: Admin A; Vivian Lau (LKKAuto)

Subject: RE: #0700434294SG003#015# Your Ref: CC4/LCR18002629/wa3 - ACCIDENT

INVOLVING SDL 3513G AND SLG5753Z ON 22/10/2017

Dear Maricel,

Apologised for late response.

We have informed third party repairer that liability is clear and we are willing to do DS on 22/02/2018. However third party repairer did not arrange for survey up-to-date.

In view of this, we will proceed close file at our end.

Kindly assist to close/ cancel the case in Merimen.

**No bill to AIG as no survey done.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Olea, Maricel < Maricel.Olea@aig.com > Sent: Thursday, 28 February 2019 9:38 AM

To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com> **Cc:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: #0700434294SG003#015# Your Ref: CC4/LCR18002629/wa3 - ACCIDENT INVOLVING SDL 3513G AND

SLG5753Z ON 22/10/2017

Importance: High

Dear Vivian,

We refer to the above matter.

We are forwarding our offer email again. Kindly let us have your response.

Best Regards,

Maricel Olea

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

maricel.olea@aig.com | www.aig.sg



AIG Asia Pacific won General Insurance Company of the Year at the 22nd Asia Insurance Industry Awards. Click here to find out more

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From: Olea, Maricel

Sent: Wednesday, January 30, 2019 8:38 PM **To:** Vivian Lau (LKKAuto) (<u>vivianlau@lkkauto.com</u>) **Cc:** Hsiao Tong (LKKAuto) (<u>chewht@lkkauto.com</u>)

Subject: #0700434294SG003#015# Your Ref: CC4/LCR18002629/wa3 - ACCIDENT INVOLVING SDL 3513G AND

SLG5753Z ON 22/10/2017

Dear Vivian,

Refer to the above matter.

Please let us have your update on this file, thank you.

Best Regards,

Maricel Olea

AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120 Tel +(65) 6419 1826

maricel.olea@aig.com | www.aig.sg



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