

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Thursday, 12 April, 2018 9:15 AM
To: Francis Ng
Cc: Zaini (LKK Auto); CS A Team; Admin A
Subject: RE: Accident Involving Vehicle No. PA8483S & YN4242Y On 31.01.2018
Attachments: TP ESTIMATE - MARKED.pdf; Preliminary Advice.pdf

Categories: HMK

WITHOUT PREJUDICE

Your ref: TBA
LKK ref: CC4/EQI18002627/Ska3

Dear Sir /Madam,

We refer to the above matter.

This is a third party direct settlement case.

Enclosed revert of vehicle: PA 8483S

Date of survey: 02.04.2018

Enclosed for your perusal is:

- TP estimate (marked)
- Preliminary advice

We have not authorized repairs.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zaini (LKK Auto)
Sent: Tuesday, 27 March, 2018 4:42 PM
To: Francis Ng <francis.ng@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Subject: RE: Accident Involving Vehicle No. PA8483S & YN4242Y On 31.01.2018

WITHOUT PREJUDICE

Our Ref: CC4/EQI18002627/ka3

Your Ref: TBA

Dear Francis,

ACCIDENT INVOLVING PA 8483S & YN 4242Y ON 31/01/2018

We refer to the email below.

Attach an enclosed copy of the TP CCTV footage for your review.

Based on the TP CCTV Footage, it can be seen that OI vehicle reversed and collided onto TP vehicle.

Kindly be informed that vehicle currently not in the workshop, repairer will arrange.

Thank you.

Best Regards,

Zaini Kusaini | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2132 | email: Zaini@lkkauto.com | fax: 6741-4108

Blk 51, PayaUbi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Francis Ng [<mailto:francis.ng@eqinsurance.com.sg>]

Sent: Wednesday, 21 March 2018 2:39 PM

To: Zaini (LKK Auto) <Zaini@lkkauto.com>; Bazlin Ahmad <bazlin.ahmad@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: RE: Accident Involving Vehicle No. PA8483S & YN4242Y On 31.01.2018

Dear Zaini,

Please refer to the attached reports.

Regards,

Francis Ng

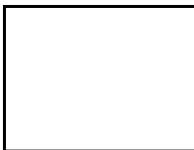
Executive | Claims

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Zaini (LKK Auto) [<mailto:Zaini@lkkauto.com>]

Sent: Tuesday, March 20, 2018 3:42 PM

To: Bazlin Ahmad <bazlin.ahmad@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: RE: Accident Involving Vehicle No. PA8483S & YN4242Y On 31.01.2018

WITHOUT PREJUDICE

EQI REF: TBA

LKK REF: CC4/EQI18002627/ka3

Dear Lynn,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Best Regards,

Zaini Kusaini | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841-2132 | email: Zaini@lkkauto.com | fax: 6741-4108

Blk 51, PayaUbi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Monday, 26 February 2018 10:17 AM

To: 'Bazlin Ahmad' <bazlin.ahmad@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Zaini (LKK Auto) <Zaini@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Accident Involving Vehicle No. PA8483S & YN4242Y On 31.01.2018

EQI REF: TBA

LKK REF: [CC4/EQI18002627/ka3](#)

Dear Lynn,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Thursday, 8 February, 2018 2:43 PM

To: 'Bazlin Ahmad' <bazlin.ahmad@eqinsurance.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: Accident Involving Vehicle No. PA8483S & YN4242Y On 31.01.2018

Dear Bazlin Ahmad,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Bazlin Ahmad [<mailto:bazlin.ahmad@eqinsurance.com.sg>]

Sent: Thursday, 8 February, 2018 1:12 PM

To: Admin A <admin-a@lkkauto.com>

Subject: FW: Accident Involving Vehicle No. PA8483S & YN4242Y On 31.01.2018

Dear LKK

We refer to the above new assignment, please find attached for easy reference.

Please be informed that our insured has yet lodge the GIA report.

Thank You.

Regards,
Lynn Ahmad
Executive | Claims

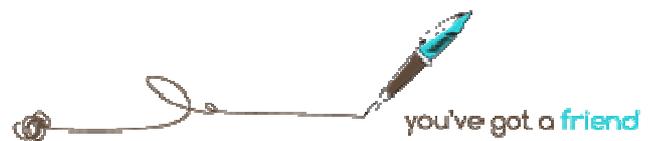


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From: LSMTYC [<mailto:lsmstyc@singnet.com.sg>]

Sent: Thursday, February 8, 2018 12:38 PM

To: Bazlin Ahmad

Subject: RE: Accident Involving Vehicle No. PA8483S & YN4242Y On 31.01.2018

Dear Sir/Madam ,

We choose LKK Auto Consultants Pte Ltd.

Kindly advise us this case have any new update.

Tks

***Wishing you a happy Chinese new year
Gong Xi Fa Cai***

*Best Regards,
Apple Sim*

Long Sheng Motor Service

Blk 6 , No.399-G , Woodlands Road ,

Yew Tee Industrial Estate ,

Singapore 678007 .

Tel : +65 6763 9733

Fax: +65 6763 9866

Email : lsmstyc@singnet.com.sg

From: Bazlin Ahmad [<mailto:bazlin.ahmad@eqinsurance.com.sg>]

Sent: Wednesday, 7 February 2018 5:07 PM

To: LSMTYC <lsmstyc@singnet.com.sg>

Subject: RE: Accident Involving Vehicle No. PA8483S & YN4242Y On 31.01.2018

Without Prejudice

Save As To Costs

Dear Apple

Thank you for your email and attachments.

Our insured has yet lodge the GIA report, hence we are unable commit any liability as for now.

In the meantime, you proceed to choose one of our surveyors from the list below to survey your client's vehicle. We shall follow up with our insured on the GIA report.

Below is a list of motor surveyors in our panel. Please **revert within 2 working days** if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

<p>1) AJAX Inspection Services Pte Ltd</p> <p>Tel: 6255 0808</p> <p>Fax: 6849 9155</p> <p>Contact person : Joey/Joseh</p>	<p>2) Automobile Inspection Services Pte Ltd</p> <p>Tel: 6286 0155</p> <p>Fax: 6284 1539</p> <p>Contact Person: Sophia</p>
<p>3) LBS Automotive Appraisal Pte Ltd</p> <p>L.B.S. Auto Consultants Pte Ltd</p> <p>Tel: 6281 6690 / 62832866</p> <p>Fax: 6281 8748</p> <p>Contact Person: Amy/ Grace</p>	<p>4) Priority Services</p> <p>Tel: 62934822</p> <p>Fax: 62963283</p> <p>Contact Person: Sharon Kho</p>
<p>5) RT Appraisal Pte Ltd</p> <p>Tel: 67486076</p> <p>Fax: 67480361</p>	<p>6) LKK Auto Consultants Pte Ltd</p> <p>Tel: 6256-3561</p>

Contact Person: Ricky Teng	Fax: 6741-4108
7) Kelvin Automotive Appraising Services Tel: 81825263 Fax: 67461148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 96623655 Fax: 67655662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328 Contact Person: Edna Lee	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank You.

Regards,
Lynn Ahmad
Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9881 | tel 65 6223 9433 ext 881 | fax 65 6223 4190
www.eqinsurance.com.sg



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From: LSMTYC [<mailto:lsmstyc@singnet.com.sg>]
Sent: Wednesday, February 7, 2018 4:55 PM
To: Bazlin Ahmad
Subject: Accident Involving Vehicle No. PA 8483S & YN 4242Y On 31.01.2018
Importance: High

Dear Sir/Madam ,

Your Ref : YN 4242Y

Our Ref : PA 8483S

Enclose herewith attached for Accident Involving Vehicle No. PA 8483S & YN 4242Y On 31.01.2018 documents & video footage.

Your insured's vehicle no.YN 4242Y is the sole cause of the accident. Kindly advise us this case liability.

Please revert back us soonest.

Thanks a lot.

***Wishing you a happy Chinese new year
Gong Xi Fa Cai***

*Best Regards,
Apple Sim*

Long Sheng Motor Service
*Blk 6 , No.399-G , Woodlands Road ,
Yew Tee Industrial Estate ,
Singapore 678007 .
Tel : +65 6763 9733
Fax: +65 6763 9866
Email : lsmstyc@singnet.com.sg*

Total Control Panel

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From: zaini@kkauto.com

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