

REF:

CC3 / A2618002626 / Avbn2

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

2100458400-01000

Claims No.

Sum Insured:

Excess:

800

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

143K.

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SG69599K

Yr Regn: 2016 March

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A6

c.c. 1798

Colour

white

A/C: Insured / Std / NI / NA

Sp. Reading

39647

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WAU2224676N049280

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

225/55R17

R:

225/55R17

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU (PIR) SUMI /
TOYO / YOKO or

Front

Rear

R/Bal.

06

mm

R/Bal.

06

mm

L/Bal.

06

mm

L/Bal.

06

mm

D.O.A.

6/2/18

D.O.I.

07/02/18

Survey held at

Premium

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

00 AIG.

SG69599K - X

9/2/18

Revert by merimen

9/2/18

Rece approved \$10,956 from Victor by merimen

9/2/18

Informed Jeffery c/a ex \$800 by email

2/14/18

Final fig \$9265.20 (Red 9146.80, 50% confirmed by email)

RECEIVED 17 APR 2018

Date/Time, File Pass to?

☐

Preli. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

17/4 - Typist

Days Of Repair:

6

Resurvey No. of Trip:

-

Survey Fee:

Transportation:

S + RS \$

Photos

Others

TOTAL

Add Fee:

☐

Site Insp (\$)

☐

Interview (\$)

☐

Tech. Invs (\$)

☐

Weekend (\$)

Report Format:

merimen

Lump Sum / I.B.I. (\$

9265.20)

200

10

210

Survey Department Check List (Case Handler)

Reference No.: CC3 / AIG 18002626 / Avb
Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (): Case handler to make sure all Information created by the assignment team are ACCURATE.

(1) Office Assign Form

		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.	✓			
C	Customer Code				
N	Assign From	✓			
C	Assign Date	✓			
C	Veh No (Inspected)				
C	Veh No (Insured)	✓			
C	D.O.A	✓			
C	Policy No				
C	Claim No	✓			
C	Insurance Authorisation (CA /REV/REP)	✓			
C	Report Type				
C	Weekend Charges	✓			
N	Survey held at/Repairer	✓			
C	Excess				

Surveyor (

): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form

C	Vehicle No	✓			
C	Regn Month/Year	✓			
N	Vehicle Type	✓			
N	Make & Model	✓			
C	Engine Capacity. (C.C)	✓			
N	Colour	✓			
C	Odometer. (Sp.Reading)	✓			
C	Chassis No	✓			
N	General Condition	✓			
N	Steering	✓			
N	Brake	✓			
N	Modification (Modi)	✓			
C	Tyre Size	✓			
N	Tyre Make	✓			
C	Tyre Balance	✓			
C	Date of Inspection	✓			
N	Survey held	✓			
N	Des.of Damages				

(2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	✓			
---	--------------------------------------	---	--	--	--

(3) Workshop Estimate/Assignment Form

N	ALL Parts condition	✓			
C	Market Value for OD cases	✓			
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	✓			
C	Finalised Amount	✓			
C	Re-inspection Cases to Finalize within 5 Days				

(4) System - (Views/Merimen)

C	Resurvey photo Uploaded				
---	-------------------------	--	--	--	--

Check By:

VERON

24/18

Case Handler

Date

*C: Critical *N: Non-Critical

21/05/20



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD			Ref : CC3/AIG18002626/Avb	
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120			Date : 08-02-2018	
			Code : AIG	
1. Policy Particulars :- OWN DAMAGE				
Insured Veh.	Veh. Inspected		SGG 9599K	
Policy No. 2100458400	Coverage (\$)		0.00	
Claim No.	Excess (\$)		0.00	
Assign From	Assign Date		07/02/2018	
2. Vehicle Particulars & Condition				
Make & Model	c.c		0	
Engine No. HIDDEN	Year of Reg.			
Chassis No.	Colour			
Odometer -	Steering			
Brakes	Modification			
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	06/02/2018	Inspection Date	07/02/2018	
Survey held at	PREMIUM AUTOMOBILES PTE LTD 55 UBI ROAD 1. SINGAPORE 408699			
5a. Remarks				
A) THE MARKET VALUE IS S\$----- (EST. AVERAGE) B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.				

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 9 February 2018 4:18 PM
To: 'Claims Dept'; SUR
Subject: RE: SGG 9599 K Own Damage Claims (DOA: 6/2/2018)

Dear Jeffery,

As instructed by our client AIG , please proceed to repair the insured vehicle **SGG 9599K (Excess \$800/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Friday, 9 February 2018 10:40 AM
To: 'Claims Dept' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SGG 9599 K Own Damage Claims

Dear Jeffrey,

We are pending approval from AIG.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [<mailto:claims@premiumauto.com.sg>]
Sent: Wednesday, 7 February 2018 9:34 PM
To: SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: SGG 9599 K Own Damage Claims

Dear all,

Kindly assist in the approval for the above mentioned vehicle.

Many thanks!

Best regards,
Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902273W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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View Received Message

This mail is associated with :

***SGG9599K (9801417478SG)**

OD

Feb 6 2018 8:20AM

[EVGUENIA NEKRASSOVA]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on **09/02/2018 15:40 PM.**

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$10956.00) - SGG9599K - Claim Handler: Dally Amri, Mimi Zarina

Approved:10956.00:Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd. AIG Building 78 Shenton Way #07-16 Singapore 079120	From: LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933
Attn: Loo, Tong Shing	Date: 09 Feb 2018

Preliminary Advice

Vehicle No	: SGG9599K	Accident Date	: 06/02/2018
Make	: AUDI A6	Policy No.	: 2100458400-01000
Assignment Date	: 08/02/2018	Excess	: S\$0.00
Date of Inspection	: 07/02/2018	Est. Duration of Repair	: 6.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s body and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	18,412.00
Revised Amount	:S\$	10,956.00
Check Items (Estimated)	:S\$	866.00
Total	:S\$	11,822.00

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	143,000.00
COE / PARF Rebate	:S\$	69,430.00
Salvage Value	:S\$	
Margin for Repair	:S\$	73,570.00

Remarks

(X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

() The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

() Other comments :

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	7957I
Vehicle Details	
Vehicle No.:	SGG9599K
Vehicle to be Exported:	No
Intended De-registration Date:	09 Feb 2018
Vehicle Make:	AUDI
Vehicle Model:	A6 1.8 TFSI ULTRA (PI) (NAV)
Primary Colour:	White
Manufacturing Year:	2015
Engine No.:	CYG008157
Chassis No.:	WAUZZZ4G7GN049280
Maximum Power Output:	140.0 kW (187 bhp)
Open Market Value:	\$39,385.00
Original Registration Date:	29 Mar 2016
First Registration Date:	29 Mar 2016
Transfer Count:	0
Actual ARF Paid:	\$42,139.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	28 Mar 2026
PARF Rebate Amount:	\$31,604.00
Intended COE Rebate Details	
COE Expiry Date:	28 Mar 2026
COE Category:	B - Car above 1600cc or 97kW (130bhp)

COE Period(Years):	10
QP Paid:	\$46,502.00
COE Rebate Amount:	\$37,826.00
Total Rebate Amount:	\$69,430.00

The information contained herein is correct as at 09 Feb 2018

OK

REPUBLIC OF SINGAPORE DRIVING LICENCE

Licence Number: **S77879571**

Name: **EVGUENIA NEKRASSOVA**

Birth Date: **01 Dec 1977**

Issue Date: **08 Jan 2016**

002516753A



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

		EFFECTIVE DATE
Class 3	Motor cars with unladen weight $\leq$ 3000kg with $\leq$ 7 passengers, exclusive of driver; and other motor vehicles with unladen weight $\leq$ 2500kg	21 Apr 2005

NP 428A





HOTLINE TEL: (65) 6419-3000
FAX: (65) 6415-3723

CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)
MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960
ROAD TRANSPORT ACT, 1987 (MALAYSIA)
MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)

MLX 1

AUDI AUTO PROTECTOR

CERTIFICATE NO. 2100458400-01000

(The below excess is subject to GST)
OWN DAMAGE EXCESS S\$800.00 (1)
WINDSCREEN EXCESS S\$100.00
(for policies with effect from 1st November 2002)

SUM INSURED Market Value
INSURING WITH COE/PARF Yes

1) VEHICLE REGISTRATION NO.

SGG9599K

2) NAME OF INSURED

EVGUENIA NEKRASSOVA

3) EFFECTIVE DATE OF THE COMMENCEMENT
OF INSURANCE FOR THE PURPOSES OF THE ACT

29 Mar 2017

4) DATE OF EXPIRY OF INSURANCE

28 Mar 2018

5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE*

SUBJECT TO AGE CONDITION: All Age Condition

a) The Insured,

b) Any other person who is driving on the Insured's order or with his permission.

This policy will indemnify the insured or any authorised driver only if he/she meets the age conditions.

A Young and/or Inexperienced Driver Excess ("YIDR") of S\$3,000.00, in addition to the Policy Excess, applies to You and any Authorised Driver (named or unnamed) if You are or the said Authorised Driver is below the age of 23 and/or has less than 2 years' driving experience.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6) LIMITATION AS TO USE*

Use only for social, domestic and pleasure purposes and for the Insured's business.

The Policy does not cover use for hire or rewards, tuition, driving test, racing, pace-making, reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

APPROVED REPORTING CENTRES / AUDI AUTHORISED REPAIRERS

1. Audi Customer Service Center - 55 Ubi Road 1 (Tel: 63662323)

APPROVED REPORTING CENTRES / AIG AUTHORISED REPAIRERS (FOR CLAIMS-RELATED REPAIRS)

2. ComfortDelgro Engrg - 205 Braddell Rd (Tel: 63837118) 3. DPS Body & Paint Workshop - 209 Pandan Gardens (Tel: 65684501)

4. Ethoz - 30 Bukit Balok Cres (Tel: 66547777) 5. Glass-Fix - 52 Ubi Ave 3 (Tel: 62780887) - For windscreen only

6. Kan Fook Sing Motor - 61 Defu Lane 12 (Tel: 67479560) 7. Lai Huat (Meng Kee) Motor - 21 Sin Ming Ind (Tel: 64538110)

8. Mova Automotive - 1008 Bukit Merah Lane 3 (Tel: 62723892) 9. Progressive Automotive - 3022A Ubi Rd 1 (Tel: 67415336)

10. SME Motor - 1 Kaki Bukit Ave 6 Bld D (Tel: 67476106)

LOSS OF USE Loss Of Use 15 days Replacement Car only for repairs at Audi Customer Service Centre

* **NAMED DRIVER** NA

HIRE PURCHASE COMPANY NA
/EMPLOYER'S LOAN

*Limitations rendered inoperative by Section 6 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I / We hereby certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Issued in Singapore 13 Feb 2017

AIG Asia Pacific Insurance Pte. Ltd.

504125-207
PREMIUM LEASING - SLEE
281 ALEXANDRA ROAD
AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

AUTHORISED REPRESENTATIVE

ORIGINAL

SSPRB

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0169/2018/GW
Date	:	7-Feb-18

Vehicle not in workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Ms. Evguenia Nekrassova
Address	:	Telok Blangah Rd Towards West Coast Highway #20-03 Singapore 297725
Telephone	:	HP +65 91873484
Type of Claim	:	Own Damage Claims
Policy No.	:	2100458400-01000
Vehicle No	:	SGG 9599 K
Model Code	:	Audi A6 1.8 TFSI S-Tronic
Model / Year	:	Mar-16
Engine No	:	CYG 008157
Chassis No	:	WAUZZZ4G7GN049280
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	6-Feb-18
Place of Accident	:	Telok Blangah Rd Towards West Coast Highway

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SGG 9599 K.

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and reinstall front wire harness for headlights, horns, fog lamps, outside temperature sensor, headlight washer assy and front parking aid.	S/N \$ 480.00	✓
2	To remove and transfer rhs front door's multi-lock system and power window devices.	S/N \$ 280.00	✓ ✓
3	To dismantle front bumper, renew rhs front fender, rhs front door and rhs wing mirror assy. Reinstall front bumper and all parts removed.	\$ 3,150.00	1000 ✓
4	To respray rhs front fender, rhs front door, door handle and rhs wing mirror cover.	\$ 2,400.00	1350 ✓
5	To renew rhs front rim and tire, and carry out wheel alignment.	S/N \$ 280.00	✓ ✓
6	To carry out diagnostic check.	S/N \$ 192.00	✓ ✓
TOTAL LABOUR CHARGES		: \$ 6,782.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SGG 9599 K.**

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	FRONT FENDER-RH <i>Ryir</i>	\$ 1,220.00	<i>x</i>
2	FRONT STONE GUARD FILM-RH <i>me</i>	\$ 105.00	<i>83.60</i>
3	FRONT FENDER BRACE-RH <i>2 me</i>	\$ 72.00	<i>x</i>
4	FRONT WHEEL HOUSING LINER-RH	\$ 246.00	<i>x</i>
5	WHEEL HOUSING LINER ATTACHMENT PARTS <i>me</i>	\$ 62.00	<i>x</i>
6	FRONT DOOR-RH <i>Defect</i>	\$ 3,211.00	<i>2568.80</i>
7	FRONT OUTER DOOR SEAL-RH <i>me</i>	\$ 202.00	<i>161.60</i>
8	BONDING AGENT <i>Not Nec</i>	\$ 43.00	<i>? x</i>
9	CLEANING SOLUTION <i>Not Nec</i>	\$ 64.00	<i>? x</i>
10	FRONT DOOR CATCH-RH <i>me</i>	\$ 105.00	<i>x</i>
11	FRONT LOWER DOOR SEAL-RH	\$ 165.00	
12	FRONT EXTERIOR DOOR HANDLE-RH <i>Ryir</i>	\$ 516.00	<i>x</i>
13	FRONT DOOR CAP-RH <i>nt</i>	\$ 97.00	<i>77.60</i>
14	FRONT DOOR MOUNTING-RH <i>me</i>	\$ 119.00	<i>x</i>
15	FRONT WINDOW SLOT SEAL-RH <i>me</i>	\$ 294.00	<i>x</i>
16	FRONT EXTERIOR MIRROR MOUNTING -RH <i>Ryir</i>	\$ 1,237.00	<i>989.60</i>
17	FRONT MIRROR GLASS-RH <i>Shatter & cracked</i>	\$ 1,506.00	<i>1204.80</i>
18	FRONT EXTERIOR MIRROR MOUNTING -RH <i>Not Nec</i>	\$ 159.00	<i>? x</i>
19	TURN SIGNAL INDICATOR <i>Not me</i>	\$ 111.00	<i>x</i>
20	FRONT ALUMINIUM RIM-RH <i>nt</i>	\$ 726.00	<i>580.40</i>
SUB-TOTAL SPARE PARTS CHARGES		\$ 10,260.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SGG 9599 K.

S/N	Parts Description	Damaged Par	
		S/	Nett
21	RADIAL TYRE <i>cut</i>	\$	770.00 ✓ 370
22	SUNDRIES <i>new</i>	\$	600.00 ? 126.80
TOTAL SPARE PARTS CHARGES		:	\$ 11,630.00
TOTAL LABOUR CHARGES			\$ 6,782.00
GRAND TOTAL			\$ 18,412.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name

: Adrian

Surveyed Date

: 07/02/18

Authorised Date

:

Excess Cost

:

Liability

:

Remarks

: Not Authorized, 06 days

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note

: This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 2 April 2018 1:06 PM
To: 'Boo seng yak'; Carrine Leong; Nora Khai; SUR
Subject: RE: FINAL REVISION SGG9599K - OD AIG - SURVEYED 7 FEB 18

Dear Mr Boo,

Confirm repair cost of \$9,265.20 before excess \$800 and GST @ 6 days of repairs.

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak [mailto:boojohnny@gmail.com]

Sent: Monday, 2 April 2018 9:11 AM

To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Nora Khai <nora.khai@premiumauto.com.sg>

Subject: FINAL REVISION SGG9599K - OD AIG - SURVEYED 7 FEB 18

Hi Adrian and all,

Revised estimate is attached.

Please confirm repair cost of \$9265.20 @ 6 days of repairs.

Your early closure is appreciated.

Best regards - jb

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0169/2018/GW
Date	:	7-Feb-18

Vehicle not in workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian

6 days - ok - jb - 2 Apr 18

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Ms. Evguenia Nekrassova
Address	:	Telok Blangah Rd Towards West Coast Highway #20-03 Singapore 297725
Telephone	:	HP +65 91873484
Type of Claim	:	Own Damage Claims
Policy No.	:	2100458400-01000
Vehicle No	:	SGG 9599 K
Model Code	:	Audi A6 1.8 TFSI S-Tronic
Model / Year	:	Mar-16
Engine No	:	CYG 008157
Chassis No	:	WAUZZZ4G7GN049280
Mileage	:	
Date In	:	
Liability	:	-
Excess Cost	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	6-Feb-18
Place of Accident	:	Telok Blangah Rd Towards West Coast Highway

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SGG 9599 K.

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and reinstall front wire harness for headlights, horns, fog lamps, outside temperature sensor, headlight washer assy and front parking aid.	S/N \$ 480.00	
2	To remove and transfer rhs front door's multi-lock system and power window devices.	S/N \$ 280.00	\$ 280.00
3	To dismantle front bumper, renew rhs front fender, rhs front door and rhs wing mirror assy. Reinstall front bumper and all parts removed.	\$ 3,150.00	\$ 1,000.00
4	To respray rhs front fender, rhs front door, door handle and rhs wing mirror cover.	\$ 2,400.00	\$ 1,350.00
5	To renew rhs front rim and tire, and carry out wheel alignment.	S/N \$ 280.00	\$ 280.00
6	To carry out diagnostic check.	S/N \$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		: \$ 6,782.00	\$ 3,102.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax**Material List for Accident Vehicle Regn No. SGG 9599 K.**

S/N	Parts Description	<u>Damaged Parts & Prices</u>	
		<u>S/Nett</u>	<u>Remark</u>
1	FRONT FENDER-RH	\$ 1,220.00	
2	FRONT STONE GUARD FILM-RH	\$ 105.00	\$ 83.60
3	FRONT FENDER BRACE-RH	\$ 72.00	
4	FRONT WHEEL HOUSING LINER-RH	\$ 246.00	
5	WHEEL HOUSING LINER ATTACHMENT PARTS	\$ 62.00	
6	FRONT DOOR-RH	\$ 3,211.00	\$ 2,568.80
7	FRONT OUTER DOOR SEAL-RH	\$ 202.00	\$ 161.60
8	BONDING AGENT	\$ 43.00	
9	CLEANING SOLUTION	\$ 64.00	
10	FRONT DOOR CATCH-RH	\$ 105.00	
11	FRONT LOWER DOOR SEAL-RH	\$ 165.00	
12	FRONT EXTERIOR DOOR HANDLE-RH	\$ 516.00	
13	FRONT DOOR CAP-RH	\$ 97.00	\$ 77.60
14	FRONT DOOR MOUNTING-RH	\$ 119.00	
15	FRONT WINDOW SLOT SEAL-RH	\$ 294.00	
16	FRONT EXTERIOR MIRROR MOUNTING -RH	\$ 1,237.00	\$ 989.60
17	FRONT MIRROR GLASS-RH	\$ 1,506.00	\$ 1,204.80
18	FRONT EXTERIOR MIRROR MOUNTING -RH	\$ 159.00	
19	TURN SIGNAL INDICATOR	\$ 111.00	
20	FRONT ALUMINIUM RIM-RH	\$ 726.00	\$ 580.40
SUB-TOTAL SPARE PARTS CHARGES		\$ 10,260.00	\$ 5,666.40

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SGG 9599 K.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
		<i>c/f</i>	\$ 5,666.40
21	RADIAL TYRE	\$ 770.00	\$ 370.00
22	SUNDRIES	\$ 600.00	\$ 126.80
	TOTAL SPARE PARTS CHARGES	\$ 11,630.00	\$ 6,163.20
	TOTAL LABOUR CHARGES	\$ 6,782.00	\$ 3,102.00
	GRAND TOTAL	\$ 18,412.00	\$ 9,265.20

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note

: This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SGG 9599 K

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/0169/2018/MAS

13 Apr 2018

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SGG 9599 K, Audi A6 1.8 TFSI S-Tronic

With reference to the above-mentioned vehicle, no **SGG 9599 K**, claimant, **Ms. Evguenia Nekrassova**, please find the related document per attached.

1. A copy of the Original invoice no. 85012328 – S\$9,057.76
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SGG 9599 K

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	09 Feb 2018 10:09		08 Feb 2018 19:12 Edit Adj Rpt	\$9,265.20 Edit Estimates	\$9,265.20 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	EVGUENIA NEKRASSOVA, ID: S77879571, Tel: +6591873484, Email: JANE77@MAIL.RU		
Vehicle Reg. No.:	SGG9599K	Date of Loss:	06/02/2018 08:00 - :59 [22 Months and 8 Days From LTA Reg Date (Man Yr)]
Claim Type:	OD / 9801417478SG	Policy/Cover Note No.:	2100458400-01000 (Comprehensive)
		Excess:	S\$800.00
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Dally Amri, Mimi Zarina] MimiZarina.DallyAmri@aig.com		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 20/02/2018]		
Driver/Custodian:	EVGUENIA NEKRASSOVA (40 / Female), NRIC: S77879571, Tel: +6591873484		

ASSOCIATED MAIL RECEIVED

[View All](#) [Compose Case Mail](#)

- AIG_SG (09/02/2018): Alert - Adj Mandate Approved (S\$10956.00) - SGG9599K - Claim Handler: Dally Amri...
- AIG_SG (09/02/2018): SGG9599K / OD / 06/02/2018 / Coverage & Excess update

ALL ASSOCIATED TASKS

[View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SGG9599K (9801417478SG)
OD
Feb 6 2018 8:20AM
[EVGUENIA NEKRASSOVA]
Premium Automobiles Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View		Use Viewer	
Assessment Reports										1 per page		☒	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)								Thumbnail		Print	
1	09/02/18 10:31	Adjuster Immediate Advice								 Load HTM			
Photos/Images										3 per page		☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)								Thumbnail		Print	
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2	09/02/18 10:11	General View								 Load JPG		☒	
3	09/02/18 10:11	General View								 Load JPG		☒	
4	09/02/18 10:11	General View								 Load JPG		☒	
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27	09/02/18 10:11	General View								 Load JPG		☒	
28	09/02/18 10:11	General View								 Load JPG		☒	
Documentation										1 per page		☒	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)								Thumbnail		Print	
1	09/02/18 10:32	Singapore Accident Statement								 Load PDF			
2	09/02/18 10:32	Police Report								 Load PDF			
3	09/02/18 10:32	Certificate of Insurance								 Load PDF			
4	09/02/18 10:33	Insured's Driving License								 Load PDF			
5	09/02/18 10:33	ESTIMATE								 Load PDF			
6	19/04/18 09:52	WORKSHOP INVOICE								 Load PDF			
7	19/04/18 09:52	DISCHARGE VOUCHER								 Load PDF			

Linked Accident Report Documents

			View	Use Viewer
Assessment Reports			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	06/02/18 19:36	Accident Statement	 Load HTM	☒
Photos/Images			3 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	06/02/18 19:22	Police Report	 Load JPG	☒
2	06/02/18 19:22	Police Report	 Load JPG	☒
3	06/02/18 19:22	Police Report	 Load JPG	☒
4	06/02/18 19:31	Accident Photo	 Load JPG	☒
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12	06/02/18 19:31	Accident Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	06/02/18 19:21	Sketch Plan	 Load JPG	☒
2	06/02/18 19:21	Sketch Plan #2	 Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG18002626/AVBN2

Date: 19/04/2018

REFERENCE

Insured/Claimant: EVGUENIA NEKRASSOVA Policy No: 2100458400-01000
Date of Loss: 06/02/2018 Nature of Claim: OD Claim No: 9801417478SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SGG9599K
Make & Model: AUDI A6, 1.8 TFSI S-tronic (A) Engine No: CYG008157
Reg. Date: 29/03/2016 (Man. Year: 2015) Chassis No: WAUZZZ4G7GN049280
Colour: White Odometer: 39647 km
Engine Capacity: 1798 cc
Market Value/New Car Price: S\$143,000.00
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/55R17 Rear Tyre Size: 225/55R17
Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	11,630.00	6,163.20	5,466.80	47.01
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,782.00	3,102.00	3,680.00	54.26
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	18,412.00	9,265.20	9,146.80	49.68
- Excess (S\$)	800.00	800.00	0.00	0.00
(S\$)	17,612.00	8,465.20	9,146.80	51.94
+ GST 7.00/7.00% (S\$)	1,232.84	592.56	640.28	51.94
Nett Amount (S\$)	18,844.84	9,057.76	9,787.08	51.94

INSPECTION

Date of Assignment: 08/02/2018
Date Inspected: 07/02/2018 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 6.0 days

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT FENDER-RH	Repair	1,220.00 FS	*- FS
2	1		*FRONT STONE GUARD FILM-RH	Necessary	105.00 FS	*83.60 FS
3	1		*FRONT FENDER BRACE-RH	Not Necessary	72.00 FS	*- FS
4	1		*FRONT WHEEL HOUSING LINER-RH	Not Necessary	246.00 FS	*- FS
5	1		*WHEEL HOUSING LINER ATTACHMENT PARTS	Not Necessary	62.00 FS	*- FS
6	1		*FRONT DOOR-RH	Dented	3,211.00 FS	*2,568.80 FS
7	1		*FRONT OUTER DOOR SEAL-RH	Necessary	202.00 FS	*161.60 FS
8	1		*BONDING AGENT	Not Necessary	43.00 FS	*- FS
9	1		*CLEANING SOLUTION	Not Necessary	64.00 FS	*- FS
10	1		*FRONT DOOR CATCH-RH	Not Necessary	105.00 FS	*- FS
11	1		*FRONT LOWER DOOR SEAL-RH	Not Necessary	165.00 FS	*- FS
12	1		*FRONT EXTERIOR DOOR HANDLE-RH	Repair	516.00 FS	*- FS
13	1		*FRONT DOOR CAP-RH	Cut	97.00 FS	*77.60 FS
14	1		*FRONT DOOR MOUNTING-RH	Not Necessary	119.00 FS	*- FS
15	1		*FRONT WINDOW SLOT SEAL-RH	Not Necessary	294.00 FS	*- FS
16	1		*FRONT EXTERIOR MIRROR MOUNTING-RH	Damaged	1,237.00 FS	*989.60 FS
17	1		*FRONT MIRROR GLASS-RH	Cracked	1,506.00 FS	*1,204.80 FS
18	1		*FRONT EXTERIOR MIRROR MOUNTING-RH	Not Necessary	159.00 FS	*- FS
19	1		*TURN SIGNAL INDICATOR	Not Necessary	111.00 FS	*- FS
20	1		*FRONT ALUMINIUM RIM-RH	Cut	726.00 FS	*580.40 FS
21	1		*RADIAL TYRE	Cut	770.00 FS	*370.00 FS
22	1		*SUNDRIES	Necessary	600.00 FS	*126.80 FS

F=Franchise part. S=SpcNett.

Total Parts (S\$) 11,630.00 6,163.20

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,FOG LAMPS,OUTSIDE TEMPERATURE SENSOR,HEADLIGHT WASHER ASSY AND FRONT PARKING AID	New	480.00	-
2	TO REMOVE AND TRANSFER RHS FRONT DOORS MULTI-LOCK SYSTEM AND POWER WINDOW DEVICES	New	280.00	280.00
3	TO DISMANTLE FRONT BUMPER,RENEW RHS FRONT FENDER,RHS FRONT DOOR AND RHS WING MIRROR ASSY.REINSTALL FRONT BUMPER AND ALL PARTS REMOVED	New	3,150.00	1,000.00
4	TO RESPRAY RHS FRONT FENDER,RHS FRONT DOOR,DOOR HANDLE AND RHS WING MIRROR COVER	New	2,400.00	1,350.00
5	TO RENEW RHS FRONT RIM AND TIRE,AND CARRY OUT WHEEL ALIGNMENT	New	280.00	280.00
6	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			6,782.00	3,102.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >