Veron Chen (LKKAuto)

From: Mastura <mastura@premiumauto.com.sg>
Sent: Friday, 13 April 2018 1:23 PM
To: Veron Chen (LKKAuto); 'Claims Dept'; SUR
Subject: LOD - SGG 9599 K Own Damage Claims (DOA: 6/2/2018)
Attachments: SAftersales18041312550.pdf

Dear Claims team,

Above attachment is for your perusal. We will pass the LOD to Adrian by hand shortly.

Thank you.

Best Regards,
Mastura
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 **d.** +65 6768 9828 **f.** +65 6841 1183
e. mastura@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223

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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Friday, 9 February 2018 4:18 PM
To: Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SGG 9599 K Own Damage Claims (DOA: 6/2/2018)

Dear Jeffery,

As instructed by our client AIG , please proceed to repair the insured vehicle **SGG 9599K (Excess $800/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Friday, 9 February 2018 10:40 AM
To: 'Claims Dept' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: SGG 9599 K Own Damage Claims

Dear Jeffrey,

We are pending approval from AIG.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [mailto:claims@premiumauto.com.sg]
Sent: Wednesday, 7 February 2018 9:34 PM
To: SUR <sur@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: SGG 9599 K Own Damage Claims

Dear all,

Kindly assist in the approval for the above mentioned vehicle.

Many thanks!

Best regards,
Jeffery Tan

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
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