

INS. CASE OWNER: <u>Zuhaidah</u>		CC #/ III <u>1802618</u>	17. <u>es3</u>	LKK: IDAC:
<u>ASSIGNMENT</u>				
Surveyor: <u>Taufik</u>	DOI: <u>8/2/18</u>	Date / Time: <u>07/02/18</u>	Registered in Merimen: <u>07/02/18</u>	

	Insured Vehicle No. :	<u>SH 8871H</u>	Claim No. :	_____
	Name of Insured :	<u>CTPL</u>	Policy No. :	_____
	Insured Tel No. :	_____ HP: _____	Make / Model :	<u>TOYOTA PRIUS</u>
	Excess Sec II :\$5	D.O.A : <u>03/02/18</u>	Place of Accident :	<u>CAR PARK NEAR BLK 114 OFF YISHUN RING RD.</u>
	Is driver the owner? (YES / <input checked="" type="radio"/> NO)	Nature of Accident : _____		
	If NO, Driver Name / Age : <u>LOH LENG NGAH</u>		OI GIA REPORT: <input checked="" type="radio"/> YES / NO : TP GIA REPORT: <input checked="" type="radio"/> YES / NO	
Driver Tel No. :	(V/L <input checked="" type="radio"/> YES / NO)	Insured Liability :	% Final ? Yes / No	

Date/ Time		STAGE	DATE/ PIC
09/02/18 (Ashur)	* Pending Mandate Request	Non-Reporting Itr (1st): Non-Reporting Itr (2nd): Non-Reporting Itr (Final): Notification Itr (if non-pickup): Call OI: After call Itr to OI:	
9/12/18	SEEK MANDATE FOR LIBRARY.	Documentation Check List: Handler Typist	
12/1/18	MANDATE APPROVAL LIBRARY.	Notification Itr (if non-pickup):	<input type="checkbox"/>
		After call Itr to OI:	<input type="checkbox"/>
	EMER WOP LIBRARY CLERK.	Authorisation To Act:	<input checked="" type="checkbox"/>
20/4/18	FILE MOVED TO PIPSON TO PREPARE REPORT.	Release Voucher:	<input checked="" type="checkbox"/>
		Final Repair Bill:	<input checked="" type="checkbox"/>
		Car Rental Invoice:	<input type="checkbox"/>
		Towing Invoice	<input type="checkbox"/>
		LTA / GIA:	<input checked="" type="checkbox"/>
		Medical Bill:	<input type="checkbox"/>
		PIR:	<input type="checkbox"/>
		Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
		LOD	<input checked="" type="checkbox"/>
		Payment Breakdown Form:	<input type="checkbox"/>
		Post-Repair Photos:	<input type="checkbox"/>
		Others: PEOPLE SCREEN	<input checked="" type="checkbox"/>

FINALIZATION	Date/Time: 15/11/15	Confirm with: KENNETH	Confirm by: MTH
Repair Cost: 45	\$52,500	(4 days) Reduction: 80 %	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT	Date/Time: 12/11/15	Confirm with: KENNETH	Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
Final Liability:	% 100	(Agreed / Assessed) BOLA S/N No.: NIL	If NO or B 28, Ass. Lia :
Repair Cost: 0/01	\$52,514.90	OLD REVERSED - 49 TP.	
Loss of Rental (LOR):	\$5 -	(days)	
Loss of Use (LOU):	\$5 100.00	(500 x 8 days)	
Loss of Income (LOI):	\$5 -	(5 x days)	
LOR only <input type="checkbox"/> LOU only <input checked="" type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LO <input type="checkbox"/> (Tick only one)			
GIA/LTA Search	\$57.45		
Medical:	\$5 -		1) Claim status: Normal/Reject/Private Settle
Disbursement:	\$5 -	(e.g. Tow/ Independent)	2) Report Format: TP
Legal Cost	\$5 -		3) Survey fee: 500
Total:	\$53,321.95	Global Sum \$5:	
FINAL PAYMENT	Date/Time: 01/11/15	Confirm with: KENNETH	Email <input type="checkbox"/> Call <input type="checkbox"/>
Payee 1:	\$53,321.95	Name 1: DING AUTO PR DD	
Payee 2 (Strike if N.A.)	\$5	Name 2:	
Payee 3 (Strike if N.A.)	\$5	Name 3:	

RECEIVED 19 APR 2018



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
INDIA INTERNATIONAL INSURANCE PL			Ref : CC4/III18002618/T1es3	
64 CECIL STREET #05-02 IOB BUILDING SINGAPORE 049711			Date : 08-02-2018	
			Code : III2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SH 8871H	Veh. Inspected	SLE 3694J	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	08/02/2018	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	03/02/2018	Inspection Date	08/02/2018	
Survey held at	DING AUTO PTE LTD 249 JALAN BOON LAY SINGAPORE 619523			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

TO :

FAX NO:

ESTIMATE REPORT 1ST Quotation

06/02/2018 10:47

JOB-NO: 85008104

OWNER'S PARTICULARS

NAME: LION CITY RENTALS PTE. LTD

CONTACT: 0

Page 1 of 2

ADDRESS: 50 UBI AVENUE 3

0

#01-12

NIL

SINGAPORE 408866

VEHICLE DETAILS

LICENSE NO: SLE3694J

TRANS: AUTO

CHASSIS: MR053REH104555029

MAKE / MODEL: TOYOTA / Altis Corolla 1.6 (A)

ENGINE: 1ZR587193

OWNER'S INSURER: AIG ASIA PACIFIC INSURANCE PTE. LTD.

JOB-CODE: TP

SA: Ding Auto User 1

CLAIM DETAILS

DESCRIPTION	QTY	QUOTED COSTS	DISCOUNT	DISC PRICE	IND	SUR.DISP	REV PRICE
LABOUR							
1 STRAIGHTEN AND PANEL BEAT ON ACCIDENT AREAS	1.00	2,200.00	0.00	2,200.00		Y	500
2 R&R REAR WINDSCREEN	1.00	150.00	0.00	150.00		Y	X
3 R&R REAR SUSPENSION AND AXLE	1.00	250.00	0.00	250.00		Y	X
4 R&R REAR RIM AND TYRE INCLUDING BALANCING	1.00	100.00	0.00	100.00		Y	30
5 R&R REAR WHEEL ALIGNMENT	1.00	150.00	0.00	150.00		Y	80
6 CHECK WIRING	1.00	80.00	0.00	80.00		Y	20
7 RUSH PROOFING	1.00	80.00	0.00	80.00		Y	30
8 TOWING WITH DOLLY WHEEL	1.00	150.00	0.00	150.00		Y	X
9 SPRAY REAR BUMPER, REAR FENDER, REAR DOOR RHS	1.00	800.00	0.00	800.00		Y	600
10 R&R REAR FENDER TRIM, TYRE BOARD	1.00	80.00	0.00	80.00		Y	X
TOTAL:		4,040.00	0.00	4,040.00			
MATERIALS							
1 REAR BUMPER	1.00	485.55	0.00	485.55	L	Y	ok
2 REAR BUMPER SIDE RETAINER LONG RHS	1.00	104.40	0.00	104.40	L	Y	ok
3 REAR BUMPER SIDE RETAINER SHORT RHS	1.00	79.20	0.00	79.20	L	Y	X
4 REAR FENDER RHS	1.00	1,084.90	0.00	1,084.90	L	Y	Rx
5 REAR FENDER INNERSHIELD RHS	1.00	67.75	0.00	67.75	L	Y	ok
6 REAR RIM RHS * check price	1.00	1,644.45	0.00	1,644.45	L	Y	ok
7 REAR ABSORBER RHS	1.00	285.85	0.00	285.85	L	Y	X
8 REAR DOOR RHS	1.00	1,198.50	0.00	1,198.50	L	Y	Rx
9 REAR AXLE	1.00	2,355.85	0.00	2,355.85	L	Y	X
10 REAR TYRE RHS	1.00	180.00	0.00	180.00	S	Y	X
11 REAR WINDSCREEN DAMPER	1.00	50.00	0.00	50.00	S	Y	X
12 REAR WINDSCREEN SEALANT	1.00	50.00	0.00	50.00	S	Y	X
TOTAL:		7,586.45	0.00	7,586.45			
TOTAL PARTS & LABOUR		11,626.45	0.00	11,626.45			

EXCESS/LOADING: \$5 0.00

No. Of Day: 4

RE-SURVEY: BEFORE/AFTER PAINTING

PART-BY-PART OR LUMP SUM: \$5

CLAIM DETAILS

DESCRIPTION	QTY	QUOTED COSTS	DISCOUNT	DISC PRICE	IND	SUR.DISP	REV PRICE
-------------	-----	--------------	----------	------------	-----	----------	-----------

DATE OF SURVEY: 8 / 2 / 18 Luipsum Resurvey after repair
SURVEYED BY: Taught ser@lkhants.com
CONTACT NO: 9749574 FAX NO: _____

NOTE: LUMP SUM AMOUNT WOULD BE REVISED IF SUPPLEMENT REPAIR IS REQUIRED

DAuto001

Ding Auto User 1

ESTIMATOR

STA AUTOCENTRE

TEL

FAX

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Monday, 12 February 2018 10:15 AM
To: Shirley Hiew (LKK Auto); jingfeng@dingauto.sg
Cc: kenneth.ding@dingauto.sg; ACCOUNTS@DINGAUTO.SG; Vic (LKKAUTO); Admin A; assignments
Subject: RE: ACCIDENT INVOLVING SLE3694J & SH8871H ON 03/02/2018 - ARRANGE SURVEYOR *** LKK REF - CC4/III18002618/es3

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents for us (LKK) to proceed on negotiate settlement.

Thank You.

Best Regards,
Asher Sng | Case Handler
LKK Auto Consultants Pte Ltd
phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Shirley Hiew (LKK Auto)
Sent: Friday, 9 February 2018 1:10 PM
To: jingfeng@dingauto.sg; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Cc: kenneth.ding@dingauto.sg; ACCOUNTS@DINGAUTO.SG; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: FW: ACCIDENT INVOLVING SLE3694J & SH8871H ON 03/02/2018 - ARRANGE SURVEYOR *** LKK REF - CC4/III18002618/es3

Dear Jin Feng,

Thanks and received.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: JingFeng [mailto:jingfeng@dingauto.sg]

Sent: Friday, 9 February 2018 9:21 AM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: kenneth.ding@dingauto.sg; ACCOUNTS@DINGAUTO.SG; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Yvonne Wong <yvonne.wong@dingauto.sg>; ACCOUNTS@DINGAUTO.SG

Subject: Re: ACCIDENT INVOLVING SLE3694J & SH8871H ON 03/02/2018 - ARRANGE SURVEYOR *** LKK REF - CC4/III18002618/es3

Dear All

Please check the attach file

Thanks

Jing Feng

97335832

On 08/02/2018 18:49, Shirley Hiew (LKK Auto) wrote:

> Dear Jing Feng,

>

> We refer to the above matter.

>

> Please forward us a copy of your client's GIA report.

>

> Please be informed that we are currently pending for our insured's GIA report.

>

> Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

>

> Our respective case handler will look into the matter and revert to you in due course.

>

> To check availability of the case handler , you may contact the undersigned.

>

> Thank you.

> Best Regards,

> Shirley Hiew | Admin

> LKK Auto Consultants Pte Ltd

> Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108 Blk

> 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

>

>

> -----Original Message-----

> From: JingFeng [mailto:jingfeng@dingauto.sg]
> Sent: 07 February, 2018 10:40 AM
> To: Motor Claim - III <motorclaim@iii.com.sg>; yvonne wong
> <yvonne.wong@dingauto.sg>
> Cc: Kenneth Ding <kenneth.ding@dingauto.sg>; Accounts Ding Auto
> <accounts@dingauto.sg>
> Subject: Re: ACCIDENT INVOLVING SLE3694J & SH8871H ON 03/02/2018 -
> ARRANGE SURVEYOR

> Dear Gabriel

> Please arrange lkk

> Thanks

> Jing Feng

> 97335832

> On 07/02/2018 09:00, Motor Claim - III wrote:

>> Dear Sir / Mdm,

>> We acknowledge receipt of your email.

>> We propose using one of the following motor surveyors:

- >> * LKK Auto Consultants Pte Ltd
- >> * Vicom Assessment Centre Pte Ltd

>> Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

>> Best Regards,

>> Gabriel Wee

>> Motor Claims Dept.

>> India International Insurance Pte Ltd

>> 64 Cecil Street | #05 IOB Building | Singapore 049711

>> Tel: 6347 6100, Ext - 248

>> From: yvonne wong [mailto:yvonne.wong@dingauto.sg]

>> Sent: 06 February, 2018 4:28 PM

>> To: Motor Claim - III <motorclaim@iii.com.sg>

>> Cc: Kenneth Ding <kenneth.ding@dingauto.sg>; You jingfeng

>> <jingfeng@dingauto.sg>; Accounts Ding Auto <accounts@dingauto.sg>

>> Subject: Re: ACCIDENT INVOLVING SLE3694J & SH8871H ON 03/02/2018 -
>> ARRANGE SURVEYOR
>>
>> Dear Motor Claims Dept
>>
>> Vehicle lying at 249 Jalan Boon Lay
>>
>>
>> We take the above to survey our vehicle - LKK Auto Consultants Pte
>> Ltd
>>
>> Thank you
>>
>> Yvonne Wong
>> Ding Auto Pte Ltd
>>
>> On Mon, Feb 5, 2018 at 5:21 PM, Motor Claim - III <motorclaim@iii.com.sg<mailto:motorclaim@iii.com.sg>> wrote:
>> Dear Sir / Mdm,
>>
>> We acknowledge receipt of your email.
>>
>> We propose using one of the following motor surveyors:
>>
>>
>> * LKK Auto Consultants Pte Ltd
>> * Vicom Assessment Centre Pte Ltd
>>
>> Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the
above list.
>>
>>
>> Best Regards,
>> Gabriel Wee
>> Motor Claims Dept.
>> India International Insurance Pte Ltd
>> 64 Cecil Street |
>> #05<[https://maps.google.com/?q=64+Cecil+Street+%7C+%2305&entry=gmail&](https://maps.google.com/?q=64+Cecil+Street+%7C+%2305&entry=gmail&source=g)
>> s ource=g> IOB Building | Singapore 049711
>> Tel: 6347 6100, Ext - 248
>>
>>
>>
>> From: yvonne wong
>> [mailto:yvonne.wong@dingauto.sg<mailto:yvonne.wong@dingauto.sg>]
>> Sent: 05 February, 2018 5:15 PM
>> To: Motor Claim - III
>> <motorclaim@iii.com.sg<mailto:motorclaim@iii.com.sg>>
>> Cc: Kenneth Ding
>> <kenneth.ding@dingauto.sg<mailto:kenneth.ding@dingauto.sg>>; You
>> jingfeng <jingfeng@dingauto.sg<mailto:jingfeng@dingauto.sg>>;
>> Accounts Ding Auto
>> <accounts@dingauto.sg<mailto:accounts@dingauto.sg>>

>> Subject: ACCIDENT INVOLVING SLE3694J & SH8871H ON 03/02/2018 -
>> ARRANGE SURVEYOR
>>
>> Dear Motor Claim Dept
>>
>> Vehicle Lying in 249 Jalan Boon Lay<<https://maps.google.com/?q=249+Jalan+Boon+Lay&entry=gmail&source=g>>.
>>
>> Please arrange surveyor to survey the vehicle.
>>
>>
>> Thank you
>>
>> Yvonne Wong
>> Ding Auto Pte Ltd
>>
>> [Image removed by
>> sender.]<[https://www.avast.com/sig-email?utm_medium=email&utm_source=](https://www.avast.com/sig-email?utm_medium=email&utm_source=link&utm_campaign=sig-email&utm_content=webmail)
>> [link&utm_campaign=sig-email&utm_content=webmail](https://www.avast.com/sig-email?utm_medium=email&utm_source=link&utm_campaign=sig-email&utm_content=webmail)>
>>
>> Virus-free.
>> [www.avast.com<https://www.avast.com/sig-email?utm_medium=email&utm_so](https://www.avast.com/sig-email?utm_medium=email&utm_source=link&utm_campaign=sig-email&utm_content=webmail)
>> [u rce=link&utm_campaign=sig-email&utm_content=webmail](https://www.avast.com/sig-email?utm_medium=email&utm_source=link&utm_campaign=sig-email&utm_content=webmail)>
>>
>>
>> Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.
>>
>> DISCLAIMER:
>> This email is intended solely for the person to whom it has been addressed.
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>> If you are not the person for whom this e-mail was intended, or if
>> this e-mail has reached you by mistake, please delete it immediately
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>> Print this email only if it is absolutely necessary and help in preservation of environment.
>> India International Insurance Pte Ltd.
>> Registration No. 198703792-K
>>
>> Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes

investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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>> India International Insurance Pte Ltd.

>> Registration No. 198703792-K

> --

> BEST REGARDS

>

> DING AUTO PTE LTD

>

> YOU JING FENG

> HP : 97335832

> TEL Office : 92394128

> FAX :62652690

> ADDRESS:249 JALAN BOON LAY SINGAPORE 619523

> (BESIDE STA Vehicle Inspection)

>

>

> ---

> This email has been checked for viruses by Avast antivirus software.

> <https://www.avast.com/antivirus>

>

> Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

> DISCLAIMER:

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> It may contain confidential and/or legally privileged information.

> If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful.

> Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

> Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

- Print this email only if it is absolutely necessary and help in preservation of environment.
- > Iridia International Insurance Pte Ltd.
- Registration No. 198703792-K
- >

--

BEST REGARDS

DING AUTO PTE LTD

YOU JING FENG

HP : 97335832

TEL Office : 92394128

FAX :62652690

ADDRESS:249 JALAN BOON LAY SINGAPORE 619523

(BESIDE STA Vehicle Inspection)

Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	08 Feb 2018 18:45	Cim Veh Model Changed	(201999) HONDA ACCORD 1.6 (M).	[A] Hiew May Fung
2	08 Feb 2018 18:45	Cim Created	Reg No: SLE3694J, Acct Date: 2018/02/03, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), Workshop: Ding Auto Pte Ltd - Boon Lay (HQ)	[A] Hiew May Fung
3	08 Feb 2018 18:45	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Hiew May Fung
4	08 Feb 2018 18:45	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/02/20	[A] Hiew May Fung
5	08 Feb 2018 18:45	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Hiew May Fung
6	08 Feb 2018 18:45	Label Added	(30653):Direct Settlement.	[A] Hiew May Fung
7	08 Feb 2018 18:45	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] Hiew May Fung
8	09 Feb 2018 10:39	Adj Mandate Request	Cur.Reg:0.00:PODS: LIABILITY: 100% REMARK: B:NIL OID REVERSED HIT TP	[A] Asher Sng Rong Yi
9	09 Feb 2018 17:16	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2018/02/20. Mandate Remarks: Approved but please upload TP GIA report.	[I] Zuhaidah Bte Samsuri
10	09 Feb 2018 17:16	Adj Mandate Set	Approved:0.00:Approved but please upload TP GIA report.	[I] Zuhaidah Bte Samsuri
11	12 Feb 2018 10:09	Cim Veh Model Changed	(201999) -> (204463) TOYOTA COROLLA ALTIS 1.6 CLASSIC CVT (A).	[A] Hiew May Fung
12	13 Feb 2018 10:48	Cim Registration Modified	Init.Est.:8,000 - 9,000->10,000 - 12,500.	[A] Hiew May Fung
13	13 Feb 2018 10:50	Adj Rpt Initiated		[A] Hiew May Fung
14	13 Feb 2018 10:50	Cim Dtl Modified	Claimant's Name: -> -. Claimant's ID: -> -.	[A] Hiew May Fung
15	13 Feb 2018 10:50	Cim Details Notified		[A] Hiew May Fung
16	13 Feb 2018 10:50	Cim Dtl Modified	Claimant's Name: - -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: - -> 199303821R.	[A] Hiew May Fung
17	23 Mar 2018 14:01	Adj Mandate Request	Cur.Reg:3345.79:PODS: LIABILITY: 100% QUANTUM: (a) COR w/GST : \$2,514.50 + (b) LOU : \$480.00 (8days x \$60) + LOI : \$343.84 (8days x \$42.98) + (d) LTA: \$7.45 Total: a+b+c+d = \$3,345.79 VEH MODEL: TOYOTA COROLLA ALTIS 1598cc REMARK: CLAIMANT IS A U	[A] Asher Sng Rong Yi

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
1723023	13/02/2018 10:50	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLE3694J		10.70

Print Received Message

This mail is associated with :

***SLE3694J (MCT18020124)**

[SH8871H]

TP

LCRF PTE LTD

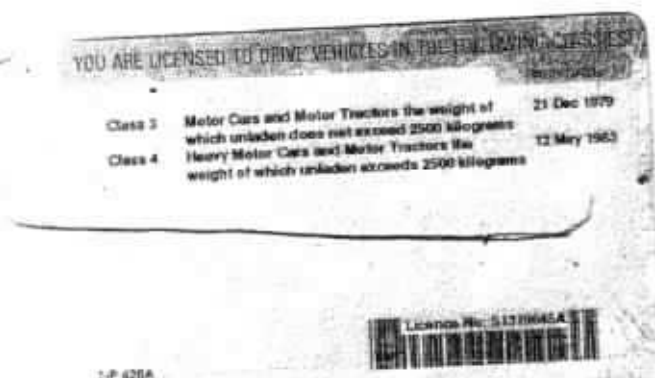
Feb 3 2018 12:00AM

[COMFORT TRANSPORTATION PTE LTD]

Ding Auto Pte Ltd - Boon Lay

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 28/03/2018 08:59 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$3345.79) - SLE3694J - Claim Handler: Zuhaidah Bte Samsuri

Approved:3345.79.



Vehicle No: SLF3694J (Hired/Relief)

Reporting Date: 05/02/2018 Time: 11-00 hrs

Accident Date: 03/02/2018 Time: 12-55pm

[OD/TP/WC/Cash] [PG:] [SPD:] Km/H

[HP: 96155706] [Weather Condition: Clear Raining/Other:]

[Location: BLK 114 Yishun Ring Road Carpark]

TP1: Number Plate SL18871H Name: NRIC: HP:

TP2: Number Plate Name: NRIC: HP:

TP3: Number Plate Name: NRIC: HP:

[Witness:] [HP:] [Tow: Y/N]

Job Card No.

SAS No. MSK.

Mileage:

[Road surface Wet Dry / Other:



CERTIFICATE OF INSURANCE

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)

MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1980

ROAD TRANSPORT ACT, 1987 (MALAYSIA)

MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1989 (MALAYSIA)

M 2-800

COMPREHENSIVE COMMERCIAL MOTOR		(The below excess is subject to GST)	
CERTIFICATE NO.	SLE3694J	ALL CLAIMS EXCESS	S\$2000.00
		WINDSCREEN EXCESS	S\$100.00
		SUM INSURED	Market Value
		INSURING WITH COE/PARF	Yes
1) VEHICLE REGISTRATION NO.	SLE3694J		
2) NAME OF INSURED	LCRF Pte Ltd		
3) EFFECTIVE DATE OF THE COMMENCEMENT OF INSURANCE FOR THE PURPOSES OF THE ACT	11 May 2017		
4) DATE OF EXPIRY OF INSURANCE	24 February 2018		
5) PERSON OR CLASSES OF PERSONS ENTITLED TO DRIVE*			
Any person who is driving on the insured's order or with their permission.			
If You or Your Authorized Driver is below the age of 21 years old and/or has less than 1 year driving experience, the excess is S\$3,500(All Claims).			
Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.			
6) LIMITATION AS TO USE*			
1) Use for social, domestic, pleasure purposes and business purposes of insured			
2) Use for social, domestic, pleasure purposes and business purposes of any person whom the vehicle is hired.			
3) Use for the carriage of passengers for hire or reward by any person to whom the vehicle is hired.			
The Policy does not cover: 1) Use for tuition, driving test, racing, pace-making, reliability trial or speed-testing. 2) Use whilst drawing a trailer except the towing (other than for reward) of any one disabled mechanically propelled vehicle. 3) Use for any purpose in connection with the Motor Trade.			
LOSS OF USE	Not Included		
HIRE PURCHASE COMPANY	Refer to Policy Terms and Conditions		

*Limitations rendered inoperative by Section 9 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

I/We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Issued in Singapore 17 May 2017

AIG Asia Pacific Insurance Pte. Ltd.

030080-000
Aon Singapore Pte Ltd
2 Shenton Way
#26-01 SGX Centre 1
SINGAPORE 069604

AUTHORIZED REPRESENTATIVE

ORIGINAL

55PSXL

Satisfaction Voucher

Date: 12/02/2018

AIG ASIA PACIFIC INSURANCE PTE. LTD.

Attention: CLAIMS DEPT

Dear Sir/Madam

Theng Yew Pion

I/We hereby acknowledge having received from Singapore Technologies Kinetics Ltd., 249 Jalan Boon Lay, Singapore 619523, my/our vehicle number SLE3694J which has been repaired to my/our satisfaction and acceptance. I/We admit that the payment of SGD _____ account for such repairs is in full discharge of my/our claim upon the corporation under the policy number 999995174 reference claim number 85008104 in respect of the damage caused to the said vehicle in an accident that occurred thereto or about the 06/02/2018 at na

Dated this day of _____, 201 _____

Signature: [Signature]

NRIC No: 1319643-A

Name: LION CITY RENTALS PTE.
LTD (FLEET)

Address: 50 UBI AVENUE 3
#01-12
SINGAPORE 408866

Company Stamp if applicable

Catherine Chong (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Wednesday, 7 February, 2018 11:31 AM
To: JingFeng; yvonne wong; 'sur@lkkauto.com'; Catherine Chong (LKK Auto)
Cc: Zuhaidah Samsuri
Subject: RE: ACCIDENT INVOLVING SLE3694J & SH8871H ON 03/02/2018 - ARRANGE SURVEYOR

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SLE3694J and let us have your report urgently.

This claim will be handled by Ms Aida.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee
Motor Claims Dept.
India International Insurance Pte Ltd
64 Cecil Street | #05 IOB Building | Singapore 049711
Tel: 6347 6100, Ext - 248

07/02/2018 @ 3:47pm
Jing Feng veh in
08/02/2018
Tantibh

-----Original Message-----

From: JingFeng [mailto:jingfeng@dingauto.sg]
Sent: 07 February, 2018 10:40 AM
To: Motor Claim - III <motorclaim@iii.com.sg>; yvonne wong <yvonne.wong@dingauto.sg>
Cc: Kenneth Ding <kenneth.ding@dingauto.sg>; Accounts Ding Auto <accounts@dingauto.sg>
Subject: Re: ACCIDENT INVOLVING SLE3694J & SH8871H ON 03/02/2018 - ARRANGE SURVEYOR

Dear Gabriel

Please arrange lkk

Thanks

Jing Feng

97335832

On 07/02/2018 09:00, Motor Claim - III wrote:

> Dear Sir / Mdm,

>

> We acknowledge receipt of your email.

>

> We propose using one of the following motor surveyors:

>

>
> * LKK Auto Consultants Pte Ltd
> * Vicom Assessment Centre Pte Ltd
>
> Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.
>
>
> Best Regards,
> Gabriel Wee
> Motor Claims Dept.
> India International Insurance Pte Ltd
> 64 Cecil Street | #05 IOB Building | Singapore 049711
> Tel: 6347 6100, Ext - 248
>
>
>
> From: yvonne wong [mailto:yvonne.wong@dingauto.sg]
> Sent: 06 February, 2018 4:28 PM
> To: Motor Claim - III <motorclaim@iii.com.sg>
> Cc: Kenneth Ding <kenneth.ding@dingauto.sg>; You jingfeng <jingfeng@dingauto.sg>; Accounts Ding Auto <accounts@dingauto.sg>
> Subject: Re: ACCIDENT INVOLVING SLE3694J & SH8871H ON 03/02/2018 - ARRANGE SURVEYOR
>
> Dear Motor Claims Dept
>
> Vehicle lying at 249 Jalan Boon Lay
>
>
> We take the above to survey our vehicle - LKK Auto Consultants Pte Ltd
>
> Thank you
>
> Yvonne Wong
> Ding Auto Pte Ltd
>
> On Mon, Feb 5, 2018 at 5:21 PM, Motor Claim - III <motorclaim@iii.com.sg<mailto:motorclaim@iii.com.sg>> wrote:
> Dear Sir / Mdm,
>
> We acknowledge receipt of your email.
>
> We propose using one of the following motor surveyors:
>
>
> * LKK Auto Consultants Pte Ltd
> * Vicom Assessment Centre Pte Ltd
>
> Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.
>
>
> Best Regards,
> Gabriel Wee

> Motor Claims Dept.
> India International Insurance Pte Ltd
> 64 Cecil Street |
> #05<<https://maps.google.com/?q=64+Cecil+Street+%7C+%2305&entry=gmail&source=g>> IOB Building | Singapore 049711
> Tel: 6347 6100, Ext - 248
>
>
>
> From: yvonne wong
> [mailto:yvonne.wong@dingauto.sg<mailto:yvonne.wong@dingauto.sg>]
> Sent: 05 February, 2018 5:15 PM
> To: Motor Claim - III
> <motorclaim@iii.com.sg<mailto:motorclaim@iii.com.sg>>
> Cc: Kenneth Ding
> <kenneth.ding@dingauto.sg<mailto:kenneth.ding@dingauto.sg>>; You
> jingfeng <jingfeng@dingauto.sg<mailto:jingfeng@dingauto.sg>>; Accounts
> Ding Auto <accounts@dingauto.sg<mailto:accounts@dingauto.sg>>
> Subject: ACCIDENT INVOLVING SLE3694J & SH8871H ON 03/02/2018 - ARRANGE
> SURVEYOR
>
> Dear Motor Claim Dept
>
> Vehicle Lying in 249 Jalan Boon Lay<<https://maps.google.com/?q=249+Jalan+Boon+Lay&entry=gmail&source=g>>.
>
> Please arrange surveyor to survey the vehicle.
>
>
> Thank you
>
> Yvonne Wong
> Ding Auto Pte Ltd
>
> [Image removed by
> sender.]<https://www.avast.com/sig-email?utm_medium=email&utm_source=link&utm_campaign=sig-email&utm_content=webmail>
>
> Virus-free.
> [www.avast.com<https://www.avast.com/sig-email?utm_medium=email&utm_source=link&utm_campaign=sig-email&utm_content=webmail>](https://www.avast.com/sig-email?utm_medium=email&utm_source=link&utm_campaign=sig-email&utm_content=webmail)
>
>
> Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.
>
> DISCLAIMER:
> This email is intended solely for the person to whom it has been addressed.
> It may contain confidential and/or legally privileged information.
> If you are not the person for whom this e-mail was intended, or if
> this e-mail has reached you by mistake, please delete it immediately
> and inform us of the error and also be hereby notified that any use,

> distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful.

> Internet communications may not be entirely secure or accurate as

> information could be intercepted, corrupted, lost, delayed or contain viruses.

> Therefore, we do not accept liability for any errors or omissions in

> the content of this message or any delay in delivery which may arise

> as a result of Internet transmission or any modification.

> Print this email only if it is absolutely necessary and help in preservation of environment.

> India International Insurance Pte Ltd.

> Registration No. 198703792-K

>

> Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

> DISCLAIMER:

> This email is intended solely for the person to whom it has been addressed.

> It may contain confidential and/or legally privileged information.

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> this e-mail has reached you by mistake, please delete it immediately

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> Print this email only if it is absolutely necessary and help in preservation of environment.

> India International Insurance Pte Ltd.

> Registration No. 198703792-K

--

BEST REGARDS

DING AUTO PTE LTD

YOU JING FENG

HP : 97335832

TEL Office : 92394128

FAX :62652690

ADDRESS:249 JALAN BOON LAY SINGAPORE 619523

(BESIDE STA Vehicle Inspection)

This email has been checked for viruses by Avast antivirus software.

<https://www.avast.com/antivirus>

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim,

which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K



Partner Earnings

PAY PERIOD

Current Statement

Current Statement

TOTAL EARNINGS

SGD20.78

1

COMPLETED TRIPS

0h 57m

ONLINE HOURS

100%

ACCEPTANCE RATE

0

DRIVER CANCELLATIONS

1

COMPLETED TRIPS

0h 57m

ONLINE HOURS

100%

ACCEPTANCE RATE

0

DRIVER CANCELLATIONS



Partner Earnings

PAY PERIOD

Jan 9 - Jan 15

Jan 9 - Jan 15

TOTAL EARNINGS

SGD509.56

77

COMPLETED TRIPS

38h 36m

ONLINE HOURS

71%

ACCEPTANCE RATE

8

DRIVER CANCELLATIONS

77

COMPLETED TRIPS

38h 36m

ONLINE HOURS

71%

ACCEPTANCE RATE

8

DRIVER CANCELLATIONS

Weekly Earnings

Partner Earnings

PAY PERIOD

Jan 2 - Jan 8

Jan 2 - Jan 8

TOTAL EARNINGS

SGD472.84

68

COMPLETED TRIPS

35h 7m

ONLINE HOURS

70%

ACCEPTANCE RATE

9

DRIVER CANCELLATIONS

68

COMPLETED TRIPS

35h 7m

ONLINE HOURS

70%

ACCEPTANCE RATE

9

DRIVER CANCELLATIONS

Weekly Earnings

Partner Earnings

PAY PERIOD

Dec 26 - Jan 1

Dec 26 - Jan 1

TOTAL EARNINGS

SGD200.13

51

COMPLETED TRIPS

24h 31m

ONLINE HOURS

61%

ACCEPTANCE RATE

8

DRIVER CANCELLATIONS

51

COMPLETED TRIPS

24h 31m

ONLINE HOURS

61%

ACCEPTANCE RATE

8

DRIVER CANCELLATIONS

Weekly Earnings

Partner Earnings

PAY PERIOD

Dec 26 - Jan 1

Dec 26 - Jan 1

TOTAL EARNINGS

SGD200.13

51

COMPLETED TRIPS

24h 31m

ONLINE HOURS

61%

ACCEPTANCE RATE

8

DRIVER CANCELLATIONS

51

COMPLETED TRIPS

24h 31m

ONLINE HOURS

61%

ACCEPTANCE RATE

8

DRIVER CANCELLATIONS

Weekly Earnings

Asher Sng (LKKAUTO)

From: Accounts Ding Auto <accounts@dingauto.sg>
Sent: Tuesday, 20 March 2018 10:19 AM
To: Asher Sng (LKKAUTO)
Cc: Kenneth Ding; Kelly Ding; Admin Ding Auto; Ding Ding Auto; Sales Ding Auto; You jingfeng; yvonne wong; Vivian
Subject: (REF : CC4/III18002618/es3) BILLING FOR SLE3694J TP CLAIMS AGAINST SH8871H ON 3/2/2018
Attachments: SLE3694J.pdf

Morning Asher,

REF : CC4/III18002618/es3

Please see attached supporting document to claims against your insured .

We have completed the repair, driver has collected the vehicle and your surveyor has finalize the repair at \$2350 - total 4 days repair job.

We would like to claim for our insured as per following :

Total Number of days : 10 (Due to weekend; arrange surveyor on 5 Feb, but came on 8 Feb)

Repair Cost : \$2350 + 7% = \$2514.50

Loss of Use : \$120 x 10 = \$1200

Loss of Income : \$42.98 x 10 = \$429.80

LTA Search Fee : \$7 + 7% = \$7.49

Kindly revert back with our offer so that we can issue our LOD & invoice and close the case as soon as possible.

Thank you so much.

Yours Sincerely,
Fang XinYi Michelle
Office Contact : 92394128
Ding Auto Pte Ltd

LETTER OF AUTHORITY

Accident Involving SLE 3694J & SH8871H on 3/2/2018

I, Theng Yew Piew NRIC No.: 51319645A of Lion City Rentals Pte Ltd
Owner/Hirer of Vehicle Registration No.: SLE3694J hereby authorize Ding
Auto Pte Ltd to submit correspond, negotiate and settle my claim for cost of
repair and uninsured losses arising from the above accident

I further authorize that agreed settlement sum for cost of repair, loss of income
and rental, survey report fee, third party vehicle Insurance particulars enquiry fess
etc. be made in favour of Ding Auto Pte Ltd and that the said payment be
forwarded to them as full and final discharge of my claim

Signed By

HIRER 

DATE: 5/2/2018

EXPRESS SETTLEMENT

DISCHARGE VOUCHER

III-Direct Settlement (PODS)

India Ref: MCT18020124
Claimant Ref: SLE 3694J

We/I, DING AUTO PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of Surveyor) with respect to the amount claimed for S\$ 2,514.50 (repair cost), S\$ 600.00 (loss of use/rental), S\$ 7.45 (search fee), vehicle no. SLE 3694J that was damaged pursuant to the accident which occurred on 03/02/2018 (date) at BLK 114 YISHUN RING ROAD CARPARK (location) involving vehicle no. SH 8871H (insured vehicle). This is pursuant to the inspection conducted on 08/02/2018 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LCRF PTE LTD ("the third party claimant") of vehicle no. SLE 3694J to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SLE 3694J (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 3,321.95 to DING AUTO PTE LTD

Dated this 12 day of April 2018

CLAIMANT:

Signature:

AA

Signed by "the workshop" (the workshop)

Name:

Kenneth Ding

NRIC:

S8414393F

Address:

10 Sin Ming Industrial
estate sector C #01-20(S.575645)

Nationality:

Singaporean

Occupation:

manager

WITNESS:

Signature:



MTH

Signed by appointed Surveyor

Name:

LKK AUTO CONSULTANTS PTE LTD

NRIC:

199607198R

Address:

51 UBI AVE 1, PAYA UBI INDUSTRIAL PARK

#02-25 SINGAPORE 408933

Nationality:

Occupation:

DING AUTO PTE LTD

Business Reg. No : 201311788Z

BLK 10, #01-20 SIN MING IND EST, SEC C, SINGAPORE 575645

Tel: 6452 1208 Fax: 6452 0614

(24 hrs towing services)

TAX INVOICE**INDIA INTERNATIONAL INSURANCE PTE LTD**

INTERNATIONAL INSURANCE PTE LTD

64 CECIL STREET #04/#05

IOU BUILDING

ATTN : CLAIM DEPARTMENT

TEL : 63476100

FAX : 62244147

INVOICE : I-000664**DATE** : 13/04/2018**GST REG NO** : 201311788Z**TERMS** : C.O.D.**PO NO** : SH 8871H**OUR REF** : SLE 3694J**PAGE** : 1 of 1

ITEM NO.	DESCRIPTION	QUANTITY	UNIT PRICE	AMOUNT
1	SLE 3694J - Cost Of Repair	1	2,350.00	2,350.00
REMARKS : REF : MCT18020124		SUB TOTAL	:	2,350.00
		GST	:	164.50
		TOTAL SGD	:	2,514.50
		DEPOSIT	:	
		O/S BALANCE	:	

FOR DING AUTO PTE LTD

Authorised Signature



Customer Signature

I have inspected and hereby confirmed that
the job done and the amount due herein
are entire to my satisfaction.



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 05 Feb 2018 / 13:18:39

Receipt Date/Time : 05 Feb 2018 / 13:18:39

Tax Invoice/Receipt

Receipt No. : ITNET-00000-180205-001030

Previous Receipt No. :

S/N Item Description/

Business Transaction Reference
No.

Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
-------------------------------	------------------------	------------------------------

Result of Insurance Enquiry - SH8871H

As at 03 Feb 2018/12:55:00

Insurance Co: INDIA INT'L INS PTE LTD

1 Insurance Enquiry - SH8871H

Enquiry Fee

20180205131808763051

7.00	0.49	7.49
------	------	------

Sub-Total

7.00	0.49	7.49
------	------	------

Total Before Rounding

7.00	0.49	7.49
------	------	------

Rounding Difference

		0.04
--	--	------

Total Amount Payable

		7.45
--	--	------

Paid By

xxxxxxxxxxxx1322 Credit Card:
Visa/MasterCard

		7.45
--	--	------

Total

		7.45
--	--	------

Cash Change

		0.00
--	--	------

Tendered Amount

		7.45
--	--	------

Excess Refundable Amount

		0.00
--	--	------

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

...CLAIM SUBFOLDER...(Pending for Survey Report)




Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	09 Feb 2018 Edit Reg		07 Feb 2018 00:00 Edit Adj Rpt	S\$2,350.00 Edit Estimates	S\$2,350.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Main Claimant:	LCRF PTE LTD, Co. Reg. No.: 201624597K								
Vehicle Reg. No.:	SLE3694J	Date of Loss:	03/02/2018 00:00 - :59 [18 Months and 15 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT18020124	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SH8871H	Policy No. (Claimant):	999995061						
		Excess:							
Repairer:	Ding Auto Pte Ltd - Boon Lay (HQ) 249 JALAN BOON LAY SINGAPORE 619523, 619523 Boon Lay - Tel:								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Zuhaidah Bte Samsuri - 6347 6070]								
Claimant's Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 20/02/2018]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> III_SG (28/03/2018): Alert - Adj Mandate Approved (S\$3345.79) - SLE3694J - Claim Handler: Zuhaidah Bt... III_SG (27/03/2018): Alert - Adj Mandate Maintained - SLE3694J - Claim Handler: Zuhaidah Bte Samsuri III_SG (09/02/2018): Alert - Adj Mandate Approved (S\$0.00) - SLE3694J - Claim Handler: Zuhaidah Bte S... 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLE3694J (MCT18020124)
[SH8871H]
TP
LCRF PTE LTD
Feb 3 2018 12:00AM
[COMFORT TRANSPORTATION PTE LTD]
Ding Auto Pte Ltd - Boon Lay

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	19/03/18 15:15	General View	 Load JPG	<input checked="" type="checkbox"/>
2	19/03/18 15:15	General View	 Load JPG	<input checked="" type="checkbox"/>
3	19/03/18 15:15	General View	 Load JPG	<input checked="" type="checkbox"/>
4	19/03/18 15:15	General View	 Load JPG	<input checked="" type="checkbox"/>
5	19/03/18 15:15	General View	 Load JPG	<input checked="" type="checkbox"/>
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9	19/03/18 15:15	General View	 Load JPG	<input checked="" type="checkbox"/>
10	19/03/18 15:15	General View	 Load JPG	<input checked="" type="checkbox"/>
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12	19/03/18 15:15	General View	 Load JPG	<input checked="" type="checkbox"/>
13	19/03/18 15:15	General View	 Load JPG	<input checked="" type="checkbox"/>
14	19/03/18 15:15	General View	 Load JPG	<input checked="" type="checkbox"/>
15	19/03/18 15:15	General View	 Load JPG	<input checked="" type="checkbox"/>
16	19/03/18 15:15	General View	 Load JPG	<input checked="" type="checkbox"/>
17	19/03/18 15:15	General View	 Load JPG	<input checked="" type="checkbox"/>
18	19/03/18 15:15	General View	 Load JPG	<input checked="" type="checkbox"/>
19	19/03/18 15:15	General View	 Load JPG	<input checked="" type="checkbox"/>
20	19/03/18 15:15	General View	 Load JPG	<input checked="" type="checkbox"/>
21	19/03/18 15:15	General View	 Load JPG	<input checked="" type="checkbox"/>
22	19/03/18 15:15	Odometer Reading	 Load JPG	<input checked="" type="checkbox"/>
23	19/03/18 15:15	Chassis Number	 Load JPG	<input checked="" type="checkbox"/>
24	19/03/18 15:15	General View	 Load JPG	<input checked="" type="checkbox"/>
25	19/03/18 15:15	General View	 Load JPG	<input checked="" type="checkbox"/>
26	19/03/18 15:15	General View	 Load JPG	<input checked="" type="checkbox"/>
27	19/03/18 15:15	General View	 Load JPG	<input checked="" type="checkbox"/>
28	19/03/18 15:15	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
29	19/03/18 15:15	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
30	19/03/18 15:15	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	08/02/18 18:45	ACKNOWLEDGEMENT EMAIL TO III DD 07.02.2018	 Load PDF	
2	12/02/18 10:09	TP GIA REPORT	 Load PDF	
3	13/02/18 10:52	TP ESTIMATE- MARKED.	 Load PDF	
4	20/03/18 14:48	LTA SEARCH	 Load PDF	
5	20/03/18 14:48	LOD	 Load PDF	

Photos/Images			3 per page	<input type="checkbox"/>	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
6	28/03/18 08:54	WEEKLY STATEMENT	1	Load PDF	
7	24/04/18 14:25	WORKSHOP INVOICE	1	Load PDF	
8	24/04/18 14:25	AUTHORISATION TO ACT FORM	1	Load PDF	
9	24/04/18 14:25	DISCHARGE VOUCHER	1	Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	09/02/18 08:42	Singapore Accident Statement	1	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III18002618/T1EA3Q2

Date: 24/04/2018

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
Claimant Vehicle No : SLE3694J **Insured Vehicle No :** SH8871H
 Date of Loss: 03/02/2018 Nature of Claim: TP Claim No: MCT18020124

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SLE3694J**
 Make & Model: TOYOTA COROLLA ALTIS, 1.6 CLASSIC CVT (A) Engine No: 1ZR587193
 Reg. Date: 19/07/2016 (Man. Year: 2016) Chassis No: MR053REH104555029
 Colour: Silver Odometer: 110878 km
 Engine Capacity: 1598 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55R16 Rear Tyre Size: 205/55R16
 Front Left Side: Dunlop 6 mm Rear Left Side: Dunlop 6 mm
 Front Right Side: Dunlop 6 mm Rear Right Side: Dunlop 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	7,586.45	1,726.61	5,859.84	77.24
Miscellaneous Items	0.00	0.00	0.00	
Labour	4,040.00	1,260.00	2,780.00	68.81
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	11,626.45	2,986.61	8,639.84	74.31
Approved Total (Overridden) (S\$)		2,350.00		
(S\$)	11,626.45	2,350.00	9,276.45	79.79
+ GST 7.00/7.00% (S\$)	813.85	164.50	649.35	79.79
Nett Amount (S\$)	12,440.30	2,514.50	9,925.80	79.79
+ Loss of Use (8.0 x S\$100.00/day) (S\$)		800.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		3,321.95		

INSPECTION

Date of Assignment: 07/02/2018
 Date Inspected: 08/02/2018 Inspected At: Ding Auto Pte Ltd - Boon Lay (HQ)
 249 JALAN BOON LAY SINGAPORE

619523
Singapore 619523

Estimated Period of Repair: 4.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: Asher Sng Rong Yi

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 20 Mar 2018)
Parts:	143	TOYOTA COROLLA ALTIS 1.8 CLASSIC CVT (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLE3694J)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	485.55 F	*485.55 FL
2	1		*REAR BUMPER SIDE RETAINER LONG RHS	Necessary	104.40 F	*104.40 FL
3	1		*REAR BUMPER SIDE RETAINER SHORT RHS	Not Necessary	79.20 F	*- FL
4	1		*REAR FENDER RHS	Repair	1,084.90 F	*- FL
5	1		*REAR FENDE INNERSHIELD RHS	Deformed	67.75 F	*67.75 FL
6	1		*REAR RIM RHS	Cut	1,644.45 F	*1,644.45 FL
7	1		*REAR ABSORBER RHS	Not Necessary	285.85 F	*- FL
8	1		*REAR DOOR RHS	Repair	1,198.50 F	*- FL
9	1		*REAR AXLE	Not Necessary	2,355.85 F	*- FL
10	1		*REAR TYRE RHS	Not Necessary	180.00 FS	*- FS
11	1		*REAR WINDSCREEN DAMPER	Not Necessary	50.00 FS	*- FS
12	1		*REAR WINDSCREEN SEALANT	Not Necessary	50.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	7,586.45	2,302.15
- List Item Discount on L Items 0.00/25.00% (\$\$)	0.00	575.54
Total Parts (\$\$)	7,586.45	1,726.61

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	STRAIGHTEN AND PANEL BEAT ON ACCIDENT AREAS	New	2,200.00	500.00
2	R&R REAR WINDSCREEN	New	150.00	0.00
3	R&R REAR SUSPENSION AND AXLE	New	250.00	0.00
4	R&R REAR RIM AND TYRE INCLUDING BALANCING	New	100.00	30.00
5	R&R REAR WHEEL ALIGNMENT	New	150.00	80.00
6	CHECK WIRING	New	80.00	20.00
7	RUSH PROOFING	New	80.00	30.00
8	TOWING WITH DOLLY WHEEL	New	150.00	0.00
9	SPRAY REAR BUMPER, REAR FENDER, REAR DOOR RHS	New	800.00	600.00
10	R&R REAR FENDER TRIM, TYRE BOARD	New	80.00	0.00
Gross Labour Cost (S\$)			4,040.00	1,260.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >