

## Asher Sng (LKKAUTO)

---

**From:** Asher Sng (LKKAUTO)  
**Sent:** Monday, 12 February 2018 10:15 AM  
**To:** Shirley Hiew (LKK Auto); jingfeng@dingauto.sg  
**Cc:** kenneth.ding@dingauto.sg; ACCOUNTS@DINGAUTO.SG; Vic (LKKAUTO); Admin A; assignments  
**Subject:** RE: ACCIDENT INVOLVING SLE3694J & SH8871H ON 03/02/2018 - ARRANGE SURVEYOR \*\*\* LKK REF - CC4/III18002618/es3

WITHOUT PREJUDICE

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents for us (LKK) to proceed on negotiate settlement.

Thank You.

Best Regards,  
Asher Sng | Case Handler  
LKK Auto Consultants Pte Ltd  
phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Shirley Hiew (LKK Auto)  
Sent: Friday, 9 February 2018 1:10 PM  
To: jingfeng@dingauto.sg; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
Cc: kenneth.ding@dingauto.sg; ACCOUNTS@DINGAUTO.SG; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
Subject: FW: ACCIDENT INVOLVING SLE3694J & SH8871H ON 03/02/2018 - ARRANGE SURVEYOR \*\*\* LKK REF - CC4/III18002618/es3

Dear Jin Feng,

Thanks and received.

Thank you.

Best Regards,

Shirley Hiew | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: JingFeng [mailto:jingfeng@dingauto.sg]

Sent: Friday, 9 February 2018 9:21 AM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: kenneth.ding@dingauto.sg; ACCOUNTS@DINGAUTO.SG; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Yvonne Wong <yvonne.wong@dingauto.sg>; ACCOUNTS@DINGAUTO.SG

Subject: Re: ACCIDENT INVOLVING SLE3694J & SH8871H ON 03/02/2018 - ARRANGE SURVEYOR \*\*\* LKK REF - CC4/III18002618/es3

Dear All

Please check the attach file

Thanks

Jing Feng

97335832

On 08/02/2018 18:49, Shirley Hiew (LKK Auto) wrote:

> Dear Jing Feng,

>

> We refer to the above matter.

>

> Please forward us a copy of your client's GIA report.

>

> Please be informed that we are currently pending for our insured's GIA report.

>

> Kindly note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

>

> Our respective case handler will look into the matter and revert to you in due course.

>

> To check availability of the case handler , you may contact the undersigned.

>

> Thank you.

> Best Regards,

> Shirley Hiew | Admin

> LKK Auto Consultants Pte Ltd

> Phone: 6366-0055 | email: ShirleyHiew@lkkauto.com | fax: 6741-4108 Blk

> 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

>

>

>  
>  
> -----Original Message-----  
> From: JingFeng [mailto:jingfeng@dingauto.sg]  
> Sent: 07 February, 2018 10:40 AM  
> To: Motor Claim - III <motorclaim@iii.com.sg>; yvonne wong  
> <yvonne.wong@dingauto.sg>  
> Cc: Kenneth Ding <kenneth.ding@dingauto.sg>; Accounts Ding Auto  
> <accounts@dingauto.sg>  
> Subject: Re: ACCIDENT INVOLVING SLE3694J & SH8871H ON 03/02/2018 -  
> ARRANGE SURVEYOR  
>  
> Dear Gabriel  
>  
> Please arrange lkk  
>  
> Thanks  
>  
> Jing Feng  
>  
> 97335832  
>  
>  
> On 07/02/2018 09:00, Motor Claim - III wrote:  
>> Dear Sir / Mdm,  
>>  
>> We acknowledge receipt of your email.  
>>  
>> We propose using one of the following motor surveyors:  
>>  
>>  
>> \* LKK Auto Consultants Pte Ltd  
>> \* Vicom Assessment Centre Pte Ltd  
>>  
>> Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the  
above list.  
>>  
>>  
>> Best Regards,  
>> Gabriel Wee  
>> Motor Claims Dept.  
>> India International Insurance Pte Ltd  
>> 64 Cecil Street | #05 IOB Building | Singapore 049711  
>> Tel: 6347 6100, Ext - 248  
>>  
>>  
>>  
>> From: yvonne wong [mailto:yvonne.wong@dingauto.sg]  
>> Sent: 06 February, 2018 4:28 PM  
>> To: Motor Claim - III <motorclaim@iii.com.sg>  
>> Cc: Kenneth Ding <kenneth.ding@dingauto.sg>; You jingfeng  
>> <jingfeng@dingauto.sg>; Accounts Ding Auto <accounts@dingauto.sg>

>> Subject: Re: ACCIDENT INVOLVING SLE3694J & SH8871H ON 03/02/2018 -  
>> ARRANGE SURVEYOR  
>>  
>> Dear Motor Claims Dept  
>>  
>> Vehicle lying at 249 Jalan Boon Lay  
>>  
>>  
>> We take the above to survey our vehicle · LKK Auto Consultants Pte  
>> Ltd  
>>  
>> Thank you  
>>  
>> Yvonne Wong  
>> Ding Auto Pte Ltd  
>>  
>> On Mon, Feb 5, 2018 at 5:21 PM, Motor Claim - III <motorclaim@iii.com.sg<mailto:motorclaim@iii.com.sg>> wrote:  
>> Dear Sir / Mdm,  
>>  
>> We acknowledge receipt of your email.  
>>  
>> We propose using one of the following motor surveyors:  
>>  
>>  
>> \* LKK Auto Consultants Pte Ltd  
>> \* Vicom Assessment Centre Pte Ltd  
>>  
>> Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the  
above list.  
>>  
>>  
>> Best Regards,  
>> Gabriel Wee  
>> Motor Claims Dept.  
>> India International Insurance Pte Ltd  
>> 64 Cecil Street |  
>> #05<[https://maps.google.com/?q=64+Cecil+Street+%7C+%2305&entry=gmail&](https://maps.google.com/?q=64+Cecil+Street+%7C+%2305&entry=gmail&source=g)  
>> s ource=g> IOB Building | Singapore 049711  
>> Tel: 6347 6100, Ext - 248  
>>  
>>  
>>  
>> From: yvonne wong  
>> [<mailto:yvonne.wong@dingauto.sg><<mailto:yvonne.wong@dingauto.sg>>>]  
>> Sent: 05 February, 2018 5:15 PM  
>> To: Motor Claim - III  
>> <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)<<mailto:motorclaim@iii.com.sg>>>  
>> Cc: Kenneth Ding  
>> <[kenneth.ding@dingauto.sg](mailto:kenneth.ding@dingauto.sg)<<mailto:kenneth.ding@dingauto.sg>>>; You  
>> jingfeng <[jingfeng@dingauto.sg](mailto:jingfeng@dingauto.sg)<<mailto:jingfeng@dingauto.sg>>>;  
>> Accounts Ding Auto  
>> <[accounts@dingauto.sg](mailto:accounts@dingauto.sg)<<mailto:accounts@dingauto.sg>>>

>> Subject: ACCIDENT INVOLVING SLE3694J & SH8871H ON 03/02/2018 -

>> ARRANGE SURVEYOR

>>

>> Dear Motor Claim Dept

>>

>> Vehicle Lying in 249 Jalan Boon Lay<<https://maps.google.com/?q=249+Jalan+Boon+Lay&entry=gmail&source=g>>.

>>

>> Please arrange surveyor to survey the vehicle.

>>

>>

>> Thank you

>>

>> Yvonne Wong

>> Ding Auto Pte Ltd

>>

>> [Image removed by

>> sender.]<[https://www.avast.com/sig-email?utm\\_medium=email&utm\\_source=](https://www.avast.com/sig-email?utm_medium=email&utm_source=link&utm_campaign=sig-email&utm_content=webmail)

>> link&utm\_campaign=sig-email&utm\_content=webmail>

>>

>> Virus-free.

>> [www.avast.com](https://www.avast.com/sig-email?utm_medium=email&utm_source=link&utm_campaign=sig-email&utm_content=webmail)<[https://www.avast.com/sig-email?utm\\_medium=email&utm\\_source=](https://www.avast.com/sig-email?utm_medium=email&utm_source=link&utm_campaign=sig-email&utm_content=webmail)

>> u rce=link&utm\_campaign=sig-email&utm\_content=webmail>

>>

>>

>> Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

>>

>> DISCLAIMER:

>> This email is intended solely for the person to whom it has been addressed.

>> It may contain confidential and/or legally privileged information.

>> If you are not the person for whom this e-mail was intended, or if

>> this e-mail has reached you by mistake, please delete it immediately

>> and inform us of the error and also be hereby notified that any use,

>> distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful.

>> Internet communications may not be entirely secure or accurate as

>> information could be intercepted, corrupted, lost, delayed or contain viruses.

>> Therefore, we do not accept liability for any errors or omissions in

>> the content of this message or any delay in delivery which may arise

>> as a result of Internet transmission or any modification.

>> Print this email only if it is absolutely necessary and help in preservation of environment.

>> India International Insurance Pte Ltd.

>> Registration No. 198703792-K

>>

>> Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes

investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

>> DISCLAIMER:

>> This email is intended solely for the person to whom it has been addressed.

>> It may contain confidential and/or legally privileged information.

>> If you are not the person for whom this e-mail was intended, or if

>> this e-mail has reached you by mistake, please delete it immediately

>> and inform us of the error and also be hereby notified that any use,

>> distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful.

>> Internet communications may not be entirely secure or accurate as

>> information could be intercepted, corrupted, lost, delayed or contain viruses.

>> Therefore, we do not accept liability for any errors or omissions in

>> the content of this message or any delay in delivery which may arise

>> as a result of Internet transmission or any modification.

>> Print this email only if it is absolutely necessary and help in preservation of environment.

>> India International Insurance Pte Ltd.

>> Registration No. 198703792-K

> --

> BEST REGARDS

>

> DING AUTO PTE LTD

>

> YOU JING FENG

> HP : 97335832

> TEL Office : 92394128

> FAX :62652690

> ADDRESS:249 JALAN BOON LAY SINGAPORE 619523

> (BESIDE STA Vehicle Inspection)

>

>

> ---

> This email has been checked for viruses by Avast antivirus software.

> <https://www.avast.com/antivirus>

>

> Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

> DISCLAIMER:

> This email is intended solely for the person to whom it has been addressed.

> It may contain confidential and/or legally privileged information.

> If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful.

> Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

> Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

> Print this email only if it is absolutely necessary and help in preservation of environment.  
> India International Insurance Pte Ltd.  
> Registration No. 198703792-K  
>

--

BEST REGARDS

DING AUTO PTE LTD

YOU JING FENG

HP : 97335832

TEL Office : 92394128

FAX :62652690

ADDRESS:249 JALAN BOON LAY SINGAPORE 619523  
(BESIDE STA Vehicle Inspection)